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EVERTEC, Inc. Form 424B4 December 11, 2013 Table of Contents

> Filed Pursuant to 424(b)(4) Registration No. 333-192645

PROSPECTUS

15,233,273 Shares

EVERTEC, Inc.

Common Stock

\$20.60 per share

This is a public offering of shares of common stock of EVERTEC, Inc. The selling stockholders identified in this prospectus are selling 15,233,273 shares. We will not receive any of the proceeds from the sale of the shares being sold by the selling stockholders in this offering.

Subject to completion of this offering, we will repurchase from the underwriters 3,690,036 shares of our common stock being sold by the selling stockholders in this offering. We will repurchase our common stock at the price per share at which the underwriters purchase such shares from the selling stockholders in this offering. The closing of the share repurchase and this offering are contingent on each other.

Our shares of common stock are listed on the New York Stock Exchange (NYSE) under the symbol EVTC. The last reported sale price of our common stock on December 9, 2013 was \$21.11 per share.

We are an emerging growth company under applicable federal securities laws and are eligible for reduced public company reporting requirements. See Risk Factors Risks Related to Our Business As an emerging growth company under the JOBS Act, we are permitted to, and intend to, rely on exemptions from certain reporting and disclosure requirements, which may make our public filings different than that of other public companies.

Investing in our common stock involves risks that are described in the <u>Risk Factors</u> section beginning on page 20 of this prospectus.

Price to Underwriting Proceeds to Public Discounts(1)(2) Selling

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| | | | | | | Stockholders | | |
|-----------|--------|--------------|---------|------------|---------|--------------|--|--|
| Per Share | \$ | 20.60 | \$ | 0.275 | \$ | 20.325 | | |
| Total | \$ 31: | 3,805,423.80 | \$ 3,17 | 74,390.175 | \$ 309. | ,616,273.725 | | |

- (1) See Underwriting for a description of the compensation payable to the underwriters.
- (2) No underwriting discount or commissions will be paid to the underwriters with respect to the shares purchased by us in this offering. Delivery of the shares of common stock will be made on or about December 13, 2013.

Neither the Securities and Exchange Commission nor any state securities commission has approved or disapproved of these securities or passed upon the adequacy or accuracy of this prospectus. Any representation to the contrary is a criminal offense.

Goldman, Sachs & Co.

J.P. Morgan

The date of this prospectus is December 9, 2013.

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You should rely only on the information contained in this prospectus. We have not authorized any person to provide you with any information or represent anything about us or this offering that is not contained in this prospectus. If given or made, any such other information or representation should not be relied upon as having been authorized by us. We are not making an offer in any jurisdiction where an offer or sale is not permitted. The information contained in this prospectus is current only as of its date.

Except as otherwise indicated or unless the context otherwise requires, (a) the terms EVERTEC, we, us, our, the Company and our companies to EVERTEC, Inc. and its subsidiaries on a consolidated basis, (b) the term Holdings refers to EVERTEC Intermediate Holdings, LLC, but not to any of its subsidiaries and (c) the term EVERTEC, LLC refers to EVERTEC Group, LLC and its predecessor entities and their subsidiaries on a consolidated basis, including the operations of its predecessor entities prior to the Merger (as defined below). Neither EVERTEC nor Holdings conducts any operations other than with respect to its indirect or direct ownership of EVERTEC, LLC.

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SUMMARY

This summary highlights key aspects of the information contained elsewhere in this prospectus and may not contain all of the information you should consider before making an investment decision. You should read this summary together with the entire prospectus, including the information presented under the heading Risk Factors and the more detailed information in the historical financial statements and related notes appearing elsewhere in this prospectus. For a more complete description of our business, see the Business section in this prospectus.

Company Overview

EVERTEC is the leading full-service transaction processing business in Latin America and the Caribbean. We are based in Puerto Rico and provide a broad range of merchant acquiring, payment processing and business process management services across 19 countries in the region. We process over 1.8 billion transactions annually, and manage the electronic payment network for over 4,100 automated teller machines (ATM) and over 104,000 point-of-sale (POS) payment terminals. According to the July 2013 Nilson Report, we are the largest merchant acquirer in the Caribbean and Central America and the seventh largest in Latin America based on total number of transactions. We own and operate the ATH network, one of the leading ATM and personal identification number (PIN) debit networks in Latin America. In addition, we provide a comprehensive suite of services for core bank processing, cash processing and technology outsourcing in the regions we serve. We serve a broad and diversified customer base of leading financial institutions, merchants, corporations and government agencies with mission critical technology solutions that are essential to their operations, enabling them to issue, process and accept transactions securely, and we believe that our business is well positioned to continue to expand across the fast growing Latin American region.

We are differentiated, in part, by our diversified business model, which enables us to provide our varied customer base with a broad range of transaction processing services from a single source across numerous channels and geographic markets. We believe this single source capability provides several competitive advantages which will enable us to continue to penetrate our existing customer base with new, complementary services, win new customers, develop new sales channels and enter new markets. We believe these competitive advantages include:

Our ability to package and provide a range of services across our customers business that often need to be sourced from different vendors:

Our ability to serve customers with disparate operations in several geographies with a single integrated technology solution that enables them to manage their business as one enterprise; and

Our ability to capture and analyze data across the transaction processing value chain to provide value-added services that are differentiated from those offered by pure play vendors that only have the technology, capabilities and products to serve one portion of the transaction processing value chain (such as only merchant acquiring or payment processing).

Our broad suite of services span the entire transaction processing value chain and include a range of front-end customer facing solutions as well as back-end support services. These include: (i) merchant acquiring services, which enable POS and e-commerce merchants to accept and process electronic methods of payment such as debit, credit, prepaid and electronic benefits transfer (EBT) cards; (ii) payment processing services, which enable financial institutions and other issuers to manage, support and facilitate the processing for credit, debit, prepaid, ATM and EBT card programs; and (iii) business process management solutions, which provide mission critical technology solutions such as core bank processing, as well as information technology (IT) outsourcing and cash management services to financial institutions, enterprises and governments. We provide these services through a highly scalable, end-to-end technology platform that we manage and operate in-house.

Our end-to-end technology platform includes solutions that encompass the entire transaction processing value chain. This enables us to provide front-end processing services, such as the electronic capture and authorization of transactions at the point-of-sale, and back-end services, such as the clearing and settlement of transactions and account reconciliation for card issuers. Our platform provides us with the broad range of capabilities, flexibility and operating leverage that enable us to innovate and develop new services, differentiate ourselves in the marketplace and generate significant operating efficiencies to continue to maximize profitability.

We sell and distribute our services primarily through a proprietary direct sales force with strong customer relationships. We are also increasingly building a variety of indirect sales channels which enable us to leverage the distribution capabilities of partners in adjacent markets, including value-added resellers, joint ventures and merchant acquiring alliances. Given our breadth across the transaction processing value chain, our customer base is highly diversified by size, type and geographic footprint.

We benefit from an attractive business model, which is characterized by recurring revenue, significant operating margins and low capital expenditure requirements. Our revenue is recurring in nature because of the mission-critical and embedded nature of the services we provide, the high switching costs associated with these services and the multi-year contracts we negotiate with our customers. Our scalable business model creates significant operating efficiencies. In addition, our business model enables us to continue to grow our business organically without significant additional capital expenditures.

We generate revenues based primarily on transaction or discount fees paid by our merchants and financial institutions in our Merchant Acquiring and Payment Processing segments and on transaction fees or fees based on number of accounts on file in our Business Solutions segment. Our total revenues increased from \$276.3 million for the year ended December 31, 2009 to \$354.9 million for the twelve months ended September 30, 2013, representing a compound annual growth rate (CAGR) of 7%. Our Adjusted EBITDA (as defined below in Note 2 to Summary Historical Consolidated and Combined Financial Data) increased from \$117.6 million for the year ended December 31, 2009 to \$180.7 million for the twelve months ended September 30, 2013, representing a CAGR of 12%. Our Adjusted Net Income (as defined below in Note 2 to Summary Historical Consolidated and Combined Financial Data) increased from \$58.2 million for the year ended December 31, 2009 to \$113.6 million for the twelve months ended September 30, 2013, representing a CAGR of 20%.

History and Separation from Popular

We have a 25 year operating history in the transaction processing industry. Prior to the Merger on September 30, 2010, EVERTEC, LLC was 100% owned by Popular, Inc. (Popular), the largest financial institution in the Caribbean, and operated substantially as an independent entity within Popular. In September 2010, Apollo Global Management, LLC, a leading private equity investor, acquired a 51% interest in EVERTEC and shortly thereafter, we began the transition to a separate, stand-alone entity. As a stand-alone company, we have made substantial investments in our technology and infrastructure, recruited various senior executives with significant transaction processing experience in Latin America, enhanced our profitability through targeted productivity and cost savings actions and broadened our footprint beyond the markets historically served.

We continue to benefit from our relationship with Popular. Popular is our largest customer, acts as one of our largest merchant referral partners and sponsors us with the card associations (such as Visa or MasterCard), enabling merchants to accept these card associations credit card transactions. Popular also provides merchant sponsorship as one of the participants of the ATH network, enabling merchants to connect to the ATH network and accept ATH debit card transactions. We provide a number of critical products and services to Popular, which are governed by a 15-year Amended and Restated Master Services Agreement (the Master Services Agreement) that runs through 2025. For more information on the Master Services Agreement and other related party agreements, see Principal Stockholders and Certain Relationships and Related Party Transactions Related Party Transactions in Connection with the Closing of the Merger.

Industry Trends

Shift to Electronic Payments

The ongoing migration from cash, check and other paper methods of payment to electronic payments continues to benefit the transaction processing industry globally. This migration is driven by factors including customer convenience, marketing efforts by financial institutions, card issuer rewards and the development of new forms of payment. We believe that the penetration of electronic payments in the markets where we principally operate is significantly lower relative to more mature U.S. and European markets and that this ongoing shift will continue to generate substantial growth opportunities for our business.

Fast Growing Latin American and Caribbean Financial Services and Payments Markets

Currently, the adoption of banking products, including electronic payments, in the Latin American and Caribbean region is lower relative to the mature U.S. and European markets. As these markets continue to evolve and grow, the emergence of a larger and more sophisticated consumer base will influence and drive an increase in card and electronic payments usage. According to the January 2013 Nilson Report, Latin American purchase transactions are projected to grow at a CAGR of 15% through 2016 (as illustrated in the chart below) and represents the third fastest growing market in the world.

We believe that the attractive characteristics of our markets and our leadership positions across multiple services and sectors will continue to drive growth and profitability in our businesses.

Ongoing Technology Outsourcing Trends

Financial institutions globally are facing significant challenges including the entrance of non-traditional competitors, the compression of margins on traditional products, significant channel proliferation and increasing regulation that could potentially curb profitability. Many of these institutions have traditionally fulfilled their IT needs through legacy computer systems, operated by the institution itself. Legacy systems are generally highly proprietary, inflexible and costly to operate and maintain and we believe the trend to outsource in-house technology systems and processes by financial institutions will continue. According to estimates published by Gartner Dataquest Market Statistics in October 2013, the banking and securities sector in Latin America is forecasted to have \$33 billion of annual IT expenditures by 2017. We believe our ability to provide integrated, open, flexible, customer-centric and efficient IT products and services cater to the evolving needs of our customers, particularly for small- and mid-sized financial institutions in the Latin American markets in which we operate.

Industry Innovation

The electronic payments industry experiences ongoing technology innovation. Emerging payment technologies such as prepaid cards, contactless payments, payroll cards, mobile commerce, online wallets and innovative POS devices facilitate the continued shift away from cash, check and other paper methods of

payment. According to the 2013 World Payments Report, the number of online payments for e-commerce activities and number of payments using mobile devices are projected to grow at compound annual growth rates of 18.1% and 58.5%, respectively from 2010 to 2014. The increasing demand for new and flexible payment options catering to a wider range of consumer segments is driving growth in the electronic payment processing sector.

Our Competitive Strengths

Market Leadership in Latin America and the Caribbean

We believe we have an inherent competitive advantage relative to U.S. competitors based on our ability to locally leverage our infrastructure, as well as our first-hand knowledge of the Latin American and Caribbean markets, language and culture. We have built leadership positions across the transaction processing value chain in the geographic markets that we serve, which we believe will enable us to continue to penetrate our core markets and provide advantages to enter new markets. According to the July 2013 Nilson Report, we are the seventh largest merchant acquirer in Latin America and the largest in the Caribbean and Central America based on total number of transactions. We own and operate the ATH network, one of the leading ATM and PIN debit networks in Latin America. The ATH network and processing businesses processed over one billion transactions in 2012, which according to management estimates, makes ATH branded products the most frequently used electronic method of payment in Puerto Rico, exceeding the total transaction volume of Visa, MasterCard, American Express and Discover, combined. Given our scale and customer base of top tier financial institutions and government entities, we believe we are the leading card issuer and core bank processor in the Caribbean and the only non-bank provider of cash processing services to the U.S. Federal Reserve in the Caribbean. We believe our competitive position and strong brand recognition increases card acceptance, driving usage of our proprietary network, and presents opportunities for future strategic relationships.

Diversified Business Model Across the Transaction Processing Value Chain

Our leadership position in the region is driven in part by our diversified business model which provides the full range of merchant acquiring, payment processing and business solutions services to financial institutions, merchants, corporations and government agencies across different geographies. We offer end-to-end technology solutions through a single provider and we have the ability to tailor and customize the features and functionality of all our products and services to the specific requirements of our customers in various industries and across geographic markets. We believe the breadth of our offerings enables us to penetrate our customer base from a variety of perspectives and positions us favorably to cross-sell our other offerings over time. For example, we may host a client—selectronic cash register software (part of the Business Solutions segment), acquire transactions that originate at that electronic cash register (part of the Merchant Acquiring segment), route the transaction through the ATH network (part of the Payment Processing segment), and finally settle the transaction between the client and the issuer bank (part of the Payment Processing segment). In addition, we can serve customers with disparate operations in several geographies with a single integrated technology solution that enables them to access one processing platform and manage their business as one enterprise. We believe these services are becoming increasingly complementary and integrated as our customers seek to capture, analyze and monetize the vast amounts of data that they process across their enterprises. As a result, we are able to capture significant value across the transaction processing value chain and believe that this combination of attributes represents a differentiated value proposition vis-à-vis our competitors who have a limited product and service offering.

Broad and Deep Customer Relationships and Recurring Revenue Business Model

We have built a strong and long-standing portfolio of top tier financial institution, merchant, corporate and government customers across Latin America and the Caribbean, which provide us with a reliable, recurring

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revenue base and powerful references that have helped us expand into new channels and geographic markets. Customers representing approximately 99% of our 2011 revenue continued to be customers in 2012, due to the mission-critical and embedded nature of the services provided and the high switching costs associated with these services. Our Payment Processing and Merchant Acquiring segments, as well as certain business lines representing the majority of our Business Solutions segment, generate recurring revenues that collectively accounted for approximately 87% of our total revenues in 2012. We receive recurring revenues from services based on our customers on-going daily commercial activity such as processing loans, hosting accounts and information on our servers, and processing everyday payments at grocery stores, gas stations and similar establishments. We generally provide these services under one to five year contracts, often with automatic renewals. We also provide a few project-based services that generate non-recurring revenues in our Business Solutions segment such as IT consulting for a specific project or integration. Additionally, we entered into a 15-year Master Services Agreement with Popular on September 30, 2010. We provide a number of critical payment processing and business solutions products and services to Popular and benefit from the bank s distribution network and continued support. Through our long-standing and diverse customer relationships, we are able to gain valuable insight into trends in the marketplace that allows us to identify new market opportunities. In addition, we believe the recurring nature of our business model provides us with significant revenue and earnings stability.

Highly Scalable, End-to-End Technology Platform

Our diversified business model is supported by our highly scalable, end-to-end technology platform which allows us to provide a full range of transaction processing services and develop and deploy a broad suite of technology solutions to our customers at low incremental costs and increasing operating efficiencies. We have spent over \$130 million over the last five years on technology investments to continue to build the capacity and functionality of our platform and we have been able to achieve attractive economies of scale with flexible product development capabilities. We have a proven ability to seamlessly leverage our existing platforms to develop new products and services and expand in new markets. We believe that our platform will increasingly allow us to provide differentiated services to our customers and facilitate further expansion into new sales channels and geographic markets.

Experienced Management Team with a Strong Track Record of Execution

We have grown our revenue organically by introducing new products and services and expanding our geographic footprint throughout Latin America. We have a proven track record of creating value from operational and technology improvements and capitalizing on cross-selling opportunities. We have combined new leadership at EVERTEC, bringing many years of industry experience, with long-standing leadership at the operating business level. In 2012, Peter Harrington, former President of Latin America and Canada for First Data Corporation, joined our management team as our President and Chief Executive Officer. Also, in 2012, Philip Steurer, former Senior Vice President of Latin America for First Data Corporation, joined our management team as our Chief Operating Officer. Mr. Harrington and Mr. Steurer both have extensive experience managing and growing transaction processing businesses in Latin America as well as North America, Asia and Europe. In addition, we successfully executed our separation from Popular, transitioning EVERTEC from a division of a larger company to a stand-alone entity with public company best practices. Instrumental to this transition was our Chief Financial Officer Juan J. Román, former CFO of Triple-S Management, a publicly listed insurance company. Collectively our management team benefits from an average of over 20 years of industry experience and we believe they are well positioned to continue to drive growth across business lines and regions.

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Our Growth Strategy

We intend to grow our business by continuing to execute on the following business strategies:

Continue Cross-Sales to Existing Customers

We seek to grow revenue by continuing to sell additional products and services to our existing merchant, financial institution, corporate and government customers. We intend to broaden and deepen our customer relationships by leveraging our full suite of end-to-end technology solutions. For example, we believe that there is significant opportunity to cross-sell our network services, ATM point-of-sale processing and card issuer processing services to our over 180 existing financial institution customers, particularly in markets outside of Puerto Rico. We will also seek to continue to cross-sell value added services into our existing merchant base of over 25,000 locations.

Leverage Our Franchise to Attract New Customers in the Markets We Currently Serve

We intend to attract new customers by leveraging our comprehensive product and services offering, the strength of our brand and our leading end-to-end technology platform. Furthermore, we believe we are uniquely positioned to develop new products and services to take advantage of our access to and position in markets we currently serve. For example, in markets we serve outside of Puerto Rico, we believe there is a significant opportunity to penetrate small to medium financial institutions with our products and services, as well as to penetrate governments with offerings such as EBT.

Expand in the Latin American Region

We believe there is substantial opportunity to expand our businesses in the Latin American region. We believe that we have a competitive advantage relative to U.S. competitors based on our ability to locally leverage our infrastructure, breadth of products and services as well as our first-hand knowledge of Latin American markets, language and culture. Significant growth opportunities exist in a number of large markets such as Colombia, México, Chile and Argentina. We also believe that there is an opportunity to provide our services to existing financial institution customers in other regions where they operate. Additionally, we continually evaluate our strategic plans for geographic expansion, which can be achieved through joint ventures, partnerships, alliances or strategic acquisitions.

Develop New Products and Services

Our experience with our customers provides us with insight into their needs and enables us to continuously develop new transaction processing services. We plan to continue growing our merchant, financial institution, corporate and government customer base by developing and offering additional value-added products and services to cross-sell along with our core offerings. We intend to continue to focus on these and other new product opportunities in order to take advantage of our leadership position in the transaction processing industry in the Latin American and Caribbean region.

Our Business

We offer our customers end-to-end products and solutions across the transaction processing value chain from a single source across numerous channels and geographic markets, as further described below.

Merchant Acquiring

According to the July 2013 Nilson Report, we are the largest merchant acquirer in the Caribbean and Central America and the seventh largest in Latin America based on total number of transactions. Our Merchant

Acquiring business provides services to merchants at over 25,000 locations that allow them to accept electronic methods of payment such as debit, credit, prepaid and EBT cards carrying the ATH, Visa, MasterCard, Discover and American Express brands. Our full suite of merchant acquiring services includes, but is not limited to, the underwriting of each merchant s contract, the deployment and rental of POS devices and other equipment necessary to capture merchant transactions, the processing of transactions at the point-of-sale, the settlement of funds with the participating financial institution, detailed sales reports and customer support. In 2012, our Merchant Acquiring business processed over 280 million transactions.

Our Merchant Acquiring business generated \$71.9 million, or 20.3%, of total revenues and \$35.1 million, or 26.3%, of total segment income from operations for the twelve months ended September 30, 2013.

Payment Processing

We are the largest card processor and network services provider in the Caribbean. We provide an innovative and diversified suite of payment processing services to blue chip regional and global corporate customers, government agencies, and financial institutions across Latin American and the Caribbean. These services provide the infrastructure technology necessary to facilitate the processing and routing of payments across the transaction processing value chain.

At the point-of-sale, we sell transaction processing technology solutions, similar to the services in our Merchant Acquiring business, to other merchant acquirers to enable them to service their own merchant customers. We also offer terminal driving solutions to merchants, merchant acquirers (including our Merchant Acquiring business) and financial institutions, which provide the technology to securely operate, manage and monitor POS terminals and ATMs. We also rent POS devices to financial institution customers who seek to deploy them across their own businesses. We currently provide technology services for over 4,100 ATMs and over 104,000 POS terminals in the region and are continuously certifying new machines and devices to expand this reach.

To connect the POS terminals to card issuers, we own and operate the ATH network, one of the leading ATM and PIN debit networks in Latin America. The ATH network connects the merchant or merchant acquirer to the card issuer and enables transactions to be routed or switched across the transaction processing value chain. The ATH network offers the technology, communications standards, rules and procedures, security and encryption, funds settlement and common branding that allow consumers, merchants, merchant acquirers, ATMs, card issuer processors and card issuers to conduct commerce seamlessly, across a variety of channels, similar to the services provided by Visa and MasterCard. The ATH network and processing businesses processed over one billion transactions in 2012. Over 70% of all ATM transactions and over 80% of all debit transactions in Puerto Rico are processed through the ATH network.

To enable financial institutions, governments and other businesses to issue and operate a range of payment products and services, we offer an array of card processing and other payment technology services, such as internet and mobile banking software services, bill payment systems and EBT solutions. Financial institutions and certain retailers outsource to us certain card processing services such as card issuance, processing card applications, cardholder account maintenance, transaction authorization and posting, fraud and risk management services, and settlement. Our payment products include electronic check processing, automated clearing house (ACH), lockbox, online, interactive voice response and web-based payments through personalized websites, among others.

We have been the only provider of EBT services to the Puerto Rican government since 1998, processing approximately \$2.5 billion in volume annually. Our EBT application allows certain agencies to deliver government benefits to participants through a magnetic card system and serves over 840,000 active participants.

Our Payment Processing business accounted for \$97.9 million, or 27.6%, of total revenues and \$53.6 million, or 40.2%, of total segment income from operations for the twelve months ended September 30, 2013.

Business Solutions

We provide our financial institution, corporate and government customers with a full suite of business process management solutions including specifically core bank processing, network hosting and management, IT consulting services, business process outsourcing, item and cash processing, and fulfillment. In addition, we believe we are the only non-bank provider of cash processing services to the U.S. Federal Reserve in the Caribbean.

Our Business Solutions business accounted for \$185.0 million, or 52.1%, of total revenues and \$44.7 million, or 33.5%, of total segment income from operations for the twelve months ended September 30, 2013.

Initial Public Offering and Secondary Offering

On April 17, 2013, we completed our initial public offering of 28,789,943 shares of common stock at a price to the public of \$20.00 per share. A total of 6,250,000 shares were offered by us and a total of 22,539,943 shares were offered by selling stockholders, of which 13,739,284 shares were sold by an affiliate of Apollo Global Management, LLC and 8,800,659 shares were sold by Popular. We used the net proceeds of approximately \$117.4 million from our sale of shares in the initial public offering and proceeds from borrowings under the 2013 Credit Agreement (as defined below), together with available cash on hand, to redeem our 11.0% senior notes due 2018 (the senior notes) and to refinance our previous senior secured credit facilities.

On September 18, 2013, we completed a public offering of 23,000,000 shares of our common stock by Apollo, Popular, and current and former employees at a price to the public of \$22.50 per share. We did not receive any proceeds from the offering. After the completion of the offering, Apollo owned approximately 9.2 million shares of our common stock, or 11.2%, and Popular owned approximately 17.5 million shares of our common stock, or 21.3%.

Risk Factors

Participating in this offering involves substantial risk. Our ability to execute our strategy also is subject to certain risks. The risks described under the heading Risk Factors immediately following this summary may cause us not to realize the full benefits of our competitive strengths or may cause us to be unable to successfully execute all or part of our strategy. Some of the more significant challenges and risks we face include the following:

our reliance on our relationship with Popular;

the continuing market position of the ATH network despite competition and potential shifts in consumer payment preferences;

the geographical concentration of our business in Puerto Rico;

operating an international business in multiple regions with potential political and economic instability, including Latin America;

our dependence on our processing systems, technology infrastructure, security systems and fraudulent payment detection systems and our ability to develop, install and adopt new software, technology and computing systems;

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the impacts of being subject to regulatory oversight and examination, including the possibility of being restricted from engaging in certain new activities or businesses, whether organically or by acquisition;

our ability to execute our geographic expansion and corporate development strategies;

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Popular will continue to be able to significantly influence our decisions; and

evolving industry standards, changes in the regulatory environment and adverse changes in global economic, political and other conditions.

Before you participate in this offering, you should carefully consider all of the information in this prospectus, including matters set forth under the heading Risk Factors.

Recent Developments

On November 6, 2013, we appointed Eduardo Camargo as our Executive Vice President and Chief Information Officer. Mr. Camargo will be responsible for managing our information technology organization and infrastructure. Mr. Camargo will report to Peter Harrington, our President and Chief Executive Officer.

On November 6, 2013, our board of directors (our Board) approved a regular quarterly cash dividend of \$0.10 per common share. The quarterly dividend was paid on December 6, 2013 to stockholders of record at the close of business on November 18, 2013. See Dividend Policy.

EVERTEC, Inc. (formerly Carib Latam Holdings, Inc.) is a Puerto Rico corporation organized in April 2012. EVERTEC s main operating subsidiary, EVERTEC Group, LLC (formerly EVERTEC, LLC and EVERTEC, Inc.) was organized in 1988 and was formerly a wholly-owned subsidiary of Popular. On September 30, 2010, pursuant to an Agreement and Plan of Merger (as amended, the Merger Agreement), EVERTEC, LLC became a wholly-owned subsidiary of EVERTEC Intermediate Holdings, LLC (formerly Carib Holdings, LLC and Carib Holdings, Inc.), with Apollo owning approximately 51% and Popular owning approximately 49% of the then outstanding voting capital stock of Holdings (the Merger). See Certain Relationships and Related Party Transactions for additional information regarding the Merger Agreement.

On April 13, 2012, EVERTEC, Inc. was formed in order to act as the new parent company of Holdings and its subsidiaries, including EVERTEC, LLC, and shortly thereafter Holdings and EVERTEC, LLC were converted from Puerto Rico corporations to Puerto Rico limited liability companies for the purpose of improving the consolidated tax efficiency of our company. See Certain Relationships and Related Party Transactions Related Party Transactions After the Closing of the Merger Reorganization. Prior to such Reorganization, EVERTEC, LLC was a corporation known as EVERTEC, Inc. and Holdings was a corporation known as Carib Holdings, Inc.

Our principal executive offices are located at Cupey Center Building, Road 176, Kilometer 1.3, San Juan, Puerto Rico 00926 and our telephone number is (787) 759-9999. Our website is www.evertecinc.com. We make our website content available for information purposes only. We do not incorporate the information on our website into this prospectus, and you should not consider it part of this prospectus. You should not rely upon the information on our website for investment purposes.

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Ownership and Corporate Structure

The following chart summarizes our corporate organization after giving effect to this offering and the share repurchase.

Principal Stockholders

Apollo: AP Carib Holdings, Ltd. (Apollo), an investment vehicle indirectly managed by Apollo Management VII, L.P. (Apollo Management), an affiliate of Apollo Global Management, LLC (together with its subsidiaries, including Apollo Management, AGM), acquired an approximately 51% indirect ownership interest in EVERTEC, LLC as part of the Merger. Following the completion of this offering and the share repurchase, Apollo will no longer own any of our common stock. AGM is a leading global alternative investment manager with offices in New York, Los Angeles, London, Frankfurt, Luxembourg, Singapore, Hong Kong and Mumbai. As of September 30, 2013, AGM and its subsidiaries had assets under management of approximately \$113 billion invested in its private equity, credit and real estate businesses.

Popular: Popular retained an approximately 49% indirect ownership interest in EVERTEC, LLC as part of the Merger and following the completion of this offering and the share repurchase, will own approximately 14.9% of our common stock. Popular, Inc. (NASDAQ: BPOP), whose principal banking subsidiary s history dates back to 1893, is the No. 1 bank holding company by both assets and deposits based in Puerto Rico, and, as of September 30, 2013, ranks 45th by assets among U.S. bank holding companies. In the United States, Popular has established a community-banking franchise providing a broad range of financial services and products with branches in New

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York, New Jersey, Illinois, Florida and California. In 2010, Popular raised \$1.15 billion in proceeds from a public equity offering, and successfully completed an FDIC-assisted acquisition of Westernbank Puerto Rico.

In connection with the Merger, we entered into several agreements with Apollo and Popular, including a Stockholder Agreement with Apollo, Popular and all of our other stockholders at such time (as amended, the Stockholder Agreement) and a 15-year Master Services Agreement with Popular. Under the Stockholder Agreement, each of Apollo and Popular were granted significant control over matters requiring board or stockholder approval, including the election of directors, and, for so long as it owns, together with its affiliates, at least 20% of our outstanding common stock, certain corporate transactions such as issuances of equity, acquisitions or dispositions of significant assets, amendments of our organizational documents, incurring debt for borrowed money, and entering into significant contracts and related party transactions. Subject to applicable law and the Stockholder Agreement described in this prospectus, each of Apollo and Popular were granted certain director nomination rights tied to their ownership of our outstanding common stock. Each of Apollo and Popular has agreed to vote all of the shares of our common stock owned by it and its affiliates, and to take all other actions within its control, to cause the election of directors nominated in accordance with the Stockholder Agreement. Similarly, we have agreed to take all actions within our control necessary and desirable to cause the election of directors nominated in accordance with the Stockholder Agreement. Our Board is currently comprised of five directors originally nominated by Apollo, three directors originally nominated by Popular and one management director. The Stockholder Agreement also grants certain demand and piggyback registration rights to Apollo, Popular and the other parties thereto.

Immediately after the completion of this offering and the share repurchase Popular will own approximately 14.9% of our outstanding common stock and Apollo will no longer own any of our common stock. As a result, subject to applicable law and the Stockholder Agreement described in this prospectus, immediately after the completion of this offering Popular will have the right to nominate two members of our Board and Apollo will no longer have any director nomination rights. In addition, based on the ownership levels immediately after the completion of this offering, Popular will have the consent rights tied to 10% ownership or any lower threshold. However, Popular will no longer have the consent rights tied to 20% ownership or any higher threshold (including the 20% consent rights described above); provided that Popular may regain such consent rights if it subsequently acquires enough of our common stock to exceed the applicable ownership thresholds. Following the completion of this offering, Apollo will no longer own any of our common stock and therefore its rights and obligations under the Stockholder Agreement will terminate in accordance with the terms of the Stockholder Agreement. Under the Stockholder Agreement, we agreed not to engage in any business (including commencing operations in any country in which we do not currently operate), subject to certain exceptions, if such activity would reasonably require Popular or an affiliate of Popular to seek regulatory approval from, or provide notice to, any bank regulatory authority. Under the Master Services Agreement, we provide a number of critical payment processing and business solutions products and services to Popular, who agreed to continue to utilize our services on an exclusive basis on commercial terms consistent with the terms of our historical relationship. For more information on the Stockholder Agreement, Master Services Agreement and other agreements, with Apollo and Popular, see Certain Relationships and Related Party Transactions.

We have been informed by Apollo that immediately following the completion of this offering, Marc E. Becker and Matthew H. Nord, representatives of Apollo, intend to resign from our Board. As a result, our Board will consist of seven directors, including our Chief Executive Officer and three independent directors. See Management Board Composition.

The Share Repurchase

Subject to completion of this offering, we will repurchase from the underwriters 3,690,036 shares of our common stock being sold by the selling stockholders in this offering. We refer to this transaction as the share repurchase.

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Upon the consummation of the share repurchase, we will repurchase 3,690,036 shares of our common stock at the price per share paid by the underwriters to purchase the shares from the selling stockholders in this offering. The repurchased shares will be cancelled and no longer be outstanding following completion of this offering. We intend to fund the share repurchase with approximately \$25 million in cash on hand and approximately \$50 million of borrowings under the revolving credit facility. See Description of Certain Indebtedness New Senior Secured Credit Facilities. The funding of the share repurchase will, if completed, increase the amount of debt on our balance sheet. Assuming the share repurchase took place at the beginning of the year, we believe that it will result in approximately 4% accretion to estimated 2013 Adjusted Net Income per Diluted Share. A special committee of our Board comprised of independent, disinterested directors has authorized the share repurchase subject to the terms and conditions set forth in the underwriting agreement. The closing of the share repurchase and this offering are contingent on each other.

Nothing in this prospectus should be construed as an offer to sell, or the solicitation of an offer to buy, any of our common stock subject to the share repurchase.

The Offering

Issuer EVERTEC, Inc.

Common stock offered by selling stockholders 15,233,273 shares

Common stock to be outstanding immediately after the 78,286,465 shares (based on 81,976,501 shares of common stock outstanding on offering and the share repurchase

December 9, 2013, minus the 3,690,036 shares of our common stock that are the subject

of the share repurchase).

Common stock voting rights Each share of our common stock entitles its holder to one vote.

Dividend policy

We currently have a policy under which we pay a regular quarterly dividend on our common stock, subject to the declaration thereof each quarter by our Board. On November 6, 2013, our Board declared a quarterly cash dividend of \$0.10 per share of common stock. The cash dividend of \$0.10 per share was paid on December 6, 2013 to

stockholders of record as of the close of business on November 18, 2013.

Any declaration and payment of future dividends to holders of our common stock will be at the discretion of our Board and will depend on many factors, including our financial condition, earnings, available cash, business opportunities, legal requirements,

restrictions in our debt agreements and other contracts, capital requirements, level of indebtedness and other factors that our Board deems relevant. See Dividend Policy.

Use of proceeds We will not receive any proceeds from the sale of our common stock by the selling

stockholders. The selling stockholders will receive all of the net proceeds and bear all commissions and discounts, if any, from the sale of our common stock pursuant to this

prospectus. See Use of Proceeds and Principal and Selling Stockholders.

Share Repurchase Subject to completion of this offering, we will repurchase from the underwriters

3,690,036 shares of our common stock being sold by the selling stockholders in this offering. We will repurchase our common stock at the price per share at which the underwriters purchase such shares from the selling stockholders in this offering. The closing of the share repurchase and this offering are contingent on each other. See The

Share Repurchase.

Listing Our shares of common stock are listed on the NYSE under the trading symbol EVTC.

Risk factors

You should carefully read and consider the information set forth under Risk Factors beginning on page 19 of this prospectus and all other information set forth in this prospectus before deciding to invest in our common stock.

Except where we state otherwise, the information with respect to our common stock we present in this prospectus, including as set forth above:

does not give effect to 1,285,536 shares of our common stock issuable upon the exercise of outstanding options as of December 9, 2013, at a weighted-average exercise price of \$4.77 per share, and 9,133 restricted stock units as of December 9, 2013, which are subject to vesting;

does not give effect to 6,563,375 shares of common stock reserved for future issuance under the Equity Incentive Plans (as defined in Management Executive Compensation); and

assumes the consummation of the share repurchase concurrently with this offering of 3,690,036 shares of our common stock being sold by the selling stockholders in this offering.

You should refer to the section entitled Risk Factors for an explanation of certain risks of investing in our common stock.

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Summary Historical Consolidated and Combined Financial Data

We have presented in this prospectus selected historical combined financial data of EVERTEC Business Group (Predecessor) and selected historical consolidated financial data of EVERTEC and Holdings (Successor) during the periods presented. We have also presented in this prospectus the audited consolidated financial statements of EVERTEC as of and for the years ended December 31, 2012 and 2011, which have been prepared, in each case, in accordance with GAAP.

The summary consolidated financial data as of and for the years ended December 31, 2011 and 2012 have been derived from the audited consolidated financial statements of EVERTEC and related notes appearing elsewhere in this prospectus. The summary historical consolidated financial data as of December 31, 2010 and for the three months ended December 31, 2010 have been derived from the audited consolidated financial statements of Holdings not included in this prospectus. Also, the summary historical combined financial data for the nine months ended September 30, 2010 have been derived from the audited combined financial statements of EVERTEC Business Group (Predecessor) not included in this prospectus. The summary historical combined financial data for the year ended December 31, 2009 has been derived from the audited combined financial statements of EVERTEC Business Group (Predecessor) not included in this prospectus.

The summary unaudited historical consolidated financial data as of and for the nine months ended September 30, 2013 and 2012 have been derived from the unaudited consolidated financial statements of EVERTEC appearing elsewhere in this prospectus, which have been prepared on a basis consistent with the audited consolidated and combined financial statements of EVERTEC appearing elsewhere in this prospectus. In the opinion of management, such unaudited financial data reflects all adjustments, consisting only of normal and recurring adjustments, necessary for a fair presentation of the results for such period.

The results of operations for any period, including interim periods, are not necessarily indicative of the results to be expected for any future period and the historical consolidated and combined financial data presented below and elsewhere in this prospectus does not necessarily reflect what our financial position, results of operations and cash flows would have been had we operated as a separate stand-alone entity during the Predecessor period. The summary historical consolidated and combined financial data set forth below should be read in conjunction with, and are qualified by reference to, Capitalization, Selected Historical Consolidated and Combined Financial Data, Management s Discussion and Analysis of Financial Condition and Results of Operations and the consolidated financial statements and related notes thereto appearing elsewhere in this prospectus.

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SUMMARY HISTORICAL CONSOLIDATED AND COMBINED FINANCIAL DATA

| | Pred | lecessor | | | | | | |
|--|--------------------------------------|---|---|---------------------------------------|---|--------------------------------|--|---|
| (Dollar amounts in thousands) | Year ended December 31 2009 | Nine months ended ,September 30, 2010 | Three months ended December 31, 2010 ⁽¹⁾ | Year ended December 31, 2011 | Year months ended ended December 31, September 30, 2012 | | Nine months ended September 30, 2013 | Twelve months ended September 30, 2013 |
| Statement of Income Data: Revenues: | | | | | | | | |
| Merchant acquiring, net Payment processing Business solutions | \$ 48,744 74,728 152,827 | \$ 39,761 56,777 118,482 | \$ 14,789 21,034 46,586 | \$ 61,997 85,691 173,434 | \$ 69,591 94,801 177,292 | \$ 51,499 69,986 129,214 | \$ 53,835 73,128 136,965 | \$ 71,927 97,943 185,043 |
| Total revenues | 276,299 | 215,020 | 82,409 | 321,122 | 341,684 | 250,699 | 263,928 | 354,913 |
| Operating costs and expenses | | | | | | | | |
| Cost of revenues, exclusive of depreciation and amortization shown below | 150,070 | 113,246 | 41,839 | 155,377 | 158,860 | 118,469 | 121,873 | 162,264 |
| Selling, general and administrative expenses | 25,639 | 27,000 | 8,392 | 33,339 | 31,686 | 24,759 | 29,780 | 36,707 |
| Depreciation and amortization | 24,500 | 19,425 | 17,722 | 69,891 | 71,492 | 53,517 | 53,074 | 71,049 |
| Total operating costs and expenses | 200,209 | 159,671 | 67,953 | 258,607 | 262,038 | 196,745 | 204,727 | 270,020 |
| Income from operations | 76,090 | 55,349 | 14,456 | 62,515 | 79,646 | 53,954 | 59,201 | 84,893 |
| Non-operating income (expenses) | | | | | | | | |
| Interest income | 1,048 | 360 | 118 | 797 | 320 | 237 | 147 | 230 |
| Interest expense | (91) | (70) | (13,436) | (50,957) | (54,331) | (39,214) | (31,414) | (46,531) |
| Earnings of equity method investments | 3,508 | 2,270 | | 833 | 564 | 103 | 823 | 1,284 |
| Other income (expense): | | | | | | | | |
| Voluntary Retirement Program (VRP) expense | | | | (14,529) | | | | |
| Merger and advisory-related costs | | | (34,848) | () / | | | | |
| Loss on extinguishment of debt | | | | | | | (58,464) | (58,464) |
| Termination of consulting agreements | | | | | | | (16,718) | (16,718) |
| Other income (expenses) | 7,942 | 2,276 | (1,316) | (3,672) | (8,491) | (9,802) | (1,838) | (527) |
| Total other income (expense) | 7,942 | 2,276 | (36,164) | (18,201) | (8,491) | (9,802) | (77,020) | (75,709) |
| Total non-operating income (expenses) | 12,407 | 4,836 | (49,482) | (67,528) | (61,938) | (48,676) | (107,464) | (120,726) |
| Income (loss) before income taxes Income tax expense (benefit) | 88,497 30,659 | 60,185 23,017 | (35,026) (14,450) | (5,013) (29,227) | 17,708 (59,658) | 5,278 1,501 | (48,263) (3,603) | (35,833) (64,762) |

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| Net income (loss) from continuing operations Net income from discontinued operations | 57,838 1,813 | 37,168 117 | (20,576) | 24,214 | 77,366 | 3,777 | (44,660) | 28,929 |
|---|-----------------|---------------|-------------|--------------|--------------|-------------|----------------|--------------|
| Net income (loss) | \$ 59,651 | \$ 37,285 | \$ (20,576) | \$ 24,214 | \$ 77,366 | \$ 3,777 | \$ (44,660) | \$ 28,929 |

| | Pred | ecessor | | | | | | |
|--|---------------------------------------|--|---|---------------------------------------|---------------------------------------|--|--|---|
| (Dollar amounts in thousands) | Year ended December 31, 2009 | Nine months ended September 30, 2010 | Three months ended December 31, 2010 ⁽¹⁾ | Year ended December 31, 2011 | Year ended December 31, 2012 | Nine months ended September 30, 2012 | Nine months ended September 30, 2013 | Twelve months ended September 30, 2013 |
| Other Financial Data: | | | | | | | | |
| EBITDA ⁽²⁾ | \$ 112,040 | \$ 79,320 | \$ (3,986) | \$ 115,038 | \$ 143,211 | \$ 97,772 | \$ 36,078 | \$ 81,517 |
| Adjusted EBITDA ⁽²⁾ | 117,575 | 92,290 | 36,508 | 149,118 | 169,586 | 117,455 | 128,601 | 180,732 |
| Adjusted Net Income ⁽²⁾ | 58,223 | 49,420 | 14,702 | 71,625 | 84,443 | 56,711 | 85,905 | 113,637 |
| Net cash provided by (used in) operating activities from | | | | | | | | |
| continuing operations | 65,464 | 63,701 | (16,752) | 69,371 | 82,664 | 69,103 | 13,684 | 27,245 |
| Net cash (used in) provided by investing activities from | | | | | | | | |
| continuing operations | (2,692) | 16,153 | (496,598) | (31,747) | (27,042) | (12,308) | (17,112) | (31,846) |
| Net cash (used in) provided by financing activities from | | | | | | | | |
| continuing operations | (77,710) | (65,796) | 539,990 | (36,623) | (86,188) | (62,883) | 5,754 | (17,551) |
| Balance Sheet Data (at period end): | | | | | | | | |
| Cash ⁽³⁾ | \$ 11,891 | \$ | \$ 55,199 | \$ 56,200 | \$ 25,634 | \$ 50,112 | \$ 27,960 | \$ 27,960 |
| Working capital ⁽⁴⁾ | 82,272 | | 62,226 | 87,267 | 33,078 | 72,518 | 50,971 | 50,971 |
| Total assets | 243,445 | | 1,092,179 | 1,046,860 | 977,745 | 992,175 | 935,479 | 935,479 |
| Total long-term liabilities | 481 | | 673,736 | 615,713 | 758,395 | 819,164 | 687,507 | 687,507 |
| Total debt | 1,413 | | 562,173 | 523,833 | 763,756 | 736,197 | 695,341 | 695,341 |
| Total net debt(5) | | | 506,974 | 467,633 | 738,122 | 686,085 | 667,381 | 667,381 |
| Total equity | 211,475 | | 339,613 | 366,176 | 122,455 | 104,071 | 174,455 | 174,455 |

- (1) We define the three months ended December 31, 2010 as the financial results of Holdings for the period from its inception on June 25, 2010 to December 31, 2010, consisting primarily of merger and advisory-related costs incurred prior to the Merger on September 30, 2010, and following the Merger consisting primarily of EVERTEC, LLC results of operations.
- (2) EBITDA, Adjusted EBITDA and Adjusted Net Income are supplemental measures of our performance that are not required by, or presented in accordance with, GAAP. They are not measurements of our financial performance under GAAP and should not be considered as alternatives to net income or any other performance measures derived in accordance with GAAP or as alternatives to cash flows from operating activities, as indicators of cash flows or as measures of our liquidity.

We define EBITDA as earnings before interest, taxes, depreciation and amortization. We define Adjusted EBITDA as EBITDA as further adjusted to exclude unusual items and other adjustments described below. We define Adjusted Net Income as net income as adjusted to exclude unusual items and other adjustments described below.

We caution investors that amounts presented in accordance with our definitions of EBITDA, Adjusted EBITDA and Adjusted Net Income may not be comparable to similar measures disclosed by other issuers, because not all issuers and analysts calculate EBITDA, Adjusted EBITDA and Adjusted Net Income in the same manner. We present EBITDA and Adjusted EBITDA because we consider them important supplemental measures of our performance and believe they are frequently used by securities analysts, investors and other interested parties in the evaluation of companies in our industry. In addition, our presentation of Adjusted EBITDA for the periods presented is consistent with the equivalent measurements that are contained in the senior secured credit facilities in testing EVERTEC, LLC s compliance with the covenants therein such as interest coverage and debt incurrence. We use Adjusted Net Income to measure our overall profitability because it better reflects our cash flow generation by capturing the actual cash taxes paid rather than our tax expense as calculated under GAAP and excludes the impact of the non-cash amortization and depreciation that was created as a result of the Merger. In addition, in evaluating EBITDA, Adjusted EBITDA and Adjusted Net Income, you should be aware that in the future we may incur expenses such as those excluded in calculating them. Further, our presentation of these measures should not be construed as an inference that our future operating results will not be affected by unusual or nonrecurring items.

Some of the limitations of EBITDA, Adjusted EBITDA and Adjusted Net Income are as follows:

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they do not reflect cash outlays for capital expenditures or future contractual commitments;

they do not reflect changes in, or cash requirements for, working capital;

although depreciation and amortization are non-cash charges, the assets being depreciated and amortized will often have to be replaced in the future, and EBITDA and Adjusted EBITDA do not reflect cash requirements for such replacements;

in the case of EBITDA and Adjusted EBITDA, they do not reflect interest expense, or the cash requirements necessary to service interest, or principal payments, on indebtedness;

in the case of EBITDA and Adjusted EBITDA, they do not reflect income tax expense or the cash necessary to pay income taxes; and

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other companies, including other companies in our industry, may not use EBITDA, Adjusted EBITDA and Adjusted Net Income or may calculate EBITDA, Adjusted EBITDA and Adjusted Net Income differently than as presented in this prospectus, limiting their usefulness as a comparative measure.

A reconciliation of net income to EBITDA, Adjusted EBITDA and Adjusted Net Income is provided below:

| | Pred | ecessor | | | 77. I | | | |
|---|---------------------------------------|--|--------------------------------------|---------------------------------------|---------------------------------------|--|--|---|
| (Dollar amounts in thousands) | Year ended December 31, 2009 | Nine months ended September 30, 2010 | Three months ended December 31, 2010 | Year ended December 31, 2011 | Year ended December 31, 2012 | Nine months ended September 30, 2012 | Nine months ended September 30, 2013 | Twelve months ended September 30, 2013 |
| Net income (loss) | \$ 57,838 | \$ 37,168 | \$ (20,576) | \$ 24,214 | \$ 77,366 | \$ 3,777 | \$ (44,660) | \$ 28,929 |
| Income tax expense (benefit) | 30,659 | 23,017 | (14,450) | (29,227) | (59,658) | 1,501 | (3,603) | (64,762) |
| Interest (income) expense | (957) | (290) | 13,318 | 50,160 | 54,011 | 38,977 | 31,267 | 46,301 |
| Depreciation and | (551) | (2)0) | 10,010 | 20,100 | 2 1,011 | 20,,,,, | 21,207 | 10,501 |
| amortization | 24,500 | 19,425 | 17,722 | 69,891 | 71,492 | 53,517 | 53,074 | 71,049 |
| EBITDA | 112,040 | 79,320 | (3,986) | 115,038 | 143,211 | 97,772 | 36,078 | 81,517 |
| Stand-alone cost savings and software maintenance | , | · | | · | · | · | · | |
| reimbursement ^(a) | 6,411 | 4,930 | 36 | 2,570 | 2,429 | 1,922 | 1,679 | 2,186 |
| Disposals ^(b) | (9,440) | (3,916) | 60 | 625 | 1.057 | 605 | (222) | 110 |
| Equity income ^(c) | 47 | (852) | 1,514 | 635 | 1,057 | 625 | (322) | 110 |
| Compensation and benefits(d) | (629) | 6,976 | (408) | 15,970 | 3,795 | 3,480 | 6,873 | 7,188 |
| Pro forma cost reduction | | | | | 2.150 | | 177 | 2 225 |
| adjustments(e) | | | 4.704 | 4 = 5.4 | 2,150 | | 175 | 2,325 |
| Pro forma VRP benefits ^(f) | | | 1,584 | 4,751 | | | | |
| Transaction, refinancing and | | | 25.442 | 0.045 | 17.21 | 10.051 | (1.020 | |
| other non-recurring fees(g) | 1,246 | 565 | 37,113 | 8,015 | 15,246 | 12,071 | 64,030 | 67,205 |
| Management fees ^(h) | = 000 | | | 2,532 | 2,982 | 2,237 | 20,109 | 20,854 |
| Westernbank EBITDA(i) | 7,900 | 5,267 | 707 | (202) | (4.20.4) | ((50) | (24) | (650) |
| Purchase accounting ^(j) | | | 595 | (393) | (1,284) | (652) | (21) | (653) |
| | | | | | | | | |
| Adjusted EBITDA | 117,575 | 92,290 | 36,508 | 149,118 | 169,586 | 117,455 | 128,601 | 180,732 |
| Pro forma EBITDA | | | | | | | | |
| adjustments(k) | (14,221) | (8,727) | (1,425) | (4,755) | (2,150) | | (175) | (2,325) |
| Operating depreciation and | | | | | | | | |
| amortization ^(l) | (23,690) | (18,881) | (7,401) | (28,935) | (31,287) | (23,386) | (23,790) | (31,691) |
| Cash interest income | | | | | | | | |
| (expense), net(m) | 957 | 290 | (12,533) | (42,165) | (48,921) | (35,229) | (16,692) | (30,384) |
| Cash income taxes ⁽ⁿ⁾ | (22,398) | (15,552) | (448) | (1,638) | (2,785) | (2,129) | (2,039) | (2,695) |
| Adjusted Net Income | \$ 58,223 | \$ 49,420 | \$ 14,701 | \$ 71,625 | \$ 84,443 | \$ 56,711 | \$ 85,905 | \$ 113,637 |

⁽a) For the years ended December 31, 2011 and 2012, and for the nine months ended September 30, 2012 and 2013, primarily represents reimbursements received for certain software maintenance expenses as part of the Merger. For the year ended December 31, 2009 and the 2010 periods, primarily represents stand-alone net savings for costs historically allocated to EVERTEC by Popular which did not continue post closing of the Merger. The allocations were primarily based on a percentage of revenues or costs (and not based on actual costs incurred) and related to corporate functions such as accounting, tax, treasury, payroll and benefits, risk management, institutional marketing, legal, public relations and compliance. The allocations amounted to \$9.8 million and \$7.5 million for the year ended December 31, 2009 and the nine months ended September 30, 2010, respectively, which were partially offset by estimated annual stand-alone costs of \$3.4 million and \$2.6 million for the same respective periods.

⁽b) Relates to adjustments on the disposal of investments and businesses as follows: (i) removal of the gain resulting from the sale of Visa stock, (ii) removal of the gain realized on the sale of our equity interest in Inmediata Health Group, Corp., in April 2010 and related equity income, (iii) removal of the allocations previously charged to our discontinued Venezuela operations and (iv) the write-off of certain investment securities during the three months ended December 31, 2010.

- (c) Represents the elimination of historical non-cash equity in earnings of investments reported in net income from our 53.97% equity ownership in CONTADO and 31.11% equity ownership in Serfinsa prior to September 30, 2010 and 19.99% equity ownership of CONTADO after March 31, 2011, net of cash dividends received from CONTADO. Cash dividends from CONTADO were \$1.9 million and \$1.5 million for the year ended December 31, 2009 and nine months ended September 30, 2010. Cash dividends from CONTADO for the years ended December 31, 2011 and 2012 were \$1.5 million and \$1.6 million, respectively, and \$0.7 million and \$0.5 million for the nine months ended September 30, 2012 and 2013, respectively. See Certain Relationships and Related Party Transactions Related Party Transactions After the Closing of the Merger CONTADO and Serfinsa.
- (d) For the nine months and the twelve months ended September 30, 2013 primarily represents non-cash equity based compensation expense. For the nine months ended September 30, 2012 and the year ended December 31, 2012 mainly represents a one-time payment of \$2.2 million as a result of the former CEO s employment modification agreement and other adjustments related to non-cash equity based compensation. For the year ended December 31, 2011 mainly represents one-time costs related to the VRP and other adjustments related to non-cash equity based compensation. For the 2010 periods primarily represents non-recurring bonuses and the payroll tax impact of awards given to certain of our employees in connection with the Merger, partially offset by estimated costs for the anticipated reinstatement of EVERTEC s matching contribution plan that was suspended in March 2009 and reinstated in March 2011.
- (e) Reflects the pro forma effect of the expected net savings primarily in compensation and benefits from the reduction of certain employees, temporary employees and professional services. This pro forma amount was calculated using the net amount of actual expenses for temporary employees and professional services for the twelve month period prior to their replacement, separation and/or elimination net of the incremental cost of the new full-time employees that were hired.
- (f) For the year ended December 31, 2011 and the three months ended December 31, 2010, adjustment represents the pro forma net savings in compensation and benefits related to the employees that participated in the VRP. The pro forma impact was calculated using the actual payroll, benefit and bonus payments of employees participating in the VRP for the twelve month period prior to their termination.
- (g) Represents primarily: (i) the transaction costs, such as due diligence costs, legal and other advisors fees incurred in connection with the Merger of approximately \$34.8 million for the three months ended December 31, 2010; (ii) costs associated with the issuance and refinancing of EVERTEC s debt of approximately \$2.4 million and \$8.8 million for the years ended December 31, 2011 and 2012, respectively and \$8.8 million and \$58.6 million for the nine months ended September 30, 2012 and 2013, respectively; (iii) costs associated with certain non-recurring corporate transactions, including, for example, costs related to EVERTEC Group s conversion to an LLC and the distributions made to our stockholders during 2012 of \$4.0 million and \$3.9 million for the years ended December 31, 2011 and 2012, respectively; and (iv) a non-recurring, non-cash asset write-off of \$1.6 million in the year ended December 31, 2012 and other non-recurring expenses of \$1.6 million in the year ended December 31, 2011.
- (h) Represents the consulting fee payable to our equity sponsors, which commenced in January 2011. In connection with our initial public offering during the second quarter of 2013, our consulting agreements with Apollo and Popular were terminated, and amounts for the second quarter of 2013 include associated termination fees. See Certain Relationships and Related Party Transactions Related Party Transactions in Connection with the Closing of the Merger Consulting Agreements.
- (i) Represents an estimated adjustment for additional EBITDA related to the Westernbank business. Banco Popular de Puerto Rico (Banco Popular) acquired Westernbank s Puerto Rico operations on April 30, 2010, and we did not realize the impact of these additional volumes and associated revenues until the third quarter of 2010. The estimate was arrived at using the pricing schedule in the Master Services Agreement as well as management s estimated related costs of the contribution of additional business volume. The estimate of Westernbank EBITDA was added to previous periods for comparative purposes, and reflects the estimated, rather than observed, impact. See Principal Stockholders.
- (j) Represents the elimination of the effects of purchase accounting impacts associated with (i) certain customer service and software related arrangements where we receive reimbursements from Popular; and (ii) EVERTEC s rights and obligations to buy equity interests in CONTADO and Serfinsa.
- (k) Represents the elimination of EBITDA adjustments to reflect the pro forma benefit related to headcount reductions in 2010, post merger stand-alone cost savings and the VRP described in notes (a), (d) and (e) above.
- (1) Represents operating depreciation and amortization expense which excludes amounts generated as a result of the Merger.
- (m) Represents interest expense, less interest income, as they appear in our consolidated statements of income, adjusted to exclude non-cash amortization of the debt issue cost, premium and accretion of discount.
- (n) Represents cash taxes paid for each period presented.
- (3) Excludes restricted cash of \$3.7 million, \$6.1 million, \$5.3 million, \$4.9 million, \$4.7 million and \$5.1 million as of December 31, 2009, 2010, 2011 and 2012, and September 30, 2012 and 2013, respectively.
- (4) Working capital is defined as the excess of current assets over current liabilities.
- (5) Total net debt is defined as total debt (including short-term borrowings) less cash.

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RISK FACTORS

Investing in our common stock involves a high degree of risk. You should carefully consider the risks and uncertainties described below, as well as other information contained in this prospectus, before investing in our common stock. If any of the following risks actually occur, our business, financial condition, operating results or cash flow could be materially and adversely affected. Additional risks and uncertainties not presently known to us or not believed by us to be material may also negatively impact us.

Risks Related to Our Business

We expect to continue to derive a significant portion of our revenue from Popular.

Our services to Popular account for a significant portion of our revenues, and we expect that our services to Popular will continue to represent a significant portion of our revenues for the foreseeable future. In 2012, products and services billed through Popular accounted for approximately 44% of our total revenues, of which approximately 83% (or approximately 37% of total revenues) are derived from core bank processing and related services for Popular and approximately 17% (or approximately 8% of total revenues) are transaction processing activities driven by third parties. For the nine months ended September 30, 2013, products and services billed through Popular accounted for approximately 46% of our total revenues, of which approximately 84% (or approximately 39% of total revenues) are derived from core bank processing and related services for Popular and approximately 16% (or approximately 7% of total revenues) are transaction processing activities driven by third parties. If Popular were to terminate, or fail to perform under, the Master Services Agreement or our other material agreements with Popular, our revenues could be significantly reduced. See Certain Relationships and Related Party Transactions.

In 2012, our next largest customer, the Government of Puerto Rico represented approximately 9% of our total revenues. Our revenues from the Government of Puerto Rico span numerous individual agencies and public corporations.

We depend, in part, on our merchant relationships and our alliance with Banco Popular, a wholly-owned subsidiary of Popular, to grow our Merchant Acquiring business. If we are unable to maintain these relationships and this alliance, our business may be adversely affected.

Growth in our Merchant Acquiring business is derived primarily from acquiring new merchant relationships, new and enhanced product and service offerings, cross selling products and services into existing relationships, the shift of consumer spending to increased usage of electronic forms of payment, and the strength of our relationship with Banco Popular. A substantial portion of our business is generated from our ISO Agreement with Banco Popular. See Certain Relationships and Related Party Transactions Related Party Transactions in Connection with the Closing of the Merger Independent Sales Organization Sponsorship and Service Agreement. Banco Popular acts as a merchant referral source and provides sponsorship into the ATH, Visa, Discover and MasterCard networks for merchants, as well as card association sponsorship, clearing and settlement services. We provide transaction processing and related functions. Both alliance partners may provide management, sales, marketing, and other administrative services. We rely on the continuing growth of our merchant relationships, our alliance with Banco Popular and other distribution channels. There can be no guarantee that this growth will continue and the loss or deterioration of these relationships could negatively impact our business and result in a reduction of our revenue and profit.

If we are unable to renew client contracts at favorable terms, we could lose clients and our results of operations and financial condition may be adversely affected.

Failure to achieve favorable renewals of client contracts could negatively impact our business. Our contracts with private clients generally run for a period of one to five years, except for the Master Services Agreement with

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Popular, which has a term of 15 years, and provide for termination fees upon early termination. Our government contracts generally run for one year without automatic renewal periods due to requirements of the government procurement rules. Our standard merchant contract has an initial term of one or three years, with automatic one-year renewal periods. At the end of the contract term, clients have the opportunity to renegotiate their contracts with us and to consider whether to engage one of our competitors to provide products and services. If we are not successful in achieving high renewal rates and contract terms that are favorable to us, our results of operations and financial condition may be adversely affected.

Our substantial leverage could adversely affect our ability to raise additional capital to fund our operations, limit our ability to react to changes in the economy or our industry, expose us to interest rate risk to the extent of our variable rate debt and prevent us from meeting our obligations under the senior secured credit facilities.

We are highly leveraged. As of September 30, 2013, the total principal amount of our indebtedness was approximately \$695.3 million. Our high degree of leverage could have important consequences for you, including:

increasing our vulnerability to adverse economic, industry or competitive developments;

requiring a substantial portion of cash flow from operations to be dedicated to the payment of principal and interest on our indebtedness, therefore reducing our ability to use our cash flow for other purposes, including for our operations, capital expenditures and future business opportunities;

exposing us to the risk of increased interest rates because certain of our borrowings are at variable rates of interest;

making it more difficult for us to satisfy our obligations with respect to our indebtedness, and any failure to comply with the obligations of any of our other debt instruments, including restrictive covenants and borrowing conditions, could result in an event of default under the agreements governing such other indebtedness;

restricting us from making strategic acquisitions or causing us to make non-strategic divestitures;

limiting our ability to obtain additional debt or equity financing for working capital, capital expenditures, business development, debt service requirements, acquisitions and general corporate or other purposes; and

limiting our flexibility in planning for, or reacting to, changes in our business or market conditions and placing us at a competitive disadvantage compared to our competitors who are less highly leveraged and who therefore, may be able to take advantage of opportunities that our leverage prevents us from exploiting.

For the year ended December 31, 2012 and the nine months ended September 30, 2013, our cash interest expense on the senior secured credit facilities amounted to \$23.3 million and \$10.1 million, respectively. Our interest expense could increase if interest rates increase because the entire amount of the indebtedness under the senior secured credit facilities bears interest at a variable rate. At September 30, 2013, we had approximately \$695.3 million aggregate principal amount of variable rate indebtedness under the senior secured credit facilities. A 100 basis point increase in interest rates over our floor(s) on our debt balances outstanding as of September 30, 2013 under the senior secured credit facilities would increase our annual interest expense by approximately \$7.0 million. See Description of Certain Indebtedness New Senior Secured Credit Facilities.

We rely on our systems, employees and certain counterparties, and certain failures could materially adversely affect our operations.

Our businesses are dependent on our ability to process, record and monitor a large number of transactions. If any of our financial, accounting, or other data processing systems or applications fail or have other significant

shortcomings or limitations, we could be materially adversely affected. We are similarly dependent on our employees. We could be materially adversely affected if one of our employees causes a significant operational breakdown or failure, either as a result of human error or where an individual purposefully sabotages or fraudulently manipulates our operations or systems. Third parties with which we do business could also be sources of operational risk to us, including relating to breakdowns or failures of such parties—own systems or employees. Any of these occurrences could diminish our ability to operate one or more of our businesses, or result in potential liability to clients, reputational damage and regulatory intervention, any of which could materially adversely affect us.

We may be subject to disruptions of our operating systems arising from events that are wholly or partially beyond our control, which may include, for example, computer viruses or electrical or telecommunications outages, natural disasters, disease pandemics or other unanticipated damage to property or physical assets. Such disruptions may give rise to losses in service to customers and loss or liability to us. In addition, there is the risk that our controls and procedures as well as business continuity and data security systems prove to be inadequate. Any such failure could affect our operations and could materially adversely affect our results of operations by requiring us to expend significant resources to correct the defect, as well as by exposing us to litigation, regulatory fines or penalties or losses not covered by insurance.

Our risk management procedures may not be fully effective in identifying or helping us mitigate our risk exposure against all types of risks.

We operate in a rapidly changing industry, and we have experienced significant change in the past three years, including our separation from Popular following the Merger, our initial public offering in April 2013 and our listing on the NYSE. Accordingly, we may not be fully effective in identifying, monitoring and managing our risks. In some cases, the information we use to perform our risk assessments may not be accurate, complete or up-to-date. In other cases, our risk assessments may depend upon information that we may not have or cannot obtain. If we are not fully effective or we are not always successful in identifying all risks to which we are or may be exposed, we could be subject to losses, penalties, litigation or regulatory actions that could harm our reputation or have a material adverse effect on our business, financial condition and results of operations.

Security breaches or our own failure to comply with privacy regulations and industry security requirements imposed on providers of services to financial institutions and card processing services could harm our business by disrupting our delivery of services and damaging our reputation.

As part of our business, we electronically receive, process, store and transmit sensitive business information of our customers. In addition, we collect personal consumer data, such as names and addresses, social security numbers, driver s license numbers, cardholder data and payment history records. The uninterrupted operation of our information systems and the confidentiality of the customer/consumer information that resides on such systems are critical to the successful operations of our business. Despite the safeguards we have in place, unauthorized access to our computer systems or databases could result in the theft or publication of confidential information, the deletion or modification of records or could otherwise cause interruptions in our operations. These risks are increased when we transmit information over the Internet. Our visibility in the global payments industry may attract hackers to conduct attacks on our systems that could compromise the security of our data or could cause interruptions in the operations of our businesses and subject us to increased costs, litigation and other liabilities. There is also a possibility of mishandling or misuse, for example, if such information were erroneously provided to parties who are not permitted to have the information, either by fault of our systems, employees acting contrary to our policies, or where such information is intercepted or otherwise improperly taken by third parties. An information breach in the system and loss of confidential information such as credit card numbers and related information could have a longer and more significant impact on the business operations than a hardware failure and could result in claims against us for misuse of personal information, such as identity theft.

Additionally, as a provider of services to financial institutions and card processing services, we are subject directly (or indirectly through our clients) to the same laws, regulations, industry standards and limitations on

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disclosure of the information we receive from our customers as apply to the customers themselves. If we fail to comply with these regulations, standards and limitations, we could be exposed to suits for breach of contract, governmental proceedings, or prohibitions on card processing services. In addition, as more restrictive privacy laws, rules or industry security requirements are adopted in the future on the federal or local level or by a specific industry body, the change could have an adverse impact on us through increased costs or restrictions on business processes. We may be required to expend significant capital and other resources to comply with mandatory privacy and security standards required by law, industry standard, or contracts.

Any inability to prevent security or privacy breaches or failure to comply with privacy regulations and industry security requirements could cause our existing customers to lose confidence in our systems and terminate their agreements with us, and could inhibit our ability to attract new customers, damage our reputation and/or adversely impact our relationship with administrative agencies.

We may experience breakdowns in our processing systems that could damage customer relations and expose us to liability.

We depend heavily on the reliability of our processing systems in our core businesses. A system outage or data loss, regardless of reason, could have a material adverse effect on our business, financial condition and results of operations. Not only would we suffer damage to our reputation in the event of a system outage or data loss, but we may also be liable to third parties. Some of our contractual agreements with financial institutions require the crediting of certain fees if our systems do not meet certain specified service levels. To successfully operate our business, we must be able to protect our processing and other systems from interruption, including from events that may be beyond our control. Events that could cause system interruptions include, but are not limited to, fire, natural disasters, telecommunications failure, computer viruses, terrorist acts and war. Although we have taken steps to protect against data loss and system failures, there is still risk that we may lose critical data or experience system failures. We perform the vast majority of disaster recovery operations ourselves, though we utilize select third parties for some aspects of recovery. To the extent we outsource our disaster recovery, we are at risk of the vendor s unresponsiveness in the event of breakdowns in our systems. Furthermore, our property and business interruption insurance may not be adequate to compensate us for all losses or failures that may occur.

Lack of system integrity, fraudulent payments or credit quality related to funds settlement could result in a financial loss.

We settle funds on behalf of financial institutions, other businesses and consumers and process funds transactions from clients, card issuers, payment networks and consumers on a daily basis for a variety of transaction types. Transactions facilitated by us include debit card, credit card, electronic bill payment transactions, ACH payments and check clearing that supports consumers, financial institutions and other businesses. These payment activities rely upon the technology infrastructure that facilitates the verification of activity with counterparties, the facilitation of the payment and, in some cases, the detection or prevention of fraudulent payments. If the continuity of operations, integrity of processing, or ability to detect or prevent fraudulent payments were compromised this could result in a financial loss to us.

We may experience defects, development delays, installation difficulties, system failure, or other service disruptions with respect to our technology solutions, which would harm our business and reputation and expose us to potential liability.

Many of our services are based on sophisticated software, technology and computing systems, and we may encounter delays when developing new technology solutions and services. Further, the technology solutions underlying our services have occasionally contained and may in the future contain undetected errors or defects when first introduced or when new versions are released. In addition, we may experience difficulties in installing or integrating our technologies on platforms used by our customers. Finally, our systems and operations could be

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exposed to damage or interruption from fire, natural disaster, power loss, telecommunications failure, unauthorized entry and computer viruses or other cyber attacks. Defects in our technology solutions, errors or delays in the processing of electronic transactions, or other difficulties could result in: (1) interruption of business operations; (2) delay in market acceptance; (3) additional development and remediation costs; (4) diversion of technical and other resources; (5) loss of customers; (6) negative publicity; or (7) exposure to liability claims.

Any one or more of the foregoing could have a material adverse effect on our business, financial condition and results of operations.

The ability to adopt technology to changing industry and customer needs or trends may affect our competitiveness or demand for our products, which may adversely affect our operating results.

Changes in technology may limit the competitiveness of and demand for our services. Our businesses operate in industries that are subject to technological advancements, developing industry standards and changing customer needs and preferences. Also, our customers continue to adopt new technology for business and personal uses. We must anticipate and respond to these industry and customer changes in order to remain competitive within our relative markets. For example, the ability to adopt technological advancements surrounding POS technology available to merchants could have an impact on our Merchant Acquiring business. For example, EMV is a credit and debit card authentication methodology that the card associations are mandating to processors, issuers and acquirers in the payment industry. Compliance deadlines for EMV mandates vary by country and by payment network. We are investin