

FLAGSTAR BANCORP INC  
Form 10-Q  
July 29, 2014  
Table of Contents

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-Q

(Mark One)

☒ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the quarterly period ended June 30, 2014

OR

☐ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT  
OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission File Number: 001-16577

(Exact name of registrant as specified in its charter).

Michigan	38-3150651
(State or other jurisdiction of	(I.R.S. Employer
Incorporation or organization)	Identification No.)

5151 Corporate Drive, Troy, Michigan	48098-2639
(Address of principal executive offices)	(Zip code)

(248) 312-2000

(Registrant's telephone number, including area code)

Not applicable

(Former name, former address and formal fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☒ No ☐

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Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer	<input type="checkbox"/>	Accelerated filer	<input checked="" type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/> (Do not check if smaller reporting company)	Smaller reporting company	<input type="checkbox"/>

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes ☐ No ☒.

As of July 25, 2014, 56,238,925 shares of the registrant's common stock, \$0.01 par value, were issued and outstanding.

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Table of Contents

FLAGSTAR BANCORP, INC.  
FORM 10-Q  
FOR THE QUARTER ENDED JUNE 30, 2014  
TABLE OF CONTENTS

PART I. – FINANCIAL INFORMATION

Item 1.	<u>Financial Statements</u> <u>Consolidated Statements of Financial Condition</u> – June 30, 2014 (unaudited) and December 31, 2013 <u>Consolidated Statements of Operations</u> – For the three and six months ended June 30, 2014 and 2013 (unaudited) <u>Consolidated Statements of Comprehensive Income (Loss)</u> – For the three and six months ended June 30, 2014 and 2013 (unaudited) <u>Consolidated Statements of Stockholders' Equity</u> – For the six months ended June 30, 2014 and 2013 (unaudited) <u>Consolidated Statements of Cash Flows</u> – For the six months ended June 30, 2014 and 2013 (unaudited) <u>Notes to the Consolidated Financial Statements (unaudited)</u> <u>Note 1 - Nature of Business</u> <u>Note 2 - Basis of Presentation, Accounting Policies and Recent Developments</u> <u>Note 3 - Fair Value Measurements</u> <u>Note 4 - Investment Securities</u> <u>Note 5 - Loans Held-for-Sale</u> <u>Note 6 - Loans Repurchased With Government Guarantees</u> <u>Note 7 - Loans Held-for-Investment</u> <u>Note 8 - Private-Label Securitization and Variable Interest Entities</u> <u>Note 9 - Mortgage Servicing Rights</u> <u>Note 10 - Derivative Financial Instruments</u> <u>Note 11 - Federal Home Loan Bank Advances</u> <u>Note 12 - Long-Term Debt</u> <u>Note 13 - Representation and Warranty Reserve</u> <u>Note 14 - Stockholders' Equity</u> <u>Note 15 - Earnings (Loss) Per Share</u> <u>Note 16 - Income Taxes</u> <u>Note 17 - Regulatory Matters</u> <u>Note 18 - Legal Proceeding, Contingencies, and Commitments</u> <u>Note 19 - Segment Information</u>
Item 2.	<u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>
Item 3.	<u>Quantitative and Qualitative Disclosures about Market Risk</u>
Item 4.	<u>Controls and Procedures</u>

Table of Contents

FLAGSTAR BANCORP, INC.  
FORM 10-Q  
FOR THE QUARTER ENDED JUNE 30, 2014  
TABLE OF CONTENTS (continued)

PART II. – OTHER INFORMATION

Item 1.	<u>Legal Proceedings</u>
Item 1A.	<u>Risk Factors</u>
Item 2.	<u>Unregistered Sales of Equity Securities and Use of Proceeds</u>
Item 3.	<u>Defaults upon Senior Securities</u>
Item 4.	<u>Mine Safety Disclosures</u>
Item 5.	<u>Other Information</u>
Item 6.	<u>Exhibits</u>

SIGNATURES

Table of Contents

## PART I. FINANCIAL INFORMATION

## Item 1. Financial Statements

Flagstar Bancorp, Inc.

Consolidated Statements of Financial Condition

(In thousands, except share data)

	June 30, 2014 (Unaudited)	December 31, 2013
Assets		
Cash and cash equivalents		
Cash and cash items (\$2,317 and \$1,129 of consolidated VIEs, respectively) (1)	\$67,924	\$55,913
Interest-earning deposits	134,611	224,592
Total cash and cash equivalents	202,535	280,505
Investment securities available-for-sale	1,605,805	1,045,548
Loans held-for-sale (\$1,274,667 and \$1,140,507 measured at fair value, respectively) (2)	1,342,611	1,480,418
Loans repurchased with government guarantees	1,217,721	1,273,690
Loans held-for-investment, net		
Loans held-for-investment (\$228,758 and \$238,322 measured at fair value which includes \$146,933 and \$155,012 of consolidated VIEs, respectively) (1) (2)	4,359,293	4,055,756
Less: allowance for loan losses	(306,000)	(207,000)
Total loans held-for-investment, net	4,053,293	3,848,756
Mortgage servicing rights	289,185	284,678
Reposessed assets, net	31,579	36,636
Federal Home Loan Bank stock	209,737	209,737
Premises and equipment, net	235,202	231,350
Net deferred tax asset	435,217	414,681
Other assets	310,229	301,302
Total assets	\$9,933,114	\$9,407,301
Liabilities and Stockholders' Equity		
Deposits		
Noninterest bearing	\$1,081,026	\$930,060
Interest bearing	5,562,883	5,210,266
Total deposits	6,643,909	6,140,326
Federal Home Loan Bank advances	1,031,705	988,000
Long-term debt (\$97,722 and \$105,813 of consolidated VIEs at fair value, respectively) (1) (2)	345,157	353,248
Representation and warranty reserve	50,000	54,000
Other liabilities (\$78,000 and \$93,000 measured at fair value and \$136 and \$136 of consolidated VIEs, respectively) (1) (2)	476,669	445,853
Total liabilities	8,547,440	7,981,427
Stockholders' Equity		
Preferred stock \$0.01 par value, liquidation value \$1,000 per share, 25,000,000 shares authorized; 266,657 issued and outstanding, respectively	266,657	266,174
Common stock \$0.01 par value, 70,000,000 shares authorized; 56,238,925 and 56,138,074 shares issued and outstanding, respectively	562	561
Additional paid in capital	1,480,321	1,479,265
Accumulated other comprehensive income (loss)	6,821	(4,831)
Accumulated deficit	(368,687)	(315,295)

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Total stockholders' equity	1,385,674	1,425,874
Total liabilities and stockholders' equity	\$9,933,114	\$9,407,301

(1) Amounts represent the assets and liabilities of consolidated variable interest entities ("VIEs").

(2) Amounts represent the assets and liabilities for which the Company has elected the fair value option.

The accompanying notes are an integral part of these Consolidated Financial Statements.

Table of Contents

Flagstar Bancorp, Inc.

Consolidated Statements of Operations

(In thousands, except per share data)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Unaudited)		(Unaudited)	
Interest Income				
Loans	\$61,910	\$81,731	\$120,579	\$173,680
Investment securities available-for-sale or trading	9,885	1,838	17,423	3,932
Interest-earning deposits and other	118	1,489	262	2,435
Total interest income	71,913	85,058	138,264	180,047
Interest Expense				
Deposits	7,239	12,148	13,227	25,656
Federal Home Loan Bank advances	600	24,171	1,134	48,332
Other	1,649	1,643	3,277	3,295
Total interest expense	9,488	37,962	17,638	77,283
Net interest income	62,425	47,096	120,626	102,764
Provision for loan losses	6,150	31,563	118,471	51,978
Net interest income after provision for loan losses	56,275	15,533	2,155	50,786
Noninterest Income				
Loan fees and charges	25,301	29,916	37,611	63,276
Deposit fees and charges	5,279	5,193	10,042	10,339
Net gain on loan sales	54,756	144,791	100,100	282,331
Loan administration	13,915	36,157	33,499	56,513
Net transaction costs on sales of mortgage servicing rights	(2,726)	) (4,264	) 857	(8,483 )
Net gain on sale of assets	3,537	1,064	5,752	2,022
Total other-than-temporary impairment loss recognized in earnings	—	(8,789	) —	(8,789 )
Net impairment losses recognized in earnings	—	(8,789	) —	(8,789 )
Representation and warranty reserve – change in estimate	(5,226	) (28,940	) (3,554	) (46,336 )
Other noninterest income (loss)	7,648	44,831	(6,871	) 54,029
Total noninterest income	102,484	219,959	177,436	404,902
Noninterest Expense				
Compensation and benefits	55,218	70,935	120,788	148,144
Commissions	8,532	15,402	15,752	32,863
Occupancy and equipment	19,383	22,198	39,793	41,574
Asset resolution	17,934	15,921	29,442	32,366
Federal insurance premiums	6,758	7,791	11,769	19,031
Loan processing expense	8,199	15,389	15,934	32,500
Legal and professional expense	(2,062	) 16,390	11,840	45,229
Other noninterest expense	7,391	10,371	15,286	19,279
Total noninterest expense	121,353	174,397	260,604	370,986

Table of Contents

Flagstar Bancorp, Inc.

Consolidated Statements of Operations, Continued

(In thousands, except per share data)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Unaudited)		(Unaudited)	
Income (loss) before income taxes	37,406	61,095	(81,013	) 84,702
Provision (benefit) for income taxes	11,892	(6,108	) (28,104	) (6,108
Net income (loss)	25,514	67,203	(52,909	) 90,810
Preferred stock dividend/accretion	—	(1,449	) (483	) (2,887
Net income (loss) applicable to common stock	\$25,514	\$65,754	\$(53,392	) \$87,923
Income (loss) per share				
Basic	\$0.33	\$1.11	\$(1.17	) \$1.44
Diluted	\$0.33	\$1.10	\$(1.17	) \$1.43
Weighted average shares outstanding				
Basic	56,230,458	56,053,922	56,212,422	56,014,126
Diluted	56,822,102	56,419,163	56,212,422	56,417,122

The accompanying notes are an integral part of these Consolidated Financial Statements.



Table of Contents

Flagstar Bancorp, Inc.

Consolidated Statements of Comprehensive Income (Loss)

(In thousands)

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Unaudited)		(Unaudited)	
Net income (loss)	\$25,514	\$67,203	\$(52,909)	) \$90,810
Other comprehensive income, before tax				
Investment securities available-for-sale				
Unrealized gains on investment securities available-for-sale	12,723	1,644	18,657	2,646
Reclassification of gain on sale of investment securities available-for-sale	(452)	) —	(675)	) —
Subsequent decreases in the fair value of investment securities available-for-sale previously written down as impaired	—	(2,681)	) —	(2,681)
Additions for the amount related to the credit loss for which an other-than-temporary impairment was not previously recognized	—	8,789	—	8,789
Total investment securities available-for-sale, before tax	12,271	7,752	17,982	8,754
Other comprehensive income, deferred tax benefit				
Deferred tax benefit related to other comprehensive income resulting from unrealized gains and losses on investment securities available-for-sale	(4,319)	) —	(2,119)	) —
Deferred tax benefit related to other comprehensive income resulting from the dissolution and sales of investments securities available-for-sale	66	(6,108)	) (4,211)	) (6,108)
Other comprehensive income, net of tax	8,018	1,644	11,652	2,646
Comprehensive income (loss)	\$33,532	\$68,847	\$(41,257)	) \$93,456

The accompanying notes are an integral part of these Consolidated Financial Statements.

Table of Contents

Flagstar Bancorp, Inc.

Consolidated Statements of Stockholders' Equity

(In thousands)

	Preferred Stock	Common Stock	Additional Paid in Capital	Accumulated Other Comprehensive Income (Loss)	Retained Earnings (Accumulated Deficit)	Total Stockholders' Equity
Balance at December 31, 2012 (Unaudited)	\$260,390	\$559	\$1,476,569	\$ (1,658 )	\$ (576,498 )	\$1,159,362
Net income	—	—	—	—	90,810	90,810
Total other comprehensive income	—	—	—	2,646	—	2,646
Restricted stock issued	—	1	(1 )	—	—	—
Accretion of preferred stock	2,887	—	—	—	(2,887 )	—
Stock-based compensation	—	1	916	—	—	917
Balance at June 30, 2013	\$263,277	\$561	\$1,477,484	\$ 988	\$ (488,575 )	\$1,253,735
Balance at December 31, 2013 (Unaudited)	\$266,174	\$561	\$1,479,265	\$ (4,831 )	\$ (315,295 )	\$1,425,874
Net income	—	—	—	—	(52,909 )	(52,909 )
Total other comprehensive income	—	—	—	11,652	—	11,652
Restricted stock issued	—	1	(1 )	—	—	—
Accretion of preferred stock	483	—	—	—	(483 )	—
Stock-based compensation	—	—	1,057	—	—	1,057
Balance at June 30, 2014	\$266,657	\$562	\$1,480,321	\$ 6,821	\$ (368,687 )	\$1,385,674

The accompanying notes are an integral part of these Consolidated Financial Statements.

Table of Contents

Flagstar Bancorp, Inc.  
Consolidated Statements of Cash Flows  
(In thousands)

	Six Months Ended June 30,	
	2014	2013
	(Unaudited)	
Operating Activities		
Net (loss) income	\$(52,909	) \$90,810
Adjustments to reconcile net income to net cash used in operating activities:		
Provision for loan losses	118,471	51,978
Depreciation and amortization	11,609	11,298
Loss (gain) on fair value of mortgage servicing rights	23,773	(14,862 )
Loss of fair value of long-term debt	3,087	—
Net gain on the sale of assets	(8,613	) (12,417 )
Net gain on loan sales	(100,100	) (282,331 )
Net transaction costs on sales of mortgage servicing rights	(857	) 8,483
Net gain on investment securities	(675	) —
Net gain on trading securities	—	(72 )
Other than temporary impairment losses on investment securities available-for-sale	—	8,789
Net gain on transferors' interest	—	(45,534 )
Proceeds from sales of loans held-for-sale	7,818,749	26,203,971
Origination and repurchase of loans held-for-sale, net of principal repayments	(11,393,059	) (24,235,093 )
Net change in:		
Decrease in repurchase loans with government guarantees, net of claims received	55,969	331,977
(Increase) decrease in accrued interest receivable	(9,480	) 25,342
Proceeds from sales of trading securities	—	120,122
Increase in other assets	(21,155	) (30,840 )
Increase (decrease) in payable for mortgage repurchase option	1,680	(26,954 )
Representation and warranty reserve - change in estimate	3,554	46,336
Net charge-offs in representation and warranty reserve	(10,517	) (65,206 )
Decrease in other liabilities	(5,310	) (163,294 )
Net cash (used in) provided by operating activities	(3,565,783	) 2,022,503
Investing Activities		
Proceeds received from the sale of investment securities available-for-sale	4,025,025	—
Repayment of investment securities available-for-sale	69,284	28,409
Purchase of investment securities available-for-sale	(669,383	) (20,000 )
Net change from sales of loans held-for-investment	(281,714	) (296,204 )
Principal repayments net of origination of loans held-for-investment	(319,044	) 1,117,532
Proceeds from the disposition of repossessed assets	21,179	59,499
Acquisitions of premises and equipment, net of proceeds	(16,062	) (19,733 )
Proceeds from the sale of mortgage servicing rights	87,973	222,801
Net cash provided by investing activities	2,917,258	1,092,304

Table of Contents

Flagstar Bancorp, Inc.

Consolidated Statements of Cash Flows, continued

(In thousands)

	Six Months Ended June 30,	
	2014	2013
	(Unaudited)	
Financing Activities		
Net increase (decrease) in deposit accounts	503,583	(824,228 )
Net increase (decrease) in Federal Home Loan Bank advances	43,705	(280,000 )
Payment on long-term debt	(11,178 )	—
Net receipt (disbursement) of payments of loans serviced for others	30,992	(279,085 )
Net receipt of escrow payments	3,453	20,156
Net cash provided by (used in) financing activities	570,555	(1,363,157 )
Net (decrease) increase in cash and cash equivalents	(77,970 )	1,751,650
Beginning cash and cash equivalents	280,505	952,793
Ending cash and cash equivalents	\$202,535	\$2,704,443
Supplemental disclosure of cash flow information		
Loans held-for-investment transferred to repossessed assets	\$32,687	\$90,212
Interest paid on deposits and other borrowings	\$14,368	\$74,255
Income taxes paid (refunded)	\$(562 )	\$6,943
Reclassification of loans originated for investment to loans held-for-sale	\$288,690	\$361,503
Reclassification of mortgage loans originated held-for-sale then to loans held-for-investment	\$6,976	\$65,299
Reclassification of loans held-for-sale to investment securities available-for-sale	\$3,965,971	\$—
Mortgage servicing rights resulting from sale or securitization of loans	\$119,494	\$237,106
Recharacterization of investment securities available-for-sale to loans held-for-investment	\$—	\$73,283
Reconsolidation of HELOC's of variable interest entities (VIEs)	\$—	\$170,507
Reconsolidation of long-term debt of VIEs	\$—	\$119,980

The accompanying notes are an integral part of these Consolidated Financial Statements.

Table of Contents

Flagstar Bancorp, Inc.

Notes to the Consolidated Financial Statements (Unaudited)

Note 1 – Nature of Business

Flagstar Bancorp, Inc. ("Flagstar" or the "Company"), the holding company for Flagstar Bank, FSB (the "Bank") is a Michigan-based savings and loan holding company founded in 1993. The Company's business is primarily conducted through its principal subsidiary, the Bank, a federally chartered stock savings bank founded in 1987. At June 30, 2014, the Company's total assets were \$9.9 billion. The Company has the largest bank headquartered in Michigan and one of the top ten largest savings banks in the United States.

In preparing these consolidated financial statements, subsequent events were evaluated through the time the financial statements were issued. All material subsequent events have been either recognized in the Consolidated Financial Statements or disclosed in the Notes to the Consolidated Financial Statements.

The Company's operations are conducted through four operating segments: Mortgage Originations, Mortgage Servicing, Community Banking and Other, which includes the remaining reported activities. The Mortgage Originations segment, in which the Company originates or purchases residential first mortgage loans throughout the country and sells them into securitization pools, primarily to Federal National Mortgage Association ("Fannie Mae"), Federal Home Loan Mortgage Corporation ("Freddie Mac") and Government National Mortgage Association ("Ginnie Mae") (collectively, the "Agencies") or as whole loans. The Mortgage Servicing segment services mortgage loans on a fee basis for others and residential mortgages held-for-investment by the Community Banking segment and mortgage servicing rights held by the Other segment. The Company has retained certain loan originations in the held-for-investment portfolio, which are held by the Community Banking segment. Mortgage loans are originated through 32 home loan centers located in 18 states, a direct to consumer call center, the Internet, wholesale brokers and correspondents.

The Company also offers a range of products and services to consumers and businesses through the Community Banking segment. As of June 30, 2014, the Company operated 106 banking centers in Michigan. The Company offers consumer products including deposit accounts, commercial loans and personal loans, including auto and boat loans. The Company offers treasury management services. Commercial products offered include deposit and sweep accounts, telephone banking, term loans and lines of credit, lease financing, government banking products and treasury management services including remote deposit and merchant services.

The Bank is subject to regulation, examination and supervision by the Office of the Comptroller of the Currency ("OCC") of the U.S. Department of the Treasury ("U.S. Treasury"). The Bank is also subject to regulation, examination and supervision by the Federal Deposit Insurance Corporation ("FDIC") and the Consumer Financial Protection Bureau (the "CFPB"). The Bank's deposits are insured by the FDIC through the Deposit Insurance Fund. The Company is subject to regulation, examination and supervision by the Board of Governors of the Federal Reserve ("Federal Reserve"). The Bank is also a member of the Federal Home Loan Bank ("FHLB") of Indianapolis.

Note 2 – Basis of Presentation and Accounting Policies

The accompanying unaudited consolidated financial statements have been prepared pursuant to the rules and regulations of the SEC for interim financial information. Accordingly, they do not include all of the information and footnotes required by accounting principles generally accepted in the United States of America ("U.S. GAAP") for complete financial statements. These interim financial statements include all adjustments, consisting of normal recurring accruals that management believes are necessary for a fair presentation of the results of operations, financial position and cash flows. The results of operations for the three and six months ended June 30, 2014, are not

necessarily indicative of the results that may be expected for any other interim period or for the full year ending December 31, 2014. In addition, certain prior period amounts have been reclassified to conform to the current period presentation. These consolidated financial statements should be read in conjunction with the consolidated financial statements and footnotes thereto included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013, which are available on the Company's Investor Relations web page, at [www.flagstar.com](http://www.flagstar.com), and on the SEC website, at [www.sec.gov](http://www.sec.gov).

#### Variable Interest Entities

The accompanying unaudited consolidated financial statements include variable interest entities ("VIEs") in which the Company has determined to have a controlling financial interest. The Company consolidates a VIE if it has: (i) a variable interest in the entity; (ii) the power to direct activities of the VIE that most significantly impact the entity's economic

## Table of Contents

performance; and (iii) the obligation to absorb losses of the entity or the right to receive benefits from the entity that could potentially be significant to the VIE (i.e., the Company is considered to be the primary beneficiary).

At June 30, 2013, the Company became the primary beneficiary of the FSTAR 2005-1 and FSTAR 2006-2 HELOC securitization trusts because the Company obtained the power to direct the activities that most significantly impact the economic performance of the trusts (power to select or remove the servicer) and the obligation to absorb expected losses and receive residual returns (support of the guarantor and holder of residual interests in trusts), which is reflected in the Consolidated Financial Statements as a VIE. See Note 8 for information on VIEs.

## Recently Issued Accounting Pronouncements

From time to time, new accounting pronouncements are issued by the Financial Accounting Standards Board ("FASB") or other standard setting bodies that are adopted by the Company as of the specified effective date. Unless otherwise discussed, the impact of recently issued standards that are not yet effective will not have a material impact on the Consolidated Financial Statements or the Notes thereto or results of operations upon adoption.

In January 2014, the FASB issued ASU No. 2014-04, "Receivables-Troubled Debt Restructurings by Creditors (Topic 310-40): Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure." The guidance amends the guidance in the FASB Accounting Standards Codification Topic 310-40, "Receivables - Troubled Debt Restructurings by Creditors," in efforts to reduce diversity in practice through clarifying when an in substance repossession or foreclosure occurs. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The adoption of the guidance is not expected to have a material impact on the consolidated financial statements or the Notes thereto.

In April 2014, the FASB issued ASU No. 2014-08, "Presentation of Financial Statements (Topic 205) and Property, Plant, and Equipment (Topic 360): Reporting Discontinued Operations and Disclosures of Disposals of Components of an Entity." The amendments in this guidance will allow discontinued operations to include a component of an entity or a group of components of an entity. A disposal is required to be reported in discontinued operations if it represents a strategic shift that has (or will have) a major effect on an entity's operations and financial results. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The adoption of the guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

In May 2014, the FASB issued ASU No. 2014-09, "Revenue from Contracts with Customers (Topic 606)." Under the amended guidance, an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. This guidance is effective prospectively, for annual and interim periods, beginning after December 15, 2016. Management is currently evaluating this guidance and does not expect this guidance to have a material impact on the Company's Consolidated Financial Statements, but significant disclosures to the Notes thereto will be required.

In June 2014, the FASB issued ASU No. 2014-11, "Transfers and Servicing (Topic 860): Repurchase-to-Maturity Transactions, Repurchase Financing, and Disclosures." The amendments in this guidance requires repurchase-to-maturity transactions to be accounted for as secured borrowings. The guidance for certain transactions accounted for as a sale, repurchase agreements, securities lending transactions and repurchase-to-maturity transactions accounted for as secured borrowings is effective prospectively, for annual and interim periods, beginning after December 15, 2014. The adoption of the guidance is not expected to have a material effect on the Company's Consolidated Financial Statements or the Notes thereto.

## Note 3 – Fair Value Measurements

The Company utilizes fair value measurements to record certain assets and liabilities at fair value. Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability through an orderly transaction between market participants at the measurement date. The determination of fair values of financial instruments often requires the use of estimates. In cases where quoted market values in an active market are not available, the Company uses present value techniques and other valuation methods to estimate the fair values of its financial instruments. These valuation models rely on market-based parameters when available, such as interest rate yield curves, credit spreads or unobservable inputs. Unobservable inputs may be based on management's judgment, assumptions and estimates related to credit quality, the Company's future earnings, interest rates and other relevant inputs. These valuation methods require considerable judgment and the resulting estimates of fair value can be significantly affected by the assumptions made and methods used.



## Table of Contents

### Valuation Hierarchy

U.S. GAAP establishes a three-level valuation hierarchy for disclosure of fair value measurements that is based on the transparency of the inputs used in the valuation process. The three levels of the hierarchy, highest ranking to lowest, are as follows.

Level 1 - Quoted prices (unadjusted) for identical assets or liabilities in active markets in which the Company can participate as of the measurement date;

Level 2 - Quoted prices for similar instruments in active markets, and other inputs that are observable for the asset or liability, either directly or indirectly, for substantially the full term of the financial instrument; and

Level 3 - Unobservable inputs that reflect the Company's own assumptions about the expectations that market participants would use in pricing an asset or liability.

A financial instrument's categorization within the valuation hierarchy is based upon the lowest level of input within the valuation hierarchy that is significant to the overall fair value measurement. Transfers between levels of the fair value hierarchy are recognized at the end of the reporting period.

The following is a description of the valuation methodologies used for instruments measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy.

#### Assets

Investment securities available-for-sale. These securities are comprised of U.S. government sponsored agencies and municipal obligations. The Company measures fair value using prices obtained from pricing services. A review is performed on the security prices received from the pricing services, which includes discussion and analysis of the inputs used by the pricing services to value our securities. Where possible, fair values are generated using market inputs including quoted prices (the closing price in an exchange markets), bid prices (the price at which a buyer stands ready to purchase) and other market information. For fixed income securities that are not actively traded, the pricing services use alternative methods to determine fair value for the securities, including; quotes for similar fixed-income securities, matrix pricing, discounted cash flow using benchmark curves or other factors to determine fair value. U.S. government sponsored agencies are classified within Level 1 of the valuation hierarchy and all other debt securities are classified as Level 2 of the valuation hierarchy.

Loans held-for-sale. The Company generally estimates the fair value of loans held-for-sale based on quoted market prices for securities backed by similar types of loans. Where quoted market prices were available, such market prices were utilized as estimates for fair values. Otherwise, the fair value of loans was computed by discounting cash flows using observable inputs inclusive of interest rates, prepayment speeds and loss assumptions for similar collateral. These measurements are classified as Level 2.

Loans held-for-investment. Loans held-for-investment are generally recorded at amortized cost. The Company does not record these loans at fair value on a recurring basis. However, from time to time, a loan becomes impaired when it is probable that payment of interest and principal will not be made in accordance with the contractual terms of the loan agreement. Once a loan is identified as impaired, the fair value of the impaired loan is estimated using one of several methods, including collateral value, market value of similar debt, or discounted cash flows. The fair value of the underlying collateral is determined, where possible, using market prices derived from appraisals or broker price opinions which are considered to be Level 3. Fair value may also be measured using the present value of expected cash flows discounted at the loan's effective interest rate. The Company records the impaired loans as a non-recurring

Level 3 valuation.

Loans held-for-investment that are recorded at fair value on a recurring basis are loans that were previously recorded as loans held-for-sale but subsequently transferred to the held-for-investment category. As the Company selected the fair value option for the held-for-sale loans, they continue to be reported at fair value and measured consistent with the Level 2 methodology for loans held-for-sale.

The HELOC loans associated with the FSTAR 2005-1 and FSTAR 2006-2 securitization trusts have been recorded in the Consolidated Financial Statement as loans held-for-investment. These loans are recorded at fair value using the present value of expected cash flows discounted at market rates typical of assets with similar risk profiles. The Company records these loans as a recurring Level 3 valuation.

## Table of Contents

Also, included in loans held-for-investment are the second mortgage loans associated with the previous FSTAR 2006-1 mortgage securitization trust. The loans are carried at fair value and valued using a discounted estimated net future cash flow model and therefore classified within the Level 3 valuation hierarchy as the model utilizes significant inputs which are unobservable. See Note 8 - Private-Label Securitization and Variable Interest Entities for additional information.

Reposessed assets. Loans on which the underlying collateral has been reposessed are adjusted to fair value less costs to sell upon transfer to reposessed assets. Subsequently, reposessed assets are carried at the lower of carrying value or fair value, less anticipated marketing and selling costs. Fair value is generally based upon third-party appraisals or internal fair value estimates based on reposessed asset experience and considered a Level 3 classification.

MSRs. The current market for MSRs is not sufficiently liquid to provide participants with quoted market prices. Therefore, the Company uses an option-adjusted spread valuation approach to determine the fair value of MSRs. This approach consists of projecting servicing cash flows under multiple interest rate scenarios and discounting these cash flows using risk-adjusted discount rates. The key assumptions used in the valuation of MSRs include mortgage prepayment speeds and discount rates. Management obtains third-party valuations of the MSR portfolio on a quarterly basis from independent valuation experts to assess the reasonableness of the fair value calculated by its internal valuation model. In certain circumstances, based on the probability of the completion of a sale of MSRs pursuant to a bona-fide purchase offer, the Company considers the bid price of that offer and identifiable transaction costs in comparison to the calculated fair value and may adjust the estimate of fair value to reflect the terms of the pending transaction. Due to the nature of the valuation inputs, MSRs are classified within Level 3 of the valuation hierarchy. See Note 9 - Mortgage Servicing Rights, for the key assumptions used in the residential MSR valuation process.

Derivative financial instruments. Certain classes of derivative contracts are listed on an exchange and are actively traded, and they are therefore classified within Level 1 of the valuation hierarchy. These include U.S. Treasury futures and U.S. Treasury options. The Company's forward loan sale commitments and interest rate swaps are valued based on quoted prices for similar assets in an active market with inputs that are observable and are classified within Level 2 of the valuation hierarchy. Rate lock commitments are valued using internal models with significant unobservable market parameters and therefore are classified within Level 3 of the valuation hierarchy. The Company assessed the significance of the impact of the credit valuation adjustments on the overall valuation of its derivative positions and determined that the credit valuation adjustments were not significant to the overall valuation of its derivatives. The derivatives are reported in either other assets or other liabilities on the Consolidated Statements of Financial Condition.

## Liabilities

Warrants. Warrant liabilities are valued using a binomial lattice model and are classified within Level 2 of the valuation hierarchy. Significant observable inputs include expected volatility, a risk free rate and an expected life. Warrant liabilities are reported in "other liabilities" on the Consolidated Statements of Financial Condition.

Long-term debt. The Company records the long-term debt associated with the FSTAR 2005-1 and FSTAR 2006-2 HELOC securitization trusts at fair value. The fair value of the debt is estimated using quantitative models which incorporate observable and, in some instances, unobservable inputs including security prices, interest rate yield curves, option volatility, currency, commodity or equity rates and correlations between these inputs. The Company also considers the impact of its own credit spreads in determining the discount rate used to value these liabilities. The credit spread is determined by reference to observable spreads in the secondary bond markets, which are considered to be Level 3. The Company records this debt as a recurring Level 3 valuation.

Litigation settlement. On February 24, 2012, the Company announced that the Bank had entered into an agreement (the "DOJ Agreement") with the U.S. Department of Justice ("DOJ") relating to certain underwriting practices associated with loans insured by the Federal Housing Administration ("FHA") of the Department of Housing and Urban Development ("HUD"). The Bank and the DOJ entered into the DOJ Agreement pursuant to which the Bank agreed to comply with all applicable HUD and FHA rules related to the continued participation in the direct endorsement lender program, make an initial payment of \$15.0 million within 30 business days of the effective date of the DOJ Agreement, make payments of approximately \$118.0 million contingent upon the occurrence of certain future events (the "Additional Payments"), and complete a monitoring period by an independent third party chosen by the Bank and approved by HUD. The Company made the initial payment of \$15.0 million on April 3, 2012.

The Company elected the fair value option to account for the liability representing the obligation to make Additional Payments under the DOJ Agreement. As of June 30, 2014, the Bank has accrued \$78.0 million, which represents the fair value

## Table of Contents

of the Additional Payments. The signed DOJ Agreement establishes a legally enforceable contract with a stipulated payment plan that meets the definition of a financial liability.

At June 30, 2014 and December 31, 2013, the cash flows were discounted using a 8.2 percent and 9.9 percent, respectively, discount rate that is inclusive of the risk free rate based on the expected duration of the liability and an adjustment for non-performance risk that represents the Company's credit risk. The model assumes that the Company will have met substantially all of the stipulations required for the commencement of payments to the DOJ.

The liability is classified within Level 3 of the valuation hierarchy given the projections of earnings and growth rate assumptions are unobservable inputs. The litigation settlement is included in other liabilities on the Consolidated Financial Statements and changes in the fair value of the litigation settlement will be recorded each quarter in other noninterest expense on the Consolidated Statements of Operations.

Assets and liabilities measured at fair value on a recurring basis

The following tables present the financial instruments carried at fair value as of June 30, 2014 and December 31, 2013, by caption on the Consolidated Statement of Financial Condition and by level in the valuation hierarchy (as described above).

	Level 1	Level 2	Level 3	Total Fair Value
June 30, 2014	(Dollars in thousands)			
Investment securities available-for-sale				
U.S. government sponsored agencies	\$1,596,334	\$—	\$—	\$1,596,334
Municipal obligations	—	9,471	—	9,471
Loans held-for-sale				
Residential first mortgage loans	—	1,274,667	—	1,274,667
Loans held-for-investment				
Residential first mortgage loans	—	23,165	—	23,165
Second mortgage loans	—	—	58,660	58,660
HELOC loans	—	—	146,933	146,933
Mortgage servicing rights	—	—	289,185	289,185
Derivative assets				
U.S. Treasury futures	2,737	—	—	2,737
Rate lock commitments	—	—	50,974	50,974
Agency forwards	1,116	—	—	1,116
Interest rate swaps	—	3,530	—	3,530
Total derivative assets	3,853	3,530	50,974	58,357
Total assets at fair value	\$1,600,187	\$1,310,833	\$545,752	\$3,456,772
Derivative liabilities				
Forward agency and loans sales	\$—	\$(28,236)	\$—	\$(28,236)
Interest rate swaps	—	(3,438)	—	(3,438)
Total derivative liabilities	—	(31,674)	—	(31,674)
Warrant liabilities	—	(8,784)	—	(8,784)
Long-term debt	—	—	(97,722)	(97,722)
Litigation settlement	—	—	(78,000)	(78,000)
Total liabilities at fair value	\$—	\$(40,458)	\$(175,722)	\$(216,180)



Table of Contents

	Level 1	Level 2	Level 3	Total Fair Value
December 31, 2013	(Dollars in thousands)			
Investment securities available-for-sale				
U.S. government sponsored agencies	\$ 1,028,248	\$—	\$—	\$ 1,028,248
Municipal obligations	—	17,300	—	17,300
Loans held-for-sale				
Residential first mortgage loans	—	1,140,507	—	1,140,507
Loans held-for-investment				
Residential first mortgage loans	—	18,625	—	18,625
Second mortgage loans	—	—	64,685	64,685
HELOC loans	—	—	155,012	155,012
Mortgage servicing rights	—	—	284,678	284,678
Derivative assets				
U.S. Treasury futures	1,221	—	—	1,221
Forward agency and loan sales	—	19,847	—	19,847
Rate lock commitments	—	—	10,329	10,329
Interest rate swaps	—	1,797	—	1,797
Total derivative assets	1,221	21,644	10,329	33,194
Total assets at fair value	\$ 1,029,469	\$ 1,198,076	\$ 514,704	\$ 2,742,249
Derivative liabilities				
Agency forwards	\$ (1,665	) \$—	\$—	\$ (1,665 )
Interest rate swaps	—	(1,797	) —	(1,797 )
Total derivative liabilities	(1,665	) (1,797	) —	(3,462 )
Warrant liabilities	—	(10,802	) —	(10,802 )
Long-term debt	—	—	(105,813	) (105,813 )
Litigation settlement	—	—	(93,000	) (93,000 )
Total liabilities at fair value	\$ (1,665	) \$ (12,599	) \$ (198,813	) \$ (213,077 )

A determination to classify a financial instrument within Level 3 of the valuation hierarchy is based upon the significance of the unobservable inputs to the overall fair value measurement. However, Level 3 financial instruments typically include, in addition to the unobservable or Level 3 inputs, observable inputs (that is, inputs that are actively quoted and can be validated to external sources). Also, the Company manages the risk associated with the observable components of Level 3 financial instruments using securities and derivative positions that are classified within Level 1 or Level 2 of the valuation hierarchy; these Level 1 and Level 2 risk management instruments are not included in the Level 3 rollforward table below, and therefore the gains and losses in the tables do not reflect the effect of the Company's risk management activities related to such Level 3 instruments. If the market for an instrument becomes more liquid or active and pricing models become available which allow for readily observable inputs, the Company will transfer the instruments from Level 3 to Level 2 valuation hierarchy.

The Company had no transfers of assets or liabilities recorded at fair value between the fair value Levels for the three and six months ended June 30, 2014.

Table of Contents

Fair value measurements using significant unobservable inputs

The tables below include a roll forward of the Consolidated Statement of Financial Condition amounts for the three and six months ended June 30, 2014 and 2013 (including the change in fair value) for financial instruments classified by the Company within Level 3 of the valuation hierarchy.

Three Months Ended June 30, 2014									
	Balance at Beginning of Period	Total Unrealized Gains / (Losses)	Total Realized Gains / (Losses)	Total Unrealized Gains / (Losses)	Purchases	Sales	Settlements	Balance at End of Period	Unrealized Gains / (Losses) Held at End of Period (3)
(Dollars in thousands)									
Assets									
Loans held-for-investment									
Second mortgage loans	\$61,540	\$848	\$385	\$—	\$—	\$—	\$(4,113)	\$58,660	\$1,232
HELOC loans	150,595	(777)	1,426	—	143	—	(4,454)	146,933	7,021
Mortgage servicing rights	320,231	(14,181)	—	—	68,452	(85,317)	—	289,185	(8,803)
Derivative financial instruments									
Rate lock commitments	21,276	66,040	—	—	77,598	(93,571)	(20,369)	50,974	23,855
Totals	\$553,642	\$51,930	\$1,811	\$—	\$146,193	\$(178,888)	\$(28,936)	\$545,752	\$23,305
Liabilities									
Long-term debt	\$(101,710)	\$—	\$(1,763)	\$—	\$—	\$—	\$5,751	\$(97,722)	\$1,763
Litigation settlement	(94,000)	—	16,000	—	—	—	—	(78,000)	—
Totals	\$(195,710)	\$—	\$14,237	\$—	\$—	\$—	\$5,751	\$(175,722)	\$1,763
Three Months Ended June 30, 2013									
Investment securities available-for-sale									
(1)(2)									
Mortgage securitization	\$87,356	\$—	\$(8,789)	\$(356)	\$—	\$(73,327)	\$(4,884)	\$—	\$—
Loans held-for-investment									
Second mortgage loans	—	—	(7,216)	—	80,543	—	—	73,327	—
HELOC loans	—	—	—	—	170,507	—	—	170,507	—
Transferors' interest	6,872	—	45,708	—	—	—	(52,580)	—	—
Mortgage servicing rights	727,207	62,150	—	—	110,612	(139,302)	(31,648)	729,019	47,018
Totals	\$821,435	\$62,150	\$29,703	\$(356)	\$361,662	\$(212,629)	\$(89,112)	\$972,853	\$47,018
Liabilities									



Derivative financial  
instruments

Rate lock commitments	\$51,389	\$(135,727)	\$—	\$—	\$98,577	\$(31,673)	\$(6,312)	(23,746)	\$(49,779)
Long-term debt	—	—	—	—	(119,980)	—	—	(119,980)	—
Litigation settlement	(19,100)	—	(4,170)	—	—	—	—	(23,270)	—
Totals	\$32,289	\$(135,727)	\$(4,170)	\$—	\$(21,403)	\$(31,673)	\$(6,312)	\$(166,996)	\$(49,779)

Table of Contents

		Recorded in Earnings		Recorded in OCI					
Six Months Ended June 30, 2014	Balance at Beginning of Period	Total Unrealized Gains / (Losses)	Total Realized Gains / (Losses)	Total Unrealized Gains / (Losses)	Purchases	Sales	Settlements	Balance at End of Period	Changes In Unrealized Held at End of Period (3)
Assets	(Dollars in thousands)								
Loans held-for-investment									
Second mortgage loans	\$64,685	\$431	\$829	\$—	\$—	\$—	\$(7,285)	\$58,660	\$1,259
HELOC loans	155,012	(2,717)	2,939	—	200	—	(8,501)	146,933	14,278
Mortgage servicing rights	284,678	(23,773)	—	—	119,495	(91,215)	—	289,185	(10,629)
Derivative financial instruments									
Rate lock commitments	10,329	99,029	—	—	136,688	(158,458)	(36,614)	50,974	23,218
Totals	\$514,704	\$72,970	\$3,768	\$—	\$256,383	\$(249,673)	\$(52,400)	\$545,752	\$28,126
Liabilities									
Derivative financial instruments									
Long-term debt	\$(105,813)	\$—	\$(3,087)	\$—	\$—	\$—	\$11,178	\$(97,722)	\$3,084
DOJ litigation	(93,000)	—	15,000	—	—	—	—	(78,000)	—
Totals	\$(198,813)	\$—	\$11,913	\$—	\$—	\$—	\$11,178	\$(175,722)	\$3,084
Six Months Ended June 30, 2013									
Investment securities available-for-sale									
(1)(2)									
Mortgage securitization	\$91,117	\$—	\$(8,789)	\$871	\$—	\$(73,327)	\$(9,872)	\$—	\$—
Loans held-for-investment									
Second mortgage loans	—	—	(7,216)	—	80,543	—	—	73,327	—
HELOC loans	—	—	—	—	170,507	—	—	170,507	—
Transferor's interest	7,103	(174)	45,708	—	—	—	(52,637)	—	(174)
Mortgage servicing rights	710,791	83,990	—	—	237,106	(233,739)	(69,129)	729,019	65,895
Totals	\$809,011	\$83,816	\$29,703	\$871	\$488,156	\$(307,066)	\$(131,638)	\$972,853	\$65,721
Liabilities									
Derivative financial instruments									
Rate lock commitments	\$86,200	\$(166,552)	\$—	\$—	\$238,088	\$(150,488)	\$(30,994)	\$(23,746)	\$(46,549)
Long-term debt	—	—	—	—	(119,980)	—	—	(119,980)	—

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DOJ litigation	(19,100 )—	(4,170 )—	—	—	—	(23,270 )—
Totals	\$67,100	\$(166,552)	\$(4,170 )\$—	\$ 118,108	\$(150,488)	\$(30,994 )\$(166,996)\$(46,549 )

(1) Realized gains (losses), including unrealized losses deemed other-than-temporary and related to credit issues, are reported in noninterest income.

U.S. government agency investment securities available-for-sale are valued predominantly using quoted broker/dealer prices with adjustments to reflect any assumptions a willing market participant would include in its valuation. Non-agency CMOs investment securities available-for-sale are valued using internal valuation models and pricing information from third parties.

(3) Reflects the changes in the unrealized gains (losses) related to financial instruments held at the end of the period.

# Table of Contents

The following tables present the quantitative information about recurring Level 3 fair value financial instruments and the fair value measurements as of June 30, 2014 and December 31, 2013.

	Fair Value	Valuation Technique	Unobservable Input	Range (Weighted Average)
June 30, 2014	(Dollars in thousands)			
Assets				
Second mortgage loans	\$58,660	Discounted cash flows	Discount rate Prepay rate - 12 month historical average CDR rate - 12 month historical average	7.2% - 10.8% (9.0%) 9.2% - 13.7% (11.4%) 2.2% - 3.4% (2.8%)
FSTAR 2005-1 HELOC loans	\$74,155	Discounted cash flows	Discount rate Prepay rate - 3 month historical average Cumulative loss rate Loss severity	5.6% - 8.4% (7.0%) 8.8% - 13.2% (11.0%) 11.7% - 17.5% (14.6%) 80.0% - 120.0% (100.0%)
FSTAR 2006-2 HELOC loans	\$72,778	Discounted cash flows	Discount rate Prepay rate - 3 month historical average Cumulative loss rate Loss severity	7.2% - 10.8% (9.0%) 8.0% - 12.0% (10.0%) 40.0% - 60.1% (50.0%) 80.0% - 120.0% (100.0%)
Mortgage servicing rights	\$289,184	Discounted cash flows	Option adjusted spread Constant prepayment rate Weighted average cost to service per loan	7.8% - 11.7% (9.8%) 8.1% - 11.7% (9.9%) 60.4% - 90.6% (75.5%)
Rate lock commitments	\$50,974	Consensus pricing	Origination pull-through rate	66.8% - 100.2% (83.5%)
Liabilities				
FSTAR 2005-1 Long-term debt	\$(51,363)	Discounted cash flows	Discount rate Prepay rate - 3 month historical average Cumulative loss rate Loss severity	5.6% - 8.4% (7.0%) 8.8% - 13.2% (11.0%) 11.7% - 17.5% (14.6%) 80.0% - 120.0% (100.0%)
FSTAR 2006-2 Long-term debt	\$(46,359)	Discounted cash flows	Discount rate Prepay rate - 3 month historical average Cumulative loss rate Loss severity	7.2% - 10.8% (9.0%) 8.0% - 12.0% (10.0%) 40.0% - 60.1% (50.0%) 80.0% - 120.0% (100.0%)
Litigation settlement	\$(78,000)	Discounted cash flows	Asset growth rate MSR growth rate Return on assets (ROA) improvement Peer group ROA	4.4% - 6.6% (5.5%) 0.9% - 1.4% (1.2%) 0.02% - 0.04% (0.03%) 0.5% - 0.8% (0.7%)



Table of Contents

	Fair Value	Valuation Technique	Unobservable Input	Range (Weighted Average)
December 31, 2013	(Dollars in thousands)			
<b>Assets</b>				
Second mortgage loans	\$64,685	Discounted cash flows	Discount rate	7.1% - 10.7% (8.9%)
			Prepay rate - 12 month historical average	10.5% - 15.7% (13.1%)
			CDR rate - 12 month historical average	2.2% - 3.2% (2.7%)
				5.6% - 8.4% (7.0%)
FSTAR 2005-1 HELOC loans	\$78,009	Discounted cash flows	Discount rate	12.8% - 19.2% (16.0%)
			Prepay rate - 3 month historical average	11.6% - 17.4% (14.5%)
			Cumulative loss rate	80.0% - 120.0% (100.0%)
			Loss severity	7.2% - 10.8% (9.0%)
FSTAR 2006-2 HELOC loans	\$77,003	Discounted cash flows	Discount rate	9.6% - 14.4% (12.0%)
			Prepay rate - 3 month historical average	39.9% - 59.8% (49.9%)
			Cumulative loss rate	80.0% - 120.0% (100.0%)
			Loss severity	5.9% - 8.9% (7.7%)
Mortgage servicing rights	\$284,678	Discounted cash flows	Origination adjusted spread	9.7% - 14.0% (11.9%)
			Constant prepayment rate	59.1% - 88.6% (73.8%)
			Weighted average cost to service per loan	65.9% - 98.8% (82.3%)
Rate lock commitments	\$10,329	Consensus pricing	Origination pull-through rate	
<b>Liabilities</b>				
FSTAR 2005-1 Long-term debt	\$(55,172)	Discounted cash flows	Discount rate	5.6% - 8.4% (7.0%)
			Prepay rate - 3 month historical average	12.8% - 19.2% (16.0%)
			Cumulative loss rate	11.6% - 17.4% (14.5%)
			Loss severity	80.0% - 120.0% (100.0%)
FSTAR 2006-2 Long-term debt	\$(50,641)	Discounted cash flows	Discount rate	7.2% - 10.8% (9.0%)
			Prepay rate - 3 month historical average	9.6% - 14.4% (12.0%)
			Cumulative loss rate	39.9% - 59.9% (49.9%)
			Loss severity	80.0% - 120.0% (100.0%)
Litigation settlement	\$(93,000)	Discounted cash flows	Asset growth rate	4.4% - 6.6% (5.5%)
			MSR growth rate	0.9% - 1.4% (1.2%)
			Return on assets (ROA) improvement	0.02% - 0.04% (0.03%)
			Peer group ROA	0.5% - 0.8% (0.7%)

The significant unobservable inputs used in the fair value measurement of the second mortgage loans associated with the FSTAR 2006-1 mortgage securitization trust are discount rates, prepayment rates and default rates. Significant increases (decreases) in the discount rate in isolation would result in a significantly lower (higher) fair value measurement. Increases in both prepay rates and default rates in isolation result in a higher fair value; however, generally a change in the assumption used for the probability of default is accompanied by a directionally opposite change in the assumption used for prepayment rates, which would offset a portion of the fair value change.

The significant unobservable inputs used in the fair value measurement of the HELOC loans and long-term debt associated with the FSTAR 2005-1 and FSTAR 2006-2 securitization trusts are discount rates, prepayment rates, loss rates and loss severity. Significant increases (decreases) in the discount rate in isolation would result in a significantly lower (higher) fair value measurement. Increases (decreases) in prepay rates in isolation would result in a higher (lower) fair value measurement while increases (decreases) in loss rates in isolation would result in a lower (higher) fair value. Significant increases (decreases) in the loss severity rate in isolation would result in a significantly lower (higher) fair value measurement.

The significant unobservable inputs used in the fair value measurement of the MSRs are option adjusted spreads, prepayment rates, and cost to service. Significant increases (decreases) in all the assumptions in isolation would result in a significantly lower (higher) fair value measurement.

The significant unobservable input used in the fair value measurement of the rate lock commitments is the pull through rate. The pull through rate is a statistical analysis of the Company's actual rate lock fallout history to determine the sensitivity of the residential mortgage loan pipeline compared to interest rate changes and other deterministic values. New market prices are applied based on updated loan characteristics and new fall out ratios (i.e., the inverse of the pull through rate) are applied accordingly. Significant increases (decreases) in the pull through rate in isolation would result in a significantly higher (lower) fair value measurement. Generally, a change in the assumption utilized for the probability of default is accompanied by a directionally similar change in the assumption utilized for the loss severity and a directionally opposite change in assumption utilized for prepayment rates.

The significant unobservable inputs used in the fair value measurement of the DOJ litigation settlement are future balance sheet and growth rate assumptions for overall asset growth, MSR growth, peer group return on assets and return on

Table of Contents

assets improvement. The current assumptions are based on management's approved, strategic performance targets beyond the current strategic modeling horizon (2014). The Bank's target asset growth rate post 2014 is based off of growth in the balance sheet. Significant increases (decreases) in the bank's growth rate in isolation would result in a significantly lower (higher) fair value measurement. Significant increases (decreases) in the bank's MSR growth rate in isolation would result in a marginally lower (higher) fair value measurement. Significant increases (decreases) in the peer group's return on assets improvement in isolation would result in a marginally higher (lower) fair value measurement. Significant increases (decreases) in the bank's return on assets improvement in isolation would result in a marginally higher (lower) fair value measurement.

The Company also has assets that under certain conditions are subject to measurement at fair value on a non-recurring basis. These assets are measured at the lower of cost or fair value and had a fair value below cost at the end of the period as summarized below.

## Assets Measured at Fair Value on a Non-recurring Basis

	Level 3 (Dollars in thousands)
June 30, 2014	
Impaired loans held-for-investment (1)	
Residential first mortgage loans	\$86,770
Reposessed assets (2)	31,579
Totals	\$118,349
December 31, 2013	
Impaired loans held-for-investment (1)	
Residential first mortgage loans	\$68,252
Commercial real estate loans	1,500
Reposessed assets (2)	36,636
Totals	\$106,388

The Company recorded \$17.3 million and \$27.3 million in fair value losses on impaired loans (included in provision for loan losses on Consolidated Statements of Operations) during the three and six months ended (1) June 30, 2014, respectively, compared to \$5.1 million and \$42.6 million in fair value losses on impaired loans during the three and six months ended June 30, 2013, respectively.

The Company recorded \$1.4 million and \$2.0 million in losses related to write downs of reposessed assets based on the estimated fair value of the specific assets, and recognized net gains of \$2.1 million and \$2.9 million on sales of reposessed assets (both write downs and net gains/losses are included in assets resolution expense on the (2) Consolidated Statements of Operations) during the three and six months ended June 30, 2014, respectively, compared to \$1.6 million and \$2.4 million in losses related to write downs of reposessed assets based on the estimated fair value of the specific assets, and recognized net gains of \$6.2 million and \$10.6 million on sales of reposessed assets during the three and six months ended June 30, 2013, respectively.

The following tables present the quantitative information about non-recurring Level 3 fair value financial instruments and the fair value measurements as of June 30, 2014 and December 31, 2013.

	Fair Value	Valuation Technique	Unobservable Input	Range (Weighted Average)
June 30, 2014	(Dollars in thousands)			
Impaired loans held-for-investment				
Residential first mortgage loans	\$86,770	Fair value of collateral	Loss severity discount	0% - 100% (44.7%)
Reposessed assets	\$31,579	Fair value of collateral	Loss severity discount	0% - 100% (44.4%)



	Fair Value	Valuation Technique	Unobservable Input	Range (Weighted Average)
December 31, 2013	(Dollars in thousands)			
Impaired loans held-for-investment				
Residential first mortgage loans	\$68,252	Fair value of collateral	Loss severity discount	0% - 100% (44.9%)
Commercial real estate loans	\$1,500	Fair value of collateral	Loss severity discount	0% - 100% (39.6%)
Reposessed assets	\$36,636	Fair value of collateral	Loss severity discount	0% - 100% (45.3%)

Table of Contents

The Company has certain impaired residential first mortgage and commercial real estate loans that are measured at fair value on a nonrecurring basis. Such amounts are generally based on the fair value of the underlying collateral supporting the loan. Appraisals or other third party price opinions are generally obtained to support the fair value of the collateral and incorporate measures such as recent sales prices for comparable properties. In cases where the carrying value exceeds the fair value of the collateral less cost to sell, an impairment charge is recognized.

Reposessed assets are measured and reported at fair value through a charge-off to the allowance for loan losses based upon the fair value of the reposessed asset. The fair value of reposessed assets, upon initial recognition, are estimated using Level 3 inputs based on customized discounting criteria. The significant unobservable inputs used in the Level 3 fair value measurements of the Company's impaired loans and reposessed assets included in the table above primarily relate to internal valuations or analysis.

## Fair Value of Financial Instruments

The following table presents the carrying amount and estimated fair value of certain financial instruments that are carried either at fair value or cost.

	June 30, 2014				
		Estimated Fair Value			
	Carrying Value	Total	Level 1	Level 2	Level 3
	(Dollars in thousands)				
Financial Instruments					
Assets					
Cash and cash equivalents	\$202,535	\$202,535	\$202,535	\$—	\$—
Investment securities available-for-sale	1,605,805	1,605,805	1,596,334	9,471	—
Loans held-for-sale	1,342,611	1,274,667	—	1,274,667	—
Loans repurchased with government guarantees	1,217,721	1,182,243	—	1,182,243	—
Loans held-for-investment, net	4,053,293	3,834,111	—	23,165	3,810,946
Reposessed assets	31,579	31,579	—	—	31,579
Federal Home Loan Bank stock	209,737	209,737	209,737	—	—
Mortgage servicing rights	289,185	289,185	—	—	289,185
Customer initiated derivative interest rate swaps	3,530	3,530	—	3,530	—
Liabilities					
Retail deposits					
Demand deposits and savings accounts	(4,216,309 )	(3,955,213 )	—	(3,955,213 )	—
Certificates of deposit	(927,353 )	(932,419 )	—	(932,419 )	—
Government deposits	(814,654 )	(789,055 )	—	(789,055 )	—
Wholesale deposits	(267 )	(242 )	—	(242 )	—
Company controlled deposits	(685,326 )	(683,166 )	—	(683,166 )	—
Federal Home Loan Bank advances	(1,031,705 )	(1,031,542 )	(1,031,542 )	—	—
Long-term debt	(345,157 )	(190,795 )	—	(93,073 )	(97,722 )
Warrant liabilities	(8,784 )	(8,784 )	—	(8,784 )	—
Litigation settlement	(78,000 )	(78,000 )	—	—	(78,000 )
Customer initiated derivative interest rate swaps	(3,438 )	(3,438 )	—	(3,438 )	—
Derivative Financial Instruments					
Forward agency and loan sales	(28,236 )	(28,236 )	—	(28,236 )	—
Rate lock commitments	50,974	50,974	—	—	50,974

U.S. Treasury and agency futures/forwards	3,853	3,853	3,853	—	—
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Table of Contents

	December 31, 2013				
	Carrying Value	Estimated Fair Value			
	Total	Level 1	Level 2	Level 3	
(Dollars in thousands)					
<b>Financial Instruments</b>					
<b>Assets</b>					
Cash and cash equivalents	\$280,505	\$280,505	\$280,505	\$—	\$—
Investment securities available-for-sale	1,045,548	1,045,548	1,028,248	17,300	—
Loans held-for-sale	1,480,418	1,469,820	—	1,469,820	—
Loans repurchased with government guarantees	1,273,690	1,212,799	—	1,212,799	—
Loans held-for-investment, net	3,848,756	3,653,292	—	18,625	3,634,667
Reposessed assets	36,636	36,636	—	—	36,636
Federal Home Loan Bank stock	209,737	209,737	209,737	—	—
Mortgage servicing rights	284,678	284,678	—	—	284,678
Customer initiated derivative interest rate swaps	1,797	1,797	—	1,797	—
<b>Liabilities</b>					
<b>Retail deposits</b>					
Demand deposits and savings accounts	(3,919,937 )	(3,778,890 )	—	(3,778,890 )	—
Certificates of deposit	(1,026,129 )	(1,034,599 )	—	(1,034,599 )	—
Government accounts	(602,398 )	(596,778 )	—	(596,778 )	—
Wholesale deposits	(8,717 )	(8,716 )	—	(8,716 )	—
Company controlled deposits	(583,145 )	(577,662 )	—	(577,662 )	—
Federal Home Loan Bank advances	(988,000 )	(988,102 )	(988,102 )	—	—
Long-term debt	(353,248 )	(202,887 )	—	(97,074 )	(105,813 )
Warrant liabilities	(10,802 )	(10,802 )	—	(10,802 )	—
Litigation settlement	(93,000 )	(93,000 )	—	—	(93,000 )
Customer initiated derivative interest rate swaps	(1,797 )	(1,797 )	—	(1,797 )	—
<b>Derivative Financial Instruments</b>					
Forward agency and loan sales	19,847	19,847	—	19,847	—
Rate lock commitments	10,329	10,329	—	—	10,329
U.S. Treasury and agency futures/forwards	(444 )	(444 )	(444 )	—	—

The methods and assumptions used by the Company in estimating fair value of financial instruments which are required for disclosure only, are as follows:

Cash and cash equivalents. Due to their short-term nature, the carrying amount of cash and cash equivalents approximates fair value.

Loans repurchased with government guarantees. The fair value is estimated by using internally developed discounted cash flow models using market interest rate inputs as well as management's best estimate of spreads for similar collateral.

Loans held-for-investment. The fair value is estimated by using internally developed discounted cash flow models using market interest rate inputs as well as management's best estimate of spreads for similar collateral.

Federal Home Loan Bank stock. No secondary market exists for Federal Home Loan Bank stock. The stock is bought and sold at par by the Federal Home Loan Bank. Management believes that the recorded value is the fair value.

Deposit accounts. The fair value of demand deposits and savings accounts approximates the carrying amount. The fair value of fixed-maturity certificates of deposit is estimated using the rates currently offered for certificates of deposit with similar remaining maturities.

Table of Contents

Federal Home Loan Bank advances. Rates currently available for debt with similar terms and remaining maturities are used to estimate the fair value of the existing debt.

Long-term debt. The fair value of the long-term debt is estimated based on a discounted cash flow model that incorporates current borrowing rates for similar types of borrowing arrangements.

### Fair Value Option

The Company elected to measure at fair value certain financial assets and financial liabilities. The Company elected fair value option for the following items to mitigate a divergence between accounting losses and economic exposure.

The Company elected the fair value option for held-for-sale loans, originated post 2009, and the litigation settlement liability to better reflect the management of these financial instruments on a fair value basis. Loans held-for-investment include loans that were originated as loans held-for-sale and later transferred to loans held-for-investment at fair value. Interest income on loans held-for-sale is accrued on the principal outstanding primarily using the "simple-interest" method. Interest expense on the litigation settlement will be included in the overall change in fair value of the liability each quarter. Direct loan origination cost and fees on loans held-for-sale are recognized in income at origination.

As of June 30, 2013, the Company dissolved the FSTAR 2006-1 mortgage securitization trust and transferred the second mortgage loans, underlying the collapsed FSTAR 2006-1 mortgage securitization which were carried at fair value in available-for-sale investment securities. The change in fair value relating to the loans is recorded in other noninterest income.

As of June 30, 2013, the Company elected the fair value option for the assets and liabilities of reconsolidated VIEs related to the HELOC securitization trusts with changes in fair value recorded to earnings. The change in fair value relating to the assets and liabilities of these transactions is recorded in other noninterest income. Accordingly, such an election allows the Company to continue fair value accounting through earnings for those interests and eliminate income statement mismatch otherwise caused by differences in the measurement basis of the consolidated VIEs assets and liabilities.

The Company elected the fair value option to account for the liability representing the obligation to make Additional Payments under the DOJ Agreement. The signed DOJ Agreement establishes a legally enforceable contract with a stipulated payment plan that meets the definition of a financial liability.

The following table reflects the change in fair value included in earnings (and the account recorded in) for the assets and liabilities for which the fair value option has been elected.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Assets				
Loans held-for-sale				
Net gain on loan sales	\$126,400	\$(19,336)	) \$189,401	\$68,307
Other noninterest income	—	—	(955	) —
Loans held-for-investment				
Interest income on loans	\$—	\$(26)	) \$—	\$(806)
Other noninterest income	(2,680	) 36,854	(6,949	) 36,854
Liabilities				
Long-term debt				

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Other noninterest income	\$3,987	\$—	\$8,094	\$—
Litigation settlement				
Legal and professional expense	\$16,000	\$4,170	\$15,000	\$4,170

The following table reflects the difference between the aggregate fair value and aggregate remaining contractual principal balance outstanding as of June 30, 2014 and December 31, 2013 for assets and liabilities for which the fair value option has been elected.

Table of Contents

	June 30, 2014 (Dollars in thousands)			December 31, 2013		
	Unpaid Principal Balance	Fair Value	Fair Value Over / (Under) Unpaid Principal Balance	Unpaid Principal Balance	Fair Value	Fair Value Over / (Under) Unpaid Principal Balance
<b>Assets</b>						
Nonaccrual loans						
Loans held-for-sale	\$—	\$—	\$—	\$—	\$—	\$—
Loans held-for-investment	9,422	3,853	(5,569 )	10,764	4,014	(6,750 )
Total non-accrual loans	\$9,422	\$3,853	(5,569 )	\$10,764	\$4,014	\$(6,750 )
Other performing loans						
Loans held-for-sale	\$1,211,118	\$1,274,667	\$63,549	\$1,109,517	\$1,140,507	\$30,990
Loans held-for-investment	244,969	224,905	(20,064 )	257,665	234,308	(23,357 )
Total other performing loans	\$1,456,087	\$1,499,572	\$43,485	\$1,367,182	\$1,374,815	\$7,633
Total loans						
Loans held-for-sale	\$1,211,118	\$1,274,667	\$63,549	\$1,109,517	\$1,140,507	\$30,990
Loans held-for-investment	254,391	228,758	(25,633 )	268,429	238,322	(30,107 )
Total loans	\$1,465,509	\$1,503,425	\$37,916	\$1,377,946	\$1,378,829	\$883
<b>Liabilities</b>						
Long-term debt	\$(105,326 )	\$(97,722 )	\$(7,604 )	\$(116,504 )	\$(105,813 )	\$(10,691 )
Litigation settlement	N/A (1)	(78,000 )	N/A (1)	N/A (1)	(93,000 )	N/A (1)
Remaining principal outstanding is not applicable to the litigation settlement because it does not obligate the						
(1) Company to return a stated amount of principal at maturity, but instead return an amount based upon performance on the underlying terms in the Agreement.						

## Note 4 – Investment Securities

As of June 30, 2014 and December 31, 2013, investment securities were comprised of the following.

	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value
(Dollars in thousands)				
<b>June 30, 2014</b>				
Available-for-sale securities				
U.S. government sponsored agencies	\$1,587,394	\$12,608	\$(3,668 )	\$1,596,334
Municipal obligations	9,471	—	—	9,471
Total available-for-sale securities	\$1,596,865	\$12,608	\$(3,668 )	\$1,605,805
<b>December 31, 2013</b>				
Available-for-sale securities				
U.S. government sponsored agencies	\$1,037,289	\$1,546	\$(10,587 )	\$1,028,248
Municipal obligations	17,300	—	—	17,300
Total available-for-sale securities	\$1,054,589	\$1,546	\$(10,587 )	\$1,045,548

Available-for-sale securities



The Company purchased \$463.8 million and \$669.3 million of investment securities, all of which were U.S. government sponsored agencies, during the three and six months ended June 30, 2014, respectively. The Company purchased \$20.0 million of investment securities, all of which were municipal obligations, during both the three and six months ended June 30, 2013.

The Company has pledged available-for-sale securities, primarily U.S. government sponsored agencies, to collateralize lines of credit and/or borrowings with Fannie Mae and other institutions. At June 30, 2014, the Company pledged \$2.4 million of available-for-sale securities, compared to \$7.8 million at December 31, 2013.

Table of Contents

The following table summarizes by duration the unrealized loss positions on investment securities available-for-sale.

Type of Security	Unrealized Loss Position with Duration 12 Months and Over			Unrealized Loss Position with Duration Under 12 Months		
	Fair Value	Number of Securities	Unrealized Loss	Fair Value	Number of Securities	Unrealized Loss
(Dollars in thousands)						
June 30, 2014						
U.S. government sponsored agencies	\$—	—	\$—	\$465,045	47	\$(3,668 )
December 31, 2013						
U.S. government sponsored agencies	\$—	—	\$—	\$825,308	63	\$(10,587 )

At June 30, 2014, the Company had no other-than-temporary impairments ("OTTI") due to credit losses. During both the three and six months ended June 30, 2013, the Company recognized \$8.8 million of additional OTTI on the FSTAR 2006-1 mortgage securitization, which was subsequently dissolved. The Company also recognized a tax benefit of \$6.1 million representing the recognition of the residual tax effect associated with the previously unrealized losses on the mortgage securitization recorded in other comprehensive income (loss).

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
(Dollars in thousands)				
Beginning balance of amount related to credit losses	\$—	\$(2,793 )	\$—	\$(2,793 )
Reductions for increases in cash flows expected to be collected that are recognized over the remaining life	—	389	—	389
Reductions for investment securities sold during the period (realized)	—	11,193	—	11,193
Additions for the amount related to the credit loss for which an OTTI impairment was not previously recognized	—	(8,789 )	—	(8,789 )
Ending balance of amount related to credit losses	\$—	\$—	\$—	\$—

Gains (losses) on sales for available-for-sale securities are reported in net gain on securities available-for-sale in the Consolidated Statements of Operations. During the three and six months ended June 30, 2014, there were \$39.6 million and \$58.4 million, respectively, of sales of U.S. government sponsored agencies, resulting in a gain of \$0.5 million and \$0.7 million, respectively, compared to no sales of U.S. government sponsored agencies during the three and six months ended June 30, 2013.

#### Note 5 – Loans Held-for-Sale

At June 30, 2014 and December 31, 2013, residential first mortgage loans held-for-sale totaled \$1.3 billion and \$1.5 billion. The decrease in the balance of loans held-for-sale was primarily due to loan sales exceeding originations during the six months ended June 30, 2014.

At June 30, 2014 and December 31, 2013, \$1.3 billion and \$1.1 billion of loans held-for-sale were recorded at fair value, respectively, under the fair value option. Such loans will be reported at fair value with any adjustments in fair value recorded through the income statement. The Company estimates the fair value of mortgage loans based on quoted market prices for securities backed by similar types of loans for which quoted market prices were available. The fair values of loans were estimated by discounting estimated cash flows using management's best estimate of

market interest rates for similar collateral.

At June 30, 2014 and December 31, 2013, \$67.9 million and \$340.0 million of loans held-for-sale were recorded at lower of cost or fair value based on the intent to sell the loans. Certain loans were transferred into the held-for-sale portfolio from the held-for-investment portfolio. After the transfer, any amount by which cost exceeded fair value was recorded as a valuation allowance.

During the six months ended June 30, 2014, the Company sold nonperforming and TDR residential first mortgage loans with a carrying value in the amount of \$25.6 million and recognized a gain of \$2.0 million.

Table of Contents

During the six months ended June 30, 2014, residential first mortgage jumbo loans with a carrying value in the amount of \$254.1 million were transferred to loans available-for-sale from loans held-for-investment and the Company sold \$768.8 million in carrying amount of residential first mortgage jumbo loans and recognized a gain of \$3.7 million.

The following table sets forth the activity related to residential first mortgage loans held-for-sale.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Balance at beginning of period	\$1,673,763	\$2,677,239	\$1,480,418	\$3,939,720
Net loan originations	6,012,293	11,104,409	10,754,166	23,787,202
Net loans sold, servicing retained	(4,043,289)	(11,381,852)	(6,770,650)	(24,511,563)
Net loans sold, servicing released	(34,415)	(76,476)	(57,460)	(188,253)
Other loan sales	(233,854)	(289,826)	(537,349)	(1,148,851)
Loan amortization and prepayments	101,408	(59,885)	157,743	156,999
Creation of mortgage-backed securities transferred to investment securities available-for-sale	(2,138,597)	—	(3,965,971)	—
Loans transferred from (to) other loan portfolios	5,302	357,849	281,714	296,204
Balance at end of period	\$1,342,611	\$2,331,458	\$1,342,611	\$2,331,458

The Company has pledged certain loans held-for-sale to collateralize lines of credit and/or borrowings with the Federal Home Loan Bank of Indianapolis. At June 30, 2014 and December 31, 2013, the Company pledged \$1.1 billion and \$1.2 billion, respectively, of loans held-for-sale.

#### Note 6 – Loans Repurchased with Government Guarantees

Pursuant to Ginnie Mae servicing guidelines, the Company has the unilateral option to repurchase certain delinquent loans (loans past due 90 days or more) securitized in Ginnie Mae pools, if the loans meet defined delinquent loan criteria. As a result of this unilateral option, once the delinquency criteria have been met, and regardless of whether the repurchase option has been exercised, the Company must treat the loans as having been repurchased and recognize the loans as loans held-for-sale on the Consolidated Statement of Financial Condition and also recognize a corresponding liability for a similar amount recorded in other liabilities on the Consolidated Statement of Financial Condition. If the loans are actually repurchased, the Company transfers the loans to loans repurchased with government guarantees and eliminates the corresponding liability. At June 30, 2014, the amount of such loans actually repurchased totaled \$1.2 billion and were classified as loans repurchased with government guarantees, and those loans which the Company had not yet repurchased but had the unilateral right to repurchase totaled \$22.4 million and were classified as loans held-for-sale. At December 31, 2013, the amount of such loans actually repurchased totaled \$1.3 billion and were classified as loans repurchased with government guarantees, and those loans which the Company had not yet repurchased but had the unilateral right to repurchase totaled \$20.8 million and were classified as loans held-for-sale.

Substantially all of these loans continue to be insured or guaranteed by the FHA, and the Company's management believes that the reimbursement process is proceeding appropriately. These repurchased loans earn interest at a statutory rate, which varies and is based upon the 10-year U.S. Treasury note rate at the time the underlying loan becomes delinquent.

The Company has pledged certain loans repurchased with government guarantees to collateralize lines of credit and/or borrowings with the Federal Home Loan Bank of Indianapolis. At June 30, 2014 and December 31, 2013, the Company pledged \$831.4 million and \$787.1 million, respectively, of loans repurchased with government guarantees.

During both the three and six months ended June 30, 2013, the Company participated in a HUD-coordinated market auction of loans repurchased with government guarantees, which resulted in the conveyance in an accelerated fashion of \$131.9 million of unpaid principal balance (net of write downs) of loans to HUD.

Table of Contents

## Note 7 – Loans Held-for-Investment

Loans held-for-investment are summarized as follows.

	June 30, 2014	December 31, 2013
	(Dollars in thousands)	
Consumer loans		
Residential first mortgage	\$2,352,965	\$2,508,968
Second mortgage	157,772	169,525
Warehouse lending	683,258	423,517
HELOC	268,655	289,880
Other	33,364	37,468
Total consumer loans	3,496,014	3,429,358
Commercial loans		
Commercial real estate	523,006	408,870
Commercial and industrial	330,256	207,187
Commercial lease financing	10,017	10,341
Total commercial loans	863,279	626,398
Total loans held-for-investment	4,359,293	4,055,756
Less allowance for loan losses	(306,000)	(207,000)
Loans held-for-investment, net	\$4,053,293	\$3,848,756

At June 30, 2014 and December 31, 2013, the loans held-for-investment include \$228.8 million and \$238.3 million of loans accounted for under the fair value option. During the six months ended June 30, 2013, the Company settled separate litigations with each MBIA and Assured, which resulted in the Company reconsolidating \$170.5 million of loans associated with the HELOC securitization trusts and transferring \$73.3 million of second mortgage loans associated with the collapse of the FSTAR 2006-1 mortgage securitization.

During the three and six months ended June 30, 2014, the Company transferred \$2.3 million and \$7.0 million, respectively, in loans held-for-sale to loans held-for-investment. During the three and six months ended June 30, 2013, the Company transferred \$2.5 million and \$65.3 million, respectively, in loans held-for-sale to loans held-for-investment. The loans transferred were carried at fair value, and will continue to be reported at fair value while classified as held-for-investment.

During the six months ended June 30, 2014, we sold nonperforming and TDR residential first mortgage loans with a carrying value in the amount of \$25.6 million and recognized a gain of \$2.0 million.

The Company has pledged certain loans held-for-investment to collateralize lines of credit and/or borrowings with the Federal Reserve Bank of Chicago and the Federal Home Loan Bank of Indianapolis. At both June 30, 2014 and December 31, 2013, the Company pledged \$2.5 billion of loans held-for-investment.

The Company's commercial leasing activities consist primarily of equipment leases. Generally, lessees are responsible for all maintenance, taxes, and insurance on leased properties. The following table lists the components of the net investment in financing leases.

	June 30, 2014	December 31, 2013
	(Dollars in thousands)	
Total minimum lease payment to be received	\$10,134	\$10,613
Estimated residual values of lease properties	557	503

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Unearned income	(654	) (755	)
Net deferred fees and other	(20	) (20	)
Net investment in commercial financing leases	\$10,017	\$10,341	

28

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Table of Contents

The allowance for loan losses by class of loan is summarized in the following tables.

	Residential First Mortgage	Second Mortgage	Warehouse Lending	HELOC	Other Consumer	Commercial Real Estate	Commercial and Industrial	Commercial Financing	Lease Total
(Dollars in thousands)									
Three Months Ended June 30, 2014									
Beginning balance allowance for loan losses	\$256,291	\$13,455	\$1,465	\$11,593	\$1,438	\$18,131	\$4,477	\$150	\$307,000
Charge-offs	(5,603 )	(1,145 )	—	(1,055 )	(479 )	(1,789 )	—	—	(10,071 )
Recoveries	458	95	—	62	370	1,896	40	—	2,921
Provision	(1,956 )	1,250	1,092	3,466	701	1,028	579	(10 )	6,150
Ending balance allowance for loan losses	\$249,190	\$13,655	\$2,557	\$14,066	\$2,030	\$19,266	\$5,096	\$140	\$306,000
Three Months Ended June 30, 2013									
Beginning balance allowance for loan losses	\$214,076	\$20,683	\$532	\$18,118	\$2,215	\$32,720	\$1,572	\$84	\$290,000
Charge-offs	(63,099 )	(2,033 )	—	(812 )	(587 )	(21,350 )	—	—	(87,881 )
Recoveries	6,687	87	—	457	(80 )	2,159	8	—	9,318
Provision	19,670	102	189	(2,895 )	232	13,793	556	(84 )	31,563
Ending balance allowance for loan losses	\$177,334	\$18,839	\$721	\$14,868	\$1,780	\$27,322	\$2,136	\$—	\$243,000
Six Months Ended June 30, 2014									
Beginning balance allowance for loan losses	\$161,142	\$12,141	\$1,392	\$7,893	\$2,412	\$18,540	\$3,332	\$148	\$207,000
Charge-offs	(16,466 )	(2,213 )	—	(3,744 )	(940 )	(1,789 )	—	—	(25,152 )
Recoveries	1,574	179	—	111	690	3,011	69	47	5,681
Provision	102,940	3,548	1,165	9,806	(132 )	(496 )	1,695	(55 )	118,471
Ending balance allowance for loan losses	\$249,190	\$13,655	\$2,557	\$14,066	\$2,030	\$19,266	\$5,096	\$140	\$306,000
Six Months Ended June 30, 2013									
Beginning balance	\$219,230	\$20,201	\$899	\$18,348	\$2,040	\$41,310	\$2,878	\$94	\$305,000



allowance for loan losses									
Charge-offs	(88,791 )	(3,988 )	—	(2,873 )	(1,286 )	(34,512 )	—	—	(131,450 )
Recoveries	12,040	477	—	562	374	4,002	17	—	17,472
Provision	34,855	2,149	(178 )	(1,169 )	652	16,522	(759 )	(94 )	51,978
Ending balance									
allowance for loan losses	\$177,334	\$18,839	\$721	\$14,868	\$1,780	\$27,322	\$2,136	\$—	\$243,000

Table of Contents

	Residential First Mortgage (Dollars in thousands)	Second Mortgage	Warehouse Lending	HELOC	Other Consumer	Commercial Real Estate	Commercial and Industrial	Commercial Lease Financing	Total
June 30, 2014									
Loans									
held-for-investment									
Individually evaluated	\$420,441	\$29,148	\$—	\$1,753	\$—	\$432	\$—	\$—	\$451,774
Collectively evaluated (1)	1,909,359	69,964	683,258	119,969	33,364	522,574	330,256	10,017	3,678,761
Total loans	\$2,329,800	\$99,112	\$683,258	\$121,722	\$33,364	\$523,006	\$330,256	\$10,017	\$4,130,535
Allowance for loan losses									
Individually evaluated	\$86,918	\$6,094	\$—	\$1,753	\$—	\$—	\$—	\$—	\$94,765
Collectively evaluated (1)	162,272	7,561	2,557	12,313	2,030	19,266	5,096	140	211,235
Total allowance for loan losses (2)	\$249,190	\$13,655	\$2,557	\$14,066	\$2,030	\$19,266	\$5,096	\$140	\$306,000
December 31, 2013									
Loans									
held-for-investment									
Individually evaluated	\$419,703	\$24,356	\$—	\$406	\$—	\$1,956	\$—	\$—	\$446,421
Collectively evaluated (1)	2,070,640	80,484	423,517	134,462	37,468	406,914	207,187	10,341	3,371,013
Total loans	\$2,490,343	\$104,840	\$423,517	\$134,868	\$37,468	\$408,870	\$207,187	\$10,341	\$3,817,434
Allowance for loan losses									
Individually evaluated	\$81,765	\$4,566	\$—	\$405	\$—	\$—	\$—	\$—	\$86,736
Collectively evaluated (1)	79,377	7,575	1,392	7,488	2,412	18,540	3,332	148	120,264
Total allowance for loan losses (2)	\$161,142	\$12,141	\$1,392	\$7,893	\$2,412	\$18,540	\$3,332	\$148	\$207,000

(1) Excludes loans carried under the fair value option.

(2) Includes interest-only residential first mortgage and HELOC loans with an allowance for loan losses of \$103.5 million and \$52.3 million at June 30, 2014 and December 31, 2013, respectively.

The allowance for loan losses, other than those that have been identified for individual evaluation for impairment, is determined on a loan pool basis by grouping loan types with similar risk characteristics to determine the Company's best estimate of incurred losses. The Company utilizes a historical loss model for each pool. Management evaluates the results of the allowance for loan losses model and makes qualitative adjustments to the results of the model when it is determined that model results do not reflect all losses inherent in the loan portfolios due to changes in recent economic trends and conditions, or other relevant factors.



Table of Contents

The following table sets forth the loans held-for-investment aging analysis as of June 30, 2014 and December 31, 2013, of past due and current loans.

	30-59 Days Past Due	60-89 Days Past Due	90 Days or Greater Past Due	Total Past Due	Current	Total Investment Loans
(Dollars in thousands)						
June 30, 2014						
Consumer loans						
Residential first mortgage	\$38,856	\$7,849	\$113,210	\$159,915	\$2,193,050	\$2,352,965
Second mortgage	998	261	1,878	3,137	154,635	157,772
Warehouse lending	491	—	—	491	682,767	683,258
HELOC	2,147	804	4,880	7,831	260,824	268,655
Other	348	64	194	606	32,758	33,364
Total consumer loans	42,840	8,978	120,162	171,980	3,324,034	3,496,014
Commercial loans						
Commercial real estate	—	—	—	—	523,006	523,006
Commercial and industrial	—	—	—	—	330,256	330,256
Commercial lease financing	—	—	—	—	10,017	10,017
Total commercial loans	—	—	—	—	863,279	863,279
Total loans (1)	\$42,840	\$8,978	\$120,162	\$171,980	\$4,187,313	\$4,359,293
December 31, 2013						
Consumer loans						
Residential first mortgage	\$36,526	\$19,096	\$134,340	\$189,962	\$2,319,006	\$2,508,968
Second mortgage	1,997	271	2,820	5,088	164,437	169,525
Warehouse lending	—	—	—	—	423,517	423,517
HELOC	2,197	1,238	6,826	10,261	279,619	289,880
Other	293	127	199	619	36,849	37,468
Total consumer loans	41,013	20,732	144,185	205,930	3,223,428	3,429,358
Commercial loans						
Commercial real estate	—	—	1,500	1,500	407,370	408,870
Commercial and industrial	—	—	—	—	207,187	207,187
Commercial lease financing	—	—	—	—	10,341	10,341
Total commercial loans	—	—	1,500	1,500	624,898	626,398
Total loans (1)	\$41,013	\$20,732	\$145,685	\$207,430	\$3,848,326	\$4,055,756

(1) Includes \$3.9 million and \$4.0 million of loans 90 days or greater past due accounted for under the fair value option at June 30, 2014 and December 31, 2013, respectively.

Loans on which interest accruals have been discontinued totaled approximately \$120.2 million and \$146.5 million at June 30, 2014 and December 31, 2013, respectively, and \$256.1 million at June 30, 2013. Interest income is recognized on impaired loans using a cost recovery method unless amounts contractually due are not in doubt. Interest that would have been accrued on impaired loans totaled approximately \$1.8 million and \$3.4 million during the three and six months ended June 30, 2014, respectively, compared to \$2.6 million and \$4.6 million during the three and six months ended June 30, 2013, respectively. At June 30, 2014 and December 31, 2013, the Company had no loans 90 days past due and still accruing.

### Troubled Debt Restructuring

The Company may modify certain loans in both consumer and commercial loan portfolios to retain customers or to maximize collection of the outstanding loan balance. The Company has maintained several programs designed to

assist borrowers by extending payment dates or reducing the borrower's contractual payments. All loan modifications are made on a case-by-case basis. The Company's standards relating to loan modifications consider, among other factors, minimum verified income requirements, cash flow analysis, and collateral valuations. All loan modifications, including those classified as TDRs, are reviewed and approved. TDRs result in those instances in which a borrower demonstrates financial difficulty and for which

Table of Contents

a concession has been granted, which includes reductions of interest rate, extensions of amortization period, principal and/or interest forgiveness and other actions intended to minimize the economic loss and to avoid foreclosure or repossession of collateral. These loans are classified as TDRs and are included in non-accrual loans if the loan was nonperforming prior to the restructuring. These loans will continue on non-accrual status until the borrower has established a willingness and ability to make the restructured payments for at least six months, after which they will begin to accrue interest.

The following table provides a summary of TDRs outstanding by type and performing status.

	TDRs		
	Performing	Nonperforming	Total
	(Dollars in thousands)		
June 30, 2014			
Consumer loans (1)			
Residential first mortgage	\$317,451	\$30,437	\$347,888
Second mortgage	34,453	1,055	35,508
HELOC	19,658	2,297	21,955
Total consumer loans	371,562	33,789	405,351
Commercial loans (2)			
Commercial real estate	432	—	432
Total TDRs (3)	\$371,994	\$33,789	\$405,783
December 31, 2013			
Consumer loans (1)			
Residential first mortgage	\$332,285	\$42,633	\$374,918
Second mortgage	30,352	1,631	31,983
Other consumer	19,892	2,445	22,337
Total consumer loans	382,529	46,709	429,238
Commercial loans (2)			
Commercial real estate	456	—	456
Total TDRs (3)	\$382,985	\$46,709	\$429,694

(1) The allowance for loan losses on consumer TDR loans totaled \$85.6 million and \$82.3 million at June 30, 2014 and December 31, 2013, respectively.

(2) The allowance for loan losses on commercial TDR loans was zero at both June 30, 2014 and December 31, 2013.

(3) Includes \$30.7 million and \$31.3 million of TDR loans accounted for under the fair value option at June 30, 2014 and December 31, 2013, respectively.

TDRs returned to performing, or accrual, status totaled \$1.7 million and \$3.9 million during the three and six months ended June 30, 2014, respectively, and are excluded from non-performing loans, compared to \$5.7 million and \$22.9 million during the three and six months ended June 30, 2013, respectively. TDRs that have demonstrated a period of at least six months of consecutive performance under the modified terms, are returned to performing (i.e., accrual) status and are excluded from nonperforming loans. Although these TDRs have returned to performing status, they will still continue to be classified as impaired until they are repaid in full, or foreclosed and sold, and included as such in the tables within "repossessed assets." Although many of the TDRs continue to be performing, the full collection of principal and interest on some TDRs may not occur. The resulting potential incremental losses are measured through impairment analysis on all TDRs and have been factored into our allowance for loan losses. At June 30, 2014 and December 31, 2013, remaining commitments to lend additional funds to debtors whose terms have been modified in a commercial or consumer TDR were immaterial.

Some loan modifications classified as TDRs may not ultimately result in the full collection of principal and interest, as modified, but may give rise to potential incremental losses. Such losses are factored into the Company's allowance for loan losses estimate. Management evaluates loans for impairment both collectively and individually depending on the

risk characteristics underlying the loan and the availability of data. The Company measures impairment using the discounted cash flow method for performing TDRs and measure impairment based on collateral values for re-defaulted TDRs.

The following table presents the three and six months ended June 30, 2014 and 2013 number of accounts, pre-modification unpaid principal balance (net of write downs), and post-modification unpaid principal balance (net of write downs) that were new modified TDRs during the three and six months ended June 30, 2014 and 2013. In addition, the table presents the number of accounts and unpaid principal balance (net of write downs) of loans that have subsequently defaulted

Table of Contents

during the three and six months ended June 30, 2014 and 2013 that had been modified in a TDR during the 12 months preceding each period. All TDR classes within consumer and commercial loan portfolios are considered subsequently defaulted when greater than 90 days past due.

	Number of Accounts	Pre-Modification Unpaid Principal Balance	Post-Modification Unpaid Principal Balance (1)	Increase in Allowance at Modification
(Dollars in thousands)				
Three Months Ended June 30, 2014				
Residential first mortgages	46	\$12,855	\$12,619	\$688
Second mortgages	112	3,315	3,144	120
HELOC (2)	6	151	151	—
Total TDR loans	164	\$16,321	\$15,914	\$808
TDRs that subsequently defaulted in previous 12 months (3)	Number of Accounts		Unpaid Principal Balance	Increase in Allowance at Subsequent Default
(Dollars in thousands)				
Residential first mortgages	1		\$112	\$28
Second mortgages	10		91	47
Total TDR loans	11		\$203	\$75
	Number of Accounts	Pre-Modification Unpaid Principal Balance	Post-Modification Unpaid Principal Balance (1)	Increase in Allowance at Modification
(Dollars in thousands)				
Three Months Ended June 30, 2013				
Residential first mortgages	85	\$20,299	\$17,646	\$1,493
Second mortgages (4)	222	11,193	9,315	165
HELOC (4)	287	27,051	22,738	—
Total TDR loans	594	\$58,543	\$49,699	\$1,658
TDRs that subsequently defaulted in previous 12 months (4)	Number of Accounts		Unpaid Principal Balance	Increase in Allowance at Subsequent Default
(Dollars in thousands)				
Residential first mortgages	6		\$1,212	\$69
Second mortgages	11		453	175
HELOC	7		131	—
Total TDR loans	24		\$1,796	\$244



Table of Contents

Six Months Ended June 30, 2014	Number of Accounts	Pre-Modification Unpaid Principal Balance	Post-Modification Unpaid Principal Balance (1)	Increase in Allowance at Modification
New TDRs	(Dollars in thousands)			
Residential first mortgages	71	\$ 19,899	\$ 19,290	\$ 1,320
Second mortgages	206	6,317	6,027	101
HELOC (2)	15	565	471	—
Total TDR loans	292	\$ 26,781	\$ 25,788	\$ 1,421
TDRs that subsequently defaulted in previous 12 months (3)	Number of Accounts		Unpaid Principal Balance	Increase in Allowance at Subsequent Default
	(Dollars in thousands)			
Residential first mortgages	2		\$ 281	\$ 28
Second mortgages	13		96	47
HELOC (2)	5		24	—
Total TDR loans	20		\$ 401	\$ 75
Six Months Ended June 30, 2013	Number of Accounts	Pre-Modification Unpaid Principal Balance	Post-Modification Unpaid Principal Balance (1)	Increase (Decrease) in Allowance at Modification
New TDRs	(Dollars in thousands)			
Residential first mortgages	215	\$ 54,492	\$ 46,762	\$ 1,824
Second mortgages (4)	340	15,065	13,067	341
HELOC (4)	290	27,096	22,738	(1 )
Total TDR loans	845	\$ 96,653	\$ 82,567	\$ 2,164
TDRs that subsequently defaulted in previous 12 months (4)	Number of Accounts		Unpaid Principal Balance	Increase in Allowance at Subsequent Default
	(Dollars in thousands)			
Residential first mortgages	20		\$ 4,893	\$ 1,083
Second mortgages	14		622	368
HELOC	7		131	—
Total TDR loans	41		\$ 5,646	\$ 1,451

(1) Post-modification balances include past due amounts that are capitalized at modification date.

(2) HELOC post-modification unpaid principal balance reflects write downs.

(3) Subsequent default is defined as a payment re-defaulted within 12 months of the restructuring date.

New TDRs during the three and six months ended June 30, 2013, include 463 loans for a total of \$30.8 million of (4) post modification unpaid principal balance second mortgage and HELOC loans that were reconsolidated as a result of the litigation settlements with MBIA and Assured.



Table of Contents

The following table presents impaired loans with no related allowance and with an allowance recorded.

	June 30, 2014			December 31, 2013		
	Recorded Investment	Unpaid Principal Balance	Related Allowance	Recorded Investment	Unpaid Principal Balance	Related Allowance
	(Dollars in thousands)					
With no related allowance recorded						
Consumer loans						
Residential first mortgage loans	\$64,519	\$93,667	\$—	\$78,421	\$130,520	\$—
Second mortgage	—	3,752	—	1	3,592	—
HELOC	—	1,148	—	1	1,544	—
Commercial loans						
Commercial real estate	432	432	—	1,956	6,427	—
	\$64,951	\$98,999	\$—	\$80,379	\$142,083	\$—
With an allowance recorded						
Consumer loans						
Residential first mortgage	\$355,922	\$370,638	\$86,917	\$341,283	\$345,293	\$81,764
Second mortgage	29,148	29,189	6,094	24,355	24,355	4,566
Warehouse lending	1,753	1,949	1,753	—	—	—
HELOC	—	—	—	405	405	405
	\$386,823	\$401,776	\$94,764	\$366,043	\$370,053	\$86,735
Total						
Consumer loans						
Residential first mortgage	\$420,441	\$464,305	\$86,917	\$419,704	\$475,813	\$81,764
Second mortgage	29,148	32,941	6,094	24,356	27,947	4,566
Warehouse lending	1,753	1,949	1,753	—	—	—
HELOC	—	1,148	—	406	1,949	405
Commercial loans						
Commercial real estate	432	432	—	1,956	6,427	—
Total impaired loans	\$451,774	\$500,775	\$94,764	\$446,422	\$512,136	\$86,735

Table of Contents

The following table presents average impaired loans and the interest income recognized.

	Three Months Ended June 30, 2014				Six Months Ended June 30, 2014			
	Average Recorded	Interest Income	Average Recorded	Interest Income	Average Recorded	Interest Income	Average Recorded	Interest Income
	Investment Recognized				Investment Recognized			
	(Dollars in thousands)							
Consumer loans								
Residential first mortgage	\$405,004	\$2,619	\$671,573	\$58,111	\$409,087	\$5,185	\$716,311	\$147,195
Second mortgage	28,092	326	20,113	299	26,626	549	19,058	608
Warehouse lending	—	—	27	—	—	—	18	—
HELOC	709	(36)	863	23	464	(82)	820	23
Commercial loans								
Commercial real estate	1,526	7	62,169	358	1,783	14	73,220	638
Commercial and industrial	—	—	188	—	—	—	139	—
Commercial lease financing	—	—	2,603	—	—	—	1,735	—
Total impaired loans	\$435,331	\$2,916	\$757,536	\$58,791	\$437,960	\$5,666	\$811,301	\$148,464

The Company utilizes an internal risk rating system which is applied to all commercial and commercial real estate credits. Management conducts periodic examinations which serve as an independent verification of the accuracy of the ratings assigned. Loan grades are based on different factors within the borrowing relationship: entity sales, debt service coverage, debt/total net worth, liquidity, balance sheet and income statement trends, management experience, business stability, financing structure of the deal and financial reporting requirements. The underlying collateral is also rated based on the specific type of collateral and corresponding LTV. The combination of the borrower and collateral risk ratings result in the final rating for the borrowing relationship. Descriptions of the Company's internal risk ratings as they relate to credit quality follow the ratings used by the U.S. bank regulatory agencies as listed below.

Pass. Pass assets are not impaired nor do they have any known deficiencies that could impact the quality of the asset.

Watch. Watch assets are defined as pass rated assets that exhibit elevated risk characteristics or other factors that deserve management's close attention and increased monitoring. However, the asset does not exhibit a potential or well defined weakness that would warrant a downgrade to criticized or adverse classification.

Special mention. Assets identified as special mention possess credit deficiencies or potential weaknesses deserving management's close attention. Special mention assets have a potential weakness or pose an unwarranted financial risk that, if not corrected, could weaken the assets and increase risk in the future. Special mention assets are criticized, but do not expose an institution to sufficient risk to warrant adverse classification.

Substandard. Assets identified as substandard are inadequately protected by the current net worth and paying capacity of the obligor or of the collateral pledged, if any. Assets so classified must have a well-defined weakness or weaknesses. They are characterized by the distinct possibility that the Company will sustain some loss if the deficiencies are not corrected. For HELOC loans and other consumer loans, the Company evaluates credit quality based on the aging and status of payment activity and includes all nonperforming loans.

Doubtful. Assets identified as doubtful have all the weaknesses inherent in those classified as substandard, with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of current existing facts, conditions and values, highly questionable and improbable. The possibility of a loss on a doubtful asset is high. However, due to important and reasonably specific pending factors, which may work to strengthen (or weaken) the asset, its classification as an estimated loss is deferred until its more exact status can be determined.

# Table of Contents

Loss. An asset classified loss is considered uncollectible and of such little value that the continuance as bankable asset is not warranted. This classification does not mean that an asset has absolutely no recovery or salvage value, but, rather that it is not practical or desirable to defer writing off this basically worthless asset even though partial recovery may be affected in the future.

Commercial Credit Exposure		June 30, 2014					
		Commercial Real Estate	Commercial and Industrial	Commercial Lease Financing	Total Commercial		
		(Dollars in thousands)					
Grade							
Pass		\$430,326	\$298,315	\$ 10,017	\$738,658		
Watch		72,943	3,521	—	76,464		
Special mention		865	20,487	—	21,352		
Substandard		18,872	7,933	—	26,805		
Total loans		\$523,006	\$330,256	\$ 10,017	\$863,279		
Consumer Credit Exposure		June 30, 2014					
		Residential First Mortgage	Second Mortgage	Warehouse	HELOC	Other Consumer	Total Consumer
		(Dollars in thousands)					
Grade							
Pass		\$1,916,952	\$121,286	\$527,302	\$243,313	\$33,106	\$2,841,959
Watch		322,804	34,608	118,200	20,462	64	496,138
Special Mention		—	—	4,115	—	—	4,115
Substandard		113,209	1,878	33,641	4,880	194	153,802
Total loans		\$2,352,965	\$157,772	\$683,258	\$268,655	\$33,364	\$3,496,014
Commercial Credit Exposure		December 31, 2013					
		Commercial Real Estate	Commercial and Industrial	Commercial Lease Financing	Total Commercial		
		(Dollars in thousands)					
Grade							
Pass		\$296,983	\$ 192,013	\$10,341	\$499,337		
Watch		26,041	5,534	—	31,575		
Special mention		3,802	9,097	—	12,899		
Substandard		82,044	543	—	82,587		
Total loans		\$408,870	\$ 207,187	\$10,341	\$626,398		
Consumer Credit Exposure		December 31, 2013					
		Residential First Mortgage	Second Mortgage	Warehouse	HELOC	Other Consumer	Total Consumer
		(Dollars in thousands)					
Grade							
Pass		\$2,031,536	\$136,224	\$243,017	\$262,138	\$37,142	\$2,710,057
Watch		343,092	30,482	157,500	20,916	127	552,117
Special mention		—	—	23,000	—	—	23,000
Substandard		134,340	2,819	—	6,826	199	144,184
Total loans		\$2,508,968	\$169,525	\$423,517	\$289,880	\$37,468	\$3,429,358



Table of Contents

## Note 8 – Private-Label Securitization and Variable Interest Entities

The Company previously participated in four private-label securitizations of financial assets involving two HELOC loan transactions and two second mortgage loan transactions. The following private-label securitizations have been reconsolidated or dissolved as a result of settlement agreements. The Company has not engaged in any private-label securitization activity except for these securitizations.

In December 2005, the Company completed the \$600.0 million FSTAR 2005-1 HELOC securitization trust. As a result of this securitization, the Company recorded assets of \$26.1 million in residual interests. The offered securities in the FSTAR 2005-1 HELOC securitization trust were insured by Assured. Due to the Assured Settlement Agreement, the Company reconsolidated the FSTAR 2005-1 HELOC securitization trust's assets and liabilities. The Company became the primary beneficiary of the FSTAR 2005-1 HELOC securitization trust, which is reflected in the Consolidated Financial Statements as a VIE. The Company elected the fair value option for the assets and liabilities associated with the FSTAR 2005-1 HELOC securitization trust. At June 30, 2014, the Company has a fair value of HELOC loans of \$74.1 million and long-term debt of \$51.4 million recorded as a VIE associated with the FSTAR 2005-1 HELOC securitization trust.

In December 2006, the Company completed the \$302.2 million FSTAR 2006-2 HELOC securitization trust. As a result of this securitization, the Company recorded assets of \$11.2 million in residual interests. The offered securities in the 2006-2 HELOC securitization trust were insured by Assured. Due to the Assured Settlement Agreement, the Company reconsolidated the FSTAR 2006-2 HELOC securitization trust's assets and liabilities. The Company became the primary beneficiary of the FSTAR 2006-2 HELOC securitization trust, which is reflected in the Consolidated Financial Statements as a VIE. The Company elected the fair value option for the assets and liabilities associated with the FSTAR 2006-2 HELOC securitization trust. At June 30, 2014, the Company has a fair value of HELOC loan of \$72.8 million and long-term debt of \$46.4 million recorded as a VIE associated with the FSTAR 2006-2 HELOC securitization trust.

In April 2006, the Company completed the \$400.0 million FSTAR 2006-1 mortgage securitization trust involving fixed second mortgage loans that the Company held at the time in its investment securities portfolio. The offered securities in the FSTAR 2006-1 mortgage securitization trust were insured by MBIA. Due to the MBIA Settlement Agreement, the FSTAR 2006-1 mortgage securitization trust was collapsed and the Company transferred the loans associated with the FSTAR 2006-1 mortgage securitization trust. The Company elected the fair value option for the assets associated with the FSTAR 2006-1 mortgage securitization trust. At June 30, 2014, the Company recorded a fair value of \$58.7 million of second mortgage loans associated with the FSTAR 2006-1 mortgage securitization trust.

## Consolidated VIEs

The beneficial owners of the trusts can look only to the assets of the HELOC securitization trusts for satisfaction of the debt issued by the HELOC securitization trusts and have no recourse against the assets of the Company.

The following table provides a summary of the classifications of consolidated VIE assets and liabilities included in the Consolidated Financial Statements.

	2005-1	2006-2	Total
June 30, 2014	(Dollars in thousands)		
HELOC Securitizations			
Assets			
Cash and cash items	\$2,317	\$—	\$2,317
Loans held-for-investment	74,155	72,778	146,933
Liabilities			



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Long-term debt	\$51,363	\$46,359	\$97,722
Other liabilities	136	—	136

38

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Table of Contents

	2005-1	2006-2	Total
December 31, 2013	(Dollars in thousands)		
HELOC Securitizations			
Assets			
Cash and cash items	\$1,129	\$—	\$1,129
Loans held-for-investment	78,009	77,003	155,012
Liabilities			
Long-term debt	\$55,172	\$50,641	\$105,813
Other liabilities	136	—	136

The economic performance of the VIEs is most significantly impacted by the performance of the underlying loans. The principal risks to which the entities were exposed include credit risk and interest rate risk. Credit risk was managed through credit enhancement in the form of reserve accounts, over collateralization, excess interest on the loans, the subordination of certain classes of asset-backed securities to other classes, and in the case of the home equity transaction, an insurance policy with a third party guaranteeing payment of accrued and unpaid interest and principal on the securities. Interest rate risk was managed by interest rate swaps between the VIEs and third parties.

## Unconsolidated VIEs

The Company has an unconsolidated VIE with which the Company has a significant continuing involvement, but is not the primary beneficiary. In March 2007, the Company completed the \$620.9 million FSTAR 2007-1 mortgage securitization trust transaction involving closed-ended, fixed and adjustable rate second mortgage loans and recorded \$22.6 million in residual interests and servicing assets. The financial assets were derecognized by the Company upon transfer to the FSTAR 2007-1 mortgage securitization trust, which then issued and sold mortgage-backed securities to third party investors. The Company relinquished control over the loans at the time the financial assets were transferred to the FSTAR 2007-1 mortgage securitization trust and the Company recognized a gain on the sale of the transferred assets. In accordance with the MBIA Settlement Agreement, MBIA will be required to satisfy all of its obligation under the FSTAR 2007-1 insurance policy and related FSTAR 2007-1 obligations without further recourse to the Company. At June 30, 2014, the FSTAR 2007-1 mortgage securitization trust included 3,932 loans, with an aggregate principal balance of \$156.0 million.

## Note 9 – Mortgage Servicing Rights

The Company recognizes MSR assets, at fair value, related to residential first mortgage loans sold when it retains the obligation to service these loans. MSRs are subject to changes in value from, among other things, changes in interest rates, prepayments of the underlying loans and changes in credit quality of the underlying portfolio. The Company subsequently measures its servicing assets for residential first MSRs, at fair value, as elected, each reporting date with any changes in fair value recorded in earnings in the period in which the changes occur. As such, the Company currently hedges certain risks of fair value changes of MSRs using derivative instruments that are intended to change in value inversely to part or all of the changes in the components underlying the fair value of MSRs.

The Company invests in MSRs to support mortgage strategies and to deploy capital at acceptable returns. The Company also deploys derivatives and other fair value assets as economic hedges to offset changes in fair value of the MSRs resulting from the actual or anticipated changes in prepayments stemming from changing interest rate environments. The Company's portfolio of MSRs is highly sensitive to movements in interest rates, and hedging activities related to the portfolio. The primary risk associated with MSRs is they will lose a substantial portion of value as a result of higher than anticipated prepayments due to loan refinancing prompted, in part, by declining interest rates. Conversely, these assets generally increase in value in a rising interest rate environment to the extent that prepayments are slower than anticipated. There is also a risk of valuation decline due to higher than expected

increases in default rates, but the Company does not believe such risk can be sufficiently quantified to effectively hedge. See Note 10 of the Notes to the Consolidated Financial Statements, herein, for additional information regarding the instruments utilized to hedge the risks of MSRs.

Table of Contents

The following table presents the unpaid principal balance of residential loans serviced for others and the number of accounts associated with those loans.

	June 30, 2014		December 31, 2013	
	Amount	Number of accounts	Amount	Number of accounts
Residential mortgage servicing				
Serviced for others	\$25,342,335	127,409	\$25,743,396	131,413
Subserviced for others (1)	43,103,393	212,927	40,431,867	198,256
Total residential loans serviced for others (1)	\$68,445,728	340,336	\$66,175,263	329,669

(1) Does not include temporary short-term subservicing performed as a result of some sales of servicing.

Changes in the carrying value of residential first mortgage MSR's, accounted for at fair value, were as follows.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Balance at beginning of period	\$320,231	\$727,207	\$284,678	\$710,791
Additions from loans sold with servicing retained	68,452	110,612	119,494	237,106
Reductions from bulk sales (1)	(85,317)	(139,302)	(91,215)	(233,739)
Changes in fair value due to (2)				
Decrease in MSR value (3)	(6,892)	(31,648)	(11,801)	(69,129)
All other changes in valuation inputs or assumptions (4)	(7,289)	62,150	(11,971)	83,990
Fair value of MSR's at end of period	\$289,185	\$729,019	\$289,185	\$729,019

Includes flow sales related to underlying serviced loans totaling zero and \$470.2 million for the three and six (1) months ended June 30, 2014, respectively, compared to no flow sales for the three and six months ended June 30, 2013, respectively.

(2) Changes in fair value are included within loan administration income on the Consolidated Statements of Operations.

(3) Represents decrease in MSR value associated with loans that were paid-off during the period.

(4) Represents estimated MSR value change resulting primarily from market-driven changes in interest rates.

The fair value of residential MSR's is estimated using a valuation model that calculates the present value of estimated future net servicing cash flows, taking into consideration expected mortgage loan prepayment rates, discount rates, servicing costs, and other economic factors, which are determined based on current market conditions. The Company periodically obtains third-party valuations of its residential MSR's to assess the reasonableness of the fair value calculated by the valuation model. In certain circumstances, based on the probability of the completion of a sale of MSR's pursuant to a bona-fide purchase offer, the Company considers the bid price of that offer and identifiable transaction costs in comparison to the calculated fair value and may adjust the estimate of fair value to reflect the terms of the pending transaction.

The key economic assumptions used in determining the fair value of those MSR's capitalized during the three and six months ended June 30, 2014 and 2013 periods were as follows.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
Weighted-average life (in years)	8.2	6.0	8.0	5.7
Weighted-average constant prepayment rate	11.3	% 13.2	% 11.7	% 14.4
Weighted-average discount rate	12.4	% 8.0	% 12.2	% 7.9

Table of Contents

The key economic assumptions reflected in the overall fair value of the entire portfolio of MSR's were as follows.

	June 30, 2014	December 31, 2013	
Weighted-average life (in years)	8.2	7.3	
Weighted-average constant prepayment rate	9.9	% 11.9	%
Weighted-average discount rate	12.1	% 10.2	%

Contractual servicing fees. Contractual servicing and subservicing fees, including late fees and ancillary income, for each type of loan serviced are presented below. Contractual servicing and subservicing fees are included within loan administration income on the Consolidated Statements of Operations. Subservicing fee income is recorded for fees earned, net of third party subservicing costs, for loans subserviced.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Residential first mortgage loans serviced for others	\$17,800	\$50,768	\$36,734	\$104,846
Residential first mortgage loans subserviced for others	5,250	—	10,573	—
Other consumer loans serviced for others	31	73	76	271
Total	\$23,081	\$50,841	\$47,383	\$105,117

#### Note 10 – Derivative Financial Instruments

The Company recognizes all derivative instruments on the Consolidated Statements of Financial Condition at fair value. Generally, these instruments help the Company manage exposure to interest rate risk, mitigate the credit risk inherent in the loan portfolio, hedge against changes in foreign currency exchange rates, and meet client financing and hedging needs. The following derivative financial instruments were identified and recorded at fair value as of June 30, 2014 and December 31, 2013:

Fannie Mae, Freddie Mac, Ginnie Mae and other forward loan sale contracts;  
 Rate lock commitments;  
 Interest rate swaps;  
 Foreign exchanges swaps; and  
 U.S. Treasury and euro dollar futures and options.

Derivative assets and liabilities are recorded at fair value on the balance sheet, after taking into account the effects of legally enforceable bilateral collateral and master netting agreements. Gross positive fair values are netted with gross negative fair values by counterparty pursuant to a valid master netting agreement. In addition, payables and receivables in respect of collateral received from or paid to a given counterparty are considered in this netting. These agreements allow the Company to settle all derivative contracts held with a single counterparty on a net basis in a single currency, and to offset net derivative positions with related collateral, where applicable.

**Counterparty credit risk.** The Bank is exposed to credit loss in the event of nonperformance by the counterparties to its various derivative financial instruments. The Company manages this risk by selecting only well-established, financially strong counterparties, spreading the credit risk among such counterparties, and by placing contractual limits on the amount of unsecured credit risk from any single counterparty.

Collateral agreements require the counterparty to post, on a daily basis, collateral (typically cash or investment securities) equal to the Company's net derivative receivable. For highly-rated counterparties, the agreements may include minimum dollar posting thresholds, but allow for the Company to call for immediate, full collateral coverage

when credit-rating thresholds are triggered by counterparties. The Company's collateral agreements contain provisions that require collateralization of the Company's net liability derivative positions. Required collateral coverage is based on certain net liability thresholds. Under circumstances which constitute default under the agreements, the counterparties to the derivatives could request immediate full collateral coverage for derivatives in net liability positions. The Company's collateral agreements in which the collateral is restricted include provisions requiring unilateral funding of coverage for derivatives in net liability positions, as well as minimum collateral positions.

## Table of Contents

### Derivatives Not Designated in Hedge Relationships

The Company originates loans and extends credit, both of which expose the Company to interest rate risk. The Company actively manages the overall loan portfolio and the associated interest rate risk in a manner consistent with asset quality objectives. This objective is accomplished primarily through the use of an investment-grade diversified dealer-traded basket of swaps. These transactions may generate fee income, and diversify and reduce overall portfolio interest rate risk volatility. Although the Company utilizes swaps for risk management purposes, they are not treated as or do not qualify as hedging instruments.

The Company manages the risk of overall changes in fair value of loans held-for-sale and rate lock commitments generally by selling forward contracts on securities of Agencies. The forward contracts used to economically hedge the loan commitments are accounted for as non-designated hedges and naturally offset rate lock commitment mark-to-market gains and losses recognized as a component of gain on loan sale. The Company recognized pre-tax losses of \$1.8 million and \$7.4 million for the three and six months ended June 30, 2014, respectively, compared to pre-tax gains of \$91.9 million and \$52.2 million for the three and six months ended June 30, 2013, respectively, on hedging activity relating to loan commitments and loans held-for-sale. Additionally, the Company hedges the risk of overall changes in fair value of MSRs through the use of various derivatives including purchases of forward contracts on securities of Fannie Mae and Freddie Mac, the purchase/sale of U.S. Treasury futures contracts and the purchase/sale of euro dollar future contracts. These derivatives are accounted for as non-designated hedges against changes in the fair value of MSRs and recognized as a component of loan administration. The Company recognized a gain of \$5.0 million and a gain of \$9.9 million for the three and six months ended June 30, 2014, respectively, compared to losses of \$45.2 million and \$63.2 million for the three and six months ended June 30, 2013, respectively, on MSR fair value hedging activities.

The Company uses a combination of derivatives (U.S. Treasury futures, euro dollar futures, swap futures, and "to be announced" forwards) and certain trading securities to hedge the MSRs. For accounting purposes, these hedges represent economic hedges of the MSR asset with both the hedges and the MSR asset carried at fair value on the balance sheet. Certain derivative strategies that the Company uses to manage its investment in MSRs may not to fully offset changes in the fair value of such asset due to changes in interest rates and market liquidity.

The Company writes and purchases interest rate swaps to accommodate the needs of customers requesting such services. Customer-initiated trading derivatives are used primarily to provide derivative products to customers enabling them to manage interest rate risk exposure. Customer-initiated trading derivatives are tailored to meet the needs of the counterparties involved and, therefore, contain a greater degree of credit risk and liquidity risk than exchange-traded contracts, which have standardized terms and readily available price information. The Company mitigates most of the inherent market risk of customer-initiated interest rate swap contracts by entering into offsetting derivative contracts with other counterparties. The offsetting derivative contracts have nearly identical notional values, terms and indices. These limits are established annually and reviewed quarterly. The Company's interest rate swap agreements are structured such that variable payments are primarily based on LIBOR (one-month, three-month or six-month) or prime. Fee income on customer-initiated trading derivatives are earned from entering into various transactions at the request of the customer, primarily interest rate swap contracts. Changes in fair value are recognized in "other noninterest income" on the Consolidated Statements of Income. There were no net gains (losses) recognized in income on customer-initiated derivative instruments for the three and six months ended June 30, 2014 and 2013, respectively.

Table of Contents

The Company had the following derivative financial instruments.

	Notional Amount	Fair Value	Expiration Dates
	(Dollars in thousands)		
June 30, 2014			
Assets (1)			
U.S. Treasury and euro dollar futures	\$3,744,900	\$2,737	2015
Mortgage backed securities forwards	100,000	1,116	2015
Rate lock commitments	2,968,549	50,974	2015
Interest rate swaps	187,507	3,530	Various
Total derivative assets	\$7,000,956	\$58,357	
Liabilities (2)			
Forward agency and loan sales	\$3,876,303	\$28,236	2015
Interest rate swaps	187,507	3,438	Various
Total derivative liabilities	\$4,063,810	\$31,674	
December 31, 2013			
Assets (1)			
U.S. Treasury and euro dollar futures	\$4,300,100	\$1,221	2014
Rate lock commitments	1,857,775	10,329	2014
Forward agency and loan sales	2,819,896	19,847	2014
Interest rate swaps	102,448	1,797	Various
Total derivative assets	\$9,080,219	\$33,194	
Liabilities (2)			
Mortgage backed securities forwards	\$95,000	\$1,665	2014
Interest rate swaps	102,448	1,797	Various
Total derivative liabilities	\$197,448	\$3,462	

(1) Asset derivatives are included in "other assets" on the Consolidated Statements of Financial Condition.

(2) Liability derivatives are included in "other liabilities" on the Consolidated Statements of Financial Condition.



Table of Contents

The following tables present the derivatives subject to a master netting arrangement, including the cash pledged as collateral.

June 30, 2014

Economic Undesignated Hedges	Gross Amount	Gross Amounts Offset in the Statement of Financial Position	Net Amount Presented in the Statement of Financial Position	Gross Amounts Not Offset in the Statement of Financial Position		
				Financial Instruments	Cash Collateral	Net Amount
(Dollars in thousands)						
Assets						
U.S. Treasury and euro dollar futures	\$7,897	\$407	\$7,490	\$—	\$4,753	\$2,737
Mortgage backed securities forwards	35,029	—	35,029	1,049	32,864	1,116
Rate lock commitments	51,062	88	50,974	—	—	50,974
Interest rate swaps	5,008	—	5,008	—	1,478	3,530
Total derivative assets	\$98,996	\$495	\$98,501	\$1,049	\$39,095	\$58,357
Liabilities						
U.S. Treasury and euro dollar futures	\$407	\$407	\$—	\$—	\$—	\$—
Rate lock commitments	88	88	—	—	—	—
Forward agency and loan sales	28,236	—	28,236	—	—	28,236
Interest rate swaps	3,438	—	3,438	—	—	3,438
Total derivative liabilities	\$32,169	\$495	\$31,674	\$—	\$—	\$31,674

December 31, 2013

				Gross Amounts Not Offset in the Statement of Financial Position		
Economic Undesignated Hedges	Gross Amount	Gross Amounts Offset in the Statement of Financial Position	Net Amount Presented in the Statement of Financial Position	Financial Instruments	Cash Collateral	Net Amount
(Dollars in thousands)						
Assets						
U.S. Treasury and euro dollar futures	\$7,074	\$1,701	\$5,373	\$—	\$4,152	\$1,221
Rate lock commitments	14,510	4,181	10,329	—	—	10,329
Forward agency and loan sales	20,326	479	19,847	—	—	19,847
Interest rate swaps	3,045	—	3,045	—	1,248	1,797
Total derivative assets	\$44,955	\$6,361	\$38,594	\$—	\$5,400	\$33,194
Liabilities						
U.S. Treasury and euro dollar futures	\$1,701	\$1,701	\$—	\$—	\$—	\$—

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Mortgage backed securities forwards	13,837	—	13,837	—	(12,172 )	1,665
Rate lock commitments	4,181	4,181	—	—	—	—
Forward agency and loan sales	479	479	—	—	—	—
Interest rate swaps	1,797	—	1,797	—	—	1,797
Total derivative liabilities	\$21,995	\$6,361	\$15,634	\$—	\$(12,172 )	\$3,462

The Company pledged a total of \$40.1 million and \$6.8 million of investment securities and cash collateral to counterparties at June 30, 2014 and December 31, 2013, respectively, for derivative activities. The Company pledged \$39.1 million and \$6.8 million in cash collateral to counterparties at June 30, 2014 and December 31, 2013, respectively, and \$1.0

Table of Contents

million and zero in investment securities at June 30, 2014 and December 31, 2013, respectively. The cash pledged was restricted and is included in other assets on the Consolidated Statements of Financial Condition. The total collateral pledged is included in assets on the Consolidated Statements of Financial Condition.

## Note 11 – Federal Home Loan Bank Advances

The portfolio of Federal Home Loan Bank advances includes floating rate short-term daily adjustable advances and long-term fixed rate advances. The following is a breakdown of the advances outstanding.

	June 30, 2014		December 31, 2013		
	Amount	Rate	Amount	Rate	
	(Dollars in thousands)				
Short-term floating rate daily adjustable advances	\$4,705	0.42	% \$216,000	0.50	%
Fixed rate putable advances	1,027,000	0.21	% 772,000	0.30	%
Total	\$1,031,705	0.21	% \$988,000	0.34	%
	Three Months Ended June 30,		Six Months Ended June 30,		
	2014	2013	2014	2013	
	(Dollars in thousands)				
Maximum outstanding at any month end	\$1,300,000	\$2,900,000	\$1,300,000	\$2,900,000	
Average outstanding balance	1,100,436	2,901,101	993,746	3,002,764	
Average remaining borrowing capacity	1,667,000	798,755	1,734,000	975,912	
Weighted-average interest rate	0.22	% 3.34	% 0.23	% 3.25	%

At June 30, 2014, the Company's Federal Home Loan Bank advance final maturity dates includes \$882.0 million which mature in 2014, \$100.0 million which mature in 2015 and \$50.0 million which mature in 2016, compared to \$988.0 million all of which mature in 2014 at December 31, 2013.

At June 30, 2014, the Company had the authority and approval from the Federal Home Loan Bank to utilize a line of credit of up to \$7.0 billion and the Company may access that line to the extent that collateral is provided. At June 30, 2014, the Company had \$1.0 billion of advances outstanding and an additional \$1.8 billion of collateralized borrowing capacity available at the Federal Home Loan Bank. The advances are collateralized by non-delinquent single-family residential first mortgage loans, loans repurchased with government guarantees, certain other loans and investment securities.

Table of Contents

## Note 12 – Long-Term Debt

The Company sponsored nine trust subsidiaries, including the consolidated VIEs, which issued trust preferred securities to third party investors and loaned the proceeds to the Company in the form of junior subordinated notes included in long-term debt. The following table presents the outstanding balance on each junior subordinated note and related interest rates of the long-term debt as of the dates indicated.

	June 30, 2014		December 31, 2013			
	(Dollars in thousands)					
Junior Subordinated Notes						
Floating 3 Month LIBOR (1)						
Plus 3.25%, matures 2032	\$25,774	3.48	%	\$25,774	3.50	%
Plus 3.25%, matures 2033	25,774	3.48	%	25,774	3.49	%
Plus 3.25%, matures 2033	25,780	3.48	%	25,780	3.50	%
Plus 2.00%, matures 2035	25,774	2.23	%	25,774	2.24	%
Plus 2.00%, matures 2035	25,774	2.23	%	25,774	2.24	%
Plus 1.75%, matures 2035	51,547	1.98	%	51,547	2.00	%
Plus 1.50%, matures 2035	25,774	1.73	%	25,774	1.74	%
Plus 1.45%, matures 2037	25,774	1.68	%	25,774	1.69	%
Plus 2.50%, matures 2037	15,464	2.73	%	15,464	2.74	%
Subtotal	\$247,435			\$247,435		
Notes associated with consolidated VIEs						
HELOC securitizations						
Plus 0.23% (2), matures 2018	51,363			55,172		
Plus 0.16% (3), matures 2019	46,359			50,641		
Total long-term debt	\$345,157			\$353,248		

(1) The securities are currently callable by the Company.

(2) The Notes will accrue interest at a rate equal to the least of (i) one-month LIBOR plus 0.23 percent (ii) the net weighted average coupon, and (iii) 16.00 percent.

The interest rate for the notes may adjust monthly and will be subject to (i) a cap based on the weighted average of (3) the loan rates on the mortgage loans, minus the rates at which certain fees and expenses of the issuing entity are calculated and minus any required spread and adjusted for actual days and (ii) a fixed cap of 16.00 percent.

Interest on all junior subordinated notes related to trust preferred securities is payable quarterly. At June 30, 2014 and December 31, 2013 the three-month LIBOR interest rate was 0.23 percent and 0.25 percent, respectively. At June 30, 2014, the one-month LIBOR interest rate was 0.16 percent, compared to 0.17 percent at December 31, 2013.

## Trust Preferred Securities

The trust preferred securities outstanding mature 30 years from issuance and are callable by the Company. Interest on all junior subordinated notes related to trust preferred securities is payable quarterly. Under the terms of the related indentures, the Company may defer interest payments for up to 20 consecutive quarters without default or penalty. In January 2012, the Company exercised its contractual rights to defer its interest payments with respect to trust preferred securities. The payments are periodically evaluated and will be reinstated when appropriate, subject to the provisions of the Company's Supervisory Agreement and Consent Order.

## Notes Associated with Consolidated VIEs

As previously discussed in Note 8 - Private-Label Securitization and Variable Interest Entities, the Company determined it was the primary beneficiary of VIEs associated with HELOC securitizations and such VIEs are therefore

consolidated in the Consolidated Financial Statements. As of June 30, 2013, the Company reconsolidated the assets and liabilities associated with the HELOC securitization trusts, the proceeds of which were used by the trust to repay outstanding debt.

Table of Contents

The final legal maturities of the long-term debt associated with the VIEs are June 2018 and June 2019, respectively, however these debt agreements have contractual provisions that allow for the debt to be paid off based on the cash flows of the collateral. As of June 30, 2014, the Company's cash flow analysis indicated that the notes are estimated to be paid off by July 2015 for FSTAR 2005-1 (0.23 percent) and June 2016 for FSTAR 2006-2 (0.16 percent). The estimated maturity dates may change going forward as the inputs used (prepayments, defaults, etc.) for the cash flow analysis will likely change. The debt pays interest based on a spread over the 30-day LIBOR interest rate.

## Note 13 - Representation and Warranty Reserve

The following table shows the activity in the representation and warranty reserve.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Balance, beginning of period,	\$ (48,000	) \$ (185,000	) \$ (54,000	) \$ (193,000
Provision				
Charged to gain on sale for current loan sales	(1,734	) (5,052	) (2,963	) (10,870
Charged to representation and warranty reserve - change in estimate	(5,226	) (28,940	) (3,554	) (46,336
Total	(6,960	) (33,992	) (6,517	) (57,206
Charge-offs, net	4,960	33,992	10,517	65,206
Balance, end of period	\$ (50,000	) \$ (185,000	) \$ (50,000	) \$ (185,000

The liability for representation and warranty reserve reflects management's best estimate of probable losses with respect to the Bank's representation and warranty on the mortgage loans it originates and sells into the secondary market. At the time a loan is sold, an estimate of the fair value of such loss associated with the mortgage loans is recorded in representation and warranty reserve in the Consolidated Statements of Financial Condition and charged against the net gain on loan sales in the Consolidated Statement of Operations at the time of the sale. The Company recognizes changes in the liability when additional relevant information becomes available. Changes in the estimate are recorded in representation and warranty reserve - change in estimate on the Consolidated Statement of Operations. Charge-offs are recorded in representation and warranty reserve on the Consolidated Statements of Financial Condition.

The Company routinely obtains information from the Agencies regarding the historical trends of demand requests, and occasionally obtains information on anticipated future loan reviews and potential repurchase demand projections. The Company believes this information provides helpful but limited insight in anticipating Agency behavior, thus helping to better estimate future repurchase requests and validate representation and warranty assumptions. Estimating the balance of the representation and warranty reserve involves using assumptions regarding future repurchase request volumes, probable loss severity on these requests and claims appeal success rates.

Reserve levels are a function of expected losses based on actual pending and expected claims and repurchase requests, historical experience and loan volume. To the extent actual outcomes differ from management estimates, additional provisions could be required that could adversely affect operations or financial position in future periods.

## Note 14 – Stockholders' Equity

## Preferred Stock

Preferred stock with a par value of \$0.01 and a liquidation value of \$1,000 and additional paid in capital attributable to preferred stock at June 30, 2014 is summarized as follows.

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	Rate	Earliest Redemption Date	Shares Outstanding	Preferred Shares	Additional Paid in Capital
	(Dollars in thousands)				
Series C Preferred Stock	9.0	% January 31, 2012	266,657	\$3	\$266,654

The following table sets forth the components in accumulated other comprehensive income (loss) for each type of available-for-sale security.

	Pre-tax Amount	Income Tax (Expense) Benefit	After-Tax Amount
	(Dollars in thousands)		
Accumulated other comprehensive loss			
June 30, 2014			
Net unrealized (loss) gain on securities available-for-sale,			
U.S. government sponsored agencies	\$8,940	\$(2,119)	\$6,821
Total net unrealized (loss) gain on securities	\$8,940	\$(2,119)	\$6,821
available-for-sale			
December 31, 2013			
Net unrealized (loss) gain on securities available-for-sale,			
U.S. government sponsored agencies	\$(9,042)	\$4,211	\$(4,831)
Total net unrealized (loss) gain on securities	\$(9,042)	\$4,211	\$(4,831)
available-for-sale			

Basic earnings (loss) per share, excluding dilution, is computed by dividing earnings (loss) available to common stockholders by the weighted average number of shares of Common Stock outstanding during the period. Diluted earnings (loss) per share reflects the potential dilution that could occur if securities or other contracts to issue Common Stock were exercised and converted into Common Stock or resulted in the issuance of Common Stock that could then share in the earnings of the Company.

The following table sets forth the computation of basic and diluted earnings (loss) per share of Common Stock.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands, except per share data)			
Net income (loss)	\$25,514	\$67,203	\$(52,909)	) \$90,810
Less: preferred stock dividend/accretion	—	(1,449)	) (483	) (2,887
Net income (loss) from continuing operations	25,514	65,754	(53,392)	) 87,923
Deferred cumulative preferred stock dividends	(6,796)	) (3,569)	) (12,487	) (7,094
Net income (loss) applicable to Common Stock	\$18,718	\$62,185	\$(65,879)	) \$80,829
Weighted average shares outstanding	56,230	56,054	56,212	56,014
Effect of dilutive securities				
Warrants	315	183	—	217
Stock-based awards	277	182	—	186
Weighted average diluted common shares	56,822	56,419	56,212	56,417
Earnings (loss) per common share				
Net income (loss) applicable to Common Stock	\$0.33	\$1.11	\$(1.17)	) \$1.44
Effect of dilutive securities				



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Warrants	—	—	—	—
Stock-based awards	—	(0.01	) —	(0.01
Diluted earnings (loss) per share	\$0.33	\$1.10	\$(1.17	) \$1.43

Due to the loss attributable to common stockholders for the six months ended June 30, 2014, the diluted loss per share calculation excludes all Common Stock equivalents, including 1,334,045 shares pertaining to warrants 276,951 shares pertaining to stock based awards, respectively. The inclusion of these securities would be anti-dilutive.

## Table of Contents

### Note 16 – Income Taxes

The provision for income taxes in interim periods requires the Company to make a best estimate of the effective tax rate expected to be applicable for the full year. This estimated effective tax rate is then applied to interim consolidated pre-tax operating income to determine the interim provision for income taxes.

During the three months ended June 30, 2014, the provision for income taxes was \$11.9 million, or an effective tax provision rate of 31.8 percent, compared to a benefit for income taxes of \$6.1 million, or an effective tax benefit rate of 10.0 percent for the three months ended June 30, 2013. During the six months ended June 30, 2014, the benefit for income taxes was \$28.1 million, or an effective tax provision rate of 34.7 percent, compared to a benefit of \$6.1 million, or an effective tax benefit of 7.2 percent during the six months ended June 30, 2013. The effective rate for the three and six months ended June 30, 2014 differs from the combined federal and state statutory tax rate due to non-taxable income and expense items, primarily the exclusion of the non-taxable warrant income. The effective rate during the three and six months ended June 30, 2013 differs from the combined statutory rate principally due to the change in valuation allowance for net deferred taxes.

As of each reporting date, the Company considers both positive and negative evidence that could impact the view with regard to realization of deferred tax assets. The Company continues to believe it is more likely than not that the benefit for certain state deferred tax assets will not be realized. In recognition of this risk, the Company continues to provide a partial valuation allowance on the deferred tax assets relating to state deferred tax assets.

The Company believes that it is unlikely that the unrecognized tax benefits will change by a material amount during the next 12 months. As permitted under applicable accounting guidance for income taxes, the Company recognizes interest and penalties related to unrecognized tax benefits in income tax expense.

### Note 17 — Regulatory Matters

#### Regulatory Capital

The Bank is subject to various regulatory capital requirements administered by the U.S. bank regulatory agencies. Failure to meet minimum capital requirements can initiate certain mandatory, and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material effect on the Consolidated Financial Statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Bank must meet specific capital guidelines that involve quantitative measures of the Bank's assets, liabilities, and certain off-balance-sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to qualitative judgments by regulators about components, risk weightings, and other factors.

Quantitative measures that have been established by regulation to ensure capital adequacy require the Bank to maintain minimum capital amounts and ratios (set forth in the table below). The Bank's primary regulatory agency, the OCC, requires that the Bank maintain minimum ratios of tangible capital (as defined in the regulations) of 1.5 percent, Tier 1 capital to adjusted tangible assets and Tier 1 capital to risk-weighted assets of 4.0 percent, and total risk-based capital to risk-weighted assets of 8.0 percent. The Bank is also subject to prompt corrective action capital requirement regulations set forth by the FDIC. The FDIC requires the Bank to maintain minimum ratios of Tier 1 capital to adjusted tangible assets of 4.0 percent, Tier 1 capital to risk-weighted assets of 4.0 percent, and total risk-based capital to risk-weighted assets of 8.0 percent.

To be categorized as "well capitalized," the Bank must maintain minimum total risk-based, Tier 1 risk-based, and Tier 1 leverage ratios as set forth in the table below, as of the date of filing of its quarterly report with the OCC. The

Bank is considered “well capitalized” at both June 30, 2014 and December 31, 2013. There are no conditions or events since that notification that management believes have changed the Bank’s category.

Table of Contents

The following table shows the regulatory capital ratios as of the dates indicated. These ratios are applicable to the Bank only.

	Actual		For Capital Adequacy Purposes		Well Capitalized Under Prompt Corrective Action Provisions		
	Amount	Ratio	Amount	Ratio	Amount	Ratio	
(Dollars in thousands)							
June 30, 2014							
Tangible capital (to tangible assets)	\$ 1,188,936	12.52	% N/A	N/A	N/A	N/A	
Tier 1 capital (to adjusted tangible assets)	1,188,936	12.52	% \$ 379,741	4.0	% \$ 474,677	5.0	%
Tier 1 capital (to risk weighted assets)	1,188,936	23.75	% 200,276	4.0	% 300,414	6.0	%
Total capital (to risk weighted assets)	1,254,445	25.05	% 400,552	8.0	% 500,690	10.0	%
December 31, 2013							
Tangible capital (to tangible assets)	\$ 1,257,608	13.97	% N/A	N/A	N/A	N/A	
Tier 1 capital (to adjusted tangible assets)	1,257,608	13.97	% \$ 360,196	4.0	% \$ 450,245	5.0	%
Tier 1 capital (to risk weighted assets)	1,257,608	26.82	% 187,542	4.0	% 281,313	6.0	%
Total capital (to risk weighted assets)	1,317,964	28.11	% 375,084	8.0	% 468,855	10.0	%
N/A - Not applicable.							

## Consent Order

Effective October 23, 2012, the Bank's board of directors executed a Stipulation and Consent (the "Stipulation"), accepting the issuance of a Consent Order (the "Consent Order") by the OCC. The Consent Order replaces the supervisory agreement entered into between the Bank and the Office of Thrift Supervision (the "OTS") on January 27, 2010, which the OCC terminated simultaneous with issuance of the Consent Order. The Company is still subject to the Supervisory Agreement with the Federal Reserve (discussed below).

Under the Consent Order, the Bank is required to adopt or review and revise various plans, policies and procedures related to, among other things, regulatory capital, enterprise risk management and liquidity. Specifically, under the terms of the Consent Order, the Bank's board of directors has agreed to, among other things, which include but not limited to the following:

Review, revise, and forward to the OCC a written capital plan for the Bank covering at least a three-year period and establishing projections for the Bank's overall risk profile, earnings performance, growth expectations, balance sheet mix, off-balance sheet activities, liability and funding structure, capital and liquidity adequacy, as well as a contingency capital funding process and plan that identifies alternative capital sources should the primary sources not be available;

Adopt and forward to the OCC a comprehensive written liquidity risk management policy that systematically requires the Bank to reduce liquidity risk; and

Develop, adopt, and forward to the OCC a written enterprise risk management program that is designed to ensure that the Bank effectively identifies, monitors, and controls its enterprise-wide risks, including by developing risk limits for each line of business.

Each of the plans, policies and procedures referenced above in the Consent Order, as well as any subsequent amendments or changes thereto, must be submitted to the OCC for a determination that the OCC has no supervisory objection to them. Upon receiving a determination of no supervisory objection from the OCC, the Bank must implement and adhere to the respective plan, policy or procedure. The foregoing summary of the Consent Order does not purport to be a complete description of all of the terms of the Consent Order, and is qualified in its entirety by reference to the copy of the Consent Order filed with the SEC as an exhibit to the Company's Current Report on Form 8-K filed on October 24, 2012.

The Bank intends to address the banking issues identified by the OCC in the manner required for compliance by the OCC. There can be no assurance that the OCC will not provide substantive comments on the capital plan or other submissions that the Bank makes pursuant to the Consent Order that will have a material impact on the Company. The Company believes that the actions taken, or to be taken, to address the banking issues set forth in the Consent Order should, over time, improve its enterprise risk management practices and risk profile. For further information regarding the risks related to the Consent Order, please also refer to the section captioned "FORWARD-LOOKING STATEMENTS" below and the risk factors previously disclosed in Item 1A to Part I of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

## Table of Contents

### Supervisory Agreement

The Company is subject to the Supervisory Agreement, which will remain in effect until terminated, modified, or suspended in writing by the Federal Reserve. The failure to comply with the Supervisory Agreement could result in the initiation of further enforcement action by the Federal Reserve, including the imposition of further operating restrictions, and could result in additional enforcement actions against the Company. The Company has taken actions which it believes are appropriate to comply with, and intends to maintain compliance with, all of the requirements of the Supervisory Agreement.

Pursuant to the Supervisory Agreement, the Company submitted a capital plan to the OTS, predecessor in interest to the Federal Reserve. In addition, the Company agreed to request prior non-objection of the Federal Reserve to pay dividends or other capital distributions; purchase, repurchase or redeem certain securities; and incur, issue, renew, roll over or increase any debt and enter into certain affiliate transactions. The Company also agreed to comply with restrictions on the payment of severance and indemnification payments, director and management changes and employment contracts and compensation arrangements. A complete description of all of the terms of the Supervisory Agreement and is qualified in its entirety by reference to the copy of the Supervisory Agreement filed with the SEC as an exhibit to the Company's Current Report on Form 8-K filed on January 28, 2010. For further information regarding the risks related to the Supervisory Agreement, please also refer to the section captioned "FORWARD-LOOKING STATEMENTS" below and the risk factors previously disclosed in Item 1A to Part I of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

### Regulatory Developments

In July 2013, U.S. banking regulators approved final Basel III Regulatory Capital rules ("Basel III"). The Basel III rules will be effective January 1, 2014 for advanced approaches banking organizations that are not savings and loan holding companies and January 1, 2015 for all other covered banking organizations. Various aspects of Basel III will be subject to multi-year transition periods ending December 31, 2018. Basel III generally continues to be subject to interpretation by the U.S. banking regulators. Basel III will materially change our Leverage, Tier 1 and Total capital calculations. In addition, the final rule implements a new regulatory component, Common Equity Tier 1 capital. It introduces new minimum capital ratios and buffer requirements, proposes a supplementary leverage ratio, changes the composition of regulatory capital, expands and modifies the calculation of risk-weighted assets for credit and market risk (the Advanced Approach), revises the adequately capitalized minimum requirements under the Prompt Corrective Action framework and introduces a Standardized Approach for the calculation of risk-weighted assets, which will replace the current rules (Basel I - 2013 Rules) effective January 1, 2015. Under Basel III, we will calculate regulatory capital ratios and risk-weighted assets under the Standardized Approach. This approach will be used to assess capital adequacy under the Prompt Corrective Action framework. The Prompt Corrective Action framework establishes categories of capitalization, including "well capitalized," based on regulatory ratio requirements. In October 2013, the OCC and Federal Reserve published a final rule that replaces their existing risk-based and leverage capital rules. The final rule is consistent with the interim final rule.

### Note 18 – Legal Proceedings, Contingencies and Commitments

#### Legal Proceedings

The Company and certain subsidiaries are subject to various pending or threatened legal proceedings arising out of the normal course of business or operations. Although there can be no assurance as to the ultimate outcome of these proceedings, the Company, together with its subsidiaries, believes it has meritorious defenses to the claims presently asserted against the Company, including the matters described below. With respect to such legal proceedings, the Company intends to continue to defend itself vigorously, litigating or settling cases according to management's

judgment as to the best interests of the Company and its stockholders.

From time to time, governmental agencies conduct investigations or examinations of various mortgage related practices of the Bank. Ongoing investigations relate to whether the Bank has properly complied with laws or regulations relating to mortgage origination or mortgage servicing practices and to whether its practices with regard to servicing residential first mortgage loans are adequate. The Bank is cooperating with such agencies and providing information as requested. In addition, the Bank has routinely been named in civil actions throughout the country by borrowers and former borrowers relating to the origination, purchase, sale and servicing of mortgage loans.

In May 2012, the Bank and its subsidiary, Flagstar Reinsurance Company, were named as defendants in a putative class action lawsuit filed in the U.S. District Court for the Eastern District of Pennsylvania, alleging a violation of Section 2607 of the Real Estate Settlement Procedures Act ("RESPA"). Section 2607(a) of RESPA generally prohibits anyone from "accept[ing] any fee, kickback or thing of value pursuant to any agreement or understanding, oral or otherwise, that business related

Table of Contents

incident to or part of a real estate settlement service involving a federally related mortgage loan shall be referred to any person." Section 2607(b) of RESPA also prohibits anyone from "accept[ing] any portion, split, or percentage of any charge made or received for the rendering of a real estate settlement service in connection with a federally related mortgage loan other than for services actually performed." The lawsuit specifically alleges that the Bank and Flagstar Reinsurance Company violated Section 2607 of RESPA through a captive reinsurance arrangement involving (i) allegedly illegal payments to Flagstar Reinsurance Company for the referral of private mortgage insurance business from the Bank to private mortgage insurers to Flagstar Reinsurance Company and (ii) Flagstar Reinsurance Company's purported receipt of an unlawful split of private mortgage insurance premiums. On January 13, 2014, the Bank and Flagstar Reinsurance filed a motion to dismiss the First Amended Complaint based upon the statute of limitations and equitable tolling. The Court granted summary judgment on June 26, 2014, and dismissed the case, but plaintiffs have since filed an appeal in the Circuit Court.

On August 15, 2013, shareholder Kenneth Taylor filed a derivative action in the Circuit Court of Oakland County, Michigan against several current and former members of the Company's Board of Directors and executive officers, including Joseph Campanelli, Michael Tierney, Paul Borja, Todd McGowan, Daniel Landers, Matthew Kerin, Walter Carter, Gregory Eng, Jay Hansen, David Matlin, James Ovenden, Mark Patterson, Michael Shonka, and David Treadwell. The lawsuit requests unspecified monetary damages and purports to seek to remedy defendants' alleged breaches of fiduciary duties and unjust enrichment from 2011 to present, focusing on the events leading up to the Company's February 24, 2012 settlement with the U.S. Department of Justice, as well as the settlement itself. On October 23, 2013, Joel Rosenfeld filed a second derivative action in the same court alleging similar claims against the same defendants based on the February 24, 2012 settlement, as well as Flagstar's prior litigation with Assured Guaranty. The Court consolidated the matters and appointed Rosenfeld as lead plaintiff and Rosenfeld's counsel and lead plaintiffs' counsel. The plaintiffs then filed a consolidated complaint. The parties have been facilitating the matter and the litigation has been stayed while they do so. A parallel action was filed by Kenneth Taylor on January 24, 2014 in the Federal Court for the Eastern District of Michigan. The Taylor matter was also stayed by the court to allow the parties facilitate.

#### Litigation Accruals and Other Possible Contingent Liabilities

When establishing an accrual for contingent liabilities, the Company determines a range of potential losses for each matter that is probable to result in a loss and where the amount of the loss can be reasonably estimated. The Company then records the amount it considers to be the best estimate within the range. As of June 30, 2014, the Company's total accrual for contingent liabilities was \$83.5 million, which includes the fair value liability relating to the DOJ Agreement and other pending cases.

#### Contingencies and Commitments

A summary of the contractual amount of significant commitments is as follows.

	June 30, 2014	December 31, 2013
	(Dollars in thousands)	
Commitments to extend credit		
Mortgage loans (interest-rate lock commitments)	\$2,968,549	\$1,857,775
HELOC trust commitments	78,047	67,060
Other consumer commitments	7,215	7,430
Standby and commercial letters of credit	6,328	7,982
Other commercial commitments	384,734	296,713



Commitments to extend credit are agreements to lend. Since many of these commitments expire without being drawn upon, the total commitment amounts do not necessarily represent future cash flow requirements.

The Company enters into forward contracts for the future delivery or purchase of agency and loan sale contracts. These contracts are considered to be derivative instruments under U.S. GAAP. Changes to the fair value of these forward loan sales as a result of changes in interest rates are recorded on the Consolidated Statements of Financial Condition as an other asset. Further discussion on derivative instruments is included in Note 10 - Derivative Financial Instruments.

The Company has unfunded commitments under its contractual arrangement with the HELOC securitization trusts to fund future advances on the underlying HELOC.

## Table of Contents

Standby and commercial letters of credit are conditional commitments issued to guarantee the performance of a customer to a third party. Standby letters of credit generally are contingent upon the failure of the customer to perform according to the terms of the underlying contract with the third party, while commercial letters of credit are issued specifically to facilitate commerce and typically result in the commitment being drawn on when the underlying transaction is consummated between the customer and the third party.

For information regarding the representation and warranty reserve, see Note 13 - Representation and Warranty Reserve.

### Note 19 – Segment Information

The Company's operations are conducted through four operating segments: Mortgage Originations, Mortgage Servicing, Community Banking and Other, which includes the remaining reported activities. Operating segments are defined as components of an enterprise that engage in business activity from which revenues are earned and expenses incurred for which discrete financial information is available that is evaluated regularly by executive management in deciding how to allocate resources and in assessing performance. The operating segments have been determined based on the products and services offered and reflect the manner in which financial information is currently evaluated by management. Each segment operates under the same banking charter, but is reported on a segmented basis for this report. Each of the operating segments is complementary to each other and because of the interrelationships of the segments, the information presented is not indicative of how the segments would perform if they operated as independent entities. Certain prior period amounts have been reclassified to conform to current year presentation.

In January 2014, the Company reorganized the way its operations are managed based on core functions. The segments are based on an internally-aligned segment leadership structure, which is also how the results are monitored and performance assessed. The Company expects that the combination of the business model and the services that the operating segments provide will result in a competitive advantage that supports revenue and earnings. The Company's business model emphasizes the delivery of a complete set of mortgage and banking products and services, including originating, acquiring, selling and servicing one-to-four family residential first mortgage loans, which we believe is distinguished by timely processing and customer service.

Revenues are comprised of net interest income (before the provision for loan losses) and noninterest income. Noninterest expenses are fully allocated to each operating segment. Allocation methodologies maybe subject to periodic adjustment as the internal management accounting system is revised and the business or product lines within the segments change. Also, because the development and application of these methodologies is a dynamic process, the financial results presented may be periodically revised.

The Mortgage Originations segment originates, acquires and sells one-to-four family residential first mortgage loans. The origination and acquisition of mortgage loans comprises the majority of the lending activity. Mortgage loans are originated through home loan centers, national call centers, the Internet and unaffiliated banks and mortgage banking and brokerage companies, where the net interest income and the gains from sales associated with these loans are recognized in the Mortgage Originations segment.

The Mortgage Servicing segment services and subservices mortgage loans, on a fee basis, for others. Also, the Mortgage Servicing segment services, on a fee basis, residential mortgages held-for-investment by the Community Banking segment and mortgage servicing rights held by the Other segment. The Mortgage Servicing segment may also collect ancillary fees, such as late fees and earn income through the use of non-interest bearing escrows.

The Community Banking segment originates loans, provides deposits and fee based services to consumer, business and mortgage lending customers through its Branch Banking, Business and Commercial Banking, Government

Banking, Warehouse Lending and Held-for-Investment Portfolio groups. Products offered through these teams include checking accounts, savings accounts, money market accounts, certificates of deposit, investment and insurance services, consumer loans, commercial loans and warehouse lines of credit. Other financial services available to consumer and commercial customers include lines of credit, revolving credit, customized treasury management solutions, equipment leasing, inventory and accounts receivable lending and capital markets services such as interest rate risk protection products.

The Other segment includes the Treasury functions, funding revenue associated with stockholders' equity, the impact of interest rate risk management, the impact of balance sheet funding activities, charges or credits of an unusual or infrequent nature that are not reflective of the normal operations of the operating segments and miscellaneous other expenses of a corporate nature. Treasury functions include administering the investment securities portfolios, balance sheet funding, interest

Table of Contents

rate risk management and MSR asset valuation, hedging and sales into the secondary market. In addition, the Other segment includes revenue and expenses related to treasury and corporate assets and liabilities and equity not directly assigned or allocated to the Mortgage Originations, Mortgage Servicing or Community Banking operating segments.

The following table presents financial information by business segment for the periods indicated.

	Three Months Ended June 30, 2014					
	Mortgage Origination	Mortgage Servicing	Community Banking	Other	Total	
Summary of Operations	(Dollars in thousands)					
Net interest income	\$13,660	\$5,754	\$37,638	\$5,373	\$62,425	
Net gain (loss) on loan sales	55,435	—	(688	) 9	54,756	
Representation and warranty reserve - change in estimate	—	(5,226	) —	—	(5,226	)
Other noninterest income	14,053	21,393	11,783	5,725	52,954	
Total net interest income and noninterest income	83,148	21,921	48,733	11,107	164,909	
Provision for loan losses	—	—	(6,150	) —	(6,150	)
Asset resolution	(11	) (17,475	) (448	) —	(17,934	)
Depreciation and amortization expense	(261	) (1,574	) (1,338	) (2,676	) (5,849	)
Other noninterest expense	(46,681	) (12,074	) (36,531	) (2,284	) (97,570	)
Total noninterest expense	(46,953	) (31,123	) (44,467	) (4,960	) (127,503	)
Income (loss) before federal income taxes	36,195	(9,202	) 4,266	6,147	37,406	
Provision for federal income taxes	—	—	—	(11,892	) (11,892	)
Net income (loss)	\$36,195	\$(9,202	) \$4,266	\$(5,745	) \$25,514	
Intersegment revenue	\$1,984	\$4,265	\$(685	) \$(5,564	) \$—	
Average balances						
Loans held-for-sale	\$1,407,230	\$—	\$109,583	\$—	\$1,516,813	
Loans repurchased with government guarantees	—	1,237,491	—	—	1,237,491	
Loans held-for-investment	209	—	3,902,662	—	3,902,871	
Total assets	1,567,012	1,363,702	3,762,921	3,090,173	9,783,808	
Interest-bearing deposits	—	—	5,445,734	—	5,445,734	

Table of Contents

	Three Months Ended June 30, 2013				
	Mortgage Origination	Mortgage Servicing	Community Banking	Other	Total
Summary of Operations	(Dollars in thousands)				
Net interest income (loss)	\$18,562	\$11,023	\$41,857	\$(24,346)	) \$47,096
Net gain (loss) on loan sales	149,703	(5,052)	) 140	—	144,791
Representation and warranty reserve - change in estimate	—	(28,940)	) —	—	(28,940)
Other noninterest income	27,222	14,914	1,849	60,123	104,108
Total net interest income (loss) and noninterest income	195,487	(8,055)	) 43,846	35,777	267,055
Provision for loan losses	—	—	(31,563)	) —	(31,563)
Asset resolution	(76)	) (18,755)	) 2,900	10	(15,921)
Depreciation and amortization expense	(162)	) (1,622)	) (997)	) (3,113)	) (5,894)
Other noninterest expense	(108,762)	) 3,636	(41,973)	) (5,483)	) (152,582)
Total noninterest expense	(109,000)	) (16,741)	) (71,633)	) (8,586)	) (205,960)
Income (loss) before federal income taxes	86,487	(24,796)	) (27,787)	) 27,191	61,095
Benefit for federal income taxes	—	—	—	6,108	6,108
Net income (loss)	\$86,487	\$(24,796)	) \$(27,787)	) \$33,299	\$67,203
Intersegment revenue	\$1,031	\$13,098	\$544	\$(14,673)	) \$—
Average balances					
Loans held-for-sale	\$2,551,616	\$—	\$78,693	\$—	\$2,630,309
Loans repurchased with government guarantees	—	1,540,798	—	—	1,540,798
Loans held-for-investment	160	—	4,505,910	8,685	4,514,755
Total assets	2,696,915	1,776,743	4,571,505	3,915,782	12,960,945
Interest-bearing deposits	—	—	6,473,247	19,441	6,492,688

Table of Contents

	Six Months Ended June 30, 2014					
	Mortgage Origination	Mortgage Servicing	Community Banking	Other	Total	
Summary of Operations	(Dollars in thousands)					
Net interest income	\$25,751	\$11,199	\$72,360	\$11,316	\$120,626	
Net gain (loss) on loan sales	102,873	1	(2,783	) 9	100,100	
Representation and warranty reserve - change in estimate	—	(3,554	) —	—	(3,554	)
Other noninterest income (loss)	26,030	34,533	(1,767	) 22,094	80,890	
Total net interest income and noninterest income	154,654	42,179	67,810	33,419	298,062	
Provision for loan losses	—	—	(118,471	) —	(118,471	)
Asset resolution	(29	) (28,271	) (1,142	) —	(29,442	)
Depreciation and amortization expense	(505	) (3,147	) (2,391	) (5,566	) (11,609	)
Other noninterest expense	(100,170	) (34,937	) (78,643	) (5,803	) (219,553	)
Total noninterest expense	(100,704	) (66,355	) (200,647	) (11,369	) (379,075	)
Income (loss) before federal income taxes	53,950	(24,176	) (132,837	) 22,050	(81,013	)
Benefit for federal income taxes	—	—	—	28,104	28,104	
Net income (loss)	\$53,950	\$(24,176	) \$(132,837	) \$50,154	\$(52,909	)
Intersegment revenue	\$5,785	\$9,235	\$(2,743	) \$(12,277	) \$—	
Average balances						
Loans held-for-sale	\$1,313,725	\$—	\$93,847	\$—	\$1,407,572	
Loans repurchased with government guarantees	—	1,253,547	—	—	1,253,547	
Loans held-for-investment	212	—	3,883,386	—	3,883,598	
Total assets	1,465,802	1,389,091	3,844,653	2,847,608	9,547,154	
Interest-bearing deposits	—	—	5,338,540	—	5,338,540	

Table of Contents

	Six Months Ended June 30, 2013				
	Mortgage Origination	Mortgage Servicing	Community Banking	Other	Total
Summary of Operations	(Dollars in thousands)				
Net interest income (loss)	\$40,219	\$23,050	\$85,007	\$(45,512)	) \$102,764
Net gain (loss) on loan sales	292,910	(10,869)	) 290	—	282,331
Representation and warranty reserve - change in estimate	—	(46,336)	) —	—	(46,336)
Other noninterest income	57,744	30,864	11,697	68,602	168,907
Total net interest income and noninterest income (loss)	390,873	(3,291)	) 96,994	23,090	507,666
Provision for loan losses	—	—	(51,978)	) —	(51,978)
Asset resolution	(136)	) (37,819)	) 5,579	10	(32,366)
Depreciation and amortization expense	(299)	) (3,178)	) (1,937)	) (5,884)	) (11,298)
Other noninterest expense	(212,801)	) (6,090)	) (96,285)	) (12,146)	) (327,322)
Total noninterest expense	(213,236)	) (47,087)	) (144,621)	) (18,020)	) (422,964)
Income (loss) before federal income taxes	177,637	(50,378)	) (47,627)	) 5,070	84,702
Benefit for federal income taxes	—	—	—	6,108	6,108
Net income (loss)	\$177,637	\$(50,378)	) \$(47,627)	) \$11,178	\$90,810
Intersegment revenue	\$2,279	\$27,548	\$1,519	\$(31,346)	) \$—
Average balances					
Loans held-for-sale	\$2,771,586	\$—	\$348,943	\$—	\$3,120,529
Loans repurchased with government guarantees	—	1,656,872	—	—	1,656,872
Loans held-for-investment	121	—	4,665,837	7,880	4,673,838
Total assets	2,887,982	1,922,587	5,003,324	3,510,844	13,324,737
Interest-bearing deposits	—	—	6,715,808	22,000	6,737,808

Table of Contents

ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Where we say "we," "us," or "our," we usually mean Flagstar Bancorp, Inc. However, in some cases, a reference to "we," "us," or "our" will include our wholly-owned subsidiary Flagstar Bank, FSB, which we refer to as the "Bank."

FORWARD – LOOKING STATEMENTS

This report contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, as amended. Forward-looking statements, by their nature, involve estimates, projections, goals, forecasts, assumptions, risks and uncertainties that could cause actual results or outcomes to differ materially from those expressed in a forward-looking statement. Examples of forward-looking statements include statements regarding our expectations, beliefs, plans, goals, objectives and future financial or other performance. Words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" and variations of such words and similar expressions are intended to identify such forward-looking statements. Any forward-looking statement speaks only as of the date on which it is made. Except to fulfill our obligations under the U.S. securities laws, we undertake no obligation to update any such statement to reflect events or circumstances after the date on which it is made.

There are a number of important factors that could cause future results to differ materially from historical performance and these forward-looking statements. Factors that might cause such a difference include:

General business and economic conditions, including unemployment rates, movements in interest rates, the slope (1) of the yield curve, any increase in mortgage fraud and other related activity and the further decline of asset values in certain geographic markets, that affect us or our counterparties;

Volatile interest rates, and our ability to effectively hedge against them, which could affect, among other things, (2)(i) the mortgage business, (ii) our ability to originate loans and sell assets at a profit, (iii) prepayment speeds, (iv) our cost of funds and (v) investments in mortgage servicing rights;

(3) The adequacy of our allowance for loan losses and our representation and warranty reserves;

(4) Changes in accounting standards generally applicable to us and our application of such standards, including in the calculation of the fair value of our assets and liabilities;

(5) Our ability to borrow funds, maintain or increase deposits or raise capital on commercially reasonable terms or at all and our ability to achieve or maintain desired capital ratios;

(6) Changes in material factors affecting our loan portfolio, particularly our residential mortgage loans, and the market areas where our business is geographically concentrated or further loan portfolio or geographic concentration;

Changes in, or expansion of, the regulation of financial services companies and government-sponsored housing enterprises, including new legislation, regulations, rulemaking and interpretive guidance, enforcement actions, the (7) imposition of fines and other penalties by our regulators, the impact of existing laws and regulations, new or changed roles or guidelines of government-sponsored entities, changes in regulatory capital ratios, and increases in deposit insurance premiums and special assessments of the Federal Deposit Insurance Corporation;

Our ability to comply with the terms and conditions of the Supervisory Agreement with the Board of Governors of the Federal Reserve and the Bank's ability to comply with the Consent Order with the Office of Comptroller of the (8) Currency, and our ability to address matters raised by our regulators, including Matters Requiring Attention and Matters Requiring Immediate Attention, if any;



- (9) The Bank's ability to make capital distributions and our ability to pay dividends on our capital stock or interest on our trust preferred securities;
- (10) Our ability to attract and retain senior management and other qualified personnel to execute our business strategy, including our entry into new lines of business, our introduction of new products and services and

Table of Contents

management of risks relating thereto, and our competing in the mortgage loan originations and mortgage servicing and commercial and retail banking lines of business;

(11) Our ability to satisfy our mortgage servicing and subservicing obligations and manage repurchases and indemnity demands by mortgage loan purchasers, guarantors and insurers;

(12) The outcome and cost of defending current and future legal or regulatory litigation, proceedings or investigations;

(13) Our ability to create and maintain an effective risk management framework and effectively manage risk, including, among other things, market, interest rate, credit and liquidity risk, including risks relating to the cyclical and seasonality of our mortgage banking business, litigation and regulatory risk, operational risk, counterparty risk and reputational risk;

(14) The control by, and influence of, our majority stockholder;

(15) A failure of, interruption in or cybersecurity attack on our network or computer systems, which could impact our ability to properly collect, process and maintain personal data and system integrity with respect to funds settlement;

(16) Our ability to meet our forecasted earnings such that we are able to realize the benefits of reversing our deferred tax allowance, or the need to increase the valuation allowance in future periods;

(17) Our compliance with the terms and conditions of the agreement with the U.S. Department of Justice and the impact of compliance with that agreement and our ability to accurately estimate the financial impact of that agreement, including the fair value and timing of the future payments; and

(18) The downgrade of the long-term credit rating of the United States by one or more ratings agencies could materially affect global and domestic financial markets and economic conditions.

All of the above factors are difficult to predict, contain uncertainties that may materially affect actual results, and may be beyond our control. New factors emerge from time to time, and it is not possible for our management to predict all such factors or to assess the effect of each such factor on our business.

Please also refer to Item 1A to Part I of our Annual Report on Form 10-K for the year ended December 31, 2013 and Item 1A to Part II of this Quarterly Report on Form 10-Q, which are incorporated by reference herein, for further information on these and other factors affecting us.

Although we believe that these forward-looking statements are based on reasonable estimates and assumptions, they are not guarantees of future performance and are subject to known and unknown risks, uncertainties, contingencies and other factors. Accordingly, we cannot give you any assurance that our expectations will in fact occur or that actual results will not differ materially from those expressed or implied by such forward-looking statements. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by us or any other person that the results or conditions described in such statements or our objectives and plans will be achieved.

## General

We are a Michigan-based savings and loan holding company founded in 1993. Our business is primarily conducted through our principal subsidiary, the Bank, a federally chartered stock savings bank founded in 1987. At June 30, 2014, our total assets were \$9.9 billion, making us the largest bank headquartered in Michigan and one of the top ten largest savings banks in the United States. Our common stock is listed on the New York Stock Exchange ("NYSE") under the symbol "FBC." We are considered a controlled company for NYSE purposes, because MP Thrift Investments, L.P. ("MP Thrift") held approximately 63.3 percent of our common stock as of June 30, 2014.

As a savings and loan holding company, we are subject to regulation, examination and supervision by the Board of Governors of the Federal Reserve (the "Federal Reserve"). The Bank is subject to regulation, examination and supervision by the Office of the Comptroller of the Currency ("OCC") of the U.S. Department of the Treasury ("U.S. Treasury"). The Bank is also subject to regulation, examination and supervision by the Federal Deposit Insurance Corporation ("FDIC") and the Bank's deposits are insured by the FDIC through the Deposit Insurance Fund. The Bank is also subject to the rule-making, supervision and examination authority of the Consumer Financial Protection Bureau (the "CFPB"), which is responsible for enforcing the principal federal consumer protection laws. The Bank is a member of the Federal Home Loan Bank ("FHLB") of Indianapolis.

In January 2014, we reorganized the manner in which our operations are managed based on core operating functions. The segments are based on an internally-aligned segment leadership structure, which is also how the results are monitored and performance assessed. We expect that the combination of our business model and the services that our operating segments provide will result in a competitive advantage that supports revenue and earnings. Our business model emphasizes the delivery of a complete set of mortgage and banking products and services, including originating, acquiring, selling and servicing one-to-four family residential first mortgage loans, which we believe is distinguished by timely processing and customer service.

Our Mortgage Originations segment originates or purchases residential first mortgage loans throughout the country and sells them into securitization pools, primarily to Federal National Mortgage Association ("Fannie Mae"), Federal Home Loan Mortgage Corporation ("Freddie Mac") and Government National Mortgage Association ("Ginnie Mae") (collectively, the "Agencies") or as whole loans. The majority of our total loan originations during the six months ended June 30, 2014 represented mortgage loans that were collateralized by residential first mortgages on single-family residences and were eligible for sale to the Agencies. Our revenue primarily consists of net gain on loan sales, loan fees and charges and interest income from residential first mortgage loans held-for-sale. At June 30, 2014, we originated residential first mortgage loans through our wholesale relationships with approximately 800 mortgage brokers and approximately 900 correspondents, which were located in all 50 states. At June 30, 2014, we also operated 32 home loan centers located in 18 states, which primarily originate one-to-four family residential first mortgage loans as part of our Mortgage Originations segment. The combination of our home lending, broker and correspondent channels gives us broad access to customers across diverse geographies to originate, fulfill, sell and service our residential first mortgage loan products. We also originate mortgage loans through referrals from our banking centers, consumer direct call center and our website, [www.flagstar.com](http://www.flagstar.com).

Our Mortgage Servicing segment activities primarily consist of collecting cash for principal, interest and escrow payments from borrowers, assisting homeowners through loss mitigation activities, and accounting for and remitting principal and interest payments to mortgage-backed securities investors and escrow payments to third parties. These activities are performed on a fee basis for third party mortgage servicing rights holders, residential mortgages held for investment by the Community Banking segment and mortgage servicing rights held by the Other segment.

Our Community Banking segment revenues include net interest income and fee-based income from community banking services. At June 30, 2014, we operated 106 banking centers in Michigan (of which eight were located in retail stores). Of the 106 banking centers, 70 facilities are owned and 36 facilities are leased. During the six months

ended June 30, 2014, we relocated one and closed five banking centers to better align the branch structure with the Company's focus on key market areas and to improve banking center efficiencies. Through our banking centers, we gather deposits and offer a line of consumer and commercial financial products and services to individuals and businesses. We provide deposit and cash management services to governmental units on a relationship basis. We leverage our banking centers to cross-sell loans, deposit products and insurance and investment services to existing customers and to increase our customer base by attracting new customers. At June 30, 2014, we had a total of \$6.6 billion in deposits, including \$5.1 billion in retail deposits, \$0.8 billion in government deposits and \$0.7 billion in company controlled deposits.

At June 30, 2014, we had 2,741 full-time equivalent salaried employees of which 260 were account executives and loan officers.

Recent Developments  
Executive Leadership Change

Effective August 4, 2014, Paul Borja, the Company and the Bank's current Chief Financial Officer and Principal Accounting Officer, will assume a new position of Senior Deputy General Counsel in the Company and the Bank's Legal Department. In that role, Mr. Borja will have supervision over legal functions involving mortgage and retail banking; commercial transactions and vendor contracts; and corporate governance, securities and human resources. Prior to joining Flagstar as its Chief Financial Officer, Mr. Borja had been a partner in the Washington, DC office of Kutak Rock LLP, where he practiced in the areas of corporate, banking, securities and tax law. Prior to practicing law, Mr. Borja had practiced as a CPA with KPMG.

Effective August 4, 2014, James K. Cirolì will assume the position of Executive Vice President, Chief Financial Officer and Principal Accounting Officer of both the Company and the Bank, subject to receipt of regulatory non-objection from the Office of the Comptroller of the Currency (the "OCC") and the Board of Governors of the Federal Reserve System (the "Federal Reserve").

For his entire career, Mr. Cirolì, age 49, has worked in a variety of finance roles of increasing responsibility in the financial services sector. Mr. Cirolì comes to the Company from First Niagara Financial Group, Inc., where he served as its Senior Vice President, Corporate Controller and Principal Accounting Officer and supervised a team with responsibility for accounting, treasury operations, regulatory reporting, sourcing, tax and internal controls. Before he joined First Niagara in November 2009, he spent 8 years at Huntington Bancshares Incorporated as Senior Vice President and Assistant Controller. Prior to Huntington, he also held positions of progressive responsibility at KeyCorp in its finance function and at Deloitte and Touche.

Subject to receipt of applicable regulatory approval, Mr. Cirolì's base salary will be \$450,000 annually payable in cash. He will also receive a signing bonus of \$100,000 as well as a guaranteed minimum cash bonus for 2014 of \$225,000, payable in the first quarter of 2015. Mr. Cirolì will be entitled to an allowance for relocation expenses and to receive such fringe and other benefits and perquisites as are regularly and generally provided to other senior executives of the Company and the Bank, subject to the terms and conditions of any employee benefits plans and other arrangements maintained by the Company and the Bank.

Organizational Restructuring

On January 16, 2014, we completed an organizational restructuring to reduce expenses consistent with our previously communicated strategy of optimizing its cost structure across all business lines. As part of this restructuring initiative, we reduced full-time equivalents by approximately 350 during the first quarter 2014. Including the restructuring completed in the third quarter 2013, we have reduced staffing levels across the organization by approximately 600 full-time equivalents from our September 30, 2013 level.

Sale of Mortgage Servicing Rights

On December 18, 2013, we entered into a definitive agreement to sell \$40.7 billion unpaid principal balance (net of write downs) of our mortgage servicing rights ("MSR") portfolio to Matrix Financial Services Corporation ("Matrix"), a wholly owned subsidiary of Two Harbors Investment Corp. Covered under the agreement are certain mortgage loans serviced for both Fannie Mae and Ginnie Mae, originated primarily after 2010. Simultaneously, we entered into an agreement with Matrix to subservice the residential mortgage loans sold to Matrix. As a result, we will receive subservicing income and retain a portion of the ancillary fees to be paid as the subservicer of the loans.

During the second quarter 2014, we had bulk sales of mortgage servicing rights related to \$8.8 billion in underlying mortgage loans, of which \$4.8 billion was simultaneously entered into an agreement with Two Harbors to subservice

the residential mortgage loans covered under the agreement to sell.

## Table of Contents

### Summary of Operations

Our net income applicable to common stock for the three months ended June 30, 2014 was \$25.5 million (\$0.33 per diluted share), compared to \$65.8 million (\$1.10 per diluted share), for the three months ended June 30, 2013. Our net loss applicable to common stock for the six months ended June 30, 2014 was \$53.4 million (\$1.17 loss per share), compared to net income of \$87.9 million (\$1.43 income per diluted share) for the six months ended June 30, 2013. The change during the six months ended June 30, 2014, compared to the six months ended June 30, 2013, was affected to the following factors:

Net gain on loan sales decreased \$182.2 million for the six months ended June 30, 2014, to \$100.1 million, primarily due to lower mortgage volume, consistent with an overall industry production decrease impacted by the current interest rate environment;

Provision for loan losses increased by \$66.5 million for the six months ended June 30, 2014, to \$118.5 million, primarily driven by two changes in estimates: the evaluation of current data related to the loss emergence period and the evaluation of the enhanced risk associated with payment resets relating to interest-only loans;

- Other noninterest income decreased by \$60.9 million for the six months ended June 30, 2014, to a loss of \$6.9 million, primarily due to the first quarter 2014 negative fair value adjustment primarily related to performing loans repurchased and the second quarter 2013 income of \$49.1 million related to the reconsolidation, at fair value, of the HELOC securitization trusts as a result of a legal settlement;

Net loan fees and charges decreased by \$25.7 million for the six months ended June 30, 2014, to \$37.6 million, primarily due to lower mortgage volume, partially offset by an unanticipated benefit from a contract renegotiation; and

Loan administration income decreased \$23.0 million for the six months ended June 30, 2014, to \$33.5 million, primarily due to lower servicing revenue resulting from the sale of the MSR asset, while retaining subservicing, offset by higher net value of the MSR asset.

These decreases in net income were partially offset by the following factors:

Representation and warranty reserve - change in estimate decreased \$42.8 million to \$3.6 million for the six months ended June 30, 2014, primarily due to the benefit associated with the previously announced settlement agreements with Fannie Mae and Freddie Mac;

Legal and professional expense decreased \$33.4 million to \$11.8 million for the six months ended June 30, 2014, primarily due to lower consulting fees and a decrease in the fair value liability associated with the Department of Justice ("DOJ") settlement arising principally from updating of the related payment schedule within the settlement agreement; and

Compensation and benefit expense decreased \$27.4 million to \$120.8 million for the six months ended June 30, 2014, primarily due to a reduction in headcount.

Table of Contents

## Selected Financial Ratios

(Dollars in thousands, except share data)

	Three Months Ended June 30,		Six Months Ended June 30,		
	2014	2013	2014	2013	
Mortgage loans originated (1)	\$5,950,650	\$10,882,129	\$10,817,280	\$23,305,492	
Other loans originated	\$131,602	\$67,763	\$303,908	\$142,503	
Mortgage loans sold and securitized	\$6,029,817	\$11,123,821	\$10,504,104	\$23,946,700	
Interest rate spread – bank only (2)	2.95	% 1.46	% 2.96	% 1.55	%
Net interest margin – bank only (3)	3.06	% 1.72	% 3.05	% 1.81	%
Interest rate spread – consolidated (2)	2.87	% 1.43	% 2.87	% 1.52	%
Net interest margin – consolidated (3)	2.98	% 1.66	% 2.97	% 1.75	%
Average common shares outstanding	56,230,458	56,053,922	56,212,422	56,014,126	
Average fully diluted shares outstanding	56,822,102	56,419,163	56,212,422	56,417,122	
Average interest earning assets	\$8,366,703	\$11,311,945	\$8,099,742	\$11,691,470	
Average interest paying liabilities	\$6,795,144	\$9,642,543	\$6,580,494	\$9,988,671	
Average stockholders' equity	\$1,381,948	\$1,238,787	\$1,413,192	\$1,206,563	
Return on average assets	1.04	% 2.03	% (1.12)	% 1.32	%
Return on average equity	7.38	% 21.23	% (7.56)	% 14.57	%
Efficiency ratio	73.6	% 65.3	% 87.4	% 73.1	%
Efficiency ratio (adjusted) (4)	71.3	% 68.8	% 80.8	% 72.4	%
Equity/assets ratio (average for the period)	14.12	% 9.56	% 14.80	% 9.06	%
Charge-offs to average LHFI (5)	0.78	% 6.96	% 1.07	% 4.88	%
Charge-offs, to average LHFI adjusted (5)(6)	0.78	% 3.56	% 0.94	% 3.24	%

	June 30, 2014	December 31, 2013	June 30, 2013	
Book value per common share	\$19.90	\$20.66	\$17.66	
Number of common shares outstanding	56,238,925	56,138,074	56,077,528	
Mortgage loans serviced for others	\$25,342,335	\$25,743,396	\$68,320,534	
Mortgage loans subserviced for others	\$43,103,393	\$40,431,865	\$—	
Weighted average service fee (basis points)	29.2	28.7	29.5	
Capitalized value of mortgage servicing rights	1.14	% 1.11	% 1.07	%
Mortgage servicing rights to Tier 1 capital (4)	24.3	% 22.6	% 52.4	%
Ratio of allowance for loans losses to nonperforming LHFI (5)	263.1	% 145.9	% 94.2	%
Ratio of allowance for loan losses to LHFI (5)	7.41	% 5.42	% 5.75	%
Ratio of nonperforming assets to total assets (bank only)	1.54	% 1.95	% 2.71	%
Equity-to-assets ratio	13.95	% 15.16	% 9.84	%
Tier 1 leverage ratio (to adjusted total assets) (6)	12.52	% 13.97	% 11.00	%
Total risk-based capital ratio (to risk-weighted assets) (6)	25.05	% 28.11	% 25.01	%
Number of banking centers	106	111	111	
Number of loan origination centers	32	39	40	
Number of employees (excludes loan officers and account executives)	2,481	2,894	3,418	
Number of loan officers and account executives	260	359	341	

(1) Includes residential first mortgage and second mortgage loans.

(2)



Interest rate spread is the difference between the annualized average yield earned on average interest-earning assets for the period and the annualized average rate of interest paid on average interest-bearing liabilities for the period.

(3) Net interest margin is the annualized effect of the net interest income divided by that period's average interest-earning assets.

(4) See Non-GAAP reconciliation.

(5) Excludes loans carried under the fair value option.

Excludes charge-offs of \$2.3 million related to the sale of nonperforming and TDR loans, during the six months ended June 30, 2014, and \$38.3 million of charge-offs related to the sale of non-performing and TDR loans during both the three and six months ended June 30, 2013, respectively.

(7) Based on adjusted total assets for purposes of tangible capital and core capital, and risk-weighted assets for purposes of risk-based capital and total risk-based capital. These ratios are applicable to the Bank only.

## Table of Contents

### Net Interest Income

Net interest income is primarily the dollar value of the average yield we earn on the average balances of our interest-earning assets, less the dollar value of the average cost of funds we incur on the average balances of our interest-bearing liabilities. Interest income recorded on loans is reduced by the amortization net premiums and net deferred loan origination costs.

Net interest income increased to \$62.4 million for the three months ended June 30, 2014, as compared to \$47.1 million for the three months ended June 30, 2013. The increase for the three months ended June 30, 2014, is primarily due to the repayment of FHLB advances, lower average balances and rates. Net interest income represented 37.9 percent of our total revenue for the three month ended June 30, 2014, compared to 20.6 percent for the three month ended June 30, 2013.

Interest income decreased \$13.2 million for the three months ended June 30, 2014 to \$71.9 million, compared to \$85.1 million during the three months ended June 30, 2013. The decrease in interest income was primarily driven by lower average balances in the mortgage loans available-for-sale and warehouse loans held-for-investment portfolios, primarily due to a decrease in mortgage loan originations during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013. This decrease reflects an industry-wide reduction in mortgage loan originations due to slightly higher rates and tightened industry credit standards. The average yield on interest-earning assets increased 42 basis points, to 3.43 percent for the three months ended June 30, 2014 from 3.01 percent for the three months ended June 30, 2013, primarily due to an increase in the average yield on loans held-for-sale.

Interest expense decreased \$28.5 million for the three months ended June 30, 2014 to \$9.5 million, compared to \$38.0 million for the three months ended June 30, 2013, primarily due to the fourth quarter 2013 prepayment of Federal Home Loan Bank advances. Average interest-bearing liabilities decreased \$2.8 billion during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to \$1.8 billion decrease in average Federal Home Loan Bank advances average balance and \$1.0 billion decrease in deposit average balance, as compared to the three months ended June 30, 2013. The average cost of interest-bearing liabilities decreased 102 basis points to 0.56 percent for the three months ended June 30, 2014 from 1.58 percent for the three months ended June 30, 2013. Our interest rate spread was 2.87 percent for the three months ended June 30, 2014, compared to 1.43 percent for the three months ended June 30, 2013.

Our consolidated net interest margin for the three months ended June 30, 2014 was 2.98 percent, as compared to 1.66 percent for the three months ended June 30, 2013. The Bank recorded a net interest margin of 3.06 percent for the three months ended June 30, 2014, as compared to 1.72 percent for the three months ended June 30, 2013.

Net interest income increased to \$120.6 million for the six months ended June 30, 2014, as compared to \$102.8 million for the six months ended June 30, 2013. The increase for the six months ended June 30, 2014, is primarily due to a \$2.0 billion decrease in the average balance of Federal Home Loan Bank advances. Net interest income represented 40.5 percent of our total revenue for the six month ended June 30, 2014, compared to 21.9 percent for the six month ended June 30, 2013.

For the six months ended June 30, 2014, interest income decreased \$41.7 million to \$138.3 million, compared to \$180.0 million during the six months ended June 30, 2013. The decrease in interest income was primarily driven by lower average balances in the mortgage loans available-for-sale and warehouse loans held-for-investment portfolios, primarily due to a decrease in mortgage loan originations during the six months ended June 30, 2014, as compared to the six months ended June 30, 2013. This decrease reflects an industry-wide reduction in mortgage loan originations due to slightly higher rates and tightened industry credit standards. The average yield on interest-earning assets increased 33 basis points, to 3.41 percent for the six months ended June 30, 2014 from 3.08 percent for the six months

ended June 30, 2013. The average yield on loans held-for-sale increased during the six months ended June 30, 2014 due to rising mortgage rates, while the other assets have continued to decline.

For the six months ended June 30, 2014, interest expense decreased \$59.7 million to \$17.6 million, compared to \$77.3 million for the six months ended June 30, 2013, primarily due to the fourth quarter 2013 prepayment of Federal Home Loan Bank advances. Average interest-bearing liabilities decreased \$3.4 billion during the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, primarily due to \$2.0 billion decrease in the average Federal Home Loan Bank advances average balance and \$1.4 billion decrease in average balance of deposits. The average cost of interest-bearing liabilities decreased 102 basis points to 0.54 percent for the six months ended June 30, 2014 from 1.56 percent for the six months ended June 30, 2013. Our interest rate spread was 2.87 percent for the six months ended June 30, 2014, compared to 1.52 percent for the six months ended June 30, 2013.

Table of Contents

Our consolidated net interest margin was 2.97 percent for the six months ended June 30, 2014, compared to 1.75 percent the six months ended June 30, 2013. The Bank recorded a net interest margin of 3.05 percent for the six months ended June 30, 2014, compared to 1.81 percent for the six months ended June 30, 2013.

The following tables present on a consolidated basis interest income from average earning assets, expressed in dollars and yields, and interest expense on average interest-bearing liabilities, expressed in dollars and rates. Interest income recorded on our loans is adjusted by the amortization of net premiums, net deferred loan origination costs and the amount of negative amortization (i.e., capitalized interest) arising from our option ARM loans.

	Three Months Ended June 30, 2014				2013			
	Average Balance	Interest	Annualized Yield/ Rate		Average Balance	Interest	Annualized Yield/ Rate	
	(Dollars in thousands)							
Interest-Earning Assets								
Loans held-for-sale	\$1,516,813	\$15,783	4.16	%	\$2,630,309	\$22,202	3.38	%
Loans repurchased with government guarantees	1,237,491	7,970	2.58	%	1,540,798	13,220	3.43	%
Loans held-for-investment								
Consumer loans (1)	3,084,197	30,829	3.99	%	3,845,503	39,230	4.08	%
Commercial loans (1)	818,674	7,328	3.54	%	669,253	7,079	4.18	%
Loans held-for-investment	3,902,871	38,157	3.90	%	4,514,756	46,309	4.10	%
Investment securities available-for-sale or trading	1,541,215	9,885	2.57	%	240,296	1,838	3.06	%
Interest-earning deposits and other	168,313	118	0.28	%	2,385,786	1,489	0.25	%
Total interest-earning assets	8,366,703	71,913	3.43	%	11,311,945	85,058	3.01	%
Other assets	1,417,105				1,649,000			
Total assets	\$9,783,808				\$12,960,945			
Interest-Bearing Liabilities								
Demand deposits	\$426,458	\$147	0.14	%	\$395,137	\$205	0.21	%
Savings deposits	3,010,108	4,396	0.59	%	2,627,166	4,753	0.73	%
Money market deposits	265,250	123	0.19	%	345,694	223	0.26	%
Certificates of deposit	945,622	1,747	0.74	%	2,353,775	5,338	0.91	%
Total retail deposits	4,647,438	6,413	0.55	%	5,721,772	10,519	0.74	%
Demand deposits	155,286	153	0.39	%	114,707	115	0.40	%
Savings deposits	301,243	397	0.53	%	169,122	122	0.29	%
Certificates of deposit	341,767	276	0.32	%	413,177	457	0.44	%
Total government deposits	798,296	826	0.41	%	697,006	694	0.40	%
Wholesale deposits	—	—	—	%	73,910	935	5.07	%
Total deposits	5,445,734	7,239	0.53	%	6,492,688	12,148	0.75	%
Federal Home Loan Bank advances	1,100,437	600	0.22	%	2,901,102	24,171	3.34	%
Other	248,973	1,649	2.66	%	248,753	1,643	2.65	%
Total interest-bearing liabilities	6,795,144	9,488	0.56	%	9,642,543	37,962	1.58	%
Other liabilities (2)	1,606,716				2,079,615			
Stockholders' equity	1,381,948				1,238,787			
Total liabilities and stockholders' equity	\$9,783,808				\$12,960,945			
Net interest-earning assets	\$1,571,559				\$1,669,402			
Net interest income		\$62,425				\$47,096		

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Interest rate spread (3)	2.87	%	1.43	%
Net interest margin (4)	2.98	%	1.66	%
Ratio of average interest-earning assets to interest-bearing liabilities	123.1	%	117.3	%

- Consumer loans include: residential first mortgage, second mortgage, warehouse lending, HELOC and other (1) consumer loans. Commercial loans include: commercial real estate, commercial and industrial, and commercial lease financing loans.
- (2) Includes company controlled deposits that arise due to the servicing of loans for others, which do not bear interest.
- (3) Interest rate spread is the difference between rates of interest earned on interest-earning assets and rates of interest paid on interest-bearing liabilities.
- (4) Net interest margin is net interest income divided by average interest-earning assets.

Table of Contents

	Six Months Ended June 30, 2014				2013			
	Average Balance	Interest	Annualized Yield/ Rate		Average Balance	Interest	Annualized Yield/ Rate	
Interest-Earning Assets								
Loans held-for-sale	\$1,407,572	\$29,435	4.18	%	\$3,120,529	\$49,010	3.14	%
Loans repurchased with government guarantees	1,253,547	15,914	2.54	%	1,656,872	28,225	3.41	%
Loans held-for-investment								
Consumer loans (1)	3,132,076	61,707	3.94	%	3,990,157	81,914	4.12	%
Commercial loans (1)	751,522	13,523	3.58	%	683,681	14,531	4.23	%
Loans held-for-investment	3,883,598	75,230	3.87	%	4,673,838	96,445	4.13	%
Investment securities available-for-sale or trading	1,358,276	17,423	2.57	%	294,112	3,932	2.67	%
Interest-earning deposits and other	196,749	262	0.27	%	1,946,119	2,435	0.25	%
Total interest-earning assets	8,099,742	138,264	3.41	%	11,691,470	180,047	3.08	%
Other assets	1,447,412				1,633,267			
Total assets	\$9,547,154				\$13,324,737			
Interest-Bearing Liabilities								
Demand deposits	\$423,086	\$291	0.14	%	\$391,820	\$444	0.23	%
Savings deposits	2,941,213	7,727	0.53	%	2,472,870	9,033	0.74	%
Money market deposits	272,694	249	0.18	%	366,581	553	0.30	%
Certificates of deposit	966,181	3,558	0.74	%	2,641,070	11,846	0.90	%
Total retail deposits	4,603,174	11,825	0.52	%	5,872,341	21,876	0.75	%
Demand deposits	138,795	254	0.37	%	106,619	220	0.42	%
Savings deposits	255,489	609	0.48	%	238,581	479	0.40	%
Certificates of deposit	339,405	508	0.30	%	442,347	1,151	0.52	%
Total government deposits	733,689	1,371	0.38	%	787,547	1,850	0.47	%
Wholesale deposits	1,677	31	3.76	%	77,921	1,930	4.99	%
Total Deposits	5,338,540	13,227	0.50	%	6,737,809	25,656	0.77	%
Federal Home Loan Bank advances	993,746	1,134	0.23	%	3,002,764	48,332	3.25	%
Other	248,208	3,277	2.66	%	248,098	3,295	2.68	%
Total interest-bearing liabilities	6,580,494	17,638	0.54	%	9,988,671	77,283	1.56	%
Other liabilities (2)	1,553,468				2,129,503			
Stockholders' equity	1,413,192				1,206,563			
Total liabilities and stockholders' equity	\$9,547,154				\$13,324,737			
Net interest-earning assets	\$1,519,248				\$1,702,799			
Net interest income		\$120,626				\$102,764		
Interest rate spread (3)			2.87	%			1.52	%
Net interest margin (4)			2.97	%			1.75	%
Ratio of average interest-earning assets to interest-bearing liabilities			123.1	%			117.0	%

Consumer loans include: residential first mortgage, second mortgage, warehouse lending, HELOC and other (1)consumer loans. Commercial loans include: commercial real estate, commercial and industrial, and commercial lease financing loans.

(2)Includes company controlled deposits that arise due to the servicing of loans for others, which do not bear interest.

- (3) Interest rate spread is the difference between rates of interest earned on interest-earning assets and rates of interest paid on interest-bearing liabilities.
- (4) Net interest margin is net interest income divided by average interest-earning assets.

Table of Contents

## Rate/Volume Analysis

The following tables present the dollar amount of changes in interest income and interest expense for the components of interest-earning assets and interest-bearing liabilities that are presented in the preceding table. The table below distinguishes between the changes related to average outstanding balances (changes in volume while holding the initial rate constant) and the changes related to average interest rates (changes in average rates while holding the initial balance constant). Changes attributable to both a change in volume and a change in rates were included as changes in rate.

	Three Months Ended June 30, 2014 Versus 2013 Increase (Decrease)		
	Due to:		
	Rate	Volume	Total
	(Dollars in thousands)		
Interest-Earning Assets			
Loans held-for-sale	\$2,979	\$ (9,398)	) \$(6,419)
Loans repurchased with government guarantees	(2,648)	) (2,602)	) (5,250)
Loans held-for-investment			
Consumer loans (1)	(636)	) (7,765)	) (8,401)
Commercial loans (2)	(1,314)	) 1,563	249
Total loans held-for-investment	(1,950)	) (6,202)	) (8,152)
Securities available-for-sale or trading	(1,902)	) 9,949	8,047
Interest-earning deposits and other	16	(1,387)	) (1,371)
Total other interest-earning assets	\$(3,505)	) \$(9,640)	) \$(13,145)
Interest-Bearing Liabilities			
Demand deposits	\$ (74)	) \$ 16	\$(58)
Savings deposits	(1,052)	) 695	(357)
Money market deposits	(48)	) (52)	) (100)
Certificates of deposits	(388)	) (3,203)	) (3,591)
Total retail deposits	(1,562)	) (2,544)	) (4,106)
Demand deposits	(3)	) 41	38
Savings deposits	179	96	275
Certificates of deposits	(102)	) (79)	) (181)
Total government deposits	74	58	132
Wholesale deposits	2	(937)	) (935)
Total deposits	(1,486)	) (3,423)	) (4,909)
Federal Home Loan Bank advances	(8,535)	) (15,036)	) (23,571)
Other	5	1	6
Total interest-bearing liabilities	\$(10,016)	) \$(18,458)	) \$(28,474)
Change in net interest income	\$6,511	\$8,818	\$15,329

(1) Consumer loans include residential first mortgage, second mortgage, warehouse lending, HELOC and other consumer loans.

(2) Commercial loans include commercial real estate, commercial and industrial, and commercial lease financing loans.



Table of Contents

	Six Months Ended June 30, 2014 Versus 2013 Increase (Decrease)		
	Due to:		
	Rate	Volume	Total
Interest-Earning Assets			
Loans held-for-sale	\$7,322	\$(26,897)	\$(19,575)
Loans repurchased with government guarantees	(5,440)	(6,871)	(12,311)
Loans held-for-investment			
Consumer loans (1)	(2,531)	(17,676)	(20,207)
Commercial loans (2)	(2,442)	1,434	(1,008)
Total loans held-for-investment	(4,973)	(16,242)	(21,215)
Securities available-for-sale or trading	(741)	14,232	13,491
Interest-earning deposits and other	32	(2,205)	(2,173)
Total other interest-earning assets	\$(3,800)	\$(37,983)	\$(41,783)
Interest-Bearing Liabilities			
Demand deposits	\$(189)	\$36	\$(153)
Savings deposits	(3,031)	1,725	(1,306)
Money market deposits	(161)	(143)	(304)
Certificates of deposit	(713)	(7,575)	(8,288)
Total retail deposits	(4,094)	(5,957)	(10,051)
Demand deposits	(33)	67	34
Savings deposits	96	34	130
Certificates of deposit	(373)	(270)	(643)
Total government deposits	(310)	(169)	(479)
Wholesale deposits	5	(1,904)	(1,899)
Total deposits	(4,399)	(8,030)	(12,429)
Federal Home Loan Bank advances	(14,551)	(32,647)	(47,198)
Other	(19)	1	(18)
Total interest-bearing liabilities	\$(18,969)	\$(40,676)	\$(59,645)
Change in net interest income	\$15,169	\$2,693	\$17,862

(1) Consumer loans include residential first mortgage, second mortgage, warehouse lending, HELOC and other consumer loans.

(2) Commercial loans include commercial real estate, commercial and industrial, and commercial lease financing loans.

## Table of Contents

### Provision for Loan Losses

The provision for loan losses reflects our estimate to maintain the allowance for loan losses at a level to cover probable losses inherent in the portfolio for each of the respective periods.

The provision for loan losses was \$6.2 million for the three months ended June 30, 2014, a decrease from \$31.6 million for the three months ended June 30, 2013. The decrease in the provision for loan losses during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, was primarily due to lower net charge-offs experienced during the three months ended June 30, 2014.

During the six months ended June 30, 2014, the provision for loan losses was \$118.5 million, as compared to \$52.0 million during the six months ended June 30, 2013. The increase in the provision during the six months ended June 30, 2014, was primarily driven by two changes in estimates: the evaluation of current data related to the loss emergence period and the evaluation of the risk associated with payment resets relating to the interest-only loans.

The loss emergence period is an assumption within our model and represents the average amount of time between when the loss event first occurs and when the specific loan is charged-off. The time period starts when the borrower first begins to experience financial difficulty (generally, the initial occurrence of a 30-day delinquency) and continues until the actual loss becomes visible to us (generally, upon charge-off). We analyzed our recent data including early stage delinquency, the increase in charge-offs for the first quarter 2014, continued emergence of nonperforming loans and our assessment of the time from first delinquency to charge-off. As a result, we qualitatively determined that our estimate of the average loss emergence period has lengthened. This change resulted in an increase to the allowance for loan loss that reflects our updated estimate of probable losses inherent in the portfolio.

In addition, during the first quarter 2014 certain loans in our interest-only residential first mortgage and HELOC loan portfolios began to reset. At the point of reset, the borrower's monthly payment will increase upon inclusion of repayments of principal and may increase as a result of changes in interest rates. The payment reset increases could give rise to a "payment shock" i.e. a sudden and significant increase in the borrower's monthly payment. For instance, as of March 31, 2014 we estimated an average payment shock for borrowers with resets in 2014 of approximately 70 percent (i.e. their total monthly payments increase by 70 percent). The extent of the payment shock may increase the likelihood that a borrower could default.

Net charge-offs for the three months ended June 30, 2014 totaled \$7.2 million, compared to \$78.6 million for the three months ended June 30, 2013. The decrease was primarily due to lower levels of impaired loans along with overall improvement in the value of the underlying collateral for impaired assets. As a percentage of the average loans held-for-investment, annualized net charge-offs for the three months ended June 30, 2014 decreased to 0.78 percent from 6.96 percent for the three months ended June 30, 2013, primarily due to lower levels of impaired loans along with overall improvement in the value of the underlying collateral for impaired assets.

Net charge-offs for the six month period ended June 30, 2014 totaled \$19.5 million, compared to \$114.0 million during the six months ended June 30, 2013. The decrease was primarily due to lower net losses on bulk sales, lower levels of nonperforming loans and continuing improvements in the underlying collateral values. As a percentage of the average loans held-for-investment, annualized net charge-offs for the six months ended June 30, 2014 decreased to 1.07 percent from 4.88 percent during the six months ended June 30, 2013, primarily attributable to lower net losses on sales, lower levels of nonperforming loans and continuing improvements in the underlying collateral values.

The allowance for loan losses increased to \$306.0 million at June 30, 2014, as compared to \$207.0 million at December 31, 2013, due to the increase in the provision for loan losses.

See the section captioned "Allowance for Loan Losses" in this discussion for further analysis of the provision for loan losses.



Table of Contents

## Noninterest Income

The following table sets forth the components of our noninterest income.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Loan fees and charges	\$25,301	\$29,916	\$37,611	\$63,276
Deposit fees and charges	5,279	5,193	10,042	10,339
Net gain on loan sales	54,756	144,791	100,100	282,331
Loan administration	13,915	36,157	33,499	56,513
Net transaction costs on sales of mortgage servicing rights	(2,726)	) (4,264	) 857	(8,483)
Net gain on sale of assets	3,537	1,064	5,752	2,022
Total other-than-temporary impairment loss	—	(8,789)	) —	(8,789)
Net impairment losses recognized in earnings	—	(8,789)	) —	(8,789)
Representation and warranty reserve – change in estimate	(5,226)	) (28,940	) (3,554)	) (46,336)
Other noninterest (loss) income	7,648	44,831	(6,871)	) 54,029
Total noninterest income	\$102,484	\$219,959	\$177,436	\$404,902

Total noninterest income was \$102.5 million during the three months ended June 30, 2014, which was a \$117.5 million decrease from \$220.0 million of noninterest income during the three months ended June 30, 2013. The decrease during the three months ended June 30, 2014, was primarily due to the decrease in net gain on loan sales, other noninterest income, and loan administration, partially offset by a decrease in representation and warranty reserve - change in estimate. During the six months ended June 30, 2014, total noninterest income decreased to \$177.4 million, from \$404.9 million of noninterest income during the six months ended June 30, 2013. The changes during the six months ended June 30, 2014, were primarily due to decreases in net gain on loan sales, other noninterest income, loan fees and charges and loan administration, partially offset by a decrease in representation and warranty reserve - change in estimate.

**Loan fees and charges.** Our Mortgage Originations and Community Banking segments both earn loan origination fees and collect other charges in connection with originating residential first mortgages, commercial loans and other consumer loans held-for-sale and held-for-investment. For the three months ended June 30, 2014 loan fees and charges decreased to \$25.3 million, as compared to \$29.9 million for the three months ended June 30, 2013. The decrease in loan fees and charges during the three months ended June 30, 2014, is primarily due to a decrease in total loan originations to \$6.1 billion, compared to \$10.9 billion during the three months ended June 30, 2013, partially offset by a \$10.0 million unanticipated benefit from a contract renegotiation. Loan fees and charges during the six months ended June 30, 2014 were \$37.6 million, compared to \$63.3 million recorded during the six months ended June 30, 2013. Total loan originations during the six months ended June 30, 2014 were \$11.1 billion, compared to \$23.4 billion during the six months ended June 30, 2013. Commercial loan origination fees are capitalized and added as an adjustment to the basis of the individual loans originated. These fees are accreted into income as an adjustment to the loan yield over the life of the loan or when the loan is sold. We account for substantially all residential first mortgage originations as held-for-sale using the fair value method and no longer apply deferral of non-refundable fees and costs to those loans.

**Net gain on loan sales.** Our Mortgage Originations segment records income it generates from the origination of residential first mortgage loans. The amount of net gain on loan sales recognized is a function of the volume of mortgage loans originated for sale and the fair value of these loans, net of related selling expenses. Net gain on loan sales is increased or decreased by any mark to market pricing adjustments on loan commitments and forward sales

commitments, increases to the representation and warranty reserve related to loans sold during the period, and related administrative expenses. The volatility in the gain on sale spread is attributable to market pricing, which changes with demand and the general level of interest rates. Historically, pricing competition on mortgage loans is lower in periods of low or decreasing interest rates, due to higher consumer demand usually evidenced by higher loan origination levels, resulting in higher spreads on origination. Conversely, pricing competition increases when interest rates rise, which generally reduces consumer demand, thus decreasing spreads on origination and compressing gain on sale. Increases or decreases in competition may also arise as competitors enter and/or leave the loan origination market.

Table of Contents

The following table provides information on our net gain on loan sales reported in our consolidated financial statements and loans sold within the period.

	Three Months Ended				
	June 30, 2014	March 31, 2014	December 31, 2013	September 30, 2013	June 30, 2013
	(Dollars in thousands)				
Net gain on loan sales	\$54,756	\$45,342	\$44,790	\$75,073	\$144,791
Mortgage rate lock commitments (gross)	\$8,187,881	\$6,039,871	\$6,481,782	\$8,340,000	\$12,353,000
Loans sold and securitized	\$6,029,817	\$4,474,287	\$6,783,212	\$8,344,797	\$11,123,821
Net margin on loan sales	0.91	% 1.01	% 0.66	% 0.90	% 1.30
Mortgage rate lock commitments (fallout adjusted) (1)	\$6,693,366	\$4,853,637	\$5,298,728	\$6,605,432	\$9,837,573
Net margin on mortgage rate lock commitments (fallout adjusted) (1)	0.82	% 0.93	% 0.85	% 1.14	% 1.47

(1) Fallout adjusted locks are mortgage rate lock commitments which are adjusted by a percentage of mortgage loans in the pipeline that are not expected to close based on previous historical experience and the level of interest rates.

The decrease in net gain on loan sales for the three months ended June 30, 2014, compared to the three months ended June 30, 2013, was primarily due to a decrease in loan origination volume. For the three months ended June 30, 2014, the gross mortgage rate-lock commitments of \$8.2 billion decreased, compared to \$12.4 billion in the three months ended June 30, 2013, primarily due to increased mortgage interest rates and lower mortgage loan production consistent with industry trends. Loan sales correspondingly decreased to \$6.0 billion during three months ended June 30, 2014, compared to \$11.1 billion in loan sales for the three months ended June 30, 2013.

Net gain on loan sales decreased during the six months ended June 30, 2014, from the six months ended June 30, 2013. Loan sales decreased to \$10.5 billion in loans during the six months ended June 30, 2014, compared to \$23.9 billion sold in the six months ended June 30, 2013. For the six months ended June 30, 2014, the mortgage rate lock commitments decreased to \$14.2 billion, compared to \$24.5 billion in the six months ended June 30, 2013. The decrease in gain on loan sales was primarily due to a lower volume of mortgage rate lock commitments and a lower gain on sale margin, reflecting lower base production margin.

The net gain on loan sale includes changes in amounts related to derivatives and provisions to representation and warranty reserve. Changes in amounts related to loan commitments and forward sales commitments amounted to losses of \$1.8 million and \$7.4 million for the three and six months ended June 30, 2014, respectively, compared to gains of \$91.9 million and \$52.2 million during the three and six months ended June 30, 2013, respectively. The provision for representation and warranty reserve included in net gain on loan sales reflects our initial estimate of losses on probable mortgage repurchases arising from current loan sales and amounted to \$1.7 million and \$3.0 million for the three and six months ended June 30, 2014, respectively, compared to \$5.1 million and \$10.9 million during the three and six months ended June 30, 2013, respectively.

Loan administration. When our Mortgage Originations segment sells mortgage loans in the secondary market, we usually retain the right to continue to service these loans and earn a servicing fee, also referred to herein as loan administration income. Our mortgage servicing rights ("MSRs") are accounted for utilizing the fair value method with

changes in fair value recorded as a component of net gain (loss) on mortgage servicing rights and related hedging instruments.

Table of Contents

The following table summarizes loan administration income.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Income on mortgage servicing				
Servicing fees, ancillary income and charges (1)	\$17,831	\$50,841	\$36,810	\$105,117
Subservicing fees, ancillary income and charges	5,250	—	10,573	—
Fair value adjustments	(14,181)	) 30,503	(23,773)	) 14,862
Gain (loss) on hedging activity	5,015	(45,187)	) 9,889	(63,466)
Total net loan administration income	\$13,915	\$36,157	\$33,499	\$56,513

(1)Includes the servicing fees, ancillary income and charges on other consumer mortgage servicing.

The decrease in loan administration income during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013 was primarily due to a decline in the MSR asset as a result of MSR sales. Subservicing fees, ancillary income and charges on our residential first mortgage servicing decreased during the three months ended June 30, 2014, compared to the three months ended June 30, 2013, primarily the result of MSR bulk sales in the fourth quarter 2013, which we simultaneously entered into an agreement to subservice the residential mortgage loans and the second quarter 2014 bulk sales sold on a servicing released basis. During the three months ended June 30, 2014, we had \$8.8 billion in sales of mortgage servicing rights on a bulk basis and \$0.1 billion sales on a mortgage servicing released basis. During the three months ended June 30, 2013, we had \$12.7 billion in sales of mortgage servicing rights on a bulk basis and \$0.1 billion sales on a mortgage servicing released basis. We had no sales on a flow basis during the three months ended June 30, 2014 and 2013, respectively. The total unpaid principal balance of loans serviced for others at June 30, 2014 was \$25.3 billion, compared to \$68.3 billion at June 30, 2013. The total unpaid principal balance of loans subserviced for others at June 30, 2014 was \$43.1 billion, compared to zero at June 30, 2013.

Loan administration income was \$33.5 million for the six months ended June 30, 2014, compared to \$56.5 million during the six months ended June 30, 2013. The decrease was primarily due to a decline in the MSR asset as a result of MSR sales. Subservicing fees, ancillary income and charges on our residential first mortgage servicing decreased during the six months ended June 30, 2014, compared to the six months ended June 30, 2013, primarily the result of MSR bulk sales in the fourth quarter 2013, which we simultaneously entered into an agreement to subservice the residential mortgage loans and the second quarter 2014 MSR bulk sale sold on a servicing released basis. During the six months ended June 30, 2014, we sold mortgage servicing rights on a bulk basis associated with underlying mortgage loans totaling \$8.8 billion and \$0.1 billion on a servicing released basis. During the six months ended June 30, 2013, we sold mortgage servicing rights on a bulk basis associated with underlying mortgage loans totaling \$23.4 billion and \$0.2 billion on a mortgage servicing released basis. We had \$470.2 million of sales on a flow basis during the six months ended June 30, 2014, compared to no sales on a flow basis during the six months ended June 30, 2013. The total unpaid principal balance of loans serviced for others at June 30, 2014 was \$25.3 billion, compared to \$25.7 billion at December 31, 2013. The total unpaid principal balance of loans subserviced for others at June 30, 2014 was \$43.1 billion, compared to \$40.4 billion at December 31, 2013.

Net transaction costs on sales of mortgage servicing rights. As part of our business model, our Mortgage Servicing segment has occasionally sold MSRs in transactions separate from the sale of the underlying loans. Recently in response to evolving regulatory views and capital requirements associated with MSRs, we have begun to sell large portfolios of our MSRs. We carry our MSRs at fair value. Our income or loss on changes in the valuation of MSRs is recorded through our loan administration income. The gain or loss recognized represents the transaction costs and the reserves on the sales completed during the period or adjustments to transaction costs or reserves from prior sales.



For the three months ended June 30, 2014, we recorded costs related to sales of MSRs of \$2.7 million, compared to an expense of \$4.3 million for the three months ended June 30, 2013. During the three months ended June 30, 2014, we sold \$8.8 billion of mortgage servicing rights on a bulk basis or on a mortgage servicing released basis (i.e., sold together with the sale of the underlying loans), compared to \$12.7 billion of underlying mortgage loans, and sold servicing rights with respect to \$0.1 billion of mortgage loans when we sold the underlying loans on a servicing released basis during the three months ended June 30, 2013.

We recorded income on sales of MSRs of \$0.9 million for the six months ended June 30, 2014, compared to costs of \$8.5 million recorded for the six months ended June 30, 2013. During the six months ended June 30, 2014, we sold \$8.8 billion of servicing rights on a bulk basis associated with underlying mortgage loans and \$119.5 billion on a servicing released basis

Table of Contents

(i.e., sold together with the sale of the underlying loans). During the six months ended June 30, 2013, we sold servicing rights on a bulk basis associated with underlying mortgage loans totaling \$23.4 billion and on a servicing released basis totaling \$0.2 billion. The decrease in costs for the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, reflects a release of hold back reserves related to bulk sales during the six months ended June 30, 2014.

Net impairment loss recognized through earnings. We recognize other-than-temporary impairments ("OTTI") related to credit losses through operations with any remainder recognized through other comprehensive income (loss). We dissolved our mortgage securitization during the three months ended June 30, 2013 and we no longer carry any OTTI associated with the mortgage securitization as of June 30, 2013. During both the three and six months ended June 30, 2013, there was \$8.8 million of credit losses recognized with respect to the mortgage securitization. All OTTI due to credit losses were recognized as expense in current operations.

Representation and warranty reserve - change in estimate. We maintain a representation and warranty reserve to account for the probable losses inherent in loans we might be required to repurchase (or the indemnity payments we may have to make to purchasers). The representation and warranty reserve takes into account both our estimate of probable losses inherent in loans sold during the current accounting period, as well as adjustments due to our change in estimate of probable losses from probable repurchase obligations related to loans sold in prior periods.

Estimating the balance of the representation and warranty reserve involves using assumptions regarding future repurchase request volumes, probable loss severity on these requests and claims appeal success rates. The assumptions used to estimate the representation and warranty reserve contain a level of uncertainty and risk that could have a material impact on the reserve balance if they differ from actual results. For instance, to illustrate the sensitivity of the reserve to adverse changes, if the expected levels of demands in the model assumptions increased or decreased by 20.0 percent at June 30, 2014, the result would be a \$6.5 million increase or decrease in the representation and warranty reserve balance. If our loss severity rate increased or decreased by 20.0 percent at June 30, 2014, the result would be a \$7.5 million increase or decrease in the representation and warranty reserve balance. In order to estimate the sensitivity of the representation and warranty reserve to a particular factor, the factors were varied within the model while keeping the other variables constant. For example, when estimating the impact to the representation and warranty reserve due to a change in expected levels of demands, the level of expected demands for each vintage within the model varied by the same percentage, holding other factors constant.

During the three months ended June 30, 2014, we increased the reserves of \$5.2 million, compared to an addition to the reserve of \$28.9 million during the three months ended June 30, 2013. The decrease in expense during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013 was primarily due to lower loss rates following the settlements with both Fannie Mae and Freddie Mac.

During the six months ended June 30, 2014, we recorded an addition to the reserve of \$3.6 million, as compared to the \$46.3 million recorded in the six months ended June 30, 2013. The decrease from the six months ended June 30, 2013 is primarily due to lower loss rates following the settlement with Fannie Mae and Freddie Mac.

Other noninterest income. Other noninterest income includes certain miscellaneous fees, including dividends received on Federal Home Loan Bank stock and our fair value adjustment relating to the loans held-for-investment carried under the fair value option.

Other noninterest income decreased during the three months ended June 30, 2014 to \$7.6 million, compared to \$44.8 million for the three months ended June 30, 2013. The decrease was primarily due to fair value adjustments related to loans held-for-investment carried under the fair value option.

During the six months ended June 30, 2014, other noninterest income decreased to a loss of \$6.9 million compared to income of \$54.0 million during the six months ended June 30, 2013. The decrease included a negative fair value adjustment primarily related to performing loans repurchased recorded during the six months ended June 30, 2014 and a \$44.1 million fair value adjustment related to the Assured settlement agreement and a loss of \$7.2 million related to the MBIA settlement agreement during the six months ended June 30, 2013.

Table of Contents

## Noninterest Expense

The following table sets forth the components of our noninterest expense.

	Three Months Ended June 30,		Six Months Ended June 30,		
	2014	2013	2014	2013	
	(Dollars in thousands)				
Compensation and benefits	\$55,218	\$70,935	\$120,788	\$148,144	
Commissions	8,532	15,402	15,752	32,863	
Occupancy and equipment	19,383	22,198	39,793	41,574	
Asset resolution	17,934	15,921	29,442	32,366	
Federal insurance premiums	6,758	7,791	11,769	19,031	
Loan processing expense	8,199	15,389	15,934	32,500	
Legal and professional expense	(2,062)	16,390	11,840	45,229	
Other noninterest expense	7,391	10,371	15,286	19,279	
Total noninterest expense	\$121,353	\$174,397	\$260,604	\$370,986	
Efficiency ratio (1)	73.6	% 65.3	% 87.4	% 73.1	%
Efficiency ratio (adjusted) (2)	71.3	% 68.8	% 80.8	% 72.4	%

(1) Total operating and administrative expenses divided by the sum of net interest income and noninterest income.

(2) Based on efficiency ratios as calculated, less representation and warranty reserve - change in estimate and significant one-time items; "Use of Non-GAAP Financial Measures."

The 30.4 percent decrease in total noninterest expense for the three months ended June 30, 2014, compared to the three months ended June 30, 2013, was primarily due to decreases in compensation and benefits, commissions, legal and professional expense and loan processing expense. During the six months ended June 30, 2014, total noninterest expense decreased to \$260.6 million, from \$371.0 million of noninterest expense during the six months ended June 30, 2013. The decrease during the six months ended June 30, 2014, were primarily due to decreases in legal and professional expenses, compensation and benefits, commissions and loan processing expense.

Compensation and benefits. The \$15.7 million decrease in compensation and benefits expense for the three months ended June 30, 2014, compared to the three months ended June 30, 2013, primarily due to the completion of the previously announced staff reductions and related incentive and personnel expenses. For the six months ended June 30, 2014, compared to the six months ended June 30, 2013, compensation and benefits expense decreased \$27.4 million primarily attributable to a reduction in our headcount. Our full-time equivalent non-commissioned salaried employees decreased from 3,418 at June 30, 2013 to 2,481 at June 30, 2014. The decrease in our full-time equivalent non-commissioned salaried employees was primarily due to the organization restructuring that was previously announced in January 2014.

Commissions. Commissions expense, which is a variable cost associated with loan originations, totaled \$8.5 million, equal to 14 basis points of total loan originations during the three months ended June 30, 2014, compared to \$15.4 million, equal to 14 basis points of total loan originations in the three months ended June 30, 2013. The decrease in commissions was primarily due to the decrease in loan originations for the three months ended June 30, 2014. Loan originations decreased to \$6.1 billion for the three months ended June 30, 2014 from \$10.9 billion for the three months ended June 30, 2013.

During the six months ended June 30, 2014, commission expense totaled \$15.8 million, equal to 14 basis points of total loan originations, compared to \$32.9 million, equal to 14 basis points of total loan originations in the six months ended June 30, 2013. The decrease in commissions is primarily due to a decrease in loan originations during the six months ended June 30, 2014. Loan originations decreased to \$11.1 billion for the six months ended June 30, 2014 from \$23.4 billion in the six months ended June 30, 2013.

Federal insurance premiums. Our federal insurance expense decreased for the three months ended June 30, 2014, compared to the three months ended June 30, 2013. For the six months ended June 30, 2014, our federal insurance premiums were \$11.8 million, compared to \$19.0 million for the six months ended June 30, 2013. The \$7.2 million decrease was primarily due to a decrease in our assessment rate and our assessment base. The decrease in the assessment rate was due to a reduction in higher risk assets. The reduction in the assessment base was caused primarily by a decrease in the average total assets from the six months ended June 30, 2013, compared to the six months ended June 30, 2014.

## Table of Contents

Loan processing expense. Loan processing expense decreased to \$8.2 million for the three months ended June 30, 2014, compared to \$15.4 million for the three months ended June 30, 2013, primarily due to \$4.8 billion decrease in loan originations. During the six months ended June 30, 2014 loan processing expense decreased to \$15.9 million, compared to \$32.5 million for the six months ended June 30, 2013, primarily due to a \$12.3 billion decrease in loan originations.

Legal and professional expense. Legal and professional expense decreased by \$18.5 million during the three months ended June 30, 2014, compared to the three months ended June 30, 2013, primarily driven by the change due to the estimated timing of payments impacting the fair value of the liability associated with the DOJ settlement and a decrease in consulting expense.

During the six months ended June 30, 2014 legal and professional expense decreased to \$11.8 million, compared to \$45.2 million for the six months ended June 30, 2013. The decrease was primarily due a decrease in consulting expense and a change due to the estimated timing of payments impacting the fair value of the liability associated with the DOJ settlement.

## Efficiency Ratio

The efficiency ratio generally measures how effective the company is operating, measured by dividing noninterest expense by total revenues (net interest income plus noninterest income). Given the significant amount of one-time items that flow through our noninterest expense and noninterest income, we show our efficiency ratio on an adjusted basis as well. Our unadjusted efficiency ratio increased to 73.6 percent during the three months ended June 30, 2014, as compared to 65.3 percent during the three months ended June 30, 2013. Our unadjusted efficiency ratio increased to 87.4 percent during the six months ended June 30, 2014, compared to 73.1 percent during the six months ended June 30, 2013. The increase in our efficiency ratio for the three and six months ended June 30, 2014, compared to three and six months ended June 30, 2013 was driven primarily by the reasons described above.

## Provision for Federal Income Taxes

During the three and six months ended June 30, 2014, our effective tax rate was a provisions of 31.8 percent and a benefit of 34.7 percent, respectively, compared to a benefit of 10.0 percent and 7.2 percent for the three and six months ended June 30, 2013, respectively. See Note 16 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

## Table of Contents

### OPERATING SEGMENTS

#### Overview

For detail on each segment's objectives, strategies, and priorities, please read this section in conjunction with Note 19 of the Notes to Consolidated Financial Statements, in Item 1. Financial Statements, herein, for a full understanding of our consolidated financial performance.

In January 2014, we reorganized the manner in which our operations are managed based on core operating functions. The segments are based on an internally-aligned segment leadership structure, which is also how the results are monitored and performance assessed. We expect that the combination of our business model and the services that our operating segments provide will result in a competitive advantage that supports revenue and earnings. Our business model emphasizes the delivery of a complete set of mortgage and banking products and services, including originating, acquiring, selling and servicing one-to-four family residential first mortgage loans, which we believe is distinguished by timely processing and customer service.

The business model emphasizes the delivery of a complete set of mortgage and banking products and services, and is distinguished by local delivery, customer service and product pricing. We have four major operating segments: Mortgage Originations, Mortgage Servicing, Community Banking and Other. The Mortgage Originations segment originates, acquires and sells mortgage loans. The origination and acquisition of mortgage loans is the majority of the lending activity. Mortgage loans are originated through home loan centers, a direct to consumer call center, the Internet, wholesale brokers and correspondents. The net interest income and the gains from sales associated with these loans are recognized in the Mortgage Originations segment. The Mortgage Servicing segment services mortgage loans on a fee basis for others, residential mortgages held-for-investment by the Community Banking segment, and mortgage servicing rights held by the Other segment. The Community Banking segment originates loans and collects deposits from consumer and business customers through the Commercial, Business and Government, Branch Banking, and Loans Held-for-Investment Portfolio groups. Products offered through these groups include checking accounts, savings accounts, money market accounts, certificates of deposit, investment and insurance services, consumer loans and commercial loans. Other financial services available to consumer and commercial customers include lines of credit, revolving credit, customized treasury management solutions, equipment leasing, inventory and accounts receivable lending and capital markets services such as interest rate risk protection products. The Other segment includes corporate treasury, income and expense impact of equity and cash, the effect of eliminations of transactions between segments, taxes not assigned to specific operating segments, charges or credits of unusual or infrequent nature that are not reflective of the normal operations of the operating segments and miscellaneous other expenses of a corporate nature. Corporate treasury functions include investment securities portfolio administration, balance sheet funding, interest rate risk management, MSR asset valuation, hedging and sales into the secondary market, and the DOJ fair value liability. Each operating segment supports and complements the operations of the other, with funding for the Mortgage Originations segment primarily provided by deposits obtained through Community Banking, and with the Community Banking segment providing warehouse lines of credit to mortgage originators, most of which sell loans to the Mortgage Originations segment.

The operating segment results are generated utilizing our management reporting system, which assigns balance sheet and income statement items to each of the operating segments. The process is designed around our organizational and management structure and, accordingly, the results derived may not be directly comparable with similar information published by other financial institutions. Revenue is recorded in the operating segment responsible for the related product or service.

The management accounting process that develops the operating segment reporting utilizes various estimates and allocation methodologies to measure the performance of the operating segments. Expenses are allocated to operating

segments using a two-phase approach. The first phase consists of measuring and assigning costs to activities within each operating area to create a driver-based cost. These driver-based costs are then allocated, with the resulting amount allocated to operating segments that own the related products. The second phase consists of the allocation of overhead costs to all three operating segments from the Other segment.



Table of Contents

The net income (loss) by operating segment is presented in the following table.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Mortgage Originations	\$36,195	\$86,487	\$53,950	\$177,637
Mortgage Servicing	(9,202	) (24,796	) (24,176	) (50,378
Community Banking	4,266	(27,787	) (132,837	) (47,627
Other	(5,745	) 33,299	50,154	11,178
Total net income (loss)	\$25,514	\$67,203	\$(52,909	) \$90,810

The selected average balances by operating segment are presented in the following table.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Average loans held-for-sale				
Mortgage Originations	\$1,407,230	\$2,551,616	\$1,313,725	\$2,771,586
Community Banking	109,583	78,693	93,847	348,943
Average loans repurchased with government guarantees				
Mortgage Servicing	\$1,237,491	\$1,540,798	\$1,253,547	\$1,656,872
Average loans held-for-investment				
Community Banking	\$3,902,662	\$4,505,910	\$3,883,386	\$4,665,837
Average total assets				
Mortgage Originations	\$1,567,012	\$2,696,915	\$1,465,802	\$2,887,982
Mortgage Servicing	1,363,702	1,776,743	1,389,091	1,922,587
Community Banking	3,762,921	4,571,505	3,844,653	5,003,324
Other	3,090,173	3,915,782	2,847,608	3,510,844
Average interest-bearing deposits				
Community Banking	\$5,445,734	\$6,473,247	\$5,338,540	\$6,715,808
Average total interest-bearing debt				
Other	\$1,349,410	\$3,149,855	\$1,241,954	\$3,250,862

Table of Contents

## Mortgage Originations

Our Mortgage Originations segment originates, acquires and sells one-to-four family residential first mortgage loans. We sell substantially all of the residential mortgage loans we produce into the secondary market on a whole loan basis or by first securitizing the loans into mortgage-backed securities. Our securitizations are with the Agencies. During 2013 and continuing into 2014, we remained one of the country's leading mortgage loan originators. We utilize three production channels to originate or acquire mortgage loans: home lending (also referred to as "retail"), as well as brokers and correspondents (also collectively referred to as "wholesale"). Each production channel originates mortgage loan products which are underwritten to the same standards. We expect to continue to leverage technology to streamline the mortgage origination process, thereby bringing service and convenience to brokers and correspondents. Sales support offices are maintained to assist brokers and correspondents nationwide. We also continue to make available to our customers various web-based tools that facilitate the mortgage loan origination process through each of our production channels. Brokers and correspondents are able to register and lock loans, check the status of inventory, deliver documents in electronic format, generate closing documents, and request funds through the Internet. Funding for our Mortgage Originations segment is provided primarily by deposits and borrowings obtained by our Community Banking segment.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Net interest income	\$13,660	\$18,562	\$25,751	\$40,219
Loan fees and charges	12,877	24,593	23,532	53,189
Net gain on loan sales	55,435	149,703	102,873	292,910
Other noninterest income	1,176	2,629	2,498	4,555
Compensation and benefits	(16,420)	) (23,505	) (38,062	) (48,539
Commissions	(8,605)	) (15,147	) (15,876	) (32,392
Loan processing expense	(3,619)	) (10,132	) (6,715	) (21,492
Other noninterest expense	(18,309)	) (60,216	) (40,051	) (110,813
Net income	\$36,195	\$86,487	\$53,950	\$177,637
Average balances				
Total loans held-for-sale	\$1,407,230	\$2,551,616	\$1,313,725	\$2,771,586
Total assets	1,567,012	2,696,915	1,465,802	2,887,982

The Mortgage Originations segment net income decreased \$50.3 million during the three months ended June 30, 2014, compared to the three months ended June 30, 2013. This decrease was primarily due to a decrease in net gain on loan sales, partially offset by a decrease in noninterest expense. Net loan fees and charges decreased to \$12.9 million for the three months ended June 30, 2014, as compared to \$24.6 million for the three months ended June 30, 2013, primarily due to a decrease in residential first mortgage originations. The decrease in net gain on loan sales during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013 was primarily due to lower residential first mortgage rate lock commitments and a lower gain on sale margin.

The Mortgage Originations segment net income decreased \$123.7 million during the six months ended June 30, 2014, compared to the six months ended June 30, 2013. This decrease was primarily due to a decrease in net gain on loan sales, partially offset by a decrease in noninterest expense during the six months ended June 30, 2014, compared to the six months ended June 30, 2013. Net loan fees and charges decreased to \$23.5 million for the six months ended June 30, 2014, as compared to \$53.2 million for the six months ended June 30, 2013, primarily due to a decrease in residential first mortgage loan originations. The decrease in net gain on loan sales during the six months ended June 30, 2014, as compared to the six months ended June 30, 2013 was primarily due to lower residential first mortgage rate lock commitments and a lower gain on sale margin.

Compensation and benefits decreased to \$16.4 million for the three months ended June 30, 2014, as compared to \$23.5 million for the three months ended June 30, 2013, primarily due to the completion of previously announced staff reductions. Compensation and benefits decreased to \$38.1 million for the six months ended June 30, 2014, as compared to \$48.5 million for the six months ended June 30, 2013, primarily due to the completion of previously announced staff reductions and decreases in employee benefit and incentive compensation costs. The decreases in commissions and loan processing expense were primarily due to lower residential first mortgage originations during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013. During the six months ended June 30, 2014, as compared to the six months

Table of Contents

ended June 30, 2013, the decreases in commissions and loan processing expense were primarily due to lower residential first mortgage originations. During the three months ended June 30, 2014, other noninterest expense decreased to \$18.3 million, as compared to \$60.2 million for the three months ended June 30, 2013, primarily due to reduced corporate overhead and direct operating allocations. During the six months ended June 30, 2014, other noninterest expense decreased to \$40.1 million, as compared to \$110.8 million for the six months ended June 30, 2013, primarily due to reduced corporate overhead and direct operating allocations.

During the three months ended June 30, 2014, 64.8 percent of our residential first mortgage originations were purchase mortgages, as compared to 28.9 percent during the three months ended June 30, 2013. During the six months ended June 30, 2014, 61.5 percent of our residential first mortgage originations were purchase mortgages, as compared to 23.5 percent during the six months ended June 30, 2013. Historically, the purchase and refinance mix of our mortgage originations has generally tracked the mix of the overall mortgage industry. This is also the case in each of our production channels.

**Home Lending.** In a home lending transaction, loans are originated through a nationwide network of stand-alone home loan centers, as well as referrals from our Community Banking segment and the national direct to consumer call center. When loans are originated on a retail basis, most aspects of the lending process are completed internally including the origination documentation (inclusive of customer disclosures) as well as the funding of the transactions. At June 30, 2014 we maintained 32 loan origination centers. At the same time, our centralized loan processing provides efficiencies and allows lending sales staff to focus on originations.

**Broker.** In a broker transaction, an unaffiliated bank or mortgage brokerage company completes several steps of the loan origination process including the loan paperwork, but the loans are underwritten on a loan-level basis to our underwriting standards and we supply the funding for the loan at closing (also known as "table funding") thereby becoming the lender of record. Currently, we have active broker relationships with approximately 800 banks, credit unions and mortgage brokerage companies located in all 50 states.

**Correspondent.** In a correspondent transaction, an unaffiliated bank or mortgage company completes the loan paperwork and also supplies the funding for the loan at closing. After the bank or mortgage company has funded the transaction, we purchase the loan at a market price. We do not acquire loans from correspondents on a bulk basis without prior review. Instead, we perform a full review of each loan, purchasing only those that were originated in accordance with our underwriting guidelines. We have active correspondent relationships with approximately 900 companies, including banks, credit unions and mortgage companies located in all 50 states.

The following tables disclose residential first mortgage loan originations by channel, type and mix for each respective period.

	Three Months Ended		December 31,	September 30,	
	June 30, 2014	March 31, 2014	2013	2013	June 30, 2013
	(Dollars in thousands)				
Home Lending Centers	\$291,159	\$226,007	\$296,123	\$411,940	\$575,016
Broker	1,267,403	1,091,068	1,591,372	1,845,465	2,974,555
Correspondent	4,384,181	3,545,588	4,548,166	5,478,385	7,332,558
Total	\$5,942,743	\$4,862,663	\$6,435,661	\$7,735,790	\$10,882,129
Purchase originations	\$3,853,266	\$2,796,654	\$3,672,538	\$3,682,411	\$3,146,501
Refinance originations	2,089,477	2,066,009	2,763,123	4,053,379	7,735,628
Total	\$5,942,743	\$4,862,663	\$6,435,661	\$7,735,790	\$10,882,129

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Conventional	\$3,706,807	\$2,950,876	\$4,130,976	\$5,247,910	\$7,681,337
Government	1,508,134	1,215,652	1,560,059	1,930,538	2,535,378
Jumbo	727,802	696,135	744,626	557,342	665,414
Total	\$5,942,743	\$4,862,663	\$6,435,661	\$7,735,790	\$10,882,129

79

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## Mortgage Servicing

The Mortgage Servicing segment services and subservices mortgage loans on a fee basis for others. Also, the Mortgage Servicing segment services, on a fee basis, residential mortgages held-for-investment by the Community Banking segment and mortgage servicing rights held by the Other segment. Funding for our Mortgage Servicing segment is provided primarily by deposits and borrowings obtained by our Community Banking segment.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Net interest income	\$5,754	\$11,023	\$11,199	\$23,050
Loan administration	10,089	11,442	21,969	23,904
Representation and warranty reserve - change in estimate	(5,226)	) (28,940)	) (3,554)	) (46,336)
Other noninterest income (loss)	11,304	(1,580)	) 12,565	(3,909)
Compensation and benefits	(3,207)	) (8,635)	) (6,948)	) (17,183)
Asset resolution	(17,475)	) (18,755)	) (28,271)	) (37,819)
Loan processing expense	(3,619)	) (4,308)	) (7,590)	) (8,693)
Other noninterest (expense) income	(6,822)	) 14,957	(23,546)	) 16,608
Net loss	\$ (9,202)	) \$ (24,796)	) \$ (24,176)	) \$ (50,378)
Average balances				
Total loans repurchased with government guarantees	\$1,237,491	\$1,540,798	\$1,253,547	\$1,656,872
Total assets	1,363,702	1,776,743	1,389,091	1,922,587

The Mortgage Servicing segment reported a net loss of \$9.2 million for the three months ended June 30, 2014, compared to a loss of \$24.8 million for the three months ended June 30, 2013, primarily due to decreases in the representation and warranty reserve - change in estimate and compensation and benefits and an increase in noninterest income, partially offset by an increase in other noninterest expense. The decrease in the representation and warranty reserve - change in estimate for the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, was primarily due to lower loss rates following the settlement agreements with Fannie Mae and Freddie Mac.

Other interest income (loss) increased to \$11.3 million for the three months ended June 30, 2014, as compared to a loss of \$1.6 million for the three months ended June 30, 2013, primarily due to an unanticipated \$10.0 million benefit from a contract renegotiation during the three months ended June 30, 2014.

Noninterest expenses increased for the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to an increase in other noninterest expense from higher net corporate overhead allocations, partially offset by a decrease in compensation and benefits and asset resolution. Compensation and benefits decreased to \$3.2 million for the three months ended June 30, 2014, as compared to \$8.6 million for the three months ended June 30, 2013, primarily due to the completion of previously announced staff reductions. During the three months ended June 30, 2014, other noninterest expense increased to an expense of \$6.8 million, as compared to income of \$15.0 million for the three months ended June 30, 2013, primarily due to an increase in net corporate overhead allocations.

The Mortgage Servicing segment reported a net loss of \$24.2 million for the six months ended June 30, 2014, compared to a loss of \$50.4 million for the six months ended June 30, 2013, primarily due to decreases in representation and warrant reserve - change in estimate, asset resolution expense and compensation and benefits expense, partially offset by an increase in net corporate overhead allocations and a decrease in net interest income. The decrease in the representation and warranty reserve - change in estimate for the six months ended June 30, 2014,

as compared to the six months ended June 30, 2013, was primarily due to lower loss rates following the settlement agreements with Fannie Mae and Freddie Mac.

Other interest income (loss) increased to \$12.6 million for the six months ended June 30, 2014, as compared to a loss of \$3.9 million for the six months ended June 30, 2013, primarily due to an unanticipated \$10.0 million benefit from a contract renegotiation during the six months ended June 30, 2014.

Noninterest expenses increased for the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, primarily due to an increase in other noninterest expense from higher net corporate overhead allocations, partially offset

by a decrease in compensation and benefits and asset resolution. Compensation and benefits decreased to \$6.9 million for the six months ended June 30, 2014, as compared to \$17.2 million for the six months ended June 30, 2013, primarily due to the completion of previously announced staff reductions. Asset resolution expense decreased to \$28.3 million for the six months ended June 30, 2014, as compared to \$37.8 million for the six months ended June 30, 2013, as a result of a reduction in foreclosure expenses. During the six months ended June 30, 2014, other noninterest expense increased to an expense of \$23.5 million, as compared to income of \$16.6 million for the six months ended June 30, 2013, primarily due to corporate overhead and direct operating allocations.

The following table indicates the breakdown of our loan sales/securitizations for the period as indicated.

	Three Months Ended June 30,		Six Months Ended June 30,		
	2014 Principal	2013 Principal	2014 Principal	2013 Principal	
	Sold %	Sold %	Sold %	Sold %	
Agency securitizations	64.5	% —	% 62.2	% —	%
Whole loan sales	35.5	% 100.0	% 37.8	% 100.0	%
Total	100.0	% 100.0	% 100.0	% 100.0	%

Upon our sale of mortgage loans, we may retain the servicing of the mortgage loans. When we do so, the MSR's are held by the Other segment, which receives a servicing fee equal to a specified percentage of the outstanding principal balance of the loans. The Other segment may also be entitled to receive additional servicing compensation, such as late payment fees and earn additional income through the use of noninterest bearing escrows. The Other segment pays a fee to the Mortgage Servicing segment for the servicing provided on the MSR's held by the Other segment.

The Mortgage Servicing segment primarily services mortgage loans for others. Servicing of residential mortgage loans for third parties generates fee income and represents a significant business activity. At June 30, 2014 and December 31, 2013, we serviced portfolios of mortgage loans of \$25.3 billion and \$25.7 billion, respectively. We had a total average balance of serviced mortgage loans of \$24.9 billion for the three months ended June 30, 2014 and \$70.6 billion for the three months ended June 30, 2013, which generated revenue of \$17.8 million and \$50.8 million, respectively. During the six month ended June 30, 2014, we had a total average balance of serviced mortgage loans of \$26.5 billion, compared to \$91.4 billion for the six months ended June 30, 2013, which generated revenue of \$36.8 million and \$105.1 million, respectively.

The Mortgage Servicing segment also began subservicing mortgage loans for others in the fourth quarter 2013. Subservicing residential mortgage loans for third parties generates fee income. At June 30, 2014 and December 31, 2013, we subserviced portfolios of mortgage loans of \$43.1 billion and \$40.4 billion, respectively. We had a total average balance of subserviced mortgage loans of \$45.3 billion, which generated gross revenue of \$5.2 million, during the three months ended June 30, 2014. During the six months ended June 30, 2014, we had a total average balance of subserviced mortgage loans of \$45.4 billion, which generated gross revenue of \$10.6 million.

The following table presents the unpaid principal balance (net of write downs) of residential loans serviced and the number of accounts associated with those loans.

	June 30, 2014		December 31, 2013	
	Amount	Number of accounts	Amount	Number of accounts
Residential loan servicing				
Serviced for own loan portfolio (1)	\$4,068,682	26,614	\$4,375,009	28,069
Serviced for others	25,342,335	127,409	25,743,396	131,413
Subserviced for other (2)	43,103,393	212,927	40,431,867	198,256
Total residential loans serviced for others (2)	\$72,514,410	366,950	\$70,550,272	357,738

(1) Includes both loans held-for-investment (residential first mortgage, second mortgage and HELOC) and loans held-for-sale (residential first mortgage).



(2) Does not include temporary short-term subservicing performed as a result of some sales of servicing.

Table of Contents

## Community Banking

Our Community Banking segment consists primarily of four groups: Branch Banking, Commercial and Business Banking, Warehouse Lending and Held-for-Investment Portfolio. The groups within the Community Banking segment originate consumer loans, commercial loans and warehouse loans, accept consumer, business and governmental deposits, offer investments and insurance services, liquidity management products and capital markets services. The liquidity management products include customized treasury management solutions and international wire services. Capital market services that allow for risk mitigation are offered through interest rate swap products. At June 30, 2014, Branch Banking included 106 banking centers located throughout Michigan. During the six months ended June 30, 2014, we relocated one and closed five banking centers to better align the branch structure with the Company's focus on key market areas and to improve banking center efficiencies. Commercial and Business Banking includes relationship and portfolio managers throughout Michigan's major markets. Warehouse Lending offers lines of credit to other mortgage lenders, allowing those lenders to fund the closing of residential first mortgage loans.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Net interest income	\$37,638	\$41,857	\$72,360	\$85,007
Provision for loan losses	(6,150)	(31,563)	(118,471)	(51,978)
Deposit fees and charges	5,291	5,192	10,055	10,338
Other noninterest income (loss)	5,804	(3,203)	(14,605)	1,649
Compensation and benefits	(13,710)	(16,394)	(29,248)	(35,158)
Federal insurance premiums	(4,430)	(4,628)	(7,845)	(11,496)
Other noninterest expense	(20,177)	(19,048)	(45,083)	(45,989)
Net income (loss)	\$4,266	\$(27,787)	\$(132,837)	\$(47,627)
Average balances				
Total loans held-for-sale	\$109,583	\$78,692	\$93,847	\$348,943
Total loans held-for-investment	3,902,662	4,505,910	3,883,386	4,665,838
Total assets	3,762,921	4,571,505	3,844,653	5,003,324
Total interest-bearing deposits	5,445,734	6,473,247	5,338,540	6,715,808

During the three months ended June 30, 2014, the Community Banking segment reported net income of \$4.3 million, as compared to a net loss of \$27.8 million for the three months ended June 30, 2013, primarily due to lower provision for loan losses.

Net interest income decreased during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to lower average warehouse loans and residential first mortgage held-for-investment loans. The provision for loan losses decreased to \$6.2 million during the three months ended June 30, 2014, as compared to \$31.6 million during the three months ended June 30, 2013, primarily due to lower net charge-offs experienced.

During the six months ended June 30, 2014, the Community Banking segment reported a \$85.2 million increase in net loss as compared to the six months ended June 30, 2013. The increase in net loss is largely driven by an increase in provision for loan losses and decreases in net interest income and noninterest income, partially offset by a decrease in noninterest expenses during the six months ended June 30, 2014, compared to the six months ended June 30, 2013.

Net interest income decreased to \$72.4 million during the six months ended June 30, 2014, as compared to \$85.0 million during the six months ended June 30, 2013, as a result of lower average residential first mortgage held-for-sale loans and lower average warehouse and residential first mortgage held-for-investment loans. The provision for loan losses increased to \$118.5 million during the six months ended June 30, 2014, as compared to \$52.0 million during the

six months ended June 30, 2013, primarily driven by two changes in estimates: the evaluation of current data related to the loss emergence period and the evaluation of the enhanced risk associated with payment resets relating to the interest-only loans.

Noninterest income increased during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to a second quarter 2013 fair value adjustment related to the MBIA settlement agreement. Noninterest income decreased during the six months ended June 30, 2014, as compared to the six months ended June 30, 2013,

Table of Contents

primarily due to the first quarter 2014 adjustment to the originally recorded fair value of performing repurchased loans caused by liquidity risk.

Noninterest expenses decreased for the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, due to a decrease in compensation and benefits expense. Noninterest expenses decreased for the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, due to decreases in compensation and benefits and federal insurance premiums.

## Loans held-for-investment

Residential first mortgage loans. At June 30, 2014, most of our held-for-investment residential first mortgage loans had been originated in 2008 or prior years with underwriting criteria that varied by product and with the standards in place at the time of origination. Loans originated after 2008 are loans that generally satisfy specific criteria for sale into securitization pools insured by the Agencies or were repurchased from the Agencies subsequent to such sales. During the six months ended June 30, 2014, we originated \$301.0 million of amortizing jumbo adjustable-rate mortgages (adjustable-rate mortgages with loan balances above the Agencies limits) for our held-for-investment portfolio.

At June 30, 2014, the largest geographic concentrations of our residential first mortgage loans in our held-for-investment portfolio were in California, Florida and Michigan, which represented 45.2 percent.

The following table identifies our held-for-investment mortgages by major category, at June 30, 2014 and December 31, 2013.

	Unpaid Principal Balance (1)	Average Note Rate	Average Original FICO Score	Average Current FICO Score (2)	Weighted Average Maturity	Average Original LTV Ratio	Housing Price Index LTV, as recalculated (3)	
June 30, 2014	(Dollars in thousands)							
Residential first mortgage loans								
Amortizing	\$1,521,833	3.90	% 712	705	293	75.8	% 74.9	%
Interest only	802,012	3.69	% 726	734	264	74.5	% 83.0	%
Option ARMs	34,818	2.92	% 719	714	289	69.3	% 89.1	%
Subprime (4)	2,983	8.19	% 627	633	275	71.2	% 88.9	%
Total residential first mortgage loans	\$2,361,646	3.82	% 717	715	279	75.3	% 77.9	%
December 31, 2013								
Residential first mortgage loans								
Amortizing	\$1,392,778	4.03	% 707	695	302	75.3	% 78.9	%
Interest only	1,051,157	3.76	% 724	733	264	74.6	% 83.7	%
Option ARMs	37,159	2.94	% 717	708	297	69.2	% 92.0	%
Subprime (4)	3,230	8.16	% 628	643	282	70.2	% 92.0	%
Total residential first mortgage loans	\$2,484,324	3.90	% 714	711	286	74.9	% 81.2	%

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the six months ended June 30, 2014.

(3)

The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of March 31, 2014.

- (4) Subprime loans are defined in accordance with the FDIC's assessment regulations definitions for subprime loans, which includes loans with FICO scores below 620 or similar characteristics.

Table of Contents

The following table identifies our held-for-investment mortgages by major category, at June 30, 2014.

June 30, 2014	Unpaid Principal Balance (1)	Average Note Rate	Average Original FICO Score	Average Current FICO Score (2)	Weighted Average Maturity (months)	Average Original LTV Ratio	Housing Price Index LTV, as recalculated (3)	
(Dollars in thousands)								
Residential first mortgage loans								
Amortizing								
3/1 ARM	\$116,877	3.19	% 688	704	244	79.7	% 70.3	%
5/1 ARM	506,009	3.41	% 720	729	264	74.1	% 68.3	%
7/1 ARM	157,803	3.68	% 759	765	347	69.4	% 67.3	%
Other ARM	46,612	3.08	% 675	695	239	83.6	% 69.7	%
Fixed mortgage loans (4)	694,532	4.48	% 701	674	315	77.4	% 82.6	%
Total amortizing	1,521,833	3.90	% 712	705	293	75.8	% 74.9	%
Interest-only								
3/1 ARM	111,132	3.27	% 723	728	254	74.5	% 81.5	%
5/1 ARM	508,711	3.21	% 724	736	260	75.0	% 83.0	%
7/1 ARM	32,888	4.37	% 730	729	275	74.7	% 90.9	%
Other ARM	44,436	3.19	% 744	751	295	68.3	% 67.9	%
Other interest-only	104,845	6.49	% 729	725	275	73.6	% 89.0	%
Total interest-only	802,012	3.69	% 726	734	264	74.5	% 83.0	%
Option ARMs	34,818	2.92	% 719	714	289	69.3	% 89.1	%
Subprime (5)								
3/1 ARM	48	10.30	% 685	718	256	95.0	% 65.9	%
Other ARM	71	9.75	% 572	627	265	90.0	% 79.1	%
Other subprime	2,864	8.11	% 628	632	276	70.4	% 89.6	%
Total subprime	2,983	8.19	% 627	633	275	71.2	% 88.9	%
Total residential first mortgage loans	\$2,361,646	3.82	% 717	715	279	75.3	% 77.9	%
Second mortgage loans (6) (7)	\$158,366	6.98	% 728	728	113	20.7	% 20.3	%
HELOC loans (6) (7)	\$268,209	5.52	% 728	728	55	26.3	% 26.3	%

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the six months ended June 30, 2014.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level OFHEO data as of March 31, 2014.

(4) Includes substantially fixed rate mortgage loans.

(5) Subprime loans are defined in accordance with the FDIC's assessment regulations definitions for subprime loans, which includes loans with FICO scores below 620 or similar characteristics.

(6) Reflects lower LTV only as to second liens because information regarding the first liens is not available.

(7) Includes \$146.9 million and \$58.7 million of second mortgage and HELOC loans, respectively, that are accounted for under the fair value option at June 30, 2014.

Adjustable-rate mortgage loans. Adjustable rate mortgage ("ARM") loans held-for-investment were originated using Fannie Mae and Freddie Mac guidelines as a base framework, and the debt-to-income ratio guidelines and documentation typically followed the AUS guidelines. Our underwriting guidelines were designed with the intent to minimize layered risk. The maximum ratios allowable for purposes of both the LTV ratio and the combined loan-to-value ("CLTV") ratio, which includes second mortgages on the same collateral, was 100 percent, but

subordinate (or second mortgage) financing was not allowed over a 90 percent LTV ratio. At a 100 percent LTV ratio with private mortgage insurance, the minimum acceptable FICO score, or the "floor," was 700, and at lower LTV ratio levels, the FICO floor was 620. All occupancy and specific-purpose loan types were allowed at lower LTVs. At times ARMs were underwritten at an initial rate, also known as the "start rate," that was lower than the fully indexed rate but only for loans with lower LTV ratios and higher FICO scores. Other ARMs were either underwritten at the note rate if the initial fixed term was two years or greater, or at the note rate plus two percentage points if the initial fixed rate term was six months to one year.

Table of Contents

Option ARMs. We previously offered option ARMs, which are adjustable rate mortgage loans that permit a borrower to select one of three monthly payment options when the loan is first originated: (i) a principal and interest payment that would fully repay the loan over its stated term, (ii) an interest-only payment that would require the borrower to pay only the interest due each month but would have a period (usually 10 years) after which the entire amount of the loan would need to be repaid or refinanced, and (iii) a minimum payment amount selected by the borrower and which might include principal and some interest, with the unpaid interest added to the balance of the loan (i.e., a process known as "negative amortization").

Set forth below are the accumulated amounts of interest income arising from the net negative amortization portion of loans during the six months ended June 30, 2014 and 2013.

	Unpaid Principal Balance of Loans in Negative Amortization At Year-End (1) (Dollars in thousands)	Amount of Net Negative Amortization Accumulated as Interest Income During Period
2014	\$21,651	\$ 2,285
2013	\$25,281	\$ 2,464
2012	\$54,898	\$ 5,340

(1) Unpaid principal balance (net of write downs) does not include premiums or discounts.

Set forth below are the frequencies at which the interest rate on ARM loans outstanding at June 30, 2014, will reset.

Reset frequency	# of Loans	Balance	% of the Total	
		(Dollars in thousands)		
Monthly	96	\$18,108	1.2	%
Semi-annually	2,850	872,206	55.9	%
Annually	2,421	341,436	21.9	%
No reset — nonperforming loans	1,166	327,655	21.0	%
Total	6,533	\$1,559,405	100.0	%

Set forth below as of June 30, 2014, are the amounts of the ARM loans in our held-for-investment loan portfolio with interest rate reset dates in the periods noted. As noted in the above table, loans may reset more than once over a three-year period and nonperforming loans do not reset while in the nonperforming status. Accordingly, the table below may include the same loans in more than one period.

	1 <sup>st</sup> Quarter	2 <sup>nd</sup> Quarter	3 <sup>rd</sup> Quarter	4 <sup>th</sup> Quarter
				(Dollars in thousands)
2014 (1)	N/A	N/A	\$509,227	\$521,438
2015	\$540,868	\$542,513	562,258	535,548
2016	553,328	550,462	568,295	543,022
Later years (2)	613,557	660,927	647,148	660,072

(1) Reflect loans that have reset through June 30, 2014.

(2) Later years reflect one reset period per loan.

Interest-only mortgages. We offer, on a limited basis, adjustable-rate, fixed term loans with 10-year, interest-only options. These loans were originated using Fannie Mae and Freddie Mac guidelines as a base framework. We generally applied the debt-to-income ratio guidelines and documentation using the automated underwriting Approve/Reject response requirements of Fannie Mae and Freddie Mac. During 2013, we began originating interest-only home equity line of credit loans that were secured by first lien mortgages. These loans have a 10-year interest-only draw period followed by a 20-year fixed fully amortizing period.





Table of Contents

Set forth below is a table describing the characteristics of the interest-only mortgage loans in our held-for-investment mortgage portfolio at June 30, 2014, by year of origination.

Year of Origination	2004 and Prior	2005	2006	2007	Post 2008	Total / Weighted Average	
(Dollars in thousands)							
Unpaid principal balance (1)	\$174,655	\$318,428	\$60,805	\$226,368	\$21,756	\$802,012	
Average current note rate	3.31	% 3.33	% 3.48	% 4.58	% 3.41	% 3.69	%
Average original FICO score	721	728	726	724	758	726	
Average current FICO score (2)	729	740	729	729	754	734	
Average original LTV ratio	75.4	% 75.2	% 74.3	% 74.4	% 60.8	% 74.5	%
Housing Price Index LTV, as recalculated (3)	74.8	% 83.5	% 88.8	% 90.2	% 49.6	% 83.0	%
Underwritten with low or stated income documentation	25.0	% 31.0	% 48.0	% 52.0	% 2.0	% 36.0	%

(1) Unpaid principal balance (net of write downs) does not include premiums or discounts.

(2) Current FICO scores obtained at various times during the six months ended June 30, 2014.

(3) The HPI LTV is updated from the original LTV based on Metropolitan Statistical Area-level FHFA data as of March 31, 2014.

Set forth below is a table describing the amortization date and payment shock of current interest-only mortgage loans at the dates indicated in our held-for-investment mortgage portfolio at June 30, 2014.

	2014	2015	2016	2017	Thereafter	Total / Weighted Average	
(Dollars in thousands)							
Unpaid principal balance (1)	\$117,485	\$361,720	\$56,123	\$237,945	\$28,739	\$802,012	
Weighted average rate	3.40	% 3.35	% 3.32	% 4.39	% 3.20	% 3.52	%
Average original monthly payment per loan (dollars)	\$1,326	\$1,379	\$1,562	\$2,762	\$427	\$1,503	
Average current monthly payment per loan, primarily interest-only (dollars)	\$822	\$775	\$802	\$1,872	\$257	\$909	
Average amortizing payment per loan, principal plus interest (dollars)	\$1,647	\$1,588	\$1,626	\$3,122	\$464	\$1,723	
Loan count	409	1,304	199	482	356	2,750	
Payment shock (dollars)	\$825	\$813	\$824	\$1,250	\$208	\$814	
Payment shock (percent)	100.3	% 104.9	% 102.7	% 66.8	% 81.0	% 89.5	%

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Second mortgage loans. The majority of second mortgages we originated were closed in conjunction with the closing of the residential first mortgages originated by us. We generally required the same levels of documentation and ratios as with our residential first mortgages. For second mortgages closed in conjunction with a residential first mortgage loan that was not being originated by us, our allowable debt-to-income ratios for approval of the second mortgages were capped at 40 percent to 45 percent. In the case of a loan closing in which full documentation was required and the loan was being used to acquire the borrower's primary residence, we allowed a CLTV ratio of up to 100 percent; for similar loans that also contained higher risk elements, we limited the maximum CLTV to 90 percent. FICO floors ranged from 620 to 720, and fixed and adjustable rate loans were available with terms ranging from five to 20 years.

Home Equity Line of Credit loans. Current HELOC guidelines and pricing parameters have been established to attract high credit quality loans with long term profitability. The minimum FICO is 680, maximum CLTV is 80 percent, and the maximum debt-to-income ratio is 45 percent. For HELOC loans originated in 2009 and prior, the majority were closed in conjunction with the closing of related first mortgage loans originations. Documentation requirements for HELOC applications were generally the same as those required of borrowers for the first mortgage loans originated by us, and debt-to-income ratios were capped at 50 percent. For HELOCs closed in conjunction with the closing of a first mortgage loan that was not being originated by us, our debt-to-income ratio requirements were capped at 40 percent to 45 percent and the LTV was capped at 80 percent. The qualifying payment varied over time and included terms such as either 0.75 percent of the line amount or the interest only payment due on the full line based on the current rate plus 0.5 percent. HELOCs were available in conjunction with primary residence transactions that required full documentation, and the borrower was allowed a CLTV ratio of up to 100

Table of Contents

percent. For similar loans that also contained higher risk elements, we limited the maximum CLTV to 90 percent. FICO floors ranged from 620 to 720. The HELOC terms called for monthly interest only payments with a balloon principal payment due at the end of 10 years. At times, initial teaser rates were offered for the first three months.

Commercial loans held-for-investment. Our Commercial and Business Banking group includes relationship and portfolio managers throughout Michigan's major markets. Our commercial loans held-for-investment totaled \$863.3 million at June 30, 2014 and \$626.4 million at December 31, 2013, and consists of three loan types: commercial real estate, commercial and industrial and commercial lease financing, each of which is discussed in more detail below. During the three and six months ended June 30, 2014, we originated \$111.3 million and \$266.0 million, respectively, in commercial loans, compared to \$56.1 million and \$122.3 million, respectively, during the three and six months ended June 30, 2013. The following table identifies the commercial loan held-for-investment portfolio by loan type and selected criteria at June 30, 2014 and December 31, 2013.

## Commercial Loans Held-for-Investment

June 30, 2014	Balance	Average Note Rate	Loan on Non-accrual Status
	(Dollars in thousands)		
Commercial real estate loans:			
Fixed rate	\$ 142,729	5.2	% \$—
Adjustable rate	382,237	2.9	% —
Total commercial real estate loans	524,966		\$—
Net deferred fees and other	(1,960)	)	
Total commercial real estate loans	\$523,006		
Commercial and industrial loans:			
Fixed rate	\$ 10,880	4.5	% \$—
Adjustable rate	320,909	3.0	% —
Total commercial and industrial loans	331,789		\$—
Net deferred fees and other	(1,533)	)	
Total commercial and industrial loans	\$330,256		
Commercial lease financing loans:			
Fixed rate	\$ 10,134	3.5	% \$—
Net deferred fees and other	(117)	)	
Total commercial lease financing loans	\$10,017		
Total commercial loans:			
Fixed rate	\$ 163,743	5.1	% \$—
Adjustable rate	703,146	2.9	% —
Total commercial loans	866,889		\$—
Net deferred fees and other	(3,610)	)	
Total commercial loans	\$863,279		

Table of Contents

## Commercial Loans Held-for-Investment

December 31, 2013	Balance	Average Note Rate	Loan on Non-accrual Status
	(Dollars in thousands)		
Commercial real estate loans:			
Fixed rate	\$ 172,598	5.4	%% \$ 1,500
Adjustable rate	237,071	3.0	% —
Total commercial real estate loans	409,669		\$ 1,500
Net deferred fees and other	(799)	)	
Total commercial real estate loans	\$408,870		
Commercial and industrial loans:			
Fixed rate	\$ 12,782	4.3	%% \$ —
Adjustable rate	195,500	2.7	% —
Total commercial and industrial loans	208,282		\$ —
Net deferred fees and other	(1,095)	)	
Total commercial and industrial loans	\$207,187		
Commercial lease financing loans:			
Fixed rate	\$ 10,613	3.5	%% \$ —
Net deferred fees and other	(272)	)	
Total commercial lease financing loans	\$ 10,341		
Total commercial loans:			
Fixed rate	\$ 195,993	5.2	%% \$ 1,500
Adjustable rate	432,571	2.9	% —
Total commercial loans	628,564		\$ 1,500
Net deferred fees and other	(2,166)	)	
Total commercial loans	\$626,398		

The following table sets forth the unpaid principal balance (net of write downs) of our commercial loan held-for-investment portfolio at June 30, 2014 by year of origination.

Year of Origination	2010 and Prior	2011	2012	2013	2014	Total
	(Dollars in thousands)					
Commercial real estate	\$ 158,580	\$ 11,766	\$ 66,344	\$ 129,737	\$ 158,539	\$ 524,966
Commercial and industrial	1,018	28,138	31,413	120,080	151,140	331,789
Commercial lease financing	—	—	10,134	—	—	10,134
Total	\$ 159,598	\$ 39,904	\$ 107,891	\$ 249,817	\$ 309,679	\$ 866,889

The average loan balance in our total commercial held-for-investment loan portfolio was \$1.0 million for the six months ended June 30, 2014, with the largest loan being \$38.6 million. There are approximately 41 loans with more than \$5.0 million of unpaid principal balance (net of write downs) and those loans comprised approximately \$420.8 million, or 48.5 percent, of the total commercial held-for-investment loan portfolio in the aggregate.

Commercial real estate loans. Our commercial real estate held-for-investment loan portfolio is comprised of loans that are collateralized by real estate properties intended to be income-producing in the normal course of business.



Table of Contents

The following table discloses our total unpaid principal balance (net of write downs) of commercial real estate held-for-investment loans by geographic concentration.

State	June 30, 2014	
	Percent	Amount (1)
	(Dollars in thousands)	
Michigan	81.3	% \$427,022
California	4.5	% 23,510
Georgia	3.4	% 17,651
Florida	2.9	% 15,284
Other	7.9	% 41,499
Total	100.0	% \$524,966

(1) Unpaid principal balance, net of write downs, does not include premiums or discounts.

Commercial and industrial loans. Commercial and industrial held-for-investment loan facilities typically include lines of credit and term loans to small or middle market businesses for use in normal business operations to finance working capital needs, equipment purchases and expansion projects.

Commercial lease financing loans. Our commercial lease financing held-for-investment loan portfolio is comprised of equipment leased to customers in a direct financing lease. The net investment in financing leases includes the aggregate amount of lease payments to be received and the estimated residual values of the equipment, less unearned income. Income from lease financing is recognized over the lives of the leases on an approximate level rate of return on the unrecovered investment. The residual value represents the estimated fair value of the leased asset at the end of the lease term. Unguaranteed residual values of leased assets are reviewed at least annually for impairment. If any declines in residual values are determined to be other-than-temporary they will be recognized in earnings in the period such determinations are made.

Warehouse lending. We also continue to offer warehouse lines of credit to other mortgage lenders. These allow the lender to fund the closing of residential first mortgage loans. Each extension or drawdown on the line is collateralized by the residential first mortgage loan being funded. During the six months ended June 30, 2014, we subsequently acquired approximately 75.8 percent of residential first mortgage loans funded through the warehouse lines.

Underlying mortgage loans are predominately originated using Agencies underwriting standards. These lines of credit are, in most cases, personally guaranteed by one or more principal officers of the borrower. The aggregate committed amount of adjustable rate warehouse lines of credit granted to other mortgage lenders at June 30, 2014 was \$1.6 billion, of which \$0.7 billion was outstanding and bearing an average interest rate of 4.1 percent, compared to \$2.1 billion committed at December 31, 2013, of which \$0.4 billion was outstanding and bearing an average interest rate of 5.0 percent. The levels of outstanding balances of such warehouse lines are generally correlated to the level of our overall production levels because many of our correspondents (from whom we purchase mortgage loans) are also warehouse lending customers. During the six months ended June 30, 2014, our warehouse lines funded 62.2 percent of the loans in our correspondent channel, as compared to 60.4 percent during the six months ended June 30, 2013. There were 284 warehouse lines of credit to other mortgage lenders with an average size of \$5.6 million at June 30, 2014, compared to 298 warehouse lines of credit with an average size of \$6.9 million at December 31, 2013. We had no warehouse lines on non-accrual status at June 30, 2014 and December 31, 2013.

#### Other

The Other segment includes treasury functions, income and expense impact of equity and cash, the effect of eliminations of transactions between segments, tax benefits not assigned to specific operating segments, the funding revenue associated with stockholders' equity, and charges or credits of an unusual or infrequent nature that are not reflective of the normal operations of the operating segments and miscellaneous other expenses of a corporate nature.

The treasury functions include administering the investment portfolio, balance sheet funding, interest rate risk management and MSR asset valuation, hedging and sales into the secondary market.



Table of Contents

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Net interest income (expense)	\$5,373	\$(24,346)	) \$11,316	\$(45,512)
Loan administration	5,016	26,192	13,992	35,259
Net transaction costs on sales of mortgage servicing rights	(2,726)	) (4,264)	) 857	(8,483)
Other noninterest income	3,444	38,195	7,254	41,826
Noninterest expense	(4,960)	) (8,586)	) (11,369)	) (18,020)
Income before taxes	6,147	27,191	22,050	5,070
(Provision) benefit for income taxes	(11,892)	) 6,108	28,104	6,108
Net (loss) income	\$(5,745)	) \$33,299	\$50,154	\$11,178
Average balances				
Total investment securities available-for-sale or trading	\$1,465,418	\$240,296	\$1,272,258	\$294,112
Total assets	3,090,173	3,915,782	2,847,608	3,510,844
Total interest-bearing debt	1,349,410	3,149,855	1,241,954	3,250,862

Net interest income includes the impact of administering our investment securities portfolios, debt, and the net impact of derivatives used to hedge interest rate sensitivity. Noninterest income includes loan administration income from MSR net of a fee to the Mortgage Servicing segment to service the loan and the impact of hedging (see Note 9 of the Notes to the Consolidated Financial Statements, herein, for additional information regarding MSRs), gains or losses on the sale of MSRs, trading asset gains or losses and other treasury related items. Noninterest income also includes insurance income and miscellaneous fee income not allocated to other operating segments. Noninterest expense includes treasury operating expenses, certain corporate administrative and other miscellaneous expenses not allocated to other operating segments. The provision for income taxes is not allocated to the operating segments as new corporate income tax liability will not occur until after the utilization of the existing deferred tax assets.

For the three months ended June 30, 2014, the Other segment net loss decreased by \$39.0 million, as compared to the three months ended June 30, 2013. The decrease was primarily due to a decrease in noninterest income and a increase in provision for income taxes, partially offset by an increase in net interest income. Net interest income increased during the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to the fourth quarter 2013 prepayment of Federal Home Loan Bank advances. Noninterest income decreased for the three months ended June 30, 2014, as compared to the three months ended June 30, 2013, primarily due to a second quarter 2013 fair value adjustment related to the Assured settlement agreement and a decline in loan administration income. Noninterest expense decreased to \$5.0 million during the three months ended June 30, 2014, as compared to \$8.6 million during the three months ended June 30, 2013, the decrease was primarily due to a \$10.0 million change due to the estimated timing of payments impacting the fair value of the liability associated with the DOJ settlement agreement.

For the six months ended June 30, 2014, the Other segment net income increased by \$39.0 million, as compared to the six months ended June 30, 2013. The increase was primarily due to increases in net interest income and benefit for income taxes, partially offset by a decrease in noninterest income. Net interest income increased during the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, primarily due to the fourth quarter 2013 prepayment of Federal Home Loan Bank advances. Noninterest income decreased for the six months ended June 30, 2014, as compared to the six months ended June 30, 2013, primarily due to a second quarter 2013 fair value adjustment related to the Assured settlement agreement. Noninterest expense decreased to \$11.4 million during the six months ended June 30, 2014, as compared to \$18.0 million during the six months ended June 30, 2013, the decrease was primarily due to a \$10.0 million change due to the estimated timing of payments impacting the fair value of the

liability associated with the DOJ settlement agreement.

## Table of Contents

### Analysis of Items on Statements of Financial Condition

#### Assets

Interest-earning deposits. Interest-earning deposits, on which we earn a minimal interest rate, decreased \$90.0 million at June 30, 2014 compared to December 31, 2013, primarily due to the Company continuing to invest excess cash into higher-yielding liquid securities.

Investment securities available-for-sale. Investment securities available-for-sale comprised of U.S. government sponsored agencies and municipal obligations, increased from \$1.0 billion at December 31, 2013, to \$1.6 billion at June 30, 2014. The increase was primarily due to the purchase of \$669.3 million in U.S. government sponsored agencies during the six months ended June 30, 2014. The investment securities available-for-sale were purchased as part of our strategy to redeploy a portion of our liquid cash into higher yielding, yet very liquid, investment alternatives. See Note 4 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

Loans held-for-sale. Essentially all of our mortgage loans produced are sold into the secondary market on a whole loan basis or by securitizing the loans into securities. At June 30, 2014, we held loans held-for-sale of \$1.3 billion, which was a decrease of \$0.2 billion from \$1.5 billion held at December 31, 2013. The decrease in the balance of loans held-for-sale was primarily due to loan sales exceeding originations.

For further information on loans held-for-sale, see Note 5 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

Loans repurchased with government guarantees. Pursuant to Ginnie Mae servicing guidelines, we have the unilateral option to repurchase certain delinquent loans securitized in Ginnie Mae pools, if the loans meet defined criteria. As a result of this unilateral option, once the delinquency criteria have been met and regardless of whether the repurchase option has been exercised, we must treat the loans as having been repurchased and recognize the loans on the Consolidated Statements of Financial Condition, and also recognize a corresponding deemed liability for a similar amount. If the loans are actually repurchased, we eliminate the corresponding liability. At June 30, 2014, the amount of such loans actually repurchased totaled \$1.2 billion and were classified as loans repurchased with government guarantees and the loans which we have not yet repurchased but had the unilateral right to repurchase totaled \$22.4 million and were classified as loans held-for-sale. At December 31, 2013, the amount of such loans actually repurchased totaled \$1.3 billion and were classified as loans repurchased with government guarantees, and those loans which we have not yet repurchased but had the unilateral right to repurchase totaled \$20.8 million and were classified as loans held-for-sale.

Substantially all of these loans continue to be insured or guaranteed by the Federal Housing Administration ("FHA") and management believes that the reimbursement process is proceeding appropriately. These repurchased loans earn interest at a statutory rate, which varies for each loan, but is based on the 10-year U.S. Treasury note rate at the time the loan becomes greater than 60 days delinquent. This interest is recorded as interest income and the related claims settlement expenses are recorded in asset resolution expense on the Consolidated Statements of Operations, in Item 1. Financial Statements herein. For further information on loans repurchased with government guarantees, see Note 6 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

Loans held-for-investment. Our largest category of earning assets consists of loans held-for-investment. Loans held-for-investment consist of residential first mortgage loans that are not held for resale (usually shorter duration and adjustable rate loans and second mortgages), warehouse loans to other mortgage lenders, HELOC, other consumer loans, commercial real estate loans, commercial and industrial loans and commercial lease financing loans. Loans held-for-investment increased from \$4.1 billion at December 31, 2013, to \$4.4 billion at June 30, 2014, primarily due

to an increase in warehouse, commercial real estate and commercial and industrial loans.

Loans held-for-investment includes \$228.8 million and \$238.3 million of loans valued under the fair value option at June 30, 2014 and December 31, 2013, respectively.

For information relating to the concentration of credit of our loans held for investment, see Note 7 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statement, herein.

Table of Contents

## Quality of Earning Assets

Management considers a number of qualitative and quantitative factors in assessing the level of its collectively evaluated reserves and individually evaluated reserves. See the section captioned "Allowance for Loan Losses" in this discussion. As illustrated in the tables following, trends in certain credit quality characteristics such as nonperforming loans and delinquency statistics have recently stabilized or even begun to show signs of improvement. This is predominantly a result of the run off of the legacy portfolios combined with the addition of new commercial loans with strong credit characteristics

The following table sets forth certain information about our nonperforming assets as of the end of each of the last five quarters.

## NONPERFORMING LOANS AND ASSETS

	June 30, 2014	March 31, 2014	December 31, 2013	September 30, 2013	June 30, 2013	
	(Dollars in thousands)					
Nonperforming loans held-for-investment	\$86,373	\$84,387	\$98,976	\$94,062	\$161,725	
Nonperforming TDRs	17,596	11,645	25,808	21,104	24,025	
Nonperforming TDRs at inception but performing for less than six months	16,193	14,717	20,901	23,638	72,186	
Total nonperforming loans held-for-investment	120,162	110,749	145,685	138,804	257,936	
Real estate and other nonperforming assets, net	31,579	31,076	36,636	66,530	86,382	
Nonperforming assets held-for-investment, net	\$151,741	\$141,825	\$182,321	\$205,334	\$344,318	
Ratio of nonperforming assets to total assets (bank only)	1.54	% 1.49	% 1.95	% 1.74	% 2.71	%
Ratio of nonperforming loans held-for-investment to loans held-for-investment	2.76	% 2.76	% 3.59	% 3.46	% 5.74	%
Ratio of allowance to nonperforming loans held-for-investment (1)	263.1	% 286.9	% 145.9	% 152.6	% 94.2	%
Ratio of allowance for loan losses to loans held-for-investment (1)	7.41	% 8.11	% 5.42	% 5.50	% 5.75	%
Ratio of net charge-offs to average loans held-for-investment (annualized) (1)	0.78	% 1.36	% 1.53	% 3.18	% 6.96	%
Ratio of nonperforming assets to loans held-for-investment and repossessed assets	3.46	% 3.50	% 4.46	% 5.03	% 7.52	%

(1) Excludes loans carried under the fair value option.

The following table sets forth the activity for unpaid principal balance (net of write downs), which does not include premiums or discounts, of nonperforming commercial assets, primarily commercial real estate and commercial and industrial loans.

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	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Beginning balance	\$9,209	\$116,786	\$12,940	\$139,128
Additions	1,118	65,126	191	113,746
Principal payments	(1,324)	) (37,122	) (1,556	) (72,358
Sales	(3,102)	) (24,877	) (6,866	) (48,092
Charge-offs, net of recoveries	147	(19,183	) 1,339	(30,539
Valuation write-downs	(740)	) (2,193	) (740	) (3,348
Ending balance	\$5,308	\$98,537	\$5,308	\$98,537

## Table of Contents

### Past due loans held-for-investment

Loans are considered to be past due when any payment of principal or interest is 30 days past due. While it is the goal of management to work out a satisfactory repayment schedule or modification with a past due borrower, we will undertake foreclosure proceedings if the delinquency is not satisfactorily resolved. Our practices regarding past due loans are designed to both assist borrowers in meeting their contractual obligations and minimize losses incurred by the bank. We customarily mail several notices of past due payments to the borrower within 30 days after the due date and late charges are assessed in accordance with certain parameters. Our collection department makes telephone or personal contact with borrowers after loans are 30 days past due. In certain cases, we recommend that the borrower seek credit-counseling assistance and may grant forbearance if it is determined that the borrower is likely to correct a past due loan within a reasonable period of time. We cease the accrual of interest on loans that we classify as "nonperforming" once they become 90 days past due or earlier when concerns exist as to the ultimate collection of principal or interest. Such interest is recognized as income only when it is actually collected.

At June 30, 2014, we had \$172.0 million of loans held-for-investment that were determined to be past due loans. Of those past due loans, \$120.2 million of loans were nonperforming held-for-investment. At December 31, 2013, we had \$207.4 million of loans held-for-investment that were determined to be past due loans. Of those past due loans, \$145.7 million of loans were nonperforming held-for-investment. The decrease from December 31, 2013 to June 30, 2014 was primarily due to the sale of nonperforming and TDR residential first mortgage loans. During the six months ended June 30, 2014, we sold nonperforming and TDR residential first mortgages with carrying value in the amount of \$25.6 million.

Consumer loans. As of June 30, 2014, nonperforming consumer loans totaled \$120.2 million, a decrease from \$144.2 million at December 31, 2013, primarily due to the sale of nonperforming and TDR residential first mortgage loans. Net charge-offs in consumer loans totaled \$7.3 million and \$20.8 million, respectively, for the three and six months ended June 30, 2014, compared to \$59.4 million and \$83.5 million, respectively, for the three and six months ended June 30, 2013, primarily due to lower net losses related to loan sales, lower levels of nonperforming loans and improving property values thereby reducing the level of write-downs.

Commercial loans. As of June 30, 2014, nonperforming commercial loans were zero, a decrease of from \$1.5 million at December 31, 2013. Net charge-offs in commercial loans totaled recoveries of \$0.1 million and \$1.3 million, respectively, for the three and six months ended June 30, 2014, which was a decrease from charge-offs of \$19.2 million and \$30.5 million, respectively, in net charge-offs for the three and six months ended June 30, 2013, primarily due to lower levels of nonperforming loans and legacy portfolio requiring charge-offs due to discounted pay-offs and sales.

### Troubled debt restructurings (held-for-investment)

Troubled debt restructurings ("TDRs") are modified loans in which a concession not otherwise available is provided to a borrower experiencing financial difficulties. Our ongoing loan modification efforts to assist homeowners and other borrowers continued to increase our overall balance of TDRs. Nonperforming TDRs were 28.1 percent and 32.1 percent of total nonperforming loans at June 30, 2014 and December 31, 2013, respectively.

TDRs can be classified as either performing or nonperforming. Nonperforming TDRs are included in non-accrual loans and performing TDRs are excluded from non-accrual loans because it is probable that all contractual principal and interest due under the restructured terms will be collected. Within consumer nonperforming loans, residential first mortgage TDRs were 26.9 percent of residential first mortgage nonperforming loans at June 30, 2014, compared to 31.7 percent at December 31, 2013. The level of modifications that were determined to be TDRs in these portfolios is expected to result in elevated nonperforming loan levels for longer periods, because TDRs remain in nonperforming

status until a borrower has made at least six consecutive months of payments under the modified terms, or ultimate resolution occurs. TDRs primarily reflect our loss mitigation efforts to proactively work with borrowers having difficulty making their payments. Although many of the TDRs continue to be performing, we have increased our reserve on TDRs, which also increased the allowance for loan losses.



Table of Contents

	TDRs Held-for-Investment		
	Performing	Nonperforming	Total
	(Dollars in thousands)		
June 30, 2014			
Consumer loans (1)	\$371,562	\$33,789	\$405,351
Commercial loans (2)	432	—	432
Total TDRs	\$371,994	\$33,789	\$405,783
December 31, 2013			
Consumer loans (1)	\$382,529	\$46,709	\$429,238
Commercial loans (2)	456	—	456
Total TDRs	\$382,985	\$46,709	\$429,694

Consumer loans include: residential first mortgage, second mortgage, warehouse lending, HELOC and other (1) consumer loans. The allowance for loan losses on consumer TDR loans totaled \$85.6 million and \$82.3 million at June 30, 2014 and December 31, 2013, respectively.

Commercial loans include: commercial real estate, commercial and industrial and commercial lease financing (2) loans. The allowance for loan losses on commercial TDR loans zero at both June 30, 2014 and December 31, 2013, respectively.

The following table sets forth the activity during each of the periods presented with respect to performing TDRs and nonperforming TDRs.

	TDRs Held-for-Investment			
	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Performing				
Beginning balance	\$374,723	\$598,041	\$382,985	\$589,762
Additions	12,749	33,315	18,423	45,085
Transfer to nonperforming TDR	(8,860)	(9,094)	(14,683)	(23,772)
Transfer from nonperforming TDR	1,656	10,405	3,859	33,934
Principal repayments	(1,676)	(2,002)	(3,232)	(5,264)
Reductions (1)	(6,598)	(179,568)	(15,358)	(188,648)
Ending balance	\$371,994	\$451,097	\$371,994	\$451,097
Nonperforming				
Beginning balance	\$26,362	\$145,915	\$46,709	\$145,244
Additions	3,166	16,385	7,367	37,481
Transfer from performing TDR	8,860	9,094	14,683	23,772
Transfer to performing TDR	(1,656)	(10,405)	(3,859)	(33,934)
Principal repayments	(132)	(3,094)	(231)	(6,549)
Reductions (1)	(2,811)	(61,684)	(30,880)	(69,803)
Ending balance	\$33,789	\$96,211	\$33,789	\$96,211

(1) Includes loans paid in full or otherwise settled, sold or charged off.

Table of Contents

The following table sets forth information regarding past due loans at the dates listed. At June 30, 2014, 93.0 percent of all past due loans were loans in which we had a first lien position on residential real estate, compared to 91.6 percent at December 31, 2013.

Days Past Due	June 30, 2014	December 31, 2013
	(Dollars in thousands)	
30 – 59 days		
Consumer loans		
Residential first mortgage (1)	\$38,856	\$36,526
Second mortgage (1)	998	1,997
Warehouse lending	491	—
HELOC (1)	2,147	2,197
Other	348	293
Total 30-59 days past due	42,840	41,013
60 – 89 days		
Consumer loans		
Residential first mortgage (1)	7,849	19,096
Second mortgage (1)	261	271
HELOC (1)	804	1,238
Other	64	127
Total 60-89 days past due	8,978	20,732
90 days or greater		
Consumer loans		
Residential first mortgage (1)	113,210	134,340
Second mortgage (1)	1,878	2,820
HELOC (1)	4,880	6,826
Other	194	199
Commercial loans		
Commercial real estate (1)	—	1,500
Total 90 days or greater past due	120,162	145,685
Total past due loans (2)	\$171,980	\$207,430

(1) Includes loans that are secured by real estate.

(2) Includes loans carried under the fair value option of \$5.5 million and \$4.0 million at June 30, 2014 and December 31, 2013, respectively.

Table of Contents

The following table sets forth information regarding nonperforming loans (i.e., greater than 90 days past due loans) as to which we have ceased accruing interest.

	June 30, 2014				
	Loans Held-for-Investment	Non- Accrual Loans	As a % of Loan Specified Portfolio	As a % of Non- Accrual Loans	
	(Dollars in thousands)				
Consumer loans					
Residential first mortgage	\$2,352,965	\$ 113,210	4.8	% 94.1	%
Second mortgage	157,772	1,878	1.2	% 1.6	%
Warehouse lending	683,258	—	—	% —	%
HELOC	268,655	4,880	1.8	% 4.1	%
Other consumer	33,364	194	0.6	% 0.2	%
Total consumer loans	3,496,014	120,162	3.4	% 100.0	%
Commercial loans					
Commercial real estate	523,006	—	—	% —	%
Commercial and industrial	330,256	—	—	% —	%
Commercial lease financing	10,017	—	—	% —	%
Total commercial loans	863,279	—	—	% —	%
Total loans (1)	\$4,359,293	\$ 120,162	2.8	% 100.0	%
Less allowance for loan losses	(306,000 )				
Total loans held-for-investment, net	\$4,053,293				

(1) Includes \$3.9 million of non-accrual loans carried under the fair value option at June 30, 2014.

The following table sets forth the performing and nonperforming (i.e., greater than 90 days past due loans) residential first mortgage loans by year of origination (i.e., vintage) and the total amount of unpaid principal balance (net of write downs) loans outstanding at June 30, 2014.

	June 30, 2014		
Vintage	Performing Loans	Non-Accrual Loans	Unpaid Principal Balance (1)
	(Dollars in thousands)		
Pre-2006	\$1,069,987	\$ 33,687	\$1,103,674
2006	163,725	10,500	174,225
2007	594,634	39,758	634,392
2008	76,134	21,156	97,290
2009	34,156	3,934	38,090
2010	21,482	1,678	23,160
2011	34,252	2,049	36,301
2012	26,346	—	26,346
2013	47,403	166	47,569
2014	180,317	282	180,599
Total loans	\$2,248,436	\$ 113,210	\$2,361,646
Net deferred fees and other			(8,681 )
Total residential first mortgage loans			\$2,352,965

(1) Unpaid principal balance, net of write downs, does not include net deferred fees, premiums or discounts and other.



## Table of Contents

### Allowance for Loan Losses

The allowance for loan losses represents management's estimate of probable losses that are inherent in our loans held-for-investment portfolio but which have not yet been realized as of the date of the Consolidated Financial Statements, in Item 1. Financial Statements, herein. The consumer loan portfolio includes residential first mortgages, second mortgages, warehouse lending, HELOC and other consumer loans. The commercial loan portfolio includes commercial real estate, commercial and industrial, and commercial lease financing loans.

We recognize these losses when (a) available information indicates that it is probable that a loss has occurred and (b) the amount of the loss can be reasonably estimated. We believe that the accounting estimates related to the allowance for loan losses are critical because they require us to make subjective and complex judgments about the effect of matters that are inherently uncertain. As a result, subsequent evaluations of the loan portfolio, in light of the factors then prevailing, may result in significant changes in the allowance for loan losses. Our methodology for assessing the adequacy of the allowance involves a significant amount of judgment based on various factors such as general economic and business conditions, credit quality and collateral value trends, loan concentrations, recent trends in our loss experience, new product initiatives and other variables. Although management believes its process for estimating the allowance for loan losses adequately considers all of the factors that could potentially result in loan losses, the process also includes subjective elements and may be susceptible to significant change, including refinements necessary to respond to regulatory expectations. To the extent actual outcomes differ from management estimates, additional provision for loan losses could be required that could adversely affect operations or financial position in future periods.

As part of our ongoing risk assessment process, which remains focused on the impacts of the current economic environment and the related borrower repayment behavior on our credit performance, management continues to back test and validate the results of quantitative and qualitative modeling of the risk in loans held-for-investment portfolio in efforts to utilize the best quality information available. Such is consistent with the expectations of the Bank's primary regulator and a continuing evaluation of the performance within the mortgage industry.

The allowance for loan losses includes specific allocations for impaired loans, non-specific allocations for losses inherent on non-impaired loans utilizing our loss history by specific product, or if the product is not sufficiently seasoned, peer loss data. The loss history is normally a one to five year rolling average updated periodically as new data becomes available. In addition to the loss history, we also include a qualitative adjustment that considers economic risks, industry and geographic concentrations and other factors not adequately captured in our loss methodology. Our procedure is to recognize losses through charge-offs when there is a high likelihood of loss after considering the borrower's financial condition, underlying collateral and guarantees, and the finalization of collection activities.

The allowance for loan losses, other than those that have been identified for individual evaluation for impairment, is determined on a loan pool basis utilizing forecasted losses that represent management's best estimate of inherent loss. Loans are pooled by loan types with similar risk characteristics. We utilize a historical loss model for each pool. Management evaluates the results of the allowance for loan loss model and makes qualitative adjustments to the results of the model when it is determined that model results do not reflect all losses inherent in the portfolio due to changes in recent economic trends and conditions, or other relevant factors.

Our allowance for loan losses considers the probable loss inherent in the portfolio both before and after the payment reset date. Prior to December 31, 2013, we had experienced an insignificant volume of resets. The first significant volume of resets occurred during first and second quarter 2014. Data we reviewed from those periods, as well as data we reviewed for the 17-months ended May 31, 2014, indicated that delinquency was greater than estimated at December 31, 2013. Additionally, loans that have recently reset or are expected to reset in the near future are refinancing at levels below what was previously estimated, which we believe may indicate an increase in future

delinquency and charge-off. Based on our review of these initial indicators, we increased our allowance for loan losses based on our qualitative analysis of the recent data. The allowance for loan losses increased to \$306.0 million at June 30, 2014 from \$207.0 million at December 31, 2013, respectively. The portion of the allowance for loan losses related to certain interest-only loans included in our residential first mortgage and HELOC loan held-for-investment loan portfolios increased primarily due to the estimates of the average loss emergence period and reset risk to approximately \$103.5 million at June 30, 2014 from \$52.3 million at December 31, 2013, which includes \$91.1 million and \$44.8 million related to the interest-only residential first mortgage loan portfolio at June 30, 2014 and December 31, 2013, respectively.

The allowance for loan losses as a percentage of nonperforming loans increased to 263.1 percent at June 30, 2014 from 145.9 percent at December 31, 2013, which was primarily due to the sale of nonperforming and TDR loans and the increase in the allowance for loan losses (discussed above) during the six months ended June 30, 2014.

Table of Contents

The allowance for loan losses as a percentage of loans held-for-investment increased to 7.41 percent as of June 30, 2014 from 5.42 percent as of December 31, 2013, primarily due the increase in the allowance for loan losses (discussed above).

The allowance for loan losses is considered adequate based upon management's assessment of relevant factors, including the types and amounts of nonperforming loans, historical and current loss experience on such types of loans, and the current economic environment.

The following tables set forth certain information regarding the allocation of our allowance for loan losses to each loan category.

	June 30, 2014			Percentage to	
	Loans	Percent	Allowance	Total	
	Held-for-Investment	of	Amount	Allowance	
		Portfolio			
	(Dollars in thousands)				
Consumer loans					
Residential first mortgage	\$2,329,800	56.5	% \$249,190	81.4	%
Second mortgage	99,112	2.4	% 13,655	4.5	%
Warehouse lending	683,258	16.5	% 2,557	0.8	%
HELOC	121,722	2.9	% 14,066	4.6	%
Other	33,364	0.8	% 2,030	0.7	%
Total consumer loans	3,267,256	79.1	% 281,498	92.0	%
Commercial loans					
Commercial real estate	523,006	12.7	% 19,266	6.3	%
Commercial and industrial	330,256	8.0	% 5,096	1.7	%
Commercial lease financing	10,017	0.2	% 140	—	%
Total commercial loans	863,279	20.9	% 24,502	8.0	%
Total consumer and commercial loans (1)	\$4,130,535	100.0	% \$306,000	100.0	%

(1) Excludes loans carried under the fair value option.

Table of Contents

The following table sets forth the activity regarding our allowance for loan losses.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Beginning balance	\$307,000	\$290,000	\$207,000	\$305,000
Provision for loan losses	6,150	31,563	118,471	51,978
Charge-offs				
Consumer loans				
Residential first mortgage (1)	(5,603)	(63,099)	(16,466)	(88,791)
Second Mortgage	(1,145)	(2,033)	(2,213)	(3,988)
HELOC	(1,055)	(812)	(3,744)	(2,873)
Other consumer	(479)	(587)	(940)	(1,286)
Total consumer loans	(8,282)	(66,531)	(23,363)	(96,938)
Commercial loans				
Commercial real estate	(1,789)	(21,350)	(1,789)	(34,512)
Total charge offs	(10,071)	(87,881)	(25,152)	(131,450)
Recoveries				
Consumer loans				
Residential first mortgage	458	6,687	1,574	12,040
Second mortgage	95	87	179	477
HELOC	62	457	111	562
Other consumer	370	(80)	690	374
Total consumer loans	985	7,151	2,554	13,453
Commercial loans				
Commercial real estate	1,896	2,159	3,011	4,002
Commercial and industrial	40	8	69	17
Commercial lease financing	—	—	47	—
Total commercial loans	1,936	2,167	3,127	4,019
Total recoveries	2,921	9,318	5,681	17,472
Charge-offs, net of recoveries	(7,150)	(78,563)	(19,471)	(113,978)
Ending balance	\$306,000	\$243,000	\$306,000	\$243,000
Net charge-off ratio (1)	0.78	% 6.96	% 1.07	% 4.88
Net charge-off ratio, adjusted (1) (2)	0.78	% 3.56	% 0.94	% 3.24

(1) Excludes loans carried under the fair value option.

Excludes charge-offs of \$2.3 million, respectively, related to the sale of nonperforming and TDR loans during the (2) six months ended June 30, 2014 and \$38.3 million related to the sale of nonperforming and TDR loans during both the three and six months ended June 30, 2013.

Mortgage servicing rights. At June 30, 2014, MSR's included residential MSR's at fair value amounting to \$289.2 million, compared to \$284.7 million at December 31, 2013. During the six months ended June 30, 2014 and 2013, we recorded additions to our MSR's of \$119.5 million and \$237.1 million, respectively, due to loans sales or securitizations. Also, during the six months ended June 30, 2014, we reduced the amount of MSR's by \$91.2 million related to mortgage servicing sales, \$11.8 million related to loans that paid off during the period and a decrease in the fair value of MSR's of \$12.0 million resulting from a decrease in interest rates. During the six months ended June 30, 2013, we reduced the amount of MSR's by \$233.7 million related to mortgage servicing sales, \$69.1 million related to loans that paid off during the period and an increase in the fair value of MSR's of \$83.9 million resulting from the realization of expected cash flows and market driven changes, primarily as a result of increases in mortgage loan rates that led to an expected decrease in prepayment speeds. Our ratio of MSR's to Tier 1 capital is 24.3 percent and 22.6 percent at June 30, 2014 and December 31, 2013, respectively. See "Use of Non-GAAP Financial Measures."



The principal balance of the loans underlying our total MSR's was \$25.3 billion at June 30, 2014, compared to \$25.7 billion at December 31, 2013.

Table of Contents

For information relating to the mortgage servicing rights, see Note 9 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statement, herein.

Reposessed assets. Real property we acquire as a result of the foreclosure process is classified as real estate owned until it is sold. It is transferred from the loans held-for-investment portfolio at the lower of cost or fair value, less disposal costs. Management decides whether to rehabilitate the property or sell it "as is" and whether to list the property with a broker. The \$5.1 million decrease in reposessed assets from December 31, 2013 to June 30, 2014, was primarily due to the \$20.9 million in reposessed assets additions and the \$25.9 million in reposessed assets disposals during the six months ended June 30, 2014.

The following table provides the activity for reposessed assets during each of the past five quarters.

	Three Months Ended		December 31,	September 30,	June 30,
	June 30, 2014	March 31, 2014	2013	2013	2013
	(Dollars in thousands)				
Beginning balance	\$31,076	\$36,636	\$66,530	\$86,382	\$114,356
Additions	13,711	7,221	4,936	12,447	15,274
Disposals	(13,208)	(12,781)	(34,830)	(32,299)	(43,248)
Ending balance	\$31,579	\$31,076	\$36,636	\$66,530	\$86,382

Federal Home Loan Bank stock. At June 30, 2014, holdings of Federal Home Loan Bank stock remained unchanged at \$209.7 million from December 31, 2013. Once purchased, Federal Home Loan Bank shares must be held for five years before they can be redeemed. As a member of the Federal Home Loan Bank, we are required to hold shares of Federal Home Loan Bank stock in an amount equal to at least 1.0 percent of aggregate unpaid principal balance (net of write downs) of our mortgage loans, home purchase contracts and similar obligations at the beginning of each year, or 5.0 percent of our Federal Home Loan Bank advances, whichever is greater.

Premises and equipment. Premises and equipment, net of accumulated depreciation increased \$3.8 million from \$231.4 million at December 31, 2013 to \$235.2 million at June 30, 2014. The increase was primarily due to software upgrades for improved system functionality throughout the Company.

Net deferred tax asset. At June 30, 2014, our net deferred tax assets were primarily attributable to U.S. net operating loss carryforwards. At June 30, 2014, our net deferred tax asset was \$435.2 million, as compared to \$414.7 million at December 31, 2013. The increase during the six months ended June 30, 2014, was primarily due to the increase in our allowance for loan losses, which increased from \$207.0 million at December 31, 2013 to \$306.0 million at June 30, 2014.

We will continue to regularly assess the realizability of our deferred tax assets. Changes in earnings performance and future earnings projections, among other factors, may cause us to adjust our valuation allowance, which will impact our income tax expense in the period we determine that these factors have changed.

See Note 16 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

Derivatives. We write and purchase interest rate swaps to accommodate the needs of customers requesting such services. Customer-initiated activity represented 100.0 percent of total interest rate swap contracts at June 30, 2014 and December 31, 2013. Customer-initiated trading derivatives are used primarily to focus on providing derivative products to customers that enables them to manage interest rate risk exposure. Market risk from unfavorable movements in interest rates is generally economically hedged by concurrently entering into offsetting derivative contracts resulting in no net exposure to us, outside of counterparty performance. The offsetting derivative contracts

generally have nearly identical notional values, terms and indices. See Note 10 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements herein.

Table of Contents

The following table provides derivative activity for the three and six months ended March 31, 2014 and 2013.

	Interest Rate Contracts (Notional Amount)			
	Three Months Ended June 30,		Six Months Ended June 30,	
	2014	2013	2014	2013
	(Dollars in thousands)			
Beginning balance	\$315,190	\$134,681	\$204,895	\$202,492
Additions	67,103	10,536	179,249	16,296
Maturities/amortizations	(2,643	) (6,924	) (4,494	) (8,012
Terminations	(4,636	) —	(4,636	) (71,853
Ending balance	\$375,014	\$138,293	\$375,014	\$138,923

For information relating to derivatives, see Note 10 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

Other assets. Other assets increased \$8.9 million from December 31, 2013 to June 30, 2014. This was primarily due to an increase in accrued interest for loan repurchases with government guarantees.

Accrued interest receivable, which is included in other assets, increased \$9.5 million from December 31, 2013 to June 30, 2014. This was primarily due to our interest-earning assets increasing by \$0.5 billion to \$8.4 billion at June 30, 2014, as compared to \$7.9 billion at December 31, 2013. The increase in interest-earning assets is primarily due to a \$0.6 billion increase in investment securities available for sale. We typically collect interest in the month following the month in which it is earned.

## Liabilities

Deposits. Our deposits consist of four primary categories: retail deposits, government deposits, wholesale deposits and company controlled deposits. Total deposit accounts increased \$503.6 million, or 8.2 percent at June 30, 2014, from December 31, 2013, primarily due to growth in retail and government demand and savings deposits.

Our branch retail deposits increased \$163.9 million at June 30, 2014, compared to December 31, 2013, primarily due to growth in demand and savings deposits.

We have continued to increase our core deposit accounts and improve our mix of deposits. The overall need for deposit funding in during the six months ended June 30, 2014 has continued to keep pace with the volume of our mortgage originations. This has allowed us to run-off higher costing deposits, as we continue to have success in bringing in core checking, savings and money market accounts.

We have focused on increasing our commercial retail deposits. Our commercial retail deposits have increased \$33.7 million or 23.9 percent at June 30, 2014, compared to December 31, 2013.

We call on local governmental agencies, and other public units, as an additional source for deposit funding. These deposit accounts include \$340.2 million of certificates of deposit with maturities typically less than one year and \$474.5 million in checking and savings accounts at June 30, 2014.

We generate deposits from our retail banking network and no longer purchase wholesale deposits. Wholesale deposits continued to run-off during the three months ended June 30, 2014 and decreased by \$8.4 million from December 31, 2013.

Company controlled deposits arise due to our servicing of loans for others and represent the portion of the investor custodial accounts on deposit with the Bank. These deposits do not currently bear interest.

We participate in the Certificates of Deposit Account Registry Service ("CDARS") program, through which certain customer certificates of deposit ("CD") are exchanged for CDs of similar amounts from other participating banks. This gives customers the potential to receive FDIC insurance up to \$50.0 million. At June 30, 2014, \$353.5 million of total CDs were enrolled in the CDARS program, with \$313.4 million originating from public entities and \$14.2 million originating from retail customers. In exchange, we received reciprocal CDs from other participating banks totaling \$87.7 million from public entities

Table of Contents

and \$265.8 million from retail customers at June 30, 2014. We continue to provide our customers CDAR deposit option and total CDARS balances increased \$17.7 million at June 30, 2014, compared to December 31, 2013.

The composition of our deposits was as follows.

	June 30, 2014 (Dollars in thousands)			December 31, 2013			
	Balance	Yield/Rate	% of Deposits	Balance	Yield/Rate	% of Deposits	
Retail deposits							
Branch retail deposits							
Demand accounts	\$706,767	0.08	% 10.6	% \$670,039	0.09	% 10.9	%
Savings accounts	3,104,689	0.65	% 46.9	% 2,849,644	0.46	% 46.4	%
Money market demand accounts	231,093	0.15	% 3.5	% 262,009	0.15	% 4.3	%
Certificates of deposit (1)	926,166	0.73	% 13.9	% 1,023,141	0.72	% 16.7	%
Total branch retail deposits	4,968,715	0.56	% 74.9	% 4,804,833	0.45	% 78.3	%
Commercial retail deposits							
Demand accounts	105,671	0.01	% 1.6	% 93,515	0.01	% 1.5	%
Savings accounts	32,941	0.51	% 0.5	% 19,635	0.40	% 0.3	%
Money market demand accounts	35,148	0.57	% 0.5	% 25,095	0.54	% 0.4	%
Certificates of deposit (1)	1,187	0.84	% —	% 2,988	0.41	% 0.1	%
Total commercial retail deposits	174,947	0.22	% 2.6	% 141,233	0.17	% 2.3	%
Total retail deposits	5,143,662	0.56	% 77.5	% 4,946,066	0.44	% 80.6	%
Government deposits							
Demand accounts	174,804	0.38	% 2.6	% 104,466	0.26	% 1.7	%
Savings accounts	299,646	0.52	% 4.5	% 183,128	0.27	% 3.0	%
Certificates of deposit	340,204	0.40	% 5.1	% 314,804	0.38	% 5.1	%
Total government deposits (2)	814,654	0.44	% 12.2	% 602,398	0.33	% 9.8	%
Wholesale deposits	267	0.06	% —	% 8,717	3.43	% 0.1	%
Company controlled deposits (3)	685,326	—	% 10.3	% 583,145	—	% 9.5	%
Total deposits (4)	\$6,643,909	0.48	% 100.0	% \$6,140,326	0.39	% 100.0	%

(1) The aggregate amount of certificates of deposit with a minimum denomination of \$100,000 was approximately \$0.8 billion at both June 30, 2014 and December 31, 2013, respectively.

(2) Government deposits include funds from municipalities and schools.

(3) These accounts represent a portion of the investor custodial accounts and escrows controlled by us in connection with loans serviced for others and that have been placed on deposit with the Bank.

(4) The aggregate amount of deposits with a balance over \$250,000 was approximately \$2.2 billion and \$1.7 billion at June 30, 2014 and December 31, 2013, respectively.

Federal Home Loan Bank advances. Federal Home Loan Bank advances increased \$43.7 million at June 30, 2014 from December 31, 2013, which reflects an increase in funding due to the growth of our assets. We rely upon advances from the Federal Home Loan Bank as a source of funding for the origination or purchase of loans for sale in the secondary market and for providing duration specific short-term and medium-term financing. The outstanding balance of Federal Home Loan Bank advances fluctuates from time to time depending on our current inventory of mortgage loans held-for-sale and the availability of lower cost funding sources.

For information relating to the Federal Home Loan Bank advances, see Note 11 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statement, herein.

Long-term debt. As part of our overall capital strategy, we previously raised capital through the issuance of trust-preferred securities by our special purpose financing entities formed for the offerings. The outstanding trust preferred securities mature 30 years from issuance, are callable by us after five years, and pay interest quarterly. Under these trust preferred arrangements, we have the right to defer interest payments to the trust preferred security holders for up to five years.

Table of Contents

At June 30, 2014, long-term debt includes a fair value of \$97.7 million in VIE long-term debt associated with HELOC securitizations which are consolidated in the Consolidated Financial Statements, in Item 1. Financial Statements herein. We acquired all remaining HELOC loans, the proceeds of which were used by the trust to repay outstanding debt.

For information relating to long-term debt, see Note 12 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statement, herein.

Representation and warranty reserve. We sell most of the residential first mortgage loans that we originate into the secondary mortgage market. When we sell mortgage loans, we make customary representations and warranties to the purchasers, including sponsored securitization trusts and their insurers (primarily Fannie Mae and Freddie Mac), about various characteristics of each loan, such as the manner of origination, the nature and extent of underwriting standards applied and the types of documentation being provided. Typically, these representations and warranties are in place for the life of the loan. If a defect in the origination process is identified, we may be required to either repurchase the loan or indemnify the purchaser for losses it sustains on the loan. If there are no such defects, generally we have no liability to the purchaser for losses it may incur on such loan.

We maintain a representation and warranty reserve to account for the expected losses related to loans we might be required to repurchase (or the indemnity payments we may have to make to purchasers). The representation and warranty reserve takes into account both our estimate of expected losses on loans sold during the current accounting period, as well as adjustments to our previous estimates of expected losses on loans sold. In each case, these estimates are based on the most recent data available to us, including data from third parties, regarding demands for loan repurchases, actual loan repurchases, and actual credit losses on repurchased loans, among other factors. Provisions added to the representation and warranty reserve for current loan sales reduce our net gain on loan sales. Adjustments to our previous estimates are recorded under noninterest income in the income statement as an increase or decrease to representation and warranty reserve - change in estimate.

Activity in the representation and warranty reserve during the last five quarters is provided in the table below.

	Three Months Ended				
	June 30, 2014	March 31, 2014	December 31, 2013	September 30, 2013	June 30, 2013
	(Dollar in thousands)				
Beginning balance	\$48,000	\$54,000	\$174,000	\$185,000	\$185,000
Provision for new loans sales	1,734	1,229	3,018	3,719	5,052
Provision adjustment for previous estimates	5,226	(1,672)	(15,425)	5,205	28,941
Charge-offs, net of recoveries	(4,960)	(5,557)	(107,593)	(19,924)	(33,993)
Ending balance	\$50,000	\$48,000	\$54,000	\$174,000	\$185,000

A significant factor in the estimate of probable losses is the activity of the Agencies, including the number of loan files they review or intend to review, the number of subsequent repurchase demands made by the Agencies and the percentage of those repurchase demands that actually result in a repurchase by the Bank. The majority of our loan sales have been to Agencies, which are a significant source of our current repurchase demands. These demands were primarily concentrated in the pre-2009 origination years. The recent settlement agreements with Fannie Mae and Freddie Mac related to loans sold prior to 2009 lowers our loss estimates going forward.

The following table summarizes the amount of quarterly Fannie Mae and Freddie Mac audit file review requests by number of accounts. Such requests precede the repurchase demands that Fannie Mae and Freddie Mac may make thereafter.



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Three Months Ended

	June 30, 2014	March 31, 2014	December 31, 2013	September 30, 2013	June 30, 2013
Fannie Mae	935	1,076	1,068	2,105	3,765
Freddie Mac	646	640	644	1,687	742
Total	1,581	1,716	1,712	3,792	4,507

103

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Table of Contents

During the six months ended June 30, 2014, we had \$22.6 million in Fannie Mae new repurchase demands and \$11.5 million in Freddie Mac new repurchase demands. The following table summarizes the amount of quarterly new repurchase demands we have received by loan origination year.

	Three Months Ended		December 31,	September 30,	June 30,
	June 30, 2014	March 31, 2014	2013	2013	2013
	(Dollars in thousands)				
2008 and prior (1)	\$3,629	\$8,714	\$96,674	\$114,073	\$136,040
2009-2014	30,522	28,607	19,904	12,509	16,484
Total	\$34,151	\$37,321	\$116,578	\$126,582	\$152,524
Number of accounts	150	169	635	804	800

(1) Includes a significant portion of the repurchase request and obligations associated with loans with the settlement agreements with Fannie Mae and Freddie Mac.

The following table summarizes the aggregate amount of pending repurchase demands at the end of each quarterly period noted.

	Three Months Ended		December 31,	September 30,	June 30,
	June 30, 2014	March 31, 2014	2013	2013	2013
	(Dollars in thousands)				
Period end balance	\$53,663	\$69,401	\$97,170	\$155,159	\$114,965
Percent non-agency (approximately)	1.8	% 2.0	% 2.6	% 0.7	% 1.6

The following table summarizes the trends with respect to key model attributes and assumptions for estimating the representation and warranty reserve.

	June 30, 2014	December 31, 2013	
	(Dollars in Thousands)		
Unpaid principal balance of loans sold (1) (2)	\$251,500,000	\$244,100,000	
Loan file review as percentage of unpaid principal balance	7.3	% 8.2	%
Repurchase demand rate (3)	15.2	% 14.5	%
Actual repurchase rate (4)	33.0	% 35.5	%
Loss severity rate (5)	10.7	% 12.3	%

(1) Includes servicing sold with recourse.

(2) Includes a significant portion of the repurchase requests and obligations associated with loans with the settlement agreements with Fannie Mae and Freddie Mac.

(3) The percent of loan file reviews that is expected to result in a repurchase demand.

(4) Weighted average of the appeals loss rate.

(5) Average loss severity rate expected to be experienced on actual repurchases made (post appeal loss).

For information relating to the representation and warranty reserve, see Note 13 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statement, herein.

Other liabilities. Other liabilities primarily consist of a reserve for possible contingent liabilities, undisbursed payments, escrow accounts, forward agency and derivative liability and the Ginnie Mae liability resulting from the recognition of our unilateral right to repurchase certain mortgage loans currently included in Ginnie Mae securities. Other liabilities increased at June 30, 2014, from December 31, 2013, primarily due to a \$31.0 million increase in

undisbursed payments on loans serviced for others liability from \$86.8 million at December 31, 2013 to \$117.8 at June 30, 2014. These amounts represents payments recieved from borrowers interest, principal and related loans charges which have not been remitted to investors. The Ginnie Mae liability totaled \$22.4 million and \$20.8 million at June 30, 2014 and December 31, 2013, respectively. These amounts are for certain loans sold to Ginnie Mae, as to which we have not yet repurchased, but have the unilateral right to do so. With respect to such loans sold to Ginnie Mae, a corresponding asset was included in loans held-for-sale. Escrow accounts totaled \$43.4 million and \$39.9 million at June 30, 2014 and December 31, 2013, respectively. Escrow accounts are maintained on behalf of mortgage customers and include funds collected for real estate taxes, homeowners insurance and other insured product liabilities.

## Table of Contents

Other liabilities also included an accrual for possible contingent liabilities. As of June 30, 2014, our total accrual for contingent liabilities was \$83.5 million, which decreased from December 31, 2013. At June 30, 2014, the accrual for possible contingent liabilities includes the \$78.0 million fair value liability associated with the DOJ Settlement, which decreased as compared to \$93.0 million at December 31, 2013. See Note 18 of the Notes to the Consolidated Financial Statements, in Item 1. Financial Statements, herein.

### Fair Value

#### Level 3 Financial Instruments

At June 30, 2014 and December 31, 2013, Level 3 assets recorded at fair value on a recurring basis totaled \$545.8 million and \$514.7 million, or 5.5 percent and 5.5 percent of total assets, respectively, and consisted primarily of loans held-for-investment, MSRs and mortgage rate lock commitments. At June 30, 2014 and December 31, 2013, there were \$175.7 million and \$198.8 million Level 3 liabilities recorded at fair value on a recurring basis, respectively, which primarily consisted of long-term debt and DOJ litigation.

At June 30, 2014 and December 31, 2013, Level 3 assets recorded at fair value on a non-recurring basis were \$118.3 million and \$106.4 million, respectively, and no Level 3 liabilities were recorded at fair value on a non-recurring basis. The Level 3 assets recorded at fair value on a non-recurring basis were 1.2 percent and 1.1 percent of total assets at June 30, 2014 and December 31, 2013, respectively, and consisted of residential first mortgage and commercial real estate impaired loans held-for-investment and repossessed assets.

Refer to Note 3 of the Notes to Consolidated Financial Statements, in Item 1. Financial Statements, herein, for a further discussion of fair value measurements.

### Capital Resources and Liquidity

Our principal uses of funds include loan originations and operating expenses. At June 30, 2014, we had outstanding rate-lock commitments to lend \$3.6 billion in mortgage loans, compared to \$2.3 billion at December 31, 2013. These commitments may expire without being drawn upon and therefore, do not necessarily represent future cash requirements. Total commercial and consumer unused collateralized lines of credit totaled \$1.4 billion at June 30, 2014 and \$2.0 billion at December 31, 2013.

Capital. We had a net loss available to common shareholders of \$53.4 million during the six months ended June 30, 2014. We did not pay any cash dividends on our common stock during the six months ended June 30, 2014 or during the year ended December 31, 2013. On February 19, 2008, our board of directors suspended future dividends payable on our common stock. Under the capital distribution regulations, a savings bank that is a subsidiary of a savings and loan holding company must either notify or seek approval from the OCC of an association capital distribution at least 30 days prior to the declaration of a dividend or the approval by our board of directors of the proposed capital distribution. The 30-day period allows the OCC to determine whether or not the distribution would not be advisable. Because we are under the Consent Order, we currently must seek approval from the OCC prior to making a capital distribution from the Bank. In addition, under the Supervisory Agreement, the Company agreed to request prior non-objection of the Federal Reserve to pay dividends or other capital distributions.

The Bank is subject to various regulatory capital requirements administered by the federal banking agencies. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Bank must meet specific capital guidelines that involve quantitative measures of the Bank's assets, liabilities and certain off-balance-sheet items as calculated under regulatory accounting practices. The Bank's capital amounts and classification are also subject to

qualitative judgments by regulators about components, risk weightings and other factors.

Table of Contents

At June 30, 2014, the Bank was considered "well-capitalized" for regulatory purposes. The following table shows the regulatory capital ratios as of the dates indicated. These ratios are applicable to the Bank only.

	June 30, 2014			December 31, 2013			June 30, 2013		
	Amount	Ratio		Amount	Ratio		Amount	Ratio	
Tier 1 leverage (to adjusted tangible assets)	\$1,188,936	12.52	%	\$1,257,608	13.97	%	\$1,390,582	11.00	%
Total adjusted tangible asset base (1)	\$9,493,531			\$9,004,904			\$12,646,776		
Tier 1 capital (to risk weighted assets)	\$1,188,936	23.75	%	\$1,257,608	26.82	%	\$1,390,582	23.73	%
Total capital (to risk weighted assets)	1,254,445	25.05	%	1,317,964	28.11	%	1,465,860	25.01	%
Risk weighted asset base (1)	\$5,006,897			\$4,688,545			\$5,861,221		

(1) Based on adjusted total assets for purposes of core capital and risk-weighted assets for purposes of total risk-based capital.

The bank regulatory agencies have issued guidelines establishing capital requirements for banks. These guidelines are based upon the 1988 capital accord ("Basel I") of the Basel Committee on Banking Supervision ("BCBS"). We currently calculate our risk-based capital ratios under guidelines adopted by the OCC based on the Basel I framework. Under the current risk based capital framework, a bank's balance sheet assets and credit equivalent amounts of off-balance sheet items are assigned to one of four broad risk categories. The aggregated dollar amount in each category is then multiplied by the risk weighting assigned to that category. The resulting weighted values from each of the four categories are added together and this sum is the risk-weighted assets total that comprises the denominator of certain risk-based capital ratios. Tier 1 capital and Total Risk Based capital are each divided by this denominator (risk-weighted assets) to determine the Tier 1 capital and Total Risk-Based capital ratios.

In July 2013, the federal bank regulators issued interim final rules (the "New Capital Rules") implementing the Basel Committee's December 2010 final capital framework for strengthening international capital standards, known as Basel III, as well as certain provisions of the Dodd-Frank Act. In October 2013, the OCC and Federal Reserve released final rules detailing the U.S. implementation of Basel III. The New Capital Rules substantially revise the risk-based capital requirements applicable to bank holding companies and their depository institution subsidiaries. The New Capital Rules revise the components of capital and address other issues affecting the numerator in regulatory capital ratios. The New Capital Rules also address asset risk weights and other issues affecting the denominator in regulatory capital ratios and replace the existing general risk-weighting approach based on Basel I with a more risk-sensitive approach based, in part, on the standardized approach as part of Basel II. The New Capital Rules also implement the requirements of Section 939A of the Dodd-Frank Act to remove references to credit ratings from the federal bank regulators' rules.

The New Capital Rules are effective for us on January 1, 2015 subject to a phase-in period extending through January 2019. The New Capital Rules, among other things, (i) introduce a new capital measure called "Common Equity Tier 1" ("CET1"), (ii) specify that Tier 1 capital consists of CET1 and "Additional Tier 1 capital" instruments meeting certain revised requirements, (iii) define CET1 narrowly by requiring that most deductions/adjustments to regulatory capital measures be made to CET1, and (iv) expand the scope of the deductions/adjustments to capital as compared to existing regulations.

Savings and loan holding companies are not currently subject to consolidated capital requirements. Pursuant to the Dodd-Frank Act, the U.S. bank regulatory agencies have established minimum leverage and risk-based capital requirements for savings and loan holding companies. Beginning January 1, 2015 savings and loan holding companies will be subject to the same consolidated capital requirements as bank holding companies.

The New Capital Rules also introduce a new capital conservation buffer designed to absorb losses during periods of economic stress. The capital conservation buffer is composed entirely of CET1, on top of these minimum risk-weighted asset ratios. Banking institutions with a ratio of CET1 to risk-weighted assets above the minimum but below the capital conservation buffer will face constraints on dividends, equity repurchases and compensation based on the amount of the shortfall. When fully phased-in on January 1, 2019, the New Capital Rules will require us to maintain an additional capital conservation buffer of 2.5 percent of risk-weighted assets above the minimum risk-based capital ratio requirements.

Flagstar is not subject to the Federal Reserve's Comprehensive Capital Analysis and Review ("CCAR") program. However as a midsize bank (\$10 to \$50 billion in assets), Flagstar is required to submit a Dodd-Frank stress test (DFAST) by the end of March every year. DFAST requires banks to project results over a nine-quarter planning horizon under three scenarios (baseline, adverse, and severely adverse) published by the Federal Reserve and to show that the bank would exceed regulatory minimum capital standards for the Tier 1 leverage ratio, Tier 1 common ratio, Tier 1 risk-based capital ratio, and the Total risk-based capital ratio under all of these scenarios. In addition, banks are encouraged to employ an additional bank-

Table of Contents

specific, idiosyncratic scenario designed to "break the bank". This latter scenario is designed to provide senior management and the Board with a worst-case analysis to guide their capital planning.

The New Capital Rules provide for a number of deductions from and adjustments to CET1. These include, for example, the requirement that mortgage servicing rights, certain deferred tax assets and significant investments in non-consolidated financial entities be deducted from CET1 to the extent that any one such category exceeds 10 percent of CET1 or all such items, in the aggregate, exceed 15 percent of CET1. The New Capital Rules prescribe a new standardized approach for risk weightings that expands the risk-weighting categories from the current four Basel I-derived categories to a much larger and more risk-sensitive number of categories resulting in higher risk weights for a variety of asset classes.

Certain regulatory capital ratios for the Bank as of June 30, 2014 are shown in the following table.

June 30, 2014	Regulatory Minimums	Regulatory Minimums to be Well-Capitalized	Bank	
Basel I Ratios				
Tier 1 leverage ratio	4.00	% 5.00	% 12.52	%
Basel III Ratios (fully phased-in) (1)				
Common equity Tier 1 capital ratio (1)	4.50	% 6.50	% 20.31	%
Tier 1 leverage ratio (1)	4.00	% 5.00	% 11.44	%

(1) See "Use of Non-GAAP Financial Measures."

**Liquidity.** Liquidity measures the ability to meet current and future cash flow needs as they become due. The liquidity of a financial institution reflects its ability to meet loan requests, to accommodate possible outflows in deposits and to take advantage of interest rate and market opportunities. The ability of a financial institution to meet current financial obligations is a function of the balance sheet structure, the ability to liquidate assets, and the access to various sources of funds.

We primarily originate agency eligible loans and therefore the majority of new residential first mortgage loan originations are readily convertible to cash, either by selling them as part of our monthly agency sales, private party whole loan sales, or by pledging them to the Federal Home Loan Bank of Indianapolis and borrowing against them. We use the Federal Home Loan Bank of Indianapolis as our primary source for funding our residential mortgage business due to its flexibility in terms of being able to borrow or repay borrowings as daily cash needs require.

The amount we can borrow, or the value we receive for the assets pledged to our liquidity providers, varies based on the amount and type of pledged collateral as well as the perceived market value of the assets and the "haircut" off the market value of the assets. That value is sensitive to the pricing and policies of our liquidity providers and can change with little or no notice.

In addition to operating expenses at a particular level of mortgage originations, our cash flows are fairly predictable and relate primarily to the funding cash outflows of residential first mortgages and the securitization and sales cash inflows of those residential first mortgages. Our mortgage warehouse funding line of business also generates cash flows as funds are extended to correspondent relationships to close new loans. Those loans are repaid when the correspondent sells the loan. Other material cash flows relate to growing our commercial lines of business and the loans we service for others and consist primarily of principal, interest, taxes and insurance escrows. Those monies come in over the course of the month and are paid out based on predetermined schedules. Those flows are largely a function of the size of the servicing book and the volume of refinancing activity of the loans serviced. In general,



monies received in one month are paid during the following month with the exception of taxes and insurance monies that are held until such are due.

As governed and defined by our internal liquidity policy, we maintain adequate excess liquidity levels appropriate to cover both unanticipated operational and regulatory requirements. In addition to this standby liquidity, we also maintain targeted minimum levels of unused borrowing capacity as an additional cushion against unexpected liquidity needs. Each business day, we forecast 90 days of daily cash needs. This allows us to determine our projected near term daily cash fluctuations and also to plan and adjust, if necessary, future activities. As a result, we would be able to make adjustments to operations as required to meet the liquidity needs of our business, including adjusting deposit rates to increase deposits, planning for additional Federal Home Loan Bank borrowings, accelerating sales of loans held-for-sale (Agencies and or

## Table of Contents

private), selling loans held-for-investment or securities, borrowing through the use of repurchase agreements, reducing originations, making changes to warehouse funding facilities, or borrowing from the discount window.

Our liquidity position is continuously monitored and adjustments are made to the balance between sources and uses of funds as deemed appropriate. Management is not aware of any events that are reasonably likely to have a material adverse effect on our liquidity, capital resources or operations.

**Borrowings.** The Federal Home Loan Bank provides loans, also referred to as advances, on a fully collateralized basis, to savings banks and other member financial institutions. We are currently authorized through a resolution of our board of directors to apply for advances from the Federal Home Loan Bank using approved loan types as collateral. At June 30, 2014, we had an authorized line of credit of \$7.0 billion that could be utilized to the extent we provide sufficient collateral. At June 30, 2014, we had \$1.0 billion of advances outstanding and an additional \$1.8 billion of collateralized borrowing capacity available at the Federal Home Loan Bank.

We have arrangements with the Federal Reserve Bank of Chicago to borrow as appropriate from its discount window. The discount window is a borrowing facility that is intended to be used only for short-term liquidity needs arising from special or unusual circumstances. The amount we are allowed to borrow is based on the lendable value of the collateral that we provide. To collateralize the line, we pledge commercial and industrial loans that are eligible based on Federal Reserve Bank of Chicago guidelines. At June 30, 2014, we had pledged commercial and industrial loans amounting to \$58.0 million with a lendable value of \$35.7 million. At December 31, 2013, we had pledged commercial and industrial loans amounting to \$38.7 million with a lendable value of \$25.5 million. The increase in the available loan collateral was due to an increase in commercial loans. At June 30, 2014 and December 31, 2013, we had no borrowings outstanding against this line of credit.

## Critical Accounting Policies

Various elements of our accounting policies, by their nature, are inherently subject to estimation techniques, valuation assumptions and other subjective assessments. Certain accounting policies that, due to the judgment, estimates and assumptions inherent in those policies are critical to an understanding of our Consolidated Financial Statements, in Item 1. Financial Statements herein. These policies relate to: (a) fair value measurements; (b) the determination of our allowance for loan losses; (c) the determination of our representation and warranty reserve; and (d) the determination of the accrual for pending and threatened litigation. We believe the judgment, estimates and assumptions used in the preparation of our Consolidated Financial Statements, in Item 1. Financial Statements herein, are appropriate given the factual circumstances at the time. However, given the sensitivity of our Consolidated Financial Statements, in Item 1. Financial Statements herein, to these critical accounting policies, the use of other judgments, estimates and assumptions could result in material differences in our results of operations and/or financial condition. For further information on our critical accounting policies, please refer to our Annual Report on Form 10-K for the year ended December 31, 2013, which is available on our website, [www.flagstar.com](http://www.flagstar.com), under the Investor Relations section, or on the website of the Securities and Exchange Commission, at [www.sec.gov](http://www.sec.gov).

## Use of Non-GAAP Financial Measures

In addition to results presented in accordance with GAAP, this report includes non-GAAP financial measures such as an adjusted efficiency ratio, the ratio of total nonperforming assets to Tier 1 capital (to adjusted total assets) and estimated Basel III ratios. We believe these non-GAAP financial measures provide additional information that is useful to investors in helping to understand the underlying performance and trends of our unique business model. Such measures also help investors to facilitate performance comparisons and benchmarks with other bank and thrift peers in our industry.

Non-GAAP financial measures have inherent limitations, which are not required to be uniformly applied and are not audited. Readers should be aware of these limitations and should be cautious with respect to the use of such measures. To mitigate these limitations, we have practices in place to ensure that these measures are calculated using the appropriate GAAP or regulatory components in their entirety and to ensure that our performance is properly reflected to facilitate consistent period-to-period comparisons. Although we believe the non-GAAP financial measures disclosed in this report enhance investors' understanding of our business and performance, these non-GAAP measures should not be considered in isolation, or as a substitute for those financial measures prepared in accordance with GAAP.

Efficiency ratio and efficiency ratio (adjusted). The efficiency ratio, which generally measures the productivity of a bank, is calculated as noninterest expense divided by total operating income. Total operating income includes net interest income and total noninterest income. Management utilizes the efficiency ratio to monitor its own productivity and believes the ratio provides investors with a meaningful tool to monitor period to period productivity trends.

## Table of Contents

Under the efficiency ratio (adjusted), noninterest expense and income (GAAP) is presented excluding non-recurring items to arrive at adjusted noninterest expense and income (non-GAAP), which is included in the numerator and denominator for the efficiency ratio. As the provision for loan losses is already excluded by the ratio's own definition, we believe that the exclusion of representation and warranty reserve - change in estimate provides investors with a more complete picture of our productivity and ability to generate operating income. The one-time item represents a fair value adjustment that is not expected to recur and items that were a result of the Assured and MBIA litigation settlements. The efficiency ratio (adjusted) provides investors with a meaningful base for period to period comparisons, which management believes will assist investors in analyzing our operating results and predicting future performance. These non-GAAP financial measures are also utilized internally by management to assess the performance of our own business.

Our calculations of the efficiency ratio may differ from the calculation of similar measures used by other bank and thrift holding companies, and should be used to determine and evaluate period to period trends in our performance, rather than in comparison to other similar non-GAAP measurements utilized by other companies. In addition, investors should keep in mind that the items excluded from income and expenses in the efficiency ratio (adjusted) are recurring and integral expenses to our operations, and that these expenses will still accrue under similar GAAP measures.

Nonperforming assets / Tier 1 + Allowance for Loan Losses. The ratio of nonperforming assets to Tier 1 and allowance for loan losses divides the total level of nonperforming assets held for investment by Tier 1 capital (to adjusted total assets), as defined by bank regulations, plus allowance for loan losses. We believe these measurements are meaningful measures of capital adequacy used by investors, regulators, management and others to evaluate the adequacy of capital in comparison to other companies within the industry.

Mortgage servicing rights to Tier 1 capital ratio. The ratio of mortgage servicing rights to Tier 1 capital divides the total mortgage servicing rights by Tier 1 capital, as defined by bank regulations. We believe these measurements are meaningful measures of capital adequacy, especially in relation to the level of our mortgage servicing rights. This ratio allows our investors, regulators, management and other parties to measure the adequacy and quality of our mortgage servicing rights and capital, in comparison to other companies within our industry.

Basel I to Basel III (fully phased-in) reconciliation. We currently calculate our risk-based capital ratios under guidelines adopted by the OCC based on the 1988 Capital Accord ("Basel I") of the Basel Committee on Banking Supervision (the "Basel Committee"). In December 2010, the Basel Committee released its final framework for Basel III, which will strengthen international capital and liquidity regulations. When fully phased-in, Basel III will increase capital requirements through higher minimum capital levels as well as through increases in risk-weights for certain exposures. Additionally, the final Basel III rules place greater emphasis on common equity. In October 2013, the OCC and Federal Reserve released final rules detailing the U.S. implementation of Basel III and the application of the risk-based and leverage capital rules to top-tier savings and loan holding companies. We will begin transitioning to the Basel III framework in January 2015 subject to a phase-in period extending through January 2019. We are currently evaluating the impact of the final Basel III rules. Accordingly, the calculations provided below are estimates. These measures are considered to be non-GAAP financial measures because they are not formally defined by GAAP and the Basel III implementation regulations will not be fully phased-in until 2019. The regulations are subject to change as clarifying guidance becomes available and the calculations currently include our interpretations of the requirements including informal feedback received through the regulatory process. Other entities may calculate the Basel III ratios differently from ours based on their interpretation of the guidelines. Since analysts and banking regulators may assess our capital adequacy using the Basel III framework, we believe that it is useful to provide investors information enabling them to assess our capital adequacy on the same basis.



Table of Contents

The following table displays the calculation for the non-GAAP measures.

Non-GAAP Reconciliation (Dollars in thousands) (Unaudited)					
	Three Months Ended		Six Months Ended		
	June 30, 2014	June 30, 2013	June 30, 2014	June 30, 2013	
Efficiency ratio (adjusted)					
Net interest income (a)	\$62,425	\$47,096	\$120,626	\$102,764	
Noninterest income (b)	102,484	219,959	177,436	404,902	
Less provisions:					
Representation and warranty reserve - change in estimate	5,226	28,940	3,554	46,336	
Significant one-time items:					
Net impairment loss recognized through earnings	—	8,789	—	8,789	
Other noninterest income	—	(36,854 )	\$21,056	(36,854 )	
Adjusted income (c)	\$170,135	\$267,930	\$322,672	\$525,937	
Noninterest expense (d)	\$121,353	\$174,397	\$260,605	\$370,986	
Significant one-time items:					
Legal and professional expense	—	10,000	—	10,000	
Adjusted noninterest expense (e)	\$121,353	\$184,397	\$260,605	\$380,986	
Efficiency ratio (d/(a+b))	73.6	% 65.3	% 87.4	% 73.1	%
Efficiency ratio (adjusted) (e/c)	71.3	% 68.8	% 80.8	% 72.4	%
		June 30, 2014	December 31, 2013	June 30, 2013	
Nonperforming assets / Tier 1 capital + allowance for loan losses					
Nonperforming assets		\$151,741	\$182,321	\$344,318	
Tier 1 capital (to adjusted total assets) (1)		1,188,936	1,257,608	1,390,582	
Allowance for loan losses		306,000	207,000	243,000	
Tier 1 capital + allowance for loan losses		\$1,494,936	\$1,464,608	\$1,633,582	
Nonperforming assets / Tier 1 capital + allowance for loan losses		10.2	% 12.4	% 21.1	%
		June 30, 2014	December 31, 2013	June 30, 2013	
Mortgage servicing rights to Tier 1 capital ratio					
Mortgage servicing rights		\$289,185	\$284,678	\$729,019	
Tier 1 capital (to adjusted total assets) (1)		1,188,936	1,257,608	1,390,582	
Mortgage servicing rights to Tier 1 capital ratio		24.3	% 22.6	% 52.4	%

(1) Represents Tier 1 capital for the Bank.

# Table of Contents

June 30, 2014	Common Equity Tier 1 (to Risk Weighted Assets)	Tier 1 Leverage (to Adjusted Tangible Assets) (1)
Flagstar Bank (the Bank) (2)		
Regulatory capital – Basel I to Basel III (fully phased-in) (3)		
Basel I capital	\$ 1,188,936	\$ 1,188,936
Increased deductions related to deferred tax assets, mortgage servicing assets, and other capital components	(154,900 )	(154,900 )
Basel III (fully phased-in) capital (3)	\$ 1,034,036	\$ 1,034,036
Risk-weighted assets – Basel I to Basel III (fully phased-in) (3)		
Basel I assets	\$ 5,006,897	\$ 9,493,531
Net change in assets	83,669	(453,242 )
Basel III (fully phased-in) assets (3)	\$ 5,090,566	\$ 9,040,289
Capital ratios		
Basel I (2)	23.75 %	12.52 %
Basel III (fully phased-in) (3)	20.31 %	11.44 %

(1) The definition of total assets used in the calculation of the Tier 1 Leverage ratio changed from ending total assets under Basel I to quarterly average total assets under Basel III.

(2) The Bank is currently subject to the requirements of Basel I.

(3) Basel III information is considered estimated and not final at this time as the Basel III rules continue to be subject to interpretation by U.S. Banking Regulators.

Table of Contents

## Item 3. Quantitative and Qualitative Disclosures about Market Risk

Market risk is the risk of loss arising from adverse changes in the fair value of financial instruments due to changes in interest rates, currency exchange rates, or equity prices. We do not have any material foreign currency exchange risk or equity price risk. The primary market risk is interest rate risk and results from timing differences in the repricing of our assets and liabilities, changes in the relationships between rate indices, and the potential exercise of explicit or embedded options.

Interest rate risk is managed by the asset liability committee ("ALCO"), which is composed of several of our executive officers and other members of management, in accordance with policies approved by our board of directors. The ALCO formulates strategies based on appropriate levels of interest rate risk. In determining the appropriate level of interest rate risk, the ALCO considers the impact projected interest rate scenarios have on earnings and capital, liquidity, business strategies, and other factors. The ALCO meets monthly or as deemed necessary to review, among other things, the sensitivity of assets and liabilities to interest rate changes, the book and fair values of assets and liabilities, unrealized gains and losses, purchase and sale activity, loans held-for-sale and commitments to originate loans, and the maturities of investments, borrowings and time deposits.

Financial instruments used to manage interest rate risk include financial derivative products such as interest rate swaps and forward sales commitments. Further discussion of the use of and the accounting for derivative instruments is included in Note 10 of the Notes to Consolidated Financial Statements, in Item 1 Financial Statements, herein. All of our derivatives are accounted for at fair market value. All mortgage loan production originated for sale is accounted for on a fair value basis.

To effectively measure and manage interest rate risk, sensitivity analysis is used to determine the impact on earnings and the net market value of the balance sheet across various interest rate scenarios, balance sheet trends, and strategies. From these simulations, interest rate risk is quantified and appropriate strategies are developed and implemented. Additionally, duration and net interest income sensitivity measures are utilized when they provide added value to the overall interest rate risk management process. The overall interest rate risk position and strategies are reviewed by executive management and the board of directors on an ongoing basis. Business is traditionally managed to reduce overall exposure to changes in interest rates. However, management has the latitude to increase interest rate sensitivity position within certain limits if, in management's judgment, the increase will enhance profitability.

Net interest income simulation analysis provides estimated net interest income of the current balance sheet across alternative interest rate scenarios. The net interest income analysis measures the sensitivity of interest sensitive earnings over a twelve month time horizon. The analysis holds the current balance sheet values constant and does not take into account management intervention. The net interest income simulation demonstrates the level of interest rate risk inherent in the existing balance sheet.

The following table is a summary of the changes in our net interest income that are projected to result from hypothetical changes in market interest rates. The interest rate scenarios presented in the table include interest rates as of June 30, 2014 and December 31, 2013 and adjusted by instantaneous parallel rate changes plus or minus 200 basis points.

June 30, 2014

Scenario	Net interest Income (Dollars in thousands)	\$ Change	% Change	
200	\$261,718	\$15,338	6.0	%
Constant	\$246,380	\$—	—	%
(200)	\$234,686	\$(11,694)	(5.0)	%



December 31, 2013

Scenario	Net interest Income (Dollars in thousands)	\$ Change	% Change	
200	\$286,048	\$35,058	14.0	%
Constant	\$250,990	\$—	—	%
(200)	\$211,613	\$(39,377	) (16.0	)%

In the net interest income simulation, our balance sheet exhibits slight asset sensitivity. When interest rates rise our interest income increases, conversely when interest rates fall our interest income decreased. The net interest income simulation measures the interest rate risk of the balance sheet over a short period over time, typically twelve months. An additional analysis is completed that measures the interest rate risk over an extended period of time. The Economic Value of Equity

Table of Contents

("EVE") analysis provides a fair value of the balance sheet in alternative interest rate scenarios. The EVE analysis does not take into account management intervention and assumes the new rate environment is constant and the change is instantaneous.

The following table is a summary of the changes in our EVE that are projected to result from hypothetical changes in market interest rates. EVE is the market value of assets, less the market value of liabilities, adjusted for the market value of off-balance sheet instruments. The interest rate scenarios presented in the table include interest rates at June 30, 2014 and December 31, 2013 and as adjusted by instantaneous parallel rate changes upward to 300 basis points and downward to 100 basis points. The scenarios are not comparable due to differences in the interest rate environments, including the absolute level of rates and the shape of the yield curve. Each rate scenario reflects unique prepayment, repricing, and reinvestment assumptions. Management derives these assumptions by considering published market prepayment expectations, the repricing characteristics of individual instruments or groups of similar instruments, our historical experience, and our asset and liability management strategy. Further, this analysis assumes that certain instruments would not be affected by the changes in interest rates or would be partially affected due to the characteristics of the instruments.

This analysis is based on our interest rate exposure at June 30, 2014 and December 31, 2013, and does not contemplate any actions that we might undertake in response to changes in market interest rates, which could impact EVE. Further, as this framework evaluates risks to the current statement of financial condition only, changes to the volumes and pricing of new business opportunities that can be expected in the different interest rate outcomes are not incorporated in this analytical framework. For instance, analysis of our history suggests that declining interest rate levels are associated with higher loan production volumes at higher levels of profitability. While this "natural business hedge" historically offset most, if not all, of the identified risks associated with declining interest rate scenarios, these factors fall outside of the EVE framework. Further, there can be no assurance that this natural business hedge would positively affect the EVE in the same manner and to the same extent as in the past.

There are limitations inherent in any methodology used to estimate the exposure to changes in market interest rates. It is not possible to fully model the market risk in instruments with leverage, option, or prepayment risks. Also, we are affected by basis risk, which is the difference in repricing characteristics of similar term rate indices. As such, this analysis is not intended to be a precise forecast of the effect a change in market interest rates would have on us.

If EVE increases in any interest rate scenario, that would indicate an increasing direction for the margin in that hypothetical rate scenario. A perfectly matched balance sheet would possess no change in the EVE, no matter what the rate scenario. The following table presents the EVE in the stated interest rate scenarios.

June 30, 2014					December 31, 2013				
Scenario	EVE	EVE%	\$ Change	% Change	Scenario	EVE	EVE%	\$ Change	% Change
	(Dollars in thousands)					(Dollars in thousands)			
300	\$1,421,033	15.9	% \$(194,532)	(12.0 )%	300	\$1,131,146	13.4	% \$(261,137)	(18.8 )%
200	\$1,484,588	16.2	% \$(130,977)	(8.1 )%	200	\$1,233,357	14.3	% \$(158,926)	(11.4 )%
100	\$1,552,604	16.5	% \$(62,961 )	(3.9 )%	100	\$1,325,836	15.0	% \$(66,447 )	(4.8 )%
Current	\$1,615,565	16.8	% \$—	—	% Current	\$1,392,283	15.4	% \$—	—
(100)	\$1,651,136	16.9	% \$35,571	2.2	% (100)	\$1,416,747	15.4	% \$(24,464 )	1.8

Our balance sheet exhibits liability sensitivity in an EVE framework. In a rising interest rate scenario, the EVE decreases. The decrease in EVE is the result of the amount of liabilities that would be expected to reprice in the near term exceeding the amount of assets that could similarly reprice over the same time period because such assets may have longer maturities or repricing terms.



Table of Contents

Item 4. Controls and Procedures

Disclosure Controls and Procedures. A review and evaluation was performed by our principal executive and financial officers regarding the effectiveness of our disclosure controls and procedures as of June 30, 2014 pursuant (a) to Rule 13a-15(b) of the Securities Exchange Act of 1934, as amended. Based on that review and evaluation, the principal executive and financial officers have concluded that our current disclosure controls and procedures, as designed and implemented, are operating effectively.

Changes in Internal Controls. During the quarter ended June 30, 2014, there has been no change in our internal control over financial reporting identified in connection with the evaluation required by Rule 13a-15(d) of the (b) Securities Exchange Act of 1934, as amended, that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

Table of Contents

PART II

Item 1. Legal Proceedings

From time to time, the Company is party to legal proceedings incident to its business. See Note 18 of the Notes to Consolidated Financial Statements, in Item 1 Financial Statements, which is incorporated herein by reference.

Item 1A. Risk Factors

There have been no material changes to the risk factors previously disclosed in response to Item 1A to Part I of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2013.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Sale of Unregistered Securities

The Company made no sales of unregistered securities during the quarter ended June 30, 2014.

Issuer Purchases of Equity Securities

The Company made no purchases of its equity securities during the quarter ended June 30, 2014.

Item 3. Defaults upon Senior Securities

The Company had no defaults on senior securities.

The following sets forth arrearage of the payment of dividends on preferred stock.

Under the terms of the Fixed Rate Cumulative Perpetual Preferred Stock, Series C (the "Series C Preferred Stock") the Company may defer payments of dividends. Beginning with the February 2012 payment, the Company has exercised its contractual right to defer regularly scheduled quarterly payments of dividends on Series C Preferred Stock, and is therefore currently in arrears with the dividend payments. As of June 30, 2014, the amount of the arrearage on the dividend payments of the Series C Preferred Stock was \$42.2 million.

Item 4. Mine Safety Disclosures

None.

Item 5. Other Information

Executive Leadership Change

Effective August 4, 2014, Paul Borja, the Company and the Bank's current Chief Financial Officer and Principal Accounting Officer, will assume a new position of Senior Deputy General Counsel in the Company and the Bank's Legal Department. In that role, Mr. Borja will have supervision over legal functions involving mortgage and retail banking; commercial transactions and vendor contracts; and corporate governance, securities and human resources. Prior to joining Flagstar as its Chief Financial Officer, Mr. Borja had been a partner in the Washington, DC office of Kutak Rock LLP, where he practiced in the areas of corporate, banking, securities and tax law. Prior to practicing law, Mr. Borja had practiced as a CPA with KPMG.

Effective August 4, 2014, James K. Cirolì will assume the position of Executive Vice President, Chief Financial Officer and Principal Accounting Officer of both the Company and the Bank, subject to receipt of regulatory non-objection from the Office of the Comptroller of the Currency (the "OCC") and the Board of Governors of the Federal Reserve System (the "Federal Reserve").

For his entire career, Mr. Cirolì, age 49, has worked in a variety of finance roles of increasing responsibility in the financial services sector. Mr. Cirolì comes to the Company from First Niagara Financial Group, Inc., where he served as its Senior Vice President, Corporate Controller and Principal Accounting Officer and supervised a team with responsibility for accounting, treasury operations, regulatory reporting, sourcing, tax and internal controls. Before he joined First Niagara in November 2009, he spent 8 years at Huntington Bancshares Incorporated as Senior Vice President and Assistant Controller.

Table of Contents

Prior to Huntington, he also held positions of progressive responsibility at KeyCorp in its finance function and at Deloitte and Touche.

Subject to receipt of applicable regulatory approval, Mr. Cirolì's base salary will be \$450,000 annually payable in cash. He will also receive a signing bonus of \$100,000 as well as a guaranteed minimum cash bonus for 2014 of \$225,000, payable in the first quarter of 2015. Mr. Cirolì will be entitled to an allowance for relocation expenses and to receive such fringe and other benefits and perquisites as are regularly and generally provided to other senior executives of the Company and the Bank, subject to the terms and conditions of any employee benefits plans and other arrangements maintained by the Company and the Bank.

Item 6. Exhibits

Exhibit No.	Description
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31.1	Section 302 Certification of Chief Executive Officer
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31.2	Section 302 Certification of Chief Financial Officer
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32.1	Section 906 Certification, as furnished by the Chief Executive Officer
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32.2	Section 906 Certification, as furnished by the Chief Financial Officer
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101	Financial statements from Quarterly Report on Form 10-Q of the Company for the quarter ended June 30, 2014, formatted in XBRL: (i) the Consolidated Statements of Financial Condition, (ii) the Consolidated Statements of Operations, (iii) the Consolidated Statements of Comprehensive Income (Loss), (iv) the Consolidated Statements of Stockholders' Equity, (v) the Consolidated Statements of Cash Flows and (vi) the Notes to the Consolidated Financial Statements.
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Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

FLAGSTAR BANCORP, INC.  
Registrant

Date: July 29, 2014

/s/ Alessandro DiNello  
Alessandro DiNello  
President and Chief Executive Officer  
(Principal Executive Officer)

/s/ Paul D. Borja  
Paul D. Borja  
Executive Vice President and Chief Financial Officer  
(Principal Financial and Accounting Officer)



Table of Contents

EXHIBIT INDEX

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