PROVIDENCE SERVICE CORP
Form S-1/A
March 26, 2004
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# UNITED STATES SECURITIES AND EXCHANGE COMMISSION 

Washington, D.C. 20549

Amendment No. 1
to
FORM S-1

## REGISTRATION STATEMENT

## UNDER

THE SECURITIES ACT OF 1933

## THE PROVIDENCE SERVICE CORPORATION

(Exact name of registrant as specified in its charter)

| Delaware <br> (State or other jurisdiction of | 8322 <br> (Primary Standard Industrial | 86-0845127 <br> (I.R.S. Employer |
| :---: | :---: | :---: |
| incorporation or organization) | Classification Code Number) | Identification Number) |

5524 East Fourth Street Tucson, Arizona 85711 Telephone: (520) 747-6600 (Address, including zip code, and telephone number, including area code, of registrant $s$ principal executive offices)

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Fletcher Jay McCusker Chairman of the Board and Chief Executive Officer 620 North Craycroft Tucson, Arizona 85711 Telephone: (520) 747-6600 (Name, address, including zip code, and telephone number, including area code, of agent for service)

## Copies to:

Elise M. Adams<br>Blank Rome LLP<br>John A. Good<br>Bass, Berry \& Sims PLC<br>100 Peabody Place, Suite 900<br>Memphis, TN 38103<br>405 Lexington Avenue<br>Telephone: (901) 543-5901<br>Facsimile: (888) 543-4644

Telephone: (212) 885-5544
Facsimile: (212) 885-5001

Approximate date of commencement of proposed sale to the public: As soon as practicable on or after the effective date of this Registration Statement.

If any of the securities being registered on this Form are to be offered on a delayed or continuous basis pursuant to Rule 415 under the Securities Act, check the following box.

If this Form is filed to register additional securities for an offering pursuant to Rule 462(b) under the Securities Act, check the following box and list the Securities Act registration statement number of the earlier effective registration statement for the same offering.

If this Form is a post-effective amendment filed pursuant to Rule 462(c) under the Securities Act, check the following box and list the Securities Act registration statement number of the earlier effective registration statement for the same offering.

If this Form is a post-effective amendment filed pursuant to Rule 462(d) under the Securities Act, check the following box and list the Securities Act registration statement number of the earlier effective registration statement for the same offering.

If delivery of the prospectus is expected to be made pursuant to Rule 434, check the following box.

The registrant hereby amends this registration statement on such date or dates as may be necessary to delay its effective date until the registrant shall file a further amendment which specifically states that this registration statement shall thereafter become effective in accordance with Section 8(a) of the Securities Act of 1933, as amended, or until the registration statement shall become effective on such date as the Securities and Exchange Commission, acting pursuant to said Section 8(a), may determine.

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The information in this prospectus is not complete and may be changed. We may not sell these securities until the registration statement filed with the Securities and Exchange Commission is effective. This prospectus is not an offer to sell these securities and it is not soliciting an offer to buy these securities in any state where the offer or sale is not permitted.

## PRELIMINARY PROSPECTUS

## 2,350,000 Shares

## The Providence Service Corporation

## Common Stock

We are selling 750,000 shares of our common stock, and the selling stockholders identified in this prospectus are selling 1,600,000 shares of our common stock. We will not receive any proceeds from the sale of shares by the selling stockholders.

Our common stock is quoted on the Nasdaq National Market under the symbol PRSC. On March 25, 2004, the last reported sale price of the common stock on the Nasdaq National Market was $\$ 16.58$ per share.

## Investing in our common stock involves risks. See Risk Factors beginning on page 7.

Neither the Securities and Exchange Commission nor any state securities commission has approved or disapproved of these securities or determined if this prospectus is truthful or complete. Any representation to the contrary is a criminal offense.

|  | Per Share | Total |
| :--- | :--- | :--- |
|  |  | $\$$ |
| Public offering price | $\$$ | $\$$ |
| Underwriting discount | $\$$ | $\$$ |
| Proceeds to The Providence Service Corporation (before expenses) | $\$$ | $\$$ |
| Proceeds to selling stockholders (before expenses) | $\$$ | $\$$ |

The underwriters may also purchase up to an additional 352,500 shares of our common stock (up to 112,500 shares from us and up to 240,000 shares from certain of the selling stockholders) at the public offering price, less the underwriting discount, within 30 days from the date of this prospectus solely to cover over-allotments.

## SunTrust Robinson Humphrey

## Jefferies \& Company, Inc.

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You should rely only on the information contained in this document or other documents to which we have referred you. We have not authorized anyone to provide you with different information. This document may only be used where it is legal to sell these securities. The information contained in this document is current only as of its date.

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## PROSPECTUS SUMMARY

This summary highlights information contained elsewhere in this prospectus. To understand this offering fully, you should read the entire prospectus, including the risk factors and our consolidated financial statements and related notes. Except as otherwise indicated by the context, references in this prospectus to we, us, our, the issuer or Providence are to the combined business of The Providence Service Corporation and all of its consolidated entities. In May 2003, we changed our fiscal year end from June 30 to December 31.

## Our business

We provide government sponsored social services directly and through not-for-profit social services organizations whose operations we manage. The recipients of our services are individuals and families who are eligible for government assistance pursuant to federal mandate. The governmental entities that pay for these services include welfare, child welfare and justice departments, public schools and state Medicaid programs. Our counselors, social workers and mental health professionals provide our services primarily in clients homes and communities, instead of in institutions. Our delivery method reduces the government s costs for such services while affording the clients a better quality of life. As of December 31, 2003, we served, directly and through our managed entities, 13,371 clients from 99 locations in 17 states and the District of Columbia.

## Our services

Among the services we deliver are:

Home and community based counseling. We provide counseling in clients homes and help schools manage at-risk students through training and counseling programs on school grounds. Our counseling services address such social problems as marital and family issues, depression, drug and alcohol abuse, domestic violence, chronic truancy, hyperactivity, and criminal and anti-social behavior.

Foster care. We recruit and train foster parents and license family foster homes. We also offer therapeutic foster care to emotionally disturbed children and adolescents who might otherwise require institutional treatment.

Provider managed services. We manage the delivery of government sponsored social services by multiple providers on behalf of the not-for-profit entities we manage. Management services we provide include intake, assessment and referral services, monitoring services and network and case management services.

## Our contracts and revenues

Our revenues are derived from our provider contracts with state and local government agencies and government intermediaries and from our management contracts with not-for-profit social services organizations. Under the majority of our provider contracts, we are paid an hourly fee. In other situations, we receive a set monthly amount. Where we contract to manage the operations of a not-for-profit social services provider, we receive a management fee based on the number of clients enrolled with that entity or a percentage of its revenues. As of December 31, 2003, we and our managed entities operated pursuant to 202 contracts. For the fiscal year ended December 31, 2003, our revenues grew to $\$ 59.3$ million,
an increase of over $42 \%$ from our $\$ 41.8$ million in revenues for the twelve month period ended December 31, 2002. Additionally, during the same period we increased the revenues of the social services organizations whose operations we manage to a total of $\$ 62.8$ million from a total of $\$ 46.1$ million.

## Our competitive strengths

Historically, governmental entities have provided social services directly to eligible individuals and often in institutional settings. We believe there are growing trends in the United States toward privatization of these

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services and toward the delivery of these services in non-institutional settings, influenced by such factors as the large and growing population of eligible beneficiaries and the increasing pressure on governments to control their costs.

We believe our competitive strengths uniquely position us to take advantage of these growing trends, including our:
lower cost, non-institutional focus;
flexible, decentralized and scalable operations model;
diverse payer and revenue base;
highly qualified management team; and
wide range of services.

In addition, we have a proven track record of successful performance. Since our formation in December 1996, no payer has terminated or failed to renew or extend one of our contracts.

## Recent developments

During the fourth quarter of 2003, one of our wholly owned subsidiaries, Family Preservation Services of Florida, Inc., or FPSFL, was awarded two one-year contracts by Florida agencies under Florida s Community Based Care Initiative (an initiative designed to privatize child welfare services for the entire state of Florida). FPSFL contracted to provide case management services in West Palm Beach, Florida commencing as of November 1, 2003 and in Fort Pierce, Florida, commencing as of December 1, 2003. The contracts provide for annual payments to us of up to $\$ 2.5$ million and $\$ 3.4$ million, respectively, once they are fully operational with an estimated $\$ 3.8$ million contribution to our revenue in 2004.

Effective January 1, 2004, we acquired all of the outstanding stock of Dockside Services, Inc., an Indiana based provider of youth services, for cash in the amount of $\$ 3.4$ million and two subordinated promissory notes each in the principal amount of $\$ 500,000$, for aggregate consideration of $\$ 4.4$ million. This acquisition expands our home and community based counseling operations in the states of Indiana and Michigan.

Also effective January 1, 2004, we acquired the remaining $50 \%$ interest in, and became the sole owner of, Rio Grande Management Company, LLC, or Rio Grande Management, for cash in the amount of $\$ 820,000$. Rio Grande Management was originally formed as a joint venture limited liability company in September 2001, with us owning $50 \%$ of its interests and the ten agencies whose members comprise the board of Rio Grande Behavioral Health Services, Inc., a not-for-profit social services provider, owning the balance. Rio Grande Behavioral Health Services provides community based social and mental health network services in New Mexico, and Rio Grande Management manages those operations in return for a management fee per network member per month. By acquiring the interests of our co-venturers, we now own $100 \%$ of Rio Grande Management s rights under its management agreement with Rio Grande Behavioral Health Services.

In January 2004, Camelot Community Care, Inc., one of the not-for-profit entities we manage, was awarded a contract by the Florida Department of Children and Families pursuant to Florida s Community Based Care Initiative, to provide home and community based social services in the Fort Myers area. The term of the contract is February 1, 2004 through June 30, 2008, and it provides for contract payments of up to $\$ 22.0$ million per year, or $\$ 97.5$ million over the term. Our management fee in relation to this contract is $10 \%$ of Camelot Community Care s revenue from the contract, with an estimated $\$ 1.9$ million contribution to our revenue in 2004.

On January 27, 2004, we prepaid subordinated notes to Eos Partners SBIC, L.P. and Eos Partners SBIC II, L.P. in the aggregate principal amount of $\$ 3.5$ million and paid aggregate accrued interest thereon of $\$ 10,500$.

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These subordinated notes were issued on August 22, 2003 in connection with, and upon the consummation of, our initial public offering, to pay a consent fee due to Eos Partners SBIC and Eos Partners SBIC II, the then majority holders of our preferred stock.

As of January 31, 2004, we have increased the number of clients we serve, directly and through our managed entities, to 13,672 clients, an increase since December 31, 2003 of 301 clients, or 2\%, and an increase since June 30, 2003 of 1,111 clients, or $9 \%$.

## Additional information

We are incorporated under the laws of the state of Delaware. Our corporate headquarters are located at 5524 East Fourth Street, Tucson, Arizona 85711 and our telephone number is (520) 747-6600. Our web site address is www.provcorp.com. The information on our web site does not constitute part of this prospectus.

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## THE OFFERING

Shares offered by us

Shares offered by selling stockholders

Common stock outstanding after this offering(1)

Use of proceeds

750,000 shares.
$1,600,000$ shares.
$9,130,845$ shares.

We will not receive any proceeds from the sale of shares by the selling stockholders.

We intend to use the net proceeds from shares sold by us in the offering for general corporate purposes, which may include possible future acquisitions. See Use of Proceeds.

PRSC.
(1) Based on shares of common stock outstanding as of March 23, 2004. Unless otherwise indicated, information contained in this prospectus regarding the number of shares of our common stock outstanding after this offering does not include an aggregate of up to $1,016,830$ shares comprised of: 146,905 treasury shares; up to 112,500 shares issuable by us upon exercise of the underwriters over-allotment option; 257,425 shares issuable upon the exercise of outstanding stock options granted under our 1997 stock option and incentive plan with a weighted average exercise price of $\$ 5.00$ per share; 290,000 shares issuable upon the exercise of outstanding stock options granted under our 2003 stock option plan with a weighted average exercise price of $\$ 15.20$ per share; and an aggregate of 210,000 shares reserved for future issuance under our 2003 stock option plan.

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## SUMMARY FINANCIAL AND OPERATING INFORMATION

The table below provides summary financial and operating information for the periods ended and as of the dates indicated. This information is derived from, and you should read this information with, our consolidated financial statements and the related notes and the section entitled
Management s Discussion and Analysis of Financial Condition and Results of Operations all of which are included in this prospectus.

|  | Six months ended |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fiscal year ended June 30, |  |  |  | December 31, |  |  | Twelve months ended December 31, 2002(1)(2) |  | Fiscal year ended December 31, 2003 |  |
|  | 1999 | 2000 | 2001 | 2002 | 2001(1) |  | 02(1)(2) |  |  |  |  |
|  | (in thousands, except per share data and Other data ) |  |  |  |  |  |  |  |  |  |  |
| Statement of operations data: |  |  |  |  |  |  |  |  |  |  |  |
| Revenues | \$ 12,678 | \$ 17,640 | \$ 24,670 | \$ 32,827 | \$ 13,799 | \$ | 22,740 | \$ | 41,768 | \$ | 59,276 |
| Operating expenses | 13,617 | 18,577 | 23,925 | 31,197 | 13,334 |  | 23,002 |  | 40,865 |  | 52,397 |
| Operating income (loss) | (939) | (937) | 745 | 1,630 | 465 |  | (262) |  | 903 |  | 6,879 |
| Non-operating expenses | 62 | 158 | 336 | 541 | 36 |  | 4,277 |  | 4,782 |  | 2,541 |
| (Benefit) provision for income taxes |  |  | 15 | (254) | (127) |  | 180 |  | 52 |  | 1,692 |
| Net income (loss) | $(1,001)$ | $(1,095)$ | 394 | 1,343 | 556 |  | $(4,719)$ |  | $(3,931)$ |  | 2,646 |
| Preferred stock dividends |  |  | 242 | 386 | 193 |  | 193 |  | 387 |  | 3,749 |
| Net income (loss) available to common stockholders | \$ $(1,001)$ | \$ $(1,095)$ | \$ 152 | \$ 957 | \$ 363 | \$ | $(4,912)$ | \$ | $(4,318)$ | \$ | $(1,103)$ |
| Net income (loss) per share data: |  |  |  |  |  |  |  |  |  |  |  |
| Diluted | \$ (0.60) | \$ (0.65) | \$ 0.09 | \$ 0.35 | \$ 0.16 | \$ | (2.42) | \$ | (2.19) | \$ | (0.25) |
| Weighted average shares outstanding: |  |  |  |  |  |  |  |  |  |  |  |
| Diluted | 1,672 | 1,672 | 1,672 | 3,496 | 3,180 |  | 2,029 |  | 1,970 |  | 4,432 |
| Other financial data: |  |  |  |  |  |  |  |  |  |  |  |
| Managed entity revenue(3) | \$ 1,272 | \$ 1,470 | \$ 2,238 | \$ 30,778 | \$ 9,485 | \$ | 24,798 | \$ | 46,092 | \$ | 62,795 |
| Management fees | \$ 130 | \$ 142 | \$ 98 | \$ 1,616 | \$ 364 | \$ | 1,315 | \$ | 2,567 | \$ | 6,469 |
| Other data(4): |  |  |  |  |  |  |  |  |  |  |  |
| States served | 5 | 6 | 7 | 16 | 9 |  | 16 |  | 16 |  | 18 |
| Locations | 31 | 41 | 43 | 84 | 45 |  | 88 |  | 88 |  | 99 |
| Employees | 306 | 443 | 615 | 1,158 | 611 |  | 1,303 |  | 1,303 |  | 1,721 |
| Direct | 306 | 443 | 615 | 754 | 599 |  | 880 |  | 880 |  | 1,098 |
| Managed |  |  |  | 404 | 12 |  | 423 |  | 423 |  | 623 |
| Contracts | 41 | 50 | 61 | 155 | 95 |  | 158 |  | 158 |  | 202 |
| Direct | 41 | 50 | 61 | 108 | 91 |  | 111 |  | 111 |  | 134 |
| Managed |  |  |  | 47 | 4 |  | 47 |  | 47 |  | 68 |
| Clients | 2,360 | 3,069 | 3,697 | 10,785 | 8,492 |  | 10,730 |  | 10,730 |  | 13,371 |
| Direct | 2,360 | 3,069 | 3,697 | 3,763 | 3,713 |  | 4,375 |  | 4,375 |  | 5,729 |
| Managed |  |  |  | 7,022 | 4,779 |  | 6,355 |  | 6,355 |  | 7,642 |

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|  | As of December 31, 2003 |
| :--- | ---: | ---: |
|  | Pro forma, |

(1) In May 2003, we changed our fiscal year end from June 30 to December 31. As a result, the six months ended December 31 , 2002 is presented as a transitional period. Comparative information for the six months ended December 31, 2001 and the twelve months ended December 31, 2002 is derived from our unaudited consolidated financial statements.
(2) Operating expenses for the six months ended December 31, 2002 and the twelve months ended December 31 , 2002 include $\$ 1,566,536$ of stock based compensation ( $\$ 869,000$ as part of client service expense and $\$ 697,000$ as part of general and administrative expense). Non-operating expenses for the six months ended December 31, 2002 and the twelve months ended December 31, 2002 include $\$ 3,569,000$ accretion in the fair value of certain put warrants issued to our mezzanine lenders.
(3) Managed entity revenue represents revenues of the not-for-profit social services organizations we manage. Although these revenues are not our revenues, because we are responsible for substantially all of the business operations of these entities and a significant portion of our management fees is based on a percentage of their revenues, we believe that the presentation of managed entity revenue provides investors with an additional measure of the size and depth of the operations under our direction and can help them understand trends in our management fee revenue.
(4) States served, Locations, Employees and Contracts data are as of the end of the period for owned and managed entities. Clients data represents the number of clients served during the last month of the period presented for owned and managed entities. States served includes the District of Columbia. Direct refers to the employees, contracts and clients related to contracts made directly with payers.
Managed refers to the employees, contracts and clients related to management agreements with not-for-profit social services organizations. Employees are designated according to their primary employer although employees may provide services under both direct and managed contracts.
(5) Includes our deposit with the sellers in December 2003 of the $\$ 820,000$ cash purchase price associated with our January 1,2004 acquisition of the remaining $50 \%$ interest in Rio Grande Management Company.
(6) Gives pro forma effect to our repayment of the $\$ 3.5$ million aggregate principal amount outstanding under our subordinated notes to Eos Partners SBIC and Eos Partners SBIC II and the payment of the $\$ 10,500$ in aggregate accrued interest on these notes, each of which occurred in January 2004. See Management s Discussion and Analysis of Financial Condition and Results of Operations Liquidity and capital resources Obligations and commitments.
(7) As adjusted for this offering. See Use of Proceeds.

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## RISK FACTORS

Before you invest in our common stock, you should understand the high degree of risk involved. You should consider carefully the following risks and other information in this prospectus, including the consolidated financial statements and related notes, before you decide to purchase shares of our common stock. If any of the following risks actually occurs, our business, financial condition and operating results could be adversely affected. As a result, the trading price of our common stock could decline, perhaps significantly.

## Risks related to our business

Changes in budgetary priorities of the government entities that fund the services we provide could result in our loss of contracts or a decrease in amounts payable to us under our contracts.

Our revenue is largely derived from contracts that are directly or indirectly paid or funded by government agencies. All of these contracts are subject to legislative appropriations and state budget approval. Consequently, a significant decline in government expenditures, shift of expenditures or funding away from programs that call for the types of services that we provide or change in government contracting or funding policies could cause payers to terminate their contracts with us or reduce their expenditures under those contracts, either of which could have a negative impact on our future operating results.

Currently, all of the states in which we operate are facing budgetary shortfalls. While to date we have not experienced any rate or contract reductions as a result of these budgetary shortfalls, we are not immune to such consequences. In addition, in some states eligibility requirements for social services clients have been tightened to stabilize the number of eligible clients, which reduces the size of our potential market in those states. While many of these states are dealing with budgetary concerns by shifting costs from institutional care to home and community based care such as we provide, there is no assurance that this trend will continue.

Our contracts are not only short-term in nature but can also be terminated prior to expiration, without cause and without penalty to the payers, and there can be no assurance that they will survive until the end of their stated terms or that upon their expiration these contracts will be renewed or extended.

Most of our contracts contain base periods of only one year. While some of them also contain options for renewal, usually successive six month or one year terms, payers are not required to extend their contracts into these option periods. In addition, a significant number of our contracts not only allow the payer to terminate the contract immediately for cause (such as for our failure to meet our contract obligations) but also permit the payer to terminate the contract at any time prior to its stated expiration date without cause, at will and without penalty to the payer, either upon the expiration of a short notice period, typically 30 days, and/or immediately, in the event federal or state appropriations supporting the programs serviced by the contract are reduced or eliminated. While to date none of our contracts has been terminated prior to its stated expiration or not renewed or extended upon such expiration, the failure of payers to renew or extend significant contracts or their early termination of significant contracts could adversely affect our financial performance. We cannot anticipate if, when or to what extent a payer might terminate its contract with us prior to its expiration or fail to renew or extend its contract with us.

Each of our contracts is subject to audit and modification by the payers with whom we contract, in their sole discretion.

Our business depends on our ability to successfully perform under various government funded contracts. The payers under these contracts can review our performance with respect to their contracts, as well as our records, accounting and general business practices at any time and may, in their discretion:
suspend or prevent us from receiving new contracts or extending existing contracts because of violations or suspected violations of procurement laws or regulations;

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terminate or modify our existing contracts;
reduce the amount we are paid under our existing contracts; and/or
audit and object to our contract related fees.

As a government contractor, we are subject to an increased risk of litigation and other legal actions and liabilities.

As a government contractor, we are subject to an increased risk of investigation, criminal prosecution, civil fraud, whistleblower lawsuits and other legal actions and liabilities not often faced by companies that do not provide government sponsored services. The occurrence of any of these actions, regardless of the outcome, could disrupt our operations and cause us added expense and could limit our ability to obtain additional contracts in other jurisdictions.

A loss of our status as a licensed provider in any jurisdiction could result in the termination of a number of our contracts, which could negatively impact our revenues.

If we lost our status as a licensed provider in any jurisdiction, the contracts under which we provide services in that jurisdiction would be subject to termination. Moreover, such an event could constitute a violation of provisions of our contracts in other jurisdictions, resulting in other contract terminations.

If we fail to satisfy our contractual obligations, we could be liable for damages and financial penalties and our ability to keep our
existing contracts or obtain new contracts could be damaged.

Our failure to comply with our contract obligations could, in addition to providing grounds for immediate termination of the contract for cause, negatively impact our financial performance and damage our reputation, which, in turn, could have a material adverse effect on our ability to obtain new contracts. Our failure to meet contractual obligations could also result in substantial actual and consequential damages. The termination of a contract for cause could, for instance, subject us to liability for excess costs incurred by a payer in obtaining similar services from another source. In addition, our contracts require us to indemnify payers for our failure to meet standards of care, and some of them contain liquidated damages provisions and financial penalties that we must pay if we breach these contracts.

## We derive a significant amount of our revenues from a few providers, which puts us at risk.

We provide, or manage the provision of, government sponsored social services pursuant to 202 contracts. One of these contracts, our contract with Community Partnership of Southern Arizona, an Arizona not-for-profit organization, which is our oldest contract and our only remaining case rate contract, generates, after full allocation of direct and indirect costs, minimal profits for us yet accounted for approximately $18 \%$ of our revenues for the twelve months ended December 31, 2002 and $19 \%$ of our revenues for the fiscal year ended December 31, 2003. Our next five largest revenue producing contracts represented, in the aggregate, approximately $20 \%$ and $13 \%$ of our revenues for such periods. The loss of, reduction in amounts generated by, or changes in methods or regulations governing payments for our services under these contracts could

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materially reduce our revenue.

While we obtain some of our business through responses to government requests for proposals, we may not be awarded contracts through this process in the future, and contracts we are awarded may not be profitable.

We obtain, and will continue to seek to obtain, a significant portion of our business from state or local government entities. To obtain business from government entities, we are often required to respond to requests for proposals, or RFPs. To propose effectively, we must accurately estimate our cost structure for servicing a

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proposed contract, the time required to establish operations and the terms of the proposals submitted by competitors. We must also assemble and submit a large volume of information within rigid and often short timetables. Our ability to respond successfully to RFPs will greatly impact our business. We may not be awarded contracts through the RFP process, and our proposals may not result in profitable contracts.

## If we fail to establish and maintain important relationships with officials of government entities and agencies, we may not be able to successfully procure or retain government sponsored contracts, which could negatively impact our revenues.

To facilitate our ability to procure or retain government sponsored contracts, we rely in part on establishing and maintaining relationships with officials of various government entities and agencies. These relationships enable us to provide informal input and advice to the government entities and agencies prior to the development of an RFP or program for privatization of social services and enhance our chances of procuring contracts with these payers. The effectiveness of our relationships may be reduced or eliminated with changes in the personnel holding various government offices or staff positions. We also may lose key personnel who have these relationships. We may be unable to successfully manage our relationships with government entities and agencies and with elected officials and appointees. Any failure to establish, maintain or manage relationships with government and agency personnel may hinder our ability to procure or retain government sponsored contracts.

The federal government may refuse to grant consents and/or waivers necessary to permit for-profit entities to perform certain elements of government programs.

Under current law, in order to privatize certain functions of government programs the federal government must grant a consent and/or waiver to the petitioning state or local agency. If the federal government does not grant a necessary consent or waiver, the state or local agency will be unable to contract with a for-profit entity, such as us, to provide the service. Failure by state or local agencies to obtain consents and/or waivers could adversely affect our growth.

Our business could be adversely affected by future legislative changes that hinder or reverse the privatization of social services.

The market for our services depends largely on federal, state and local legislative programs. These programs can be modified or amended at any time. Moreover, part of our growth strategy includes aggressively pursuing opportunities created by the federal, state and local initiatives to privatize the delivery of social services. However, there are opponents to the privatization of social services and, as a result, future privatization of social services is uncertain. If additional privatization initiatives are not proposed or enacted, or if previously enacted privatization initiatives are challenged, repealed or invalidated, our growth could be adversely impacted. In addition, even some currently proposed privatization initiatives could be harmful to us. For instance, as disclosed below, the current Presidential led faith-based initiative, if successful, could cause contracts and revenues to be diverted from us to religious based social service organizations.

## There are legislative proposals being considered which, if enacted, would favor faith-based providers of social services over us.

Currently, we compete with faith-based agencies, such as Catholic Social Services, Jewish Family and Children s Services and the Salvation Army. If the current Presidential led initiative to favor faith-based social service providers is enacted as legislation, our ability to obtain new contracts or to renew existing contracts could be jeopardized, which could negatively impact our operating results.

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Our strategic relationships with certain not-for-profit and tax exempt entities are subject to tax and other risks.

Since some government agencies prefer or require contracts for privatized social services to be administered through not-for-profit organizations, we rely heavily on our relationships with not-for-profit organizations to provide services to these government agencies. We currently maintain strategic relationships with four not-for-

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profit, tax exempt social services organizations with which we have long-term management contracts. These organizations are: Family Preservation Services of South Carolina, Inc., Camelot Community Care, Inc., Intervention Services, Inc. and Rio Grande Behavioral Health Services, Inc.

Federal tax laws require that the boards of directors of not-for-profit tax exempt organizations be independent. Although currently the boards of directors of the tax exempt not-for-profit organizations for which we provide management services are independent, in the past our employees constituted a majority of the boards of Family Preservation Services of South Carolina, Inc., Camelot Community Care, Inc. and Intervention Services, Inc. If, as a result of such past practices, we and/or our managed entities were ever found to be in violation of these federal tax laws, we and our managed entities could be subject to penalties and, as described below, the tax exempt status of these managed entities could be jeopardized.

Federal tax laws also require that the management fees we charge the not-for-profit entities we manage be at fair market rates. For each of our management contracts, we have determined through a third-party independent valuation that the fixed portion of our management fee is at market rates. If the Internal Revenue Service, referred to as the IRS, determined that any tax exempt organization was paying more than market rates for services performed by us, and further determined that we were, at the time those rates were set, in a position to exercise substantial influence over the affairs of the tax exempt organization (through our past majority positions on the board of directors or otherwise), the IRS could sanction us and the tax exempt organization, including levying a penalty against us of $25 \%$ of the amount paid in excess of the market rates for the services provided and the return of all excess benefit amounts, plus interest, to the tax exempt organization. If the excess benefit amount were not returned, an additional penalty equal to $200 \%$ of the excess benefit could be imposed on us.

In addition, until September 2003, three of these not-for-profit organizations (Family Preservation Services of South Carolina, Camelot Community Care and Intervention Services) were co-borrowers on our credit facility and their receivables were pledged as additional collateral under the facility. As the manager of these entities, we drew down on the line of credit under our credit facility on their behalf and advanced the borrowings to them for their operating expenses. In September 2003, these entities were removed as co-borrowers under our credit facility, and their assets were removed as collateral from our line of credit.

As a result of our relationships with these tax exempt organizations, including our employees past majority positions on the boards of directors of some of them, the terms of our management contracts with these organizations and/or the shared borrowing relationship we previously had with some of them, the IRS could propose to revoke the tax exempt status of some or all of these tax exempt organizations. If the IRS were successful in revoking the tax exempt status of any of these tax exempt organizations, such organization would likely be treated as a taxable entity from the time of the event or events that caused the exempt status to be revoked. In addition, state authorities could investigate and take action against the not-for-profit status of these organizations for similar reasons. A state attorney general could also take action to dissolve a state not-for-profit organization that could result in our loss of the organization s contract(s) for services. The loss of federal tax exempt and/or not-for-profit status would adversely affect the ability of these organizations to be exempt from certain federal taxes and could have the same impact on state taxes. The imposition of federal and/or state taxes on such organizations could reduce the funds available to pay our management fees. Further, these organizations existing payers may terminate or fail to renew or extend their contracts with the tax exempt organizations if IRS or state controversies of this type were threatened or were to occur. The loss of such contracts could have a negative effect on our earnings.

Government unions may oppose privatizing government programs to outside vendors such as us, which could limit our market opportunities.

Our success depends in part on our ability to win contracts to administer and manage programs traditionally administered by government employees. Many government employees, however, belong to labor unions with considerable financial resources and lobbying networks. These unions could apply political pressure on legislators and other officials seeking to privatize government programs. Union opposition could result
in our losing government contracts or being precluded from providing services under government contracts.

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Inaccurate, misleading or negative media coverage could damage our reputation and harm our ability to procure government sponsored contracts.

The media sometimes provides news coverage about our contracts and the services we provide to clients. This media coverage, if negative, could influence government officials to slow the pace of privatizing government services. Moreover, inaccurate, misleading or negative media coverage about us could harm our reputation and, accordingly, our ability to obtain government sponsored contracts.

One of our contracts requires that we provide services to a population of clients for a fixed fee regardless of the amount of services required. If we fail to estimate accurately the cost of performing certain contracts, we may incur losses on these contracts.

Our largest revenue producing contract is a case rate contract that pays us a fixed amount per month for providing all requested social services to a certain population of clients. We do not directly provide some services we are required to offer under this contract. We are obligated to provide or arrange for the provision of services to clients under this contract even if the costs of the services, including pharmacy and in-patient mental health care, which we do not provide and must purchase from other providers, exceed the fees received. From July 1, 1998 to June 30, 2003, the fully allocated historical cost of the services we provided under this contract exceeded our fees by approximately $\$ 2.2$ million. While the payer under the contract voluntarily reimbursed us for all such excess cost amounts, it had no legal obligation to do so. Effective July 1, 2003, we successfully negotiated a $46 \%$ increase in our annual contract with this payer, as a result of which our costs under the contract have not, since such date, exceeded our fees and we do not anticipate that they will again exceed our fees based on our current service offerings. However, it is possible that we could be required to provide additional services under the contract that could, if the costs were significant, potentially cause us to once again have to rely on the payer s voluntary excess cost reimbursements. We would have no legal recourse against the payer if it determined not to reimburse us for any such excess costs other than our right to terminate the contract after 60 days prior notice. In addition, under our fee-for-service contracts, we receive fees based on our interactions with government sponsored clients. To earn a profit on these contracts, we must accurately estimate costs incurred in providing services. Our risk on these contracts is that our client population is not large enough to cover our fixed costs, such as rent and other overhead. Our contracts are not reimbursed on a cost basis and therefore, if we fail to estimate our costs accurately, we may incur losses on these contracts.

## We may incur costs before receiving related revenues, which could result in cash shortfalls.

When we are awarded a contract to provide services, we may incur expenses before we receive any contract payments. These expenses include leasing office space, purchasing office equipment and hiring personnel. As a result, in certain large contracts where the government does not fund program start-up costs, we may be required to invest significant sums of money before receiving related contract payments. In addition, payments due to us from payers may be delayed due to billing cycles or as a result of failures to approve government budgets in a timely manner. Moreover, any resulting cash shortfall could be exacerbated if we fail to either invoice the payer or to collect our fee in a timely manner.

## Our business is subject to risks of litigation.

We are in the human services business and therefore are subject to claims alleging we did not properly treat an individual or failed to properly diagnose and/or care for a client. We carry professional liability and general liability insurance with coverage limited to $\$ 1.0$ million per occurrence and $\$ 3.0$ million in the annual aggregate ( $\$ 100,000$ per occurrence and $\$ 200,000$ in the annual aggregate for physical or sexual abuse) with a $\$ 250,000$ deductible. An award in excess of our insurance limits could have a material adverse impact on our operations and cash flow and could adversely impact our ability to continue to purchase appropriate liability insurance. We are also subject to claims for negligence or intentional misconduct (in addition to professional liability claims) by an employee, including but not limited to, claims arising out of
accidents involving employees driving to or from interactions with clients or assault and battery. We are also subject to employee related claims such as wrongful

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discharge or discrimination or a violation of equal employment law. While we are insured for these types of claims, damages exceeding our insurance limits or outside our insurance coverage, such as a claim for fraud, could adversely affect our cash flow and financial condition. Furthermore, we are subject to miscellaneous errors and omissions liability relative to the various management agreements we have with the not-for-profit entities we manage. In the event of a claim and depending on, among other things, the circumstances, allegations, and size of the management contract, we could be subject to damages that could have a material adverse impact on our financial condition and results of operations.

## We face substantial competition in attracting and retaining experienced personnel, and we may be unable to grow our business if we cannot attract and retain qualified employees.

Our success depends to a significant degree on our ability to attract and retain highly qualified and experienced social service professionals who possess the skills and experience necessary to deliver high quality services to our clients. Our objective of providing the highest quality of service to our clients is strongly considered when we evaluate education, experience and qualifications of potential candidates for employment as direct care and administrative staff. To that end, we attempt to hire professionals who have attained a bachelors degree, masters degree or higher level of education and certification or licensure as direct care social service providers and administrators. These employees are in great demand and are likely to remain a limited resource for the foreseeable future. We must quickly hire project leaders and case management personnel after a contract is awarded to us. Contract provisions and client needs determine the number, education and experience levels of social service professionals we hire. We continually evaluate client census, case loads and client eligibility to determine our staffing needs under each contract. Currently, in our eastern division we maintain an average staff to client ratio of one to seven. Our ability to attract and retain employees with the requisite experience and skills depends on several factors including, but not limited to, our ability to offer competitive wages, benefits and professional growth opportunities. Some of the companies with which we compete for experienced personnel have greater financial resources and name recognition than we do. The inability to attract and retain experienced personnel could have a material adverse effect on our business.

## Our success depends on our ability to manage growing and changing operations.

Since 1996, our business has grown significantly in size and complexity. This growth has placed, and is expected to continue to place, significant demands on our management, systems, internal controls and financial and physical resources. In addition, we expect that we will need to further develop our financial and managerial controls and reporting systems to accommodate future growth. This could require us to incur expenses for hiring additional qualified personnel, retaining professionals to assist in developing the appropriate control systems and expanding our information technology infrastructure. The nature of our business is such that qualified management personnel can be difficult to find. Our inability to manage growth effectively could have a material adverse effect on our financial results.

Any acquisition that we undertake could be difficult to integrate, disrupt our business, dilute stockholder value and harm our operating results.

We anticipate that we will continue making strategic acquisitions as part of our growth strategy. We have made several acquisitions since our inception, including Camelot Care Corporation in March 2002, Cypress Management Services, Inc. in January 2003 and, recently, Dockside Services, Inc. in January 2004. The success of these and other acquisitions depends in part on our ability to integrate acquired companies into our business operations. There can be no assurance that the companies acquired will continue to generate income at the same historical levels on which we based our acquisition decisions, that we will be able to maintain or renew the acquired companies contracts, that we will be able to realize operating and economic efficiencies upon integration of acquired companies or that the acquisitions will not adversely affect our results of operations or financial condition.

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We continually review opportunities to acquire other businesses that would complement our current services, expand our markets or otherwise offer growth opportunities. In connection with some acquisitions, we could issue stock that would dilute existing stockholders percentage ownership and/or we could incur or assume substantial debt or assume contingent liabilities. Acquisitions involve numerous risks, including, but not limited to, the following:
problems assimilating the purchased operations;
unanticipated costs and legal or financial liabilities associated with an acquisition;
diversion of management s attention from our core businesses;
adverse effects on existing business relationships with customers;
entering markets in which we have limited or no experience;
potential loss of key employees of purchased organizations;
the incurrence of excessive leverage in financing an acquisition;
failure to maintain and renew contracts;
unanticipated operating, accounting or management difficulties in connection with an acquisition; and
dilution to our earnings per share.

We cannot assure you that we will be successful in overcoming problems encountered in connection with any acquisition, and our inability to do so could disrupt our operations and adversely affect our business.

## Our future debt obligations could impair our liquidity and financial condition.

Although we currently have minimal outstanding debt, we may incur debt in the future in connection with our acquisition strategy and for other corporate opportunities. If we do so, these debt obligations could pose risk to you by:
making it more difficult for us to satisfy our obligations;

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requiring us to dedicate a substantial portion of our cash flow to payments on our debt obligations, thereby reducing the availability of our cash flow to fund working capital, capital expenditures and other corporate requirements;
impeding us from obtaining additional financing in the future for working capital, capital expenditures, acquisitions and general corporate purposes; and
making us more vulnerable if a downturn in our business occurs and limiting our flexibility to plan for, or react to, changes in our business.

If we were to fail to make any required payment under the agreements governing our indebtedness or fail to comply with the financial and operating covenants contained in these agreements, we would be in default. A default could have a significant adverse effect on the market value and marketability of our common stock. Our lenders would have the ability to require that we immediately pay all outstanding indebtedness. If the lenders were to require immediate payment, we might not have sufficient assets to satisfy our obligations under our credit facility, our subordinated notes or our other indebtedness. In such event, we could be forced to seek protection under bankruptcy laws, which could have a material adverse effect on our existing contracts and our ability to procure new contracts as well as our ability to recruit and/or retain employees.

The cost of additional equity or debt capital could be prohibitive or result in dilution to existing stockholders.

As we continue to grow, we may seek to raise additional capital to fund our investments and/or operations. Any additional capital may consist of public or private equity or debt financing. We cannot assure you that, if

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and when needed, additional financing will be available to us on acceptable terms, or at all. If additional capital is needed and not available, we may need to change our business strategy to slow our rate of expansion or reduce our operations. If we raise additional funds by issuing equity securities, our stockholders may experience dilution.

## Our success depends on our ability to compete effectively in the marketplace.

We compete for clients and for contracts with payers with a variety of organizations that offer similar services. Most of our competition consists of local social service organizations that compete with us for local contracts, such as United Way supported agencies and faith-based agencies such as Catholic Social Services, Jewish Family and Children s Services and the Salvation Army. Other competitors include local, not-for-profit organizations and community based organizations. Historically, these types of organizations have been favored in our industry as incumbent providers of services to government entities. We also compete with larger companies, such as Maximus, Inc., whose government operations group administers and manages welfare program services, childcare support enforcement, Medicaid enrollment and other consulting services for state and local governments. National Mentor, Inc. is the country s largest provider of foster care services and competes with us in existing markets for foster care services. In addition, many institutional providers offer some type of community based care including such organizations as Cornell Companies, Inc., Res-Care, Inc., Psychiatric Solutions, Inc. and The Devereaux Foundation. Some of these companies have greater financial, technical, political, marketing, name recognition and other resources and a larger number of clients and/or payers than we do. In addition, some of these companies offer more services than we do. We have experienced, and expect to continue to experience, competition from new entrants into our markets. Increased competition may result in pricing pressures, loss of or failure to gain market share or loss of clients or payers, any of which could harm our business.

Our business is subject to state licensing regulations and other regulatory provisions, including regulatory provisions governing surveys, audits, anti-kickbacks, anti-referrals, false claims and The Health Insurance Portability and Accountability Act of 1996, and changes to or violations of these regulations could negatively impact our revenues.

In many of the locations where we operate, we are required to obtain and maintain licenses. The applicable state and local licensing requirements govern the services we provide, the credentials of staff, record keeping, treatment planning, client monitoring and supervision of staff. The failure to maintain these licenses or the loss of a license could have a material adverse impact on our business and could prevent us from providing services to clients in a given jurisdiction. Most of our contracts are subject to surveys or audit by our payers. We are also subject to regulations that restrict our ability to contract directly with a government agency. Such restrictions could affect our ability to contract with certain payers. In addition, we are or may be subject to anti-kickback, anti-referral and false claim laws, which impose penalties and possible bars from obtaining government contracts. The penalties could include criminal fines, civil money penalties, damages, imprisonment and/or a ban from participation in federally funded healthcare programs. Such fines and penalties could negatively impact our business by decreasing profits due to costs of fines and damages, damaging our reputation and diverting our management resources.

Due to our access, use or disclosure of health information relating to individuals, we are subject to the privacy mandates of the Health Insurance Portability and Accountability Act of 1996, or HIPAA. HIPAA mandates, among other things, the adoption of standards to enhance the efficiency and simplify the administration of the nation s healthcare system. HIPAA requires the Department of Health and Human Services to adopt standards for electronic transactions and code sets for basic healthcare transactions such as payment, eligibility and remittance advices, or transaction standards, privacy of individually identifiable health information, or privacy standards, security and electronic signatures, or security standards, as well as unique identifiers for providers, employers, health plans and individuals and enforcement. Final regulations have been issued for the privacy standards, transaction standards and security standards. As a healthcare provider, we are

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required to comply in our operations with these standards and are subject to significant civil and criminal penalties for failure to do so. In addition, in connection with providing services to customers that also are healthcare providers, we are required to provide satisfactory written assurances to those customers that we will provide those services in accordance with the privacy standards. HIPAA has and will require significant and costly changes for our company and others in the healthcare industry. The privacy standards went into effect in April 2003 and the transaction standards went into effect in October 2003. The effective date for compliance with the security standards is April 2005.

We have appointed an internal committee to set our privacy policies regarding client information in compliance with HIPAA. This committee is responsible for training our employees, including our regional and local managers and staff, to comply with HIPAA policy and monitoring compliance with the policy. However, like other businesses subject to HIPAA regulations, we cannot fully predict the total financial or other impact of these regulations on us. We anticipate, however, that it will cost us approximately $\$ 292,000$ to comply with the HIPAA security standards by April 2005. In addition, the costs that may be associated with our ongoing compliance with the new HIPAA regulations could be substantial, which could negatively impact our profitability.

## Risks related to this offering

The market price of our common stock may be volatile.

Our common stock is quoted on the Nasdaq National Market, which market has from time to time experienced, and is likely to experience in the future, extreme price and volume fluctuations. This market volatility, as well as general economic or political conditions, could reduce the market price of our common stock regardless of our operating performance. Additional factors that could cause the market price of our common stock to fluctuate are announcements of contracts won by our competitors, failures by our payers to renew our existing contracts, changes in market valuations of our competitors, or introductions of new products or services by our competitors, all of which are outside our control. In addition, our operating results could be below the expectations of investment analysts and investors and, in response, the market price of our common stock may decrease significantly and prevent investors from reselling their shares of our common stock at or above the offering price. In the past, companies that have experienced volatility in the market price of their stock have been the subjects of securities class action litigation. If we were the subject of securities class action litigation, it could result in substantial costs, liabilities and a diversion of management $s$ attention and resources, which could have a material adverse effect upon our business and operating results. Finally, we have experienced and could in the future experience low daily trading volumes in our stock, which could adversely affect a stockholder s ability to sell a large number of shares without adversely impacting the market price of our common stock.

## Delays in deploying the net proceeds of this offering received by us could adversely affect our earnings.

Our issuance of shares in this offering will be dilutive to our earnings per share unless and until we deploy into earning assets the net proceeds from this offering. The timing of our investment of the net proceeds and the nature of the investments made are likely to affect our reported earnings. Delays in our deployment of the net proceeds on an accretive basis could result in our missing consensus earnings estimates, which could adversely affect our stock price.

## Future sales of our common stock may cause the prevailing market price to decrease.

As of March 23, 2004, we had outstanding stock options exercisable for the purchase of 547,425 shares of our common stock, of which an aggregate of 295,302 were immediately exercisable. We also had another 210,000 shares of our common stock reserved for issuance upon the exercise of stock options that may be granted in the future under our 2003 stock option plan. We registered shares of our common stock underlying stock

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options under the Securities Act of 1933, as amended, pursuant to a registration statement on Form S-8 in February 2004. The sale of shares issued upon the exercise of stock options could dilute your investment in our common stock and negatively affect our stock price.

In addition, after this offering, we will still have an aggregate of approximately $30,111,730$ shares of our common stock authorized and not yet issued or reserved against. In general, we may issue all of these shares, including in connection with acquisitions, without any action or approval by our stockholders.

All of our executive officers and directors and the selling stockholders have entered into lock-up agreements with the underwriters and, with certain exceptions, have agreed not to sell or otherwise dispose of any of their shares of our common stock (other than those being sold by them as selling stockholders in this offering) for a period of 90 days after the date of this prospectus. After this lock-up period, however, these stockholders could sell their shares. We cannot predict whether following this offering substantial amounts of our common stock will be sold in the open market in anticipation of, or following, any future divestiture of our shares by these or other of our officers, directors or principal stockholders.

If a large number of shares of our common stock are sold in the open market after this offering, or if the market perceives that such sales will occur, the trading price of our common stock could decrease. In addition, the sale of these shares could impair our ability to raise capital through the sale of additional common stock.

As we have not historically paid a cash dividend and do not anticipate paying cash dividends in the future, you should not expect any return on your investment except through appreciation, if any, in the value of our common stock.

You should not rely on an investment in our common stock to provide dividend income, as we have not paid any cash dividends on our common stock and do not plan to pay dividends on our common stock in the foreseeable future. In addition, the terms of our loan and security agreement with Healthcare Business Credit Corporation prohibit our payment of dividends if there is a default under such agreement or if the payment of a dividend would result in a default. Thus, if you are to receive any return on your investment in our common stock it will likely have to come from the appreciation, if any, in the value of our common stock. The payment of future cash dividends, if any, will be at the discretion of our board of directors and will depend upon, among other things, our financial condition, operating results, capital requirements, contractual restrictions, restrictions imposed by applicable law and other factors our board of directors deems relevant, including any changes in federal tax policy.

Provisions in our corporate documents and our second amended and restated certificate of incorporation and amended and restated bylaws, as well as Delaware General Corporation Law, may hinder a change of control.

Provisions of our second amended and restated certificate of incorporation and amended and restated bylaws, as well as provisions of the Delaware General Corporation Law, could discourage unsolicited proposals to acquire us, even though such proposals may be beneficial to you. These provisions include:
a classified board of directors that cannot be replaced without cause by a majority vote of our stockholders;
our board of director s authorization to issue shares of preferred stock, on terms as the board of directors may determine, without stockholder approval; and
provisions of Delaware General Corporation Law that restrict many business combinations.

We are subject to the provisions of Section 203 of the Delaware General Corporation Law, which could prevent us from engaging in a business combination with a $15 \%$ or greater stockholder for a period of three years from the date it acquired such status unless appropriate board or stockholder approvals are obtained. See Description of Capital Stock.

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## CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

This prospectus includes forward-looking statements based on our current expectations, assumptions, estimates and projections about our business and our industry. They include statements relating to, among other things:
> future revenues, expenses and profitability;
> the future development and expected growth of our business;
> the future growth of government social services;
> projected capital expenditures;
> competition;
> the effectiveness, quality and cost of our services;
> our ability to continue identifying and pursuing acquisition opportunities; and
> the acceptance of privatized social services.

You can identify forward-looking statements by the use of words such as may, should, will, could, estimates, predicts, potential, con anticipates, believes, plans, expects, future and intends and similar expressions which are intended to identify forward-looking statement statements are not guarantees of future performance and are subject to risks, uncertainties and other factors, some of which are beyond our control and difficult to predict and could cause actual results to differ materially from those expressed or forecasted in the forward-looking statements. In evaluating these forward-looking statements, you should carefully consider the risks and uncertainties described in Risk Factors above and elsewhere in this prospectus. These forward-looking statements reflect our view only as of the date of this prospectus. All forward-looking statements attributable to us or persons acting on our behalf are expressly qualified in their entirety by the cautionary statements and risk factors contained throughout this prospectus.

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## USE OF PROCEEDS

We estimate that our net proceeds from the sale of the 750,000 shares we are offering will be approximately $\$$ million (\$ million in the event the underwriters over-allotment option is exercised in full), after deducting underwriting discounts and approximately $\$$ of estimated offering expenses payable by us. We will not receive any of the net proceeds from the sale of shares by the selling stockholders. See Principal and Selling Stockholders.

We intend to use the net proceeds for general corporate purposes, which may include future acquisitions. While we regularly seek and evaluate possible acquisition opportunities, we currently have no material definitive agreements, commitments, understandings or arrangements with respect to any acquisition. We are currently evaluating the potential acquisition of several target companies that provide the types of services we provide and that range in size from $\$ 2.0$ million in revenues to $\$ 35.0$ million in revenues. While we have had preliminary discussions with these candidates and have entered into non-binding letters of intent with some, our evaluations of, and discussions with, these candidates are in their early stages and any transaction is subject to extensive due diligence and our board of directors approval. There can be no assurance that we will be satisfied with our due diligence findings or that we will make any firm offers or reach any binding agreements with these or any other potential targets we elect to evaluate.

Pending the application of the net proceeds, we expect to invest the proceeds in short-term, interest bearing, investment-grade marketable securities or money market obligations.

## PRICE RANGE OF OUR COMMON STOCK

Our common stock, $\$ 0.001$ par value per share, our only class of common equity, has been quoted on the Nasdaq National Market under the symbol PRSC since August 19, 2003. Prior to that time there was no public market for our common stock. As of March 23, 2004, there were approximately 25 holders of record of our common stock. The closing sale price of our common stock as reported on the Nasdaq National Market on March 25, 2004 was $\$ 16.58$ per share. We believe that there were at least an additional 1,000 beneficial owners of our common stock whose shares were held in street name. The following table sets forth the high and low sales prices per share of our common stock for the periods indicated, as reported on the Nasdaq National Market:

|  | High | Low |
| :--- | :--- | :--- |
|  |  |  |
| Fiscal Year Ending December 31, 2004 |  |  |
| First Quarter (January 1, 2004 March 25, 2004) | $\$ 17.69$ | $\$ 14.98$ |
| Fiscal Year Ended December 31, 2003 | $\$ 18.04$ | $\$ 14.25$ |
| Fourth Quarter | $\$ 16.30$ | $\$ 12.80$ |

## DIVIDEND POLICY

We have never declared or paid dividends in respect of our common stock, and we do not anticipate paying any such cash dividends in the foreseeable future. The payments of future cash dividends, if any, will be at the discretion of our board of directors and will depend upon, among
other things, our financial condition, operating results, capital requirements, contractual restrictions, restrictions imposed by applicable law and other factors our board of directors deems relevant including any changes in federal tax policy. Our loan and security agreement with Healthcare Business Credit Corporation prohibits our payment of dividends in the event there is a default under the agreement or if the payment of a dividend would result in such a default.

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## CAPITALIZATION

The following table presents our capitalization as of December 31, 2003. Our capitalization is presented:
on an actual basis; and
on a pro forma, as adjusted basis to reflect the following events:
our repayment of two $4 \%$ unsecured subordinated notes in the aggregate principal amount of $\$ 3.5$ million, issued by us in payment of a consent fee in connection with our August 2003 initial public offering, as well as our payment of the $\$ 10,500$ in aggregate accrued interest on these notes, each of which events occurred in January 2004; and
our receipt of the estimated net proceeds from the sale of 750,000 shares of our common stock in this offering, less the underwriting discount and estimated offering expenses payable by us. See Use of Proceeds.

You should read this table in conjunction with our consolidated financial statements and related notes that are included in this prospectus.

|  | As of December 31, 2003 <br>  <br> Cash and cash equivalents | Pro forma, <br> as adjusted |
| :--- | :---: | :---: |

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Total capitalization

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## SELECTED CONSOLIDATED FINANCIAL AND OPERATING DATA

The following table sets forth selected consolidated financial data, other financial data and other data. The selected financial data for the fiscal years ended June 30, 1999, 2000, 2001 and 2002, the six months ended December 31, 2002 and the year ended December 31, 2003 are derived from our audited consolidated financial statements. The selected consolidated financial data for the six months ended December 31, 2001 and for the twelve months ended December 31, 2002 are derived from our unaudited consolidated financial statements and include all adjustments, consisting of normal and recurring adjustments, that we considered necessary for a fair presentation of our financial position and results of operations as of and for such periods. You should read this information with our consolidated financial statements and the related notes and the section entitled Management s Discussion and Analysis of Financial Condition and Results of Operations, all of which are included elsewhere in this prospectus.

|  | Fiscal year ended June 30, |  |  |  | Six months ended December 31, |  | Twelve <br> months |  | Fiscal |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1999 | 2000 | 2001 | 2002 | 2001 | 2002(1) | $\begin{gathered} \text { ended } \\ \text { December 31, } \\ 2002 \end{gathered}$ |  | $\begin{gathered} \text { year ended } \\ \text { December 31, } \\ 2003 \end{gathered}$ |  |
|  |  |  | (in thousands, except for per share data and Other data ) |  |  |  |  |  |  |  |
| Statements of operations data: |  |  |  |  |  |  |  |  |  |  |
| Revenues: |  |  |  |  |  |  |  |  |  |  |
| Home and community based services | \$ 12,548 | \$ 17,498 | \$ 24,572 | \$ 28,565 | \$ 13,435 | \$ 16,614 | \$ | 31,745 | \$ | 42,294 |
| Foster care services |  |  |  | 2,646 |  | 4,811 |  | 7,456 |  | 10,513 |
| Management fees | 130 | 142 | 98 | 1,616 | 364 | 1,315 |  | 2,567 |  | 6,469 |
|  | - | - | - |  | -- | - |  | - |  |  |
| Total revenues | 12,678 | 17,640 | 24,670 | 32,827 | 13,799 | 22,740 |  | 41,768 |  | 59,276 |
| Operating expenses: |  |  |  |  |  |  |  |  |  |  |
| Client service expense | 12,064 | 16,647 | 21,619 | 27,848 | 12,151 | 20,145 |  | 35,842 |  | 45,373 |
| General and administrative expense | 1,216 | 1,609 | 1,780 | 2,869 | 1,045 | 2,496 |  | 4,319 |  | 6,120 |
| Depreciation and amortization | 255 | 237 | 364 | 480 | 138 | 361 |  | 704 |  | 904 |
| Goodwill amortization | 82 | 84 | 162 |  |  |  |  |  |  |  |
| Total operating expenses | 13,617 | 18,577 | 23,925 | 31,197 | 13,334 | 23,002 |  | 40,865 |  | 52,397 |
| Operating income (loss) | (939) | (937) | 745 | 1,630 | 465 | (262) |  | 903 |  | 6,879 |
| Non-operating (income) expenses: |  |  |  |  |  |  |  |  |  |  |
| Interest expense, net | 62 | 158 | 336 | 755 | 133 | 837 |  | 1,460 |  | 1,562 |
| Put warrant accretion |  |  |  |  |  | 3,569 |  | 3,569 |  | 631 |
| Write-off of deferred financing costs |  |  |  |  |  |  |  |  |  | 412 |
| Equity in earnings of unconsolidated affiliate |  |  |  | (214) | (97) | (129) |  | (247) |  | (64) |
| Income (loss) before income taxes | $(1,001)$ | $(1,095)$ | 409 | 1,089 | 429 | $(4,539)$ |  | $(3,879)$ |  | 4,338 |
| (Benefit) provision for income taxes |  |  | 15 | (254) | (127) | 180 |  | 52 |  | 1,692 |
| Net income (loss) | $(1,001)$ | $(1,095)$ | 394 | 1,343 | 556 | $(4,719)$ |  | $(3,931)$ |  | 2,646 |
| Preferred stock dividends |  |  | 242 | 386 | 193 | 193 |  | 387 |  | 3,749 |

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Net income (loss) available to common stockholders

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|  | Fiscal year ended June 30, |  |  |  | Six months ended <br> December 31, |  | TwelvemonthsendedDecember 31,2002 |  | FiscalYearEndedDecember 31,2003 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1999 | 2000 | 2001 | 2002 | 2001 | 2002(1) |  |  |  |  |
|  | (in thousands, except for per share data and Other data ) |  |  |  |  |  |  |  |  |  |
| Net income (loss) per share data: |  |  |  |  |  |  |  |  |  |  |
| Diluted | \$ (0.60) | \$ (0.65) | \$ 0.09 | \$ 0.35 | \$ 0.16 | \$ (2.42) | \$ | (2.19) | \$ | (0.25) |
| Weighted average shares outstanding: |  |  |  |  |  |  |  |  |  |  |
| Diluted | 1,672 | 1,672 | 1,672 | 3,496 | 3,180 | 2,029 |  | 1,970 |  | 4,432 |
| Other financial data: |  |  |  |  |  |  |  |  |  |  |
| Managed entity revenue(2) | \$ 1,272 | \$ 1,470 | \$ 2,238 | \$ 30,778 | \$ 9,485 | \$ 24,798 | \$ | 46,092 | \$ | 62,795 |
| Other data(3): |  |  |  |  |  |  |  |  |  |  |
| States served | 5 | 6 | 7 | 16 | 9 | 16 |  | 16 |  | 18 |
| Locations | 31 | 41 | 43 | 84 | 45 | 88 |  | 88 |  | 99 |
| Employees | 306 | 443 | 615 | 1,158 | 611 | 1,303 |  | 1,303 |  | 1,721 |
| Direct | 306 | 443 | 615 | 754 | 599 | 880 |  | 880 |  | 1,098 |
| Managed |  |  |  | 404 | 12 | 423 |  | 423 |  | 623 |
| Contracts | 41 | 50 | 61 | 155 | 95 | 158 |  | 158 |  | 202 |
| Direct | 41 | 50 | 61 | 108 | 91 | 111 |  | 111 |  | 134 |
| Managed |  |  |  | 47 | 4 | 47 |  | 47 |  | 68 |
| Clients | 2,360 | 3,069 | 3,697 | 10,785 | 8,492 | 10,730 |  | 10,730 |  | 13,371 |
| Direct | 2,360 | 3,069 | 3,697 | 3,763 | 3,713 | 4,375 |  | 4,375 |  | 5,729 |
| Managed |  |  |  | 7,022 | 4,779 | 6,355 |  | 6,355 |  | 7,642 |


|  | As of June 30, |  |  |  | As of December 31,$2002$ |  | As of December 31, 2003 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2000 | 2001 |  | 2002 |  |  | Actual | Pro forma(5) |  | Pro forma, as adjusted(5)(6) |
|  |  |  |  |  |  |  |  |  |  |  |
|  | (in thousands) |  |  |  |  |  |  |  |  |  |
| Balance sheet data: |  |  |  |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ 411 | \$ | 691 | \$ 761 | \$ | 1,019 | \$ 15,004 | \$ | 11,493 | \$ |
| Total assets(4) | 6,630 |  | 7,947 | 24,045 |  | 24,794 | 53,288 |  | 49,777 |  |
| Total current liabilities | 3,470 |  | 4,647 | 8,879 |  | 9,384 | 7,316 |  | 5,905 |  |
| Long-term obligations, excluding current portion | 1,048 |  | 793 | 11,003 |  | 10,831 | 2,239 |  | 139 |  |
| Other liabilities |  |  |  |  |  | 3,569 |  |  |  |  |
| Mandatorily redeemable convertible preferred stock | 4,830 |  | 5,073 | 5,459 |  | 5,652 |  |  |  |  |
| Total stockholders equity (deficit) | $(2,718)$ |  | $(2,566)$ | $(1,296)$ |  | $(4,642)$ | 43,733 |  | 43,733 |  |

(1) In May 2003, we changed our fiscal year end from June 30 to December 31. As a result, the six months ended December 31 , 2002 is presented as a transitional period.
(2) Managed entity revenue represents revenues of the not-for-profit social services organizations we manage. Although these revenues are not our revenues, because we are responsible for substantially all of the business operations of these entities and a significant portion of our management fees is based on a percentage of their revenues, we believe that the presentation of managed entity revenue provides investors with an additional measure of the size and depth of the operations under our direction and can help them understand trends in our management fee revenue.
(3) States served, Locations, Employees and Contracts data are as of the end of the period for owned and managed entities. Clients data represents the number of clients served during the last month of the period presented for owned and managed entities. States served includes the District of Columbia. Direct refers to the employees, contracts and clients related to contracts made directly with payers.
Managed refers to the employees, contracts and clients related to management agreements with not-for-profit organizations. Employees are designated according to their primary employer although employees may provide services under both direct and managed contracts.

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(4) Includes our deposit with the sellers in December 2003 of the $\$ 820,000$ cash purchase price associated with our January 1, 2004 acquisition of the remaining $50 \%$ interest in Rio Grande Management Company.
(5) Gives pro forma effect for the repayment of the $\$ 3.5$ million aggregate principal amount outstanding under our subordinated notes to Eos Partners SBIC and Eos Partners SBIC II and the payment of the $\$ 10,500$ in aggregate accrued interest on these notes, each of which events occurred in January 2004. See Management s Discussion and Analysis of Financial Condition and Results of Operations Liquidity and capital resources Obligations and commitments.
(6) As adjusted for this offering. See Use of Proceeds.

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# MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION 

## AND RESULTS OF OPERATIONS


#### Abstract

The following discussion and analysis of our financial condition and results of operations should be read in conjunction with Selected Consolidated Financial and Operating Data and our consolidated financial statements and related notes included elsewhere in this prospectus. This discussion and analysis contains forward-looking statements that involve risks, uncertainties and assumptions. Certain risks, uncertainties and other factors, including but not limited to those set forth under Risk Factors and elsewhere in this prospectus may cause actual results to differ materially from those projected in the forward-looking statements.


## Overview of our business

We provide government sponsored social services directly and through not-for-profit social services organizations whose operations we manage. As a result of, and in response to, the large and growing population of eligible beneficiaries of government sponsored social services, increasing pressure on governments to control costs and increasing acceptance of privatized social services, we have increased our capacity to provide services in previously underserved geographic areas through the development of new programs and by consummating strategic acquisitions. As of December 31, 2003, we provide services directly and through the entities we manage to over 13,300 clients from 99 locations in 17 states and the District of Columbia. Our goal is to be the provider of choice to the social services industry. Focusing on our core competencies in the delivery of home and community based counseling, foster care and provider managed services, we believe we are well positioned to offer the highest quality of service to our clients and provide a viable alternative to state and local governments current service delivery systems.

Our industry is highly fragmented, competitive and dependent on government funding. We depend on our experience, financial strength and broad presence to compete vigorously in each service offering. Challenges for us include competing with local incumbent social services providers in some of the areas we seek to enter and, in rural areas where significant growth opportunities exist, finding and retaining qualified employees. We seek strategic acquisitions as one way to enter competitive markets.

Our business is highly dependent on our obtaining contracts with government sponsored entities. When we are awarded a contract to provide services, we may incur expenses such as leasing office space, purchasing office equipment and hiring personnel before we receive any contract payments, and, under some of the large contracts we are awarded, we are required to invest significant sums of money before receiving any contract payments. We are also required to recruit and hire qualified staff to perform the contracts. We strive to control these start-up costs by leveraging our existing infrastructure to maximize our resources and manage our growth effectively. However, with each contract we are awarded, we face the challenge of quickly and effectively building a client base to generate revenue to absorb these costs.

We consummated our initial public offering of common stock in August 2003. Prior to that event, our business was funded largely by venture capital and mezzanine investors. In conjunction with our initial public offering, we recognized certain expenses that should not recur in future periods. Moreover, certain expenses unique to our capitalization prior to our initial public offering are no longer recognized in our financial statements. Specifically, we no longer have outstanding any warrants or options to sell shares of stock back to us, thus we will no longer recognize put warrant accretion. Moreover, $\$ 412,000$ of deferred financing costs from our mezzanine debt financings have been fully expensed upon repayment of our mezzanine indebtedness.

## How we earn our revenue

Our revenue is derived from our provider contracts with state and local government agencies and government intermediaries and from our management contracts with not-for-profit social services organizations. The government entities that pay for our services include welfare, child welfare and justice departments, public

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schools and state Medicaid programs. Under a majority of the contracts where we provide services directly, we are paid an hourly fee. In other such situations, we receive a set monthly amount. These revenues are presented in our financial statements as either revenues from home and community based services or foster care services. Where we contract to manage the operations of not-for-profit social services organizations, we receive a management fee that is either a fixed amount per enrolled member or based upon a percentage of the revenue of the managed entity. These revenues are presented in our financial statements as management fees. Because we are responsible for substantially all of the business operations of these entities and our management fees are largely dependent upon their revenues, we also monitor for management purposes the revenues of our managed entities. We refer to the revenues of these entities as managed entity revenue. In addition, from time to time, we provide short-term consulting services to other social services organizations for which we receive consulting fees that are a fixed amount per contract. Any such consulting revenues are presented in our financial statements as management fees.

## How we grow our business and evaluate our performance

Our business grows internally, through organic expansion into new markets and increases in the number of clients served pursuant to contracts we or our managed entities are awarded, and externally through acquisitions.

We typically pursue organic expansion into markets that are contiguous to our existing markets or where we believe we can quickly establish a significant presence. During 2003, we expanded organically in Florida, Texas, Delaware, Ohio, Oklahoma, Maine and Nebraska. When we expand organically, we typically have no clients or perform no management services in the market and are required to incur start-up costs, including the costs of space, required permits and initial personnel. These costs are expensed as incurred, and our new offices can be expected to lose money for a period of time while we are generating revenue from clients or management fees.

As an alternative to organic expansion, we pursue strategic acquisitions in markets where we see opportunities but where we lack the contacts and/or personnel to make a successful organic entry. Since 1997, through our acquisitions (described below), we have established a presence in Virginia, Florida, Illinois, Nebraska, Ohio and Tennessee. Having a presence in these market areas has, in turn, facilitated our organic expansion into Maine, certain markets in Florida, North Carolina and West Virginia. Unlike organic expansion, which involves start-up costs that may dilute earnings, expansion through acquisitions is generally accretive to our earnings. However, we bear financing risk and, where debt is used, the risk of leverage in expanding through acquisitions.

In all our markets, we focus on several key performance indicators in managing our business. Specifically, we focus on growth in the number of clients served, as that particular metric is the key driver of our revenue growth. We also focus on the number of employees, as that is our most important variable cost and the key to our management of our margins.

## Acquisitions

Since we were formed, we have completed the following significant acquisitions:

On February 5, 1997, we issued shares of our common stock to acquire all of the outstanding stock of Parents and Children Together, Inc., referred to as PACT. PACT is our Tucson, Arizona-based provider of home and school based services to youth and their families. The acquisition of PACT was consummated shortly after our company was formed and was the genesis of our home and community based services.

On November 26, 1997, we acquired all of the outstanding stock of Family Preservation Services, Inc., referred to as FPS, for a combination of cash, notes and stock totaling $\$ 3.1$ million, which acquisition price was subsequently reduced to $\$ 2.1$ million on March 25,1999 . FPS is our Virginia-based provider of home based services for children. The acquisition provided us with a presence in the eastern United

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States in the rapidly expanding home based counseling field. From six Virginia locations, we expanded FPS geographically to 19 additional Virginia locations and into Maine, Florida, North Carolina and West Virginia. In connection with the transaction, we also acquired the rights to a management agreement with Family Preservation Services of South Carolina, Inc., a not-for-profit social services organization.

On March 1, 2002, we acquired all of the outstanding stock of Camelot Care Corporation, referred to as Camelot, for a combination of cash, notes and stock totaling $\$ 10.6$ million. Camelot provides foster care services for youth. In connection with the transaction, we also acquired the rights to a management agreement with Camelot Community Care, Inc., a not-for-profit social services organization. From locations in Florida, Illinois, Indiana, Nebraska, Ohio and Tennessee, Camelot provided foster care services to approximately 1,700 children at the time of the acquisition. Subsequent to the acquisition, we have opened foster care services in other states where we were previously providing only home and community based services.

On January 9, 2003, we acquired all of the outstanding stock of Cypress Management Services, Inc., referred to as Cypress, for a combination of cash, notes and stock totaling approximately $\$ 4.9$ million. In connection with the transaction, we also acquired the right to a management agreement with Intervention Services, Inc., a not-for-profit social services organization that provides home based and foster care services.

Effective January 1, 2004, we acquired all of the outstanding stock of Dockside Services, Inc., an Indiana based provider of youth services in Indiana and Michigan, for a purchase price comprised of cash in the amount of $\$ 3.4$ million and notes in the aggregate principal amount of $\$ 1.0$ million.

We continue to selectively identify and pursue attractive acquisition opportunities, and, while our discussions with them are still in their early stages and any transaction is subject to extensive due diligence and our board of directors approval, we have successfully developed and are currently evaluating a pipeline of potential acquisition candidates ranging in size from $\$ 2.0$ million in revenues to $\$ 35.0$ million in revenues. There are no assurances, however, that we will complete acquisitions in the future.

## Critical accounting policies and estimates

## General

In preparing our financial statements in accordance with accounting principles generally accepted in the United States we are required to make some estimates and judgments that affect the amounts reflected in our financial statements. We base our estimates on historical experience and on various other assumptions that we believe to be reasonable under the circumstances. However, actual results may differ from these estimates under different assumptions or conditions.

Critical accounting policies are those policies that are most important to the portrayal of our financial condition and results of operations. These policies require management s most difficult, subjective or complex judgments, often employing the use of estimates about the effect of matters that are inherently uncertain. Our most critical accounting policies pertain to revenue recognition, the allowance for doubtful accounts receivable, accounting for business combinations, impairment of goodwill and other long-lived assets, and our management contract relationships.

## Revenue recognition

We recognize revenue at the time services are rendered at the amounts stated in our contracts and when the collection of these amounts is considered to be probable.

At times we may receive funding for certain services in advance of services actually being rendered. These amounts are reflected in the accompanying consolidated balance sheets as deferred revenues until the actual services are rendered.

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As services are rendered, documentation is prepared describing each service, time spent, and billing code under each contract to determine and support the value of each service provided. This documentation is used as a basis for billing under our contracts. The billing process and documentation submitted under our contracts varies among our payers. The timing, amount and collection of our revenues under these contracts are dependent, to a great extent, upon our ability to comply with the various billing requirements specified by each payer. Failure to comply with these requirements could delay the collection of amounts due to us under a contract or result in adjustments to amounts originally due under a contract.

The performance of our contracts is subject to the condition that sufficient funds are appropriated, authorized and allocated by each state, city or other local government. If sufficient appropriations, authorizations and allocations are not provided by the respective state, city or other local government, we are at risk of immediate termination or renegotiation of the financial terms of our contract. See Liquidity and capital resources Management agreements.

Fee-for-service contracts. Revenues related to services provided pursuant to fee-for-service contracts are recognized as revenue at the time services are rendered and collection is determined to be probable. Such services are provided at established billing rates. Fee-for-service contracts represented approximately $76 \%$ and $71 \%$ of our revenue for the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003, respectively.

Case rate contract. We provide services under one contract pursuant to which we receive a predetermined amount per month for a specified number of eligible beneficiaries. Under this contract, referred to as a case rate contract, we receive the established amount regardless of the level of services provided to the beneficiary during the month and thus recognize this contractual rate as revenue on a monthly basis. To the extent that we provide services that exceed the contracted revenue amounts, we request the payer to reimburse us for these additional costs. Historically, the payer has reimbursed us for all such excess costs although it has no ongoing legal obligation to do so under the case rate contract. Consequently, we do not recognize these excess cost amounts as amounts received in excess of our contracted rates, or additional revenue, until the payer actually reimburses us for such amounts or enters into an agreement contractually committing the payer to pay us the particular amount recognized and collection of such amount is determined to be probable.

Prior to July 1, 2003, expenses under our case rate contract from time to time exceeded the contracted revenue amounts primarily because of increases in the number of referrals requiring out-of-home placements and increases in the amount of services we were required to purchase from other providers, such as pharmacy and in- patient mental health care, over those estimated when the contract was originally negotiated. However, we successfully negotiated a $46 \%$ increase in our annual contract rate under this contract effective as of July 1, 2003, as a result of which our costs have not exceeded, and we do not anticipate that our costs under the contract will again exceed, our fees based on our current service offerings. However, it is possible that we could be required to provide additional services under the contract that could, if the costs were significant, potentially cause us to once again have to rely on the payer s voluntary excess cost reimbursements.

Our ability to manage and provide alternative treatments to clients requiring out-of-home placements and other purchased services impacts the amount and timing of revenue, if any, we recognize in excess of agreed upon contracted revenue amounts. For the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003, we incurred costs of $\$ 7.5$ million and $\$ 10.6$ million relating to our case rate contract and recognized revenues relating to our case rate contract of $\$ 7.2$ million and $\$ 10.9$ million, of which $\$ 882,000$ and $\$ 1.5$ million represented amounts we received in excess of our contracted monthly rate amounts. Our revenues under this contract represented $17 \%$ and $18 \%$ of our total revenues for these same periods.

Management agreements. We maintain management agreements with a number of not-for-profit social services organizations pursuant to which we provide the day-to-day management for these organizations. In exchange for our services, we receive a management fee that is either a fixed amount per enrolled member or based on a percentage of the revenues of these organizations. Management fees earned pursuant to our
management agreements represented approximately $6 \%$ and $11 \%$ of our revenue for the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003, respectively.

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We recognize management fee revenues from our management agreements as such amounts are earned, as defined by the respective management agreement, and collection of such amount is considered probable. We assess the likelihood of whether any of our management fee revenues may need to be returned to help our managed entities fund their working capital needs over the average duration of the entities existing contracts with their customers. If the likelihood is other than remote, we will defer the recognition of all or a portion of the management fees received. To the extent that we choose to defer management fees as a means of funding any of our managed entities losses from operations, such amounts are recorded as a reduction of management fee revenues and are not recognized as management fee revenues until they are ultimately collected from the operating income of the not-for-profit entities.

Consulting agreements. We have, commencing in December 2003, entered into consulting agreements with other entities that provide government sponsored social services, to, among other things, evaluate and make recommendations with respect to their management, administrative and operational services, and we may continue such practice, on a small scale, in the future. In exchange for these consulting services, we receive a fixed fee that is either payable upon completion of the services or on a monthly basis. These consulting agreements range in duration from one month to four months and are subject to termination by either party at any time, for any reason, upon advance written notice. Revenues related to these services are recognized at the time such consulting services are rendered and collection is determined to be probable. Management fees earned pursuant to our consulting agreements represented less than $1 \%$ of our revenue for the fiscal year ended December 31, 2003.

The costs associated with generating our management fee revenues are accounted for in client service expense and in general and administrative expense in our consolidated statements of operations.

In December 1999, the Securities and Exchange Commission issued Staff Accounting Bulletin No. 101, or SAB 101, which requires that four basic criteria be met before recognizing revenue: persuasive evidence of an arrangement exists, delivery has occurred or services have been rendered, the fee is fixed and determinable, and collectibility is reasonably assured. We believe our revenue recognition principles are consistent with the guidance set forth in SAB 101.

## Allowance for doubtful accounts receivable

We evaluate the collectibility of our accounts receivable on a monthly basis. We determine the appropriate allowance for doubtful accounts based upon specific identification of individual accounts and review of aging trends. Any account receivable older than 365 days is automatically deemed uncollectible. See Liquidity and capital resources Management agreements.

In circumstances where we are aware of a specific payer s inability to meet its financial obligation to us, we record a specific addition to our allowance for doubtful accounts to reduce the net recognized receivable to the amount we reasonably expect to collect. If the financial condition of our payers were to deteriorate, further additions to our allowance for doubtful accounts may be required. Our write-off experience for the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003 was less than $1 \%$ of revenue.

## Accounting for business combinations

Goodwill and intangible assets represent the excess of consideration given over the fair value of tangible net assets acquired. Certain assumptions and estimates are employed in determining the fair value of assets acquired, including goodwill and other intangible assets. We

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adopted Statement of Financial Accounting Standards No. 142, Goodwill and Other Intangible Assets, or SFAS No. 142, on July 1, 2001, which discontinued the amortization of goodwill and indefinite life intangibles and requires an annual test of impairment based on a comparison of fair values to carrying values. The evaluation of impairment under SFAS No. 142 requires the use of numerous subjective projections, estimates and assumptions as to the future performance of the operations. Our determination of fair value for purposes of our impairment analysis is based on a multiple of cash flows.

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Actual results could differ from projections resulting in a revision of our assumptions and, if required, recognizing an impairment loss. Under SFAS No. 142, we are required to analyze our goodwill for impairment annually, or more often if events or circumstances arise that indicate that the carrying value of our goodwill exceeds its fair value. We completed a transitional goodwill impairment test upon the adoption of SFAS No. 142 as of July 1, 2001 and determined that the adoption of this provision of the new rules had no impact on our consolidated financial statements. We test for goodwill impairment as of our fiscal year end. As such, we performed the first annual impairment test as of June 30, 2002 and again as of December 31, 2003 pursuant to a change in our fiscal year end from June 30 to December 31. The results of these tests determined there was no goodwill impairment.

## Accounting for management agreement relationships

Due to the nature of our business and the requirement or desire by certain payers to contract with not-for-profit social services organizations, we sometimes enter into management contracts with not-for-profit social services organizations pursuant to which we provide them with business development, administrative, program and management services. These organizations contract directly or indirectly with state and local agencies to supply a variety of community based mental health and foster care services to children and adults. Each of these organizations is separately incorporated and organized with its own board of directors.

Our management agreements with these not-for-profit organizations:
require us to provide day-to-day management, accounting, advisory, supportive, consultative, and administrative services to these organizations;
require us to provide the necessary resources to effectively manage the business and services of the not-for-profit organizations;
require that we hire, supervise and terminate personnel, review existing personnel policies and assist in adopting and implementing progressive personnel policies such as employee enrichment programs; and
compensate us with a management fee for the services provided under these management agreements.

The accounting for our relationships with these organizations is based on a number of judgments regarding certain facts related to the control of these organizations and the terms of our management agreements. Any significant changes in the facts for which these judgments are based could have a significant impact on our accounting for these relationships. We have concluded that our management agreements do not meet the provisions of Emerging Issues Task Force 97-2, Application of FASB Statement No. 94 and APB Opinion No. 16 to Physician Practice Management Entities and Certain other Entities with Consolidated Management Agreements, or the provisions of the Financial Accounting Standards Board Interpretation No. 46, Consolidation of Variable Interest Entities, thus the operations of these organizations are not consolidated with our operations.

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## Results of operations

The following table sets forth the percentage of consolidated total revenues represented by items in our consolidated statements of operations for the periods presented:


Fiscal year ended December 31, 2003 compared to unaudited twelve month period ended December 31, 2002

## Revenues

The following table sets forth our revenues by service offering for the years ended December 31, 2002 and 2003.

|  | Year ended December 31, |  | Percent <br> change |
| :---: | :---: | :---: | :---: |
|  | 2002 | 2003 |  |
| Home and community based services | \$ 31,744,454 | \$ 42,293,856 | 33.2\% |
| Foster care services | 7,456,238 | 10,513,100 | 41.0\% |
| Management fees | 2,567,092 | 6,469,206 | 152.0\% |
| Total revenue | \$ 41,767,784 | \$ 59,276,162 | 41.9\% |

Home and community based services. Contributing to the overall increase in total revenue year over year, our home and community based services provided additional revenue of approximately $\$ 10.5$ million in fiscal 2003 (which represented $60.3 \%$ of the increase) as compared to the twelve months ended December 31, 2002. We experienced a net increase of 1,277 new home and community based clients in fiscal 2003, with increases at our existing locations and as a result of the new locations that we opened in fiscal 2003

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in Delaware, Florida, Oklahoma, Maine, Texas and the District of Columbia. This increase in the number of clients accounted for $\$ 8.4$ million of the increase in our home and community based services revenue in fiscal 2003. In addition, during 2003, we generated higher rates for previously under-provided services in certain markets as we successfully positioned ourselves as the provider of choice. These rate increases accounted for $\$ 1.6$ million of the increased home and community based services revenue in fiscal 2003. Further, we successfully negotiated and received an annual contract rate increase of $46 \%$ related to our case rate contract in Arizona. This rate increase was effective July 1, 2003 and accounted for an additional \$1.4 million of our increased home and community based services revenue in fiscal 2003.

In January 2004, we consummated the acquisition of Dockside Services, Inc., from which we expect to add approximately $\$ 2.4$ million of home and community based revenue for the year ending December 31, 2004. We added 193 clients as a result of this acquisition and also positioned ourselves for cross selling of foster care services and expansion into other markets in the states of Indiana and Michigan. In addition, we have been awarded contracts to perform home and community based services in Gainsville, Fort Pierce and West Palm Beach, Florida, which we expect will collectively add approximately $\$ 9.5$ million of annual revenue once the contracts are fully operational, with an estimated $\$ 4.0$ million contribution to home and community based revenue in 2004.

Foster care services. Foster care services revenue contributed an additional $\$ 3.1$ million to total revenue in fiscal 2003 compared to the twelve months ended December 31, 2002. Of this increase, $\$ 1.5$ million was attributable to the inclusion of twelve full months of revenue pursuant to Camelot foster care contracts in fiscal 2003 compared to ten months of revenue in the previous twelve months, as the Camelot acquisition was consummated in March 2002. Substantially all of the remaining $\$ 1.6$ million of increased foster care revenue resulted from our commencement of operations in Delaware, organic growth in Camelot s historical markets and cross selling efforts in our traditional home and community based markets. During this twelve month period, we increased the number of foster care clients from 297 at December 31, 2002 to 374 at December 31, 2003. We expect cross-selling activities will continue and provide additional revenues in the future as we focus on expanding our foster care services to existing strategic geographic areas.

Management fees. Revenue for entities we manage but do not consolidate for financial reporting purposes (managed entity revenue) increased to $\$ 62.8$ million in fiscal 2003 compared to $\$ 46.1$ million in the prior twelve months. Management fee revenue as a percentage of managed entity revenue increased to $10.3 \%$ in fiscal 2003 compared to $5.6 \%$ in the prior twelve months. In connection with the acquisition of Cypress in January 2003 and Camelot in March 2002, we acquired the rights to management agreements with Intervention Services, Inc. and Camelot Community Care, Inc. Both organizations are not-for-profit social services organizations. Under these agreements, we are entitled to compensation for management services rendered equal to a percentage of the respective entity s total revenue. These entities generated an additional $\$ 17.4$ million in managed entity revenue in the fiscal year ended December 31, 2003 as compared to the twelve months ended December 31, 2002 and accounted for an increase in our management fee revenue of $\$ 2.2$ million in the same period. Effective July 1, 2003, our management agreements with our managed entities were amended to reflect a higher fee percentage. The combined effects of business growth and a higher management fee percentage yielded approximately $\$ 577,000$ in additional management fee revenue in fiscal 2003. Furthermore, we received aggregate management fee bonuses of $\$ 844,000$ from Intervention Services, Inc., Camelot Community Care, Inc. and Family Preservation Services of South Carolina, Inc. in fiscal 2003. Effective July 1, 2003, when these management agreements were amended in connection with the renegotiation of our fee arrangement with these entities, the bonus provision was removed.

In February 2004, we began to manage the provision of services in the Fort Myers, Florida market by Camelot Community Care, Inc. pursuant to a contract awarded to it by the State of Florida. This contract provides for $\$ 22.0$ million of annual payments to Camelot Community Care, and our management fee is $10 \%$ of such revenue. Accordingly, we expect $\$ 1.9$ million of incremental management fee revenue in 2004 as a result of this contract. The contract pursuant to which Camelot Community Care will provide these services expires June 30, 2008. We anticipate that we will have other opportunities in 2004 to enter into management relationships within the State of Florida as a result of Florida s Community Based Care Initiative.

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Operating expenses

Client service expense. Client service expense includes the following for the years ended December 31, 2002 and 2003:

|  | Year Ended December 31, |  | Percent <br> Change |
| :---: | :---: | :---: | :---: |
|  | 2002 | 2003 |  |
| Payroll and related costs | \$ 23,940,257 | \$ 31,886,567 | 33.2\% |
| Purchased services | 6,587,402 | 8,214,143 | 24.7\% |
| Other operating expenses | 4,445,049 | 5,183,292 | 16.6\% |
| Stock based compensation | 868,818 | 89,172 | -89.7\% |
| Total client service expense | \$ 35,841,526 | \$ 45,373,174 | 26.6\% |

Payroll and related costs. To service our growth, provide high quality service and meet increasing compliance requirements expected by the government agencies with which we contract to provide services, we must hire and retain employees that possess higher degrees of education, experience and licensures. As we enter new markets, we expect payroll and related costs to continue to increase at a high rate. As a result of our growth, our payroll and related costs increased in fiscal 2003 as we added 187 new direct care providers, administrative staff and contracted employees. We continually evaluate client census, case loads and client eligibility to determine our staffing needs under each contract in order to maximize the quality of service we provide while controlling the payroll and related costs to provide these services. Determining our staffing needs may not coincide with the generation of revenue as we are required at times to increase our capacity to provide services prior to acquiring new contracts. Alternatively, we may lag behind increases in client referrals and revenue as we may have difficulty recruiting employees to staff our contracts. In addition, acquisitions will cause fluctuations in our payroll and related costs as a percentage of revenue from period to period as we attempt to merge new operations into our service delivery system. As a percentage of revenue, payroll and related expense decreased from $57.3 \%$ in the twelve months ended December 31, 2002 to $53.8 \%$ in fiscal 2003 primarily due to an increase in our revenue growth rate from both organic growth and acquisitions.

Purchased services. Increases in foster parent payments (resulting from an increase in the number of foster care clients) and an increase in the number of referrals requiring pharmacy, out-of-home placement and support services accounted for the increase in purchased services in fiscal 2003. We strive to manage our purchased services costs by constantly seeking alternative treatments to costly services that we do not provide. Although we manage and provide alternative treatments to clients requiring out-of-home placements and other purchased services, we cannot control the number of referrals requiring out-of-home placement and support services we receive from period to period under our case rate contract. Despite the increase in purchased services in fiscal 2003, as a percentage of revenue, purchased services decreased from $15.8 \%$ in the twelve months ended December 31, 2002 to $13.9 \%$ in fiscal 2003. Increases in revenue from both organic growth and acquisitions outpaced the growth in purchased services during fiscal 2003.

Other operating expenses. As a result of our growth during fiscal 2003, we added new locations in Delaware, Florida, Oklahoma, Maine, Texas and the District of Columbia that resulted in an increase in other operating expenses for that period when compared to the twelve months ended December 31, 2002. Notwithstanding the increase in other operating expenses, our revenue growth rate from both organic growth and acquisitions resulted in a decrease in other operating expenses as a percentage of revenue from $10.6 \%$ in the twelve months ended December 31, 2002 to $8.7 \%$ in fiscal 2003.

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Stock based compensation. Stock based compensation of $\$ 869,000$ in the twelve months ended December 31, 2002 and $\$ 89,000$ in fiscal 2003 represents stock and stock options granted to employees at prices and exercise prices less than the estimated fair value of our common stock on the date of the grant of such stock and stock options. During the earlier period, certain employees were granted stock at prices that were less than the estimated fair value of our common stock on the date such stock was granted, which resulted in a stock based compensation expense of $\$ 780,000$. No such stock grants were made in fiscal 2003.

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General and administrative expense.

Year ended December 31,

| 2002 | $\mathbf{2 0 0 3}$ | Percent <br> change |  |
| :---: | :---: | :---: | :---: |
|  | $\$ 4,319,505$ | $\$ 6,119,990$ | $41.7 \%$ |

Increased accounting and legal fees, information systems improvements, directors and officers insurance and the addition of corporate staff to adequately support our growth and provide services under our management agreements accounted for the increase of $\$ 2.0$ million of corporate administrative expenses in fiscal 2003. Also contributing to the increase in general and administrative expense were stockholder relations costs such as costs associated with meetings and presentations to investors and with public relations efforts as well as professional fees relating to increased services provided for Securities and Exchange Commission filings and report reviews. Furthermore, as a result of our growth in fiscal 2003, rent and facilities management increased $\$ 441,000$. Partially offsetting the increase in general and administrative expense in fiscal 2003 was a decrease in stock based compensation of $\$ 612,000$ related to the vesting of stock options granted to certain executives and employees at exercise prices less than the estimated fair value of our common stock on the date such options were granted. In the twelve months ended December 31, 2002, certain employees were granted stock at prices that were less than the estimated fair value of our common stock on the date such stock was granted. No such grants of stock were made in fiscal 2003. As a percentage of revenue, general and administrative expense remained constant at $10.3 \%$ from period to period.

## Depreciation and amortization.

| Year ended December 31, |  | Percent change |
| :---: | :---: | :---: |
| 2002 | 2003 |  |
| \$704,037 | \$903,617 | 28.3\% |

In connection with our growth in fiscal 2003, we added new software and computer equipment that resulted in higher depreciation expense during fiscal 2003. In addition, amortization expense increased $\$ 150,000$ during the fiscal year 2003 related to the amortization of a $\$ 300,000$ non-compete agreement that will be amortized over two years. We and Cypress entered into this agreement in January 2003. As a percentage of revenues, depreciation and amortization expense remained fairly constant from period to period, decreasing from $1.7 \%$ for the twelve months ended December 31, 2002 to $1.5 \%$ for fiscal 2003.

## Non-operating (income) expense

Interest expense, net. Due to a higher level of debt for most of fiscal 2003, interest expense increased in fiscal 2003 as compared to the twelve months ended December 31, 2002. Upon consummation of our initial public offering on August 22, 2003, we repaid all of the amounts that were due under our loan and security agreements with Healthcare Business Credit Corporation and our mezzanine lenders. This repayment of principal and accrued interest partially offset the increase in interest expense for fiscal 2003. As a percentage of revenue, interest expense from period to period decreased from $3.5 \%$ in the twelve months ended December 31, 2002 to $2.6 \%$ in fiscal 2003 primarily due to the reduction of our debt and substantial revenue growth rate.

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Put warrant accretion. Put warrant accretion represents the change in the estimated fair value of our put warrant obligation. Our obligation related to this put warrant was settled in connection with our initial public offering.

Write-off of deferred financing costs. We repaid and extinguished our loan and security agreement with our mezzanine lenders upon consummation of our initial public offering in August 2003. As a result, in fiscal 2003, we wrote off $\$ 412,000$ in deferred financing costs related to this financing that were being amortized over the life of the agreement.

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## Provision for income taxes

Our estimated effective income tax rate for fiscal 2003 differed from the federal statutory rate primarily due to the changes in our estimate for our valuation allowance related to our deferred tax assets and state income taxes and the tax treatment for the put warrant accretion. For the twelve months ended December 31, 2002, the effective income tax rate differed from the federal statutory rate due to the tax treatment for the put warrant accretion and stock based compensation expense.

## Six months ended December 31, 2002 compared to unaudited six months ended December 31, 2001

## Revenues

The following table sets forth our revenues by service offering for the six months ended December 31, 2001 and 2002, respectively.

|  | Six months ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2001 | 2002 | Percent change |
| Home and community based services | \$ 13,434,647 | \$ 16,614,244 | 23.7\% |
| Foster care services |  | 4,810,360 |  |
| Management fees | 364,000 | 1,314,930 | 261.2\% |
| Total revenue | \$ 13,798,647 | \$ 22,739,534 | 64.8\% |

Home and community based services. Of the total increase in revenues period to period, our home and community based services contributed additional revenue of approximately $\$ 3.2$ million or $36 \%$ of the total increase for the six months ended December 31, 2002 as compared to the six months ended December 31, 2001, due to client census increases in existing and new locations. The number of locations within Virginia, Florida, West Virginia and Maine from which we provided services grew from 31 locations in December 2001 to 38 locations in December 2002. As a result, we served 1,687 clients in December 2002 as compared to 1,691 clients in December 2001. The small net decrease in clients was the result of our election to terminate eight small and unprofitable or marginally profitable contracts in Florida, which resulted in a net decrease in our Florida clients to 468 clients in December 2002 from 710 clients in December 2001. This client decrease in Florida was offset by the increase in the number of clients we served in Virginia, West Virginia and Maine. In December 2002, we served 970 clients in Virginia as compared with 900 clients in December 2001. In December 2002, we served 136 clients in West Virginia as compared with 10 clients in December 2001, and, in December 2002, we served 113 clients in Maine as compared with 71 clients in December 2001.

Foster care services. The acquisition of Camelot in March 2002 added $\$ 4.8$ million in foster care services revenue in the six months ended December 31, 2002 compared to no revenue from such services in the comparable period in 2001 . This acquisition enhanced our capability to deliver foster care services, expanded our reach into three new states, and accounted for approximately $53.8 \%$ of our growth in revenue in the latter period.

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Management fees. Managed entity revenue increased to $\$ 24.8$ million for the six months ended December 31, 2002 compared to $\$ 9.5$ million for the six months ended December 31, 2001. In connection with the acquisition of Camelot, we acquired the rights to a management agreement with Camelot Community Care, Inc., a not-for-profit social services organization. Pursuant to this management agreement, we are entitled to compensation for management services rendered equal to a percentage of the entity s total revenue. Camelot Community Care, Inc. generated $\$ 10.6$ million in managed entity revenue in the six months ended December 31, 2002 and, as a result, our management fee revenue increased $\$ 951,000$ in the same period. Management fee revenue as a percentage of managed entity revenue was $5.2 \%$ for the six months ended December 31, 2002 and $3.8 \%$ for the six months ended December 31, 2001.

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Operating expenses

Client service expense. Client service expense includes the following for the six months ended December 31, 2001 and 2002:

|  | Six months ended December 31, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2001 | 2002 | Percent Change |
| Payroll and related costs | \$ 9,008,225 | \$ 13,019,661 | 44.5\% |
| Purchased services | 1,709,163 | 3,878,242 | 126.9\% |
| Other operating expenses | 1,434,162 | 2,378,392 | 65.8\% |
| Stock based compensation |  | 868,818 |  |
| Total client service expense | \$ 12,151,550 | \$ 20,145,113 | 65.8\% |

Payroll and related costs. The increase in payroll and related costs resulted primarily from the acquisition of Camelot and the addition of new locations. Approximately 135 direct care providers, administrative staff and contract employees were added with the acquisition of Camelot at a cost of $\$ 2.6$ million. In addition, during the six months ended December 31, 2002 we added 160 new employees in nine new locations, which accounted for approximately $\$ 1.4$ million in payroll and related benefit costs to service our growth. As a percentage of revenues, payroll and related costs decreased from $65.3 \%$ for the six months ended December 31, 2001 to $57.3 \%$ for the six months ended December 31, 2002 primarily due to the increase in our foster care business, which outsources a significant portion of its costs to outside providers.

Purchased services. We outsource a significant portion of our foster care services costs. Foster care services outsourced in the six months ended December 31, 2002 totaled approximately $\$ 1.5$ million. Other purchased services such as pharmacy, out-of-home placements, and support services accounted for an additional $\$ 706,000$ increase in purchased services costs. These costs are impacted by our ability to successfully intervene in crisis situations to prevent hospital admissions and may increase or decrease significantly as the number of referrals requiring out-of-home placement increase or decrease. Increases in our foster care services produced a $4.7 \%$ increase in purchased services as a percentage of revenue from $12.4 \%$ for the six months ended December 31, 2001 to $17.1 \%$ for the same period in 2002.

Other operating expenses. With the acquisition of Camelot, which resulted in the addition of three new states and approximately 135 new employees, we added $\$ 944,000$ of additional other operating expenses.

Stock based compensation. Stock based compensation of $\$ 869,000$ for the six months ended December 31, 2002 represents stock and stock options granted to employees at prices and exercise prices less than the estimated fair value of our common stock on the date of the grant of such stock and stock options.

[^0]Six months ended December 31,

| 2001 | 2002 | Percent change |
| :---: | :---: | :---: |
| \$1,044,481 | \$2,495,359 | 138.9\% |

As a result of our growth in the six months ended December 31, 2002, rent and facilities management increased $\$ 339,000$. Furthermore, increased accounting and legal fees and the addition of corporate staff to adequately support our growth resulted in additional corporate administrative expenses of $\$ 415,000$ in the same period. The remaining increase was due to stock based compensation of $\$ 697,000$ which represents stock and stock options granted to certain executives and employees at prices and exercise prices less than the estimated fair value of our common stock on the date of the grant of such stock and stock options. Stock based compensation expenses produced the increase in general and administrative expense as a percentage of revenue in the six months ended December 31, 2002.

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Depreciation and amortization.

Six months ended December 31,

| 2001 | 2002 | Percent change |
| :---: | :---: | :---: |
| \$137,924 | \$361,328 | 162.0\% |

The increase in depreciation and amortization was due to the acquisition of Camelot. Depreciation and amortization was less than $2.0 \%$ of revenues.

## Non-operating (income) expense

Interest expense, net. An increase in our borrowings related to the acquisition of Camelot led to an increase in interest expense for the six months ended December 31, 2002 as compared to the similar prior year period.

Put warrant accretion. Put warrant accretion for the six months ended December 31, 2002 represented the change during such period in the estimated fair value of our put warrant obligation.

## Provision for income taxes

The provision (benefit) for income taxes is based on our estimated annual effective income tax rate for the full fiscal year. Our estimated effective income tax rate differs from the federal statutory rate primarily due to the changes in our estimate for our valuation allowance related to our deferred tax assets and state income taxes and the tax treatment of the put warrant accretion and stock compensation.

Fiscal year ended June 30, 2002 compared to fiscal year ended June 30, 2001

## Revenues

The following table sets forth our revenues by service offering for the fiscal years ended June 30, 2001 and 2002.

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|  | 2001 | 2002 |  |
| :---: | :---: | :---: | :---: |
| Home and community based services | \$ 24,571,750 | \$ 28,564,857 | 16.3\% |
| Foster care services |  | 2,645,878 |  |
| Management fees | 98,566 | 1,616,162 | 1,539.7\% |
| Total revenue | \$ 24,670,316 | \$ 32,826,897 | 33.1\% |

Home and community based services. Of the total increase in revenues year over year, our home and community based services provided additional revenue of approximately $\$ 4.0$ million or $49 \%$ of the total increase primarily due to volume increases in existing and new locations. The number of locations from which we provided services grew from 30 locations within Virginia, Florida and Maine in June 2001 to 36 locations within Virginia, Florida, West Virginia and Maine in June 2002. As a result, we served 1,554 clients in the month of June 2002 in Virginia, Florida, West Virginia and Maine, as compared with 1,372 clients within Virginia, Florida and Maine in June 2001.

Foster care services. The acquisition of Camelot in March 2002 provided $\$ 2.6$ million in foster care services revenue in fiscal 2002. This acquisition enhanced our capability to deliver foster care services, expanded our reach into six new states, and accounted for approximately $32.4 \%$ of our growth in revenue.

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Management fees. Managed entity revenue increased to $\$ 30.8$ million for the year ended June 30, 2002 from $\$ 2.2$ million for the year ended June 30, 2001. As a result, our management fee revenue increased $\$ 1.5$ million in the same period. With the formation of our Rio Grande Management joint venture, effective September 2001, and the acquisition of Camelot, effective March 2002, we obtained the rights to their management agreements with the not-for-profit social services organizations, Rio Grande Behavioral Health Services, Inc. and Camelot Community Care, Inc. Under the management agreement with Rio Grande Behavioral Health Services, we are entitled to compensation for management services rendered equal to a fixed amount per enrolled member. Under the Camelot Community Care management agreement, we are entitled to compensation equal to a percentage of the respective entity s total revenue.

Management fee revenue as a percentage of managed entity revenue increased to $5.2 \%$ from $4.5 \%$ for the year ended June 30, 2002 over the year ended June 30, 2001. In the year ended June 30, 2001, we provided management services pursuant to a management agreement with Family Preservation Services of South Carolina, Inc. for a flat fee. In the year ended June 30, 2002, we revised our management agreement with Family Preservation Services of South Carolina to provide that we receive a percentage of the revenue of Family Preservation Services of South Carolina in exchange for management services. In addition, during the year ended June 30, 2002, we entered into management agreements with Rio Grande Behavioral Health Services and Camelot Community Care pursuant to which we receive management fees, as described above, in exchange for management services as described above. These percentage management fee arrangements resulted in the increase in our management fee revenue as a percentage of the managed entity revenue.

## Operating expenses

Client service expense. Client service expense includes the following for the fiscal years ended June 30, 2001 and 2002:

|  | Year Ended June 30, |  |  |
| :---: | :---: | :---: | :---: |
|  | 2001 | 2002 | Percent Change |
| Payroll and related costs | \$ 16,398,626 | \$ 19,928,821 | 21.5\% |
| Purchased services | 2,833,798 | 4,418,323 | 55.9\% |
| Other operating expenses | 2,386,851 | 3,500,820 | 46.7\% |
| Total client service expense | \$ 21,619,275 | \$ 27,847,964 | 28.8\% |

Payroll and related costs. Payroll and related costs increased in fiscal 2002 as a result of the acquisition of Camelot and the addition of new locations. Approximately 135 direct care providers administrative staff and contracted employees were added with the acquisition of Camelot at a cost of $\$ 1.7$ million. Excluding costs related to the acquisition of Camelot in fiscal 2002, payroll and related costs increased approximately $\$ 1.8$ million, which was directly related to our $\$ 3.1$ million increase in revenue. As a percentage of revenues, payroll and related costs decreased from $66.4 \%$ in fiscal 2001 to $60.7 \%$ in fiscal 2002 primarily due to the increase in our foster care business that outsources a significant portion of its costs to outside providers.

Purchased services. We outsource a significant portion of our foster care services costs. The cost of outsourced foster care services in fiscal 2002 amounted to approximately $\$ 728,000$. There were no such costs during the year ended June 30, 2001. Other purchased services such as pharmacy, out-of-home placements, and support services accounted for an increase of $\$ 857,000$ in purchased service costs. These costs are impacted by our ability to successfully intervene in crisis situations to prevent hospital admissions and may increase or decrease significantly as the number of referrals requiring out-of-home placement increase or decrease. Increases in our foster care services produced a $2 \%$ increase in
purchased services as a percentage of revenue from $11.5 \%$ in fiscal 2001 to $13.5 \%$ in fiscal 2002.

Other operating expenses. As a result of the acquisition of Camelot, we added approximately $\$ 683,000$ in operating expenses. Excluding costs related to the acquisition of Camelot, we added another

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$\$ 430,000$ in operating expenses related to the addition of new locations in Virginia, Florida, West Virginia, Texas and Maine in the year ended June 30, 2002. Due to start up costs associated with the expansion of our operations, other operating expense as a percentage of revenues increased from $9.7 \%$ in fiscal 2001 to $10.7 \%$ in fiscal 2002.

General and administrative expense.

Year ended June 30,

| 2001 | 2002 | Percent change |
| :---: | :---: | :---: |
| \$1,779,714 | \$2,868,626 | 61.2\% |

As a result of our growth in fiscal 2002, rent and facilities management increased \$397,000. In addition, increased accounting and legal fees and the addition of corporate staff to adequately support our growth resulted in additional corporate administrative expenses of $\$ 692,000$ over those in fiscal 2001. Increases in corporate administrative expenses outpaced growth in revenue in fiscal 2002 and resulted in a higher percentage of revenue as compared to the prior fiscal year.

## Depreciation and amortization.



Depreciation and amortization in fiscal 2002 increased over that in fiscal 2001 primarily due to the acquisition of Camelot, but remained constant as a percentage of revenue at $1.5 \%$ from period to period.

## Interest expense, net

An increase in our borrowings related to the acquisition of Camelot resulted in an increase in interest expense for fiscal 2002 as compared to the prior fiscal year.

## Provision (benefit) for income taxes

A benefit for income taxes of $\$ 254,000$ was recognized in fiscal 2002 compared to a provision for income taxes of $\$ 15,000$ in fiscal 2001. The benefit recognized in fiscal 2002 resulted primarily from a reduction in our valuation allowance for deferred income taxes based on our expected

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taxable earnings in fiscal 2003. The provision for income taxes in fiscal 2001 consisted primarily of state income taxes.

The provision for income taxes differs from the amount computed by applying the federal statutory rate primarily due to the change in the valuation allowance provided for our net deferred tax assets and state income taxes.

At December 31, 2002, we had net operating loss carryforwards of approximately $\$ 8.5$ million for federal income tax purposes that expire in years 2012 through 2021. As a result of the changes in our ownership in prior years and the acquisition of Camelot in March 2002, the future use of these net operating losses may be limited.

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## Quarterly results

The following table presents quarterly historical financial information for the 12 quarters ended December 31, 2003. The information for each of these quarters is unaudited and has been prepared on a basis consistent with our audited consolidated financial statements appearing elsewhere in this prospectus. We believe the quarterly information contains all adjustments, consisting only of normal recurring adjustments, necessary to fairly present this information when read in conjunction with our audited consolidated financial statements and related notes appearing elsewhere in this prospectus. Our operating results have varied on a quarterly basis and may fluctuate significantly in the future. Results of operations for any quarter are not necessarily indicative of results for a full fiscal year.

## Supplemental quarterly financial data

|  | Quarter ended |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { March 31, } \\ 2001 \end{gathered}$ |  | June 30, <br> 2001 |  | September 30, 2001 |  | December 31, <br> 2001 |  | $\begin{gathered} \text { March 31, } \\ 2002 \end{gathered}$ |  | June 30, <br> 2002 |  |
| Revenues | \$ | 6,326,240 | \$ | 6,669,727 | \$ | 6,675,665 | \$ | 7,122,982 | \$ | 8,332,186 | \$ | 10,696,064 |
| Operating income |  | 174,595 |  | 215,774 |  | 148,277 |  | 316,415 |  | 373,535 |  | 791,447 |
| Net income |  | 78,306 |  | 104,402 |  | 216,196 |  | 339,578 |  | 309,170 |  | 478,759 |
| Net income available to common stockholders |  | 17,663 |  | 43,759 |  | 119,596 |  | 242,978 |  | 212,570 |  | 382,159 |
| Earnings per share: |  |  |  |  |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.01 | \$ | 0.03 | \$ | 0.07 | \$ | 0.15 | \$ | 0.12 | \$ | 0.19 |
| Diluted | \$ | 0.01 | \$ | 0.03 | \$ | 0.06 | \$ | 0.10 | \$ | 0.08 | \$ | 0.11 |
| Managed entity revenue(1) | \$ | 579,527 | \$ | 634,652 | \$ | 2,559,127 | \$ | 6,925,478 | \$ | 9,027,614 | \$ | 12,266,214 |
| Management fees | \$ | 21,000 | \$ | 14,000 | \$ | 182,000 | \$ | 182,000 | \$ | 600,107 | \$ | 652,055 |

Quarter ended

|  | September 30, 2002 | $\begin{gathered} \text { December 31, } \\ 2002 \end{gathered}$ |  | March 31, <br> 2003 |  | June 30, <br> 2003 |  | $\begin{gathered} \text { September 30, } \\ 2003 \end{gathered}$ |  | December 31, <br> 2003 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Revenues | \$ 11,137,124 | \$ | 11,602,410 | \$ | 13,413,951(3) | \$ | 14,680,314(4) | \$ | 14,834,168 |  | 16,347,729 |
| Operating income | 860,973 |  | $(1,123,239)$ |  | 1,431,725 |  | 1,718,491 |  | 1,690,456 |  | 2,038,709 |
| Net income (loss) | 409,638 |  | $(5,129,116)(2)$ |  | 585,591 |  | 751,966 |  | 167,350 |  | 1,141,248 |
| Net income (loss) available to common stockholders | 313,038 |  | $(5,225,716)$ |  | 488,991 |  | 655,366 |  | $(3,388,464)$ |  | 1,141,248 |
| Earnings per share: |  |  |  |  |  |  |  |  |  |  |  |
| Basic | \$ 0.15 | \$ | (2.58) | \$ | 0.22 | \$ | 0.30 | \$ | (0.70) | \$ | 0.13 |
| Diluted | \$ 0.08 | \$ | (2.58) | \$ | 0.12 | \$ | 0.14 | \$ | (0.70) | \$ | 0.13 |
| Managed entity revenue(1) | \$ 12,570,831 | \$ | 12,227,524 | \$ | 14,755,357 | \$ | 15,522,678 | \$ | 15,479,499 | \$ | 17,036,983 |
| Management fees | \$ 653,490 | \$ | 661,440 | \$ | 1,359,262 | \$ | 1,500,108 | \$ | 1,537,097 | \$ | 2,072,739 |

(1) Managed entity revenue represents revenues of the not-for-profit social services organizations we manage. Although these revenues are not our revenues, because we are responsible for substantially all of the business operations of these entities and a significant portion of our management fees is based on a percentage of their revenues, we believe that the presentation of managed entity revenue provides investors with an additional measure of the size and depth of the operations under our direction and can help them understand trends in our management fee revenue.
(2) Net loss for the quarter ended December 31, 2002 included non-cash stock compensation expense of $\$ 1.6$ million and put warrant accretion of $\$ 3.6$ million.
(3) The acquisition of Cypress on January 9, 2003 contributed additional revenue of $\$ 457,000$ for the quarter ended March 31, 2003.
(4) Revenues for the quarter ended June 30, 2003 include $\$ 1.0$ million for cost reimbursements under our case rate contract.

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## Liquidity and capital resources

On August 22, 2003, we consummated our initial public offering of common stock at which time we generated net proceeds of $\$ 29.0$ million and on September 10, 2003, as a result of the underwriters exercise of their over-allotment option, we generated additional net proceeds of $\$ 7.2$ million, for a total of $\$ 36.2$ million in net proceeds from that offering.

Our balance of cash and cash equivalents was $\$ 15.0$ million at December 31, 2003, up from $\$ 1.0$ million at December 31, 2002. At December 31,2003 , our debt was $\$ 3.6$ million compared to $\$ 14.3$ million at December 31, 2002.

On February 9, 2004, we publicly announced certain financial guidance for 2004, including forecasted revenues of between $\$ 80.0$ and $\$ 83.0$ million and diluted earnings per common share of between $\$ 0.70$ and $\$ 0.72$ per share (based on weighted average diluted shares outstanding of slightly in excess of $9,000,000$ shares); operating margins of between $86 \%$ and $87 \%$ of revenue, with a net margin of approximately $8 \%$; and an expected tax rate of $40 \%$. Our guidance did not take into account the possible effect of this offering on forecasted earnings per share. In the event this offering is consummated we expect some dilution to earnings per share attributable to the issuance of the shares ( 750,000 shares or, in the event the underwriters over-allotment option is exercised in full, 862,500 shares) offered hereby, and we also expect to receive some benefit from the increased cash that would become available to us for use in our operations, including in connection with our acquisition strategy; however, there is no assurance that we will be successful in completing any acquisition or otherwise deploying the net proceeds of the offering in an accretive manner. Our 2004 guidance is based on numerous assumptions made by management about future governmental spending, the recurrence of our core contract revenues, relations with our payers, the accuracy of our payers client census projections, margins, competitive factors, private social services industry performance, general business and economic conditions and other factors. Although we believe that our assumptions are reasonable, they may be incomplete or incorrect, and unanticipated events and circumstances may occur. The guidance is also subject to the uncertainties inherent in any attempt to predict the results of operations for a company over a prolonged period, and as a result, our actual results of operations could vary from those projected and those variations could be material and adverse. The guidance should not, therefore, be regarded as a representation or prediction that we will achieve any particular results and has not been prepared, compiled or independently verified by any of the underwriters, by our independent accountants or by legal counsel. Investors are cautioned not to attribute undue weight to our guidance in making an investment decision. We intend to update this guidance if we learn of facts or events that render our guidance materially incomplete or inaccurate. Investors should carefully consider the information in Risk Factors and Use of Proceeds in conjunction with their consideration of this guidance in making an investment decision.

## Cash flows

Operating activities. Net cash provided by operating activities totaled $\$ 255,000$ for the fiscal year ended December 31, 2003. During fiscal 2003, we had net income of $\$ 2.6$ million, which included non-cash charges to earnings for the accretion in the value of our put warrant obligation of $\$ 631,000$, depreciation and amortization expense of $\$ 970,000$, deferred income taxes of $\$ 815,000$, write-off of deferred financing costs of $\$ 412,000$ due to the retirement of debt, and stock based compensation expense of $\$ 175,000$. In addition, net income included equity in earnings of an unconsolidated affiliate of $\$ 64,000$. Net cash provided by operations decreased as a result of an increase in accounts receivable totaling $\$ 3.0$ million, primarily due to increases in our revenue for the fiscal year ended December 31, 2003. Due to an increase in revenues of the entities we manage and an increase in the management fee rates we charge these entities, our management fees receivable increased $\$ 1.5$ million, which further reduced our net cash provided by operations in 2003. Other assets and prepaid expenses increased by $\$ 515,000$ in 2003 as a result of increases in other receivables of $\$ 200,000$ relating to the three consulting agreements we entered into in December 2003, increases in deposits made of $\$ 200,000$ pursuant to certain contracts we entered into during 2003 and increases in our directors and officers insurance of $\$ 155,000$, slightly offset by a net decrease in other prepaids, deposits and assets of $\$ 40,000$. Finally, we used proceeds from our

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initial public offering to pay outstanding payables that led to a decrease in accounts payable of $\$ 618,000$ in 2003. Partially offsetting decreases in cash provided by operations was an increase in accrued expenses of $\$ 283,000$ million due to increases in our accrued income tax liability of $\$ 391,000$ and accrued payroll of $\$ 742,000$, partially offset by decreases in our other accrued liabilities of $\$ 850,000$.

Investing activities. Net cash used in investing activities totaled $\$ 8.2$ million for the fiscal year ended December 31, 2003. In fiscal 2003, net cash used in investing activities included a payment of $\$ 246,000$ for the final working capital settlement related to the acquisition of Camelot, $\$ 1.9$ million, net of cash acquired, for the acquisition of Cypress and $\$ 820,000$ as a deposit for the purchase of the remaining interest in Rio Grande Management. In addition, we spent $\$ 4.0$ million for the purchase of investments and $\$ 949,000$ for property and equipment. We received a cash distribution from an unconsolidated affiliate of $\$ 126,000$ and placed $\$ 448,000$ in restricted money market funds as collateral for three irrevocable standby letters of credit in the fiscal year ended December 31, 2003.

Financing activities. During the fiscal year ended December 31, 2003, we generated cash totaling $\$ 21.9$ million in financing activities. Our initial public offering provided net proceeds of $\$ 36.2$ million and we borrowed $\$ 3.4$ million on our term loans established with Healthcare Business Credit Corporation. Using the net proceeds from our initial public offering, we paid accrued dividends on preferred stock of $\$ 1.1$ million and repaid the outstanding balance of our long-term debt of $\$ 13.0$ million and $\$ 3.2$ million of our revolving line of credit. We also paid $\$ 205,000$ in additional financing costs related to our credit facility, and repaid capital lease obligations of $\$ 194,000$.

## Obligations and commitments

Credit facilities. On January 9, 2003, we entered into a loan and security agreement with Healthcare Business Credit Corporation, or HBCC, which provides for a $\$ 10.0$ million revolving line of credit, a $\$ 10.0$ million acquisition line of credit, and a $\$ 1.0$ million term loan. The amount we may borrow under the revolving line of credit is subject to the availability of a sufficient amount of accounts receivable at the time of borrowing. Advances under the acquisition line of credit are subject to the lender s approval. Proceeds borrowed under the revolving line of credit portion of this credit facility were used to repay and terminate our previous revolving line of credit with a former lender. Borrowings under this credit facility bear interest at an annual rate equal to the prime rate in effect from time to time, plus $2.0 \%$ in the case of the revolving line of credit and prime plus $2.5 \%$ in the case of the acquisition line of credit and the term loan. In addition, we are subject to a $0.5 \%$ fee on the unused portion of our credit facility outstanding from time to time, as well as other administrative fees payable pursuant to the terms of our loan and security agreement.

Until its amendment in September 2003, our credit facility with HBCC was secured by substantially all of our assets as well as certain of our managed entities assets, and the facility s revolving line of credit expired on December 31, 2006 while each of the acquisition line and the term loan matured on January 1, 2006. On September 30, 2003, our loan and security agreement with HBCC was amended to remove, as co-borrowers under the agreement, the not-for-profit organizations whose operations we manage and to release their assets from those pledged as collateral under the agreement. The amendment also extends the maturity date of our term loan through December 1, 2006. All of the other provisions of our amended loan agreement remained the same as those set forth in our original January 2003 loan and security agreement. Concurrent with the amendment of our agreement, HBCC established stand alone credit facilities on behalf of each of the managed entities that were removed from our facility, and, while we do not guarantee any portion of their stand alone facilities, we have agreed in connection with the amendment of our loan and security agreement to subordinate our management fees receivable to the claims of HBCC in the event one of these managed entities defaults under its credit facility.

On August 22, 2003, we paid $\$ 6.5$ million to reduce to zero the amount outstanding under our revolving line of credit, $\$ 2.1$ million to repay our acquisition line of credit, and $\$ 808,000$ to repay our term loan with proceeds from our initial public offering. After the foregoing payments and subsequent borrowings, as of December 31, 2003 we had $\$ 94,000$ in borrowings under our amended loan and security agreement and available credit of $\$ 8.0$ million on our revolving line of credit, and we were in compliance with all covenants.

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Transactions with Eos Partners. Upon consummation of our initial public offering, the holders of our convertible preferred stock were paid all accrued dividends, which amounted to $\$ 1.1$ million, and all of their preferred shares were converted into an aggregate of $1,783,103$ shares of our common stock. In addition, the consent of the holders of our convertible preferred stock was required prior to the consummation of our initial public offering. Consequently, in connection with our initial public offering, we agreed to pay Eos Partners SBIC and Eos Partners SBIC II, the then majority holders of our convertible preferred stock, a consent fee in the aggregate amount of $\$ 3.5$ million. The consent fee was paid pursuant to two subordinated notes bearing interest at the rate of $4 \%$ per annum and payable in five equal semi-annual principal payments beginning June 30, 2004 and ending June 30, 2006. Interest was payable in quarterly payments every March 31, June 30, September 30 and December 31. The notes were prepayable, without penalty, at any time. On January 27, 2004, we prepaid the notes aggregate outstanding principal amount of $\$ 3.5$ million and paid all outstanding accrued interest on the notes, in the aggregate amount of $\$ 10,500$, with proceeds from our initial public offering. In addition, pursuant to an agreement dated June 1, 2003, Eos Partners SBIC and Eos Partners SBIC II were paid an aggregate financial advisory fee in the amount of $\$ 1.0$ million upon our initial public offering out of proceeds from the offering.

Relationships with managed organizations. Upon our acquisitions of Camelot and Cypress, Fletcher McCusker, our chief executive officer and one of our directors, became an executive officer of Camelot Community Care, Inc. and Intervention Services, Inc., the not-for-profit, tax exempt organizations whose operations were managed by Camelot and Cypress, respectively, at the time we acquired them (and are now managed by us), until he resigned from such positions in July 2003. We provide management services to Camelot Community Care, Inc. for which we received management fees in the amount of $\$ 1.8$ million and $\$ 3.0$ million for the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003, respectively. We provide management services to Intervention Services, Inc. for which we received management fees in the amount of $\$ 1.7$ million for the fiscal year ended December 31, 2003.

## Management agreements

We maintain management agreements with a number of not-for-profit social services organizations that require us to provide the day-to-day management for each organization. In exchange for these services, we receive a management fee that is either a fixed amount per enrolled member or based on a percentage of the revenues of these organizations. Additionally, prior to July 1, 2003, these management agreements contained a provision that permitted us to earn bonuses to our management fee dependent upon the managed entities operating results. We have historically recognized such bonuses as revenue when they have been approved and authorized by the board of directors of the applicable not-for-profit entity and collection of such amount is determined to be probable. In connection with the renegotiation of our fee arrangement with these entities, our management agreements with them were amended as of July 1, 2003, at which time the bonus provision was removed. Management fees generated under our management agreements represented $6.1 \%$ and $10.6 \%$ of our revenue for the years ended December 31, 2002 and 2003, respectively (management fees generated under short term consulting agreements that we entered into in December 2003 represented $0.3 \%$ of our revenue for the year ended December 31, 2003. See Critical accounting policies and estimates Revenue recognition ). Pursuant to our management agreements with these not-for-profit organizations, we have obligations to manage their business and services.

Our management fees receivable is comprised of management fees we earn pursuant to our management agreements with certain not-for-profit social services organizations. Management fees receivable at December 31, 2002 and 2003 were $\$ 1.5$ million and $\$ 3.6$ million, respectively, and management fee revenues were recognized on all of these receivables. In order to enhance liquidity of the entities we manage, we, at times, allow the managed entities to defer payment of their respective management fees. In addition, since government contractors who provide social or similar services to government beneficiaries sometimes experience collection delays due to either lack of proper documentation of claims, government budgetary processes or similar reasons outside the contractors control (either directly or as managers of other contracting entities), we generally do not consider a receivable to be uncollectible due solely to its age until it is 365 days old.

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The following is a summary of the aging of our management fees receivable balances as of December 31, 2002 and each of June 30, September 30 and December 31, 2003:

## Aging of management fee receivable

|  | At | Less than 30 days | 30-60 days | 60-90 days | 90-180 days | Over 180 <br> days |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | - |  |  |  |  |  |
| December 31, 2002 |  | \$ 236,648 | \$ 150,593 | \$ 167,089 | \$ 477,489 | \$ 423,016 |
| June 30, 2003 |  | \$ 513,834 | \$ 490,123 | \$ 437,603 | \$ 985,568 | \$ 1,137,514 |
| September 30, 2003 |  | \$ 534,983 | \$ 440,783 | \$ 412,753 | \$ 1,339,103 | \$ 516,753 |
| December 31, 2003 |  | \$ 564,658 | \$ 665,578 | \$ 485,473 | \$ 1,228,304 | \$ 633,274 |

We adhere to a strict revenue recognition policy regarding our management fee revenues and related receivables. Each month we examine each of our managed entities with regard to its solvency, outlook and ability to pay us any outstanding management fees. If the likelihood that we will not be paid is other than remote, we will defer the recognition of these management fees until we are certain that payment is probable. In keeping with our general corporate policy regarding our accounts receivable, we will also automatically reserve as uncollectible $100 \%$ of any management receivables that are 365 days old or older.

At December 31, 2003, none of our management fees receivable were older than 365 days, and our days sales outstanding for our managed entities had decreased from 312 days at June 30, 2003 to 234 days at September 30, 2003 to 202 days at December 31, 2003.

In addition, Camelot Community Care, which represented $\$ 1.8$ million, or $50 \%$, of our total management fees receivable at December 31, 2003, and Intervention Services Inc., referred to as ISI, which represented $\$ 1.4$ million, or $39 \%$, of our total management fees receivable at December 31, 2003, each obtained its own stand alone line of credit from HBCC in September 2003. The loan agreements between HBCC and these not-for-profit organizations permit them to use their credit facilities to pay our management fees (and, in fact, Camelot paid us approximately $\$ 600,000$ in September 2003 using its facility), provided they are not in default under these facilities at the time of the payment. As of December 31,2003 , they were each in compliance with all of their loan covenants with HBCC and Camelot had availability of $\$ 988,000$ under its line of credit as well as $\$ 544,000$ in cash and cash equivalents and ISI had availability of $\$ 672,000$ under its line of credit as well as $\$ 155,000$ in cash and cash equivalents.

Camelot has also entered into several new contracts, including its new contract with the State of Florida, which provides for payments to Camelot in the amount of $\$ 22.0$ million per year commencing as of February 1, 2004, and ISI will receive a substantial rate increase, a jump from $\$ 48.50$ per hour to between $\$ 55.00$ and $\$ 60.00$ per hour, relating to $46 \%$ of its contract revenues effective as of July 1, 2004 when Florida s new Medicaid rates take effect. This represents an increase of between $\$ 500,000$ and $\$ 900,000$ in annual revenue to ISI.

Of the remaining $\$ 394,000$, or $11 \%$, balance of our total management fees receivable at December 31, 2003, $\$ 348,000$ was due from Rio Grande Behavioral Services and was less than 30 days old. Family Preservation Services of South Carolina accounted for the remaining $\$ 46,000$ of management fees receivable at December 31, 2003.

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We have deemed payment of all of the foregoing receivables to be probable based on our collection history with these entities and on our assessment, as the long term manager of their operations, of their performance outlook for the balance of 2004. To date, we have not incurred any write-offs of management fees receivable nor have we been required to defer any management fee revenues associated with our management services to date.

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Contractual cash obligations. The following is a summary of our future contractual cash obligations as of December 31, 2003:

| Contractual cash obligations | At December 31, 2003 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Less than <br> 1 Year | $\begin{gathered} 1-3 \\ \text { Years } \end{gathered}$ | $\begin{gathered} \text { 3-5 } \\ \text { Years } \end{gathered}$ | $\begin{gathered} \text { After } 5 \\ \text { Years } \end{gathered}$ |
|  | (in thousands) |  |  |  |  |
| Debt | \$ 3,594 | \$ 1,494 | \$ 2,100 | \$ | \$ |
| Leases | 4,254 | 1,672 | 2,225 | 357 |  |
| Total | \$7,848 | 3,166 | 4,325 | 357 |  |

We expect our liquidity needs on a short- and long-term basis will be satisfied by cash flow from operations, the net proceeds from the sale of equity securities and borrowings under debt facilities. Our cash flow from operations is subject to the risks described under Risk Factors.

Qualitative and quantitative disclosures about market risk

## Interest rate and market risk

Upon the consummation of our initial public offering, we repaid all of the principal and accrued interest due pursuant to our loan and security agreements. As of December 31, 2003, we had borrowings of $\$ 94,000$ under our loan and security agreement. In connection with our initial public offering, we issued subordinated notes in the aggregate amount of $\$ 3.5$ million to Eos Partners SBIC and Eos Partners SBIC II to pay a consent fee. These notes bore a fixed interest rate of $4 \%$. We repaid these notes and all accrued interest as of January 27, 2004. A $1 \%$ increase in interest rates for the fiscal year ended December 31, 2003 and the six months ended December 31, 2002 would have resulted in an increase to interest expense of $\$ 52,000$ and $\$ 20,000$, respectively.

On September 3, 2003, we purchased a $\$ 4.0$ million zero-coupon bond, at $98.894 \%$, or $\$ 3.9$ million, issued by the Federal Home Loan Mortgage Corporation. We intend to hold the bond until it matures on July 15, 2004.

We believe our exposure to market risk related to the effect of changes in interest rates is immaterial at this time. We have not used derivative financial instruments to alter the interest rate characteristics of our debt instruments. We assess the significance of interest rate market risk on a periodic basis and may implement strategies to manage such risk as we deem appropriate.

## Concentration of credit risk

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We provide and manage government sponsored social services to individuals and families pursuant to 202 contracts. Among these contracts there are certain contracts under which we generate a significant portion of our revenue. We generated approximately $\$ 10.9$ million, or $18 \%$ of our revenues for the year ended December 31, 2003, pursuant to one contract in Arizona with the Community Partnership of Southern Arizona, an Arizona not-for-profit organization. This contract is subject to statutory and regulatory changes, possible prospective rate adjustments and other retroactive contractual adjustments, administrative rulings, rate freezes and funding reductions. Reductions in amounts paid by this contract for our services or changes in methods or regulations governing payments for our services could materially adversely affect our revenue.

## Recently issued accounting pronouncements

In January 2003, the Financial Accounting Standards Board issued Interpretation No. 46, Consolidation of Variable Interest Entities, or Interpretation No. 46. Many variable interest entities have commonly been referred to as special-purpose entities or off-balance sheet structures, but this guidance applies to a larger population of entities. In general a variable interest entity is a corporation, partnership, trust, or any other legal structure used for business purposes that either does not have equity investors with voting rights or has equity investors that do not provide sufficient financial resources for the entity to support its activities. Although we believe Interpretation No. 46 does not apply to our relationships with certain not-for-profit organizations, we have not yet completed our analysis of the impact of Interpretation No. 46 on other arrangements.

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## BUSINESS

## We deliver privatized social services

We provide and manage government sponsored social services. Our counselors, social workers and mental health professionals work with clients who are eligible for government assistance due to income level, emotional/educational disabilities or court order. The state and local government agencies that fund the services we provide are required by law to provide counseling, case management, foster care and other support services to eligible individuals and families. We do not own or operate any hospitals, residential treatment centers or group homes. Instead, we provide care primarily in the client $s$ home or community, reducing the cost to the government of such services while affording the client a better quality of life. We also manage social services provider networks. Since our inception, we have grown from 1,333 clients served in a single state to over 13,300 clients served, either directly or through our managed entities, from 99 locations in 17 states and the District of Columbia as of December 31, 2003.

We provide the following continuum of services, directly or through our managed entities, pursuant to 202 contracts as of December 31, 2003.

Home and community based counseling. We provide individual and family counseling in a client sown home. We also contract with schools to help them manage at-risk students through training and counseling programs on school grounds. Our counselors are professionals or para-professionals who are trained to provide a wide range of home and community based services, which address marital and family issues, depression, drug or alcohol abuse, domestic violence, hyperactivity, criminal or anti-social behavior, sexual misbehavior, school expulsions or chronic truancy and other disruptive behaviors.

Foster care. We actively recruit and train foster parents and license family foster homes to provide 24 -hour care to adolescents and children who have been removed from their homes. In addition, we offer therapeutic foster care to children and adolescents who exhibit serious emotional problems and who could otherwise require institutional treatment.

Provider managed services. We coordinate and manage the delivery of government sponsored social services by multiple providers on behalf of the not-for-profit organizations that we manage. Through government contracts involving a large population of potential clients, we handle telephone inquiries and conduct face-to-face interviews to determine a potential client s needs, and if necessary, place the client with an appropriate social services provider. We also provide monitoring services where we assist clients in accessing government benefits. In addition, we provide case management services where we supervise all aspects of an eligible client scare, treatment and benefits.

Our revenue is derived from our provider contracts with state and local government agencies and government intermediaries and our management contracts with not-for-profit social services organizations. The government entities that pay for our services include welfare, child welfare and justice departments, public schools and state Medicaid programs. Under a majority of the contracts where we provide services directly, we are paid an hourly fee. In other such situations we receive a set monthly amount. Where we contract to manage the operations of a not-for-profit social services provider, we receive a management fee that is either a fixed amount per enrolled member or based upon a percentage of the revenues of the managed entity.

When we formed our business as a Delaware corporation in 1996, most government social services were delivered directly by governments in institutional settings such as psychiatric hospitals, residential treatment centers or group homes. We recognized that social services could be more economically and effectively delivered in a home or community based setting. Additionally, we anticipated that payers would increasingly seek to privatize the provision of these social services in order to reduce costs and provide quality social services to an increasing number of
recipients. Based on this outlook, we developed a system for delivering these services that is less costly and, we believe, more effective than the traditional institutional care system.

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We have grown rapidly since our inception through organic growth and strategic acquisitions, increasing our revenue from $\$ 8.6$ million in fiscal year 1998 to $\$ 59.3$ million in fiscal year 2003, representing a compounded annual growth rate of $47.1 \%$. Our revenues grew from $\$ 41.8$ million for the twelve months ended December 31, 2002 to $\$ 59.3$ million for the fiscal year ended December 31, 2003. During that same period, our managed entity revenue grew from $\$ 46.1$ million to $\$ 62.8$ million.

## Social services environment

Many different agencies and programs, including welfare, child welfare and justice departments, public schools and state Medicaid programs, fund government social services. Historically, governments have provided social services directly to eligible individuals and have often provided these services in institutional settings. We believe there are growing trends in the United States toward privatization of government social services and the delivery of these social services in non-institutional settings. The following factors contribute to these trends:

Large and growing population of eligible beneficiaries. Government funded social services are available to persons who are eligible for assistance due to income level, emotional/educational disabilities or court order. The following statistics demonstrate the significant and growing number of eligible beneficiaries:
34.6 million people were living in poverty in 2002, up from 32.9 million in 2001 and 31.6 million in 2000;

It was projected that 40.4 million people would be enrolled in Medicaid benefits in 2003, up from a projected 39.0 million in 2002 and 36.9 million in 2001;
$28 \%$ of all students fail to attain high school diplomas;

There were 2.3 million juvenile arrests in 2001;
2.7 million child welfare referrals were made in 2001, with 903,000 confirmed victims, up from 879,000 confirmed victims in 2000; and

Nearly 4.7 million adults were released to the community under probation or parole programs at December 31, 2002.

Persons from each of these groups are potentially eligible for government sponsored social services. The size and growth of the population of eligible recipients of government sponsored social services places additional pressure on the ability of government agencies to provide these services.

Increasing pressure on governments to control costs. Forty-five states reported an estimated cumulative budget deficit of $\$ 40$ billion in 2002. With the number of persons eligible for government funded social services increasing and states facing budget deficits, states are struggling to fund mandated social services. Consequently, state and local governments are increasingly seeking less costly alternatives to their current service delivery systems.

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Increasing acceptance of privatized social services. Several independent studies have concluded that privatized social services are more effective and cost efficient than direct government provided social services. In 1998, Florida s legislature mandated the privatization of its entire child welfare system by 2004. Florida s child welfare system had a reported 2003 budget of $\$ 783.0$ million. In addition, as of 2001, the value of state government contracts to private firms was up $65 \%$ since 1996 , reaching a total of $\$ 400$ billion.

The following further describes significant government social services programs that are the subject of increasing privatization.

Medicaid funded programs

Medicaid is a state-administered program, jointly funded by the states and the federal government. Medicaid provides certain medical care services to qualified low-income persons. State controlled mental health spending

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was $\$ 23.3$ billion in fiscal 2001 compared to $\$ 16.8$ billion in fiscal 1997. The Medicaid program has been criticized for its traditional institutional based approach to health treatment. Because the institutional based approach is costly, states are seeking less expensive methods to deliver care to patients and as a result there is a trend toward community based care as an alternative to institutional or out of home care. In $1997,58 \%$ of the total expenditures for state mental health was spent on community based care and $39 \%$ on hospital inpatient care as compared to $66 \%$ in community based care and $32 \%$ on hospital inpatient care in 2001. Forty-nine states have received waivers to develop alternatives to institutional care. Such alternatives include home and community based programs tailored to specific populations of beneficiaries. In addition, there are eighteen states operating under waivers, which allow comprehensive change to such states Medicaid delivery systems through pilot or demonstration projects. In addition to privatizing discrete components of Medicaid funded social services, some states have, and we believe other states will, completely privatize their Medicaid systems.

## Welfare programs

State governments and the federal government provide entitlement payments or benefits under the Temporary Assistance for Needy Families Program, or TANF. The U.S. Census Bureau reports that over 12\% of families in the United States lived below the poverty level in 2002. Reforms to the welfare system have created incentives for states to achieve federally established goals regarding work participation, marriage, and pregnancy reduction. Reform legislation mandates that the changes be implemented rapidly. Moreover, welfare reforms have permitted private entities to determine eligibility for benefits. We believe that because of the rapid deployment of these welfare initiatives and the elimination of restrictions on privatization, government agencies will increasingly contract with private companies to provide services to welfare eligible individuals.

## Child welfare programs

The child welfare system consists of state and federally funded agencies required by law to protect children from abuse or neglect. These agencies may remove children from abusive homes and place them in other homes under the jurisdiction of a juvenile judge. If a child becomes a ward of the state, the state could be responsible for all aspects of the child s care and custody until the child turns 18 years old. Often, children who are wards of the state are placed in foster care programs operating within the child welfare system. In 2000, there were 2.7 million reported incidents of child abuse and neglect in the United States. In 2002, there were 550,000 children in foster care in the United States, up from 260,000 in the 1980 s . Child welfare agencies are increasingly engaging private entities to provide child welfare services. As of November 2002, three states, including Florida, have ongoing privatization initiatives of their entire child welfare systems and, in January 2003, Governor Jeb Bush of Florida announced that Florida s plan to privatize its child welfare programs would be accelerated.

## Juvenile justice programs

Juvenile justice programs include court, probation, parole, prevention and intervention programs addressing delinquent youth behavior. As of October 1999, 134,000 juvenile offenders were in custody in 3,000 private and public facilities comprising the United States juvenile correction systems. From 1985 to 1995, the number of juveniles in detention in the United States increased $72 \%$. Government entities have increasingly been the target of lawsuits filed by constitutional advocacy groups claiming that a reduction in the number of incarcerated youth is necessary. Due to the growth in juvenile arrests and detention and legal pressures, government entities are increasingly seeking assistance from private providers to develop and implement alternative juvenile correction services in order to reduce costs and provide more effective solutions to juvenile justice issues.

## Education programs

Approximately $28 \%$ of all students in the United States fail to attain high school diplomas. Further, it is estimated that approximately $60 \%$ of all inner city students will drop out of school. Approximately $33 \%$ of all adults can be described as functionally illiterate. Some of the common attributes of at-risk students are low socio-

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economic status and the existence of family and/or home problems. Regardless of socio-economic status or educational or emotional disability, public schools are required to support school aged students. School reforms have been unable to address this growing problem of at-risk students. To manage this large population of at-risk students, schools are turning to outside service providers to provide additional support.

## Adult corrections programs

In 2002, there were approximately 4.7 million persons on probation and parole in the United States. The adult correctional system creates a large and costly demand for social services subsequent to an inmate s release from incarceration and during the periods of probation or parole. These services include transitional services, parole supervision and tracking and monitoring services. We believe government entities are increasingly seeking private companies to fulfill the growing need for adult correctional services on a more economical basis.

## Our services

We provide home and community based services, foster care and provider management services, directly and through entities we manage. The following describes such services:

## Home and community based counseling

Home based and intensive home based counseling. Our home based counselors are trained professionals or para-professionals providing counseling services in the client sown home. These services average 5 hours per client per week and can include individual, group or family sessions. Topics are prescriptive to each client and can include family dynamics, peer relationships, anger management, substance abuse prevention, conflict resolution and parent effectiveness training.

We also provide intensive home based counseling, which consists of 20 or more hours per client per week. Our intensive home based counselors are masters or Ph.D. level professional therapists or counselors. Intensive home based counseling is designed for clients struggling to cope with everyday situations. Our counselors are qualified to assist with marital and family issues, depression, drug or alcohol abuse, domestic violence, hyperactivity, criminal or anti-social behavior, sexual misbehavior, school expulsion or chronic truancy and other disruptive behaviors. In the absence of this type of counseling, many of these clients would be considered for 24-hour institutional care or incarceration.

Substance abuse treatment services. Our substance abuse treatment counselors provide services in the office, home and counseling centers designed specially for clients with drug or alcohol abuse problems. Our counselors use peer contracts, treatment group process and a commitment to sobriety as treatment methods. Our professional counseling, peer counseling and group and family sessions are designed to introduce clients dependent upon drugs or alcohol to a sober lifestyle.

School support services. Our professional counselors are assigned to and stationed in public schools to assist in dealing with problematic and at-risk students. Our counselors provide support services such as teacher training, individual and group counseling, logical consequence training, anger management training, gang awareness and drug and alcohol abuse prevention techniques. These services are incorporated into a traditional school curriculum and are provided to any student or group of students referred by a teacher or school counselor.

Foster care. We recruit and train foster parents and license family foster homes to provide 24 -hour care to children who have been removed from their homes due to physical or emotional abuse, abandonment, or the lack of appropriate living situations. We place children individually in a licensed home. Each child is provided 24 -hour care and supervision by trained foster parents. Our professional

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staff and counselors match and supervise the child and foster family. We also provide tutoring and other services to the child and foster family.

Therapeutic foster care. We provide therapeutic foster care services. This is a 24 -hour care service designed for children exhibiting serious emotional problems who could otherwise require institutional treatment. We recruit, license and train professional foster parents to care for foster children for up to a year of therapeutic intervention. Social, psychological and psychiatric services are provided on a prescriptive basis to each child and therapeutic foster care family by a team of licensed, professional staff.

## Provider managed services

Intake, assessment and referral services. We contract on behalf of our managed entities with governments to receive and handle telephone inquiries regarding need and eligibility for government sponsored social services, to arrange for face-to-face interviews and to conduct benefit eligibility reviews. If indicated from the telephone inquiry and/or interviews with the client, we perform an evaluation of need, which may include a psychiatric assessment, psycho-social assessment, a social history and other diagnostic tools. Once eligibility is determined, the client is referred to an appropriate social services provider.

Network management. The entities we manage have engaged us in certain locations to coordinate or manage the delivery of government sponsored social services by a network of providers. We have organized preferred provider networks capable of responding to large volume privatization initiatives. Currently, we manage networks for these entities in Phoenix, Arizona and Southern New Mexico and, most recently, in Fort Myers, Florida.

Our coordinated care systems maximize government resources, bring providers together as collaborators and increase the menu of available services beyond what could be offered by a single provider. We may be paid as the lead agency, contract to provide management and program services to the network, contract as a provider to the network for home and community based counseling or foster care services, or provide a combination of services that include network management and direct services.

Monitoring services. Monitoring services include face-to-face and telephone interactions in which we provide guidance and assistance to clients. This typically includes a strength assessment, a referral to appropriate resources, a home visit and a limited amount of consultation. This service is designed for clients that are not seriously impaired but need assistance in accessing government benefits and services and learning the applicable benefit system.

Case management. In providing case management services, we supervise all aspects of an eligible client s case and assure that the client receives the appropriate care, treatment and resources. As a case manager we are a client sadvocate, arranging for services and following up to ensure that the client receives the necessary and appropriate care and services, and further, that the client complies with the prescribed intervention plan. We maintain the client s records required by the government unit sponsoring the care. In providing case management, our client contact may be in the office, at home, on the telephone or any combination thereof.

In addition to the social services that we provide, we have recently, in December 2003, entered into several short-term consulting agreements with other social services providers pursuant to which we are providing them with our evaluation of, and recommendations with respect to, their operations. While we do not expect to engage in numerous consulting contracts, we have been able to develop new relations and prospects by providing consulting expertise. We expect to continue this activity on a small scale.

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Our competitive strengths

We believe the following competitive strengths uniquely position us to take advantage of the increase in privatization of government social services and the trend away from institutional care:

Lower cost, non-institutional focus. We provide a lower cost alternative to the institutional delivery of social services. Because we do not own or operate any hospital or treatment beds, our operating costs are generally low and variable. We are not burdened by the costs of building, maintaining and financing institutional facilities. Also, by focusing on delivering social services outside of institutional settings, our ability to serve clients is not constrained by a fixed number of beds or the size of a facility.

Flexible, decentralized operations model. We provide our services under a decentralized, local model. We operate as a network of local and regional providers who are part of the communities they serve. Our local professionals have developed extensive relationships with payers and a reputation for providing cost effective, quality service to our clients. We believe this model increases our opportunities to obtain contracts. We give local managers responsibility and incentives for local revenue generation. At the same time, we hold our local managers to stringent budgets, allowing us to control costs. Our operations model is easily scalable and allows our employees to focus on, and react quickly to, additional opportunities to provide our services.

Diverse payer and revenue base. We generate revenue directly and on behalf of the entities whose operations we manage pursuant to 202 contracts with payers as of December 31, 2003. Virtually all of these payers are local and state government agencies and government intermediaries, each of which determines its own rates for services. While the federal government ultimately provides a significant portion of our payers funding, we do not currently contract directly with the federal government, and our contract rates are not federally determined.

Experienced management team. The members of our management team have significant experience as government executives, state agency officials and public company leaders. These professionals bring many years of experience in government sponsored social services and the healthcare, corrections and social services industries. Our management team has recruited and trained our experienced team of over 1,400 local professionals that work directly with our payers and clients.

Proven track record and wide range of services. Within our core continuum of services, we provide intake, assessment and referral, client monitoring and mentoring, case management, home based counseling, substance abuse treatment, school support and foster care services. Our proven track record has made us an attractive partner to, or manager of, not-for-profit organizations that contract to provide government sponsored social services. Our broad range of home and community based social services allows us to be a single-source provider of alternatives to institutional care. As of December 31, 2003, we served, directly or through the entities whose operations we manage, over 13,300 clients from 99 locations in 17 states and the District of Columbia pursuant to 202 contracts. Since our formation, no payer has terminated or failed to renew or extend one of our contracts.

## Our growth strategy

We intend to continue to grow as a provider of home and community based social services to individuals and families in home and community based settings. The key elements of our growth strategy are as follows:

Broaden service offerings. We intend to expand our menu of non-institutional services in order to respond to the evolving needs of our clients and capitalize on additional cross-selling opportunities with existing payers. Historically, cross-selling our services has been an effective method of expanding our business. For example, in 2002, we added foster care and home based services to our
existing network management contract in Phoenix, Arizona. In Illinois, we added intensive foster care services to our existing foster care services as an alternative to residential institutional care. In Dallas, Texas, we have added substance abuse treatment to our current school based counseling contract. In Fort Myers, Florida,

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a not-for-profit organization we manage was recently awarded a contract by the Florida Department of Children and Families pursuant to Florida s Community Based Care Initiative (an initiative that is designed to privatize child welfare services for the entire state). The term of the contract is February 1, 2004 through June 30, 2008 and provides for contract payments to the not-for-profit organization of $\$ 22.0$ million per year, or $\$ 97.5$ million over the term. We believe these examples demonstrate our ability to generate additional business in markets where we have existing relationships.

Expand organically into new markets. We intend to offer our services in new geographic markets that are contiguous to existing markets or where we believe we can establish a significant presence. We started providing services through two locations in one state in 1997 and now provide services through 99 locations in 17 states and the District of Columbia either directly or through entities we manage. In 2003, excluding our expansion through acquisitions, we opened three new locations in Florida, two new locations in Texas and one new location in each of Delaware, Ohio, Oklahoma, Maine and Nebraska.

Pursue strategic acquisitions. While we believe our growth is not dependent on acquisitions, we intend to continue to seek acquisition opportunities that we believe will allow us to move into new geographic markets, broaden our services or expertise, expand our client base and/or provide solid local relationships, focusing primarily on acquisition opportunities that would expand our existing home based and foster care services. We have completed and integrated several strategic acquisitions since our inception, two of which were completed in our first year of operations and provided the foundation upon which our business was built. Subsequently, in March 2002, we acquired Camelot Care Corporation, which substantially broadened our foster care services and expertise and expanded our reach into six new states; in January 2003, we acquired Cypress Management Services, Inc., a provider of alternative home based and foster care services in Florida; and in January 2004 we acquired Dockside Services, Inc., a provider of youth services in Indiana and Michigan. In addition, we continue to selectively identify and pursue attractive acquisition opportunities. While our discussions with them are still in their early stages and any potential transaction is subject to extensive due diligence and board of directors approval, we have successfully developed, and are currently evaluating, a pipeline of potential acquisition candidates ranging in size from $\$ 2.0$ million in revenues to $\$ 35.0$ million in revenues.

## Revenue and payers

We derive substantially all of our revenue from contracts with state or local government agencies, government intermediaries or the not-for-profit social services organizations we manage. A majority of our contracts are negotiated fee-for-service arrangements with payers. Home and community based services are generally payable by the hour depending on the type and intensity of the service. Foster care services are generally payable for a fixed monthly fee. Approximately $71 \%$ of our revenue for the fiscal year ended December 31, 2003 was pursuant to fee-for-service arrangements. All of our agreements to provide home and community based services and foster care services contain fee-for-service payment arrangements.

We have also entered into one case rate contract pursuant to which we receive a fixed amount per person per month to provide services to a certain population of government beneficiaries, including some services that we do not offer directly, such as pharmacy and in-patient mental health care. Prior to July 1, 2003, our expenses under this case rate contract from time to time exceeded our revenues under the contract; however, because the payer on this contract has historically made voluntary periodic payments to us in reimbursement of these excess costs, we have not incurred a loss on this contract. In addition, effective July 1, 2003, we negotiated a $46 \%$ increase in the annual contract rate, which has eliminated any excess costs over revenues for us under this contract since such date. If we were ever to incur a loss, we would have the option to terminate the contract without penalty upon 60 days written notice. This contract was our first contract and we do not intend to enter into any other case rate contracts of this kind. Approximately $18 \%$ of our revenue for the year ended December 31, 2003 was pursuant to this case rate contract.

Due to the nature of our business and the requirement or desire by certain payers to contract with not-for-profit social services organizations, we sometimes enter into management contracts with not-for-profit

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organizations for the purpose of developing strategic relationships to provide business development and administrative, program and management services. These organizations contract directly or indirectly with state government agencies to supply a variety of community based mental health and foster care services to children and adults. Each of these organizations is separately incorporated and organized with its own board of directors. Our management fees under these contracts are either a fixed amount per enrolled member or based upon a percentage of the managed entity s revenues. Management fees earned pursuant to our management contracts with these organizations represented approximately $11 \%$ of our revenue for the year ended December 31, 2003.

We have also recently entered into short-term consulting agreements with several other social services providers, pursuant to which we are retained to, among other things, evaluate and make recommendations with respect to their management, administrative and operational services. In exchange for these services, we receive a fixed fee that is either payable upon completion of the services or on a monthly basis. Management fees earned pursuant to our consulting agreements represented less than $1 \%$ of our revenue for the year ended December 31, 2003.

## Employees

| Job Type | $\begin{gathered} \text { At June 30, } \\ 2003 \end{gathered}$ | \% of total | $\begin{gathered} \text { At December 31, } \\ 2003 \end{gathered}$ | \% of total |
| :---: | :---: | :---: | :---: | :---: |
| Clinical | 1,298 | 78.0\% | 1,435 | 83.0\% |
| Administrative | 357 | 22.0\% | 286 | 17.0\% |
| Total | 1,655 | 100.0\% | 1,721 | 100.0\% |

As of December 31, 2003, we conducted our operations and those of our managed entities with 1,237 full-time and 484 part-time direct care and administrative personnel. Of our employee census, 1,435 , or $83 \%$, are social service providers and 286 , or $17 \%$, are administrative personnel. Of these employees, a substantial portion have attained bachelors degrees or higher, a majority of those with bachelors degrees have attained masters degrees or higher and some hold Ph.D. or M.D. degrees. We have various levels of social service providers and administrators that range from behavioral health technicians to medical directors. The minimum qualifications, education and experience of direct care providers vary by level and range from a bachelors degree with up to two years of experience at the para-professional clinician level to a masters or Ph.D. degree with a state certification or license to provide direct care at the professional clinician level.

In order to preserve the high levels of service that we offer to our clients, we require and encourage our employees to pursue continuing professional education. We have developed a comprehensive employee education and training program. Orientation includes a training component that clinical employees receive before delivery of any direct services, under the direction of qualified staff. Depending on regional budgets, we may also provide our staff continuing education and tuition reimbursement.

We believe that our future success depends in part on our ability to attract and retain qualified employees at all levels. As of December 31, 2003, the annual rate of turnover of our employees was approximately $17 \%$. None of our employees is covered by a collective bargaining agreement. We believe that our employee relations are good because we offer competitive compensation, including stock option awards, training, education assistance and career advancement opportunities. By offering competitive compensation and benefit packages to our employees, we are able to deliver consistently high quality service, recruit qualified candidates and increase employee confidence, satisfaction and retention.

## Sales and marketing

Substantially all of our marketing is performed at the local and regional level. Through our local and regional managers, we have successfully developed and maintained extensive relationships with various payers.

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These relationships allow us to develop leads on new business, cross-sell our other services to existing payers and negotiate payer contracts. A significant portion of our business is procured in this manner. We also seek to market our services to payers in geographical areas contiguous to existing markets and in which we believe our reputation as a low cost quality service provider will enhance our ability to compete for and win business. We are regularly requested to respond to requests for proposals, or RFPs. Additionally, we subscribe to a service that keeps us informed of and tracks on a national basis RFPs for privatization of social services. We selectively choose the RFPs to which we respond based upon whether our reputation enhances our ability to compete or if the RFP presents a unique opportunity to develop a new service offering. In addition, our senior executives develop leads through meetings and discussions with a wide array of decision makers.

## Competition

The social services industry is a highly fragmented industry. We compete for clients with a variety of organizations that offer similar services. Most of our competition consists of local social services organizations that compete with us for local contracts, such as United Way supported agencies and faith-based agencies such as Catholic Social Services, Jewish Family and Children s Services and the Salvation Army. Other competitors include local, not-for-profit organizations and community based organizations. Historically, these types of organizations have been favored in our industry as incumbent providers of services to government entities. On a national level, there are very few organizations that compete for local, county and state contracts to provide the types of services we offer. We also compete with larger companies, such as Maximus, Inc., whose government operations group administers and manages welfare program services, childcare support enforcement, Medicaid enrollment and other consulting services for state and local governments. National Mentor, Inc. is the country s largest provider of foster care services and competes with us in existing markets for foster care services. Many institutional providers offer some type of community based care including such organizations as Cornell Companies, Inc., Res-Care, Inc., Psychiatric Solutions, Inc. and The Devereaux Foundation. While we believe that we compete on the basis of price and quality, many of our competitors have greater financial, technical, political and marketing resources, name recognition, and a larger number of clients and payers than we do. In addition, some of these organizations offer more services than we do. We have experienced, and expect to continue to experience, competition from new entrants into our markets. Increased competition may result in pricing pressures, loss of or failure to gain market share or loss of clients or payers, any of which could harm our business.

## Regulatory environment

As a provider of social services, we are subject to numerous federal, state and local laws and regulations. These laws and regulations significantly affect the way in which we operate various aspects of our business. We must also comply with state and local licensing requirements and requirements for the participation in the Medicaid program, federal block grant requirements, requirements of various state Children s Health Insurance Programs, or CHIP, and contractual requirements imposed upon us by the state and local agencies with which we contract for such health care and social services. CHIP is a federal program providing benefits administered by states that submit plans for health benefits for children whose parents meet certain financial needs tests. Failure to follow the rules and requirements of these programs can significantly affect our ability to be paid for the services we provide.

## Surveys and audits

Our programs are subject to periodic surveys by government authorities and/or their contractors to ensure compliance with various requirements. Regulators conducting periodic surveys often provide reports containing statements of deficiencies for alleged failures to comply with various regulatory requirements. In most cases, if a survey finding is made by a reviewing agency, we will work with the reviewing agency to agree upon the steps to be taken to bring our program into compliance with applicable regulatory requirements. In some cases, however, an agency may take a number of adverse actions against a program, including:
the imposition of fines;

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temporary suspension of admission of new clients to our program s service;
in extreme circumstances, decertification from participation in Medicaid or other programs; or
revocation of our license.

From time to time, we receive and respond to survey reports containing statements of deficiencies. While we believe that our programs are in material compliance with Medicaid and other program certification requirements and state licensure requirements, failure to comply with these requirements could have a material adverse impact on our business and our ability to enter into contracts with other agencies to provide services.

## Billing/claims reviews and audits

Agencies and other payers periodically conduct pre-payment or post-payment medical reviews or other audits of our claims. In order to conduct these reviews, payers request documentation from us and then review that documentation to determine compliance with applicable rules and regulations, including the eligibility of patients to receive benefits, the appropriateness of the care provided to those patients, and the documentation of that care.

## For-profit ownership

Certain of the agencies for which we provide services restrict our ability to contract directly as a for-profit organization. Instead, these agencies contract directly with a not-for-profit organization and in certain cases we negotiate to provide administrative and management services to the not-for-profit providers. The extent to which other agencies impose such requirements will affect our ability to continue to provide the full range of services that we provide or limit the organizations with which we can contract directly to provide services.

## Professional licensure and other requirements

Many of our employees are subject to federal and state laws and regulations governing the ethics and practice of their professions. In addition, professionals who are eligible to participate in Medicaid as individual providers must not have been excluded from participation in government programs at any time. Our ability to provide services depends upon the ability of our personnel to meet individual licensure and other requirements.

Federal and state anti-kickback laws and safe harbor provisions

The federal anti-kickback law applicable to Medicaid and other programs makes it a felony to knowingly and willfully offer, pay, solicit or receive any form of remuneration in exchange for referring, recommending, arranging, purchasing, leasing or ordering items or services covered by Medicaid. The prohibitions apply regardless of whether the remuneration is provided directly or indirectly, whether or not in cash, and

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applies to both the person paying and the person receiving such remuneration.

Interpretations of the anti-kickback law have been very broad and under current law, courts and federal regulatory authorities have stated that this law is violated if even one purpose (as opposed to the sole or primary purpose) of the arrangement is to induce referrals. This act is subject to numerous statutory and regulatory safe harbors. The safe harbor regulations, however, do not cover all lawful relationships between healthcare providers and referral sources. Failure of an arrangement to satisfy all of the requirements of a particular safe harbor does not mean that the arrangement is unlawful. However, it may mean that such an arrangement will be subject to scrutiny by the regulatory authorities.

The Stark Law and state physician self-referral laws

Section 1877 of the Social Security Act, or the Stark Law, prohibits physicians from ordering designated health services for Medicaid patients from entities or facilities in which such physicians hold a financial interest.

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This law is subject to a number of statutory or regulatory exceptions. Unlike a failure to meet a safe harbor, a relationship that falls within the scope of the Stark Law and fails to meet an exception would violate the law.

Certain services that we provide may be identified as designated health services for purposes of the self-referral laws. We cannot assure you that future regulatory changes will not result in other services we provide becoming subject to the Stark Law s ownership, investment or compensation prohibitions in the future.

Many states, including some states where we do business, have adopted similar prohibitions against payments that are intended to induce referrals of clients. Moreover, many states where we operate have laws similar to the Stark Law. Little precedent exists interpreting these laws.

We contract with a significant number of social services providers and practitioners, including therapists, physicians and psychiatrists, and arrange for these individuals or entities to provide services to our clients. These arrangements may not qualify for a safe harbor. We cannot assure you that these laws will ultimately be interpreted in a manner consistent with our practices.

## False claims acts

Federal criminal and civil false claims provisions, which provide that knowingly submitting claims for items or services that were not provided as represented may result in the imposition of multiple damages, administrative, civil and monetary penalties, criminal fines and imprisonment. Many states, including some where we do business, have adopted laws and regulations similar to the federal law.

## Health information practices

Portions of the Health Insurance Portability and Accountability Act of 1996, or HIPAA, were intended to reduce administrative expenses and burdens associated with the transmission and use of electronic health records and claims for payment. While it is likely that these provisions may reduce costs in the long-term, we believe that they will bring about significant and, in some cases, costly changes in the short-term. Under HIPAA, the United States Department of Health and Human Services issued rules to define and implement standards for the electronic transactions and code sets for the submission of transactions such as claims, and privacy of individual health information in whatever manner it is maintained. Regulations have been proposed but not finalized for the security of such health information.

## Properties

We own our approximately 4,000 square foot corporate office building in Tucson, Arizona, free of any mortgage. We lease 98 offices for our management and administrative functions in connection with the performance of our contracts. The lease terms vary and are generally at market rates. We believe that our properties are adequate for our current business needs. In addition, we believe that we can obtain adequate space to meet our foreseeable business needs.

## Legal proceedings

Although we believe we are not currently a party to any material litigation, we may from time to time become involved in litigation relating to claims arising from our ordinary course of business. These claims, even if not meritorious, could result in the expenditure of significant financial and managerial resources.

## Where you can find more information

We have filed with the Securities and Exchange Commission a registration statement on Form S-1 under the Securities Act of 1933, as amended, for the common stock sold in this offering. This prospectus does not contain all of the information set forth in the registration statement and the accompanying exhibits and schedules. For

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further information about us and our common stock, we refer you to the registration statement and the accompanying exhibits and schedules. Statements contained in this prospectus regarding the contents of any contract or any other document to which we refer are not necessarily complete. In each instance, reference is made to the copy of the contract or document filed as an exhibit to the registration statement, and each statement is qualified in all respects by that reference. We also file periodic reports, proxy and information statements and other information with the Securities and Exchange Commission pursuant to the Securities Exchange Act of 1934, as amended. You may read and copy any document we file with the Securities and Exchange Commission at the Securities and Exchange Commission s Public Reference Room at 450 Fifth Street, N.W., Washington, D.C. 20549. You may obtain information on the operation of the Public Reference Room by calling the Securities and Exchange Commission at 1-800-SEC-0330. The Securities and Exchange Commission maintains a web site that contains reports, proxy and information statements and other information regarding registrants that file electronically with the Securities and Exchange Commission. The address of the site is http://www.sec.gov. You may also obtain copies of our filings with the Securities and Exchange Commission, at no cost, by accessing them on our web site, www.provcorp.com. Information contained on our web site is not part of this prospectus. You may request paper copies of these filings, at no cost, by telephoning us at (520) 747-6600.

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## MANAGEMENT

## Executive officers and directors

Our executive officers and directors and their respective ages and positions as of the date of this prospectus are as follows:

| Name | Age | Position(s) |
| :---: | :---: | :---: |
| Fletcher Jay McCusker | 54 | Chairman of the Board; Chief Executive Officer |
| William Boyd Dover | 64 | President |
| Michael N. Deitch | 47 | Chief Financial Officer; Vice President; Secretary; Treasurer |
| Mary J. Shea | 48 | Executive Vice President of Program Services |
| Craig A. Norris | 36 | President, Eastern Division |
| Martin James Favis | 44 | Chief Development Officer |
| Fred D. Furman | 55 | General Counsel |
| Mark L. First | 39 | Director |
| Steven I. Geringer | 58 | Director |
| Hunter Hurst, III | 65 | Director |
| Richard Singleton | 68 | Director |
| Kristi L. Meints | 49 | Director |

The following is a brief description of the business experience of our directors and executive officers for at least the past five years.

Fletcher Jay McCusker has served as our chairman of the board of directors and chief executive officer since our company was founded in December 1996. Prior to founding our company, Mr. McCusker served as executive vice president of Youth Services International, Inc. (YSII), a Nasdaq listed company that provided private institutional care for at-risk youth, from July 1995 until December 1996. From September 1992 until July 1995, he served as chief executive officer of Introspect Healthcare Corporation, a large multi-state behavioral health provider. In 1983, Mr. McCusker co-founded a mental health care company, Century Healthcare, which was sold to New York Stock Exchange listed Columbia Healthcare in 1992. Mr. McCusker received a bachelors degree in rehabilitation from the University of Arizona in 1974 and completed the public programs graduate program without a terminal degree at Arizona State University in 1982.

William Boyd Dover has served as our president since February 1997. Prior to joining our company, Mr. Dover served as executive director of Desert Hills, a large inpatient facility serving children and adolescents in Tucson, Arizona, from January 1995 until January 1997. From May 1993 until December 1994 he served as vice president for program development of Arizona Health Care Contract Management Services, Inc., an Arizona based specialty healthcare provider. From November 1991 until April 1993, he established Dover Consulting, specializing in juvenile justice, child welfare, and child and adult mental health. Mr. Dover served as the assistant director for the Arizona Department of Behavioral Health from August 1988 until November 1991, director of the Arizona Department of Health from January 1986 until January 1987, deputy director of the Arizona Health Department from October 1983 until December 1986 and assistant director for the Arizona Department of Economic Security from March 1981 until October 1983. Mr. Dover received a bachelors degree in recreational therapy from the University of Utah in 1963 and a masters degree in social work from the University of Utah in 1965.

Michael N. Deitch, a certified public accountant, has served as our chief financial officer since June 1997. He was named secretary and treasurer in October 1998. Prior to joining our company, Mr. Deitch served as director of financial controls for Crawford \& Company (CRD), a New

York Stock Exchange listed company specializing in health care and business claims adjusting from March 1995 to April 1997. Mr. Deitch founded

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and served as chief financial officer for Showtime Event Rentals, Inc., an event and party rental company from August 1994 until March 1995. Mr. Deitch served as litigation manager for Raburn and Decosimo, CPAs, a specialized litigation and business valuation firm, from January 1991 until August 1994. Mr. Deitch served as southeast region senior financial analyst and as a senior member of the tax department for Glasrock Home Health Care, Inc., a wholly owned subsidiary of the New York Stock Exchange listed company British Oxygen Company, now known as the BOC Group, from November 1984 until January 1991. Mr. Deitch received a bachelors degree in accounting from the University of Tennessee in 1979 and a masters degree in business administration from the University of Tennessee in 1981.

Mary J. Shea has served as our executive vice president of program services since February 2003 and as president of our Arizona operations from February 1997 until February 2003. Prior to joining our company, she was the director of case management for Introspect Healthcare Corporation, a large, multi-state behavioral health provider, from October 1995 until February 1997. Ms. Shea worked as a supervisor for the State of Arizona and the Arizona Center for Clinical Management, a managed care entity providing behavioral health services in southern Arizona, from March 1990 until September 1995. She received a bachelors degree in natural resources from the University of Wisconsin in 1978.

Craig A. Norris has served as our president, eastern division since May 1998. Prior to joining our company, Mr. Norris served as the chief operating officer of Parents and Children Together, Inc., a home based counseling provider, from June 1994 until April 1998, which we acquired in February 1997. Mr. Norris was employed as a psychotherapist for the Arizona Department of Health from December 1992 until June 1994. Mr. Norris was a treatment coordinator for the Arizona Center for Clinical Management, a managed care behavioral health care provider for southern Arizona, from May 1992 until December 1992. Mr. Norris received a bachelors degree in psychology from the University of Arizona in 1989 and dual masters degrees in counseling and organizational management from the University of Phoenix in 1993 and 1996, respectively.

Martin James Favis has served as our chief development officer since February 2003. Prior to joining our company, Mr. Favis served as president of our subsidiary, Camelot Care Corporation, Inc., from March 2002 until February 2003. Prior to our merger with Camelot, Mr. Favis served as Camelot s chief operating officer from January 2000 until January 2002, where he was responsible for Camelot s day-to-day management, and as Camelot s Florida director from October 1998 until January 2000. Mr. Favis served as the chief executive officer of First Rehab, Plus, Inc., a Florida based provider of outpatient rehabilitation facilities, from August 1996 until October 1998. Mr. Favis received a bachelors degree in business from Villanova University in 1981.

Fred D. Furman, Esq. has served as our general counsel since September 2003. From August 2002 until September 2003, Mr. Furman was self-employed as a consultant. Mr. Furman was previously with PMR Corporation, a publicly traded mental health company, from March 1995 until August 2002 (when PMR merged with Psychiatric Solutions of Nashville), where he held a number of positions, including most recently, from September 1997 through August 2002, as its president and general counsel. Mr. Furman is a former partner and head of the litigation department for the Philadelphia law firm of Kleinbard, Bell \& Brecker LLP. Mr. Furman received his bachelors degree in history from Temple University in 1969 and a juris doctorate degree from Temple University, School of Law in 1973.

Mark L. First has served as our director since November 1997. Mr. First is a managing director of Eos Management, Inc., a wholly owned entity of Eos Partners, L.P., an investment firm, where he has been employed since March 1994. Eos Partners, L.P. is the ultimate owner of Eos Partners SBIC, L.P. and Eos Partners SBIC II, L.P., our stockholders. Mr. First was previously an investment banker with Morgan Stanley \& Co., Inc. from August 1991 until March 1994. He is also a director of several privately owned companies. Mr. First earned a bachelors degree from The Wharton School of the University of Pennsylvania in 1987, and a masters degree in business administration from the Harvard Business School in 1991.

Steven I. Geringer has served as our director since March 2002. In January 2002, Mr. Geringer founded Cadence Capital Partners, L.L.C., a private investment company, and serves as its manager. In February 2003,

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Mr. Geringer co-founded Interval Capital Partners, LLC, a private investment company, and serves as its co-manager. He served as president and chief executive officer of PCS Health Systems, Inc., a unit of Eli Lilly \& Company and provider of managed pharmaceutical services to managed care organizations and health insurers, from June 1995 until June 1996, and as its president and chief operating officer from May 1993 until May 1995. Beginning in December 1986, Mr. Geringer was co-founder, chairman and chief executive officer of Clinical Pharmaceuticals, Inc., until its acquisition by McKesson Corporation, then the parent of PCS Health Systems, in May 1993. Mr. Geringer also serves as a director of Amsurg Corp. (AMSG), a Nasdaq listed ambulatory surgery center company, and chairman of the board of Qualifacts Systems, Inc., a specialized health care information technology provider. Mr. Geringer received a bachelors degree in economics from The Wharton School of the University of Pennsylvania in 1968.

Hunter Hurst, III has served as our director since the company was founded in December 1996. Since 1973, Mr. Hurst has served as Director of the National Center for Juvenile Justice, a national juvenile justice research and resource center. He has directed over 30 applied research studies and has authored numerous publications relating to juvenile issues. He received his bachelors degree in psychology and masters degree in social work from Louisiana State University in 1960 and 1965, respectively.

Richard Singleton has served as our director since March 1998. Colonel Singleton is a retired United States Army colonel. Colonel Singleton was one of the founders of Youth Services International, Inc. (YSII), a Nasdaq listed company that provides private institutional care for at-risk youth, in July 1993. He has served as a superintendent of Boys School for the Department of Juvenile Justice State of Florida since June 1999. From January 1999 until June 1999, Colonel Singleton was a regional director of operations for Three Springs, Inc., located in Huntsville, Alabama, where he was responsible for the overall operations and management of juvenile justice facilities in the State of Georgia. Colonel Singleton received a bachelors degree in education from the South Carolina State University in 1958 and a masters degree in public administration from the University of Missouri in 1972.

Kristi L. Meints has served as our director since August 2003. Since October 2003, she has served as chief financial officer of Peter Rabbit Farms, a carrot farming business. From August 1999 until September 2003, she served as the chief financial officer of Chicago Systems Group, Inc., a technology firm based in Chicago, Illinois. From January 1998 until August 1999, she was interim chief financial officer for Cordon Corporation, a start-up service company. Ms. Meints was group finance director for Avery Dennison Corporation (AVY), a New York Stock Exchange listed company that is a multi-national manufacturer of consumer and industrial products, from March 1996 until December 1997. From February 1977 until June 1995, she held a variety of financial positions including the director of finance for SmithKline Beecham and manager of accounting and budgets for their wholly owned subsidiary, Norden Laboratories, Inc. She received a bachelors degree in accounting from Wayne State College in 1975 and a masters degree in business administration from the University of Nebraska in 1984.

## Board composition and compensation

Our amended and restated bylaws provide that the number of directors be between five and eleven as determined by our board of directors. Our board of directors is comprised of six directors and is divided into three classes as nearly equal in size as possible, serving staggered three year terms: Class 1, whose term will expire at the annual meeting of stockholders to be held in 2004, Class 2, whose term will expire at the annual meeting of stockholders to be held in 2005, and Class 3, whose term will expire at the annual meeting of the stockholders in 2006. The Class 1 directors are Messrs. Geringer and Hurst, the Class 2 directors are Messrs. First and Singleton and the Class 3 directors are Mr. McCusker and Ms. Meints. At each annual meeting of stockholders, beginning with the 2004 annual meeting, the successors to the directors whose terms will then expire will be elected to serve from the time of their election and qualification until the third annual meeting following their election or until their successors have been duly elected and qualified, or until their earlier death, resignation or removal.

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Each of our directors who is not our employee receives up to $\$ 2,000$ for each board of directors meeting attended and an annual grant of options to purchase up to 10,000 shares of our common stock at an exercise price per share equal to not less than the fair market value of our common stock at the time of grant. In January 2004, each of Messrs. First, Geringer, Hurst and Singleton and Ms. Meints received options to purchase 10,000 shares of our common stock at $\$ 17.13$. In addition, as of March 23, 2004, Messrs. Hurst and Singleton, have options to purchase, in the aggregate, 8,574 shares of our common stock at $\$ 3.50$ per share, 11,431 shares of our common stock at $\$ 4.73$ per share and 2,858 shares of our common stock at $\$ 7.00$ per share, and Ms. Meints has options to purchase 1,429 shares of our common stock at $\$ 7.00$ per share.

## Board committees

Our board of directors has a nominating and corporate governance committee, an audit committee and a compensation committee. The composition and responsibilities of each are described below:

Nominating and corporate governance committee. The nominating and corporate governance committee is responsible for, among other things:
selecting the slate of nominees of directors to be proposed for election by the stockholders and recommending to the board of directors individuals to be considered by the board of directors to fill vacancies;
developing and implementing policies regarding corporate governance matters and recommending any desirable changes to such policies to the board of directors;
establishing criteria for selecting new directors; and
reviewing and assessing annually the performance of the nominating and corporate governance committee and the adequacy of the nominating and corporate governance committee charter.

The members of our nominating and corporate governance committee are Messrs. Geringer, First and Hurst.

Audit committee. The audit committee is responsible for, among other things:
appointing, overseeing and compensating the work of the outside auditors;
reviewing our quarterly financial statements and earnings releases;
pre-approving all auditing services and permissible non-audit services provided by our outside auditor;

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engaging in a dialogue with the outside auditor regarding relationships which may impact the independence of the outside auditor and being responsible for oversight of the independence of the outside auditor;
reviewing and approving the audit committee report to be filed with the SEC;
reviewing with the outside auditor the adequacy and effectiveness of the internal controls over our financial reporting;
establishing procedures for the submission of complaints, including the submission by our employees of anonymous concerns regarding questionable accounting or auditing matters;
reviewing with our chief executive officer and chief financial officer any significant deficiencies in the design or operation of our internal controls and any fraud, whether or not material, that involves our management or other employees who have a significant role in our internal controls; and
reviewing and assessing annually the adequacy of the audit committee charter.

The members of our audit committee are Messrs. Singleton and Hurst and Ms. Meints.

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Compensation committee. The principal responsibilities of the compensation committee are, among others:
reviewing and determining annually the compensation of our chief executive officer and other executive officers;
preparing an annual report on executive compensation for inclusion in our annual proxy statement for each annual meeting of stockholders in accordance with applicable SEC rules and regulations;
approving the form of employment contracts, severance arrangements, change in control provisions and other compensatory arrangements with executive officers;
approving compensation programs and grants involving the use of our common stock and other equity securities; and
reviewing and assessing annually, the compensation committee sperformance and the adequacy of the compensation committee charter.

The members of our compensation committee are Messrs. First, Geringer and Hurst.

## Executive compensation

The following table sets forth certain information with respect to compensation for the fiscal year ended December 31, 2003 and the twelve months ended December 31, 2002, earned by our chief executive officer and our four other most highly compensated executive officers during fiscal 2003. In this prospectus, we refer to these individuals as our named executive officers.

## Summary Compensation Table



(1) Included in the bonuses for Messrs. Deitch and Norris for the twelve months ended December 31, 2002 is $\$ 628,580$ and $\$ 600,000$, respectively, representing the fair market value of 62,858 and 60,000 shares of common stock that were granted to them in October 2002 ( $\$ 10.00$ per share on the date of grant) in exchange for, and upon termination of, options previously granted to them for the purchase of an equal

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number of shares with a weighted average exercise price of $\$ 4.00$ per share. The options that were terminated in connection with this exchange were granted to Messrs. Deitch and Norris at various times during the period from April 1997 to February 2002.
(2) We provide the named executive officers with certain group life, health, medical and other non-cash benefits generally available to all salaried employees and not included in this column pursuant to SEC rules. For Messrs. McCusker, Dover, Deitch and Norris and Ms. Shea we also paid for the premiums of certain health and dental benefits for their family, which are not available to all salaried employees and are included in this column. The amounts in this column include the following:

Health and dental insurance premiums that we paid on behalf of Messrs. McCusker, Dover, Deitch and Norris and Ms. Shea in the following amounts, respectively: $\$ 10,904, \$ 7,642, \$ 10,904, \$ 7,886$ and $\$ 6,311$ for the fiscal year ended December 31, 2003.
Matching contributions by us under our retirement savings plan were made on behalf of Messrs. Dover, Deitch and Norris and Ms. Shea in the following amounts, respectively: $\$ 0, \$ 400, \$ 400$ and $\$ 400$ for the fiscal year ended December 31, 2003.
Insurance premiums under an insurance plan that we provide for Mr. McCusker with coverage of up to $\$ 500,000$. We paid $\$ 15,495$ in premiums on this policy on behalf of Mr. McCusker in the fiscal year ended December 31, 2003.

## Stock option grants

The following table sets forth the stock options we granted during the fiscal year ended December 31, 2003 to each of the named executive officers:

Option/SAR Grants in Last Fiscal Year

## Individual grants

| Name | Number of securities underlying options/ SARs granted | \% of total options/ SARs granted to employees in fiscal year | Exercise or base price per share |  | $\begin{aligned} & \text { Expiration } \\ & \text { date } \end{aligned}$ | Potential realizable value at assumed annual rates of stock price appreciation for option term(1) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | 5\% | 10\% |
| Fletcher Jay McCusker |  |  |  |  |  |  |  |
| William Boyd Dover |  |  |  |  |  |  |  |
| Michael N. Deitch | 10,000 | 7.1\% | \$ | 13.38 |  | 09/08/13 | \$ 84,146 | \$ 213,243 |
| Mary J. Shea |  |  |  |  |  |  |  |
| Craig A. Norris |  |  |  |  |  |  |  |

(1) Potential realizable value represents the difference between the market value of our common stock for which the option may be exercised, assuming that the market value of our common stock on the date of grant appreciates in value to the end of the ten-year option term at annualized rates of $5 \%$ and $10 \%$, respectively, and the exercise price of the option. The rates of appreciation used in this table are prescribed by regulation of the SEC and are not intended to forecast future appreciation of the market value of the common stock.

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## Fiscal year end option/SAR values

The following table provides information concerning each exercise of stock options/SARs during the fiscal year ended December 31, 2003 by each of the named executive officers and the value of unexercised options/SARs held by the named executive officers as of December 31, 2003:

| Name | Number of shares acquired on exercise | Aggregate dollar value realized | Number of securities underlying unexercised options/SARs at fiscal year-end |  | Value of unexercised in-themoney options/SARs at fiscal year-end(1) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Exercisable | Unexercisable | Exercisable |  | ercisable |
| Fletcher Jay McCusker |  |  |  |  |  |  |  |
| William Boyd Dover |  |  | 8,572 |  | \$ 109,979 |  |  |
| Michael N. Deitch |  |  | 3,333 | 6,667 | \$ 9,832 | \$ | 19,668 |
| Mary J. Shea |  |  | 11,429 |  | \$ 146,634 |  |  |
| Craig A. Norris |  |  |  |  |  |  |  |

(1) Values for in-the-money options/SARs represent the positive spread between the respective exercise prices of outstanding options/SARs and the fiscal year-end value of the common stock at December 31, 2003 was $\$ 16.33$.

## Employment agreements

We entered into employment agreements, effective as of August 22, 2003, with the following named executive officers: Fletcher Jay McCusker, chief executive officer; William Boyd Dover, president; Michael N. Deitch, chief financial officer; Craig A. Norris, president, eastern division and Mary J. Shea, executive vice president of program services. Each of Messrs. McCusker, Dover, Norris and Deitch have employment agreements for a term of three years and Ms. Shea has an employment agreement for a term of two years. Each employment agreement establishes, among other things, base salary levels at amounts designed to be competitive with executive positions at similarly situated companies. Under their employment agreements, Messrs. McCusker, Dover, Norris, Deitch and Ms. Shea are entitled to receive annual base salaries of $\$ 190,000, \$ 165,000, \$ 160,000, \$ 150,000$ and $\$ 140,000$, respectively. These annual base salaries are reviewed annually and may be modified by the board of directors or compensation committee. In addition to their base salaries, each executive is eligible to participate in any bonus plans or incentive compensation programs that we may establish from time to time.

Under the employment agreements with each of the executive officers, we may be obligated to make severance payments to the executive officers. Pursuant to the employment agreements, we may terminate the employment agreements for cause at any time and without cause upon 30 days written notice. Mr. McCusker may terminate his employment agreement for good reason, upon 60 days written notice, if his duties are substantially altered or reduced, his salary is reduced, he is relocated more than 150 miles from Tucson, Arizona, we materially breach his agreement or there is a change in the majority of our incumbent directors. Incumbent directors means our directors as of August 22,2003 and any subsequent director nominated or elected by two-thirds of the then existing incumbent directors. In addition, the other executive officers may terminate these employment agreements for good reason upon 30 days prior written notice if we materially breach such employment agreements. If an executive officer s employment is terminated by us without cause or if an executive officer terminates the agreement for good reason, we must pay the executive his or her base salary for a stated severance term; provided, however, that in order to receive the severance payment, the executive officer must sign a general release. Pursuant to the employment agreements, each of Messrs. McCusker, Dover, Norris and Deitch has a stated severance term of one year and Ms. Shea has a stated severance term of six months.

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Each of the employment agreements contains restrictive covenants providing for the employee s non-competition, non-solicitation/non-piracy and non-disclosure. The term of Mr. McCusker s non-competition and non-solicitation covenants is two years. Messrs. Dover, Norris and Deitch have 18 month non-competition covenants and two year non-solicitation covenants. Ms. Shea has a nine month non-competition covenant and a one year non-solicitation covenant.

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## Employee benefit plans

1997 stock option and incentive plan

Our stock option and incentive plan adopted in 1997 authorized the issuance of 428,572 shares of our common stock. As of December 31, 2003, 303,336 stock options had been awarded under our 1997 plan. No further awards may be granted under the 1997 stock option and incentive plan.

## 2003 stock option plan

The purpose of our 2003 stock option plan is to provide additional incentives to officers, other key employees, and directors of, and important consultants to us and each present or future parent or subsidiary corporation, by encouraging them to invest in shares of our common stock, and thereby acquire a proprietary interest in us and an increased personal interest in our continued success and progress.

The aggregate number of shares of our common stock that may be issued under our 2003 stock option plan is 500,000 . Notwithstanding the foregoing, in the event of any change in the outstanding shares of our common stock by reason of a stock dividend, stock split, combination of shares, recapitalization, merger, consolidation, transfer of assets, reorganization, conversion or similar circumstances as determined by our compensation committee of the board of directors in its sole discretion, the aggregate number and kind of shares which may be issued under our 2003 stock option plan shall be appropriately adjusted in a manner determined in the sole discretion of the compensation committee. Reacquired shares of our common stock, as well as unissued shares, may be used for the purpose of our 2003 stock option plan. The shares of our common stock subject to options, which have terminated unexercised, either in whole or in part, shall be available for future option grants under our 2003 stock option plan.

All of our officers, key employees, and officers and key employees of any present or future parent or subsidiary corporation are eligible to receive an option or options under our 2003 stock option plan. All directors of, and important consultants to us and of any of our present or future parent or subsidiary corporations are also eligible to receive an option or options under our 2003 stock option plan. The individuals who receive an option or options shall be selected by our board of directors or the compensation committee of our board of directors, in its sole discretion unless otherwise stipulated in our 2003 stock option plan. No individual may receive options under our 2003 stock option plan for more than $80 \%$ of the total number of shares of our common stock authorized for issuance under our 2003 stock option plan.

As of December 31, 2003, 140,000 stock options had been awarded under our 2003 stock option plan.

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## CERTAIN RELATIONSHIPS AND RELATED PARTY TRANSACTIONS

Transactions with Eos Partners SBIC, L.P. and Eos Partners SBIC II, L.P.

Pursuant to a series of private offerings between November 1997 and March 2000, we issued 3,750,000 shares of our Series A preferred stock and 625,000 shares of our Series B preferred stock to Eos Partners SBIC in exchange for $\$ 3.5$ million and we issued 962,964 shares of our Series D preferred stock to Eos Partners SBIC II in exchange for $\$ 1.3$ million. Following those private offerings, Eos Partners SBIC owned $100 \%$ of our Series A preferred stock and $94 \%$ of our Series B preferred stock, and Eos Partners SBIC II owned $100 \%$ of our Series D preferred stock.

Holders of our Series A preferred stock, Series B preferred stock and Series D preferred stock were entitled to cumulative dividends, when declared by our board of directors, at $8.0 \%$ per annum, and all of their preferred shares were mandatorily redeemable and convertible into shares of our common stock. Upon the consummation of our initial public offering, these preferred stockholders were paid all accrued dividends and their preferred shares were converted into shares of our common stock. Accordingly, Eos Partners SBIC and Eos Partners SBIC II received $\$ 776,222$ and $\$ 288,311$, respectively, in accrued dividends, and their shares of preferred stock were converted into $1,497,254$ and 275,134 shares of our common stock, respectively.

In addition, the consent of the holders of our Series A preferred stock, Series B preferred stock and Series D preferred stock was required before we could consummate a public offering or, subject to certain exceptions, issue or sell any other shares of our capital stock. Prior to our initial public offering, we agreed to pay Eos Partners SBIC and Eos Partners SBIC II an aggregate consent fee of $\$ 3.5$ million upon the consummation of that offering, which fee was payable by our delivery of subordinated promissory notes. On August 22, 2003, we issued to them subordinated promissory notes in the aggregate principal amount of $\$ 3.5$ million. Principal on these notes was payable in five equal semi-annual payments beginning June 30, 2004 and ending June 30, 2006, and interest on the notes, at the rate of $4.0 \%$ per annum, was payable quarterly on every March 31, June 30, September 30 and December 31. These subordinated notes were prepayable, without penalty, at any time. On January 27, 2004, we repaid the principal amount of the notes in full plus accrued interest thereon in the amount of $\$ 10,500$. Prior to their extinguishment on such date, we had paid a total of $\$ 50,502$ in interest on these subordinated notes.

Pursuant to an agreement dated June 1, 2003, Eos Partners SBIC and Eos Partners SBIC II were paid an advisory fee in the aggregate amount of $\$ 1.0$ million upon consummation of our initial public offering for services rendered.

Mr. First, one of our directors, is a managing director of Eos Management, Inc., a wholly owned subsidiary of Eos Partners, L.P., which is the ultimate owner of Eos Partners SBIC and Eos Partners SBIC II.

## Transactions with Camelot Care Corporation stockholders

In connection with the acquisition of Camelot, we issued to the former Camelot stockholders, in addition to the shares of our common stock that they received as a result of the transaction, convertible promissory notes totaling $\$ 3.5$ million. Each convertible promissory note was dated as of March 1, 2002 and accrued interest at a rate of $8.0 \%$ per annum. Prior to the maturity date, the holders had the right to convert the principal amount of their convertible promissory notes into the number of shares of our common stock determined by dividing the principal amount being converted by $\$ 7.00$. Upon the consummation of our initial public offering, all of these convertible promissory notes were automatically converted into an aggregate of 305,187 shares of our common stock, except for a portion of one note in the principal amount of $\$ 1.4$ million
which was redeemed for $\$ 1.5$ million with proceeds of the offering. Mr. Favis, one of our executive officers, was an executive officer of Camelot prior to our acquisition of Camelot and for a period thereafter.

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## Relationships with managed organizations

Upon our acquisitions of Camelot and Cypress, Mr. McCusker, one of our directors and our chief executive officer, became an executive officer of Camelot Community Care, Inc. and Intervention Services, Inc., the not-for-profit, tax exempt organizations whose operations were managed by Camelot and Cypress, respectively, at the time we acquired them (and are now managed by us), until he resigned from these positions in July 2003. We provided management services to Camelot Community Care, Inc. for which we received management fees in the amount of $\$ 1.8$ million and $\$ 3.0$ million for the twelve months ended December 31, 2002 and the fiscal year ended December 31, 2003, respectively. We provided management services to Intervention Services, Inc. for which we received management fees in the amount of $\$ 1.7$ million for the fiscal year ended December 31, 2003.

## Stock purchase agreements

Pursuant to stock purchase agreements, we had certain obligations to repurchase shares of our common stock held by Messrs. McCusker, Dover, Deitch, and Norris and Ms. Shea in the event of his or her death. In order to pay for the repurchase of the shares, we were the beneficiary of a life insurance policy on the life of each of these executives. Upon the consummation of our initial public offering, these stock purchase agreements were terminated and we were removed as beneficiaries under the insurance policies.

## Compensation committee interlocks and insider participation

The compensation committee consists of Messrs. First, Geringer and Hurst. No person who served as a member of the compensation committee during the fiscal year ended December 31, 2003 was a current or former officer or employee or engaged in certain transactions with us, required to be disclosed by regulations of the SEC. There were no compensation committee interlocks during the fiscal year ended December 31, 2003, which generally means that none of our executive officers served as a director or member of the compensation committee of another entity, one of whose executive officers served as our director or member of our compensation committee.

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## PRINCIPAL AND SELLING STOCKHOLDERS

The following table presents information regarding beneficial ownership of our common stock as of the date of this prospectus by each of the following persons:

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each of our directors;
each of our named executive officers;
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all of our executive officers and directors as a group;
each person known by us to beneficially hold five percent or more of our common stock; and
each of our selling stockholders.

Unless indicated below, to our knowledge, the persons and entities named in the table have sole voting and sole investment power with respect to all securities beneficially owned, subject to community property laws where applicable. The shares beneficially owned by a person are determined in accordance with the definition of beneficial ownership set forth in the regulations of the SEC and, accordingly, include securities owned by or for the spouse, children or certain other relatives of such person as well as other securities as to which the person has or shares voting or investment power or has the right to acquire within 60 days of February 25,2004 . More than one person may beneficially own the same securities. Beneficial ownership may be disclaimed as to certain of these securities.

Shares of our common stock subject to options or warrants that are currently exercisable or exercisable within 60 days of March 23, 2004 are deemed to be outstanding and to be beneficially owned by the person holding such securities. Percentage ownership prior to the offering is based on $8,380,845$ shares of our common stock outstanding as of March 23, 2004 (not including 146,905 treasury shares).

Percentage ownership following the offering is based on $9,130,845$ shares of our common stock outstanding immediately after this offering. The address for each executive officer and director is c/o The Providence Service Corporation, 620 North Craycroft, Tucson, Arizona 85711.

| Name of beneficial owner | No. of shares of common stock beneficially owned | No. of shares to be sold | No. of shares <br> of common stock beneficially owned following the offering | Percent of voting power of common stock |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Prior to the offering | Following the offering |
| Arbor Capital Management, LLC(1) | 496,700 |  | 496,700 | 5.9\% | 5.4\% |
| One Financial Plaza |  |  |  |  |  |

120 South Sixth Street Suite 100
Minneapolis, MN 55402
Eos Partners, L.P.(2)
320 Park Avenue, 22nd Floor

| New York, NY 10022 | $1,772,388$ | $1,250,000$ | 522,388 | $21.2 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| Eos Partners SBIC, L.P.(3) |  |  |  |  |
| c/o Eos Partners, L.P. |  |  |  |  |
| 320 Park Avenue, 22nd Floor |  |  |  |  |
| New York, NY 10022 | $1,497,254$ | $1,056,250$ | 441,004 | $17.9 \%$ |

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|  |  |  | No. of shares | Percent of com | g power of tock |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | of common stock |  |  |
| Name of beneficial owner | No. of shares of common stock beneficially owned | No. of shares to be sold | beneficially <br> owned following the offering | Prior to the offering | Following the offering |
| Eos Partners SBIC II, L.P.(4) |  |  |  |  |  |
| c/o Eos Partners, L.P. |  |  |  |  |  |
| 320 Park Avenue, 22nd Floor |  |  |  |  |  |
| New York, NY 10022 | 275,134 | 193,750 | 81,384 | $3.3 \%$ | * |

RS Investment Management Co. LLC(5)
388 Market Street, Suite 200

| San Francisco, CA 94111 | 419,950 |  | 419,950 | 5.0\% | 4.6\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Michael N. Deitch(6) | 91,906 | 32,857 | 59,049 | 1.1\% | * |
| William Boyd Dover(7) | 104,287 | 60,000 | 44,287 | 1.2\% | * |
| Martin James Favis(8) | 26,692 | 26,692 |  | * | * |
| Fletcher Jay McCusker(9) | 519,898 | 155,451 | 364,447 | 6.2\% | 4.0\% |
| Craig A. Norris(10) | 60,000 | 25,000 | 35,000 | * | * |
| Mary J. Shea(11) | 107,144 | 50,000 | 57,144 | 1.3\% | * |
| Mark L. First(12) |  |  |  |  |  |
| Steven I. Geringer(13) | 32,143 |  | 32,143 | * | * |
| Hunter Hurst, III(14) | 13,812 |  | 13,812 | * | * |
| Kristi L. Meints(15) | 952 |  | 952 | * | * |
| Richard Singleton(16) | 8,097 |  | 8,097 | * | * |
| All directors and executive officers as a group (12 persons)(17) | 1,019,931 | 350,000 | 669,931 | 12.0\% | 7.3\% |

* Represents less than $1 \%$.
(1) Includes 496,700 shares of our common stock indirectly beneficially owned by Arbor Capital Management, LLC, an investment advisor. As a result of his position with and ownership in Arbor Capital Management, LLC, Rick D. Leggott may be deemed to indirectly beneficially own the 496,700 shares of our common stock indirectly beneficially owned by Arbor Capital Management, LLC. This is based on the Schedule 13G filed with the Securities and Exchange Commission on February 9, 2004.
(2) Includes 1,497,254 shares of common stock owned by Eos Partners SBIC, L.P. and 275,134 shares of common stock owned by Eos Partners SBIC II, L.P. This is based on the Schedule 13G filed with the Securities and Exchange Commission on February 17, 2004.
(3) This is based on the Schedule 13G filed with the Securities and Exchange Commission on February 17, 2004. Prior to our initial public offering, Eos Partners SBIC had the ability to appoint directors to our board of directors pursuant to an amended and restated stockholders agreement that was terminated on August 22, 2003. Eos Partners SBIC no longer has this right.
(4) This is based on the Schedule 13G filed with the Securities and Exchange Commission on February 17, 2004. Prior to our initial public offering, Eos Partners SBIC II had the ability to appoint directors to our board of directors pursuant to an amended and restated stockholders agreement that was terminated on August 22, 2003. Eos Partners SBIC II no longer has this right.
(5) Includes 419,950 shares of our common stock indirectly beneficially owned by RS Investment, L.P., a registered investment advisor. RS Investment Management Co. LLC is the general partner of RS Investment, L.P. G. Randall Hecht is a control person of RS Management

Co. LLC and RS Investment Management, L.P. As of result of these relationships, RS Investment Management Co. LLC and Mr. Hecht may be deemed to indirectly beneficially own the 419,950 shares of our common stock indirectly

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beneficially owned by RS Investment, L.P. This is based on the Schedule 13G filed with the Securities and Exchange Commission on February 18, 2004.
(6) Includes 3,333 shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Does not include an additional 6,667 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004. Mr. Deitch is our chief financial officer.
(7) Includes 8,572 shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Mr. Dover is our president.
(8) Does not include an additional 19,048 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004. Mr. Favis is our chief development officer.
(9) Includes 100,000 shares of common stock, which have been pledged to Compass Bank as collateral on a loan. Does not include 47,450 shares of common stock held by The Fletcher J. McCusker GRAT for the benefit of Mr. McCusker s son, as to which Mr. McCusker disclaims beneficial ownership. Mr. Fletcher is our chief executive officer and chairman of our board of directors.
(10) Mr. Norris is our president, eastern division.
(11) Includes 11,429 shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Ms. Shea is our executive vice president of program services.
(12) Does not include 10,000 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004.
(13) Represents shares of common stock held by the Geringer Family Trust. Mr. Geringer shares voting and investment power over the securities held by the Geringer Family Trust. Does not include 10,000 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004.
(14) Represents 13,812 shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Does not include 10,477 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004.
(15) Represents shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Does not include 10,477 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004 .
(16) Represents shares of common stock issuable upon the exercise of options that are exercisable within 60 days of March 23, 2004. Does not include 10,477 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004.
(17) Includes 101,195 shares of common stock issuable upon the exercise of options that are exercisable within 60 days of the date of March $23,2004,100,000$ shares of common stock that have been pledged to Compass Bank as collateral on a loan, and 32,143 shares of common stock held by the Geringer Family Trust. Does not include 132,146 shares of common stock underlying options that are not exercisable within 60 days of March 23, 2004.

If the underwriters exercise their over-allotment option in full, after the offering Eos Partners SBIC and Eos Partners SBIC II will be deemed to beneficially own 282,594 shares of our common stock ( $3.1 \%$ ) and 52,282 shares of our common stock ( $0.6 \%$ ), respectively, and Mr. McCusker will be deemed to beneficially own 311,959 shares of our common stock ( $3.4 \%$ ).

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## DESCRIPTION OF CAPITAL STOCK

Our second amended and restated certificate of incorporation provides that our authorized capital stock consists of $40,000,000$ shares of common stock, $\$ 0.001$ par value, and $10,000,000$ shares of preferred stock, $\$ 0.001$ par value. As of March 23, 2004, there were $8,380,845$ shares of our common stock outstanding (not including 146,905 treasury shares) held of record by 25 stockholders and no shares of our preferred stock outstanding. We believe that there were at least an additional 1,000 beneficial owners of our common stock whose shares were held in street name. The following description of our capital stock and provisions of our second amended and restated certificate of incorporation and amended and restated bylaws are only summaries, and we encourage you to review complete copies of our amended and restated certificate of incorporation and amended and restated bylaws, which we have filed previously with the Securities and Exchange Commission. We refer to our second amended and restated certificate of incorporation as our certificate of incorporation and our amended and restated bylaws as our bylaws.

## Common stock

Subject to the rights specifically granted to holders of any then outstanding shares of our preferred stock, our common stockholders are entitled to vote together as a class on all matters submitted to a vote of our stockholders and are entitled to any dividends that may be declared by our board of directors. Our common stockholders do not have cumulative voting rights. Upon our dissolution, liquidation or winding up, holders of our common stock are entitled to share ratably in our net assets after payment or provision for all liabilities and any preferential liquidation rights of our preferred stock then outstanding. Our common stockholders will have no preemptive rights to purchase shares of our stock. The issued and outstanding shares of our common stock are not subject to any redemption provisions and are not convertible into any other shares of our capital stock. All outstanding shares of our common stock are, and the shares of common stock to be issued in this offering will be, upon payment therefor, fully paid and non-assessable. The rights, preferences and privileges of holders of our common stock will be subject to those of the holders of any shares of our preferred stock that we may issue in the future.

## Preferred stock

Our board of directors may from time to time authorize the issuance of one or more classes or series of preferred stock without stockholder approval. Subject to the provisions of our certificate of incorporation and limitations prescribed by law, our board of directors is authorized to adopt resolutions to, among other things, issue shares, establish the number of shares, change the number of shares constituting any series, and provide or change the voting powers, designations, preferences and relative rights, qualifications, limitations or restrictions on shares of our preferred stock, including dividend rights, terms of redemption, conversion rights and liquidation preferences, in each case without any action or vote by our stockholders.

One of the effects of undesignated preferred stock may be to enable our board of directors to discourage an attempt to obtain control of our company by means of a tender offer, proxy contest, merger or otherwise. The issuance of such preferred stock may adversely affect the rights of our common stockholders by, among other things:
restricting the payment of dividends on our common stock;
diluting the voting power of our common stock;
impairing the liquidation rights of our common stock;
delaying or preventing a change in control without further action by the stockholders; or
decreasing the market price of our common stock.

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Options

We have outstanding options to purchase 547,425 shares of our common stock of which 307,506 are vested and presently exercisable or will become exercisable within 60 days of March 23, 2004. We have an additional 210,000 shares of our common stock reserved and available for issuance under our 2003 stock option plan.

Anti-takeover considerations and special provisions of Delaware law, our certificate of incorporation and our bylaws

Delaware anti-takeover law

We are subject to the provisions of Section 203 of the Delaware General Corporation Law regulating corporate takeovers. This section prevents Delaware corporations, under certain circumstances, from engaging in a business combination with:
a stockholder who owns $15 \%$ or more of our outstanding voting stock (otherwise known as an interested stockholder);
an affiliate of an interested stockholder; or
an associate of an interested stockholder;
for three years following the date that the stockholder became an interested stockholder. A business combination includes a merger or sale of more than $10 \%$ of our assets.

However, the above provisions of Section 203 do not apply if:
our board of directors approves the transaction that made the stockholder an interested stockholder, prior to the date of that transaction;
after the completion of the transaction that resulted in the stockholder becoming an interested stockholder, that stockholder owned at least $85 \%$ of our voting stock outstanding at the time the transaction commenced, excluding shares owned by our officers and directors; or
on or subsequent to the date of the transaction, the business combination is approved by our board of directors and authorized at a meeting of our stockholders by an affirmative vote of at least two-thirds of the outstanding voting stock not owned by the interested stockholder.

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This statute could prohibit or delay mergers or other change in control attempts, and thus may discourage attempts to acquire us.

Certificate of incorporation and bylaws

A number of provisions of our certificate of incorporation and bylaws concern matters of corporate governance and the rights of our stockholders. Provisions that grant our board of directors the ability to issue shares of preferred stock and to set the voting rights, preferences and other terms thereof may discourage takeover attempts that are not first approved by our board of directors, including takeovers which may be considered by some stockholders to be in their best interests. Certain provisions could delay or impede the removal of incumbent directors or the assumption of control by stockholders, even if such removal or assumption would be beneficial to our stockholders. These provisions also could discourage or make more difficult a merger, tender offer or proxy contest, even if they could be favorable to the interests of stockholders, and could potentially depress the market price of our common stock. Our board of directors believes that these provisions are appropriate to protect our interests and the interests of our stockholders.

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Classified board of directors. Our certificate of incorporation divides our board of directors into three classes. Moreover, no director may be removed prior to the expiration of his or her term except for cause. These provisions in our certificate of incorporation may tend to discourage a third party from making a tender offer or otherwise attempting to obtain control of our company and may maintain the incumbency of our board of directors, because this structure generally increases the difficulty of, or may delay, replacing a majority of the directors.

Meetings of stockholders. Our bylaws provide that annual meetings of our stockholders may take place at the time and place established by our board of directors. A special meeting of our stockholders may be called at any time by either the chairman of the board, the board of directors, or our president and must be called by the chairman of the board, our president or our secretary upon written request of stockholders holding at least $50.0 \%$ of our outstanding shares entitled to vote at such meeting.

Filling of board vacancies. Vacancies and newly created directorships resulting from any increase in the authorized number of directors may be filled by the affirmative vote of a majority of our directors then in office.

Amendment of the bylaws. Our bylaws may be amended or repealed by a majority of our board of directors. Any amendment or repeal of our bylaws which has not previously received the approval of our board of directors shall require for adoption the affirmative vote of the holders of at least a majority of the voting power of our then outstanding shares of capital stock entitled to vote at any duly convened annual or special meeting of the stockholders, in addition to any other approval which is required by law, our certificate of incorporation, our bylaws or otherwise.

## Registration Rights

Upon the consummation of this offering, stockholders holding 554,531 shares of our common stock, or if the underwriters exercise their over-allotment option in full, stockholders holding 367,019 shares of our common stock, will continue to have demand registration rights and piggyback rights pursuant to an amended and restated registration rights agreement with us, dated as of July 30, 2003. Under this agreement, these stockholders have demand rights to cause us to file a registration statement under the Securities Act covering resales of all shares of common stock held by them, and they have piggyback registration rights permitting them, subject to certain exceptions, to include their registrable securities in any registration of securities by us.

## Limitations on liability and indemnification of officers and directors

Our certificate of incorporation includes a provision that eliminates the personal liability of our directors for monetary damages for breach of fiduciary duty as a director, to the fullest extent permitted by Delaware law. Our certificate of incorporation also provides that we must indemnify our directors and officers to the fullest extent permitted by Delaware law and advance expenses to our directors and officers in connection with a legal proceeding to the fullest extent permitted by Delaware law, subject to certain exceptions. We have obtained directors and officers insurance for our directors, officers and some employees for specified liabilities.

The limitation of liability and indemnification provisions in our certificate of incorporation may discourage stockholders from bringing a lawsuit against directors for breach of their fiduciary duty. They may also have the effect of reducing the likelihood of derivative litigation against directors and officers, even though an action of this kind, if successful, might otherwise benefit us and our stockholders. Furthermore, a stockholder s investment may be adversely affected to the extent we pay the costs of settlement and damage awards against directors and officers pursuant to these indemnification provisions. However, we believe that these indemnification provisions are necessary to attract and retain
qualified directors and officers.

## Transfer agent and registrar

SunTrust Bank is the transfer agent and registrar for our common stock.

## Listing

Our common stock is quoted on the Nasdaq National Market under the symbol PRSC.

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## UNDERWRITING

Subject to the terms and conditions of an underwriting agreement among us, each of the selling stockholders and each of the underwriters named below, dated , 2004, the underwriters named below have severally agreed to purchase from us and the selling stockholders the number of shares of our common stock indicated in the following table.

| Underwriters | Number of <br> shares |
| :--- | :---: |
| SunTrust Capital Markets, Inc. |  |
| Jefferies \& Company, Inc. |  |
| Avondale Partners, LLC | - |

The underwriters have advised us that they propose to offer shares of our common stock directly to the public at the public offering price set forth on the cover page of this prospectus. Any shares sold by the underwriters to securities dealers will be sold at the public offering price less a selling concession not in excess of \$ per share. The underwriters may allow, and these selected dealers may re-allow, a concession of not more than $\$ \quad$ per share to other brokers and dealers.

The underwriting agreement provides that the underwriters obligations to purchase shares of our common stock are subject to conditions contained in the underwriting agreement. The underwriters are obligated to purchase all of the common stock that they have agreed to purchase under the underwriting agreement, other than those covered by the over-allotment option, if they purchase any shares of our common stock.

Other than in the United States, no action has been taken by us or the underwriters that would permit a public offering of our common stock included in this offering in any jurisdiction where action for that purpose is required. The shares of our common stock included in this offering may not be offered or sold, directly or indirectly, nor may this prospectus or any other offering material or advertisements in connection with the offer and sales of any of our common stock be distributed or published in any jurisdiction, except under circumstances that will result in compliance with the applicable rules and regulations of that jurisdiction. Persons who receive this prospectus are advised to inform themselves about and to observe any restrictions relating to this offering of our common stock and the distribution of this prospectus. This prospectus is neither an offer to sell nor a solicitation of any offer to buy any of our common stock included in this offering in any jurisdiction where that would not be permitted or legal.

The underwriters have advised us that they do not intend to confirm sales to any account over which they exercise discretionary authority.

## Underwriting discount and expenses

The following table summarizes the underwriting discount to be paid to the underwriters by us.

|  |  | Total, without over-allotment |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Per } \\ \text { share } \end{gathered}$ |  | Total, with over-allotment |
| Underwriting discount to be paid to the underwriters by us | \$ | \$ | \$ |
| Underwriting discount to be paid to the underwriters by the selling stockholders | \$ | \$ | \$ |

We will pay all expenses of the offering that we incur. We estimate that our total expenses of this offering, excluding the underwriting discount, will be approximately $\$$. This estimate includes expenses of the underwriters that we have agreed to reimburse.

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## Over-allotment option

We and certain of the selling stockholders have granted to the underwriters an option, exercisable not later than 30 days after the date of this prospectus, to purchase up to 352,500 additional shares of our common stock (up to 240,000 shares from certain of the selling stockholders and up to 112,500 shares from us, on a pro rata basis ) at the public offering price, less the underwriting discount, set forth on the cover page of this prospectus. The underwriters may exercise the option solely to cover over-allotments, if any, made in connection with this offering. To the extent that the underwriters exercise the option, each underwriter will become obligated, as long as the conditions of the underwriting agreement are satisfied, to purchase a number of the option shares approximately proportionate to the underwriter s initial commitment as indicated in the table above. We and the selling stockholders will be obligated, pursuant to the option, to sell these additional shares of our common stock to the underwriters to the extent the option is exercised. If any additional shares of our common stock are purchased pursuant to the option, the underwriters will offer the additional shares on the same terms as those on which the other shares are being offered hereby.

## Indemnification

We have agreed to indemnify the underwriters against certain liabilities, including liabilities under the Securities Act, or to contribute to payments the underwriters may be required to make with respect of any of these liabilities.

## Lock-up agreements

Subject to certain limited exceptions, we have agreed, except with regard to the shares offered hereby, not to offer, sell, contract to sell or otherwise dispose of, or enter into any transaction that is designed to, or could reasonably be expected to, result in the disposition of any of our common stock or other securities convertible into or exchangeable or exercisable for our common stock for a period of 90 days after the date of this prospectus, without the prior written consent of SunTrust Capital Markets, Inc. In addition, all of our executive officers, directors and the selling stockholders, have agreed, except with regard to the shares offered hereby and 100,000 shares which Mr. McCusker has pledged as collateral to Compass Bank, not to offer, sell, contract to sell or otherwise dispose of or enter into any transaction that is designed to, or could reasonably be expected to, result in the disposition of our common stock for a period of 90 days after the date of this prospectus, other than as a bona fide gift, without the prior written consent of SunTrust Capital Markets, Inc. This consent may be given at any time without public notice. With the exception of the underwriters over-allotment option, there are no present agreements between the underwriters and us or any of the above parties releasing us or them from these lock-up agreements prior to the expiration of the 90 day period.

## Passive market making pursuant to Regulation M

In connection with this offering, certain of the underwriters (and selling group members) may engage in passive market making transactions in the common stock on the Nasdaq National Market, prior to the pricing and completion of the offering. Passive market making is permitted by SEC Regulation M and consists of displaying bids on the Nasdaq National Market no higher than the bid prices of independent market makers and making purchases at prices no higher than these independent bids and effected in response to order flow. Net purchases by a passive market maker on each day are limited to a specified percentage of the passive market maker s average daily trading volume in the common stock during a specified period and must be discontinued when such limit is reached. Passive market making may cause the price of the common stock to be higher than the price that otherwise would exist in the open market in the absence of such transactions.

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## Stabilization, short positions and penalty bids

The underwriters may engage in over-allotment, syndicate covering transactions, stabilizing transactions and penalty bids or purchases for the purpose of pegging, fixing or maintaining the price of our common stock:

Over-allotment involves sales by the underwriters of shares in excess of the number of shares the underwriters are obligated to purchase, which creates a syndicate short position. The short position may be either a covered short position or a naked short position. In a covered short position, the number of shares over-allotted by the underwriters is not greater than the number of shares that they may purchase in the over-allotment option. In a naked short position, the number of shares involved is greater than the number of shares in the over-allotment option. The underwriters may close out any short position by either exercising their over-allotment option, in whole or in part, or purchasing shares in the open market.

Syndicate covering transactions involve purchases of the common stock in the open market after the distribution has been completed in order to cover syndicate short positions. In determining the source of shares to close out the short position, the underwriters will consider, among other things, the price of shares available for purchase in the open market as compared to the price at which they may purchase shares through the over-allotment option. If the underwriters sell more shares than could be covered by the over-allotment option, a naked short position, the position can only be closed out by buying shares in the open market. A naked short position is more likely to be created if the underwriters are concerned that there could be downward pressure on the price of the shares in the open market after pricing that could adversely affect investors who purchase in the offering.

Stabilizing transactions permit bids to purchase the underlying security so long as the stabilizing bids do not exceed a specific maximum.

Penalty bids permit the representatives to reclaim a selling concession from a syndicate member when the common stock originally sold by the syndicate member is purchased in a stabilizing or syndicate covering transaction to cover syndicate short positions.

These syndicate covering transactions, stabilizing transactions and penalty bids may have the effect of raising or maintaining the market price of our common stock or preventing or retarding a decline in the market price of our common stock. As a result, the price of our common stock may be higher than the price that might otherwise exist in the open market. These transactions may be effected on the Nasdaq National Market or otherwise and, if commenced, may be discontinued at any time.

Neither we nor any of the underwriters make any representation or prediction as to the direction or magnitude of any effect that the transactions described above may have on the price of our common stock. In addition, neither we nor any of the underwriters make any representation that the underwriters will engage in these stabilizing transactions or that any transaction, once commenced, will not be discontinued without notice.

## LEGAL MATTERS

The validity of the shares of common stock offered by this prospectus will be passed upon for our company by Blank Rome LLP. Certain legal matters in connection with shares of common stock offered in this prospectus will be passed upon for the underwriters by Bass, Berry \& Sims PLC.

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## EXPERTS

Ernst \& Young LLP, independent auditors, have audited the consolidated financial statements and schedule of The Providence Service Corporation at December 31, 2003 and 2002 and for the year ended December 31, 2003, the six months ended December 31, 2002, and each of the two years in the period ended June 30, 2002; the consolidated financial statements of Camelot Care Corporation at March 1, 2002 and December 31, 2001 and for the period from January 1, 2002 through March 1, 2002 and the year ended December 31, 2001; and the financial statements of Cypress Management Services, Inc. at December 31, 2002 and for the year ended December 31, 2002, as set forth in their reports. We have included these financial statements and schedule in the prospectus and elsewhere in the registration statement in reliance on Ernst \& Young LLP s reports, given on their authority as experts in accounting and auditing.

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## Consolidated Financial Statements

The Providence Service Corporation

For the fiscal year ended December 31, 2003

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## Report of Independent Auditors

## Board of Directors

The Providence Service Corporation

We have audited the accompanying consolidated balance sheets of The Providence Service Corporation as of December 31, 2003 and 2002, and the related consolidated statements of operations, stockholders equity (deficit), and cash flows for the fiscal year ended December 31, 2003, for the six-month period ended December 31, 2002 and for each of the two fiscal years in the period ended June 30, 2002. Our audits also included the financial statement schedule listed in Item 16(b). These financial statements and schedule are the responsibility of the Company s management. Our responsibility is to express an opinion on these consolidated financial statements and schedule based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of The Providence Service Corporation at December 31, 2003 and 2002, and the consolidated results of its operations and its cash flows for the fiscal year ended December 31, 2003, the six-month period ended December 31, 2002, and each of the two fiscal years in the period ended June 30, 2002, in conformity with accounting principles generally accepted in the United States. Also, in our opinion, the related financial statement schedule, when considered in relation to the basic financial statements taken as a whole, presents fairly in all material respects the information set forth therein.

As discussed in Note 2 to the consolidated financial statements, effective July 1, 2001, the Company changed its method of accounting for goodwill.

## /s/ Ernst \& Young LLP

Houston, Texas
February 13, 2004

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## The Providence Service Corporation

## Consolidated Balance Sheets

|  |  | December 31 |
| :--- | ---: | ---: |
|  |  |  |
|  |  |  |

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| Total stockholders equity (deficit) | $(4,642,518)$ | $43,732,867$ |
| :--- | :--- | :--- | :--- |
| Total liabilities and stockholders equity (deficit) | $\$ 24,793,536$ | $\$ 53,287,793$ |

## See accompanying notes.

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## The Providence Service Corporation

## Consolidated Statements of Operations

|  | Year ended June 30 |  | Six month period ended <br> December 31 |  | Year ended December 31 <br> 2003 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2001 | 2002 | 2001 | 2002 |  |
|  |  |  | (unaudited) |  |  |
| Revenues: |  |  |  |  |  |
| Home and community based services | \$ 24,571,750 | \$ 28,564,857 | \$ 13,434,647 | \$ 16,614,244 | \$ 42,293,856 |
| Foster care services |  | 2,645,878 |  | 4,810,360 | 10,513,100 |
| Management fees | 98,566 | 1,616,162 | 364,000 | 1,314,930 | 6,469,206 |
|  | 24,670,316 | 32,826,897 | 13,798,647 | 22,739,534 | 59,276,162 |
| Operating expenses: |  |  |  |  |  |
| Client service expense | 21,619,275 | 27,847,964 | 12,151,550 | 20,145,113 | 45,373,174 |
| General and administrative expense | 1,779,714 | 2,868,626 | 1,044,481 | 2,495,359 | 6,119,990 |
| Depreciation and amortization | 365,107 | 480,633 | 137,924 | 361,328 | 903,617 |
| Goodwill amortization | 160,899 |  |  |  |  |
| Total operating expenses | 23,924,995 | 31,197,223 | 13,333,955 | 23,001,800 | 52,396,781 |
| Operating income (loss) | 745,321 | 1,629,674 | 464,692 | $(262,266)$ | 6,879,381 |
| Other (income) expense: |  |  |  |  |  |
| Interest expense | 381,287 | 822,003 | 163,100 | 858,121 | 1,639,932 |
| Interest income | $(45,285)$ | $(66,824)$ | $(30,418)$ | $(20,839)$ | $(77,805)$ |
| Put warrant accretion |  |  |  | 3,569,238 | 630,762 |
| Write-off of deferred financing costs |  |  |  |  | 412,035 |
| Equity in earnings of unconsolidated affiliate |  | $(214,748)$ | $(96,534)$ | $(128,916)$ | $(63,501)$ |
| Income (loss) before income taxes | 409,319 | 1,089,243 | 428,544 | $(4,539,870)$ | 4,337,958 |
| (Benefit) provision for income taxes | 15,195 | $(254,460)$ | $(127,230)$ | 179,608 | 1,691,804 |
| Net income (loss) | 394,124 | 1,343,703 | 555,774 | $(4,719,478)$ | 2,646,154 |
| Preferred stock dividends | 242,573 | 386,400 | 193,200 | 193,200 | 3,749,013 |
| Net income (loss) available to common stockholders | \$ 151,551 | \$ 957,303 | \$ 362,574 | \$ (4,912,678) | \$ $(1,102,859)$ |
| Earnings (loss) per common share: |  |  |  |  |  |
| Basic | \$ 0.09 | \$ 0.53 | \$ 0.22 | \$ (2.42) | \$ (0.25) |
| Diluted | \$ 0.09 | \$ 0.35 | \$ 0.16 | \$ (2.42) | \$ (0.25) |
| Weighted-average number of common shares outstanding: |  |  |  |  |  |
| Basic | 1,671,906 | 1,791,280 | 1,671,906 | 2,029,053 | 4,432,043 |
| Diluted | 1,671,906 | 3,496,072 | 3,179,873 | 2,029,053 | 4,432,043 |

## See accompanying notes

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The Providence Service Corporation

## Consolidated Statements of Stockholders Equity (Deficit)

|  | Common Stock |  | Additional Paid-In Capital | Accumulated <br> Deficit | Treasury Stock |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Amount |  |  | Shares | Amount |  |
| Balance at June 30, 2000 | 1,530,000 | \$ 1,530 | \$ 422,285 | \$ $(3,022,983)$ | 135,501 | \$ $(118,562)$ | \$ (2,717,730) |
| Preferred stock dividends |  |  |  | $(242,573)$ |  |  | $(242,573)$ |
| Net income |  |  |  | 394,124 |  |  | 394,124 |
| Balance at June 30, 2001 | 1,530,000 | 1,530 | 422,285 | $(2,871,432)$ | 135,501 | $(118,562)$ | $(2,566,179)$ |
| Preferred stock dividends |  |  |  | $(386,400)$ |  |  | $(386,400)$ |
| Common stock issued in connection with acquisition of business | 357,147 | 357 | 312,143 |  |  |  | 312,500 |
| Net income |  |  |  | 1,343,703 |  |  | 1,343,703 |
| Balance at June 30, 2002 | 1,887,147 | 1,887 | 734,428 | $(1,914,129)$ | 135,501 | $(118,562)$ | $(1,296,376)$ |
| Common stock issued to employees | 141,906 | 142 | 1,418,908 |  |  |  | 1,419,050 |
| Stock compensation |  |  | 147,486 |  |  |  | 147,486 |
| Preferred stock dividends |  |  |  | $(193,200)$ |  |  | $(193,200)$ |
| Net loss |  |  |  | $(4,719,478)$ |  |  | $(4,719,478)$ |
|  | - | - |  |  |  |  |  |
| Balance at December 31, 2002 | 2,029,053 | 2,029 | 2,300,822 | $(6,826,807)$ | 135,501 | $(118,562)$ | $(4,642,518)$ |
| Sale of stock in initial public offering, net of offering costs | 3,645,000 | 3,645 | 36,153,016 |  |  |  | 36,156,661 |
| Conversion of preferred stock and exchange of preferred stock warrants | 1,825,457 | 1,825 | 4,828,175 |  |  |  | 4,830,000 |
| Exercise of warrants | 460,837 | 461 | 4,199,539 |  |  |  | 4,200,000 |
| Conversion of notes to shareholders | 349,672 | 350 | 2,400,597 |  |  |  | 2,400,947 |
| Common stock issued in connection with acquisition of business | 171,430 | 171 | 1,714,119 |  |  |  | 1,714,290 |
| Stock compensation and exercise of employee stock options | 390 | 1 | 176,344 |  |  |  | 176,345 |
| Preferred stock dividends |  |  |  | $(3,749,013)$ |  |  | $(3,749,013)$ |
| Net income |  |  |  | 2,646,155 |  |  | 2,646,155 |
| Balance at December 31, 2003 | 8,481,839 | \$ 8,482 | \$ 51,772,612 | \$ $(7,929,665)$ | 135,501 | \$ $(118,562)$ | \$ 43,732,867 |

See accompanying notes.

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## The Providence Service Corporation

## Consolidated Statements of Cash Flows



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| Supplemental cash flow information |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash paid for interest | \$ | 361,275 | \$ | 724,225 | \$ | \$ | 795,727 | \$ | 1,706,488 |
| Notes payable issued for acquisition of businesses | \$ |  | \$ | ,500,000 | \$ | \$ |  | \$ | 1,000,000 |
| Acquisition of property and equipment under capital lease | \$ | 81,803 | \$ |  | \$ | \$ | 118,385 | \$ | 219,924 |
| Common stock issued for: |  |  |  |  |  |  |  |  |  |
| Acquisitions | \$ |  | \$ | 312,500 | \$ | \$ |  | \$ | 1,714,290 |
| Put warrant obligation | \$ |  | \$ |  | \$ | \$ |  | \$ | 4,200,000 |
| Mandatorily redeemable preferred stock | \$ |  | \$ |  | \$ | \$ |  | \$ | 4,830,000 |
| Conversion of convertible notes | \$ |  | \$ |  | \$ | \$ |  | \$ | 2,400,947 |
| Note payable for preferred dividends | \$ |  | \$ |  | \$ | \$ |  | \$ | 3,500,000 |

See accompanying notes.

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# The Providence Service Corporation 

## Notes to Consolidated Financial Statements

December 31, 2003

## 1. Summary of Significant Accounting Policies and Description of Business

## Description of Business

The Providence Service Corporation (the Company ) is a privatization company specializing in alternatives to institutional care. The Company responds to governmental privatization initiatives in adult and juvenile justice, corrections, social services, welfare systems, and education by providing home-based and community-based counseling services to at-risk families and children. These human services are purchased primarily by state, city, and county levels of government, and are delivered under contracts ranging from capitation to fee-for-service arrangements. The Company also contracts with not-for-profit organizations to provide management services for a fee. The Company operates primarily in Arizona, Delaware, Florida, Illinois, Indiana, Maine, Michigan, Nebraska, New Mexico, North Carolina, Oklahoma, Ohio, South Carolina, Tennessee, Texas, Virginia, and West Virginia.

On May 19, 2003, the Company changed its fiscal year end from June 30 to December 31.

## Principles of Consolidation

The accompanying consolidated financial statements include the accounts of the Company and all of its wholly owned subsidiaries. Significant intercompany accounts and transactions have been eliminated in consolidation.

## Cash Equivalents

The Company considers all highly liquid investments with an original maturity of three months or less when purchased to be cash equivalents.

## Restricted Cash

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At December 31, 2003, the Company had $\$ 447,500$ of restricted cash of which $\$ 272,500$ was included in prepaid expenses and other and $\$ 175,000$ was included in noncurrent other assets in the accompanying consolidated balance sheets. The restricted cash serves as collateral for irrevocable standby letters of credit that provide financial assurance that the Company will fulfill its obligations with respect to certain contracts. The cash is held in custody by the Bank of Tucson, is restricted as to withdrawal or use, and is currently invested in money market funds.

## Concentration of Credit Risk

Contracts with governmental agencies and not-for-profit subrecipients of governmental agencies accounted for approximately $92 \%, 93 \%, 90 \%$, and $83 \%$ of the Company s revenue for the fiscal years ended June 30, 2001 and 2002, the six-month period ended December 31, 2002, and the fiscal year ended December 31, 2003, respectively.

The Company evaluates the collectibility of accounts receivable on a monthly basis and determines the appropriate allowance for doubtful accounts based upon specific identification of individual accounts and review of aging trends. In circumstances where the Company is aware of a specific customer $s$ inability to meet its financial obligation to the Company, the Company records a specific addition to its allowance for doubtful accounts to reduce the net recognized receivable to the amount the Company reasonably expects to collect. If the

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 1. Summary of Significant Accounting Policies and Description of Business (continued)

financial condition of its payers were to deteriorate, further additions to its allowance for doubtful accounts may be required. The Company s write-off experience for fiscal years 2001 and 2002, the six-month period ended December 31, 2002, and the fiscal year ended December 31, 2003 was less than $1 \%$ of revenue.

Fair Value of Financial Instruments

The carrying amounts of cash and cash equivalents, accounts receivable, and accounts payable approximate their fair value because of the relatively short-term maturity of these instruments. The fair value of the Company s long-term obligations is estimated based on interest rates for the same or similar debt offered to the Company having same or similar remaining maturities and collateral requirements. The carrying amount of the long-term obligations approximates their fair value at December 31, 2002 and 2003.

## Property and Equipment

Property and equipment are stated at cost. Depreciation is provided using the straight-line method over the estimated useful lives of the assets. Maintenance and repairs are charged to earnings when they are incurred. Upon the disposition of any asset, its accumulated depreciation is deducted from the original cost, and any gain or loss is reflected in current earnings.

## Impairment of Long-Lived Assets

Long-lived assets, including goodwill prior to the adoption of Statement of Financial Accounting Standards ( SFAS ) No. 142, Goodwill and Other Intangible Assets ( SFAS No. 142 ), are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset or group of assets may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to future undiscounted net cash flows expected to be generated by the asset. If such assets are considered to be impaired, the impairment to be recognized is measured by the amount by which the carrying amount of the assets exceeds the fair value of the assets.

Subsequent to the adoption of SFAS No. 142, goodwill and intangible assets with indefinite useful lives are tested for impairment annually or more frequently if circumstances indicate potential impairment by applying a fair value based test.

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## Deferred Financing Costs

The Company defers certain expenses incurred in connection with its long-term obligations and amortizes them over the term of the respective agreements. Deferred financing costs, net of amortization, totaled $\$ 761,000$, and $\$ 378,000$ at December 31, 2002 and 2003, respectively, and are included in other assets in the accompanying consolidated balance sheets.

## Revenue Recognition

Revenues are recognized at the time services are rendered, at the contractual rates stated in the Company s contracts with its payers and in its management agreements with not-for-profit organizations, and collection of such amounts are considered to be probable. Revenues related to services paid for directly by the client or the client s family are recognized as revenues at the time services are rendered, at established billing rates, and collection of such amounts is considered to be probable.

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 1. Summary of Significant Accounting Policies and Description of Business (continued)

The Company provides services under one contract pursuant to which it receives a predetermined amount per month for a specified number of eligible beneficiaries. Under this contract, known as a case rate contract, the Company receives the established rate regardless of the level of services provided to the beneficiary during the month and thus recognizes this contractual rate as revenue on a monthly basis. A case rate contract differs from a fee-for-service contract because under a fee-for-service arrangement, the Company s fees vary with the level of individual service provided. To the extent the Company provides services under its case rate contract that exceed the contracted revenue amounts, the Company requests the payer to reimburse it for these additional costs. While, to date, the payer under this case rate contract has reimbursed the Company for all such excess cost amounts, the payer has no ongoing legal obligation to do so under the contract. Consequently, the Company does not recognize these excess cost amounts as revenue until the payer actually reimburses the Company for such amounts or enters into an agreement contractually committing the payer to pay the particular amount recognized and the collection of such amount is determined to be probable. For the years ended June 30, 2001 and 2002, the six months ended December 31, 2002 and the year ended December 31, 2003, the Company incurred costs relating to its case rate contract of $\$ 5.2$ million, $\$ 6.8$ million, $\$ 4.3$ million, and $\$ 10.6$ million, respectively, and recognized revenues relating to its case rate contract of $\$ 5.9$ million, $\$ 6.6$ million, $\$ 3.6$ million, and $\$ 10.9$ million, respectively, of which $\$ 0$, $\$ 750,000, \$ 132,000$, and $\$ 1.5$ million, respectively, represented amounts received by the Company in excess of the contracted monthly rate amounts.

The Company maintains management agreements with a number of not-for-profit organizations that require the Company to manage the day-to-day operations of these organizations. The Company recognizes management fee revenues for these contracts based on a percentage of the respective organization s monthly revenues. Additionally, prior to July 1, 2003, these agreements contained provisions which permitted the Company to earn bonuses dependent upon the managed entity s operating results and required the Company to provide the not-for-profit organizations it manages with any necessary working capital or operational funding. These bonuses were recognized as revenue when they were approved and authorized by the respective organization s board of directors and collection of such amount was determined to be probable. On July 1, 2003, the management agreements were amended to eliminate the bonus and funding provisions.

The Company assesses the likelihood that management fees may be required to be returned to fund operations of these organizations over the average duration of the organizations existing contracts with its customers. If the likelihood is other than remote, the Company defers the recognition of all or a portion of the management fees received. To the extent that the Company provides funding to these not-for-profit organizations to fund losses from the operations of these organizations, these amounts are recorded as a reduction of management fee revenues and recognized as management fee revenues when the amounts are ultimately collected from the operating income of the not-for-profit organizations. The Company had no loans outstanding and no deferred revenue related to these not-for-profit organizations at December 31, 2002 or 2003.

Under one management agreement the Company s management fee is based on a fixed amount per enrolled member served by the not-for-profit organization and its network of providers. The Company records this management fee on a monthly basis based on the contractual fixed amount per enrolled member.

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From time to time, the Company enters into consulting agreements with other entities that provide government sponsored social services to, among other things, evaluate and make recommendations with regards to these entities management, administrative and operational services. In exchange for these services, the Company receives a fixed fee that is either payable upon completion of the services or a fixed monthly fee. These consulting agreements generally range in duration from one month to four months and are subject to termination

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 1. Summary of Significant Accounting Policies and Description of Business (continued)

by either party at any time, for any reason, upon advanced written notice. Revenues related to these services are recognized at the time such consulting services are rendered and collection is determined to be probable.

## Income Taxes

Deferred income taxes are determined by the liability method in accordance with SFAS No. 109, Accounting for Income Taxes. Under this method, deferred tax assets and liabilities are determined based on differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes and are measured using the enacted tax rates and laws that will be in effect when the differences are expected to reverse.

## Stock Compensation Arrangements

The Company follows the intrinsic value method of accounting for stock-based compensation plans as prescribed by Accounting Principles Board ( APB ) Opinion No. 25, Accounting for Stock Issued to Employees. The following table reflects net income (loss) available to common stockholders and earnings (loss) per share had the Company s stock options been accounted for using the fair value method under SFAS No. 123, Accounting for Stock-Based Compensation ( SFAS No. 123 ).

|  | Year ended June 30 |  | Six-month period ended December 31$2002$ | Year ended |
| :---: | :---: | :---: | :---: | :---: |
|  | 2001 | 2002 |  | $\begin{gathered} \text { December } 31 \\ 2003 \end{gathered}$ |
| Net income (loss) available to common stockholders as reported | \$ 151,551 | \$ 957,303 | \$ (4,912,678) | \$ (1,102,859) |
| Add Recorded stock compensation |  |  | 1,566,536 | 175,013 |
| Less Estimated fair value of stock options assumed vested during the period, net of federal income tax benefit |  |  | 1,575,126 | 379,690 |
| Adjusted net income (loss) available to common stockholders | \$ 151,551 | \$ 957,303 | \$ (4,921,268) | \$ (1,307,536) |
| Earnings (loss) per share: |  |  |  |  |
| Basic as reported | \$ 0.09 | \$ 0.53 | \$ (2.42) | \$ (0.25) |

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| Basic as adjusted | \$ | 0.09 | \$ | 0.53 | \$ | (2.43) | \$ | (0.30) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Diluted as reported | \$ | 0.09 | \$ | 0.35 | \$ | (2.42) | \$ | (0.25) |
| Diluted as adjusted | \$ | 0.09 | \$ | 0.35 | \$ | (2.43) | \$ | (0.30) |

## Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates.

## Reclassifications

Certain amounts have been reclassified in prior periods in order to conform with the current period presentation.

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# The Providence Service Corporation 

## Notes to Consolidated Financial Statements (continued)

## 1. Summary of Significant Accounting Policies and Description of Business (continued)

## New Accounting Pronouncements

In January 2003, the Financial Accounting Standards Board ( FASB ) issued Interpretation No. 46, Consolidation of Variable Interest Entities, or Interpretation No. 46. Many variable interest entities have commonly been referred to as special-purpose entities or off-balance sheet structures, but this guidance applies to a larger population of entities. In general, a variable interest entity is a corporation, partnership, trust, or any other legal structure used for business purposes that either (a) does not have equity investors with voting rights or (b) has equity investors that do not provide sufficient financial resources for the entity to support its activities. Management believes Interpretation No. 46 does not apply to the Company s relationships with the not-for-profit organizations it manages.

## Segment Disclosures

The Company, through its operating companies or through companies it manages, provides home and community based counseling, foster care, and provider network services to at risk families and children. For the reasons discussed below, all of the Company s operating companies represent one reportable segment, under SFAS No. 131, Disclosures about Segments of an Enterprise and Related Information. Accordingly, the accompanying consolidated financial statements reflect the operating results of the Company s reportable segment.

The Company s operating companies provide the same services to a common customer group, principally individuals and families. All of the operating companies follow the same operating procedures and methods in managing their operations and each operating company operates in a similar regulatory environment. The management of the Company evaluates performance and allocates resources based on the operating results of the individual operating companies.

## 2. Goodwill Adoption of SFAS No. 142

In June 2001, the FASB issued SFAS No. 142, which discontinued the amortization of goodwill and indefinite life intangibles and requires an annual test for impairment based on a comparison of fair values to carrying values. The Company adopted SFAS No. 142 effective July 1, 2001. Accordingly, no goodwill amortization has been recorded subsequent to July 1, 2001. The Company completed a transitional goodwill impairment test upon the adoption of SFAS No. 142 as of July 1, 2001, and determined that the adoption of this provision of the new rules had no impact on the Company s consolidated financial statements. The Company tests for goodwill impairment at the end of its fiscal year. As such, the Company performed the first annual impairment test as of June 30, 2002 and again as of December 31, 2003 pursuant to the change in the Company s fiscal year end from June 30 to December 31. The results of these tests determined there was no goodwill impairment.

The following information provides net income adjusted to exclude goodwill amortization expense:

|  | $\begin{gathered} \text { Year ended } \\ \text { June 30, } \\ 2001 \end{gathered}$ |
| :---: | :---: |
| Reported net income | \$ 394,124 |
| Add back: Goodwill amortization | 160,899 |
| Adjusted net income | \$ 555,023 |
| Adjusted basic and diluted earnings per share | \$ 0.19 |

Accumulated amortization for goodwill at June 30, 2001 was $\$ 404,000$.

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 3. Held-To-Maturity Investments

On September 3, 2003, the Company purchased a $\$ 4.0$ million zero-coupon bond, at $98.894 \%$, or $\$ 3.9$ million, issued by the Federal Home Loan Mortgage Corporation. The Company intends to hold the bond until it matures on July 15, 2004 and such bond is presented as held-to-maturity investments in the accompanying consolidated balance sheet. The Company accounts for this investment on an amortized cost basis with a yield to maturity of $1.288 \%$. The following table details the value of the investment at December 31, 2003:

| Investment cost | \$ 3,955,760 |
| :---: | :---: |
| Amortization at 1.288\% | 16,800 |
| Net carrying amount | \$ 3,972,560 |
| Estimated market value | \$ 3,976,400 |
| Net carrying amount | 3,972,560 |
| Unrecognized holding gain | \$ 3,840 |

The Company has not used derivative financial instruments to alter the interest rate characteristics of its held-to-maturity investments, and, thus, has not recorded any gains or losses in accumulated other comprehensive income.

## 4. Acquisitions

On March 1, 2002, the Company acquired all of the outstanding stock of Camelot Care Corporation ( Camelot ) for a cash payment of $\$ 6.7$ million, 357,147 shares of the Company s common stock valued at $\$ 312,500$, and $\$ 3.5$ million in promissory notes for a total purchase price of approximately $\$ 10.6$ million. As a result of this acquisition, management believes that it has improved access to markets in Illinois, Tennessee, Florida, Nebraska, Ohio, Indiana, and Michigan, which allow the Company to leverage its existing operations and experience with other markets. The value of the 357,147 shares was based on management s estimate of the fair value of the Company s common shares.

This acquisition has been accounted for using the purchase method of accounting and the results of operations have been included in the accompanying consolidated financial statements since the date of acquisition. The cost of the acquisition has been allocated to the assets and liabilities acquired based on an evaluation of their respective fair values. The excess of the purchase price over the fair value of the net identifiable assets has been allocated to goodwill.

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On January 9, 2003, the Company acquired all of the outstanding stock of Cypress Management Services, Inc. ( Cypress ) for cash of $\$ 1.8$ million, $\$ 1.0$ million in promissory notes payable, $\$ 517,300$ in amounts payable, and 171,430 shares of the Company s common stock for a total purchase price of approximately $\$ 4.9$ million. This acquisition expands the Company s operations in the State of Florida. The 171,430 shares of the Company s common stock were valued at $\$ 1.7$ million based on management s estimate of the fair value of the Company s common shares.

The acquisition has been accounted for using the purchase method of accounting and the results of operations are included in the Company $s$ consolidated financial statements from the date of acquisition. The cost of the acquisition has been allocated to the assets and liabilities acquired based on an evaluation of their respective fair values. The excess of the purchase price over the fair value of the net identifiable assets has been allocated to goodwill.

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 4. Acquisitions (continued)

The following represents the Company s allocation of the purchase price of Cypress:

| Consideration: | $\$ 2,151,300$ |
| :--- | ---: |
| Cash | $1,000,000$ |
| Notes | $1,714,300$ |
| Common shares | 35,900 |
| Estimated costs of acquisition | $\$ 4,901,500$ |
|  |  |
| Allocated to: | $\$ 459,963$ |
| Working capital | 885,600 |
| Intangibles | $3,555,937$ |
| Goodwill | $\$ 4,901,500$ |

Currently, the goodwill is not expected to be tax deductible.

In connection with the acquisition of Cypress, the Company acquired the rights to a management agreement with Intervention Services, Inc., a not-for-profit social services provider. The value of this management agreement was independently valued at $\$ 585,600$ and allocated to intangible assets. The value of this agreement will be amortized over 10 years concurrently with the term of the management agreement. Also, in connection with the acquisition of Cypress, the Company established a two year non-compete agreement with the seller for $\$ 300,000$. The value of the non-compete agreement will be amortized over the next two years.

Effective January 1, 2004, the Company acquired the remaining $50 \%$ interest in and became the sole owner of Rio Grande Management Company, LLC, a joint venture limited liability company, for cash of $\$ 820,000$. This joint venture was formed in September 2001 by the Company and the ten agencies whose members comprise the board of a not-for-profit organization that provides community based social and mental health network services in New Mexico. As a result of this acquisition, the Company acquired all of Rio Grande Management s rights under its management agreement with the not-for-profit organization pursuant to which it manages the not-for-profit organization $s$ operations in return for a management fee per network member per month. This acquisition has been accounted for using the purchase method of accounting.

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Effective as of January 1, 2004, the Company acquired all of the outstanding stock of Dockside Services, Inc. ( Dockside ) for cash of $\$ 3.4$ million (less $\$ 300,000$ which was placed into escrow as security for any working capital adjustments) and $\$ 1.0$ million in promissory notes, for a total purchase price of $\$ 4.4$ million. This acquisition expands the Company s operations in the states of Indiana and Michigan.

This acquisition has been accounted for using the purchase method of accounting and the results of operations will be included in the Company s consolidated financial statements from the date of acquisition. The cost of the acquisition has been preliminarily allocated to the assets and liabilities acquired based on a preliminary evaluation of their respective fair values.

## Table of Contents

## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 4. Acquisitions (continued)

The following represents the Company s preliminary allocation of the purchase price:

| Consideration: |  |
| :---: | :---: |
| Cash | \$ 3,400,000 |
| Notes | 1,000,000 |
|  |  |
|  | \$ 4,400,000 |
|  | - |
| Allocated to: |  |
| Property and equipment | \$ 49,000 |
| Intangibles | 5,000 |
| Goodwill | 4,346,000 |
|  | \$ 4,400,000 |

Currently, the above goodwill is not expected to be tax deductible.

Changes in goodwill were as follows:

| Balance at June 30, 2001 | \$ 1,374,235 |
| :---: | :---: |
| Camelot acquisition | 11,068,632 |
| Subsequent recognition of certain Camelot deferred tax assets | $(250,000)$ |
| Balance at June 30, 2002 | 12,192,867 |
| Adjustment to estimated costs of Camelot acquisition | 209,056 |
| Subsequent recognition of certain Camelot deferred tax assets | $(214,000)$ |
| Balance at December 31, 2002 | 12,187,923 |
| Cypress acquisition | 3,555,937 |
| Final working capital settlement for Camelot acquisition | 246,338 |
| Subsequent recognition of certain Camelot deferred tax assets | $(2,560,928)$ |
| Balance at December 31, 2003 | \$ 13,429,270 |
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## 5. Detail of Certain Balance Sheet Accounts

Property and equipment consisted of the following:

|  | Estimated useful <br> life | December 31 |  |
| :---: | :---: | :---: | :---: |
|  |  | 2002 | 2003 |
| Land |  | \$ 20,000 | \$ 20,000 |
| Building | 39 years | 327,187 | 327,187 |
| Furniture and equipment | 3-7 years | 1,888,437 | 3,023,389 |
|  |  | 2,235,624 | 3,370,576 |
| Less accumulated depreciation |  | 1,117,071 | 1,598,375 |
|  |  | \$ 1,118,553 | \$ 1,772,201 |

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 5. Detail of Certain Balance Sheet Accounts (continued)

Intangible assets consisted of the following:

|  | Estimated <br> useful | December 31 |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
|  | life | 2002 | 2003 |
| Management contracts | 10 Yrs | \$ 386,000 | \$ 971,600 |
| Non-compete agreement | 2 Yrs |  | 300,000 |
|  |  | 386,000 | 1,271,600 |
| Less accumulated amortization |  | 38,600 | 285,760 |
| Net intangible assets |  | \$ 347,400 | \$ 985,840 |

Amortization expense is estimated to be approximately $\$ 247,000$ for 2004 and $\$ 97,000$ for each of the next four years.

Accrued expenses consisted of the following:

|  | December 31 |  |
| :--- | :--- | ---: |
|  | $\mathbf{2 0 0 2}$ | $\mathbf{2 0 0 3}$ |
| Accrued compensation | $\$ 1,878,920$ | $\$ 2,417,010$ |
| Other | $2,206,308$ | $2,315,050$ |
|  |  | $\$ 4,085,228$ |

## 6. Long-Term Obligations

The Company s long-term obligations were as follows:

|  | December 31 |  |
| :---: | :---: | :---: |
|  | 2002 | 2003 |
| Subordinated note to stockholder, $4.0 \%$, interest payable quarterly with semi-annual principal payments of \$700,000 | \$ | \$ 3,500,000 |
| $\$ 10,000,000$ revolving note, prime plus $2.0 \%$ (effective rate of $6 \%$ at December 31, 2003) through December 2006, at which time the principal is due |  | 93,661 |
| \$8,000,000 revolving note, prime plus $2.5 \%$, extinguished January 9, 2003 | 3,289,304 |  |
| \$7,000,000 secured term notes, $13.5 \%$ interest payable monthly, extinguished August 22, 2003 | 7,000,000 |  |
| $8 \%$ unsecured convertible notes to former stockholders of acquired company, interest payable quarterly, extinguished August 22, 2003 | 3,500,000 |  |
| $6 \%$ unsecured convertible notes to former stockholders of acquired company, interest payable quarterly, extinguished August 22, 2003 | 264,680 |  |
| Note payable to a bank, $9.5 \%$, monthly interest and principal payments of $\$ 2,400$ through March 2008, secured by land and building | 228,541 |  |
| Other | 32,102 |  |
|  | 14,314,627 | 3,593,661 |
| Less current portion | 3,571,258 | 1,493,661 |
|  | \$ 10,743,369 | \$ 2,100,000 |

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 6. Long-Term Obligations (continued)

On January 9, 2003, the Company entered into a new loan and security agreement with Healthcare Business Credit Corporation, which provides for a $\$ 10.0$ million revolving line of credit, a $\$ 10.0$ million acquisition line of credit, and a $\$ 1.0$ million term loan. The amount the Company may borrow under the revolving line of credit is subject to the availability of a sufficient amount of accounts receivable at the time of borrowing. Advances under the acquisition line of credit are subject to the lender s approval. Proceeds initially borrowed under the revolving line of credit portion of this new credit facility were used to repay and terminate the previous revolving line of credit with a former lender. Until its amendment in September 2003, the Company s credit facility was secured by substantially all of the Company sassets as well as certain of its managed entities assets.

On September 30, 2003, the Company s loan and security agreement was amended to release the not-for-profit organizations managed by the Company as co-borrowers under the loan agreement and extend the maturity date of the term loan portion of the Company s facility through December 1, 2006. In addition, these not-for-profit organizations established separate stand alone credit facilities. While the Company does not guarantee any portion of these stand alone credit facilities, it has agreed to subordinate its management fee receivables in the event of a default under these standalone credit facilities. The provisions of the amended loan agreement with respect to the revolving line of credit remained the same as set forth in the original loan and security agreement described above. The Company is required to maintain certain financial covenants under the credit facility and, at December 31, 2003, the Company was in compliance with such covenants. At December 31, 2003, the Company s available credit under the credit facility was $\$ 8.0$ million.

Upon the consummation of the Company s initial public offering, all of the principal and accrued interest related to certain of the Company s debt facilities and obligations prior to the offering were paid using the net proceeds from the offering. Also, in connection with the initial public offering, all convertible instruments issued pursuant to the debt agreements were converted into shares of the Company s common stock except for a note in the principal amount of $\$ 1.4$ million, which was redeemed for $\$ 1.5$ million with the proceeds of the initial public offering.

In connection with the Company s initial public offering, the Company agreed to pay Eos Partners SBIC and Eos Partners SBIC II, holders of the Company s mandatorily redeemable convertible preferred stock, a consent fee in the aggregate amount of $\$ 3.5$ million. The consent fee was paid pursuant to subordinated notes which bore interest at the rate of $4 \%$ per annum and were payable in five equal semi-annual principal payments beginning June 30, 2004 and ending June 30, 2006. Interest was payable quarterly every March 31, June 30, September 30 and December 31. The notes were prepayable, without penalty, at any time by the Company and were mandatorily prepayable from proceeds of an equity offering that resulted in aggregate net proceeds to the Company of at least $\$ 15.0$ million and from the incurrence or existence of certain debts in an aggregate amount in excess of $\$ 15.0$ million. On January 27, 2004, the Company prepaid the entire outstanding balance and related accrued interest related to these subordinated notes.

On March 1, 2002, the Company entered into a mezzanine loan and security agreement for a $\$ 7.0$ million secured term loan pursuant to which it issued notes in the aggregate principal amount of $\$ 7.0$ million. The notes were secured by accounts receivable and personal and intangible property of the Company and its affiliated not-for-profit entities. In connection with the issuance of these secured notes, the Company issued warrants to the lenders to purchase 615,080 shares of the Company s common stock at an exercise price of $\$ 0.035$ per share and 7 shares of the Company s Series E preferred stock at an exercise price of $\$ 0.01$ per share.

These warrants were to expire in March 2012 and were estimated by management to have no fair value at the date of issuance.

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 6. Long-Term Obligations (continued)

The warrants provided that if any portion of the secured term notes were outstanding on March 1, 2004 and if the Company s consolidated EBITDA (as defined in the loan agreement) for the fiscal year ending June 30, 2003 was less than $\$ 6.0$ million, such warrants could be increased to 859,159 shares of the Company s common stock. Alternatively, if the secured term notes were paid in their entirety prior to March 1, 2004, such warrants could be decreased to 392,224 shares of the Company s stock. Additionally, upon the earlier of a Liquidity Event (as defined in the loan agreement) or March 1, 2007, if the fair market value of the number of shares issued to the secured term note holders was less than $\$ 4.2$ million, the warrants were to be increased to a number of shares that would result in a fair market value of $\$ 4.2$ million, but in no event more than 615,080 shares. Further, the Company issued to the secured term note holders a right and option to sell the Company (a put option) the shares issuable upon exercise of the warrants at the current fair market value beginning March 1, 2007 and continuing for a period of five years thereafter. At December 31, 2002, the fair value of this put option was estimated to be approximately $\$ 3.6$ million and was reflected as put warrant obligation in the accompanying consolidated balance sheet. In connection with the Company s initial public offering, the Company repaid this $\$ 7.0$ million mezzanine loan and, as a reorganization in connection with the initial public offering, the mezzanine lenders common stock warrants and preferred stock warrants were exchanged for 434,578 shares of the Company s common stock. As a result of the repayment of the mezzanine loan, the Company wrote off approximately $\$ 412,000$ in deferred financing costs, which were being amortized over the life of the loan.

## 7. Common Stock

On May 19, 2003, the Company effected a 1 for 3.5 reverse stock split for its outstanding common shares and increased its authorized shares of Class A common stock. All stockholders equity balances and disclosures in the accompanying consolidated financial statements have been retroactively restated for such reverse stock split. The effect of the reverse stock split was to transfer an amount equal to the par value of the difference between the previously issued shares and the new shares issued from common stock to additional paid-in-capital. Commensurate with the consummation of the Company s initial public offering on August 22, 2003 and the adoption of the Company s second amended and restated certificate of incorporation and amended and restated bylaws, all of the outstanding shares of the Company s Class A common stock and Class B common stock were converted into shares of the Company s common stock.

The Company s second amended and restated certificate of incorporation provides that the Company s authorized capital stock consists of $40,000,000$ shares of common stock, $\$ 0.001$ par value, and $10,000,000$ shares of preferred stock, $\$ 0.001$ par value. Upon consummation of the Company s initial public offering on August 22, 2003, and after (i) the conversion of all outstanding Series A preferred stock, Series B preferred stock and Series D preferred stock into the Company s common stock, (ii) the exchange of the mezzanine lender s Series E preferred stock warrants and common stock purchase warrants for shares of the Company s common stock, (iii) the exercise of all other outstanding warrants, and (iv) the conversion into the Company s common stock or redemption of all outstanding convertible promissory notes, there were $8,481,839$ shares of the Company s common stock outstanding (including 135,501 treasury shares) and no shares of preferred stock outstanding.

Subject to the rights specifically granted to holders of any then outstanding shares of the Company s preferred stock, the Company s common stockholders are entitled to vote together as a class on all matters submitted to a vote of the Company s stockholders and are entitled to any dividends that may be declared by the Company s board of directors. The Company s common stockholders do not have cumulative voting rights.

Upon the Company s dissolution, liquidation or winding up, holders of the Company s common stock are entitled to share ratably in the Company s net assets after payment or provision for all liabilities and any

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 7. Common Stock (continued)

preferential liquidation rights of the Company spreferred stock then outstanding. The Company s common stockholders do not have preemptive rights to purchase shares of the Company s stock. The issued and outstanding shares of the Company s common stock are not subject to any redemption provisions and are not convertible into any other shares of the Company s capital stock. All outstanding shares of the Company s common stock are, and the shares of common stock to be issued in any future offering will be, upon payment therefor, fully paid and non-assessable. The rights, preferences and privileges of holders of the Company s common stock will be subject to those of the holders of any shares of the Company s preferred stock we may issue in the future.

## 8. Preferred Stock

Prior to the Company s initial public offering, the following authorized and issued shares of Preferred Stock were outstanding:

|  | Authorized <br> Shares |  | Issued <br> Shares |
| :--- | :--- | ---: | :--- |
|  |  | $3,750,000$ | $3,750,000$ |
| Series A | $1,250,000$ | 662,500 |  |
| Series B | $2,592,593$ |  |  |
| Series C | $2,592,593$ | 962,964 |  |
| Series D |  | 7 |  |
| Series E |  | $10,185,193$ | $5,375,464$ |
|  |  |  |  |

Upon the consummation of the Company s initial public offering on August 22, 2003, the holders of the Company s Series A preferred stock, Series B preferred stock and Series D preferred stock were paid all accrued dividends on such stock, which amounted to $\$ 1.1$ million, and their shares were converted into $1,783,103$ shares of the Company s common stock.

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 9. Earnings Per Share

The following table details the computation of basic and diluted earnings per share:


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For all periods prior to December 31, 2002, all of the employee options to purchase shares of common stock at exercise prices of $\$ 3.50, \$ 4.73$, and $\$ 7.00$, and warrants to purchase $26,786,10,296$, and 26,455 shares of common stock at $\$ 2.80, \$ 4.73$, and $\$ 4.73$ were not included in the computation of diluted earnings per share as the exercise price of these securities was greater then the estimated fair value of the common shares and, therefore, the effect of these options and warrants would be antidilutive. For the fiscal year ended June 30, 2002 and the six-month period ended December 31, 2002, warrants to purchase 42,328 shares of common stock at $\$ 4.73$ were also not included in the dilutive calculation as the effect would be antidilutive.

For the fiscal year ended June 30, 2001 and for the six-month period ended December 31, 2002, all series of the convertible preferred stock, and for the fiscal year ended June 30, 2002, the Series D convertible preferred stock, were not included in the computation of diluted earnings per share as the effect of these preferred shares would be antidilutive. For the fiscal year ended June 30, 2001 and 2002, and the six-month period ended December 31, 2002, the $6 \%$ unsecured convertible notes and for the fiscal year ended June 30, 2002 and for the six-month period ended December 31, 2002 the $8 \%$ unsecured convertible notes were not included in the

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 9. Earnings Per Share (continued)

computation of diluted earnings per share as the inclusion of such would be antidilutive. All components of the diluted calculation were antidilutive for the six-month period ended December 31, 2002 and the year ended December 31, 2003.

## 10. Leases

The Company leases several buildings under noncancelable operating leases that expire in various years. The Company also leases certain office equipment and furniture under capital leases (cost of $\$ 293,755$ and accumulated amortization of $\$ 65,865$ at December 31, 2003, and cost of $\$ 714,673$ and accumulated amortization of $\$ 502,433$ at December 31, 2002). Amortization of leased assets is included in depreciation and amortization expense in the consolidated statements of operations.

Future minimum payments under capital leases and noncancelable operating leases with initial terms of one year or more consisted of the following at December 31, 2003:

|  | Capital <br> Leases | Operating <br> Leases |
| :---: | :---: | :---: |
| 2004 | \$ 124,471 | \$ 1,583,182 |
| 2005 | 119,505 | 1,265,471 |
| 2006 | 39,974 | 820,041 |
| 2007 |  | 280,490 |
| Thereafter |  | 76,906 |
|  | - |  |
|  | 283,950 | \$ 4,026,090 |
|  |  |  |
| Less amounts attributable to interest | 56,060 |  |
|  |  |  |
| Present value of net minimum lease payments (including current portion of $\$ 88,597$ ) | \$ 227,890 |  |

Rent expense related to the operating leases was approximately $\$ 732,000, \$ 1.1$ million, $\$ 1.2$ million, and $\$ 1.6$ million, for fiscal years ended June 30, 2001 and 2002, the six-month period ended December 31, 2002, and for the year ended December 31, 2003, respectively.

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## 11. Retirement Plan

The Company maintains a qualified defined contribution plan under Section 401(k) of the Internal Revenue Code ( IRC ) for virtually all employees. Under the 401 (k) plan, employees may elect to defer up to $15 \%$ of their compensation, subject to Internal Revenue Service limitations. The Company, at its discretion, may make a matching contribution to the plan. The Company s contributions to the plan were $\$ 0$, $\$ 36,000, \$ 16,000$ and $\$ 51,000$, for the fiscal years ended June 30, 2001 and 2002, the six-month period ended December 31, 2002, and for the year ended December 31, 2003, respectively.

## 12. Stock Option and Incentive Plans

The Company maintains a Stock Option and Incentive Plan (the 1997 Plan ) and the 2003 Stock Option Plan ( 2003 Plan ), which provide for the issuance of options to key employees and directors. The 1997 Plan and the 2003 Plan authorized the issuance of options to purchase up to an aggregate of 428,572 and 500,000 shares

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 12. Stock Option and Incentive Plans (continued)

of common stock, respectively. The 1997 Plan provided for the issuance of 142,857 options each exercisable for one share of common stock at $\$ 3.50$ per share, 142,857 options each exercisable for one share of common stock at $\$ 4.73$ per share, and 142,857 options each exercisable for one share of common stock at $\$ 7.00$ per share. The 2003 Plan provides for the issuance of up to 500,000 options each exercisable for one share of common stock at the last reported sale price per share of the Company s common stock on the Nasdaq National Market on the date of grant of the option. All options expire ten years from the grant date. As of December 31, 2003, there were 303,336 options outstanding under the 1997 Plan, and 140,000 options outstanding under the 2003 Plan. In addition, at December 31, 2003, the Company had reserved 360,000 shares of common stock for issuance upon exercise of future stock options granted under the 2003 Plan. No further options may be issued under the 1997 Plan.

The following table summarizes the transactions of the Company s 1997 and 2003 Plans:


| Weighted-average fair <br> value of options granted |  |  |  |
| :--- | :--- | :--- | :--- |
| Available for grant at end <br> of year | 50,271 | 6,036 | 121,656 |

SFAS No. 123 requires the Company to disclose pro forma information regarding net income (loss) as if the Company had accounted for stock options granted under the fair value method. The fair value for these options was estimated at the date of grant using the minimum value method with the following weighted-average assumptions for fiscal years ended June 30, 2001 and 2002, and for the six-month period ended December 31,2002 : risk-free interest rate of $5.67 \%, 5.45 \%$, and $4.83 \%$, respectively, dividend yield of $0 \%$, and a expected life of the options of five years. For the fiscal year ended December 31, 2003, the fair value of options granted was

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 12. Stock Option and Incentive Plans (continued)

estimated on the date of grant using the Black-Scholes option pricing model using the following assumptions: risk free interest rate of $1.5 \%$, dividend yield of $0 \%$, expected life of the options of five years and expected volatility of $43 \%$.

Had compensation cost for the Company s stock option plans been determined based upon the fair value at the grant date, consistent with the methodology prescribed under SFAS No. 123, the Company s net income (loss) would have changed by the amortization of the estimated fair value of stock options over the applicable vesting period of such awards as presented in Note 1. Those pro forma disclosures may not be representative of similar future disclosures because additional options may be granted in future years and the computations used to estimate the fair value of the stock options are subject to significant subjective assumptions, any one or all of which may differ in material respects from actual amounts.

In October 2002, the Company issued 141,905 shares of common stock at $\$ .04$ per share, to three key management personnel. The Company recognized stock compensation expense for these shares during the six-month period ended December 31, 2002 totaling $\$ 1,419,000$. In accordance with Staff Accounting Bulletin (SAB ) 98, these shares have been included as outstanding in both the basic and diluted earnings per share calculations for all periods presented.

During the six-month period ended December 31, 2002, the Company granted options to purchase $24,286,4,857$, and 95,238 shares of the Company s common stock at exercise prices of $\$ 3.50, \$ 4.73$, and $\$ 7.00$ per share, respectively, to certain employees. As a result, the Company has total deferred stock compensation of $\$ 469,000$, of which $\$ 148,000$ and $\$ 175,000$ has been recognized as stock compensation expense for the six-month period ended December 31, 2002 and the year ended December 31, 2003, as the exercise price of these options is less than the estimated fair value of the Company s common stock at the grant date.

Included in client services expense are $\$ 869,000$ and $\$ 89,000$, and included in general and administrative expense are $\$ 698,000$ and $\$ 86,000$ of stock compensation expense for the six months ended December 31, 2002 and the year ended December 31, 2003, respectively.

## 13. Income Taxes

The federal and state income tax provision (benefit) is summarized as follows:

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|  |  |  |  | Six-month <br> period ended <br> December 31 <br> 2002 | Year ended <br> December 31 <br> 2003 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 13. Income Taxes (continued)

A reconciliation of the provision (benefit) for income taxes with amounts determined by applying the statutory U.S. federal income tax rate to income before income taxes is as follows:

|  | Year ended June 30 |  | Six-month period ended | Year ended |
| :---: | :---: | :---: | :---: | :---: |
|  | 2001 | 2002 | 2002 | 2003 |
| Statutory rates | 35\% | 35\% | 34\% | 34\% |
| Federal income tax at statutory rates | \$ 143,262 | \$ 381,235 | \$ (1,543,556) | \$ 1,474,906 |
| Change in valuation allowance | $(143,262)$ | $(701,441)$ |  | $(225,840)$ |
| State income taxes, net of federal benefit | 15,195 | 37,745 | 34,982 | 207,528 |
| Stock option expense |  |  | 448,704 |  |
| Put warrant obligation |  |  | 1,213,541 | 214,459 |
| Other |  | 28,001 | 25,937 | 20,751 |
| Provision (benefit) for income taxes | \$ 15,195 | \$ $(254,460)$ | \$ 179,608 | \$ 1,691,804 |
| Effective income tax rate | 4\% | (23\%) | 4\% | 39\% |

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Significant components of the Company s deferred tax assets and liabilities are as follows:

|  | December 31 |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 2002 | 2003 |
| Deferred tax assets: |  |  |  |
| Net operating loss carryforwards | \$ | 3,183,000 | \$ 2,158,000 |
| Noncompete agreement |  | 65,000 | 73,000 |
| Accounts receivable |  | 97,000 | 19,000 |
| Depreciation |  | 135,000 | 101,000 |
| Accrued items and prepaids |  | 246,000 | 182,000 |

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| Nonqualified stock options | 55,000 | 88,000 |
| :---: | :---: | :---: |
| Other | 18,000 | 18,000 |
|  | 3,799,000 | 2,639,000 |
| Deferred tax liabilities: |  |  |
| Cash to accrual adjustment for acquired entity |  | 107,000 |
| Goodwill | 101,000 | 89,000 |
|  | 101,000 | 196,000 |
| Net deferred tax assets | 3,698,000 | 2,443,000 |
| Less valuation allowance | $(3,071,000)$ | $(283,000)$ |
| Net deferred taxes | \$ 627,000 | \$ 2,160,000 |
| Net current deferred tax assets | \$ 627,000 | \$ 617,000 |
| Net noncurrent deferred tax assets |  | 1,543,000 |
|  | \$ 627,000 | \$ 2,160,000 |

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## The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 13. Income Taxes (continued)

During the year ended December 31, 2003, $\$ 2.9$ million of federal net operating losses and $\$ 1.3$ million of state net operating losses were utilized.

At December 31, 2003, the Company has future tax benefits of $\$ 2.1$ million related to $\$ 5.6$ million of available federal net operating loss carryforwards which expire in years 2012 through 2021 and $\$ 9.3$ million of state net operating loss carryforwards which expire in 2006 through 2020. Approximately $\$ 5.1$ million of the federal net operating loss carryforwards result from the Camelot acquisition. The future use of these net operating loss carryforwards is limited on an annual basis.

The net change in the total valuation allowance for the year ending December 31, 2003 was a reduction of $\$ 2.8$ million. The reduction included the elimination of the remaining $\$ 2.6$ million valuation allowance related to Camelot s net operating loss carryforwards and other deferred tax assets that existed at the date of acquisition and the elimination of the remaining $\$ 226,000$ valuation allowance related to Company generated net operating loss carryforwards. The reduction in the valuation allowance related to the Camelot deferred tax assets was recorded as a reduction to goodwill under the purchase accounting rules. The $\$ 226,000$ valuation allowance reduction was recorded as a reduction to the income tax provision since it was originally recorded as an adjustment to the income tax provision. The reduction of these valuation allowances was based on the Company s conclusion, at December 31, 2003, that it is more likely than not that these assets will be realized based upon projected future earnings. The remaining valuation allowance of $\$ 283,000$ relates to the state tax net operating loss carryforwards for which the Company has concluded that it is more likely than not that these state tax operating loss carryforwards will not be realized in the ordinary course of operations. The Company will continue to assess the valuation allowance and to the extent it is determined that the valuation allowance should be adjusted an appropriate adjustment will be recorded.

In connection with the acquisition of Cypress, the Company recorded a deferred tax liability of $\$ 213,000$ for the difference in the tax and book bases of the assets acquired.

## 14. Commitments and Contingencies

The Company is involved in various claims and legal actions arising in the ordinary course of business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse effect on the Company s financial position, results of operations, or liquidity.

The Company provides management services under long-term management agreements and has certain relationships with certain tax exempt organizations under Section 501 (c)(3) of the Internal Revenue Code, including certain debt arrangements. While recent actions of certain tax

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authorities have challenged whether similar relationships by other organizations may violate the federal tax exempt status of not-for-profit organizations, management is of the opinion that its relationships with these tax exempt organizations do not violate their tax exempt status and any unfavorable outcomes would not have a material adverse effect on the Company s financial position, results of operations, or liquidity.

## 15. Transactions with Related Parties

In June 1999, the Company was issued a promissory note by a not-for-profit affiliate in the amount of $\$ 461,342$. The note bears interest at a rate of $9 \%$ per annum and is due in June 2004. Interest income of $\$ 41,520, \$ 41,520, \$ 20,760$, and $\$ 24,520$ was recorded for the years ended June 30, 2001 and 2002, the six-month period ended December 31, 2002 and the year ended December 31, 2003, respectively.

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The Providence Service Corporation

## Notes to Consolidated Financial Statements (continued)

## 15. Transactions With Related Parties (continued)

One of the Company s directors, Mr. Geringer, is a holder of capital stock and the chairman of the board of Qualifacts Systems, Inc. Qualifacts is a specialized health care information technology provider that entered into a software license, maintenance and servicing agreement with the Company. This agreement became effective on March 1, 2002 and continues for five years. This agreement may be terminated by either party without cause upon 90 days written notice and for cause immediately upon written notice. Qualifacts provided the Company services and the Company incurred expenses in the amount of $\$ 162,000, \$ 179,000$ and $\$ 334,000$ for the fiscal year ended June 30,2002 , the six months ended December 31, 2002 and the year ended December 31, 2003, respectively.

Upon the Company s acquisition of Camelot and Cypress, Mr. McCusker, one of the Company s directors and the Company s chief executive officer, became an executive officer of Camelot Community Care, Inc. and Intervention Services, Inc., the not-for-profit, tax exempt organizations whose operations were managed by Camelot and Cypress respectively, at the time the Company acquired them (and are now managed by the Company), until he resigned from such positions in July 2003. The Company provided management services to Camelot Community Care, Inc. pursuant to the Company s management agreement for consideration in the amount of $\$ 888,000, \$ 951,000$ and $\$ 3.0$ million for the fiscal year ended June 30, 2002, the six months ended December 31, 2002 and the year ended December 31, 2003, respectively. The Company provided management services to Intervention Services, Inc. pursuant to the Company s management agreement in the amount of $\$ 1.7$ million for the year ended December 31, 2003.

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## Consolidated Financial Statements

## Camelot Care Corporation

For the period from January 1, 2002 through March 1, 2002 and the year ended December 31, 2001

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## Independent Auditors Report

The Board of Directors

Camelot Care Corporation

We have audited the accompanying consolidated balance sheets of Camelot Care Corporation as of March 1, 2002 and December 31, 2001, and the related consolidated statements of operations, stockholders equity (deficit), and cash flows for the period from January 1, 2002 through March 1, 2002 and for the year ended December 31, 2001. These financial statements are the responsibility of the Company s management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Camelot Care Corporation at March 1, 2002 and December 31, 2001 and the consolidated results of its operations and its cash flows for the period from January 1, 2002 through March 1, 2002 and for the year ended December 31, 2001, in conformity with accounting principles generally accepted in the United States.

As discussed in Note 4 to the consolidated financial statements, in 2002 the Company changed its method of accounting for goodwill.

As discussed in Note 2, the financial statements have been restated.
/s/ Ernst \& Young LLP

Houston, Texas
June 14, 2002, except for Note 2
as to which the date is
June 16, 2003

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## Camelot Care Corporation

## Consolidated Balance Sheets

|  | $\begin{gathered} \text { March } 1 \\ 2002 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2001 \end{gathered}$ |
| :---: | :---: | :---: |
| Assets |  |  |
| Current assets: |  |  |
| Cash and cash equivalents | \$ | \$ 123,937 |
| Accounts receivable, net of allowance of \$126,225 and \$801,790, respectively | 1,677,007 | 1,713,962 |
| Due from affiliate |  | 244,775 |
| Other current assets | 174,625 | 271,463 |
| Deferred tax asset |  | 1,675,517 |
| Net current assets of discontinued operations |  | 1,567,075 |
| Total current assets | 1,851,632 | 5,596,729 |
| Property and equipment: |  |  |
| Furniture and equipment | 1,393,764 | 1,386,829 |
| Computer equipment | 1,336,643 | 1,310,158 |
| Leasehold improvement | 73,578 | 73,578 |
|  | - | - |
|  | 2,803,985 | 2,770,565 |
| Less accumulated depreciation and amortization | 2,434,413 | 2,358,443 |
|  | 369,572 | 412,122 |
| Goodwill | 472,251 | 472,251 |
| Deposits | 83,408 | 88,221 |
| Net non-current assets of discontinued operations |  | 1,148,323 |
|  | \$ 2,776,863 | \$ 7,717,646 |
|  | - | - |
| Liabilities and Stockholders Equity (Deficit) |  |  |
| Current liabilities: |  |  |
| Book overdraft | \$ 901,629 | \$ |
| Accounts payable | 601,558 | 705,563 |
| Accrued expenses | 1,229,041 | 520,727 |
| Accrued salaries, wages, and benefits | 180,435 | 677,785 |
| Due to affiliate | 37,863 |  |
| Current maturities of long-term debt |  | 9,848,333 |
| Total current liabilities | 2,950,526 | 11,752,408 |

Stockholders equity (deficit):
Series A convertible preferred stock, $\$ .01$ par value, authorized 4,657,520 and 6,615,320 shares, respectively; issued and outstanding $4,656,651$ and $6,615,320$ shares, respectively (with aggregate liquidation value of $\$ 5,248,046$ and $\$ 7,455,466$, respectively)

| 46,566 | 66,153 |
| ---: | ---: |
| 35,196 | 50,000 |
| $10,479,850$ | $6,922,180$ |
| $(10,735,275)$ | $(11,073,095)$ |


| Total stockholders deficit | $(173,663)$ |  |  | $(4,034,762)$ |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2,776,863 | \$ | 7,717,646 |

See accompanying notes.

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## Camelot Care Corporation

## Consolidated Statements of Operations

|  | Period from January 1, 2002 through March 1 2002 | Year ended December 31 2001 |
| :---: | :---: | :---: |
| Service revenues | \$ 1,914,785 | \$ 11,918,789 |
| Management fees |  | 2,402,749 |
|  | 1,914,785 | 14,321,538 |
| Expenses: |  |  |
| Payroll and related expenses | 1,695,991 | 9,174,379 |
| Provision for doubtful accounts | 126,225 | 676,930 |
| Foster parent fees | 358,170 | 2,184,787 |
| Other general and administrative | 1,064,044 | 5,072,597 |
| Depreciation and amortization | 51,474 | 709,569 |
|  | 工 |  |
| Operating expenses | 3,295,904 | 17,818,262 |
|  | - | - |
| Operating loss | (1,381,119) | $(3,496,724)$ |
| Other expense: |  |  |
| Interest expense, net | 79,084 | 431,774 |
|  |  |  |
| Loss from continuing operations before income taxes | $(1,460,203)$ | $(3,928,498)$ |
| Provision for income taxes |  | 1,041,625 |
| Loss from continuing operations | $(1,460,203)$ | $(4,970,123)$ |
| Discontinued operations: |  |  |
| Income from discontinued operations | 271,170 | 1,009,951 |
| Gain (loss) on disposal of discontinued operations, net of income taxes of \$1,675,518 in 2002 and \$-0-in 2001 | 1,526,853 | $(882,992)$ |
| Net income (loss) | \$ 337,820 | \$ $(4,843,164)$ |

See accompanying notes.

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## Camelot Care Corporation

Consolidated Statements of Stockholders Equity (Deficit)

|  | Series A Convertible <br> Preferred Stock |  |  | Common Stock |  |  | Additional Paid-In Capital |  | Accumulated Deficit |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares |  | Amount | Shares |  | mount |  |  |  |  |  |  |
| Balance, January 1, 2001 | 6,615,320 | \$ | 66,153 | 5,000,000 | \$ | 50,000 | \$ | 6,922,180 | \$ | $(6,229,931)$ |  | 808,402 |
| Net loss |  |  |  |  |  |  |  |  |  | $(4,843,164)$ |  | $(4,843,164)$ |
| Balance, December 31, 2001 | 6,615,320 |  | 66,153 | 5,000,000 |  | 50,000 |  | 6,922,180 |  | $(11,073,095)$ |  | $(4,034,762)$ |
| Capital contribution |  |  |  |  |  |  |  | 6,323,279 |  |  |  | 6,323,279 |
| Surrendered/cancelled shares | $(1,958,669)$ |  | $(19,587)$ | $(1,480,404)$ |  | $(14,804)$ |  | $(2,765,609)$ |  |  |  | $(2,800,000)$ |
| Net income |  |  |  |  |  |  |  |  |  | 337,820 |  | 337,820 |
| Balance, March 1, 2002 | 4,656,651 |  | 46,566 | 3,519,596 |  | 35,196 |  | 10,479,850 |  | $(10,735,275)$ |  | $(173,663)$ |

See accompanying notes.

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## Camelot Care Corporation

## Consolidated Statements of Cash Flows

|  |  | eriod from <br> January 1, <br> 2002 <br> through <br> March 1 <br> 2002 |  | Year ended December 31 2001 |
| :---: | :---: | :---: | :---: | :---: |
| Cash flows from operating activities |  |  |  |  |
| Net income (loss) | \$ | 337,820 |  | ( $4,843,164$ ) |
| Adjustments to reconcile net income (loss) to net cash used in operating activities: |  |  |  |  |
| Depreciation and amortization |  | 70,698 |  | 871,481 |
| Provision for doubtful accounts |  | 126,225 |  | 884,898 |
| (Gain) loss on disposal of discontinued operations |  | $(1,526,853)$ |  | 882,992 |
| Provision for income taxes |  |  |  | 1,041,625 |
| Changes in operating assets and liabilities: |  |  |  |  |
| Accounts receivable |  | $(292,381)$ |  | 693,164 |
| Due from affiliate |  | 244,775 |  | 1,783,170 |
| Other assets |  | 192,143 |  | 148,179 |
| Book overdraft |  | 901,629 |  |  |
| Accounts payable |  | $(104,005)$ |  | $(420,627)$ |
| Accrued expenses |  | 592,169 |  | 167,165 |
| Accrued salaries, wages, and benefits |  | $(627,183)$ |  | $(339,991)$ |
| Deferred revenue |  |  |  | $(1,377,031)$ |
| Net cash used in operating activities |  | $(84,963)$ |  | $(508,139)$ |
| Cash flows from investing activities |  |  |  |  |
| Purchases of property and equipment |  | $(13,920)$ |  | $(133,704)$ |
| Proceeds from disposal of assets |  | 3,500,000 |  | 100,000 |
| Net cash provided by (used in) investing activities |  | 3,486,080 |  | $(33,704)$ |
| Cash flows from financing activities |  |  |  |  |
| Borrowings under bank line of credit |  |  |  | 500,000 |
| Payment on capital leases |  |  |  | $(45,440)$ |
| Payments on bank line of credit |  | $(9,533,333)$ |  |  |
| Payments on note to stockholder |  | $(315,000)$ |  | $(30,575)$ |
| Contributions from stockholders |  | 6,323,279 |  |  |
|  |  |  |  |  |
| Net cash (used in) provided by financing activities |  | $(3,525,054)$ |  | 423,985 |
|  |  | - |  |  |
| Net change in cash and cash equivalents |  | $(123,937)$ |  | $(117,858)$ |
| Cash and cash equivalents at beginning of period |  | 123,937 |  | 241,795 |
| Cash and cash equivalents at end of period | \$ |  |  | \$ 123,937 |
| Supplemental cash flow information |  |  |  |  |
| Cash paid during the period for interest | \$ | 189,643 |  | \$ 646,368 |

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See accompanying notes.

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements

## March 1, 2002

## 1. Organization and Summary of Significant Accounting Policies

Camelot Care Corporation (the Company ) provides behavioral health services to children and adolescents and management services to a health care enterprise. These services include therapeutic foster homes, in-home counseling interventions, and therapeutic pre-school programs to emotionally disturbed youth. The Company s programs are accredited by the Joint Commission on Accreditation of Healthcare Organizations. The Company s principal operations are in Illinois, Tennessee, and Florida. Additionally, the Company has operations in the states of Indiana, Nebraska, Texas, and Ohio.

## Basis of Presentation

The consolidated financial statements include the accounts of the Company, and its wholly owned subsidiaries (Camelot Care Centers, Inc. and Recips, Inc.). All intercompany accounts and transactions have been eliminated in consolidation.

In 2001, the Board of Directors adopted a plan to dispose of its school and residential treatment center operations. As a result of the decision to sell these operations, the Company has accounted for these operations and related assets and liabilities as discontinued operations in the accompanying consolidated financial statements.

The assets of the school and residential treatment center operations were sold on March 1, 2002 for $\$ 6.3$ million including $\$ 3.5$ million in cash plus surrendered ownership of approximately $29.6 \%$ of the outstanding common and preferred stock of the Company that had been purchased by the buyer from existing stockholders. The Company immediately cancelled the surrendered shares of common and preferred stock. As a result of this transaction, the Company recorded a $\$ 3.2$ million gain on disposal, and the cash proceeds from the sale were applied to the Company s outstanding line of credit. See Note 6 for additional information.

On March 1, 2002, the stockholders of the Company made a capital contribution to the Company in the amount of $\$ 6,323,279$. This contribution was used to repay the remaining outstanding debt of the Company.

Immediately following these transactions, all remaining common and preferred shares outstanding were purchased by The Providence Service Corporation ( Providence ) for $\$ 6.5$ million in cash, $\$ 3.5$ million in promissory notes, and 357,147 shares of Providence common stock. In connection with this acquisition by Providence, accounts receivable totaling $\$ 1,357,400$, whose collection were determined to be doubtful, were

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transferred to the previous stockholders of the Company. From January 1, 2002 through March 1, 2002, Providence provided certain services to the Company under an interim management agreement (see Note 11).

The accompanying consolidated financial statements as of March 1, 2002 present the financial position of the Company immediately prior to the acquisition by Providence.

## Cash and Cash Equivalents

The Company considers all highly liquid investments with original maturities of three months or less when purchased to be cash and cash equivalents.

## Revenue Recognition

Revenues are recognized at the time services are rendered, at the contractual rates stated in the Company s contracts with governmental agencies, managed care companies, insurance companies and a management

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 1. Organization and Summary of Significant Accounting Policies (continued)

agreement with its not-for-profit organization, and collection of such amounts are considered to be probable. Revenues related to services paid for directly by the client or the client s family are recognized as revenues at the time services are rendered, at established billing rates, and collection of such amounts are considered to be probable.

In 2001, the Company maintained a management agreement with a not-for-profit organization. Pursuant to this agreement, the Company was responsible for the day-to-day management and operations of this organization. Additionally, this agreement provided for the Company to provide working capital, and to the extent necessary, operating funds to this organization. The Company recognized management fee revenues for this contract based on a percentage of the organization s monthly revenues. The Company assesses the likelihood that such management fees may be required to be returned to meet the funding commitments discussed above over the average duration of the organization s existing contracts with its customers. If the likelihood is other than remote, the Company defers the recognition of all or a portion of the management fees received. To the extent the Company is required to provide funding to the not-for-profit organization to fund losses from the operations of the organization, these amounts are recorded as a reduction of management fee revenues and recognized as management fee revenues when amounts are ultimately collected from the operating income of the not-for-profit organization. In fiscal 2001, the Company agreed to a reduction of management fee revenues of $\$ 2.8$ million. See Note 11.

## Allowance for Doubtful Accounts

The Company records accounts receivable at the amount it deems to be collectible. Accordingly, the Company provides allowances for accounts it deems to be uncollectible based on management s best estimates. Recoveries are recognized in the period they are received. The ultimate amounts of accounts receivable that become uncollectible could differ from those estimated. At March 1, 2002, the allowance was $7.5 \%$ of outstanding accounts receivable.

## Concentration of Credit Risk

A significant portion of the Company s revenues are provided through contracts with various governmental agencies in the states in which the Company does business. During 2002, Florida Medicaid, and the State of Tennessee Department of Children s Services accounted for $46 \%$ and $29 \%$ of revenues, respectively. At December 31, 2001, these two payors accounted for approximately $31 \%$ and $19 \%$, respectively, of total outstanding accounts receivable.

## Professional and General Liability Insurance

The Company s professional and general liability insurance is maintained through a commercial insurance company on an occurrence basis with a minimal deductible. Management believes the amount of professional and general liability insurance carried by the Company sufficiently protects the Company against risk of loss from claims that may arise.

## Goodwill

Goodwill relates to the excess cost over the fair value of net assets recorded in connection with a purchase of the common stock of Camelot Care Centers, Inc. and Recips, Inc. by the Company in October 1996. This

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 1. Organization and Summary of Significant Accounting Policies (continued)

amount, which totaled $\$ 3,073,384$ at the acquisition date, was being amortized on a straight-line basis over 15 years. Accumulated amortization was $\$ 1,076,000$ at December 31, 2001. The carrying value of goodwill is reviewed by the Company s management annually in accordance with Statement of Financial Accounting Standards ( SFAS ) No. 142, Goodwill and Other Intangible Assets.

## Property and Equipment

Property and equipment are stated at cost and depreciated over their estimated useful lives.

Depreciation is computed on the straight-line method for both financial reporting and income tax purposes. The general range of estimated useful lives for financial reporting purposes is five to seven years for furniture and equipment and leasehold improvements and three to five years for computer equipment. For the period from January 1, 2002 through March 1, 2002 and for the year ended December 31, 2001, depreciation expense recorded on the Company s property and equipment totaled approximately $\$ 61,000$ and $\$ 649,000$, respectively.

Upon the sale or retirement of property and equipment, the cost and related accumulated depreciation are removed from the accounts and the resulting gain or loss is included in the Company s statement of operations.

## Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the consolidated financial statements and accompanying notes. Actual results could differ from those estimates.

## Income Taxes

Income Taxes are accounted for in accordance with SFAS No. 109, Accounting for Income Taxes, which requires recognition of deferred tax assets and liabilities for the expected future tax consequences of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. The differences are measured using the enacted tax rates and laws

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expected to be in effect when the differences are expected to reverse.

## 2. Restatement of Financial Statements

Historically the Company accounted for its long-term management agreement relationship with a not-for-profit organization on a consolidated basis under the guidance of EITF 97-2, Application of FASB Statement No. 94 and APB Opinion No. 16 to Physician Practice Management Entities and Certain Other Entities with Contractual Management Arrangements. As a result of The Providence Service Corporation s consultation with the Securities and Exchange Commission in connection with a contemplated public filing, the Company has revised its financial statements for the year ended December 31, 2001 and for the period from January 1, 2002 through March 1, 2002 to reflect its relationship with this not-for-profit organization on an unconsolidated basis.

The effect of the abovementioned restatement on the financial statements for the year ended December 31, 2001 was to decrease revenues and operating expenses by $\$ 15,054,828$ and $\$ 14,936,444$, respectively; increase loss from continuing operations and net loss by $\$ 40,024$; reduce current assets and liabilities by $\$ 1,385,404$ and $\$ 1,122,051$, respectively; and reduce total assets and total liabilities and stockholders deficit by \$1,439,432.

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 2. Restatement of Financial Statements (continued)

The effect of the abovementioned restatement on the financial statements for the period from January 1, 2002 through March 1, 2002 was to decrease revenue and operating expenses by $\$ 2,931,639$ and $\$ 2,942,875$, respectively; decrease loss from continuing operations and increase net income by $\$ 11,236$; reduce current assets and liabilities by $\$ 1,461,339$ and $\$ 1,209,747$, respectively; and reduce total assets and total liabilities and stockholders equity by $\$ 1,515,892$.

## 3. Long-Term Debt

A summary of the Company s long-term debt is as follows:

|  | $\begin{gathered} \text { March } 1 \\ 2002 \end{gathered}$ | $\begin{gathered} \text { December } 31 \\ 2001 \end{gathered}$ |
| :---: | :---: | :---: |
| Revolving credit notes from bank | \$ | \$ 9,533,333 |
| 8.5\% demand note payable to majority stockholder |  | 315,000 |
|  |  | 9,848,333 |
| Less current maturities |  | $(9,848,333)$ |
|  | \$ | \$ |

At December 31, 2001, the Company had a lending arrangement with a bank represented by two revolving credit notes totaling $\$ 9,533,333$. The first revolving credit note (the Primary Revolver ) totaled $\$ 7,533,333$ and was secured by the personal guaranty of the Company s majority stockholder. The second revolving credit note (the Secondary Revolver ) totaled $\$ 2,000,000$. The Company paid all obligations related to the revolving credit notes on March 1, 2002.

On March 1, 2002, the Company paid its obligation related to the demand note and the interest outstanding to its majority stockholder. During the period from January 1, 2002 through March 1, 2002 and the year ended December 31, 2001, interest expense related to this note totaled approximately $\$ 4,500$ and $\$ 12,000$, respectively.

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Concurrent with the purchase of all outstanding stock of the Company by Providence, the Company became a co-borrower with Providence for an $\$ 8,000,000$ line of credit facility with Heller Healthcare Finance, Inc. Substantially all the assets of the Company collateralize this line of credit.

## 4. Goodwill and Other Intangible Assets

## Adoption of Statement 142

In June 2001, the Financial Accounting Standards Board issued SFAS No. 141, Business Combinations, and No. 142, Goodwill and Other Intangible Assets, effective for years beginning after December 15, 2001. Under the new rules, goodwill and intangible assets deemed to have indefinite lives are no longer amortized but are subject to annual impairment tests in accordance with the Statement. Other intangible assets will continue to be amortized over their estimated useful lives.

The Company adopted these new rules on accounting for goodwill and other intangible assets on January 1, 2002. Before December 31, 2002, the Company will complete the first of the required impairment tests of goodwill and indefinite-lived assets as of January 1, 2002.

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 4. Goodwill and Other Intangible Assets (continued)

The following information provides net loss information for the year ended December 31, 2001, adjusted to exclude amortization expense recognized in the period related to goodwill.

| Reported net loss | $\$(4,843,164)$ |
| :--- | :---: |
| Add back: Goodwill amortization | 204,892 |
| Adjusted net loss | $\$(4,638,272)$ |

## 5. Operating Leases

The Company leases office space in the locations where it provides services under operating leases, which generally have a primary term of three years and an option to renew for additional periods.

Future minimum payments under noncancelable operating leases with initial terms of one year or more consisted of the following as of March 1 , 2002:

| 2002 | $\$ 1,088,841$ |
| :--- | ---: |
| 2003 | 499,368 |
| 2004 | 340,054 |
| 2005 | 113,634 |
| Thereafter | - |
|  | $\$ 2,041,897$ |

Rent expense related to operating leases was approximately $\$ 378,000$ for the period from January 1, 2002 through March 1, 2002 and $\$ 2,105,000$ for the year ended December 31, 2001.

## 6. Discontinued Operations

The condensed components of net assets of discontinued operations of the school and residential treatment center operations included in the consolidated balance sheet at December 31, 2001 were as follows:

| Accounts receivable | $\$ 1,824,234$ |
| :--- | ---: |
| Other current assets | 73,293 |
| Accounts payable | $(50,000)$ |
| Accrued expenses | $(158,032)$ |
| Accrued salaries, wages, and benefits | $(122,420)$ |
| Net current assets of discontinued operations | $1,567,075$ |
| Deposits | 21,944 |
| Property, plant, and equipment, net | 310,981 |
| Goodwill, net | 815,398 |
| Net noncurrent assets of discontinued operations | $-1,148,323$ |
| Net assets | $\mathbf{2}$ |
|  | $\$ 2,715,398$ |

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 6. Discontinued Operations (continued)

Net revenues for the schools and residential treatment center operations were $\$ 1,771,171$ for the period from January 1, 2002 through March 1, 2002 and $\$ 10,285,163$ for the year ended December 31, 2001. Pre-tax income for the schools and residential treatment centers for the period from January 1, 2002 through March 1, 2002 and the year ended December 31, 2001 was $\$ 271,170$ and $\$ 1,409,228$, respectively.

On April 26, 2000, the Company s board of directors approved a plan to dispose of the operations of Recips, to Qualifacts, Inc., a related party. In connection with this decision, the Company executed a Master Software License and Services Agreement (the Agreement ) with Qualifacts, Inc. which, among other things, a) assigns Qualifacts, Inc. the exclusive right to purchase the software at a value to be determined, b) allows the Company to license and continue to use the software in its operations, c) allows the Company to take advantage of any software upgrades implemented by Qualifacts, Inc., and d) provides the Company with on-going maintenance and support as it relates to the software. The term of the Agreement is three years, and the monthly cost to the Company is $\$ 40,000$. The Company paid fees under the Agreement totaling $\$ 320,000$ during the year ended December 31, 2001 and $\$ 80,000$ during the period from January 1, 2002 through March 1, 2002.

On September 1, 2001, the Company finalized the sale of the operations of Recips, which resulted in the sale of all of Recips assets related to its internally developed proprietary clinical information and data collection software to Qualifacts, Inc. The Company recorded a loss from the disposal of these operations of $\$ 882,992$. This loss was determined based on the purchase price less the net value of the related computer equipment and capitalized software development costs, and net goodwill of $\$ 710,050$ that had been previously allocated to this operation. Net revenues and net loss for Recips were $\$-0$ - and $\$ 399,277$, respectively, for the year ended December 31, 2001. The operations of Recips have been presented as discontinued in the accompanying consolidated financial statements.

## 7. Stockholders Equity (Deficit)

As of December 31, 2001, the Company s majority stockholder owned no shares of Common Stock and $6,034,370$ of the $6,615,320$ shares of Preferred Stock issued and outstanding which, in the aggregate, represented $52 \%$ of the outstanding shares of capital stock of the Company at December 31, 2001.

Each share of Preferred Stock is entitled to be converted into one share of fully paid and nonassessable Common Stock at a conversion price of $\$ 1.127$ per share, as adjusted for future issuances of Common Stock and stock dividends. Each share of Preferred Stock is entitled to vote equally (one vote each) with each share of the Company s Common Stock at any annual or special meeting of stockholders. Also, an affirmative vote of a majority of the shares of Preferred Stock is required for the Company to, among other things, a) effect any consolidation or merger of the Company, b) sell, lease, or exchange assets with a value greater than $\$ 500,000, \mathrm{c}$ ) affect a mortgage, pledge, or lien on any asset securing indebtedness greater than $\$ 500,000, \mathrm{~d}$ ) issue a guarantee for the indebtedness of any other person or entity in excess of $\$ 500,000$, e) pay dividends or acquire for value any shares of capital stock, $f$ ) discontinue or change its business, and $g$ ) enter into agreements which obligate the Company (either in one expenditure or over time) in excess of $\$ 500,000$.

The holders of Preferred Stock have no preference with respect to dividends and are entitled to receive dividends (if all approvals are obtained) if and when dividends are paid on the Common Stock. The holders are also entitled to a liquidation preference of $\$ 1.127$ per share under certain circumstances.

## 8. Stock Option Plan

The Stock Option Plan was approved on January 14, 1999 by the Board of Directors and authorized the issuance of up to 600,000 options to purchase shares of Common Stock of the Company to various key

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 8. Stock Option Plan (continued)

employees and members of the Company s Board of Directors. Under the terms of the Stock Option Plan, options a) were granted at no less than management $s$ estimate of the fair market value of the Common Stock on the date of the grant, $b$ ) were subject to anti-dilution adjustments, c) expired the earlier of 10 years after the date of grant or 60 days after the employee $s$ termination date, and d) became immediately exercisable in the event of a change of control (defined as the execution of a definitive agreement providing for the acquisition by a third party of (i) more than $80 \%$ of the outstanding capital stock of the Company entitled to vote or (ii) all or substantially all of the assets of the Company).

During 2001 and 2002, the Company did not grant any options. One-third of the options granted in 1999 and one-fourth of the options granted in 2000 become exercisable each anniversary date from the date of the grant on a cumulative basis; such options expire ten years from the date of the grant.

The following table summarizes the transactions of the Company s stock option plan for the year ended December 31, 2001 and for the period from January 1, 2002 through March 1, 2002:

Outstanding at January 1, 2001
317,106
Granted
Exercised
Forfeited or canceled

Outstanding at December 31, 2001
317,106
Granted
Exercised
Forfeited or canceled
$(317,106)$

Outstanding at March 1, 2002

Of the options outstanding at December 31, 2001, 272,939 were exercisable, and the outstanding options had a weighted-average remaining contractual life of 7.6 years. All employee options outstanding as of December 31, 2001 had an exercise price of $\$ 1.00$ per share.

As required by SFAS No. 123, Accounting for Stock-Based Compensation, the Company has determined the pro forma information as if the Company had accounted for stock options granted under the fair value method of SFAS No. 123.

Had the fair value of the options granted been recognized as compensation expense on a straight-line basis over the vesting period of the grant, the Company s net loss would not have materially differed from the reported net income (loss).

On March 1, 2002, the Company terminated the 1999 Non-Qualified Stock Option Plan (the Stock Option Plan ) when all outstanding shares of the Company were purchased by Providence (see Note 1).

## 9. Income Taxes

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. The Company s deferred tax assets at March 1, 2002 and December 31, 2001 totaled approximately \$-0- and

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 9. Income Taxes (continued)

$\$ 1,675,517$, respectively, and primarily consisted of net operating loss carryforwards and allowance for doubtful accounts, net of the valuation allowance.

The income tax expense for the year ended December 31, 2001 results primarily from the recording of a valuation allowance related to the Company s deferred tax assets due to a change in the evaluation of the likelihood of the utilization of these deferred tax assets in the future in accordance with SFAS No. 109.

The primary differences in the reported income tax expense and the amount of income tax expense that would result from applying the federal statutory tax rates result from state income taxes, certain non-deductible expenses, and changes in the valuation allowance.

At March 1, 2002, the Company had net operating loss carryforwards of approximately $\$ 3,433,000$ to reduce future federal income taxes. The net operating loss carryforwards begin to expire in 2012.

## 10. Profit Sharing and 401(k) Plan

The Company has a profit sharing plan which covers substantially all employees and is administered by an independent trustee. Contributions made by the Company are at the discretion of the Board of Directors up to a maximum of $15 \%$ of salaries of the covered employees. The effects of market fluctuations and earnings on fund assets are allocated to participants accounts. The vested portion of a participant s account is available to the participant upon retirement for use as a pension or at an earlier termination date in accordance with the provisions of the Employee Retirement Income Security Act of 1974 ( ERISA ). The Company did not make a contribution to the profit sharing plan during 2002 or 2001.

The profit sharing plan also contains a Section $401(\mathrm{k})$ component. The $401(\mathrm{k})$ component covers substantially all employees over age 21 who meet a one-year minimum service requirement. The $401(\mathrm{k})$ component was adopted for the purpose of supplementing employees retirement, death, and disability benefits. The Company may contribute to the $401(\mathrm{k})$ component through an employer matching account, but is under no obligation to do so. An employee becomes vested in his/her employer matching account over a six-year period. The Company did not make a contribution to the $401(\mathrm{k})$ component during 2002 or 2001.
11. Camelot Community Care, Inc.

In response to requests from certain of the Company s governmental-agency payers, as well as to improve the Company s ability to increase census and bid on business opportunities offered by certain of its governmental-agency payers, Camelot Community Care, Inc. ( Camelot Community ) was formed. Camelot Community is incorporated in Florida, is licensed to do business in Florida, Illinois, Indiana, and Michigan, and has obtained a 501 (c)(3) exemption from the Internal Revenue Service. The majority of the Board of Directors of Camelot Community consists of executives of the Company or members appointed by the Company s Chief Executive Officer.

Effective July 1, 2000, Camelot Community became the contracting agency for the majority of the Company s business in Florida. All on-site personnel, with the exception of program directors and clerical support personnel, became employees of Camelot Community. The Company and its wholly owned subsidiary, Camelot Care Centers, Inc. (collectively referred to as the Manager ), entered into a management agreement whereby the Manager provided all administrative and management services, including state administrative

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## Camelot Care Corporation

## Notes to Consolidated Financial Statements (continued)

## 11. Camelot Community Care, Inc. (continued)

personnel, on-site program directors and clerical support, human resources, billing, accounting, and budgeting to Camelot Community. In return, the Manager charged a management fee based on a percentage of revenues of Camelot Community and passes through all direct costs incurred by the Manager on behalf of Camelot Community. Pursuant to the management agreement, direct costs which are passed through to Camelot Community, are marked up by a percentage as permitted by the management agreement. During 2001, the company billed management fees which included the management fee and marked up direct costs of $\$ 1,569,000$ and $\$ 2,329,000$, respectively. On May 24,2002 , the Company and Camelot Community agreed to a reduction of management fees and marked up direct costs of $\$ 2,872,000$. This reduction in the management fees was recorded in the accompanying 2001 statement of operations as a reduction of management fee revenue and deferred revenue. As a result, due from affiliates totaling $\$ 244,775$ at December 31, 2001 represents the remaining management fees due from Camelot Community. There were no deferred revenues at December 31, 2001.

On May 30, 2002, for the period beginning effective January 1, 2002, the Board of Directors of Camelot Community modified the management agreement, designating Providence as the provider of all administrative personnel, on-site program directors, and clerical support, human resources, billing, accounting, and budgeting services.

## 12. Commitments and Contingencies

The Company is involved in various claims and legal actions arising in the ordinary course of business. In the opinion of management, the ultimate disposition of these matters will not have a material adverse effect on the Company sfinancial position, results of operations, or liquidity.

The Company provided management services under a long-term management agreement and had certain relationships with an IRC Section 501(c)(3) tax exempt organization. While recent actions of certain tax authorities have challenged whether similar relationships by other organizations may violate the federal tax-exempt status of not-for-profit organizations, management is of the opinion that its relationship with this tax-exempt organization does not violate its tax-exempt status and any unfavorable outcomes would not have a material adverse effect on the Company s financial position, results of operations, or liquidity.

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## Financial Statements

## Cypress Management Services, Inc.

Year ended December 31, 2002

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## Report of Independent Auditors

Board of Directors

Cypress Management Services, Inc.

We have audited the accompanying balance sheet of Cypress Management Services, Inc. (the Company ), as of December 31, 2002, and the related statements of income, stockholder s equity, and cash flows for the year then ended. These financial statements are the responsibility of the Company s management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Cypress Management Services, Inc., at December 31, 2002, and the results of its operations and its cash flows for the year then ended, in conformity with accounting principles generally accepted in the United States.
/s/ Ernst \& Young LLP

Houston, Texas

April 16, 2003

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## Cypress Management Services, Inc.

## Balance Sheet

## December 31, 2002

| Assets |  |
| :---: | :---: |
| Current assets: |  |
| Cash | \$ 321,213 |
| Management fee receivable | 244,342 |
| Employee leasing receivable | 316,559 |
| Prepaid expenses and other current assets | 520 |
| Total current assets | 882,634 |
| Property and equipment, net | 18,635 |
| Other assets | 807 |
|  | - |
| Total assets | \$ 902,076 |
|  | - |
| Liabilities and stockholder s equity |  |
| Current liabilities: |  |
| Trade accounts payable | \$ 17,357 |
| Accrued expenses | 106,497 |
| Total current liabilities | 123,854 |
| Stockholder s equity: |  |
| Common stock, \$1.00 par value, 1,000 shares authorized, 100 issued, and outstanding | 100 |
| Retained earnings | 778,122 |
| Total stockholder s equity | 778,222 |
| Total liabilities and stockholder s equity | \$ 902,076 |

See accompanying notes.

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## Cypress Management Services, Inc.

## Statement of Income

## Year ended December 31, 2002

| Revenue: |  |
| :---: | :---: |
| Management fee revenues | \$ 979,984 |
| Other revenues | 9,450 |
|  |  |
| Total revenue | 989,434 |
| Payroll and related costs | 272,316 |
| Other operating expenses | 40,213 |
|  | - |
| Operating income | 676,905 |
| Other income (expense): |  |
| Interest income, net | 2,680 |
| Loss on sale of equipment to stockholder | $(10,010)$ |
|  | $(7,330)$ |
|  |  |
| Net income | \$ 669,575 |

See accompanying notes.

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## Cypress Management Services, Inc.

## Statement of Stockholder s Equity

|  | Number of <br> Shares | Common <br> Stock |  | Retained <br> Earnings | Total Stockholder s <br> Equity |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Balance at December 31, 2001 | 100 | \$ | 100 | \$ 497,862 |  | 497,962 |
| Distributions to stockholder |  |  |  | $(389,315)$ |  | $(389,315)$ |
| Net income |  |  |  | 669,575 |  | 669,575 |
| Balance at December 31, 2002 | 100 | \$ | 100 | \$ 778,122 |  | 778,222 |

See accompanying notes.

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## Cypress Management Services, Inc.

## Statement of Cash Flows

## Year ended December 31, 2002

| Operating activities |  |
| :---: | :---: |
| Net income | \$ 669,575 |
| Adjustments to reconcile net income to net cash provided by operating activities |  |
| Depreciation | 9,241 |
| Loss on sale of equipment to stockholder | 10,010 |
| Changes in operating assets and liabilities: |  |
| Management fee receivable | $(105,161)$ |
| Employee leasing receivable | 1,998 |
| Prepaid and other assets | 40,833 |
| Accounts payable and accrued expenses | 24,743 |
| Other liabilities | $(45,371)$ |
|  |  |
| Net cash provided by operating activities | 605,868 |
| Financing activity |  |
| Distributions paid to stockholder | $(376,165)$ |
|  | - |
| Net increase in cash | 229,703 |
| Cash at beginning of year | 91,510 |
| Cash at end of year | \$ 321,213 |
|  |  |
| Non-cash activities |  |
| Non-cash distributions to stockholder | \$ 13,150 |

See accompanying notes.

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## Cypress Management Services, Inc.

## Notes to Financial Statements

December 31, 2002

## 1. Summary of Significant Accounting Policies

## Description of Business

Cypress Management Services, Inc. (the Company ), provides management services to a health care enterprise in the State of Florida.

Intervention Services, Inc. ( ISI ), is a private not-for-profit organization incorporated in the State of Florida. ISI is a social service organization which provides homestead service, foster care services, and a temporary shelter in central Florida. ISI has been organized as an Internal Revenue Code ( IRC ) Section 501(c)(3) tax exempt organization for the advancement of charitable, educational, rehabilitative, health services and any other activities directed to individuals. The activities of the corporation include aid to the handicapped, foster care services, shelter services, mental health care, services for the aged, and activities to combat juvenile delinquency.

The Company provides management services and employee leasing to ISI pursuant to a 5 -year management agreement. The agreement is cancelable by ISI for cause at any time and upon 60-day notice without cause.

## Concentration of Credit Risk

Contracts with not-for-profit recipients of governmental agencies accounted for $100 \%$ of the Company s revenue.

## Fair Value of Financial Instruments

The carrying amounts of cash, accounts receivable, and accounts payable approximate their fair value because of the relatively short-term maturity of these instruments.

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## Property and Equipment

Property and equipment are stated at cost. Depreciation is provided using the straight-line method over the estimated useful lives of the assets. Maintenance and repairs are charged to expense as incurred, and renewals and improvements are capitalized. Upon the disposition of any asset, its accumulated depreciation is deducted from the original cost, and any gain or loss is reflected in current earnings.

## Income Taxes

The Company operates under Sub-Chapter $S$ of the IRC, and consequently, it is not subject to federal income tax. The stockholder reflects the Company s income or loss in his income tax returns.

## Impairment of Long-Lived Assets

Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset or group of assets may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to future undiscounted net cash flows expected to be generated by the asset. If such assets are considered to be impaired, the impairment to be recognized is measured by the amount by which the carrying amount of the assets exceeds the fair value of the assets.

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## Cypress Management Services, Inc.

## Notes to Financial Statements (continued)

## 1. Summary of Significant Accounting Policies (continued)

## Revenue Recognition

The Company maintains a management agreement with ISI. Pursuant to this agreement, the Company is responsible for the day-to-day management and operations of ISI. The Company recognizes management fee revenues based on a percentage of ISI s monthly revenues. The Company s management fee with ISI is limited to a maximum fee of $\$ 900,000$ per year based on ISI s fiscal year-end, which is June 30 . If the maximum fee is reached, the Company is required to continue providing management services through ISI sfiscal year end.

## Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates.

## Recently Issued Accounting Standards

In January 2003, the Financial Accounting Standards Board issued Interpretation No. 46, Consolidation of Variable Interest Entities ( Interpretation No. 46 ). Many variable interest entities have commonly been referred to as special-purpose entities or off-balance sheet structures, but this guidance applies to a larger population of entities. In general, a variable interest entity is a corporation, partnership, trust, or any other legal structure used for business purposes that either (a) does not have equity investors with voting rights or (b) has equity investors that do not provide sufficient financial resources for the entity to support its activities. Management believes Interpretation No. 46 does not apply to the Company s relationships with certain not-for-profit organizations.

## 2. Property and Equipment

Property and equipment consisted of the following:

|  | Useful Life |  |
| :---: | :---: | :---: |
| Furniture and equipment | 7 years | \$ 32,997 |
| Computer equipment | 5 years | 12,538 |
|  |  | 45,535 |
| Less accumulated depreciation |  | $(26,900)$ |
|  |  | \$ 18,635 |

## 3. Related Party Transactions

The Company provides services a certain not-for-profit affiliate. The Company provided $\$ 49,840$ in employee services to this entity. Additionally, certain non-business related expenses are paid by the Company on behalf of the stockholder. The payment of these expenses, which totaled $\$ 375,992$ in 2002, are recorded as distributions to the stockholder.

## 4. Retirement Plan

The Company sponsors a $401(\mathrm{k})$ savings and retirement plan in which the Company participates. It is open to all employees who have attained the age of 21 and who have completed one full year of service. Each

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## Cypress Management Services, Inc.

Notes to Financial Statements (continued)

## 4. Retirement Plan (continued)

employee may contribute a minimum of $1 \%$, up to a maximum of $10 \%$, of basic compensation. The Company matches employee contributions at a rate of $50 \%$. The Company s contributions to the plan were $\$ 17,392$ for 2002.

## 5. Commitments and Contingencies

The Company provides management services under a long-term management agreement and has a relationship with a certain IRC Section 501(c)(3) tax exempt organization. While recent actions of certain tax authorities have challenged whether similar relationships by other organizations may violate the federal tax exempt status of not-for-profit organizations, management is of the opinion that its relationships with ISI does not violate its tax exempt status and any unfavorable outcomes would not have a material adverse effect on the Company s financial position, results of operations, or liquidity.

## 6. Subsequent Events

On January 9, 2003, the Company was purchased by Providence Service Corporation. The purchase price was $\$ 5.0$ million.
$\qquad$

## PROSPECTUS

SunTrust Robinson Humphrey Jefferies \& Company, Inc. Avondale Partners

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## PART II

## INFORMATION NOT REQUIRED IN PROSPECTUS

## Item 13. Other Expenses of Issuance And Distribution.

The following table sets forth the estimated costs and expenses, other than underwriting discounts and commissions, to be paid by us in connection with the issuance and distribution of the shares of common stock being registered hereby.

| Securities and Exchange Commission registration fee | \$ 5,523 |
| :---: | :---: |
| NASD filing fee | \$ 6,000 |
| Nasdaq National Market listing fee | \$ 8,625 |
| Accounting fees and expenses | \$ 150,000 |
| Legal fees and expenses | \$ 250,000 |
| Printing and engraving expenses | \$ 150,000 |
| Blue Sky qualification fees and expenses | \$ 10,000 |
| Transfer agent and registrar fees and expenses | \$ 2,500 |
| Miscellaneous expenses | \$ 117,352 |
|  |  |
| Total | \$ 700,000 |

The selling stockholders are not bearing any of the expenses of this offering.

## Item 14. Indemnification of Directors and Officers

Section 145 of the Delaware General Corporation Law permits a corporation, under specified circumstances, to indemnify its directors, officers, employees or agents against expenses (including attorneys fees), judgments, fines and amounts paid in settlements actually and reasonably incurred by them in connection with any action, suit or proceeding brought by third parties by reason of the fact that they were or are directors, officers, employees or agents of the corporation, if such directors, officers, employees or agents acted in good faith and in a manner they reasonably believed to be in or not opposed to the best interests of the corporation and, with respect to any criminal action or proceeding, had no reason to believe their conduct was unlawful. In a derivative action, i.e., one by or in the right of the corporation, indemnification may be made only for expenses actually and reasonably incurred by directors, officers, employees or agents in connection with the defense or settlement of an action or suit, and only with respect to a matter as to which they shall have acted in good faith and in a manner they reasonably believed to be in or not opposed to the best interests of the corporation, except that no indemnification shall be made if such person shall have been adjudged liable to the corporation, unless and only to the extent that the court in which the action or suit was brought shall determine upon application that the defendant directors, officers, employees or agents are fairly and reasonably entitled to indemnity for such expenses despite such adjudication of liability.

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Section 102(b)(7) of the Delaware General Corporation Law provides that a certificate of incorporation may contain a provision eliminating or limiting the personal liability of a director to the corporation or its stockholders for monetary damages for breach of fiduciary duty as a director provided that such provision shall not eliminate or limit the liability of a director:
(1) for any breach of the director $s$ duty of loyalty to the corporation or its stockholders,
(2) for acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law,
(3) under Section 174 (relating to liability for unauthorized acquisitions or redemptions of, or dividends on, capital stock) of the Delaware General Corporation Law, or

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(4) for any transaction from which the director derived an improper personal benefit.

Our second amended and restated certificate of incorporation provides that we shall, to the fullest extent permitted by Delaware General Corporation Law, indemnify all persons whom we may indemnify under Delaware law and contains provisions permitted by Section 102(b)(7) of the Delaware General Corporation Law.

Our second amended and restated certificate of incorporation further provides that:
we are required to indemnify our directors and officers, subject to very limited exceptions;
we may indemnify other persons, subject to very limited exceptions; and
we are required to advance expenses, as incurred, to our directors and officers in connection with a legal proceeding, subject to very limited exceptions.

We obtained an insurance policy providing for indemnification of officers and directors and certain other persons against liabilities and expenses incurred by any of them in certain stated proceedings and conditions.

The indemnification provisions in our second amended and restated certificate of incorporation and amended and restated bylaws may be sufficiently broad to permit indemnification of our directors and officers for liabilities arising under the Securities Act.

## Item 15. Recent Sales of Unregistered Securities

During the past three years, we have issued and sold unregistered securities in the transactions described below.

1. On March 1, 2002, we issued a warrant to purchase 42,328 shares of common stock to Heller Healthcare Finance, Inc. at an exercise price of $\$ 4.725$ per share in connection with a financial arrangement with Heller Healthcare Finance, Inc. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, 41,672 shares of common stock were issued upon a cashless exercise of this warrant pursuant to the original terms of the warrant.
2. In connection with the acquisition of Camelot Care Corporation on March 1, 2002 and the transactions related thereto:

We issued a total of 357,147 shares of our common stock to the Camelot shareholders, valued at $\$ 0.875$ per share, as partial consideration for the acquisition on March 1, 2002;

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We issued a total of $\$ 3.5$ million of convertible promissory notes to the Camelot shareholders as partial consideration for the acquisition on March 1, 2002. The convertible promissory notes were due March 1, 2007 and accrued interest at a rate of $8.0 \%$ per annum. Any portion of the unpaid principal and interest was convertible into the number of shares of our common stock determined by dividing the principal amount being converted by $\$ 7.00$. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 305,187 shares of common stock were issued to the holders of our convertible promissory notes upon the conversion of $\$ 2.1$ million principal amount of such notes at a conversion rate of $\$ 7.00$ per share;

On March 1, 2002, we issued secured promissory notes to (i) Petra Mezzanine Fund, L.P. in the amount of $\$ 3.0$ million and (ii) Harbinger Mezzanine Partners, L.P. in the amount of $\$ 4.0$ million at an interest rate of $13.5 \%$ and with such secured promissory notes we issued (i)(a) a warrant to purchase 263,606 shares of common stock to Petra Mezzanine Fund, L.P.; and (b) a warrant to purchase 351,474 shares of common stock to Harbinger Mezzanine Partners, L.P. at an exercise price of $\$ 0.035$ per share; and (ii)(a) a warrant to purchase three shares of Series E preferred stock to Petra Mezzanine Fund, L.P. at an exercise price of $\$ 0.035$ per share; and (b) a warrant to purchase four shares of Series E preferred stock to Harbinger Mezzanine Partners, L.P. at an

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exercise price of $\$ 0.035$ per share. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, pursuant to an agreement to exchange the common stock warrants and Series E preferred stock warrants for shares of our common stock, Petra Mezzanine Fund, L.P. and Harbinger Mezzanine Partners, L.P. received 186,248 and 248,330 shares of our common stock, respectively.
3. On October 25, 2002, we issued 60,000 shares of common stock to Craig A. Norris in connection with services rendered, in exchange for the termination of options to purchase 60,000 shares previously granted to Mr. Norris for services rendered, which options were exercisable at a weighted average exercise price of $\$ 4.00$ per share. The shares granted were valued at $\$ 10.00$ per share, the fair market value per share on the date of the exchange.
4. On October 25, 2002, we issued 19,048 shares of common stock to Martin J. Favis in connection with services rendered, in exchange for the termination of options to purchase 19,048 shares previously granted to Mr. Favis for services rendered, which options were exercisable at a weighted average exercise price of $\$ 4.00$ per share. The shares granted were valued at $\$ 10.00$ per share, the fair market value per share on the date of the exchange.
5. On October 25,2002 , we issued 62,858 shares of common stock to Michael N. Deitch in connection with services rendered, in exchange for the termination of options to purchase 62,858 shares previously granted to Mr. Deitch for services rendered, which options were exercisable at a weighted average exercise price of $\$ 4.00$ per share. The shares granted were valued at $\$ 10.00$ per share, the fair market value per share on the date of the exchange.
6. In connection with our acquisition of Cypress Management Services, Inc. on January 9, 2003, and the transactions related thereto:

We issued 158,572 shares of common stock to Ira S. Ehrlich, valued at $\$ 10.00$ per share, in partial consideration for the acquisition;

We issued 6,429 shares of common stock to Daniel F. Dorrell, valued at $\$ 10.00$ per share, in partial consideration for the acquisition; and

We issued 6,429 shares of common stock to Saunders NCT Business Brokers, L.L.C., valued at $\$ 10.00$ per share, for services rendered in connection with the acquisition.
7. On January 9, 2003, we issued term notes in an aggregate principal amount of $\$ 2.7$ million to Healthcare Business Credit Corporation at an interest rate equal to the prime rate of interest in effect from time to time plus $2.5 \%$. Principal of these term notes are payable in 36 equal monthly installments. The maturity date of such term notes is January 1, 2006.
8. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 2,065,372 shares of our common stock were issued to the holders of our then outstanding shares of Class A common stock (a total of $2,065,372$ shares) upon our conversion of our Class A common stock and Class B common stock into one class of common stock pursuant to an amended and restated certificate of incorporation adopted by us on August 22, 2003.
9. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 1,318,682 shares of our common stock were issued to the holder of all of our outstanding shares of Series A preferred stock (a total of 3,750,000 shares) upon the holder s conversion of such preferred shares.
10. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 189,287 shares of our common stock were issued to the two holders of our outstanding shares of Series B preferred stock (a total of 662,500 shares) upon their
conversion of such preferred shares.
11. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 275,134 shares of our common stock were issued to the holder of all of our outstanding shares of Series D preferred stock (a total of 962,964 shares) upon the holder s conversion of such preferred shares.

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12. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 44,485 shares of our common stock were issued to the holders of our convertible promissory notes of dated March 25, 1999 upon the conversion of all $\$ 264,680$ principal amount of such notes at a conversion rate of $\$ 5.95$ per share.
13. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, an aggregate of 26,941 shares of our common stock were issued to two holders of warrants to purchase an aggregate of 106,152 shares of our common stock at prices ranging from $\$ 2.80$ to $\$ 4.73$ per share, pursuant to the holders cashless exercise of such warrants.
14. In August 2003, on or prior to the consummation of our initial public offering on August 22, 2003, we issued subordinated notes in the aggregate principal amount of $\$ 3.5$ million to Eos Partners SBIC, L.P. and Eos Partners SBIC II, L.P. in exchange for their consent to the initial public offering. The subordinated notes bore an interest rate of $4.0 \%$ per annum and were payable in five equal semi-annual principal payments beginning on June 30, 2004 and ending on June 30, 2006. Interest was payable in quarterly payments every March 31, June 30, September 30 and December 31. The subordinated notes were prepaid on January 27, 2004 in the aggregate principal amount of $\$ 3,500,000$ and accrued interest of $\$ 10,500$.
15. On December 31, 2003, in connection with our acquisition of Dockside Services, Inc., we issued two promissory subordinated notes, each in the principal amount of $\$ 500,000$, to stockholders of Dockside Services, Inc. in partial consideration for the acquisition. These subordinated notes are payable in ten equal quarterly principal payment installments beginning April 1, 2005 through their maturity date of July 1, 2007, and they bear interest at a rate of $6 \%$ per annum, payable quarterly commencing April 1, 2004 through July 1, 2007.
16. During the last three years we issued 390 shares of our common stock to employees and consultants upon exercise of options to purchase shares of our common stock granted pursuant to our 1997 stock option and incentive plan, at exercise prices ranging from $\$ 3.50$ to $\$ 7.00$ per share.

The sales and issuances of securities in the transactions described above, other than the issuances described in Item 16, were deemed to be exempt from registration under the Securities Act in reliance upon Section 4(2) of the Securities Act and/or Regulation D promulgated thereunder as transactions by an issuer not involving a public offering. he recipients of securities in each transaction represented their intentions to acquire the securities for investment only and not with a view to or for sale in connection with any distribution thereof and appropriate legends were affixed to the securities issued in such transactions. All recipients had adequate access, through their relationship with us, to information about us. No underwriters were employed in any of the above transactions. The issuances of securities listed above in Item 16 were deemed to be exempt from registration under the Securities Act by virtue of Rule 701 promulgated under Section 3(b) of the Securities Act, as transactions pursuant to benefits plans and contracts relating to compensation. All of the foregoing securities are deemed restricted securities for purposes of the Securities Act.

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## Item 16. Exhibits and Financial Statement Schedules.

(a) The following exhibits are filed herewith:

| Number | Exhibit Title |
| :---: | :---: |
| 1 | Form of Underwriting Agreement by and among The Providence Service Corporation and the selling stockholders and SunTrust Robinson Humphrey, Jefferies \& Company, Inc. and Avondale Partners, LLC. |
| 2.1(1) | Stock Exchange Agreement and Plan of Reorganization by and among The Providence Service Corporation, Parents and Children Together, Inc., Regina Murphy-Darling, Pamela Clark-Raines and Fletcher McCusker dated as of February 5, 1997. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |
| 2.2(1) | Amendment to the Stock Exchange Agreement and Plan of Reorganization, dated as of February 5, 1997, by and Among The Providence Service Corporation, Parents and Children Together, Inc., Regina Murphy-Darling, Pamela Clark-Raines and Fletcher McCusker dated as of November 25, 1997. |
| 2.3(1) | Stock Purchase Agreement by and between The Providence Service Corporation, Family Preservation Services, Inc. and Richard P. Little, Parker Nielsen and Karen Percy dated as of November 26, 1997. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |
| 2.4(1) | Settlement Agreement among The Providence Service Corporation, Richard P. Little, Parker Nielsen, Robert Nielsen and Karen Percy dated as of March 25, 1999. |
| 2.5(1) | Agreement and Plan of Merger by and among The Providence Service Corporation, Camelot Acquisition Corporation, Camelot Care Corporation, Inc., Steven I. Geringer, as Shareholders Representative, dated as of December 11, 2001, as amended. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |
| 2.6(1) | Stock Purchase Agreement by and among The Providence Service Corporation, Ira Ehrlich and Cypress Management Services, Inc., dated as of January 3, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |
| 3.1(1) | Second Amended and Restated Certificate of Incorporation of The Providence Service Corporation filed with the Delaware Secretary of State. |
| 3.2(1) | Amended and Restated Bylaws of The Providence Service Corporation. |
| 4(2) | Specimen of Common Stock Certificate. |
| 5 | Opinion of Blank Rome LLP. |
| 10.1(3) | Loan and Security Agreement by and among The Providence Service Corporation and Healthcare Business Credit Corporation dated as of January 9, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |
| 10.2(3) | Amended and Restated Loan and Security Agreement by and among The Providence Service Corporation and Healthcare Business Credit Corporation dated as of September 30, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.) |

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## Number

## Exhibit Title

| +10.3(1) | The Providence Service Corporation Stock Option and Incentive Plan, as amended. |
| :---: | :---: |
| +10.4(1) | 2003 Stock Option Plan. |
| +10.5(1) | Employment Agreement by and between The Providence Service Corporation and Fletcher Jay McCusker dated as of March 31, 2003. |
| +10.6(1) | Employment Agreement by and between The Providence Service Corporation and William Boyd Dover, dated as of March 31, 2003. |
| +10.7(1) | Employment Agreement by and between The Providence Service Corporation and Michael N. Deitch, dated as of March 31, 2003. |
| +10.8(1) | Employment Agreement by and between The Providence Service Corporation and Craig A. Norris, dated as of March 31, 2003. |
| +10.9(1) | Employment Agreement by and between The Providence Service Corporation and Martin James Favis, dated as of March 31, 2003. |
| +10.10(1) | Employment Agreement by and between The Providence Service Corporation and Mary J. Shea, dated as of March 31, 2003. |
| 10.11(2) | Second Amended and Restated Registration Rights Agreement by and among The Providence Service Corporation, Eos Partners SBIC, L.P., Eos Partners SBIC II, L.P., Petra Mezzanine Fund, L.P., Harbinger Mezzanine Partners, L.P., Geringer Family Trust u/a June 26, 1996, Lynn C. Chalache, Jane B. Terrell and Jill MacAlister, dated as of July 30, 2003. |
| 10.12(2) | Fee for Service and Risk-Based Subcontract Agreement Children Services Contract A0108 by and between Community Partnership of Southern Arizona and The Providence Service Corporation, dated as of August 22, 2001. |
| 10.13* | Fee for service and Risk-Based Subcontract Agreement Children Services Contract A0308 by and between Community Partnership of Southern Arizona and The Providence Service Corporation, effective as of July 1, 2003. |
| 21.1(1) | Subsidiaries of the Registrant. |
| 23.1 | Consent of Ernst \& Young LLP. |
| 23.2 | Consent of Blank Rome LLP (included in Exhibit 5). |
| 24* | Power of Attorney (included on signature page). |

+ Management contract or compensatory plan or arrangement.
* Previously filed.
(1) Incorporated by reference from an exhibit to the registrant s registration statement on Form S-1 (Registration No. 333-106286) filed with the Securities and Exchange Commission on June 19, 2003.
(2) Incorporated by reference from an exhibit to the registrant s registration statement on Form S-1, as amended (Registration No. 333-106286) filed with the Securities and Exchange Commission on July 31, 2003.
(3) Incorporated by reference from an exhibit to the registrant s quarterly report on Form 10-Q for the quarter ended September 30, 2003 filed with the Securities and Exchange Commission on November 12, 2003.


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## (b) Financial Statement Schedules

## Schedule II Valuation and Qualifying Accounts

## Providence Service Corporation

|  | Balance at beginning of period | Additions |  |  | Deductions |  | Balance at end of period |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Description |  | Charged to costs and expenses |  | Charged to other <br> accounts |  |  |  |  |
| Year ended December 31, 2003: |  |  |  |  |  |  |  |  |
| Allowance for doubtful accounts | \$ 79,978 | \$ | 48,116 | \$ | \$ | 59,436(1) |  | 68,658 |
| Valuation allowance | 3,071,000 |  |  |  |  | 2,788,169 |  | 282,831 |
| Total | \$ 3,150,978 | \$ | 48,116 | \$ |  | 2,847,605 |  | 351,489 |
| Six months ended December 31, 2002: |  |  |  |  |  |  |  |  |
| Allowance for doubtful accounts | \$ 142,399 | \$ | $(10,518)$ | \$ | \$ | 51,903(1) |  | 79,978 |
| Valuation allowance | 4,696,000 |  |  |  |  | ,625,000 |  | 3,071,000 |
| Total | \$ 4,838,399 | \$ | $(10,518)$ | \$ |  | ,676,903 |  | 3,150,978 |
| Year ended June 30, 2002: |  |  |  |  |  |  |  |  |
| Allowance for doubtful accounts | \$ 109,276 | \$ | 130,379 | \$ | \$ | 97,256(1) |  | 142,399 |
| Valuation allowance | 530,000 |  | 4,166,000 |  |  |  |  | 4,696,000 |
| Total | \$ 639,276 |  | 4,296,379 | \$ | \$ | 97,256 |  | 4,838,399 |
| Year ended June 30, 2001: |  |  |  |  |  |  |  |  |
| Allowance for doubtful accounts | \$ 8,326 | \$ | 173,080 | \$ | \$ | 72,130(1) |  | 109,276 |
| Valuation allowance | 843,300 |  |  |  |  | 313,300 |  | 530,000 |
| Total | \$ 851,626 |  | 173,080 | \$ |  | 385,430 |  | 639,276 |

Notes:
(1) Write-offs, net of recoveries.

All other schedules for which provision is made in the applicable accounting regulation of the Securities and Exchange Commission are not required under the related instructions or are inapplicable and therefore have been omitted.

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## Item 17. Undertakings.

Insofar as indemnification for liabilities arising under the Securities Act of 1933 may be permitted to directors, officers and controlling persons of the registrant pursuant to the foregoing provisions, or otherwise, the registrant has been advised that in the opinion of the Securities and Exchange Commission such indemnification is against public policy as expressed in the Securities Act and is, therefore, unenforceable. In the event that a claim for indemnification against such liabilities (other than the payment by the registrant of expenses incurred or paid by a director, officer or controlling person of the registrant in the successful defense of any action, suit or proceeding) is asserted by such director, officer or controlling person in connection with the securities being registered, the registrant will, unless in the opinion of its counsel the matter has been settled by controlling precedent, submit to a court of appropriate jurisdiction the question whether such indemnification by it is against public policy as expressed in the Securities Act and will be governed by the final adjudication of such issue.

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The undersigned registrant hereby undertakes that:
(1) For purposes of determining any liability under the Securities Act of 1933, the information omitted from the form of prospectus filed as part of this registration statement in reliance upon Rule 430A and contained in a form of prospectus filed by the registrant pursuant to Rule 424(b)(1) or (4) or 497 (h) under the Securities Act shall be deemed to be part of this registration statement as of the time it was declared effective.
(2) For the purpose of determining any liability under the Securities Act of 1933, each post-effective amendment that contains a form of prospectus shall be deemed to be a new registration statement relating to the securities offered therein, and the offering of such securities at the time shall be deemed to be the initial bona fide offering thereof.

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## SIGNATURES

Pursuant to the requirements of the Securities Act of 1933, the Registrant has duly caused this registration statement to be signed on its behalf by the undersigned, thereunto duly authorized, in the City of Milwaukee State of Wisconsin, on March 26, 2004.

The Providence Service Corporation
By: $\frac{\text { /s/ Fletcher Jay McCusker }}{\text { Fletcher Jay McCusker }}$

Chairman of the Board, Chief Executive Officer

Pursuant to the requirements of the Securities Act of 1933, this registration statement has been signed by the following persons in the capacities and on the dates indicated:

| Name | Title | Date |
| :---: | :---: | :---: |
| /s/ Fletcher Jay McCusker | Chairman of the Board; Chief Executive Officer (Principal Executive Officer) | March 26, 2004 |
| Fletcher Jay McCusker |  |  |
| * | Chief Financial Officer (Principal Financial and Accounting Officer) | March 26, 2004 |
| Michael N. Deitch |  |  |
| * | Director | March 26, 2004 |
| Mark L. First |  |  |
| * | Director | March 26, 2004 |
| Steven I. Geringer |  |  |
| * | Director | March 26, 2004 |
| Hunter Hurst, III |  |  |
| * | Director | March 26, 2004 |
| Kristi L. Meints |  |  |
| * | Director | March 26, 2004 |
| Richard Singleton |  |  |

*By:
/s/ Fletcher Jay McCusker

## Fletcher Jay McCusker

Attorney-in-Fact

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## EXHIBIT INDEX

## Number

## Exhibit Title

1
2.1(1) Stock Exchange Agreement and Plan of Reorganization by and among The Providence Service Corporation, Parents and Children Together, Inc., Regina Murphy-Darling, Pamela Clark-Raines and Fletcher McCusker dated as of February 5, 1997. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)
2.2(1) Amendment to the Stock Exchange Agreement and Plan of Reorganization, dated as of February 5, 1997, by and Among The Providence Service Corporation, Parents and Children Together, Inc., Regina Murphy-Darling, Pamela Clark-Raines and Fletcher McCusker dated as of November 25, 1997.
2.3(1) Stock Purchase Agreement by and between The Providence Service Corporation, Family Preservation Services, Inc. and Richard P. Little, Parker Nielsen and Karen Percy dated as of November 26, 1997. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)
2.4(1) Settlement Agreement among The Providence Service Corporation, Richard P. Little, Parker Nielsen, Robert Nielsen and Karen Percy dated as of March 25, 1999.
2.5(1) Agreement and Plan of Merger by and among The Providence Service Corporation, Camelot Acquisition Corporation, Camelot Care Corporation, Inc., Steven I. Geringer, as Shareholders Representative, dated as of December 11, 2001, as amended. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)
2.6(1) Stock Purchase Agreement by and among The Providence Service Corporation, Ira Ehrlich and Cypress Management Services, Inc., dated as of January 3, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)
Form of Underwriting Agreement by and among The Providence Service Corporation and the selling stockholders and SunTrust Robinson Humphrey, Jefferies \& Company, Inc. and Avondale Partners, LLC.
3.1(1) Second Amended and Restated Certificate of Incorporation of The Providence Service Corporation filed with the Delaware Secretary of State.
3.2(1) Amended and Restated Bylaws of The Providence Service Corporation.

4(2)
Specimen of Common Stock Certificate.
5
10.1(3)
10.2(3)

Opinion of Blank Rome LLP.
Loan and Security Agreement by and among The Providence Service Corporation and Healthcare Business Credit Corporation dated as of January 9, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)
Amended and Restated Loan and Security Agreement by and among The Providence Service Corporation and Healthcare Business Credit Corporation dated as of September 30, 2003. (Schedules and exhibits are omitted pursuant to Regulation S-K, Item 601(b)(2); The Providence Service Corporation agrees to furnish supplementally a copy of such Schedules and/or exhibits to the Securities and Exchange Commission upon request.)

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## Number

## Exhibit Title

| +10.3(1) | The Providence Service Corporation Stock Option and Incentive Plan, as amended. |
| :---: | :---: |
| +10.4(1) | 2003 Stock Option Plan. |
| +10.5(1) | Employment Agreement by and between The Providence Service Corporation and Fletcher Jay McCusker dated as of March 31, 2003. |
| +10.6(1) | Employment Agreement by and between The Providence Service Corporation and William Boyd Dover, dated as of March 31, 2003. |
| +10.7(1) | Employment Agreement by and between The Providence Service Corporation and Michael N. Deitch, dated as of March 31, 2003. |
| +10.8(1) | Employment Agreement by and between The Providence Service Corporation and Craig A. Norris, dated as of March 31, 2003. |
| +10.9(1) | Employment Agreement by and between The Providence Service Corporation and Martin James Favis, dated as of March 31, 2003. |
| +10.10(1) | Employment Agreement by and between The Providence Service Corporation and Mary J. Shea, dated as of March 31, 2003. |
| 10.11(2) | Second Amended and Restated Registration Rights Agreement by and among The Providence Service Corporation, Eos Partners SBIC, L.P., Eos Partners SBIC II, L.P., Petra Mezzanine Fund, L.P., Harbinger Mezzanine Partners, L.P., Geringer Family Trust u/a June 26, 1996, Lynn C. Chalache, Jane B. Terrell and Jill MacAlister, dated as of July 30, 2003. |
| 10.12(2) | Fee for Service and Risk-Based Subcontract Agreement Children Services Contract A0108 by and between Community Partnership of Southern Arizona and The Providence Service Corporation, dated as of August 22, 2001. |
| 10.13* | Fee for service and Risk-Based Subcontract Agreement Children Services Contract A0308 by and between Community Partnership of Southern Arizona and The Providence Service Corporation, effective as of July 1, 2003. |
| 21 (1) | Subsidiaries of the Registrant. |
| 23.1 | Consent of Ernst \& Young LLP. |
| 23.2 | Consent of Blank Rome LLP (included in exhibit 5). |
| 24* | Power of Attorney (included on signature page). |

+ Management contract or compensatory plan or arrangement.
* Previously filed.
(1) Incorporated by reference from an exhibit to the registrant $s$ registration statement on Form S-1 (Registration No. 333-106286) filed with the Securities and Exchange Commission on June 19, 2003.
(2) Incorporated by reference from an exhibit to the registrant s registration statement on Form S-1, as amended (Registration No. 333-106286) filed with the Securities and Exchange Commission on July 31, 2003.
(3) Incorporated by reference from an exhibit to the registrant s quarterly report on Form 10-Q for the quarter ended September 30, 2003 filed with the Securities and Exchange Commission on November 12, 2003.


[^0]:    General and administrative expense.

