### ASBURY AUTOMOTIVE GROUP INC

Form 10-K February 24, 2015 Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

30097

For the transition period from to Commission file number: 001-31262

#### ASBURY AUTOMOTIVE GROUP, INC.

(Exact name of Registrant as specified in its charter)

Delaware 01-0609375
(State or other jurisdiction of incorporation or organization) Identification No.)

2905 Premiere Parkway, NW, Suite 300

Duluth, Georgia

(Current address of principal executive offices) (Zip Code)

(770) 418-8200

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class Name of each exchange on which registered

Common Stock, par value \$.01 per share New York Stock Exchange

Securities registered pursuant to Section 12(g) of the Act:

None.

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes o No x

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes o No x

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

#### **Table of Contents**

Indicate by check mark whether the registrant has submitted electronically and posted on its Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No o

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. x

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company (as defined in Rule 12b-2 of the Act).

Large Accelerated Filer x Accelerated filer

Non-Accelerated Filer o Smaller reporting company o Indicate by check mark whether registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No x

Based on the closing price of the registrant's common stock as of June 30, 2014, the aggregate market value of the common stock held by non-affiliates of the registrant was \$2,059.2 million (based upon the assumption, solely for purposes of this computation, that all of the officers and directors of the registrant were affiliates of the registrant). Indicate the number of shares outstanding of each of the registrant's classes of common stock, as of the latest practicable date: The number of shares of common stock outstanding as of February 20, 2015 was 27,541,122. DOCUMENTS INCORPORATED BY REFERENCE

List hereunder the following documents if incorporated by reference and the Part of the Form 10-K into which the document is incorporated:

Portions of the registrant's definitive Proxy Statement for the 2015 Annual Meeting of Stockholders, to be filed within 120 days after the end of the registrant's fiscal year, are incorporated by reference into Part III, Items 10 through 14 of this Annual Report on Form 10-K.

## Table of Contents

ASBURY AUTOMOTIVE GROUP, INC. ANNUAL REPORT ON FORM 10-K FOR THE YEAR ENDED DECEMBER 31, 2014

DADEL		Page
PART I Item 1. Item 1A. Item 1B. Item 2. Item 3. Item 4.	Business Risk Factors Unresolved Staff Comments Properties Legal Proceedings Mine Safety Disclosures	2 12 25 25 26 26
Item 5. Item 6. Item 7. Item 7A. Item 8. Item 9. Item 9A. Item 9B.	Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities Selected Financial Data Management's Discussion and Analysis of Financial Condition and Results of Operations Quantitative and Qualitative Disclosures About Market Risk Financial Statements and Supplementary Data Changes in and Disagreements with Accountants on Accounting and Financial Disclosure Controls and Procedures Other Information	26 28 30 56 57 90 90
Item 10. Item 11. Item 12. Item 13. Item 14.	Directors and Executive Officers and Corporate Governance  Executive Compensation  Security Ownership of Certain Beneficial Owners and Management and Related Stockholder  Matters  Certain Relationships and Related Transactions, and Director Independence  Principal Accountant Fees and Services  PART IV	91 91 91 91 91 92
<u>Item 15.</u>	Exhibits, Financial Statement Schedules	<u>93</u>

#### **Table of Contents**

#### PART I.

Forward-Looking Information

Certain of the discussions and information included in this report may constitute "forward-looking statements" within the meaning of the federal securities laws. Forward-looking statements are statements that are not historical in nature and may include statements relating to our goals, plans and projections regarding industry and general economic trends, our expected financial position, results of operations or market position and our business strategy. Such statements can generally be identified by words such as "may," "target," "could," "would," "will," "should," "believe," "expec "anticipate," "plan," "intend," "foresee" and other similar words or phrases. Forward-looking statements may also relate to our expectations and assumptions with respect to, among other things:

our ability to execute our business strategy;

the seasonally adjusted annual rate ("SAAR") of new vehicle sales in the U.S.;

our ability to further improve our operating cash flows, and the availability of capital and liquidity;

our estimated future capital expenditures;

the duration of the economic recovery process and its impact on our revenues and expenses;

our parts and service revenue due to, among other things, improvements in manufacturing quality; the variable nature of significant components of our cost structure;

our ability to limit our exposure to regional economic downturns due to our geographic diversity and brand mix;

manufacturers' willingness to continue to use incentive programs to drive demand for their product offerings;

our ability to leverage our common systems, infrastructure and processes in a cost-efficient manner;

our capital allocation strategy, including acquisitions and divestitures, stock repurchases and capital expenditures;

the continued availability of financing, including floor plan financing for inventory;

the ability of consumers to secure vehicle financing, including at favorable rates;

the growth of mid-line import and luxury brands over the long-term;

our ability to mitigate any future negative trends in new vehicle sales; and

our ability to increase our net income as a result of the foregoing and other factors.

Forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause our actual future results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. Such factors include, but are not limited to:

our ability to execute our balanced automotive retailing and service business strategy;

changes in the mix, and total number, of vehicles we are able to sell;

•

changes in general economic and business conditions, including changes in consumer confidence levels, interest rates, consumer credit availability and employment levels;

changes in laws and regulations governing the operation of automobile franchises, including trade restrictions, consumer protections, accounting standards, taxation requirements and environmental laws;

•hanges in the price of oil and gasoline; •he timing and extent of any manufacturer recalls;

our ability to generate sufficient cash flows, maintain our liquidity and obtain any necessary additional funds for working capital, capital expenditures, acquisitions, stock repurchases, debt maturity payments and other corporate purposes, if necessary or desirable;

our continued ability to comply with applicable covenants in various of our financing and lease agreements, or to obtain waivers of these covenants as necessary;

our relationships with, and the reputation and financial health and viability of, the vehicle manufacturers whose brands we sell, and their ability to design, manufacture, deliver and market their vehicles successfully;

#### **Table of Contents**

significant disruptions in the production and delivery of vehicles and parts for any reason, including natural disasters, product recalls, work stoppages or other occurrences that are outside of our control;

adverse results from litigation or other similar proceedings involving us;

our relationships with, and the financial stability of, our lenders and lessors;

our ability to execute our initiatives and other strategies;

high levels of competition in our industry, which may create pricing and margin pressures on our products and services:

our ability to renew, and enter into new, framework and dealer agreements with vehicle manufacturers whose brands we sell, on terms acceptable to us;

our ability to attract and to retain key personnel;

our ability to leverage gains from our dealership portfolio; and

any disruptions in the financial markets, which may impact our ability to access capital.

Many of these factors are beyond our ability to control or predict, and their ultimate impact could be material. Moreover, the factors set forth under "Item 1A. Risk Factors" and "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations" below and other cautionary statements made in this report should be read and considered as forward-looking statements subject to such uncertainties. We urge you to carefully consider those factors.

Forward-looking statements speak only as of the date of this report. We expressly disclaim any obligation to update any forward-looking statement contained herein.

#### Additional Information

Our annual reports on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and any amendments to such reports filed pursuant to Section 13(a) or 15(d) of the Securities Exchange Act of 1934, are made available free of charge on our web site at http://www.asburyauto.com as soon as practical after such reports are filed with the Securities and Exchange Commission (the "Commission"). In addition, the proxy statement that will be delivered to our stockholders in connection with our 2014 Annual Meeting of Stockholders, when filed, will also be available on our web site, and at the URL stated in such proxy statement. We also make available on our web site copies of our certificate of incorporation, bylaws and other materials that outline our corporate governance policies and practices, including:

the respective charters of our audit committee, governance and nominating committee, compensation and human resources committee and risk management committee;

our criteria for independence of the members of our board of directors, audit committee, and compensation committee;

our Corporate Governance Guidelines; and

our Code of Business Conduct and Ethics for Directors, Officers and Employees.

We intend to provide any information required by Item 5.05 of Form 8-K (relating to amendments or waivers of our Code of Business Conduct and Ethics for Directors, Officers and Employees) by disclosure on our web site.

You may also obtain a printed copy of the foregoing materials by sending a written request to: Investor Relations Department, Asbury Automotive Group, Inc., 2905 Premiere Parkway, NW, Suite 300, Duluth, Georgia 30097. In addition, the Commission makes available on its web site, free of charge, reports, proxy and information statements and other information regarding issuers, such as us, that file electronically with the Commission. The Commission's web site is http://www.sec.gov. Unless otherwise specified, information contained on our web site, available by hyperlink from our web site or on the Commission's web site, is not incorporated into this report or other documents we file with, or furnish to, the Commission.

Except as the context otherwise requires, "we," "our," "us," "Asbury" and "the Company" refer to Asbury Automotive Group, Inc. and its subsidiaries.

### Item 1. Business

We are one of the largest automotive retailers in the United States, operating 104 franchises (83 dealership locations) as of December 31, 2014. We offer an extensive range of automotive products and services, including:

new and used vehicles;

#### **Table of Contents**

vehicle maintenance;

replacement parts and collision repair services;

new and used vehicle financing; and

aftermarket products such as insurance, warranty and service contracts.

Asbury Automotive Group, Inc. was incorporated in the State of Delaware on February 15, 2002, and our stock is listed on the New York Stock Exchange under the ticker symbol "ABG."

General Description of Our Operations

As of December 31, 2014, we operated dealerships in 18 metropolitan markets throughout the United States. We have developed our dealership portfolio through the acquisition of large, locally-branded dealership groups operating throughout the United States. We have complemented these large dealership group acquisitions with the purchase of numerous single point dealerships and smaller dealership groups in and surrounding our then-existing market areas. Our retail network is made of up dealerships operating primarily under eight locally-branded dealership groups. The following chart gives a detailed breakdown of our markets, brand names and franchises as of December 31, 2014:

Brand Names

Markets

Franchises

Brand Names	Markets	Franchises
Nalley Automotive Group	Atlanta, GA	Acura, Audi, Bentley, BMW, Ford, Honda, Hyundai, Infiniti(a), Kia, Lexus(a), Nissan, Toyota(a), Volkswagen
Courtesy Autogroup	Tampa, FL	Chrysler, Dodge, Honda, Hyundai, Infiniti, Jeep, Kia, Mercedes-Benz, Nissan, Toyota, smart, Sprinter
Coggin Automotive Group	Jacksonville, FL Orlando, FL Fort Pierce, FL	Honda(a), Nissan(a), Toyota, Chevrolet, Buick, GMC Ford, Honda(a), Hyundai, Lincoln Acura, BMW, Honda, Mercedes-Benz
Crown Automotive Company	Princeton, NJ Greensboro, NC Durham, NC Fayetteville, NC Richmond, VA Charlottesville, VA Greenville, SC	BMW, MINI Acura, BMW, Chrysler, Dodge, Honda, Jeep, Nissan, Volvo Honda Dodge, Ford Acura, BMW(a), MINI BMW Jaguar, Land Rover, Lexus, Nissan, Porsche, Toyota, Volvo
David McDavid Auto Group	Dallas/Fort Worth, TX Houston, TX Austin, TX	Acura, Ford, Honda(a), Lincoln Nissan Acura
North Point Auto Group	Little Rock, AR	BMW, Ford, Lincoln, Mazda, Nissan(a), Toyota, Volkswagen, Volvo
Gray-Daniels Auto Family	Jackson, MS	Chevrolet, Ford, Lincoln, Nissan(a), Toyota
Plaza Motor Company	St. Louis, MO	Audi, BMW, Infiniti, Jaguar, Land Rover, Lexus, Mercedes-Benz(a), Porsche, smart, Sprinter(a)

### (a) This market has two of these franchises

In addition, we own and operate three stand-alone used vehicle stores under the "Q auto" brand name in Florida. Our operations provide a diverse revenue base that we believe mitigates the impact of fluctuating new vehicle sales volumes and our broad geographic footprint, as well as diversification among manufacturers, decrease our exposure to regional economic downturns and manufacturer-specific risks such as warranty issues or production disruption. While new vehicle sales generate the majority of our revenue, used vehicle retail sales, parts and service and finance and insurance provide significantly

#### **Table of Contents**

higher profit margins, and therefore account for the majority of our profitability and have been historically more stable throughout economic cycles.

New Vehicle Sales

As of December 31, 2014, our dealerships represented a diverse portfolio of 29 American, European and Asian brands. Our new vehicle sales consist of the sale of new vehicles to individual retail customers ("new vehicle retail") and the sale of new vehicles to commercial customers ("fleet") (the terms "new vehicle retail" and "fleet" being together referred to as "new"). New vehicle revenue and new vehicle gross profit consist of revenue and gross profit from new vehicle retail and fleet sales. In 2014, we sold 95,564 new vehicles through our dealerships. We evaluate the results of our new vehicle sales based on unit volumes and gross profit per vehicle sold. Our new vehicle revenues represented 55% of our total revenues and 21% of our total gross profit for the year ended December 31, 2014.

Our new vehicle revenues include new vehicle sale and lease transactions arranged by our dealerships with third parties. We believe leases provide a number of benefits. As a result of fixed-period lease terms, customers who lease new vehicles have historically returned to our dealerships more frequently than customers who purchase new vehicles. In addition, because third-party lessors frequently give the leasing dealerships the first option to purchase vehicles returned by their customers at lease-end, leases typically provide us with an additional source of late-model vehicles for our used vehicle inventory. Generally, leased vehicles remain under manufacturer warranty for the term of the lease, which results in additional parts and services revenue, as authorized dealerships are typically relied upon to provide warranty repair service to the lessee throughout the lease term.

#### **Used Vehicle Sales**

We sell used vehicles at all of our dealership locations. Used vehicle sales include the sale of used vehicles to individual retail customers ("used retail") and the sale of used vehicles to other dealers at auction ("wholesale") (the terms "used retail" and "wholesale" being together referred to as "used"). In 2014, we sold 75,173 used retail vehicles through our dealerships. We evaluate the results of our used vehicle sales based on unit volumes and gross profit per vehicle sold. Our used retail vehicle business, which generally has higher gross margins than our new vehicle business, accounted for approximately 26% of our total revenues and 13% of our total gross profit for the year ended December 31, 2014. Wholesale sales represented 4% of our total revenues, but did not have a material impact on our total gross profit for the year ended December 31, 2014.

Gross profit from the sale of used vehicles depends primarily on the ability of our dealerships to obtain a high quality supply of used vehicles and the use of advanced technology to manage our inventory. Our new vehicle operations typically provide our used vehicle operations with a large supply of high quality trade-ins and off-lease vehicles, which we believe are good sources of attractive used vehicle inventory. We also purchase a significant portion of our used vehicle inventory at auctions restricted to new vehicle dealers (offering off-lease, rental and fleet vehicles) and "open" auctions that offer vehicles sold by other dealers and repossessed vehicles. We make every effort to sell our used vehicle inventory to retail customers, either through the dealership of origin or through another of our dealerships. Our used vehicle inventory is sold as wholesale if a vehicle is not sold at retail. The reconditioning of used vehicles also generates gross profit for our parts and service departments, which is recognized upon the sale of the used vehicle. Parts and Service

We provide vehicle maintenance and repair services in the markets of all of our franchised dealerships, primarily for the vehicle brands sold at those dealerships. In addition, we sell replacement parts and maintained 25 free-standing collision repair centers either on the premises of, or in close proximity to, our dealerships as of December 31, 2014. Our parts and service business accounted for approximately 11% of our total revenues and 43% of our total gross profit for the year ended December 31, 2014. Historically, parts and service revenues have been more stable than those from vehicle sales. Industry-wide, parts and service revenues have consistently increased over time primarily due to the increased cost of maintaining vehicles, the added technical complexity of vehicles and the increasing number of vehicles on the road.

The automotive parts and service industry tends to be highly fragmented, with franchised dealerships and independent repair shops competing for this business. We believe, however, that the increased use of advanced technology in vehicles is making it difficult for independent repair shops to compete effectively for our parts and service business. These independent repair shops may not be able to invest in the equipment and training necessary to perform major or

technical repairs, especially as such repairs relate to luxury and mid-line imports, which comprise a significant majority of our new vehicle retail sales. We believe our parts and service business is also well-positioned to benefit from the service work potentially generated through the sale of extended service contracts to customers who purchase new and used vehicles from us, as historically these customers have tended to have their vehicles serviced at the location where they purchase extended service contracts. Additionally, vehicle manufacturers generally require manufacturer warranty work to be performed only at franchised dealerships. As a result, unlike

#### **Table of Contents**

independent service stations or independent and superstore used car dealerships with service operations, our franchised dealerships are authorized to perform work covered by manufacturer warranties on increasingly technologically complex vehicles.

#### Finance and Insurance

We refer to the finance and insurance portion of our business as "F&I." Through our F&I business, we arrange, and receive commissions for, third-party financing of the sale or lease of new and used vehicles to customers, as well as offer a number of aftermarket products, as described below. We also generate F&I revenues from the receipt of certain marketing fees paid to us under agreements with preferred lenders. Our F&I business generated approximately 4% of our total revenues and 23% of our total gross profit for the year ended December 31, 2014.

The following is a brief description of our significant F&I product offerings:

Extended service contracts – covers certain repair work after the expiration of the manufacturer warranty; Guaranteed asset protection ("GAP") debt cancellation – covers the customer after a total loss for the difference between the value of the vehicle and the outstanding loan or lease obligation after insurance proceeds; Prepaid maintenance – covers certain routine maintenance work, such as (i) oil changes, (ii) cleaning and adjusting of brakes, (iii) multi-point vehicle inspections and (iv) tire rotations; and

Credit life and disability – covers the remaining amounts due on an auto loan or a lease in the event of death or disability.

We earn sales-based commissions from third-party lenders, including manufacturer captive finance subsidiaries, on substantially all of the financing that we arrange on behalf of our customers. We may be charged back ("chargebacks") for these commissions in the event a finance contract is canceled or repaid, typically within the first 90 days of such contract. We arranged customer financing on approximately 69% of the vehicles we sold during the year ended December 31, 2014. We do not retain any material liability for the credit risk associated with these purchase and lease transactions after the completion of the transactions.

Similarly, we may be required to refund a portion of our profit relating to the sale of service contracts, maintenance and insurance and other products in the event of early cancellation. We do not, however, bear any risk related to insurance payments, which are borne by third parties. We receive discounted pricing compared to smaller competitors in our local markets on many of the service contracts, maintenance and insurance products that we provide as a result of our size and sales volume. Historically, chargebacks on finance and service contracts, maintenance and insurance products have totaled between 9% and 14% of total F&I revenue.

We are party to a number of "preferred lender agreements." Under the terms of these preferred lender agreements, each lender has agreed to provide a marketing fee to us above the standard commission rate for each loan that our dealerships places with that lender. Furthermore, many of the service contracts and insurance products we sell result in underwriting profits and investment income for us based on portfolio performance. The underwriting profits and investment income, if any, represent the amount of funds available to pay future claims in excess of what is actually used to pay claims on the related policies. These payments are determined by the lenders based upon an agreed-upon earnings schedule.

### Recent Developments

On February 3, 2015, certain of our subsidiaries entered into an amended and restated master loan agreement (the "Restated Master Loan Agreement") with Wells Fargo. The Restated Master Loan Agreement provides for term loans to certain of the Company's subsidiaries that are borrowers under the Restated Master Loan Agreement (collectively, the "Borrowers") in an aggregate amount not to exceed \$100.0 million, subject to customary terms and conditions. The Borrowers under the Restated Master Loan Facility may borrow thereunder from time to time during the period beginning on February 3, 2015 until and including February 1, 2016 (the "Draw Termination Date"). As of February 3, 2015, there was \$17.1 million outstanding under the Restated Master Loan Facility.

**Business Strategy** 

Focus on Brand Mix, Strategic Markets and Diversification

We classify our new vehicle retail sales into the following categories: luxury, mid-line import, and mid-line domestic. We continue to believe that our diversified brand mix is well positioned for long-term growth in the United States, primarily based on the expectation of continued broadening of product offerings from our manufacturing partners and the continued delivery of high quality products and services to our customers.

#### **Table of Contents**

Our physical locations encompassed 18 different metropolitan markets at 83 locations in the following 10 states as of December 31, 2014: Arkansas, Florida, Georgia, Mississippi, Missouri, New Jersey, North Carolina, South Carolina, Texas and Virginia. We believe that our broad geographic coverage decreases our exposure to regional economic downturns. Additionally, we believe that our diversification among manufacturers decreases our exposure to manufacturer-specific risks such as recalls, warranty issues, product defects, negative publicity, production disruption and a manufacturer's inability to produce attractive high quality and desirable products.

The following table reflects (i) the number of franchises and (ii) the percent of new vehicle revenues represented by each class of franchise as of December 31, 2014:

Class/Franchise         Number of pacehises and pacehise			% of New	
December 31,014   Year Ended   Part   Par		Number of		es
Luxury	Class/Franchise	Franchises as of	for the	
Luxury         BMW         9         9         %           Accura         6         5           Mercedes-Benz         4         8           Infiniti         4         8           Lincoln         4         1           Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         1           Porsche         2         1           Land Rover         2         1           Bentley         1         8           Total Luxury         43         39         %           Mid-Line Import         4         1         1           Honda         11         18         %           Nissan         11         12         1           Toyota         7         12         2           Sprinter         3         *         *           Hyundai         3         2         1           MINI         2         1         *           Kia         2         1         *           Kia         2         1         *		December 31, 2014	Year Ended	
BMW         9         9         %           Acura         6         5           Mercedes-Benz         4         8           Infiniti         4         4           Lincoln         4         1           Lexus         4         1           Volvo         3         1           Audi         2         2           Jaguar         2         1           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         11         18         %           Mid-Line Import         11         18         %           Nissan         11         12         *           Toyota         7         12         *           Sprinter         3         *         *           Hyundai         3         2         *           MiNINI         2         1         *           smart         2         1         *           Volkswagen         2         1         * <t< td=""><td></td><td></td><td>December 31, 20</td><td>014</td></t<>			December 31, 20	014
Acura         6         5           Mercedes-Benz         4         8           Infiniti         4         4           Lincoln         4         1           Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         1           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         1         18         %           Missan         11         18         %           Nissan         11         12         1           Sprinter         3         *         *           Hyundai         3         2         1           Sprinter         3         *         *           Hyundai         3         2         1           Smart         2         1         *           Volkswagen         2         1         *           Kia         2         1         *	Luxury			
Mercedes-Benz         4         8           Infiniti         4         4           Lincoln         4         1           Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         1           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         3         *           Mid-Line Import         43         3         *           Honda         11         18         *           Nissan         11         12         *           Toyota         7         12         *           Sprinter         3         *         *           Hyundai         3         2         *           MINI         2         1         *           Wolkswagen         2         1         *           Kia         2         1         *           Mazda         1         *         *           Total Mid-Line Import         44         47	BMW	9	9	%
Infiniti         4         4           Lincoln         4         1           Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         1           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         11         18         %           Mid-Line Import         11         12         *           Nissan         11         12         *           Sprinter         3         *         *           Hyundai         3         2         1           Hyundai         3         2         1           Hyundai         3         2         1           MINI         2         1         *           Smart         2         1         *           Kia         2         1         *           Kia         2         1         *           Total Mid-Line Import         4         7 </td <td>Acura</td> <td>6</td> <td>5</td> <td></td>	Acura	6	5	
Lincoln         4         7           Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         *           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         11         18         %           Missan         11         18         %           Nissan         11         12         1           Sprinter         3         *         *           Hyundai         3         2         1           MINI         2         1         *           Sprinter         2         1         *           Wolkswagen         2         1         *           Kia         2         1         *           Volkswagen         4         47         %           Mid-Line Import         44         47         %           Mid-Line Domestic         2         1           Ford         6		4	8	
Lexus         4         7           Volvo         3         1           Audi         2         2           Jaguar         2         *           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         43         39         %           Mid-Line Import         11         18         %           Nissan         11         12         Total Mid-Line Import         3         *           Myundai         3         2         1         *           Sprinter         3         *         *           Hyundai         3         2         1           Syrinter         3         *         *           Hyundai         3         2         1           Kia         2         1         *           Volkswagen         2         1         *           Kia         2         1         *           Total Mid-Line Import         44         47         %           Mid-Line Import	Infiniti	4	4	
Volvo         3         1           Audi         2         2           Jaguar         2         *           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         43         39         %           Mid-Line Import         11         12         *           Nissan         11         12         *           Sprinter         3         *         *           Hyundai         3         2         *           Hyundai         3         2         *           MINI         2         1         *           Smart         2         1         *           Volkswagen         2         1         *           Kia         2         1         *           Mazda         1         *         *           Total Mid-Line Import         44         47         %           Mid-Line Domestic         2         2         *           Ford         6         7         % </td <td>Lincoln</td> <td>4</td> <td>1</td> <td></td>	Lincoln	4	1	
Audi         2         2           Jaguar         2         *           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         *         *           Honda         11         18         %           Nissan         11         12         *           Toyota         7         12         *           Sprinter         3         *         *           Hyundai         3         2         1           smart         2         1         *           Yolkswagen         2         1         *           Kia         2         1         *           Mozda         1         *         *           Total Mid-Line Import         44         47         %           Mid-Line Domestic         5         7         %           Ford         6         7         %           Dodge         3         3         3         *           Chevrolet         2         2         1	Lexus	4	7	
Jaguar         2         *           Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         *         *           Honda         11         18         %           Nissan         11         12         *           Toyota         7         12         *           Sprinter         3         *         *           Hyundai         3         2         1           Smart         2         1         *           Yolkswagen         2         1         *           Kia         2         1         *           Mazda         1         *         *           Total Mid-Line Import         44         47         %           Mid-Line Domestic         5         7         %           Ford         6         7         %           Dodge         3         3         3           Chevrolet         2         2         1           Line         1         1         *	Volvo	3	1	
Porsche         2         1           Land Rover         2         1           Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         *         *           Honda         11         18         %           Nissan         11         12         *           Toyota         7         12         *           Sprinter         3         *         *           Hyundai         3         2         *           MINI         2         1         *           smart         2         1         *           Volkswagen         2         1         *           Kia         2         1         *           Mazda         1         *         *           Total Mid-Line Import         44         47         %           Mid-Line Domestic         5         7         %           Dodge         3         3         3           Chevrolet         2         2         2           Chrysler         2         1         *           Jeep         2 <td< td=""><td>Audi</td><td>2</td><td>2</td><td></td></td<>	Audi	2	2	
Land Rover       2       1         Bentley       1       *         Total Luxury       43       39       %         Mid-Line Import       *         Honda       11       18       %         Nissan       11       12       *         Toyota       7       12       *         Sprinter       3       2       *         Hyundai       3       2       *         MINI       2       1       *         smart       2       1       *         Volkswagen       2       1       *         Kia       2       1       *         Mazda       1       *       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       5       7       %         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       1       *         Jeep       2       1       *         Buick       1       1       1       *	Jaguar	2	*	
Bentley         1         *           Total Luxury         43         39         %           Mid-Line Import         **         **           Honda         11         18         %           Nissan         11         12         **           Toyota         7         12         Sprinter         3         *           Sprinter         3         *         *         **	Porsche	2	1	
Total Luxury 43 39 % Mid-Line Import  Honda 11 18 % Nissan 111 12 Toyota 7 12 Sprinter 3	Land Rover	2	1	
Total Luxury       43       39       %         Mid-Line Import       11       18       %         Honda       11       12       %         Nissan       11       12       *         Toyota       7       12       *         Sprinter       3       *       *         Hyundai       3       2       *         MINI       2       1       *         smart       2       1       *         Volkswagen       2       1       *         Kia       2       1       *         Mazda       1       *       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       *         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       *         Total Mid-Line Domestic       17       14       %	Bentley	1	*	
Mid-Line Import       Honda       11       18       %         Nissan       11       12       *         Toyota       7       12       *       *         Sprinter       3       *       <		43	39	%
Honda       11       18       %         Nissan       11       12         Toyota       7       12         Sprinter       3       *         Hyundai       3       2         MINI       2       1         smart       2       1         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       5       7       %         Ford       6       7       %         Dodge       3       3       2         Chevrolet       2       2       2         Chrysler       2       *       1         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1         Total Mid-Line Domestic       17       14       %				
Toyota       7       12         Sprinter       3       *         Hyundai       3       2         MINI       2       1         smart       2       *         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       1       *         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1       *         Total Mid-Line Domestic       17       14       %		11	18	%
Sprinter       3       *         Hyundai       3       2         MINI       2       1         smart       2       *         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       *       1         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1       *         Total Mid-Line Domestic       17       14       %	Nissan	11	12	
Sprinter       3       *         Hyundai       3       2         MINI       2       1         smart       2       *         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       *       1         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1       *         Total Mid-Line Domestic       17       14       %	Toyota	7	12	
Hyundai       3       2         MINI       2       1         smart       2       *         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       1       1         Jeep       2       1       8         Buick       1       *       1         GMC       1       1       1         Total Mid-Line Domestic       17       14       %		3	*	
MINI       2       1         smart       2       *         Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       1       8         Jeep       2       1       8         Buick       1       *       6         GMC       1       1       1         Total Mid-Line Domestic       17       14       %		3	2	
Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *         Ford       6       7       %         Dodge       3       3         Chevrolet       2       2         Chrysler       2       1         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %		2	1	
Volkswagen       2       1         Kia       2       1         Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *         Ford       6       7       %         Dodge       3       3         Chevrolet       2       2         Chrysler       2       1         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	smart	2	*	
Mazda       1       *         Total Mid-Line Import       44       47       %         Mid-Line Domestic       *       *         Ford       6       7       %         Dodge       3       3       *         Chevrolet       2       2       *         Chrysler       2       *       *         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1         Total Mid-Line Domestic       17       14       %	Volkswagen	2	1	
Mid-Line Import       44       47       %         Mid-Line Domestic       5       7       %         Ford       6       7       %         Dodge       3       3       3         Chevrolet       2       2       2         Chrysler       2       1       *         Jeep       2       1       *         Buick       1       *       *         GMC       1       1       1         Total Mid-Line Domestic       17       14       %	Kia	2	1	
Mid-Line Domestic         Ford       6       7       %         Dodge       3       3         Chevrolet       2       2         Chrysler       2       *         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	Mazda	1	*	
Ford       6       7       %         Dodge       3       3       3       Chevrolet       2       2       2       Chrysler       2       1       *       3       3       3       *<	Total Mid-Line Import	44	47	%
Dodge       3       3         Chevrolet       2       2         Chrysler       2       *         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	Mid-Line Domestic			
Chevrolet       2       2         Chrysler       2       *         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	Ford	6	7	%
Chevrolet       2       2         Chrysler       2       *         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	Dodge	3	3	
Chrysler       2       *         Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %		2	2	
Jeep       2       1         Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %			*	
Buick       1       *         GMC       1       1         Total Mid-Line Domestic       17       14       %	· · · · · · · · · · · · · · · · · · ·	2	1	
Total Mid-Line Domestic 17 14 %		1	*	
		1	1	
	Total Mid-Line Domestic	17	14	%
	Total Franchises	104	100	%

% of New

\* Franchise accounted for less than 1% of new vehicle revenues for the year ended December 31, 2014 Maintain Disciplined Cost Structure and Emphasize Expense Control

#### **Table of Contents**

We continually focus on expense control at our dealerships. We are constantly evaluating our cost structure, and believe we are well positioned to manage our costs in the future by:

continuing to centralize our financial and information processing systems;

deploying information technology and best practices across our dealership network;

further capitalizing on our scale through negotiating contracts with certain of our vendors on a national basis; and

maintaining a performance-based compensation structure.

In order to mitigate the impact of significant fluctuations in vehicle sales, we tie management and employee compensation at various operational levels to performance through incentive-based pay systems based on various metrics. For example, a portion of management's stock-based compensation is typically based on various performance criteria relative to our peer group, including, profitability growth, productivity improvement and return on invested capital measures. We also compensate our general managers, department managers and sales and other dealership personnel with incentive pay, based on metrics such as dealership profitability, departmental profitability and individual performance, as appropriate.

Flexible and Prudent Capital Allocation

Our capital allocation decisions are primarily based on our desire to maintain sufficient liquidity and a prudent capital structure. We continuously evaluate our liquidity and capital resources based upon (i) our cash and cash equivalents on hand, (ii) the funds that we expect to generate through future operations, (iii) current and expected borrowing availability under our credit facilities and mortgage financings, (iv) amounts in our new vehicle floor plan notes payable offset accounts and (v) the potential impact of any contemplated or pending future capital deployments, including, but not limited to, financings, acquisitions, dispositions or other capital expenditures. As part of our balanced approach, we continuously evaluate capital deployment opportunities that we believe will maximize the value of our Company, including:

investing in our business and technology;

acquiring dealerships that meet our internal return threshold;

repurchasing shares of our common stock in the open market; and

purchasing properties currently under lease at various times.

We may at some time in the future return some portion of capital to our shareholders through the payment of dividends.

Focus on Higher Margin Products and Services

While new vehicle sales are critical to drawing customers to our dealerships, parts and service, used vehicle retail sales, and F&I generally provide significantly higher profit margins and account for the majority of our profitability. In order to maximize the growth of these higher margin businesses, we have discipline-specific executives at both the corporate and dealership levels who focus on increasing the penetration of current services and expanding the breadth of our offerings to customers.

Local Management of Dealership Operations

We believe that local management of dealership operations enables our retail network to provide market-specific responses to sales, customer service and inventory requirements. The general manager of each of our dealerships is responsible for the operations, personnel and financial performance of that dealership as well as other day-to-day operations. We believe our general managers' familiarity with their respective markets enables them to effectively run day-to-day operations, market to customers and recruit new employees. The general manager of each dealership is supported, in most cases, by a new vehicle sales manager, a used vehicle sales manager, an F&I manager, and a parts and service manager. Our dealership management teams typically have many years of experience in the automotive retail industry. This management structure is complemented by support from our market-based management teams

and the corporate office, which we refer to as the Dealership Support Center ("DSC"), through centralized technology and processes as well as financial oversight.

Centralized Administrative and Strategic Functions

#### **Table of Contents**

Our DSC management is responsible for our capital expenditure and operating strategy while the implementation of our operating strategy rests with our market-based management teams and each dealership management team based on the policies and procedures established by DSC management. DSC management and our market-based management teams continuously evaluate the financial and operating results of our dealerships, as well as each dealership's geographical location, and from time to time, make decisions to evaluate new technologies and/or processes to further refine our operational processes.

As part of our investment in our IT systems, we have deployed a common dealer management system ("DMS"). We believe a single DMS provides the foundation for future efficiencies and creates a more efficient retail operation.

We consolidate financial, accounting and operational data received from our dealerships through customized financial products. Our IT approach enables us to integrate and aggregate information from our dealerships. Through the combination of a common DMS and our corporate financial products, management has access to the financial, accounting and operational data throughout the organization.

#### Commitment to Customer Service

We are focused on providing a high level of customer service and have designed our dealerships' services to meet the needs of an increasingly sophisticated and demanding automotive consumer. We endeavor to establish relationships that we believe will result in both repeat business and additional business through customer referrals. Furthermore, we provide our dealership managers with appropriate incentives to employ efficient selling approaches, engage in extensive follow-up to develop long-term relationships with customers and extensively train our sales staff to meet customer needs.

We continually evaluate opportunities, and implement appropriate new technologies, to improve the buying experience for our customers, and believe that our ability to share best practices across our multi-jurisdictional platform gives us an advantage over independent dealerships. For example, we have implemented a common customer relations management tool in all of our dealerships to facilitate communications with customers before, during and after the sale. We continue to invest in technologies designed to improve our sales process and employee productivity, all with the goal of improving the customer experience.

In addition, our higher margin parts and service operations are an integral part of our overall approach to customer service, providing an opportunity to foster ongoing relationships and improve customer loyalty. We continue to train our technicians and service advisers on processes and technologies to both educate our customers on their service needs and alternatives and ensure that our customers continue to receive excellent service. We also evaluate and implement programs, such as our national tire program and our clear advantage windshield wiper program, to draw customers into our service lanes and enhance our customer retention.

#### Marketing

Consistent with our local management strategy, our advertising and marketing efforts are generally focused at the local market level, with the aim of building our business with a broad base of repeat, referral and new customers. Historically, we have spent the majority percentage of our advertising dollars on traditional media advertising such as television, radio or newspaper. However, we are experiencing a continued shift toward digital internet-based advertising, including lead generation created through search engine marketing, website optimization and third party websites. Recognizing the fact that customers are increasing their use of internet based interactive tools to make buying decisions, we continue to invest in the development of our e-commerce strategy by:

focusing on online brand development and website optimization;

performing research to better understand the online consumer and their decision to visit one site versus another; and

increasing marketing spend share on digital marketing.

We also use numerous review sites and social media channels to assist our marketing efforts and to make sure we are meeting the needs of our customers. We use common marketing materials for our brand names developed by professional advertising agencies. Our total advertising expense from continuing operations was \$34.0 million for the year ended December 31, 2014, which equaled an average of \$199 per retail vehicle sold. In addition, manufacturers' direct advertising spending in support of their brands has historically been a significant component of the total amount spent on new car advertising in the United States.

#### Competition

The automotive retail and service industry is highly competitive with respect to price, service, location and selection. Our competition includes:

#### **Table of Contents**

franchised automotive dealerships in our markets that sell the same or similar new and used vehicles;

privately negotiated sales of used vehicles;

other used vehicle retailers, including regional and national vehicle rental companies;

Internet-based used vehicle brokers that sell used vehicles to consumers;

service center and parts supply chain stores; and

independent service and repair shops.

For new vehicle sales, our dealerships compete with other franchised dealerships, primarily in their regions. We do not have any cost advantage in purchasing new vehicles from manufacturers. Instead, we rely on our advertising and merchandising, sales expertise, service reputation, strong local branding and location of our dealerships to assist in the sale of new vehicles. Our used vehicle operations compete with other franchised dealers, large used car retail consolidators, regional and national vehicle rental companies, independent used car dealers, Internet-based vehicle brokers and private parties for supply and resale of used vehicles.

We compete with other franchised dealers to perform warranty repairs and with other automobile dealers and franchised and independent service centers for non-warranty repair and routine maintenance business. We compete with other automobile dealers, service stores and auto parts retailers in our parts operations. We believe that the principal competitive factors in parts and service sales are our ability to use factory-approved replacement parts, our competitive prices, our familiarity with a manufacturer's brands and models, and the quality of our customer service. In arranging financing for our customers' vehicle purchases, we compete with a broad range of financial institutions. In addition, many financial institutions are now offering F&I products through the Internet, which has increased competition and may reduce our profits on certain of these items. We believe that the principal competitive factors in providing financing are convenience, interest rates and flexibility in contract length.

In addition, given our desire to hire experienced, talented and successful individuals, the market for qualified employees in the industry and in the regions in which we operate, particularly for general managers and sales and service personnel, is highly competitive. As a result, we also compete with franchised dealers and other large automotive retailers for talented personnel.

#### Seasonality

The automobile industry has historically been subject to seasonal variations in revenues. Demand for vehicles is generally lowest during the first quarter of each year and, accordingly, we expect our revenues and operating results generally to be lower in the first quarter. We typically experience higher sales of luxury vehicles, which have higher average selling prices and gross profit per vehicle retailed, in the fourth quarter. Revenue and operating results may be impacted significantly from quarter to quarter by changing economic conditions, vehicle manufacturer incentive programs, or adverse weather events.

Dealer and Framework Agreements

Each of our dealerships operates pursuant to a dealer agreement between the dealership and the manufacturer (or in some cases the distributor) of each brand of new vehicles sold and/or serviced at the dealership. A typical dealer agreement specifies the locations at which the dealer has the right and obligation to sell the manufacturer's vehicles and related parts and products and/or to perform certain approved services. Each dealer agreement also governs the use of the manufacturer's trademarks and service marks.

The allocation of new vehicles among dealerships is subject to the discretion of the manufacturer, and generally does not guarantee the dealership exclusivity within a given territory or otherwise. Most dealer agreements impose requirements on substantially all aspects of the dealer's operations. For example, most of our dealer agreements contain provisions and standards related to, among other things, the following:

inventories of new vehicles and manufacturer replacement parts;

maintenance of minimum net working capital requirements, and in some cases, minimum net worth requirements;

achievement of certain sales and customer satisfaction targets;

advertising and marketing practices;

# **Table of Contents** facilities and signs; products offered to customers; dealership management; personnel training; information systems; geographic market, including but not limited to requirements to meet sales and service targets within an assigned market area, geographic limitations on where the dealership may locate or advertise, and restrictions on the export of vehicles: and dealership monthly and annual financial reporting. In addition to requirements under dealer agreements, we are subject to provisions contained in supplemental agreements, framework agreements, dealer addenda and manufacturers' policies, collectively referred to as "framework agreements." Framework agreements impose requirements on us in addition to those described above. Such agreements also define other standards and limitations, including: company-wide performance criteria; capitalization requirements; dimitations on changes in our ownership or management; limitations on the number of a particular manufacturer's franchises owned by us; restrictions or prohibitions on our ability to pledge the stock of certain of our subsidiaries; and conditions for consent to proposed acquisitions, including sales and customer satisfaction criteria, as well as 4 imitations on the total local, regional and national market share percentage that would be represented by a particular manufacturer's franchises owned by us after giving effect to a proposed acquisition. Some dealer agreements and framework agreements grant the manufacturer the right to purchase its dealerships from us under certain circumstances, including upon the occurrence of an extraordinary corporate transaction without the manufacturer's prior consent or a material breach of the framework agreement. Some of our dealer agreements and framework agreements also give the manufacturer a right of first refusal if we propose to sell any dealership representing the manufacturer's brands to a third party. These agreements may also attempt to limit the protections available under applicable state laws and require us to resolve disputes through binding arbitration. Certain of our dealer agreements expire after a specified period of time, ranging from one year to eight years, while other of our agreements have a perpetual term. We expect that we will be able to renew expiring agreements in the ordinary course of business. However, typical dealer agreements give the manufacturer the right to terminate or the option of non-renewal of the dealer agreement under certain circumstances, including: insolvency or bankruptcy of the dealership;

failure to adequately operate the dealership or to maintain required capitalization levels;

impairment of the reputation or financial condition of the dealership;

change of control of the dealership without manufacturer approval (including certain material changes in the composition of our Board of Directors during a specified time period, the acquisition of 20% or more of our voting stock by another vehicle manufacturer or distributor, or the acquisition of 50% or more of our voting stock by a person, entity or group not affiliated with the vehicle manufacturer or distributor);

• certain extraordinary corporate transactions such as a merger or sale of all or substantially all of our assets;

failure to complete facility upgrades required by the manufacturer or agreed to by the dealer; or

material breach of other provisions of a dealer agreement.

While one or more of our dealer agreements may be terminated or not renewed due to a number of circumstances, it may be possible to negotiate a waiver of termination or non-renewal with the manufacturer. Notwithstanding that, however, no assurances can be provided that upon the termination or attempted termination, or nonrenewal of any agreement, we will be able to enter into new agreements, or waivers to any agreement, on acceptable terms, in a timely manner, or at all. Our loss of

#### **Table of Contents**

any one or more of our dealer agreements, whether as a result of termination, expiration or otherwise, could have a material adverse effect on our revenues and results of operations.

Applicable state laws generally provide that an automobile manufacturer may not terminate or refuse to renew a dealer agreement unless it has first provided the dealer with written notice setting forth "good cause" and stating the grounds for termination or non-renewal. Some state laws allow dealers to file protests or petitions or allow them to attempt to comply with the manufacturer's criteria within a notice period to avoid the termination or non-renewal. Our framework agreements with certain manufacturers contain provisions that, among other things, attempt to limit the protections available to dealers under these laws and, though unsuccessful to date, manufacturers' ongoing lobbying efforts may lead to the repeal or revision of these laws. If these laws are repealed in the states in which we operate, manufacturers may be able to terminate our franchises without providing advance notice, an opportunity to cure or a showing of good cause. Without the protection of these laws, it may also be more difficult for us to renew our dealer agreements upon expiration. Changes in laws that provide manufacturers the ability to terminate our dealer agreements could materially adversely affect our business, financial condition and results of operations. Furthermore, if a manufacturer seeks protection from creditors in bankruptcy, courts have held that the federal bankruptcy laws may supersede these laws, resulting in either the termination, non-renewal or rejection of franchises by such manufacturers, which, in turn, could materially adversely affect our business, financial condition and results of operations. Regulations

We operate in a highly regulated industry. Under various state laws each of our dealerships must obtain one or more licenses in order to establish, operate or relocate a dealership or operate an automotive repair service in such state. In addition, we are subject to numerous complex federal, state and local laws regulating the conduct of our business, including with respect to:

advertising;		
motor vehicle and retail installment sales practices;		
leasing;		
sales of finance, insurance and vehicle protection products;		
consumer credit;		
unfair and deceptive trade practices;		
consumer protection;		
consumer privacy;		
money laundering;		
environmental matters;		
and use and zoning;		
health and safety; and		
employment practices.		

We actively make efforts to assure we are in compliance with the laws and related regulations that affect our business. Environmental Matters

We are subject to a wide range of environmental laws and regulations, including those governing discharges into water, air emissions, storage of petroleum substances and chemicals, handling and disposal of solid and hazardous wastes, remediation of various types of contamination, and otherwise relating to health, safety and protection of the environment. For example and without creating an exhaustive list: as with automobile dealerships generally, and service and parts and collision repair center operations in particular, our business involves the generation, use, handling and disposal of hazardous or toxic substances and wastes and the use of above ground and underground storage tanks (ASTs and USTs). Operations involving the management of wastes and the use of ASTs and USTs are subject to requirements of the Resource Conservation and Recovery Act, analogous state statutes, and their implementing regulations. Pursuant to these laws, federal and state environmental agencies have established approved methods for handling, storing, treating, transporting and disposing of regulated substances and wastes with which we must comply. We also are subject to laws and regulations governing responses to any releases of contamination at or from our facilities or at facilities that receive our hazardous wastes for treatment or disposal. The Comprehensive Environmental Response, Compensation and Liability Act (CERCLA) and similar state statutes, can impose strict and joint and

#### **Table of Contents**

several liability for cleanup costs on those that are considered to have contributed to the release of a "hazardous substance." We also are subject to the Clean Water Act, analogous state statutes, and their implementing regulations which, among other things, prohibit discharges of pollutants into regulated waters without permits, require containment of potential discharges of oil or hazardous substances, and require preparation of spill contingency plans. Currently, we are not aware of any non-compliance with these or any other environmental requirements applicable to our operations, nor are we aware of any material remedial liabilities to which we are subject.

We have incurred, and will continue to incur, costs and capital expenditures in complying with these laws and regulations and to obtain and maintain all necessary environmental permits. We believe that our operations currently are being conducted in substantial compliance with all applicable environmental laws. From time to time we may experience incidents and encounter conditions that are not in compliance with environmental laws and regulations. We occasionally receive notices from environmental agencies of various potential violations of environmental laws or regulations. In such cases, we work with the agencies to address any issues and to implement appropriate corrective action when necessary. However, none of our dealerships has been subject to any material environmental liabilities in the past, nor do we know of any fact or condition that would result in any material environmental liabilities being incurred in the future. Based on presently known information and existing accrued environmental reserves, We do not expect environmental expenditures to have a material adverse effect on its business or financial condition. However, Our operations entail risks in these areas, and we could incur material costs or liabilities in the future. Employees

As of December 31, 2014, we employed approximately 8,300 people. We believe our relationship with our employees is favorable. Although only a small percentage of our employees are represented by a labor union, certain of our facilities are located in areas of high union concentration, and such facilities are susceptible to union-organizing activity. Although we have not experienced any strikes or walkouts at our operations, because of our dependence on vehicle manufacturers, we may be affected adversely by labor strikes, work slowdowns and walkouts at vehicle manufacturers' production facilities and transportation modes that are outside of our control. Insurance

Because of the vehicle inventory and the nature of the automotive retail business, automobile retail dealerships generally require significant levels of insurance covering a broad variety of risks. Our insurance program includes multiple umbrella policies with a total per occurrence and aggregate limit of \$102.0 million. We are self-insured for certain employee medical claims and maintain stop loss insurance for individual claims. We have large deductible insurance programs in place for workers compensation, property and general liability claims.

#### Item 1A. Risk Factors

In addition to the other information contained, referred to or incorporated by reference into this report, you should consider carefully the following factors when evaluating our business. Any of these risks, or the occurrence of any of the events described in these risk factors, could cause our actual future results, performance or achievements to be materially different from or could materially adversely affect our business, financial condition or results of operations. In addition, other risks or uncertainties not presently known to us or that we currently do not deem material could arise, any of which could also materially adversely affect us.

Future economic uncertainty, or a downturn in the automotive retail environment, could present challenges for our dealerships and could materially adversely affect our business and our ability to implement our strategy.

The automotive retail industry has shown continued and significant improvement in recent periods from the unprecedented challenging environment which began in 2008. Notwithstanding this, the timing and extent of a long-term industry and general economic recovery continues to be uncertain. Future economic conditions, including increased unemployment or underemployment levels, could materially adversely affect our business and results of operations. In addition, if consumer financing becomes more difficult or expensive to obtain, the new vehicle seasonally adjusted annual rate ("SAAR") could be negatively impacted, which in turn could further material

adversely impact our results of operations, our cash flows and ultimately our liquidity.

If we are unable to generate sufficient operating cash flows, we may not be able to execute our business strategy. We may also be required to enter into certain extraordinary transactions in order to generate additional cash, which may include, but not be limited to, selling certain of our dealerships or other assets or increasing borrowings under our existing, or any future, credit facilities. There can be no assurance that, if necessary, we will be able to enter into any such transactions in a timely manner or

#### **Table of Contents**

on reasonable terms, if at all. Furthermore, in the event we were required to sell dealership assets, the sale of any material portion of such assets could have a material adverse effect on our revenue and profitability. Our dealerships' profitability depends in large part upon customer demand for the particular vehicle lines they carry, and the availability to us of such popular vehicles.

The profitability of our dealerships depends in large part on customer demand for the vehicle lines they carry. Historically, we have generated most of our revenue through new vehicle sales. New vehicle sales also tend to lead to sales of higher-margin products and services such as finance and insurance products and parts and related service. As a result, our success is dependent upon our ability to obtain a desirable mix of popular new vehicles from manufacturers. More popular vehicles may often be difficult to obtain from manufacturers. Manufacturers generally allocate their vehicles among their franchised dealerships based on the sales history of each dealership, and in some instances on the level of capital expenditures associated with such dealerships. If our dealerships experience prolonged periods of sales declines or do not make adequate capital expenditures, those manufacturers may reduce their allotments of popular vehicles to our dealerships and, as a result, our new vehicle sales and profits may decline. Changes or declines in consumer demand, or delays in nonessential services, due to general economic conditions, changes in preferences, or otherwise, could materially adversely affect our revenues and results of operations.

Our business is heavily dependent on consumer demand and preferences, and our key partners' respective abilities to adapt to changes in consumer demand and preferences. Further, retail vehicle sales are cyclical and historically have experienced periodic downturns characterized by oversupply and weak demand. These cycles are often dependent on general economic conditions and consumer confidence, as well as levels of discretionary personal income, credit availability and interest rates. In addition, a general reduction in demand for new vehicles, or an oversupply of such vehicles, could result in a need for us to sell vehicles at a lower price, reducing our revenue per new vehicle sold and our new vehicle margins. In addition, in recent years fuel prices have been unstable and at some points reached historically high levels. Despite a recent decline in oil prices, gasoline prices could increase in the future, which could cause a reduction in automobile purchases and a shift in buying patterns from less fuel-efficient luxury or SUV models (which typically provide higher profit margins to automotive retailers) to smaller, more fuel-efficient and economical vehicles (which typically have lower profit margins). A shift in preferences by consumers to smaller, more economical vehicles due to pricing, fuel costs or otherwise may have a material adverse effect on our revenues and results of operations. In the recent past, we have also seen the price of used vehicles generally increase, creating an increased demand for new vehicles. A relative increase in new vehicle sales versus used vehicle sales could have an adverse effect on our results of operations as used vehicle sales have traditionally produced relatively higher profit margins than new vehicle sales for our business.

While a decline in vehicle purchases in some instances creates additional demand for parts and services due to the aging of, and increased wear and tear on existing vehicles, in difficult economic conditions, people often delay nonessential service and repairs on their vehicles. Delays on the service and repairs of vehicles due to a decline in economic conditions or otherwise could have a material adverse effect on the revenues and results of operations of our parts and service business, which has traditionally produced higher profit margins for our business relative to vehicle sales.

If our brand mix becomes significantly concentrated, and the manufacturer of one or more of those brands experiences any disruptions in its operations or a decrease in consumer demand for its vehicles, or otherwise develops a poor reputation, there could be a material adverse effect on our revenues, operational results or profitability. Although we have sought to limit our dependence on any one vehicle brand, there can be no assurance that our brand mix will be appropriate or sufficiently diverse to protect us from a significant decline in the desirability of vehicles manufactured by a particular manufacturer. At December 31, 2014, our new vehicle revenue brand mix consists of 47% from mid-line import brands, 39% from luxury brands, and 14% from domestic brands. For the year ended December 31, 2014, brands representing 5% or more of our revenues from new vehicle sales were as follows:

#### **Table of Contents**

	% of Total
Brand	New Vehicle
	Revenues
Honda	18 %
Nissan	12 %
Toyota	12 %
BMW	9 %
Mercedes-Benz	8 %
Ford	7 %
Lexus	7 %
Acura	5 %

If a manufacturer fails to produce desirable vehicles or develops a reputation for producing undesirable vehicles, and we own dealerships that sell that manufacturer's vehicles, our revenues from those dealerships could be adversely affected as consumers shift their vehicle purchases away from that brand. Likewise, if the manufacturer experiences any disruption in its ability to produce vehicles, thus limiting the supply of vehicles to our dealerships, it could have a material adverse effect on our revenues, results of operations and profitability. If the profitability at certain of our dealerships is adversely affected, there could be a significant reduction of our cash flows, which in turn could result in impairments of such dealership's properties and/or intangible assets.

Despite our current level of outstanding indebtedness, we may be able to incur substantially more debt. Our existing, and future, debt may limit our flexibility to manage our business. Furthermore, we must generate sufficient cash to service our debt, or our business and financial condition may be materially adversely affected.

We and our subsidiaries may have the ability to incur substantial additional debt in the future to finance, among other things, acquisitions, working capital and capital expenditures, and new and used vehicle inventory, as well as to refinance new and used vehicle inventory, subject in each case to the restrictions contained in our debt instruments and other agreements existing at the time such indebtedness is incurred. The specific restrictions that could potentially limit the additional amount of debt we could incur are the leverage covenants contained in various of our debt agreements

Our debt service obligations could have important consequences to us for the foreseeable future, including the following:

our ability to obtain additional financing for acquisitions, capital expenditures, working capital or other general corporate purposes may be impaired;

a substantial portion of our cash flow from operating activities must be dedicated to the payment of principal and interest on our debt, thereby reducing the funds available to us for our operations and other corporate purposes;

some of our borrowings are and will continue to be at variable rates of interest, which exposes us to risks of interest rate increases; and

we may be or become substantially more leveraged than some of our competitors, which may place us at a relative competitive disadvantage and make us more vulnerable to changes in market conditions and governmental regulations.

As a result of the foregoing and other potential limitations, our debt obligations may limit our ability to take strategic actions that would otherwise enable us to manage our business, in a manner in which we otherwise would, absent such limitations, which could materially adversely affect our business, financial condition and results of operations.

Under several of our debt, mortgage, lease and framework agreements, we are required to maintain compliance with certain financial and other covenants. Our failure to comply with certain covenants in these agreements could adversely affect our ability to access our borrowing capacity, subject us to acceleration of our outstanding debt or result in a cross default on other indebtedness, and adversely affect our ability to conduct our business.

There are operating and financial restrictions and covenants in certain of our debt and mortgage agreements, including the agreement governing our senior credit facility, the indenture governing our senior notes and our mortgage agreements and related mortgage guarantees, as well as certain other agreements to which we are a party that may adversely affect our ability to finance our future operations or capital needs or to pursue certain business activities. These limit, among other things, our ability to incur certain additional debt, create certain liens or other encumbrances, and make certain payments (including

#### **Table of Contents**

dividends and repurchases of our common stock and for investments). Certain of these agreements also require us to maintain compliance with certain financial ratios. In many cases, our compliance with these restrictions and covenants is tested giving pro forma effect to certain proposed transactions.

If we are unable to comply with any applicable financial or other covenants after giving effect to certain proposed transactions or otherwise, we may not be able to complete such proposed transactions or may be required to seek waivers of or modifications to our covenants from our creditors, or we may need to undertake one or more transactions designed to generate proceeds sufficient to repay our debt. Obtaining such waivers or modifications often requires the payment to creditors of significant fees and requires significant time and attention of management. We cannot give any assurance that we would be able to successfully take any necessary actions at times, or on terms acceptable to us.

Our failure to comply with any of these covenants in the future could constitute a default under the relevant agreement, which could, depending on the relevant agreement, (i) entitle the creditors under such agreement to terminate our ability to borrow under the relevant agreement and accelerate our obligations to repay outstanding borrowings; (ii) require us to repay those borrowings; (iii) entitle the creditors under such agreement to foreclose on the property securing the relevant indebtedness; or (iv) prevent us from making debt service payments on certain of our other indebtedness, any of which would have a material adverse effect on our business, financial condition or results of operations. In many cases, a default under one of our debt, mortgage, or other agreements could trigger cross default provisions in one or more of our other debt or mortgage agreements.

In addition to the financial and other covenants contained in our various debt or mortgage agreements, a number of our dealerships are located on properties that we lease. Certain of the leases governing such properties have certain covenants with which we must comply. If we fail to comply with the covenants under our leases, the respective landlords could, among exercising other remedies, terminate the leases and seek significant cash damages, or evict us from the applicable properties.

Similarly, our failure to comply with any financial or other covenants in any of our framework agreements would give the relevant manufacturer certain rights, including the right to reject proposed acquisitions, and may give it the right to repurchase its franchises from us. Events that give rise to such rights, and our inability to acquire additional dealerships or the requirement that we sell one or more of our dealerships at any time, could inhibit the growth of our business, and could have a material adverse effect on our business, financial condition and results of operations.

Manufacturers may also have the right to restrict our ability to provide guarantees of our operating companies, pledges of the capital stock of our subsidiaries and liens on our assets, which could materially adversely impact our ability to obtain financing for our business and operations on favorable terms or at desired levels, if at all.

Our capital costs and our results of operations may be materially and adversely affected by increases in interest rates. We generally finance our purchases of new vehicle inventory, have the ability to finance the purchases of used vehicle inventory and have the availability to borrow funds for working capital using senior secured credit facilities under which we pay interest at variable rates. Therefore, our interest expense from variable rate debt will rise with increases in interest rates. In addition, a significant rise in interest rates may also have the effect of depressing demand in the interest rate sensitive aspects of our business, particularly new and used vehicle sales, because most of our customers finance their vehicle purchases. As a result, rising interest rates may have the effect of simultaneously increasing our capital costs and reducing our revenues. Given our debt composition as of December 31, 2014, each one percent increase in market interest rates would increase our total annual interest expense, including floor plan interest, by as much as \$7.7 million. When considered in connection with reduced expected sales as and if interest rates increase, any such increase could materially adversely affect our business, financial condition and results of operations.

Our business may be materially adversely affected by unfavorable conditions in one or more of our local markets, even if those conditions are not prominent nationally.

Our overall corporate results are also subject to local economic, competitive and other conditions prevailing in the various geographic markets in which we operate. Our dealerships are currently located in the Atlanta, Austin, Charlottesville, Dallas-Fort Worth, Durham, Fayetteville, Fort Pierce, Greensboro, Greenville, Houston, Jackson, Jacksonville, Little Rock, Orlando, Princeton, Richmond, St. Louis and Tampa markets. If economic conditions remain uncertain, we experience a decline in the value of our local brands for any reason, consumer vehicle demand decreases or competition for services offered by automotive retailers remains significant in any of these markets, or any of these factors becomes exacerbated, our business could be materially adversely affected.

#### **Table of Contents**

We are a holding company and as a result are dependent on our operating subsidiaries to generate sufficient cash and distribute cash to us to service our indebtedness and fund our ongoing operations.

Our ability to make payments on our indebtedness and fund our ongoing operations depends on our operating subsidiaries'

ability to generate cash in the future and distribute that cash to us. It is possible that our subsidiaries may not generate cash from operations in an amount sufficient to enable us to service our indebtedness. In addition, many of our subsidiaries are required to comply with the provisions of franchise agreements, dealer agreements, other agreements with manufacturers, mortgages, and credit facility providers. Many of these agreements contain minimum working capital or net worth requirements, and are subject to change at least annually. Although the requirements contained in these agreements did not restrict our subsidiaries from distributing cash to us as of December 31, 2014, unexpected changes to our franchise agreements, dealer agreements or other agreements with manufacturers could require us to alter the manner in which we distribute or use cash. If our operating subsidiaries are unable to generate and distribute sufficient cash to us to service our indebtedness and fund our ongoing operations, our financial condition may be materially adversely affected.

Our vehicle sales, results of operations and financial condition may be materially adversely affected by depressed levels of available consumer financing.

The majority of vehicle purchases are financed. During and as a result of the recent global economic downturn, consumers experienced a decline in the availability of credit. In addition, manufacturers decreased the availability of leases or, in some instances, terminated leasing programs altogether. The reduced availability of credit to consumers contributed to the decline in our vehicle sales in past periods. Reductions in available credit or increased costs of credit could result in a decline in our vehicle sales, which would have a material adverse effect on our results of operations and financial condition.

Sub-prime lenders have historically provided financing to those buyers who, for various reasons, do not have access to traditional financing, including those buyers who have a poor credit history or lack the down payment necessary to purchase a vehicle. During the recent economic downturn, sub-prime lenders became more stringent with their credit standards, which made it more difficult for consumers needing sub-prime financing to obtain credit in these periods. Recently, the automotive retail markets have experienced an increase in the availability of credit from subprime lenders. However, if market conditions cause the subprime lenders to tighten credit standards, or if interest rates increase, the ability of these consumers to purchase vehicles again could become limited, resulting in a decline in our vehicle sales, which, in turn, could have a material adverse effect on our results of operations and financial condition. Adverse conditions affecting the manufacturers of the vehicles that we sell may negatively impact our revenues and profitability.

Our ability to successfully market vehicles to the public depends to a great extent on aspects of manufacturers' operations. Vehicle manufacturers have in the recent past been adversely affected by the considerable uncertainty in the U.S. and international economic climate. In addition to challenges created by uncertain economic conditions, we remain vulnerable to other matters that may impact the manufacturers of the vehicles we sell. For example, other factors outside of our control that could negatively affect vehicle manufacturers include:

changes in their respective financial condition;

changes in their respective marketing efforts;

• changes in their respective reputation for quality;

manufacturer and other product defects, including recalls;

changes in their respective management;

disruptions in the production and delivery of vehicles and parts due to natural disasters or other reasons that are outside of our control; and

issues with respect to labor relations.

Adverse conditions that materially affect a vehicle manufacturer and impact its ability to profitably design, market, produce or distribute desirable new vehicles could in turn materially adversely affect our ability to (i) sell vehicles produced by that manufacturer, (ii) obtain or finance our desired new vehicle inventories, (iii) access or benefit from manufacturer financial assistance programs, (iv) collect in full or on a timely basis any amounts due therefrom, and/or (v) obtain other goods and services provided by the impacted manufacturer. Our business, results of operations, financial condition, cash flows, and

#### **Table of Contents**

prospects could be materially adversely affected as a result of any event that has an adverse effect on any vehicle manufacturers or distributors.

In addition, if a vehicle manufacturer seeks protection from creditors in bankruptcy or similar proceedings, (i) the manufacturer could seek to terminate or reject all or certain of our franchises, (ii) if the manufacturer is successful in terminating all or certain of our franchises, we may not receive adequate compensation for those franchises, (iii) our cost to obtain financing for our new vehicle inventory may increase or no longer be available from such manufacturer's captive finance subsidiary, (iv) consumer demand for such manufacturer's products could be materially adversely affected, especially if costs related to improving such manufacturer's financial condition are imputed to the price of its products, (v) there may be a significant disruption in the availability of consumer credit to purchase or lease vehicles or negative changes in the terms of such financing, which may negatively impact our sales, or (vi) there may be a reduction in the value of receivables and inventory associated with that manufacturer, among other things. The occurrence of any one or more of these events could have a material adverse effect on our business or results of operations.

A decline in our credit rating or a general disruption in the credit markets could negatively impact our liquidity and ability to conduct our operations.

A deterioration of our credit rating, or a general disruption in the credit markets, could limit our ability to obtain credit on favorable terms. In addition, in the recent past, global financial markets and economic conditions have been disruptive and volatile, and continue to be uncertain. These issues, along with significant write-offs in the financial services sector, the re-pricing of certain credit risks and continued uncertain economic conditions in certain industries and sectors may make it more difficult for us to obtain funding at any given time.

Our inability to access necessary or desirable funding, or to enter into certain related transactions, at times and at costs deemed appropriate by us, could have a negative impact on our liquidity and our ability to conduct our operations.

We currently maintain a senior secured credit facility with a syndicate of banks, and we have hedge transactions in place with a number of counterparties that we believe are financially stable. However, if any of the financial institutions that have extended credit commitments to us or have entered into hedge or similar transactions with us are adversely affected by continued uncertain conditions in the U.S. and international capital markets, they may become unable or unwilling to fulfill their obligations to us, which also could have a material adverse effect on our liquidity and our ability to conduct our operations.

Government regulations and environmental regulation compliance costs may adversely affect our business. We are, and expect to continue to be, subject to a wide range of federal, state and local laws and regulations, including local licensing requirements. These laws regulate the conduct of our business, including:

motor vehicle and retail installment sales practices;		
leasing;		
sales of finance, insurance and vehicle protection products;		
consumer credit;		
unfair and deceptive trade practices;		
consumer protection:		

<b>c</b> or	sumer privacy;
mo	ney laundering;
adv	ertising;
	d use and zoning; ironmental matters;
•	health and safety; and
em	ployment practices.
17	

#### **Table of Contents**

In every state in which we operate, we must obtain certain licenses issued by state authorities in order to operate our businesses, including dealer, sales, finance and insurance-related licenses. State laws also regulate our conduct of business, including our advertising, operating, financing, employment and sales practices. Other laws and regulations include state franchise laws and regulations and other extensive laws and regulations applicable to new and used automobile dealers. The enactment of new laws and regulations that materially impair or restrict our sales, finance and insurance, or other operations could have a material adverse effect on our business, results of operations, financial condition, cash flows, and prospects. In addition, in 2010 the Dodd-Frank Wall Street Reform and Consumer Protection Act established the Consumer Financial Protection Bureau (the "CFPB"), which has broad regulatory powers. The CFPB is an independent federal agency funded by the United States Federal Reserve and has limited oversight from the U.S. Congress. Although automotive dealers are generally excluded from coverage under the CFPB, the Dodd-Frank Act and future regulatory actions by the CFPB could lead to additional, indirect regulation of automotive dealers through its regulation of automotive finance companies and other financial institutions.

In March 2013, the CFPB issued guidance regarding the way in which the practice of compensating automotive dealerships for arranging customer financing through discretionary markups of wholesale rates offered by financial institutions, also known as the "dealer participation," may pose a material risk of violating The Equal Credit Opportunity Act (the "ECOA"). In its guidance, the CFPB has encouraged compliance with the ECOA for financial institutions under its jurisdiction. This compliance may include the institutions changing their dealer compensation practices such as by eliminating automotive dealership discretion in marking up buy rates. Other steps financial institutions may take to comply with the ECOA could include imposing controls on automotive dealerships regarding the dealer participation and monitoring and addressing the consequences of dealer participation policies. The CFPB and the U.S. Department of Justice have also conducted and may in the future continue to conduct investigations that may affect financial institutions that serve as lenders to the automotive dealership industry. Increased monitoring on behalf of financial institutions, any additional steps taken by them to control automotive dealerships and these practices and any additional investigations could substantially restrict our ability to generate revenue from arranging financing for our customers for the purchase of vehicles, which could have a material adverse effect on our business and results of operations.

Our financing activities are subject to federal truth-in-lending, consumer leasing and equal credit opportunity laws and regulations, as well as state and local motor vehicle finance laws, installment finance laws, insurance laws, usury laws and other installment sales laws and regulations. Some states regulate finance, documentation and administrative fees that may be charged in connection with vehicle sales. Claims arising out of actual or alleged violations of law may be asserted against us or our dealerships by individuals or governmental entities and may expose us to significant damages or other penalties, including revocation or suspension of our licenses to conduct dealership operations and fines. In recent years, private plaintiffs and state attorneys general in the United States have increased their scrutiny of advertising, sales, and finance and insurance activities in the sale and leasing of motor vehicles. These activities have led many lenders to limit the amounts that may be charged to customers as fee income for these activities. If these or similar activities were to significantly restrict our ability to generate revenue from arranging financing for our customers, we could be adversely affected.

Our operations are also subject to the National Traffic and Motor Vehicle Safety Act, the Magnusson-Moss Warranty Act, Federal Motor Vehicle Safety Standards promulgated by the United States Department of Transportation and various state motor vehicle regulatory agencies. The imported automobiles we purchase are subject to U.S. customs duties and, in the ordinary course of our business, we may, from time to time, be subject to claims for duties, penalties, liquidated damages, or other charges.

If we or any of our employees at any individual dealership violate or are alleged to violate laws and regulations applicable to them or protecting consumers generally, we could be subject to individual claims or consumer class actions, administrative, civil or criminal investigations or actions and adverse publicity. Such actions could expose us to substantial monetary damages and legal defense costs, injunctive relief and criminal and civil fines and penalties, including suspension or revocation of our licenses and franchises to conduct dealership operations.

Likewise, employees and former employees are protected by a variety of employment-related laws and regulations relating to, among other things, wages and discrimination. Allegations of a violation could subject us to individual claims or consumer class actions, administrative investigations or adverse publicity. Such actions could expose us to substantial monetary damages and legal defense costs, injunctive relief and civil fines and penalties, and damage our reputation and sales.

Environmental laws and regulations govern, among other things, discharges into the air and water, storage of petroleum substances and chemicals, the handling and disposal of solid and hazardous wastes, investigation and remediation of contamination, and otherwise protective of health, safety and the environment. Similar to many of our competitors, we have incurred and expect to continue to incur capital and operating expenditures and other costs in complying with such federal and

#### **Table of Contents**

state statutes. In addition, we may become subject to broad liabilities arising out of contamination at our currently and formerly owned or operated facilities, at locations to which hazardous substances were transported from such facilities, and at such locations related to entities formerly affiliated with us. For some such potential liabilities, we believe we are entitled to indemnification from other entities. However, we cannot assure you that such entities will view their obligations as we do or will be able or willing to satisfy them. Failure to comply with applicable laws and regulations, or significant additional expenditures required to maintain compliance therewith, could have a material adverse effect on our business, results of operations, financial condition or cash flows. Nonetheless, none of our dealerships has been subject to any material environmental liabilities in the past, nor do we know of any fact or condition that would result in any material environmental liabilities being incurred in the future.

A significant judgment against us or the imposition of a significant fine could have a material adverse effect on our business, financial condition and future prospects. We further expect that, from time to time, new laws and regulations, particularly in the environmental area will be enacted, and compliance with such laws, or penalties for failure to comply, could significantly increase our costs. However, none of our dealerships has been subject to any material environmental liabilities in the past, nor do we know of any fact or condition that would result in any material environmental liabilities being incurred in the future. Based on presently known information and existing accrued environmental reserves, Asbury does not expect environmental expenditures to have a material adverse effect on its business or financial condition.

A data security breach with regard to personally identifiable information ("PII") about our customers or employees could negatively affect operations and result in high costs.

In the ordinary course of business, we and our partners receive significant PII about our customers in order to complete the sale or service of a vehicle and related products. We also receive PII from our employees. Numerous state and federal regulations, as well as payment card industry and other vendor standards, govern the collection and maintenance of PII from consumers and other individuals. Although many companies across many industries are affected by malicious efforts to obtain access to PII, news reports suggest that the automotive dealership industry is a particular target of identity thieves. Moreover, there are numerous opportunities for a data security breach, including cyber-security breaches, burglary, lost or misplaced data, scams, or misappropriation of data by employees, vendors or unaffiliated third parties. In recent periods, well-known retailers and other businesses have reported significant security breaches that resulted in undetected and unauthorized access to their systems, which resulted in compromising personal customer data.

Because cyber-attacks are increasing in number and sophistication and despite the security measures we have in place and any additional measures we may implement or adopt in the future, our facilities and systems, and those of our third-party service providers, could be vulnerable to security breaches, computer viruses, lost or misplaced data, programming errors, scams, burglary, human errors, acts of vandalism, or other events. Alleged or actual data security breaches can increase costs of doing business, negatively affect customer satisfaction and loyalty, expose us to negative publicity, individual claims or consumer class actions, administrative, civil or criminal investigations or actions, and infringe on proprietary information, any of which could have a material adverse effect on our business, financial condition or results of operations.

Substantial competition in automobile sales and services may materially adversely affect our profitability. The automotive retail and service industry is highly competitive with respect to price, service, location and selection. Our competition includes:

franchised automobile dealerships in our markets that sell the same or similar new and used vehicles;

privately negotiated sales of used vehicles;

other used vehicle retailers, including regional and national vehicle rental companies;

Internet-based used vehicle brokers that sell used vehicles to consumers:

service center and parts supply chain stores; and

independent service and repair shops.

We do not have any cost advantage over other retailers in purchasing new vehicles from manufacturers. We typically rely on our advertising, merchandising, sales expertise, service reputation, strong local branding and dealership location to sell new and used vehicles. Further, our dealer agreements do not grant us the exclusive right to sell a manufacturer's product within a given geographic area. Our revenues and profitability may be materially adversely affected if competing dealerships expand their market share or additional franchises are awarded in our markets in ways that negatively impact our sales.

#### **Table of Contents**

If vehicle manufacturers reduce or discontinue sales incentive, warranty or other promotional programs, our results of operations, cash flows and financial condition may be materially adversely affected.

We benefit from certain sales incentive, warranty and other promotional programs of vehicle manufacturers that are intended to promote and support their respective new vehicle sales. Key incentive programs include:

eustomer rebates on new vehicles;

dealer incentives on new vehicles;

special financing or leasing terms;

warranties on new and used vehicles; and

sponsorship of used vehicle sales by authorized new vehicle dealers.

Manufacturers often make many changes to their incentive programs. Any reduction or discontinuation of key manufacturers' incentive programs for any reason, including a supply and demand imbalance, may reduce our sales volume which, in turn, could have a material adverse effect on our results of operations, cash flows and financial condition.

If we fail to obtain renewals of one or more of our dealer agreements on acceptable terms, if certain of our franchises are terminated, if certain manufacturers' rights under their agreements with us are triggered, or if the geographic areas of any of our franchises are altered, our business, financial condition and results of operations may be materially adversely affected.

Each of our dealerships operates under the terms of a dealer agreement with the manufacturer (or manufacturer-authorized distributor) of each new vehicle brand it carries and/or is authorized to service, and we operate under additional framework agreements with some vehicle manufacturers, which contain additional requirements that govern the particular vehicle manufacturer's franchises. Our dealerships may obtain new vehicles from manufacturers, service vehicles, sell new vehicles and display vehicle manufacturers' trademarks only to the extent permitted under these agreements. As a result of the terms of our dealer, framework and related agreements and our dependence on the rights granted by the manufacturers, the manufacturers have the right to exercise a great deal of control over our day-to-day operations, and the terms of these agreements may impose limitations on key aspects of our operations, including acquisition strategy and capital spending.

Our dealer agreements may be terminated or not renewed by manufacturers for a number of reasons, and many of the manufacturers have the right to direct us to divest our dealerships if there is a default under the franchise agreement, an unapproved change of control (including certain material changes in the composition of our Board of Directors during a specified time period, the acquisition of 20% or more of our voting stock by another vehicle manufacturer or distributor, or the acquisition of 50% or more of our voting stock by a person, entity or group not affiliated with the vehicle manufacturer or distributor), or certain other unapproved events (including certain extraordinary corporate transactions such as a merger or sale of all or substantially all of our assets).

Our dealer agreements are scheduled to expire at various times. Although we expect that these agreements will be renewed in the ordinary course of business, there can be no assurances that we will be able to renew these agreements on a timely basis or on acceptable terms or at all. Most of our dealer agreements also provide the manufacturer with a right of first refusal to purchase any of the manufacturer's franchises we seek to sell. Our business, financial condition and results of operations may be materially adversely affected to the extent that our rights become compromised or our operations are restricted due to the terms of our dealer or framework agreements or if we lose franchises representing a significant percentage of our revenues.

Our dealer agreements do not give us the exclusive right to a given geographic area. Manufacturers can establish new franchises or relocate existing franchises, subject to applicable state franchise laws. The establishment or relocation of franchises in our markets could have a material adverse effect on the business, financial condition and results of

operations of our dealerships in the market in which the action is taken.

Our failure to meet consumer satisfaction, financial or sales performance or facilities requirements specified by manufacturers may adversely affect our ability to acquire new dealerships and our profitability.

Many manufacturers attempt to measure customers' satisfaction with their experience in our sales and service departments through rating systems that are generally known in the automotive retailing industry as consumer satisfaction indices ("CSI"). The use of CSI ratings by manufacturers is in addition to their contractual rights to monitor the financial and sales performance of our dealerships. At the time we acquire a dealership or enter into a new dealer or framework agreement, manufacturers will often establish sales or performance criteria for that dealership. In accordance with the terms of these agreements, these criteria

#### **Table of Contents**

have been modified by various manufacturers in the past, and we cannot assure you that they will not be further modified or replaced by different criteria in the future. Some of our dealerships have had difficulty meeting these criteria in the past. We cannot assure you that any of our dealerships will be able to comply with these criteria in the future.

Also, manufacturers often impose facilities requirements on our dealerships. Among other things, manufacturers may require us to move or renovate our dealerships to meet certain image standards. Image standards have been modified by manufacturers in the past, and we cannot assure you that the standards will not be further modified or replaced by different criteria in the future. These commitments could require significant capital expenditures, which could have an adverse affect on our profitability.

In accordance with the terms of an applicable framework agreement, a manufacturer may use these criteria as factors in evaluating any application we may make for acquisitions of additional dealerships. A manufacturer may refuse to consent to our acquisition of one of its franchises if it determines our dealerships do not comply with its performance criteria. This would impede our ability to execute acquisitions and limit our ability to grow. In addition, we receive payments and incentives from certain manufacturers based, in part, on our CSI ratings, and future payments may be materially reduced or eliminated if our CSI ratings do not meet stated criteria.

Manufacturers' actions in connection with any proposed acquisitions or divestitures may limit our future growth and impact our business, financial condition or results of operations.

We are generally required to obtain manufacturer consent before we can acquire dealerships selling a manufacturer's automobiles. In addition, as described above, many of our dealer and framework agreements require that we meet certain CSI ratings and sales performance criteria as a condition to additional dealership acquisitions. We cannot assure you that we will be able to meet these performance criteria at any applicable time or that manufacturers will consent to future acquisitions, which may prevent us from being able to take advantage of strategic opportunities, and may limit our ability to expand our business. The process of obtaining a manufacturer's consent can take a significant amount of time. Delays in consummating acquisitions caused by this process may negatively affect our ability to acquire dealerships that we believe would produce acquisition synergies and integrate well into our overall strategy. In addition, manufacturers typically establish minimum capital requirements for each of their dealerships on a case-by-case basis. As a condition to granting consent to a proposed acquisition, a manufacturer may require us to remodel or upgrade our facilities and capitalize the subject dealership at levels we would not otherwise choose to fund, causing us to divert our financial resources away from uses that management believes may be of higher long-term value to us. Furthermore, the exercise by a manufacturer of its right of first refusal to acquire a dealership may prevent us from acquiring dealerships that we otherwise would acquire, which could have an adverse effect on our ability to grow through acquisitions, and therefore materially adversely impact our business, financial condition and results of operations.

Likewise, from time to time, we may determine that it is in our best interest to divest one or more of our dealerships. Parties that are interested in acquiring any dealership may also be required to obtain the consent of the manufacturer. The refusal by the manufacturer to approve a potential buyer may delay the sale of that dealership, and would require us to find another potential buyer or wait until the buyer is able to meet the requirements of the manufacturer. A delay in the sale of a dealership could have a negative impact on our business, financial condition or results of operations. Additionally, many vehicle manufacturers place limits on the total number of franchises that any group of affiliated dealerships may own. Certain manufacturers place limits on the number of franchises or share of total brand vehicle sales that may be maintained by an affiliated dealership group on a national, regional or local basis, as well as limits on store ownership in contiguous markets. If we reach any of these limits, we may be prevented from making further acquisitions, which could adversely affect our future growth.

If state laws that protect automotive retailers are repealed, weakened or superseded by our framework agreements with manufacturers, our dealerships will be more susceptible to termination, non-renewal or renegotiation of their dealer agreements.

Applicable state laws generally provide that an automobile manufacturer may not terminate or refuse to renew a dealer agreement unless it has first provided the dealer with written notice setting forth "good cause" and stating the grounds

for termination or non-renewal. Some state laws allow dealers to file protests or petitions or allow them to attempt to comply with the manufacturer's criteria within a notice period to avoid the termination or non-renewal. Our framework agreements with certain manufacturers contain provisions that, among other things, attempt to limit the protections available to dealers under these laws, and, though unsuccessful to date, manufacturers' ongoing lobbying efforts may lead to the repeal or revision of these laws. If these laws are repealed in the states in which we operate, manufacturers may be able to terminate our franchises without providing advance notice, an opportunity to cure or a showing of good cause. Without the protection of these state laws, it may also be more difficult for us to renew our dealer agreements upon expiration. Changes in laws that provide manufacturers the ability to terminate our dealer agreements could materially adversely affect our business, financial condition

#### **Table of Contents**

and results of operations. Furthermore, if a manufacturer seeks protection from creditors in bankruptcy, courts have held that the federal bankruptcy laws may supersede the state laws that protect automotive retailers resulting in either the termination, non-renewal or rejection of franchises by such manufacturers, which, in turn, could materially adversely affect our business, financial condition and results of operations.

Manufacturers' restrictions regarding a change in our stock ownership may result in the termination or forced sale of our franchises, which may have a number of impacts on us, including adversely impacting our business, financial condition and results of operations, or even deterring an acquisition of us.

Some of our dealer agreements and framework agreements with manufacturers prohibit transfers of any ownership interests of a dealership or, in some cases, its parent, without the applicable manufacturer's consent. Our agreements with some manufacturers provide that, under certain circumstances, the manufacturer would have the right to terminate our agreement or force a sale of our franchise if a person or entity acquires an ownership interest in us above a specified level or if a person or entity acquires the right to vote a specified percentage of our common stock without the approval of the applicable manufacturer. Triggers of these clauses are often based upon actions by our stockholders and are generally outside of our control, and may result in the termination or non-renewal of our dealer and framework agreements or forced sale of one or more franchises, which may have a material adverse effect on us. These restrictions may also prevent or deter prospective acquirers from acquiring control of us and, therefore, may adversely impact the value of our common stock.

Our business may be materially adversely affected by import product restrictions, foreign trade risks and currency valuations that may impair our ability to sell foreign vehicles or parts profitably.

A portion of our business involves the sale of vehicles, parts or vehicles composed of parts that are manufactured outside the United States. As a result, our operations are subject to customary risks of importing merchandise, including import duties, exchange rates, trade restrictions, work stoppages, natural or man-made disasters, and general political and socio-economic conditions in other countries. The United States or the countries from which our products are imported may, from time to time, impose new quotas, duties, tariffs or other restrictions, or adjust presently prevailing quotas, duties or tariffs, which may affect our operations and our ability to purchase imported vehicles and/or parts at reasonable prices. Relative weakness of the U.S. dollar against foreign currencies in the future may result in an increase in costs to us and in the retail price of such vehicles or parts, which could discourage consumers from purchasing such vehicles and adversely impact our profitability.

If we are unable to acquire and successfully integrate additional dealerships, we may be unable to realize desired results and be required to divert resources from comparatively more profitable operations.

We believe that the automotive retailing industry is a mature industry whose sales are significantly impacted by the prevailing economic climate, both nationally and in local markets. Accordingly, we believe that our future growth depends in part on our ability to manage expansion, control costs in our operations and acquire and effectively and efficiently integrate acquired dealerships into our organization. When seeking to acquire and acquiring other dealerships, we face risks commonly encountered with growth through acquisitions. These risks include, but are not limited to:

failing to obtain manufacturers' consents to acquisitions of additional franchises;

incurring significant transaction related costs for both completed and failed acquisitions;

incurring significantly higher capital expenditures and operating expenses;

failing to integrate the operations and personnel of the acquired dealerships and impairing relationships with employees;

incorrectly valuing entities to be acquired or incurring undisclosed liabilities at acquired dealerships;

disrupting our ongoing business and diverting our management resources to newly acquired dealerships;

failing to achieve expected performance levels; and

impairing relationships with manufacturers and customers as a result of changes in management. We may not adequately anticipate all the demands that our growth will impose on our personnel, procedures and structures, including our financial and reporting control systems, data processing systems and management structure. Moreover, our failure to retain qualified management personnel at any acquired dealership may increase the risks associated with integrating the acquired dealership. If we cannot adequately anticipate and respond to these demands, we may fail to realize acquisition synergies and our resources will be focused on incorporating new operations into our structure rather than on areas that may be more profitable.

#### **Table of Contents**

There is competition to acquire automotive dealerships, and we may not be able to grow our business through acquisitions if attractive targets are not available or if market values result in prices at levels that we do not believe offer an acceptable rate of return.

We believe that the U.S. automotive retailing market is fragmented and offers many potential acquisition candidates. However, we often compete with several other national, regional and local dealership groups, and other strategic and financial buyers, some of which may have greater financial resources, in evaluating potential acquisition candidates. Competition for attractive acquisition targets may result in fewer acquisition opportunities for us, and increased acquisition costs. We may have to forego acquisition opportunities to the extent that we cannot negotiate any such acquisitions on acceptable terms.

Property loss or other uninsured liabilities at some of our dealerships could impact our financial condition and results of operations.

We are subject to substantial risk of property loss due to the significant concentration of property at dealership locations, including vehicles and parts. We have historically experienced business interruptions from time to time at several of our dealerships due to adverse weather conditions or other extraordinary events, such as hurricanes in Florida and tornadoes and hail storms in Texas and Mississippi. Concentration of property at dealership locations also makes the automotive retail business particularly vulnerable to theft, fraud and misappropriation of assets. Illegal or unethical conduct by employees, customers, vendors and unaffiliated third parties can result in loss of assets, disrupt operations, impact brand reputation, jeopardize manufacturer and other relationships, result in the imposition of fines or penalties, and subject us to governmental investigations or lawsuits.

Other potential liabilities arising out of our operations may involve claims by employees, customers or third parties for personal injury or property damage and potential fines and penalties in connection with alleged violations of regulatory requirements. To the extent we experience events such as these, or others, our financial condition and results of operations may be materially adversely impacted.

While we maintain insurance to protect against a number of losses, this insurance coverage often contains significant deductibles which we must pay prior to obtaining insurance coverage. In addition, we "self-insure" a portion of our potential liabilities, meaning we do not carry insurance from a third party for such liabilities, and are wholly responsible for any related losses including for certain potential liabilities that some states prohibit the maintenance of insurance to protect against.

In certain instances, our insurance may not fully cover a loss depending on the applicable deductible or the magnitude and nature of the claim. Additionally, changes in the cost or availability of insurance in the future could substantially increase our costs to maintain our current level of coverage or could cause us to reduce our insurance coverage and increase our self-insured risks. To the extent we incur significant additional costs for insurance, suffer losses that are not covered by in-force insurance or suffer losses for which we are self-insured, our financial condition and results of operations could be materially adversely impacted.

Business interruptions at our dealerships due to a failure of any of our management information systems, could have a material adverse effect on our business, results of operations, financial condition and cash flow.

We rely on management information systems at our dealerships which are licensed from third parties and are used in all aspects of our sales and service efforts, as well as in the preparation of our consolidated financial and operating data. All of our dealerships currently operate on a common dealer management system DMS. Our business could be significantly disrupted if (i) the DMS fails to integrate with other third party management information systems, customer relations management tools or other software, or to the extent any of these systems become unavailable to us for an extended period of time, or (ii) if our relationship with our DMS provider or any other third-party provider deteriorates. Any such significant disruption in our business could materially adversely affect our business, results of operations, financial condition and cash flow.

Further healthcare reform legislation could adversely affect our future profitability and financial condition. Rising healthcare costs and interest in universal healthcare coverage in the United States have resulted in significant healthcare reforms in recent years. For example, The Patient Protection and Affordable Care Act, signed into law in 2010, may further increase our annual employee health care costs in the near term. We cannot predict the extent of the

effect that any future state or federal healthcare legislation or regulation will have on us. However, any further expansion in government's role in the U.S. healthcare industry could result in significant additional long-term costs to us, which could in turn adversely affect our future profitability and financial condition.

#### **Table of Contents**

Governmental regulation pertaining to fuel economy standards may affect a manufacturer's ability to produce cost effective vehicles, which could impact our sales.

The Energy Policy Conservation Act, enacted into law by Congress in 1975, added Title V, "Improving Automotive Efficiency," to the Motor Vehicle Information and Cost Savings Act and established Corporate Average Fuel Economy ("CAFE") standards for passenger cars and light trucks. CAFE is the sales weighted average fuel economy, expressed in miles per gallon (mpg) of a manufacturer's fleet of passenger cars or light trucks with a gross vehicle weight rating of 8,500 pounds or less, manufactured for sale in the U.S., for any given model year.

The primary goal of CAFE was to substantially increase passenger car fuel efficiency. Congress has continuously increased the standards since 1974 and, since mid-year 1990, the passenger car standard was increased to 27.5 miles per gallon, a level at which it remained through 2010. Passenger car fuel economy is now required to rise to an industry average of 54.5 miles per gallon by 2025. Likewise, significant changes to light truck CAFE standards have been established over the years.

The penalty for a manufacturer's failure to meet the CAFE standards is currently \$5.50 per tenth of a mile per gallon for each tenth under the target volume times the total volume of those vehicles manufactured for a given model year. In 2010, the U.S. Environmental Protection Agency (the "EPA") and the Department of Transportation's National Highway Traffic Safety Administration (the "NHTSA") issued final rules establishing new standards for light-duty vehicles aimed at reducing greenhouse gas emissions and improving fuel economy. Under the joint final rule, the EPA finalized greenhouse gas emissions standards under the Clean Air Act, and the NHTSA finalized CAFE standards under the Energy Policy and Conservation Act, as amended. These standards apply to passenger cars, light-duty trucks, and medium-duty passenger vehicles, in model years 2017 through 2025.

Failure of a manufacturer to develop passenger vehicles and light trucks that meet CAFE standards could subject the manufacturer to substantial penalties, increase the cost of vehicles sold to us, and adversely affect our ability to market and sell vehicles to meet consumer needs and desires. Furthermore, Congress may continue to increase CAFE standards in the future and such additional legislation may have a further adverse impact on vehicle manufacturers and our business.

Climate change legislation or regulations restricting emission of "greenhouse gases" could result in increased operating costs and reduced demand for the vehicles we sell.

The U.S. Environmental Protection Agency ("EPA") has published its findings that emissions of carbon dioxide, methane and other "greenhouse gases" present an endangerment to public health and the environment because emissions of such gases are contributing to warming of the earth's atmosphere and other climatic changes. These findings allow EPA to adopt and implement regulations that would restrict emissions of greenhouse gases under existing provisions of the federal Clean Air Act. Accordingly, EPA has proposed regulations that would require a reduction in emissions of greenhouse gases from motor vehicles and could trigger permit review for greenhouse gas emissions from certain stationary sources. EPA's proposed regulations requiring permit review for greenhouse gas emissions from certain stationary sources is currently under review at the Supreme Court of the United States. The outcome of that review is uncertain. In addition, on October 30, 2009, the EPA published a final rule requiring the reporting of greenhouse gas emissions from specified large greenhouse gas emission sources in the United States, including facilities that emit more than 25,000 tons of greenhouse gases on an annual basis, beginning in 2011 for emissions occurring in 2010. More than one-third of the states, either individually or through multi-state regional initiatives, have begun implementing legal measures to require reduction of emissions of greenhouse gases. The adoption and implementation of any regulations imposing reporting obligations on, or limiting emissions of greenhouse gases from, our facilities, equipment and operations could require us to incur costs to reduce emissions of greenhouse gases associated with our operations. In addition, similar regulations imposed on the owners of the vehicles that we sell could adversely affect demand for certain vehicles.

The loss of key personnel may adversely affect our business.

Our success depends, to a significant degree, upon the continued contributions of our management team. Manufacturer dealer or framework agreements may require the prior approval of the applicable manufacturer before any change is made in dealership general managers or other management positions. The loss of the services of one or

more of these key employees may materially impair the profitability of our operations, or may result in a violation of an applicable dealer or framework agreement.

In addition, we may need to hire additional managers or other key personnel from time to time. In some instances, potential acquisitions are more viable to us if we are able to retain experienced managers or obtain replacement managers should the owner or manager of an acquired dealership not continue to manage the business. The market for qualified employees in the industry and in the regions in which we operate, particularly for general managers and sales and service personnel, is highly

#### **Table of Contents**

competitive and may subject us to increased labor costs during periods of low unemployment. The loss of the services of key employees or the inability to attract additional qualified managers may adversely affect the ability of our dealerships to conduct their operations in accordance with the standards set by us or the manufacturers. We depend on our executive officers as well as other key personnel. Although our CEO and COO have entered into agreements relating to their employment with us, most of our key personnel are not bound by employment agreements, and those with employment agreements are bound only for a limited period of time. Further, we do not maintain "key man" life insurance policies on any of our executive officers or key personnel. If we are unable to retain our key personnel, we may be unable to successfully develop and implement our business plans, which may have a material adverse effect on our business.

We are, and will continue to be, subject to legal and administrative proceedings, which, if the outcomes are adverse to us, could materially adversely affect our business, results of operations, financial condition, cash flows, and prospects. We are involved and will continue to be involved in numerous legal proceedings arising out of the conduct of our business, including litigation with customers, employment-related lawsuits, class actions, purported class actions, and actions brought by governmental authorities. We do not believe that the ultimate resolution of these matters will have a material adverse effect on our business, results of operations, financial condition, or cash flows. However, the results of these matters cannot be predicted with certainty, and an unfavorable resolution of one or more of these matters could have a material adverse effect on our business, results of operations, financial condition and cash flows. Our business is seasonal, and events occurring during seasons in which revenues are typically higher may disproportionately affect our results of operations and financial condition.

The automobile industry has historically been subject to seasonal variations in revenues. Demand for vehicles is generally lowest during the first quarter of each year and, accordingly, we expect our revenues and operating results generally to be lower in the first quarter. We typically experience higher sales of luxury vehicles, which have higher average selling prices and gross profit per vehicle retailed, in the fourth quarter. Revenue and operating results may be adversely impacted significantly from quarter to quarter by changing economic conditions, vehicle manufacturer incentive programs, or actual or threatened severe weather events.

## Item 1B. Unresolved Staff Comments

None.

#### Item 2. Properties

We lease our corporate headquarters, which are located at 2905 Premiere Parkway, NW, Suite 300, Duluth, Georgia. In addition, as of December 31, 2014, our operations encompassed 83 dealership locations throughout 10 states. As of December 31, 2014, we leased 29 of these locations and owned the remaining locations. We have one location in Mississippi and one location in Missouri where we lease the underlying land but own the building facilities on that land. These locations are included in the leased column of the table below. In addition, we operate 25 collision repair centers. We lease 11 of these collision repair centers and own the remaining repair center locations. In addition, we operate three stand-alone used vehicle stores under the "Q auto" brand name in Florida, of which two are owned and one is leased.

Dealership Group	Dealerships		Collision Repair Center		
	Owned	Leased		Owned	Leased
Coggin Automotive Group	11	4	(a)	4	2
Courtesy Autogroup	5	3			2
Crown Automotive Company	14	5		2	1
David McDavid Auto Group	7	_		5	1
Gray-Daniels Auto Family	_	5		_	1
Nalley Automotive Group	11	5		2	2
Northpoint Auto Group	4	2		1	1
Plaza Motor Company	5	2			1
Total	57	26		14	11

(a) Includes one dealership that leases a new vehicle facility and operates a separate used vehicle facility that is owned.

#### **Table of Contents**

#### Item 3. Legal Proceedings

From time to time, we and our dealerships may become involved in various claims relating to, and arising out of our business and our operations. These claims may involve, but are not limited to, financial and other audits by vehicle manufacturers, lenders and certain federal, state and local government authorities, which relate primarily to (a) incentive and warranty payments received from vehicle manufacturers, or allegations of violations of manufacturer agreements or policies, (b) compliance with lender rules and covenants and (c) payments made to government authorities relating to federal, state and local taxes, as well as compliance with other government regulations. Claims may also arise through litigation, government proceedings and other dispute resolution processes. Such claims, including class actions, can relate to, but are not limited to, the practice of charging administrative fees, employment-related matters, truth-in-lending practices, contractual disputes, actions brought by governmental authorities and other matters. We evaluate pending and threatened claims and establish loss contingency reserves based upon outcomes we currently believe to be probable and reasonably estimable.

#### Item 4. Mine Safety Disclosures

Not applicable.

## PART II. FINANCIAL INFORMATION

Item 5. Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities

Our common stock is traded on the New York Stock Exchange (the "NYSE") under the symbol "ABG". Quarterly information concerning our high and low closing sales price per share of our common stock as reported by the NYSE is as follows:

High

Low

)

We did not pay any dividends during any of these periods. On February 20, 2015, the last reported sale price of our common stock on the NYSE was \$78.87 per share, and there were approximately 94 record holders of our common stock.

Effective January 1, 2013, our Board of Directors authorized the repurchase of up to \$50.0 million of the Company's common stock in open market transactions (the "2013 Repurchase Plan"). Subsequently, on January 30, 2014, our Board of Directors terminated the 2013 Repurchase Plan and authorized a new share repurchase program (the "2014 Repurchase Plan"). During 2014, we repurchased an aggregate of 2,349,494 shares of our common stock for \$161.4 million under the 2013 Plan and 2014 Repurchase Plan, as amended to date.

As of January 28, 2015, we have the authority to repurchase up to an aggregate of \$300.0 million of common stock under the 2014 Plan. The 2014 Repurchase Plan has no stated expiration date and any associated repurchases may be completed in open market, or privately negotiated, transactions from time to time. Any repurchases will be subject to applicable limitations in our debt or other financing agreements and may be existence from time to time.

In December 2014, we amended our credit agreement with Bank of America, N.A. ("Bank of America"), as administrative agent, and the other agents and lenders party thereto (the "Restated Credit Agreement") to revise the covenant restricting our ability to make certain restricted payments, including payments to repurchase additional shares of our common stock, among other things, to generally be consistent with the covenant governing such payments as contained in the Indenture governing our 6.0% Notes (the "Indenture"). The Restated Credit Agreement and the Indenture currently allow for restricted payments without limit so long as our consolidated total leverage ratio (as defined in the Restated Credit Agreement and the Indenture) is

#### **Table of Contents**

no greater than 3.0 to 1 after giving effect to such proposed restricted payments. In the event that our consolidated total leverage ratio does (or would) exceed 3.0 to 1, the Restated Credit Agreement and the Indenture would then also allow for restricted payments under the following mutually exclusive parameters, subject to certain exclusions: Restricted payments in an aggregate amount not to exceed \$20.0 million in any fiscal year;

General restricted payments allowance of \$150.0 million; and

Subject to our continued compliance with a fixed charge coverage ratio as set out in the Indenture, restricted payments capacity additions (or subtractions if negative) equal to (i) 50% of our net income (as defined in the Restated Credit Agreement and the Indenture) beginning on October 1, 2014 and ending on the date of the most recently completed fiscal quarter (the "Measurement Period"), plus (ii) 100% of any cash proceeds we receive from the sale of equity interests during the Measurement Period minus (iii) the dollar amount of share purchases made and dividends paid on or after December 4, 2014.

The following table sets forth information about our share repurchases during each month in the quarter ended December 31, 2014.

			Total Number of	Approximate Dollar Value
	Total Number of Average	Ayyama aa Dui aa	Shares Purchased as	of Shares that May Yet be
Period	Shares Purchased	C	Part of Publicly	Purchased Under the Plans
	Shares Furchased	raid per Share	Announced Plans or	or Programs (in millions)
			Programs	(1)
10/01/2014 - 10/31/2014	348,219	\$65.49	348,219	\$181.2
11/01/2014 - 11/30/2014	205,105	\$71.82	205,105	\$166.5
12/01/2014 - 12/31/2014	719,611	\$75.99	719,611	\$111.8
(1) Amount increased on Jan	uary 15, 2015 as des	scribed above		

#### **Table of Contents**

#### PERFORMANCE GRAPH

The following graph furnished by the Company shows the value as of December 31, 2014, of a \$100 investment in the Company's common stock made on December 31, 2009 (with dividends reinvested), as compared with similar investments based on (i) the value of the S&P 500 Index (with dividends reinvested) and (ii) the value of a market-weighted Peer Group Index composed of the common stock of AutoNation, Inc., Sonic Automotive, Inc., Group 1 Automotive, Inc., Penske Automotive Group, Inc. and Lithia Motors, Inc., in each case on a "total return" basis assuming reinvestment of dividends. The market-weighted Peer Group Index values were calculated from the beginning of the performance period. The historical stock performance shown below is not necessarily indicative of future expected performance.

The forgoing graph is not, and shall not be deemed to be, filed as part of the Company's annual report on Form 10-K. Such graph is not, and will not be deemed, filed or incorporated by reference into any filing of the Company under the Securities Act of 1933 or the Securities Exchange Act of 1934, except to the extent specifically incorporated by reference therein by the Company.

#### Item 6. Selected Financial Data

The following table sets forth selected consolidated financial data as of and for the five years ended December 31, 2014. The accompanying income statement data for the years ended December 31, 2013, 2012, 2011, and 2010 have been reclassified to reflect the status of our discontinued operations as of December 31, 2014. In addition, certain reclassifications of amounts previously reported have been made to the accompanying income statement data in order to conform to current presentation. The following information should be read in conjunction with "Management's Discussion and Analysis of Financial Condition and Results of Operations" and the Company's consolidated financial statements and the notes thereto, included elsewhere in this this annual report on Form 10-K.

## **Table of Contents**

Income Statement Data: 2014 2013 2012 2011 2010 (in millions, except per share data)  Revenues:	
New vehicle \$3,230.6 \$2,952.2 \$2,608.3 \$2,240.2 \$2,078.5	
Used vehicle 1,741.5 1,564.2 1,301.6 1,208.6 1,041.7	
Parts and service 666.6 611.6 565.3 555.6 531.2	
Finance and insurance, net 229.0 206.9 166.6 137.0 111.2	
Total revenues 5,867.7 5,334.9 4,641.8 4,141.4 3,762.6	
Cost of sales 4,900.5 4,458.9 3,878.0 3,442.3 3,135.5	
Gross profit 967.2 876.0 763.8 699.1 627.1	
Selling, general and administrative expenses 671.6 617.8 554.9 530.3 483.1	
Depreciation and amortization 26.4 24.3 22.6 22.5 20.5	
Other operating expense, net 1.0 7.8 0.4 15.1 1.0	
Income from operations 268.2 226.1 185.9 131.2 122.5	
Other expense:	
Floor plan interest expense (12.4 ) (12.5 ) (11.6 ) (9.3 ) (9.0	)
Other interest expense, net (38.9 ) (39.0 ) (35.6 ) (39.6 ) (35.4	)
Swap interest expense (2.0 ) (2.5 ) (5.0 ) (6.6	)
Convertible debt discount amortization $  (0.4)$ $(0.8)$ $(1.4)$	)
Loss on extinguishment of long-term debt, net (31.9 ) (6.8 ) — (0.8 ) (12.6	)
Total other expense, net (85.2) (60.8) (52.6) (56.0) (65.0)	)
Income before income taxes 183.0 165.3 133.3 75.2 57.5	
Income tax expense 71.0 64.2 50.0 28.7 22.1	
Income from continuing operations 112.0 101.1 83.3 46.5 35.4	
Discontinued operations, net of tax (0.4) 8.0 (1.1) 21.4 2.7	
Net income \$111.6 \$109.1 \$82.2 \$67.9 \$38.1	
Income from continuing operations per	
common share:	
Basic \$3.75 \$3.29 \$2.68 \$1.46 \$1.10	
Diluted \$3.72 \$3.25 \$2.64 \$1.43 \$1.06	
As of December 31,	
Balance Sheet Data: 2014 2013 2012 2011 2010	
(in millions)	
Working capital \$235.6 \$274.4 \$206.6 \$156.2 \$241.0	
Inventories(a) 886.0 767.7 655.1 519.5 578.7	
Total assets 2,192.0 1,888.6 1,661.4 1,419.4 1,486.3	
Floor plan notes payable(b) 766.8 609.5 562.1 434.0 451.6	
Total debt(b) 707.4 554.4 466.0 458.6 549.0	
Total shareholders' equity 444.9 490.6 402.8 326.6 287.1	

<sup>(</sup>a) Includes amounts classified as assets held for sale on our consolidated balance sheets.

<sup>(</sup>b) Includes amounts classified as liabilities associated with assets held for sale on our consolidated balance sheets.

#### **Table of Contents**

Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations

#### **OVERVIEW**

We are one of the largest automotive retailers in the United States, operating 104 franchises (83 dealership locations) in 18 metropolitan markets within 10 states as of December 31, 2014. We offer an extensive range of automotive products and services, including new and used vehicles; vehicle maintenance, replacement parts and collision repair services; and financing, insurance and service contracts. As of December 31, 2014, we offered 29 domestic and foreign brands of new vehicles. Our current new vehicle revenue brand mix consists of 47% mid-line, 39% luxury and 14% domestic brands. We also operate 25 collision repair centers that serve customers in our local markets. Our retail network is made up of dealerships operating primarily under the following locally-branded dealership groups:

Coggin dealerships, operating primarily in Jacksonville, Fort Pierce and Orlando, Florida;

Courtesy dealerships operating in Tampa, Florida;

Crown dealerships operating in New Jersey, North Carolina, South Carolina and Virginia;

Nalley dealerships operating in metropolitan Atlanta, Georgia;

McDavid dealerships operating in Austin, Dallas and Houston, Texas;

North Point dealerships operating in the Little Rock, Arkansas area;

Plaza dealerships operating in metropolitan St. Louis, Missouri; and

Gray-Daniels dealerships operating in the Jackson, Mississippi area.

In addition, we own and operate three stand-alone used vehicle stores under the "Q auto" brand name in Florida. Our revenues are derived primarily from: (i) the sale of new vehicles to individual retail customers ("new vehicle retail") and commercial customers ("fleet") (the terms "new vehicle retail" and "fleet" being together referred to as "new"); (ii) the sale of used vehicles to individual retail customers ("used retail") and to other dealers at auction ("wholesale") (the terms "used retail" and "wholesale" being together referred to as "used"); (iii) maintenance and collision repair services and the sale of automotive parts (together referred to as "parts and service"); and (iv) the arrangement of vehicle financing and the sale of a number of aftermarket products, such as insurance and service contracts (collectively referred to as "F&I"). We evaluate the results of our new and used vehicle sales based on unit volumes and gross profit per vehicle sold, our parts and service operations based on aggregate gross profit, and F&I based on dealership generated F&I gross profit per vehicle sold. We assess the organic growth of our revenue and gross profit by comparing the year-to-year results of stores that we have operated for at least twelve full months ("same store").

Our organic growth is dependent upon the execution of our balanced automotive retailing and service business strategy, the continued strength of our brand mix and the production of desirable vehicles by automobile manufacturers whose brands we sell. Our vehicle sales have historically fluctuated with product availability as well as local and national economic conditions, including consumer confidence, availability of consumer credit, fuel prices and employment levels. We believe that the impact on our business of any future negative trends in new vehicle sales would be partially mitigated by (i) the expected relative stability of our parts and service operations over the long-term, (ii) the variable nature of significant components of our cost structure and (iii) our brand mix. Historically, our brand mix has been less affected by market volatility than the U.S. automobile industry as a whole. We believe that our diversified new vehicle revenue brand mix, which included approximately 47% from mid-line import brands, 39% from luxury brands and 14% from domestic brands in 2014, is well positioned for growth over the long term.

Our operating results are generally subject to changes in the economic environment as well as seasonal variations. Historically, we have generated more revenue and operating income in the second, third and fourth quarters than in the first quarter of the calendar year. Generally, the seasonal variations in our operations are caused by factors related to weather conditions, changes in manufacturer incentive programs, model changeovers and consumer buying patterns, among other things.

Our gross profit margin varies with our revenue mix. The sale of new vehicles generally results in lower gross profit margin than used vehicle sales and sales of parts and service. As a result, when used vehicle and parts and service revenue increase as a percentage of total revenue, we expect our overall gross profit margin to increase. Selling, general and administrative ("SG&A") expenses consist primarily of fixed and incentive-based compensation, advertising, rent, insurance, utilities and other customary operating expenses. A significant portion of our cost structure is

#### **Table of Contents**

variable (such as sales commissions), or controllable (such as advertising), which we believe better allows us to adapt to changes in the retail environment over the long-term. We evaluate commissions paid to salespeople as a percentage of retail vehicle gross profit and all other SG&A expenses in the aggregate as a percentage of total gross profit, with the exception of advertising expense, which we evaluate on a per vehicle retailed ("PVR") basis.

The United States automotive retail market showed continued improvement in 2014, with new vehicle SAAR increasing to 16.5 million as compared to 15.6 million in 2013. We continued to benefit from improving economic conditions in 2014, which we attribute to improved consumer confidence, the continued availability of credit at terms favorable to consumers resulting primarily from the current low interest rate environment, continued incremental improvements in overall unemployment levels, favorable fuel prices and the age of the U.S. automotive fleet. We believe that the overall economic recovery will continue to be fragile, and may be subject to further changes based on consumer confidence, interest rates, unemployment levels, instability in fuel prices and other macro-economic factors as the long-term prospects for, and the timing of, a return to a stronger economy continue to be difficult to predict. We had total available liquidity of \$285.0 million as of December 31, 2014, which consisted of cash and cash equivalents of \$2.9 million, \$25.9 million of availability under our floor plan offset account, and borrowing availability of \$164.7 million and \$91.5 million under our revolving credit facility and our used vehicle revolving floor plan facility, respectively. For further discussion of our liquidity, please refer to "Liquidity and Capital Resources" below.

## Table of Contents

**RESULTS OF OPERATIONS** 

The Year Ended December 31, 2014 Compared to the Year Ended December 31, 2013

	For the Year Ended December 31,		Increase (Decrease)	% Change	
	2014	2013		Č	
	(Dollars in mi	llions, except p	er share data)		
REVENUES:					
New vehicle	\$3,230.6	\$2,952.2	\$278.4	9	%
Used vehicle	1,741.5	1,564.2	177.3	11	%
Parts and service	666.6	611.6	55.0	9	%
Finance and insurance, net	229.0	206.9	22.1	11	%
Total revenues	5,867.7	5,334.9	532.8	10	%
GROSS PROFIT:					
New vehicle	198.3	181.3	17.0	9	%
Used vehicle	127.7	120.1	7.6	6	%
Parts and service	412.2	367.7	44.5	12	%
Finance and insurance, net	229.0	206.9	22.1	11	%
Total gross profit	967.2	876.0	91.2	10	%
OPERATING EXPENSES:					
Selling, general and administrative	671.6	617.8	53.8	9	%
Depreciation and amortization	26.4	24.3	2.1	9	%
Other operating expense, net	1.0	7.8	(6.8)	(87	)%
Income from operations	268.2	226.1	42.1	19	%
OTHER EXPENSES:					
Floor plan interest expense	(12.4)	(12.5)	(0.1   )	(1	)%
Other interest expense, net	(38.9)	(39.0)	(0.1   )	NM	
Swap interest expense	(2.0)	(2.5)	(0.5)	(20	)%
Loss on extinguishment of long-term debt	,	(6.8)	25.1	NM	
Total other expense, net	(85.2)	(60.8)	24.4	40	%
Income before income taxes	183.0	165.3	17.7	11	%
INCOME TAX EXPENSE	71.0	64.2	6.8	11	%
INCOME FROM CONTINUING OPERATIONS	112.0	101.1	10.9	11	%
DISCONTINUED OPERATIONS, net of tax	(0.4)	8.0	(8.4)	(105	)%
NET INCOME	\$111.6	\$109.1	\$2.5	2	%
Income from continuing operations per common share—Diluted	\$3.72	\$3.25	\$0.47	14	%
Net income per common share—Diluted	\$3.71	\$3.51	\$0.20	6	%

NM—Not Meaningful

#### **Table of Contents**

	For the Year Ended December			
	31,			
	2014		2013	
REVENUE MIX PERCENTAGES:				
New vehicles	55.1	%	55.3	%
Used retail vehicles	26.1	%	25.8	%
Used vehicle wholesale	3.5	%	3.5	%
Parts and service	11.4	%	11.5	%
Finance and insurance, net	3.9	%	3.9	%
Total revenue	100.0	%	100.0	%
GROSS PROFIT MIX PERCENTAGES:				
New vehicles	20.5	%	20.7	%
Used retail vehicles	13.4	%	13.9	%
Used vehicle wholesale	(0.2	)%	(0.2	)%
Parts and service	42.6	%	42.0	%
Finance and insurance, net	23.7	%	23.6	%
Total gross profit	100.0	%	100.0	%
SG&A EXPENSES AS A PERCENTAGE OF GROSS PROFIT	69.4	%	70.5	%

Net income and income from continuing operations increased by \$2.5 million (2%) and \$10.9 million (11%), respectively, during 2014 as compared to 2013. The increase in income from continuing operations was primarily the result of a \$91.2 million (10%) increase in gross profit, which was partially offset by a \$53.8 million (9%) increase in SG&A expenses, a \$31.9 million loss in connection with the redemption of our \$300.0 million of 8.375% Senior Subordinated Notes due 2020 (the "8.375% Notes") and a \$6.8 million (11%) increase in income tax expense. Income from continuing operations in 2013 was negatively impacted by a \$6.8 million loss on the redemption of our \$143.2 million of 7.625% Senior Subordinated Notes due 2017 (the "7.625% Notes") and \$7.8 million in other operating expenses due primarily to real estate related charges. Net income for 2013 was positively impacted by the sale of one franchise (one dealership location), which resulted in an \$8.9 million net-of-tax gain, which is included in discontinued operations, net.

Gross profit increased across all four of our business lines and was driven by (i) a \$44.5 million (12%) increase in parts and service gross profit, (ii) a \$22.1 million (11%) increase in F&I gross profit, (iii) a \$17.0 million (9%) increase in new vehicle gross profit, and (iv) a \$7.6 million (6%) increase in used vehicle gross profit. Our total gross profit margin increased 10 basis points to 16.5%, primarily as a result of a 170 basis point increase in our same store parts and service gross margin.

The \$532.8 million (10%) increase in total revenue was primarily a result of (i) a \$278.4 million (9%) increase in new vehicle revenue and (ii) a \$177.3 million (11%) increase in used vehicle revenue.

## **Table of Contents**

3 T	T 7 1		
New	V/A	വവ	ρ

New Vehicle—	For the Year I December 31, 2014 (Dollars in mi		Increase (Decrease) or per vehicle	% Change data)	
Revenue:					
New vehicle revenue—same store(1)					
Luxury	\$1,231.1	\$1,113.2	\$117.9	11	%
Mid-line import	1,493.5	1,431.8	61.7	4	%
Mid-line domestic	443.5	407.2	36.3	9	%
Total new vehicle revenue—same store(1)	3,168.1	2,952.2	215.9	7	%
New vehicle revenue—acquisitions	62.5	_			
New vehicle revenue, as reported	\$3,230.6	\$2,952.2	\$278.4	9	%
Gross profit:					
New vehicle gross profit—same store(1)					
Luxury	\$89.5	\$80.9	\$8.6	11	%
Mid-line import	76.9	73.9	3.0	4	%
Mid-line domestic	27.9	26.5	1.4	5	%
Total new vehicle gross profit—same store(1)	194.3	181.3	13.0	7	%
New vehicle gross profit—acquisitions	4.0	_			
New vehicle gross profit, as reported	\$198.3	\$181.3	\$17.0	9	%
	For the Year I December 31, 2014		Increase (Decrease)	% Change	
New vehicle units:					
New vehicle units:  New vehicle retail units—same store(1)	December 31,				
New vehicle retail units—same store(1)	December 31, 2014	2013	(Decrease)	Change	%
New vehicle retail units—same store(1) Luxury	December 31, 2014 24,065	2013 22,087	(Decrease)	Change 9	% %
New vehicle retail units—same store(1) Luxury Mid-line import	December 31, 2014  24,065 56,058	2013 22,087 53,516	(Decrease) 1,978 2,542	Change 9 5	%
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic	December 31, 2014 24,065 56,058 11,437	22,087 53,516 11,082	(Decrease)  1,978 2,542 355	Change 9 5 3	% %
New vehicle retail units—same store(1) Luxury Mid-line import	December 31, 2014 24,065 56,058 11,437 91,560	22,087 53,516 11,082 86,685	(Decrease) 1,978 2,542	Change 9 5	%
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles	December 31, 2014 24,065 56,058 11,437 91,560 1,831	22,087 53,516 11,082 86,685 1,274	1,978 2,542 355 4,875 557	Change 9 5 3 6	% % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1)	December 31, 2014 24,065 56,058 11,437 91,560 1,831 93,391	22,087 53,516 11,082 86,685	(Decrease)  1,978 2,542 355 4,875	Change  9 5 3 6 44	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions	December 31, 2014 24,065 56,058 11,437 91,560 1,831 93,391 2,173	22,087 53,516 11,082 86,685 1,274 87,959	1,978 2,542 355 4,875 557 5,432	Change  9 5 3 6 44	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1)	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564	22,087 53,516 11,082 86,685 1,274 87,959 — 87,959	(Decrease)  1,978 2,542 355 4,875 557 5,432  7,605	9 5 3 6 44 6	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564  For the Year En	22,087 53,516 11,082 86,685 1,274 87,959	(Decrease)  1,978 2,542 355 4,875 557 5,432 7,605	9 5 3 6 44 6	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564  For the Year Example 21, 21, 21, 21, 21, 21, 21, 21, 21, 21,	22,087 53,516 11,082 86,685 1,274 87,959 — 87,959	(Decrease)  1,978 2,542 355 4,875 557 5,432 7,605  Increase	Change  9 5 3 6 44 6 9	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564  For the Year Ending State of the Year End State of the Year Ending State	22,087 53,516 11,082 86,685 1,274 87,959 — 87,959 anded December 2013	(Decrease)  1,978 2,542 355 4,875 557 5,432 7,605  Increase (Decrease)	Change  9 5 3 6 44 6 9  Change	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—  Revenue per new vehicle sold—same store(1)	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564  For the Year Example 2014 \$33,923	22,087 53,516 11,082 86,685 1,274 87,959 — 87,959 anded December 2013 \$33,563	1,978 2,542 355 4,875 557 5,432 7,605  Increase (Decrease) \$360	Change  9 5 3 6 44 6 9  Change 1	% % % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—	December 31, 2014  24,065 56,058 11,437 91,560 1,831 93,391 2,173 95,564  For the Year Ending State of the Year End State of the Year Ending State of the Year End State of the Year Ending State of the Year End State of the Year End State of the Y	22,087 53,516 11,082 86,685 1,274 87,959 — 87,959 anded December 2013 \$33,563 \$2,061	1,978 2,542 355 4,875 557 5,432 7,605  Increase (Decrease) \$360 \$20	Change  9 5 3 6 44 6 9  Change	% % % %

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$278.4 million (9%) increase in new vehicle revenue was primarily a result of a 6% increase in same store new vehicle unit sales, combined with a 1% increase in same store revenue per new vehicle sold. Our total new vehicle revenue also benefited from \$62.5 million derived from acquisitions. Same store unit volumes for our luxury, mid-line

import and domestic brands increased 9%, 5%, and 3%, respectively, reflecting (i) an increase in consumer demand, (ii) the continued availability of credit at terms favorable to our customers and (iii) an improvement in the availability of new vehicle inventory from which to

#### **Table of Contents**

choose. New vehicle SAAR increased by 6% to 16.5 million in 2014 as compared to 15.6 million in 2013, which contributed to the unit volume increases in each of our three brand segments.

Total new vehicle gross profit increased by \$17.0 million (9%), driven by the 6% increase in same store new vehicle unit sales, a 1% increase in same store gross profit per vehicle sold, and \$4.0 million in gross profit derived from acquisitions. Our same store gross profit margin was 6.1% for both 2014 and 2013.

Used Vehicle—

	For the Ye December 2014	31	2013		Increase (Decreas	_	% Change	
	(Dollars in	m	nillions, exc	ept 1	for per veh	icle	e data)	
Revenue:	¢1.401.0		¢1 274 0		¢117.0		0	01
Used vehicle retail revenues—same store(1)	\$1,491.9 43.0		\$1,374.9		\$117.0		9	%
Used vehicle retail revenues—acquisitions and new stores Total used vehicle retail revenues	1,534.9		 1,374.9		160.0		12	%
Total used vehicle letan revenues	1,334.9		1,374.9		100.0		12	70
Used vehicle wholesale revenues—same store(1)	202.8		189.3		13.5		7	%
Used vehicle retail revenues—acquisitions and new stores	3.8							
Total used vehicle wholesale revenues	206.6		189.3		17.3		9	%
Used vehicle revenue, as reported	\$1,741.5		\$1,564.2		\$177.3		11	%
Gross profit:								
Used vehicle retail gross profit—same store(1)	\$127.1		\$122.1		\$5.0		4	%
Used vehicle retail revenues—acquisitions and new stores	2.9							
Total used vehicle retail gross profit	130.0		122.1		7.9		6	%
Used vehicle wholesale gross profit—same store(1)	(2.1	)	(2.0	)	(0.1	)	(5	)%
Used vehicle retail revenues—acquisitions and new stores	(0.2	)	_		`	ŕ	`	
Total used vehicle wholesale gross profit	(2.3	)	(2.0	)	(0.3	)	(15	)%
Used vehicle gross profit, as reported	\$127.7		\$120.1		\$7.6		6	%
Used vehicle retail units:								
Used vehicle retail units—same store(1)	72,868		69,454		3,414		5	%
Used vehicle retail revenues—acquisitions and new stores	2,305		_					
Used vehicle retail units—actual	75,173		69,454		5,719		8	%
Used Vehicle Metrics—								
	For the Year December 3: 2014		nded 2013		Increase (Decrease	)	% Change	
Revenue per used vehicle retailed—same store(1)	\$20,474		\$19,796		\$678		3	%
Gross profit per used vehicle retailed—same store(1)	\$1,744		\$1,758		\$(14	)	(1	)%
Used vehicle retail gross margin—same store(1)	8.5	%	8.9	%	(0.4	)%	(4	)%

<sup>(1)</sup> Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$177.3 million (11%) increase in used vehicle revenue was the result of a \$117.0 million (9%) increase in same store used vehicle retail revenue, a \$13.5 million (7%) increase in same store used vehicle wholesale revenue and \$46.8 million in retail and wholesale revenues derived from acquisitions and new stores. 2014 same store used retail unit sales increased by 3,414 units (5%) over 2013 and same store revenue per used vehicle retailed increased by \$678 (3%) to \$20,474 per unit. The 5% increase in same store used vehicle retail unit sales reflects increased consumer

demand, the continued availability of credit at terms favorable to the customer and the ongoing impact of our "Asbury 1-2-1" program, a volume-driven initiative with a

#### **Table of Contents**

goal of retailing one used vehicle for every new vehicle retailed. This program is designed to drive not only used retail volume, but to increase revenues from associated parts and service reconditioning and F&I as well.

The \$7.9 million (6%) increase in used vehicle retail gross profit was driven primarily by an 8% increase in used vehicle retail units, partially off set by a 40 basis point decrease in our same store used vehicle retail gross margin. Our used vehicle retail margin pressures were created by the general increase in the supply of used vehicles as a result of customer trade-ins and vehicles coming off lease, as well as our focus on selling more used vehicles as retail units instead of wholesale units.

For the Veer Ended

We believe that our used vehicle inventory continues to be well-aligned with current consumer demand, with approximately

35 days of supply in our inventory as of December 31, 2014.

Parts and Service—

	For the Ye	ar Ended	Increase	%	
	December 31,				
	2014	2013	(Decrease)	Change	
	(Dollars in	millions)			
Revenue:					
Parts and service revenue—same store(1)	\$658.5	\$611.6	\$46.9	8	%
Parts and service revenues—acquisitions and new stores	8.1				
Parts and service revenue, as reported	\$666.6	\$611.6	\$55.0	9	%
Gross profit:					
Parts and service gross profit—same store(1)					
Customer pay	\$229.6	\$214.9	\$14.7	7	%
Reconditioning and preparation	99.9	84.5	15.4	18	%
Warranty	56.8	48.8	8.0	16	%
Wholesale parts	20.4	19.5	0.9	5	%
Total parts and service gross profit—same store(1)	406.7	367.7	39.0	11	%
Parts and service gross profit—acquisitions and new stores	5.5				
Parts and service gross profit, as reported	\$412.2	\$367.7	\$44.5	12	%
Parts and service gross margin—same store(1)	61.8	% 60.1	% 1.7 %	6 3	%

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$55.0 million (9%) increase in parts and service revenue was the result of (i) a \$31.6 million (8%) increase in same store customer pay revenue, (ii) a \$11.3 million (12%) increase in same store warranty revenue, (iii) a \$4.0 million (4%) increase in wholesale parts and (iv) \$8.1 million derived from acquisitions.

The 170 basis point increase in our same store parts and service gross margin was primarily the result of increases in our higher margin parts and service businesses, including reconditioning and preparation of vehicles, warranty work and customer pay. The \$15.4 million (18%) increase in reconditioning and preparation gross profit was primarily driven by a 5% increase in our same store used vehicle retail unit sales and a 6% increase in our same store new vehicle retail unit sales and increases in the amount of work being performed per vehicle. Gross profit associated with warranty work increased by \$8.0 million (16%), partially due to certain manufacturer recalls that occurred during 2014, as well as increased units in operation as sales of new vehicles in the United States have continued to increase over the past few years.

We continue to focus on increasing our parts and service revenue, and specifically our customer pay business, over the long-term by (i) continuing to invest in additional service capacity, where appropriate, (ii) upgrading equipment, (iii) focusing on improving customer retention and customer satisfaction and (iv) capitalizing on our dealer training programs.

#### **Table of Contents**

Finance and Insurance, net—

	For the Year December 3 2014 (Dollars in	31, 2013	Increase (Decrease) ot for per vehicl	% Change e data)		
Finance and insurance, net—same store(1)	\$221.5	\$206.9	\$14.6	7	%	
Finance and insurance, net—acquisitions and new stores	7.5					
Finance and insurance, net as reported	\$229.0	\$206.9	\$22.1	11	%	
Finance and insurance, net per vehicle sold—same store(1)	\$1,332	\$1,314	\$18	1	%	

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us. F&I increased by \$22.1 million (11%) during 2014 as compared to 2013, primarily due to a 5% increase in same store retail unit sales and \$7.5 million derived from acquisitions and other new stores. The \$18 (1%) increase in same store F&I per vehicle sold was primarily attributable to improvement in the number of F&I contracts sold as a percentage of retail unit sales (also known as our F&I penetration rate), which was driven by (i) the improved availability of consumer credit, which allowed more of our customers to take advantage of a broader array of F&I products, (ii) the

addition of key personnel to our F&I management team and (iii) our continued focus on improving the F&I results at our lower-performing stores through our F&I training programs, which include implementing a certification process and certain best practices initiatives.

Selling, General and Administrative Expense—

<b>6</b> ,	For the Year Ended December 31,								% of Gross	
	2014	% of Gross Profit		2013	% of Gross Profit		Increase (Decrease	)	Profit (Decrease Increase	e)
	(Dollars in millions)									
Personnel costs	\$303.2	32.0	%	\$286.0	32.6	%	\$17.2		(0.6	)%
Sales compensation	98.5	10.4	%	94.5	10.8	%	4.0		(0.4	)%
Share-based compensation	8.6	0.9	%	9.0	1.0	%	(0.4	)	(0.1	)%
Outside services	69.7	7.4	%	61.1	7.0	%	8.6		0.4	%
Advertising	31.8	3.4	%	32.8	3.7	%	(1.0	)	(0.3	)%
Rent	30.8	3.3	%	32.9	3.8	%	(2.1	)	(0.5	)%
Utilities	15.2	1.6	%	14.2	1.6	%	1.0			%
Insurance	10.9	1.2	%	10.2	1.2	%	0.7			%
Other	85.7	8.9	%	77.1	8.8	%	8.6		0.1	%
Selling, general and administrative expense—same store(1)	654.4	69.1	%	617.8	70.5	%	36.6		(1.4	)%
Acquisitions and new stores	17.2			_						
Selling, general and administrative—actual	\$671.6	69.4	%	\$617.8	70.5	%	\$53.8		(1.1	)%
Gross profit—same store(1)	\$947.5			\$876.0						
Gross profit—actual	\$967.2			\$876.0						

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

Same store SG&A expense as a percentage of gross profit was 69.1% for 2014 compared to 70.5% for 2013. The 140 basis point decrease was primarily attributable to a 60 basis point decrease in personnel costs as a result of further leveraging our fixed cost structure and a 50 basis point decrease in rent expense primarily as a result of our purchase

of certain previously leased real estate throughout 2013 and early 2014.

#### **Table of Contents**

We continue to be engaged in numerous productivity initiatives designed to further reduce our fixed cost structure and improve our profitability and are currently focused on fully leveraging our single dealer management system with our other technology platforms and centralizing additional back office processes. We also continuously evaluate opportunities to purchase real estate properties that we lease.

Depreciation and Amortization Expense —

The \$2.1 million (9%) increase in depreciation and amortization expense during 2014 when compared to 2013 was primarily the result of (i) our purchase of certain previously leased real estate throughout 2013 and early 2014, (ii) additional fixed assets acquired in acquisitions and (iii) the completion of certain construction projects that resulted in newly depreciable assets placed into service during 2014.

Other Operating Expense, net —

Other operating expense, net includes gains and losses from the sale of property and equipment, income derived from lease arrangements and other non-core operating items. During 2014, we recognized \$1.3 million of charges related to property and equipment disposals. During 2013, we recognized (i) approximately \$5.5 million of lease termination charges as a result of our purchase of certain previously leased real estate and (ii) \$1.8 million of charges related to property and equipment disposals.

Floor Plan Interest Expense —

The \$0.1 million (1)% decrease in floor plan interest expense during 2014 when compared to 2013 was primarily the result of lower interest rates partially offset by generally higher new vehicle inventory levels, including new vehicle inventory associated with recent acquisitions.

Other Interest Expense —

Other interest expense decreased \$0.1 million from \$39.0 million in 2013 to \$38.9 million in 2014. During 2014 our mortgage interest expense increased approximately \$4.5 million (59%) as result of our decision to mortgage certain owned dealership properties, the majority of which was completed during the second half of 2013 and throughout 2014. Offsetting the increase in mortgage interest expense was a \$4.3 million decrease in our Senior Subordinated Notes interest expense, due primarily to the redemption of our 7.625% Notes in September of 2013.

Swap Interest Expense —

We have historically entered into various derivative financial instruments, including fair value and cash flow interest rate swaps, which have been designed to provide hedges against changes in fair value of certain debt obligations and variable rate cash flows. Our earnings have been impacted by these interest rate swaps in the form of (i) amounts reclassified from AOCI to earnings for active swaps, (ii) amortization of amounts reclassified from AOCI to earnings for terminated cash flow swaps and (iii) amortization of terminated fair value swaps. The pre-tax impact on earnings related to our various derivative financial instruments during 2014 and 2013 was \$2.0 million and \$2.5 million, respectively. The \$0.5 million decrease in swap interest expense during 2014 when compared to 2013 is primarily the result of a \$1.9 million decrease in amortization expense of a previously terminated swap, partially offset by approximately \$1.4 million of additional swap expense as a result of an interest rate swap entered into during the fourth quarter of 2013.

Loss on Extinguishment of Long-Term Debt —

During 2014, we recognized a \$31.9 million loss on the redemption of all of the \$300.0 million of our outstanding 8.375% Notes, consisting of (i) \$33.9 million of premiums paid to and redeem the 8.375% Notes in accordance with the terms thereof, (ii) a \$6.1 million write-off of unamortized debt issuance costs associated with the 8.375% Notes and (iii) \$0.1 million of third-party costs associated with the redemption of the 8.375% Notes, partially offset by \$8.2 million in unamortized premium associated with our 8.375% Notes.

During 2013, we recognized a \$6.8 million loss on the redemption of all of the \$143.2 million of our outstanding 7.625% Notes, consisting of (i) \$3.6 million of premiums paid pursuant to the terms of the redemption notice, (ii) a \$3.1 million write-off of unamortized debt issuance costs associated with the 7.625% Notes and (iii) \$0.1 million of third-party costs associated with the redemption of the 7.625% Notes.

Income Tax Expense—

The \$6.8 million (11%) increase in income tax expense was primarily a result of the \$17.7 million (11%) increase in income before income taxes in 2014 compared to 2013. Our effective tax rate was 38.8% for both 2013 and 2014. Our

effective tax rate is highly dependent on our level of income before income taxes and permanent differences between book and tax income.

#### **Table of Contents**

As a result, it is difficult to project our overall effective tax rate for any given period. Based upon our current expectation of 2015 income before income taxes, we expect our effective income tax rate will be between 38% and 40% in 2015.

# Discontinued Operations—

The \$0.4 million, net of tax, net loss from discontinued operations in 2014 consist of net operating losses of franchises sold prior to December 31, 2014, including rent and other expenses of idle facilities.

During 2013, we sold one franchise (one dealership location) that was classified as discontinued operations. The \$8.0 million, net of tax, net gain from discontinued operations in 2013 includes an \$8.9 million, net of tax, gain on the sale of one franchise (one dealership location), which was partially offset by \$0.9 million, net of tax, of net operating losses of franchises sold prior to December 31, 2014, including rent and other expenses of idle facilities.

We continuously evaluate the financial and operating results of our dealerships, as well as each dealership's geographical location, and may continue to refine our dealership portfolio through strategic acquisitions or divestitures from time to time.

In April 2014, the Financial Accounting Standards Board (the "FASB") issued an accounting standard that raises the threshold for disposals to qualify as discontinued operations and requires new disclosures of both discontinued operations and certain other disposals that do not meet the definition of a discontinued operation. The standard revised the definition of a discontinued operation to cover only asset disposals that are considered to be a strategic shift with a major impact on an entity's operations and finances, such as the disposal of a major geographic area or a significant line of business. We adopted the standard in January 2015. We expect that any future disposals of our dealerships will not be reported as discontinued operations and that the results of operations of any such disposed dealerships, including revenues, costs and any gains or losses on disposal, will be classified as continuing operations within our Consolidated Statements of Income for all periods presented through the date of disposition.

# Table of Contents

# RESULTS OF OPERATIONS

The Year Ended December 31, 2013 Compared to the Year Ended December 31, 2012

	For the Year		Increase	%	
	December 31 2013	, 2012	(Decrease)	Change	
		illions, except p	ar chara data)		
REVENUES:	(Donars III III	imons, except p	ci share data)		
New vehicle	\$2,952.2	\$2,608.3	\$343.9	13	%
Used vehicle	1,564.2	1,301.6	262.6	20	%
Parts and service	611.6	565.3	46.3	8	%
Finance and insurance, net	206.9	166.6	40.3	24	%
Total revenues	5,334.9	4,641.8	693.1	15	%
GROSS PROFIT:	3,334.7	7,071.0	0/3.1	13	70
New vehicle	181.3	166.5	14.8	9	%
Used vehicle	120.1	104.1	16.0	15	%
Parts and service	367.7	326.6	41.1	13	%
Finance and insurance, net	206.9	166.6	40.3	24	%
Total gross profit	876.0	763.8	112.2	15	%
OPERATING EXPENSES:	070.0	703.0	112.2	15	70
Selling, general and administrative	617.8	554.9	62.9	11	%
Depreciation and amortization	24.3	22.6	1.7	8	%
Other operating expense, net	7.8	0.4	7.4	NM	, .
Income from operations	226.1	185.9	40.2	22	%
OTHER EXPENSES:					
Floor plan interest expense	(12.5	) (11.6	0.9	8	%
Other interest expense, net	*		3.4	10	%
Swap interest expense	`			(50	)%
Convertible debt discount amortization		· ·	,	NM	,
Loss on extinguishment of long-term debt	(6.8	) —	6.8	NM	
Total other expense, net	(60.8	) (52.6	8.2	16	%
Income before income taxes	165.3	133.3	32.0	24	%
INCOME TAX EXPENSE	64.2	50.0	14.2	28	%
INCOME FROM CONTINUING OPERATIONS	101.1	83.3	17.8	21	%
DISCONTINUED OPERATIONS, net of tax	8.0	(1.1	9.1	NM	
NET INCOME	\$109.1	\$82.2	\$26.9	33	%
Income from continuing operations per common share—Diluted	\$3.25	\$2.64	\$0.61	23	%
Net income per common share—Diluted	\$3.51	\$2.61	\$0.90	34	%

NM- Not Meaningful

#### **Table of Contents**

	For the Year Ended December			ember
	31, 2013		2012	
REVENUE MIX PERCENTAGES:				
New vehicles	55.3	%	56.2	%
Used retail vehicles	25.8	%	23.7	%
Used vehicle wholesale	3.5	%	4.3	%
Parts and service	11.5	%	12.2	%
Finance and insurance, net	3.9	%	3.6	%
Total revenue	100.0	%	100.0	%
GROSS PROFIT MIX PERCENTAGES:				
New vehicles	20.7	%	21.8	%
Used retail vehicles	13.9	%	13.7	%
Used vehicle wholesale	(0.2	)%	(0.1	)%
Parts and service	42.0	%	42.8	%
Finance and insurance, net	23.6	%	21.8	%
Total gross profit	100.0	%	100.0	%
SG&A EXPENSES AS A PERCENTAGE OF GROSS PROFIT	70.5	%	72.6	%

Net income and income from continuing operations increased by \$26.9 million (33%) and \$17.8 million (21%), respectively, during 2013 as compared to 2012. The increase in income from continuing operations was primarily the result of a \$112.2 million (15%) increase in gross profit, which was partially offset by (i) a \$62.9 million (11%) increase in SG&A expenses, (ii) a \$6.8 million loss on the redemption of our 7.625% Notes and (iii) a \$7.4 million increase in other operating expense due primarily to real estate related charges. Net income for 2013 was positively impacted by by the sale of one franchise (one dealership location), which resulted in an \$8.9 million net-of-tax gain, which is included in discontinued operations, net.

Gross profit increased across all four of our business lines and was driven by (i) \$41.1 million (13%) increase in parts and service gross profit, (ii) a \$40.3 million (24%) increase in F&I gross profit, (iii) a \$16.0 million (15%) increase in used vehicle gross profit and (iv) a \$14.8 million (9%) increase in new vehicle gross profit. Our total gross profit margin decreased 10 basis points to 16.4%, primarily as a result of (i) a 30 basis point decrease in our same store new vehicle retail gross margin and (ii) a 60 basis point decrease in our same store used vehicle retail gross margin, which was partially offset by a 230 basis point increase in our same store parts and service gross margin.

The \$693.1 million (15%) increase in total revenue was primarily a result of (i) an \$343.9 million (13%) increase in new vehicle revenue, (ii) a \$262.6 million (20%) increase in used vehicle revenue.

# **Table of Contents**

* T	T 7 1 1 1
NAW	Vehicle—
INCW	v cilicic—

New vehicle—	For the Year I December 31, 2013 (Dollars in mi		Increase (Decrease) For per vehicle	% Change data)	
Revenue:					
New vehicle revenue—same store(1)					
Luxury	\$1,097.3	\$963.6	\$133.7	14	%
Mid-line import	1,384.0	1,270.4	113.6	9	%
Mid-line domestic	407.1	374.3	32.8	9	%
Total new vehicle revenue—same store(1)	2,888.4	2,608.3	280.1	11	%
New vehicle revenue—acquisitions	63.8	<u> </u>			
New vehicle revenue, as reported	\$2,952.2	\$2,608.3	\$343.9	13	%
Gross profit:	. ,	, ,			
New vehicle gross profit—same store(1)					
Luxury	\$79.5	\$73.4	\$6.1	8	%
Mid-line import	71.3	67.9	3.4	5	%
Mid-line domestic	26.5	25.2	1.3	5	%
Total new vehicle gross profit—same store(1)	177.3	166.5	10.8	6	%
New vehicle gross profit—acquisitions	4.0				
New vehicle gross profit, as reported	\$181.3	\$166.5	\$14.8	9	%
8, as expressed	7	7 - 0 0 10	7 - 110		
	For the Year I	Ended	•	CH .	
	December 31,	Increase	%		
	2013	2012	(Decrease)	Change	
New vehicle units:					
New vehicle units: New vehicle retail units—same store(1)					
New vehicle retail units—same store(1)		19.429	2.565	13	%
New vehicle retail units—same store(1) Luxury	21,994	19,429 48.136	2,565 3,496	13 7	% %
New vehicle retail units—same store(1) Luxury Mid-line import	21,994 51,632	48,136	3,496	7	%
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic	21,994 51,632 11,082	48,136 10,147	3,496 935	7 9	% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1)	21,994 51,632 11,082 84,708	48,136 10,147 77,712	3,496 935 6,996	7 9 9	% % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles	21,994 51,632 11,082 84,708 1,258	48,136 10,147 77,712 2,365	3,496 935 6,996 (1,107 )	7 9 9 (47	% % % )%
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1)	21,994 51,632 11,082 84,708 1,258 85,966	48,136 10,147 77,712	3,496 935 6,996	7 9 9	% % %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions	21,994 51,632 11,082 84,708 1,258 85,966 1,993	48,136 10,147 77,712 2,365 80,077	3,496 935 6,996 (1,107 5,889	7 9 9 (47 7	% % % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1)	21,994 51,632 11,082 84,708 1,258 85,966	48,136 10,147 77,712 2,365	3,496 935 6,996 (1,107 )	7 9 9 (47	% % % )%
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual	21,994 51,632 11,082 84,708 1,258 85,966 1,993	48,136 10,147 77,712 2,365 80,077	3,496 935 6,996 (1,107 5,889	7 9 9 (47 7	% % % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions	21,994 51,632 11,082 84,708 1,258 85,966 1,993 87,959	48,136 10,147 77,712 2,365 80,077 — 80,077	3,496 935 6,996 (1,107 5,889 7,882	7 9 9 (47 7 10	% % % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual	21,994 51,632 11,082 84,708 1,258 85,966 1,993 87,959 For the Year Endecember 31,	48,136 10,147 77,712 2,365 80,077 — 80,077	3,496 935 6,996 (1,107 5,889 7,882	7 9 9 (47 7	% % % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—	21,994 51,632 11,082 84,708 1,258 85,966 1,993 87,959 For the Year En December 31, 2013	48,136 10,147 77,712 2,365 80,077 — 80,077	3,496 935 6,996 (1,107 5,889 7,882 Increase (Decrease)	7 9 9 (47 7 10 % Change	% % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—  Revenue per new vehicle sold—same store(1)	21,994 51,632 11,082 84,708 1,258 85,966 1,993 87,959 For the Year En December 31, 2013 \$33,599	48,136 10,147 77,712 2,365 80,077 — 80,077	3,496 935 6,996 (1,107 5,889 7,882 Increase (Decrease) \$1,027	7 9 9 (47 7 10 % Change 3	% % % )% %
New vehicle retail units—same store(1) Luxury Mid-line import Mid-line domestic Total new vehicle retail units—same store(1) Fleet vehicles Total new vehicle units—same store(1) New vehicle units—acquisitions New vehicle units—actual New Vehicle Metrics—	21,994 51,632 11,082 84,708 1,258 85,966 1,993 87,959 For the Year En December 31, 2013 \$33,599 \$2,062	48,136 10,147 77,712 2,365 80,077 — 80,077 aded 2012 \$32,572 \$2,079	3,496 935 6,996 (1,107 5,889 7,882 Increase (Decrease) \$1,027 \$(17)	7 9 9 (47 7 10 % Change	% % )% %

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$343.9 million (13%) increase in new vehicle revenue was primarily a result of a 7% increase in same store new vehicle unit sales, combined with a 3% increase in same store revenue per new vehicle sold. Our total new vehicle revenue also benefited from \$63.8 million derived from acquisitions. Same store unit volumes for our luxury, mid-line

import and domestic brands increased 13%, 7%, and 9% respectively, reflecting (i) a general increase in consumer demand, (ii) the continued availability of credit at terms favorable to our customers and (iii) an improvement in the availability of new vehicle inventory

#### **Table of Contents**

from which to choose. New vehicle SAAR increased by 8% to 15.6 million for 2013 as compared to 14.5 million in 2012, which contributed to the unit volume increase in each of our three brand segments.

Total new vehicle gross profit increased by \$14.8 million (9%), primarily driven by the 7% increase in same store new vehicle unit sales as well as a \$4.0 million in gross profit derived from acquisitions. Partially offsetting these increases was a 30 basis point (5%) decrease in our same store new vehicle gross profit margin. Our same store gross profit per new vehicle sold decreased by \$17 (1%), largely driven by our luxury brands.

Used Vehicle—

	For the Year December 2013		Increase (Decrease)	% Change	
	(Dollars in	millions, excep	t for per vehic	le data)	
Revenue:					
Used vehicle retail revenues—same store(1)	\$1,340.3	\$1,102.0	\$238.3	22	%
Used vehicle retail revenues—acquisitions	34.6	_			
Total used vehicle retail revenues	1,374.9	1,102.0	272.9	25	%
Used vehicle wholesale revenues—same store(1)	186.3	199.6	(13.3	) (7	)%
Used vehicle wholesale revenues—acquisitions	3.0				
Total used vehicle wholesale revenues	189.3	199.6	(10.3	) (5	)%
Used vehicle revenue, as reported	\$1,564.2	\$1,301.6	\$262.6	20	%
Gross profit:					
Used vehicle retail gross profit—same store(1)	\$119.8	\$104.5	\$15.3	15	%
Used vehicle retail gross profit—acquisitions	2.3	—			
Total used vehicle retail gross profit	122.1	104.5	17.6	17	%
Used vehicle wholesale gross profit—same store(1)	(2.0	) —	(2.0	) NM	
Used vehicle wholesale gross profit—acquisitions					
Total used vehicle wholesale gross profit	(2.0	) —	(2.0	) NM	
Used vehicle gross profit, as reported Used vehicle retail units:	\$120.1	\$104.5	\$15.6	15	%
Used vehicle retail units—same store(1)	67,768	57,434	10,334	18	%
Used vehicle retail units—acquisitions	1,686	<del></del>	- ,		
Used vehicle retail units—actual	69,454	57,434	12,020	21	%
Used Vehicle Metrics—					
	For the Year	Ended	Increase	%	
	December 3	1,	(Decrease)	% Change	
	2013	2012	(Decrease)	Change	
Revenue per used vehicle retailed—same store(1)	\$19,778	\$19,187	\$591	3	%
Gross profit per used vehicle retailed—same store(1)	\$1,768	\$1,819	\$(51)	(-	)%
Used vehicle retail gross margin—same store(1)	8.9	% 9.5	% (0.6 )	% (6	)%

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$262.6 million (20%) increase in used vehicle revenue was the result of an 18% increase in the same store used vehicle retail unit sales, a 3% increase in same store revenue per used vehicle retailed and \$3.0 million derived from acquisitions. These increases were partially off set by a \$10.3 million (5%) decrease in used vehicle wholesale revenue. The 18% increase in same store used vehicle retail unit sales reflects increased consumer demand, the

continued availability of credit at terms favorable to the customer and the ongoing impact of our Asbury 1-2-1 program.

#### **Table of Contents**

The \$17.6 million (17%) increase in used vehicle retail gross profit was driven primarily by higher unit volumes, partially offset by a 60 basis point decrease in our same store used vehicle retail gross margin. The decrease in our same store used vehicle gross margin can partially be attributed to margin pressures created by the general increase in the supply of used vehicles as a result of customer trade-ins and vehicles coming off lease. During 2013, we also increased our focus on selling more used vehicles as retail units instead of wholesale units as a result of our ongoing Asbury 1-2-1 program, which primarily accounts for the \$13.3 million (7%) decrease in same store wholesale revenue.

Parts and Service—

	For the Year Ended December 31,		Increase	%	
	2013	2012	(Decrease)	Change	
	(Dollars in n	nillions)			
Revenue:	`	,			
Parts and service revenue—same store(1)	\$600.3	\$565.3	\$35.0	6	%
Parts and service revenues—acquisitions	11.3				
Parts and service revenue, as reported	\$611.6	\$565.3	\$46.3	8	%
Gross profit:					
Parts and service gross profit—same store(1)					
Customer pay	\$211.4	\$202.2	\$9.2	5	%
Reconditioning and preparation	82.9	66.8	16.1	24	%
Warranty	47.5	38.8	8.7	22	%
Wholesale parts	19.1	18.8	0.3	2	%
Total parts and service gross profit—same store(1)	360.9	326.6	34.3	11	%
Parts and service gross profit—acquisitions	6.8	_			
Parts and service gross profit, as reported	\$367.7	\$326.6	\$41.1	13	%
Parts and service gross margin—same store(1)	60.1	% 57.8	% 2.3	6 4	%

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

The \$46.3 million (8%) increase in parts and service revenue was primarily due to (i) a \$18.4 million (5%) increase in same store customer pay revenue, (ii) a \$13.0 million (16%) increase in same store warranty revenue and (iii) \$11.3 million derived from acquisitions. The 230 basis point increase in our same store parts and service gross margin was primarily the result of increases in our higher margin parts and service businesses, including a 24% increase in gross profit from reconditioning and preparation of vehicles, a 22% increase in warranty gross profit and a 5% increase in our customer pay parts and service gross profit. The \$16.1 million increase in reconditioning and preparation gross profit was primarily driven by a 18% increase in our same store used vehicle retail unit sales and a 7% increase in our same store new vehicle retail unit sales. Gross profit associated with warranty work increased by \$8.7 million (22%), partially due to certain manufacturer recalls that occurred during 2013, as well as increased units in operation as sales of new vehicles in the United States continued to increase over the past few years.

#### **Table of Contents**

Finance and Insurance, net—

	For the Year December 31 2013 (Dollars in m		Increase (Decrease) for per vehicle	% Change e data)	
Finance and insurance, net—same store(1)	\$201.1	\$166.6	\$34.5	21	%
Finance and insurance, net—acquisitions	5.8	_			
Finance and insurance, net as reported	\$206.9	\$166.6	\$40.3	24	%
Finance and insurance, net per vehicle sold—same store(1)	\$1,308	\$1,212	\$96	8	%

Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us.

F&I increased by \$40.3 million (24%) during 2013 as compared to 2012, primarily due to (i) a 13% increase in same store retail unit sales, (ii) an 8% increase in F&I per vehicle sold and (iii) \$5.8 million derived from acquisitions. The \$96 increase in F&I per vehicle sold was primarily attributable to improvement in the number of F&I contracts sold as a percentage of retail unit sales (also known as our F&I penetration rate), which was driven by (i) the improving availability of consumer credit, which allowed more of our customers to take advantage of a broader array of F&I products, (ii) the addition of key personnel to our F&I management team and (iii) our continued focus on improving the F&I results at our lower-performing stores through our F&I training programs, which include implementing a certification process and certain best practices initiatives.

Selling, General and Administrative Expense—

<u>O</u>	For the Ye	ar Ended I	Dece	mber 31,				% of C	Gross
	2013	% of GreProfit	oss	2012	% of Gre Profit	(L)ecreas		Profit e) (Decrease) Increase	
	(Dollars in	millions)							
Personnel costs	\$280.7	32.7	%	\$254.9	33.4	%	\$25.8	(0.7)	)%
Sales compensation	92.4	10.8	%	80.2	10.5	%	12.2	0.3	%
Share-based compensation	9.0	1.1	%	7.1	0.9	%	1.9	0.2	%
Outside services	59.7	7.0	%	55.2	7.2	%	4.5	(0.2)	)%
Advertising	31.8	3.7	%	27.8	3.6	%	4.0	0.1	%
Rent	32.9	3.8	%	35.5	4.6	%	(2.6)	(0.8)	)%
Utilities	13.9	1.6	%	14.1	1.8	%	(0.2)	(0.2)	)%
Insurance	9.9	1.2	%	10.9	1.4	%	(1.0)	(0.2)	)%
Other	76.0	8.8	%	69.2	9.2	%	6.8	(0.4)	)%
Selling, general and administrative expense—same store(1)	606.3	70.7	%	554.9	72.6	%	51.4	(1.9	)%
Acquisitions	11.5			_					
Selling, general and administrative—actual	\$617.8	70.5	%	\$554.9	72.6	%	\$62.9	(2.1	)%
Gross profit—same store(1)	\$857.1			\$763.8					
Gross profit—actual	\$876.0			\$763.8					

<sup>(1)</sup> Same store amounts consist of information from dealerships for the identical months of each period presented in the comparison, commencing with the first full month in which the dealership was owned by us. Same store SG&A expense as a percentage of gross profit was 70.7% for 2013 as compared to 72.6% for 2012. The 190 basis point decrease was primarily attributable to (i) a 70 basis point decrease in personnel costs as a result of further leveraging our fixed cost structure, (ii) a 80 basis point decrease in rent expense primarily as a result of our

purchase of certain previously lease real estate during the second half of 2012 and throughout 2013.

#### **Table of Contents**

Depreciation and Amortization Expense —

The \$1.7 million (8%) increase in depreciation and amortization expense during 2013 when compared to 2012 was primarily the result of our purchase of certain previously leased real estate during the second half of 2012 and throughout 2013.

Other Operating Expense net —

Other operating expense, net includes gains and losses from the sale of property and equipment, income derived from lease arrangements and other non-core operating items. During 2013, we recognized (i) \$5.5 million of lease termination charges as a result of our purchase of certain previously leased real estate and (ii) \$1.8 million of charges related to property and equipment disposals. During 2012, we recognized approximately \$1.8 million of lease termination charges as a result of our purchase of certain previously leased real estate which was partially offset by approximately \$1.4 million of income related to insurance proceeds.

Floor Plan Interest Expense —

The \$0.9 million (8%) increase in floor plan interest expense during 2013 when compared to 2012 was primarily the result of generally higher new vehicle inventory levels as well as additional new vehicle inventory associated with recent acquisitions.

Other Interest Expense —

The \$3.4 million (10%) increase in other interest expense was primarily due to a \$3.7 million increase in our mortgage interest expense as result of our decision to mortgage certain owned dealership properties, the majority of which was completed during the second half of 2012 and throughout 2013. In June 2013, we completed an add-on issuance of \$100.0 million aggregate principal amount of 8.375% Notes. In September 2013, we used proceeds from this offering and borrowings under our real estate credit agreement to redeem all of our 7.625% Notes.

Swap Interest Expense —

We have historically entered into various derivative financial instruments, including fair value and cash flow interest rate swaps, which have been designed to provide hedges against changes in fair value of certain debt obligations and variable rate cash flows. Our earnings have been impacted by these interest rate swaps in the form of (i) amounts reclassified from AOCI to earnings for active swaps, (ii) amortization of amounts reclassified from AOCI to earnings for terminated cash flow swaps and (iii) amortization of terminated fair value swaps. The pre-tax impact on earnings related to our various derivative financial instruments during 2013 and 2012 was \$2.5 million and \$5.0 million, respectively. The \$2.5 million decrease in swap interest expense during 2013 when compared to 2012 is primarily the result of a \$2.8 million decrease in amortization expense of a previously terminated swap during the second quarter of 2013, partially offset by approximately \$0.3 million of additional swap expense as a result of an interest rate swap entered into during the fourth quarter of 2013.

Loss on Extinguishment of Long-Term Debt —

During 2013, we recognized a \$6.8 million loss on the redemption of all of the \$143.2 million of our outstanding 7.625% Notes, consisting of (i) \$3.6 million of premiums paid pursuant to the terms of the redemption notice, (ii) a \$3.1 million write-off of unamortized debt issuance costs associated with the 7.625% Notes and (iii) \$0.1 million of third-party costs associated with the redemption of the 7.625% Notes.

Income Tax Expense—

The \$14.2 million (28%) increase in income tax expense was primarily a result of the \$32.0 million (24%) increase in income before income taxes in 2013 as compared to 2012. Our effective tax rate increased from 37.5% in 2012 to 38.8% in 2013, primarily as a result of (i) a decrease in tax exempt income in 2013 compared to 2012 and (ii) a release of certain tax reserves in 2012.

Discontinued Operations—

During 2013, we sold one franchise (one dealership location) that was classified as discontinued operations. The \$8.0 million, net of tax, net gain from discontinued operations in 2013 includes an \$8.9 million, net of tax, gain on the sale of one franchise (one dealership location), which was partially offset by \$0.9 million, net of tax, of net operating losses of franchises sold prior to December 31, 2013, including rent and other expenses of idle facilities. During 2012, we sold two franchises (two dealership locations) that were classified as discontinued operations and closed two additional franchises, one of which was classified as discontinued operations. The \$1.1 million, net of tax,

net loss from discontinued operations in 2012 includes (i) \$1.2 million, net of tax, of impairment expense related to certain property not used

#### **Table of Contents**

in our operations, (ii) a \$0.5 million, net of tax, loss related to the disposal of certain property not used in our operations, (iii) a \$0.5 million, net of tax, lease termination charge related to a former dealership location and (iv) \$0.2 million, net of tax, of net operating losses of franchises sold prior to December 31, 2013, consisting primarily of rent and other expenses of idle facilities. These losses were partially offset by (a) \$0.6 million, net of tax, of income related to proceeds received from the elimination of one of our franchises and (b) a \$0.7 million, net of tax, gain on the sale of the two franchises.

#### LIQUIDITY AND CAPITAL RESOURCES

As of December 31, 2014, we had total available liquidity of \$285.0 million, which consisted of cash and cash equivalents of \$2.9 million, \$25.9 million of availability under our floor plan offset account, and borrowing availability of \$164.7 million and \$91.5 million under our revolving credit facility and our used vehicle revolving floor plan facility, respectively. The total borrowing capacity under our revolving credit facilities is limited by borrowing base calculations and, from time to time, may be further limited by our required compliance with certain financial covenants. As of December 31, 2014, these financial covenants did not further limit our availability under our credit facilities. For more information on our financial covenants, see "Covenants" below.

We continually evaluate our liquidity and capital resources based upon (i) our cash and cash equivalents on hand, (ii) the

funds that we expect to generate through future operations, (iii) current and expected borrowing availability under our revolving

credit facilities, our floor plan facilities and our mortgage financings, (iv) amounts in our new vehicle floor plan notes payable

offset account and (v) the potential impact of our capital allocation strategy and any contemplated or pending future transactions, including, but not limited to, financings, acquisitions, dispositions, equity and/or debt repurchases or other capital

expenditures. We believe we will have sufficient liquidity to meet our debt service and working capital requirements; commitments and contingencies; debt repayment, maturity and repurchase obligations; acquisitions; capital expenditures; and

any operating requirements for at least the next twelve months.

We currently have the following material credit facilities, floor plan facilities, real estate credit agreement, mortgage notes and senior subordinated notes. For a more detailed description of the material terms of our senior secured credit facilities, real estate credit agreement, mortgage notes and senior subordinated notes, refer to the "Floor Plan Notes Payable" and "Long-Term Debt" footnotes in the accompanying consolidated financial statements.

Revolving credit facility — a \$175.0 million senior secured revolving credit facility for, among other things, acquisitions, working capital and capital expenditures, including a \$50.0 million sublimit for letters of credit. Our borrowing capacity under the revolving credit facility is limited by a borrowing base calculation and any outstanding letters of credit. As of December 31, 2014, we had \$10.3 million in outstanding letters of credit, resulting in \$164.7 million of borrowing availability under our revolving credit facility. There were no amounts drawn under our revolving credit facility as of December 31, 2014.

New inventory floor plan facilities — an \$825.0 million senior secured new vehicle revolving floor plan facility. In connection with the new vehicle floor plan facility, we established an account with Bank of America, N.A. ("Bank of America") that allows us to transfer cash to an account as an offset to floor plan notes payable (a "floor plan offset account"). These transfers reduce the amount of outstanding new vehicle floor plan notes payable that would otherwise accrue interest, while retaining the ability to transfer amounts from the offset account into our operating cash accounts within one to two days. As a result of the use of our floor plan offset account, we experience a reduction in floor plan interest expense on our Consolidated Statements of Income. As of December 31, 2014, we had \$25.9 million in this floor plan offset account. We also have a floor plan facility with Ford to purchase new Ford and Lincoln vehicle inventory, as well as facilities with certain other manufacturers for loaner vehicles. Neither our floor plan facility with Ford nor our facilities for loaner vehicles have stated borrowing limitations. As of December 31, 2014, we had \$650.3 million, net, outstanding under our senior secured new vehicle revolving floor plan facility and \$116.5 million

outstanding under our floor plan facility with Ford.

Used vehicle floor plan facility — a \$100.0 million senior secured used vehicle revolving floor plan facility to finance the acquisition of used vehicle inventory and for, among other things, other working capital and capital expenditures, as well as to refinance used vehicles. Our borrowing capacity under the used vehicle floor plan facility is limited by a borrowing base calculation. As of December 31, 2014, we had \$2.0 million outstanding under our used vehicle revolving floor plan facility, which was drawn for general corporate purposes, and \$91.5 million of remaining borrowing availability under our used vehicle revolving floor plan facility.

Real estate credit agreement — a real estate term loan credit agreement with an initial principal value of \$75.0 million collateralized by first priority liens, subject to certain permitted exceptions, on all of the real property financed

#### **Table of Contents**

thereunder. As of December 31, 2014, the outstanding balance under the real estate credit agreement was \$71.5 million.

Mortgage notes — as of December 31, 2014, we had \$232.3 million of mortgage note obligations (excluding amounts outstanding under our real estate credit agreement). Included in the \$232.3 million of mortgage note obligations was \$190.5 million financed by captive finance companies affiliated with our manufacturing partners. These obligations are collateralized by the related real estate at our applicable owned dealership locations.

6.0% Senior Subordinated Notes due 2024 ("6.0% Notes") — as of December 31, 2014 we had \$400.0 million in aggregate principal amount of our 6.0% Notes outstanding. We are required to pay interest on the 6.0% Notes on June 15 and December 15 of each year until their maturity on December 15, 2024. For additional information on the 6.0% Notes, see "Debt Refinancing Activities" below.

Under the terms of the senior secured credit facilities and certain mortgage notes payable, our ability to incur new indebtedness is currently limited to (i) permitted floor plan indebtedness, (ii) certain refinancings, refunds, renewals or extensions of existing indebtedness, and (iii) other customary permitted indebtedness.

### **Debt Refinancing Activities**

In December 2014, we completed a refinancing of certain of our long-term debt, which included the issuance of \$400.0 million of our 6.0% Notes, the proceeds of which were primarily used to redeem all of our outstanding \$300.0 million aggregate principal amount of 8.375% Notes. In connection therewith, we entered into an amendment to our Credit Agreement (defined below) which amendment revised the covenant restricting the Company's ability to make certain restricted payments, including payments to purchase shares of common stock, to generally be consistent with the covenant governing such payments as contained in the Indenture, as described below.

We recognized a \$31.9 million loss in connection with this refinancing, which is included in Loss on Extinguishment of Long-Term Debt, net on the accompanying Consolidated Statements of Income and consisted of (i) \$33.9 million of premiums in connection with the redemption of the 8.375% Notes, (ii) a \$6.1 million write-off of unamortized debt issuance costs associated with the 8.375% Notes and (iii) \$0.1 million of third-party costs associated with the redemption of the 8.375% Notes, partially offset by \$8.2 million in unamortized premium associated with our 8.375% Notes.

The indenture governing the 6.0% Notes (the "Indenture") provides us with additional flexibility to make certain restricted payments, including payments to repurchase additional shares of our common stock than what was contained in the indenture governing our 8.375% Notes.

#### Credit Agreement

We and certain of our subsidiaries are party to a credit agreement with Bank of America, N.A. ("Bank of America"), as administrative agent, and the other agents and lenders party thereto (the "Restated Credit Agreement"). The Restated Credit Agreement provides for our senior secured credit facilities, consisting of:

- •a \$175.0 million revolving credit facility with a \$50.0 million sublimit for letters of credit;
- •an \$825.0 million new vehicle revolving floor plan facility; and
- •a \$100.0 million used vehicle revolving floor plan facility

Each of the above provisions is subject to limitations on borrowing availability as set out in the Restated Credit Agreement. The Restated Credit Agreement matures, and all amounts outstanding thereunder will be due and payable, on August 8, 2018.

In October 2014, we amended the Restated Credit Agreement, effectively increasing our ability to repurchase shares of our common stock and pay cash dividends. In December 2014, we further amended the Restated Credit Agreement to, among other things, align the restricted payment covenants under the Restated Credit Agreement with those under the Indenture and to thus provide us with additional flexibility to make certain restricted payments, including payments to repurchase additional shares of our common stock. We paid approximately \$0.7 million in fees in connection with these amendments, which were capitalized and are being amortized to Other Interest Expense and Floor Plan Interest Expense over the remaining term of the Restated Credit Agreement.

Our ability to make these restricted payments under the Restated Credit Agreement and Indenture are subject to a number of important qualifications described under "—Covenants" below.

#### **Table of Contents**

Subject to the compliance with certain conditions, the Restated Credit Agreement provides that we and our dealership subsidiaries that are borrowers under the senior secured credit facilities (collectively, the "Borrowers") have the ability, at their option and subject to the receipt of additional commitments from existing or new lenders, to increase the size of the revolving credit facility by up to \$50.0 million without lender consent. The Restated Credit Agreement also provides that the Borrowers have the ability, at their option and subject to the receipt of additional commitments from existing or new lenders, to increase the size of the new vehicle floor plan facility or the used vehicle floor plan facility by up to \$250.0 million in the aggregate without lender consent and also subject to the compliance with certain conditions.

Borrowings under the revolving credit facility bear interest, at our option, based on LIBOR plus 1.75% to 2.75% or the Base Rate plus 0.75% to 1.75%, in each case based on our total lease adjusted leverage ratio. The Base Rate is the highest of the (i) Bank of America prime rate, (ii) Federal Funds rate plus 0.50%, and (iii) one month LIBOR plus 1.0%.

Borrowings under the new vehicle revolving floor plan facility bear interest, at our option, based on LIBOR plus 1.25% or the Base Rate plus 0.25%. Borrowings under the used vehicle revolving floor plan facility bear interest, at our option, based on LIBOR plus 1.50% or the Base Rate plus 0.50%.

In addition to the payment of interest on borrowings outstanding under the senior secured credit facilities, the Borrowers are required to pay a commitment fee on the total commitments under the senior secured credit facilities. The fees for commitments under the new vehicle revolving floor plan facility and the used vehicle revolving floor plan facility are 0.20% per annum and 0.25% per annum, respectively, and are payable on a quarterly basis. The representations and covenants contained in the Restated Credit Agreement are customary for financing transactions of this nature including, among others, a requirement to comply with a minimum consolidated current ratio and consolidated fixed charge coverage ratio (each as defined in the Restated Credit Agreement) and a maximum consolidated total lease adjusted leverage ratio, in each case as set out in the Restated Credit Agreement. In addition, certain other covenants could restrict the Company's ability to incur additional debt, pay dividends or acquire or dispose of assets. See "Covenants" below.

### Mortgage Financings

During 2014, we entered into eight fixed rate mortgage notes payable which are collateralized by the related real estate at eight of our owned dealership locations. The initial principal amount of the mortgage notes payable was \$73.2 million. In connection with our entrance into these mortgage notes payable, we paid approximately \$0.8 million in debt issuance costs, which were capitalized and are being amortized to Other Interest Expense over the terms of the related mortgage notes payable. All eight mortgages were financed by the captive finance companies affiliated with two of our manufacturing partners.

On February 3, 2015, certain of our subsidiaries entered into an amended and Restated Master Loan Agreement (the "Restated Master Loan Agreement") with Wells Fargo. The Restated Master Loan Agreement provides for term loans to certain of the Company's subsidiaries that are borrowers under the Restated Master Loan Agreement (collectively, the "Real Estate Borrowers") in an aggregate amount not to exceed \$100.0 million (the "Restated Master Loan Facility"), subject to customary terms and conditions.

Borrowings under the Restated Master Loan Facility are guaranteed by the Company pursuant to a second amended and restated unconditional guaranty (the "Company Guaranty"), and each operating dealership subsidiary of the Company whose real estate is financed under the Restated Master Loan Facility, and are collateralized by first priority liens, subject to certain permitted exceptions, on all of the real property financed under the Restated Master Loan Agreement.

The Borrowers under the Restated Master Loan Facility may borrow thereunder from time to time during the period beginning on February 3, 2015 until and including February 1, 2016 (the "Draw Termination Date"). As of February 2015, there was \$17.1 million outstanding under the Restated Master Loan Facility, which amount was outstanding under the Master Loan Agreement prior to its amendment and restatement. The proceeds from future borrowings under from the Restated Master Loan Facility are expected to be used to for general corporate purposes. Term loans under the Restated Master Loan Facility bear interest based on LIBOR plus 2.50%. After the Draw Termination Date, the Borrowers are required to make 108 equal monthly principal payments based on a hypothetical 19 year

amortization schedule, with a balloon repayment of the outstanding principal amount of loans due on February 1, 2025. The Borrowers can voluntarily prepay any loan in whole or in part any time without premium or penalty. Covenants

We are subject to a number of customary covenants in our various debt and lease agreements, including those described below. We were in compliance with all of our covenants as of December 31, 2014. Failure to comply with any of our debt covenants would constitute a default under the relevant debt agreements, which would entitle the lenders under such agreements

#### **Table of Contents**

to terminate our ability to borrow under the relevant agreements and accelerate our obligations to repay outstanding borrowings, if any, unless compliance with the covenants was waived. In many cases, defaults under one of our agreements could trigger cross default provisions in our other agreements. If we are unable to remain in compliance with our financial or other covenants, we would be required to seek waivers or modifications of our covenants from our lenders, or we would need to raise debt and/or equity financing or sell assets to generate proceeds sufficient to repay such debt. We cannot give any assurance that we would be able to successfully take any of these actions on terms, or at times, that may be necessary or desirable.

The representations and covenants contained in the Restated Credit Agreement include, among others, a requirement to comply with a minimum consolidated current ratio and consolidated fixed charge coverage ratio (each as defined in the Restated Credit Agreement) and a maximum consolidated total lease adjusted leverage ratio, in each case as set out in the Restated Credit Agreement. In addition, certain other covenants could restrict our ability to incur additional debt, pay dividends or acquire or dispose of assets.

As discussed above, we amended our Restated Credit Agreement in December 2014 to revise the covenant restricting our ability to make certain restricted payments, including payments to repurchase additional shares of our common stock, among other things, to generally be consistent with the covenant governing such payments as contained in the Indenture. The Restated Credit Agreement and the Indenture currently allow for restricted payments without limit so long as our consolidated total leverage ratio (as defined in the Restated Credit Agreement and the Indenture) is no greater than 3.0 to 1 after giving effect to such proposed restricted payments. In the event that our consolidated total leverage ratio does (or would) exceed 3.0 to 1, the Restated Credit Agreement and the Indenture would then also allow for restricted payments under the following mutually exclusive parameters, subject to certain exclusions:

Restricted payments in an aggregate amount not to exceed \$20.0 million in any fiscal year;

General restricted payments allowance of \$150.0 million; and

Subject to our continued compliance with a fixed charge coverage ratio as set out in the Indenture, restricted payments capacity additions (or subtractions if negative) equal to (i) 50% of our net income (as defined in the Restated Credit Agreement and the Indenture) beginning on October 1, 2014 and ending on the date of the most recently completed fiscal quarter (the "Measurement Period"), plus (ii) 100% of any cash proceeds we receive from the sale of equity interests during the Measurement Period minus (iii) the dollar amount of share purchases made and dividends paid on or after December 4, 2014.

The Restated Credit Agreement also provides for events of default that are customary for financing transactions of this nature, including cross-defaults to other material indebtedness. In certain instances, an event of default under either the revolving credit facility or the used vehicle floor plan facility could be, or result in, an event of default under the new vehicle floor plan facility, and vice versa. Upon the occurrence of an event of default, we could be required to immediately repay all amounts outstanding under the applicable facility.

The representations, warranties and covenants contained in the Restated Master Loan Agreement, the Company Guaranty and the related documents include, among others, a requirement to comply with a minimum consolidated current ratio, minimum consolidated fixed charge coverage ratio and maximum consolidated total lease adjusted leverage ratio, in each case as set out in the Company Guaranty. In addition, certain other covenants could restrict the Company's ability to incur additional debt, pay dividends or acquire or dispose of assets. The Restated Master Loan Agreement also provides for events of default that are customary for financing transactions of this nature, including cross-defaults to other material indebtedness. Upon the occurrence of an event of default, the Borrowers or, failing such compliance, the Company, could be required to immediately repay all amounts outstanding under the Restated Master Loan Facility.

Certain of our lease agreements also require compliance with various financial covenants and incorporate by reference the financial covenants set forth in the Restated Credit Agreement. A breach of any of these covenants could immediately give rise to certain landlord remedies under our various lease agreements, the most severe of which include the following: (a) termination of the applicable lease and/or other leases with the same or an affiliated landlord under a cross-default provision, (b) eviction from the premises; and (c) the landlord having a claim for various damages.

Share Repurchases and Dividend Restrictions

Our ability to repurchase shares or pay dividends on our common stock is subject to our compliance with the covenants and restrictions described in "Covenants" above.

Effective January 1, 2013, our Board of Directors authorized the repurchase of up to \$50.0 million of the Company's common stock in open market transactions (the "2013 Repurchase Plan"). Subsequently, on January 30, 2014, our Board of Directors terminated the 2013 Repurchase Plan and authorized a new share repurchase program (the "2014 Repurchase Plan").

#### **Table of Contents**

During 2014, we repurchased an aggregate of 2,349,494 shares of our common stock for \$161.4 million under the 2013 Plan and 2014 Repurchase Plan, as amended to date.

As of January 28, 2015, we have the authority to repurchase up to an aggregate of \$300.0 million of common stock under the 2014 Plan. The 2014 Repurchase Plan has no stated expiration date and any associated repurchases may be completed in open market, or privately negotiated, transactions from time to time. Any repurchases will be subject to applicable limitations in our debt or other financing agreements and may be existence from time to time. During 2014, we also repurchased 123,774 shares of our common stock for \$6.3 million from employees in connection with a net share settlement feature of employee equity-based awards.

**Contractual Obligations** 

As of December 31, 2014, we had the following contractual obligations (in millions):

	Payments d	ue by period	(in millions)				
	2015	2016	2017	2018	2019	Thereafter	Total
Floor plan notes payable	\$766.8	\$—	\$—	\$—	<b>\$</b> —	<b>\$</b> —	\$766.8
Operating leases	30.3	29.3	27.2	25.2	22.8	68.9	203.7
Long-term debt	28.7	11.9	12.3	12.7	44.5	597.3	707.4
Interest on long-term debt (a)	34.3	33.3	32.9	32.5	31.6	137.2	301.8
Total	\$860.1	\$74.5	\$72.4	\$70.4	\$98.9	\$803.4	\$1,979.7

Includes variable interest calculated using an estimated LIBOR rate of 0.17%, and assumes that borrowings will not be refinanced upon maturity.

#### Cash Flows

Classification of Cash Flows Associated with Floor Plan Notes Payable

Borrowings and repayments of floor plan notes payable to a lender unaffiliated with the manufacturer from which we purchase a particular new vehicle ("Non-Trade"), and all floor plan notes payable relating to pre-owned vehicles (together referred to as "Floor Plan Notes Payable - Non-Trade"), are classified as financing activities on the accompanying Consolidated Statements of Cash Flows, with borrowings reflected separately from repayments. The net change in floor plan notes payable to a lender affiliated with the manufacturer from which we purchase a particular new vehicle (collectively referred to as "Floor Plan Notes Payable - Trade") is classified as an operating activity on the accompanying Consolidated Statements of Cash Flows. Borrowings of floor plan notes payable associated with inventory acquired in connection with all acquisitions are classified as a financing activity in the accompanying Consolidated Statement of Cash Flows. Cash flows related to floor plan notes payable included in operating activities differ from cash flows related to floor plan notes payable included in financing activities only to the extent that the former are payable to a lender affiliated with the manufacturer from which we purchased the related inventory, while the latter are payable to a lender not affiliated with the manufacturer from which we purchased the related inventory. Repayments of Floor Plan Notes Payable - Trade associated with divestitures are classified as a financing activity.

Floor plan borrowings are required by all vehicle manufacturers for the purchase of new vehicles, and all floor plan lenders require amounts borrowed for the purchase of a vehicle to be repaid within a short time period after the related vehicle is sold. As a result, we believe that it is important to understand the relationship between the cash flows of all of our floor plan notes payable and new vehicle inventory in order to understand our working capital and operating cash flow and to be able to compare our operating cash flow to that of our competitors (i.e., if our competitors have a different mix of trade and non-trade floor plan financing as compared to us). In addition, we include all floor plan borrowings and repayments in our internal operating cash flow forecasts. As a result, we use the non-GAAP measure "cash provided by (used in) operating activities, as adjusted" (defined below) to compare our results to forecasts. We believe that splitting the cash flows of floor plan notes payable between operating activities and financing activities, while all new vehicle inventory activity is included in operating activities, results in significantly different operating

cash flow than if all the cash flows of floor plan notes payable were classified together in operating activities. During the fourth quarter of 2014, our floor plan facility with Ford terminated in accordance with its terms on the maturity date thereof. At that time, all amounts outstanding thereunder were repaid with an equivalent amount of additional borrowings under our senior secured new vehicle revolving floor plan facility. We subsequently re-established our floor plan facility with

#### **Table of Contents**

Ford, and thus repaid all amounts outstanding under our new vehicle revolving floor plan facility related to Ford vehicles with an equivalent amount of borrowings under the re-established Ford floor plan facility.

Cash provided by operating activities, as adjusted, includes borrowings and repayments of floor plan notes payable to lenders not affiliated with the manufacturer from which we purchase the related new vehicles and all floor plan notes payable relating to pre-owned vehicles. Cash provided by operating activities, as adjusted, has material limitations, and therefore, may not be comparable to similarly titled measures of other companies and should not be considered in isolation, or as a substitute for analysis of our operating results in accordance with GAAP. In order to compensate for these potential limitations we also review the related GAAP measures.

We have provided below a reconciliation of cash flow from operating activities, as if all changes in floor plan notes payable, except for (i) borrowings associated with acquisitions and repayments associated with divestitures and (ii) borrowings and repayments associated with the purchase of used vehicle inventory, were classified as an operating activity.

·	For the Year Ended December 31			
	2014	2013	2012	
	(In millions)			
Reconciliation of Cash provided by (used in) operating activities to Cash provided	l			
by operating activities, as adjusted				
Cash provided by (used in) operating activities, as reported	\$84.2	\$50.7	\$(20.7)	)
New vehicle floor plan borrowings - non-trade, net	109.0	21.9	135.4	
Cash provided by operating activities, as adjusted	\$193.2	\$72.6	\$114.7	
Operating Activities—				

Net cash provided by operating activities totaled \$84.2 million and \$50.7 million for the years ended December 31, 2014 and 2013. Net cash used in operating activities totaled \$20.7 million for the year ended December 31, 2012. Net cash provided by operating activities, as adjusted, totaled \$193.2 million, \$72.6 million and \$114.7 million for the years ended December 31, 2014, 2013 and 2012, respectively. Net cash provided by operating activities, as adjusted, includes net income, adjustments to reconcile net income to net cash used in operating activities and changes in working capital, including changes in floor plan notes payable and inventory.

The \$120.6 million increase in our net cash provided by operating activities, as adjusted, for the year ended December 31, 2014 compared to the year ended December 31, 2013 was primarily the result of the following:

\$126.8 million related to a decrease in inventory, net of floor plan notes payable, primarily as a result of an \$87.1 million net increase in our floor plan borrowings during 2014 and a \$37.3 million net increase in inventory in 2014 compared to 2013 related to acquisitions included in investing activities; and

\$40.8 million increase in net income adjusted for non-cash items primarily attributable to the \$31.9 million loss on debt extinguishment in 2014.

The increase in our cash provided by operating activities, as adjusted, was partially offset by:

- \$8.6 million related to a decrease in accounts payable and accrued expenses during 2014 when compared to 2013;
- \$22.2 million related to a net increase in other current assets, primarily related to an increase in our loaner vehicle inventory and the turnover of that inventory; and
- \$13.3 million related to (i) sales volume and the timing of collection of accounts receivable and contracts-in-transit and (ii) a decrease in proceeds from the sale of accounts receivable during 2014 as compared to 2013. The \$42.1 million decrease in our net cash provided by operating activities, as adjusted, for the year ended December 31, 2013 compared to the year ended December 31, 2012 was primarily the result of the following:

\$53.2 million related to an increase in inventory, net of floor plan notes payable, primarily as a result of (i) a \$31.7 million increase in our floor plan offset account during 2013 and (ii) a \$27.2 million increase in our used vehicle inventory in 2013 as compared to 2012;

#### **Table of Contents**

\$23.5 million related to a decrease in accounts payable and accrued expenses during 2013 when compared to 2012; and

\$23.0 million related to a net increase in other current assets, primarily related to an increase in our loaner vehicle inventory and the turnover of that inventory.

The decrease in our cash provided by operating activities, as adjusted, was partially offset by:

\$32.2 million increase in net income adjusted for non-cash items; and

\$24.6 million related to sales volume and the timing of collection of accounts receivable and contracts-in-transit during 2013 as compared to 2012.

#### Investing Activities—

Net cash used in investing activities totaled \$230.8 million, \$125.5 million and \$113.5 million for the years ended December 31, 2014, 2013 and 2012, respectively. Cash flows from investing activities relate primarily to capital expenditures, acquisition and divestiture activity and sales of property and equipment.

Capital expenditures, excluding the purchase of real estate, lease buyouts and capitalized interest, were \$57.5 million, \$49.9 million and \$56.4 million for the years ended December 31, 2014, 2013, and 2012, respectively. Purchases of real estate totaled \$15.9 million, \$10.7 million and \$12.6 million for the years ended December 31, 2014, 2013, and 2012, respectively. In addition, we purchased previously leased property for \$5.0 million, \$35.7 million and \$17.5 million during the years ended December 31, 2014, 2013, and 2012, respectively. Capital expenditures and purchases of real estate in 2014 included capital investment in our previously announced stand-alone used vehicle stores branded as "Q auto". We opened three Q auto stores in 2014.

We expect that capital expenditures during 2015 will total approximately \$45.0 million to upgrade our existing facilities, expand our service capacity and invest in technology and equipment. As part of our capital allocation strategy, we continuously evaluate opportunities to purchase properties currently under lease. No assurances can be provided that we will have or be able to access capital at times or on terms in amounts deemed necessary to execute this strategy.

During the year ended December 31, 2014, we acquired four franchises (three dealership locations) for an aggregate purchase price of \$152.2 million, of which \$45.7 million was financed with floor plan borrowings. During the year ended December 31, 2013, we acquired three franchises (three dealership locations) for an aggregate purchase price of \$61.8 million and during the year ended December 31, 2012, we acquired two franchises (two dealership locations) for an aggregate purchase price of \$34.7 million.

Proceeds from the sale of assets totaled \$0.6 million, \$33.9 million and \$8.6 million for the years ended December 31, 2014, 2013 and 2012, respectively. Included in the proceeds from the sale of assets for the years ended December 31, 2013 and 2012, were \$7.5 million and \$5.7 million associated with the sale of inventory in connection with the sale of one franchises (one dealership location) and two franchises (two dealership locations), respectively.

#### Financing Activities—

Net cash provided by financing activities totaled \$144.1 million, \$74.0 million and \$129.0 million for the years ended December 31, 2014, 2013 and 2012, respectively.

During the years ended December 31, 2014, 2013 and 2012, we had non-trade floor plan borrowings of \$3.72 billion, \$3.18 billion and \$2.98 billion, respectively. Included in the \$3.72 billion and \$2.98 billion of non-trade floor plan borrowings were \$18.4 million and \$2.9 million decreases in our floor plan offset account for the years ended December 31, 2014 and 2012, respectively. In addition, during 2014 and 2013 we had non-trade floor plan borrowings of \$45.7 million and \$11.3 million related to our acquisition of four franchises (three dealership locations) and three franchises (three dealership locations), respectively. The majority of our floor plan notes are payable to parties unaffiliated with the entities from which we purchase our new vehicle inventory, with the exception of floor plan

notes payable relating to the financing of new Ford and Lincoln vehicles.

During the years ended December 31, 2014, 2013 and 2012, we made non-trade floor plan repayments of \$3.61 billion, \$3.16 billion, and \$2.85 billion respectively. Included in the \$3.16 billion, of non-trade floor plan repayments was a \$31.7 million increase in our floor plan offset account for the year ended December 31, 2013. In addition, during the years ended December 31, 2013 and 2012 we made non-trade floor plan repayments of \$5.4 million and \$4.6 million related to the divestitures of one franchises (one dealership location) and two franchises (two dealership locations), respectively.

#### **Table of Contents**

Proceeds from borrowings totaled \$473.2 million for the year ended December 31, 2014 and consisted of (i) \$400 million of gross proceeds associated with our previously disclosed December 2014 Offering (prior to deducting the initial purchasers' discounts and expenses) and (ii) \$73.2 million related to eight fixed rate mortgage notes payable, collateralized by the related real estate at eight of our owned dealership locations with captive finance companies affiliated with two of our manufacturing partners. We paid a total of \$8.7 million in debt issuance costs associated with these borrowings.

Proceeds from borrowings totaled \$237.2 million for the year ended December 31, 2013 and consisted of (i) \$109.7 million of gross proceeds associated with our previously disclosed June 2013 Offering (prior to deducting the initial purchasers' discounts and expenses), (ii) \$75.0 million under our previously disclosed real estate credit agreement and (iii) five fixed rate mortgage notes payable with an aggregate initial principal amount of \$52.5 million. We paid a total of \$7.0 million in debt issuance costs associated with these borrowings.

During the year ended December 31, 2012 we entered into eight fixed rate mortgage notes payable which were collateralized by the related real estate at eight of our owned dealership locations. The total initial principal amount of the mortgage notes payable was \$66.2 million. We paid \$0.7 million in total debt issuance costs associated with these mortgages.

Repayments of borrowings totaled \$311.0 million, \$151.9 million and \$59.1 million for the years ended December 31, 2014, 2013 and 2012, respectively. Included in repayments for the year ended December 31, 2014 is \$300.0 million related to the previously disclosed redemption of our outstanding 8.375% Notes, which were redeemed in December 2014 and scheduled mortgage repayments. Included in repayments for the year ended December 31, 2013 is \$143.2 million related to the previously disclosed redemption of our outstanding 7.625% Notes, which were redeemed in September 2013 and scheduled mortgage repayments. During the year ended December 31, 2012, we repaid \$41.0 million of mortgage notes payable prior to their associated maturity and the remaining \$15.1 million in aggregate principal amount of our 3% Convertible Notes, which matured in September 2012.

During 2014, we repurchased a total of 2,349,494 shares of our common stock under our authorized repurchase programs for a total of \$161.4 million and 123,774 shares of our common stock for \$6.3 million from employees in connection with a net share settlement feature of employee equity-based awards.

# Off Balance Sheet Arrangements

We had no off balance sheet arrangements during any of the periods presented other than those disclosed in Note 19 and 20 of our accompanying consolidated financial statements.

### APPLICATION OF CRITICAL ACCOUNTING ESTIMATES

Preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect amounts of assets and liabilities and disclosures of contingent assets and liabilities as of the date of the financial statements and reported amounts of revenues and expenses during the periods presented. Actual amounts could differ from those estimates. On an ongoing basis, management evaluates their estimates and assumptions and the effects of any such revisions are reflected in the financial statements in the period in which they are determined to be necessary. The accounting estimates described below are those that require management judgments, and therefore are critical to understanding our results of operations. Management has discussed the development and selection of these accounting estimates and the related disclosures with the audit committee of our board of directors.

#### Deferred Income Taxes—

Estimates and judgments are used in the calculation of certain tax liabilities and in the determination of the recoverability of certain deferred tax assets. In assessing the realizability of deferred tax assets, we consider whether it is more likely than not that some portion or all of the deferred tax assets will not be realized. We regularly evaluate the recoverability of our deferred tax assets and, if necessary, provide valuation allowances to offset portions of deferred tax assets due to uncertainty surrounding the future realization of such deferred tax assets. Valuation allowances are based on historical taxable income, projected future taxable income, the expected timing of the reversals of existing temporary differences, and the implementation of tax-planning strategies. We would establish a valuation allowance in the period we determine it is more likely than not that deferred tax assets will or will not be realized. If a change in circumstances results in a change in our ability to realize our deferred tax assets, our tax provision would be adjusted

in the period when the change in circumstances occurs.

F&I Chargeback Reserve—

We receive commissions from the sale of vehicle service contracts, credit life insurance and disability insurance to customers. In addition, we receive commissions from financing institutions for arranging customer financing. We may be

#### **Table of Contents**

charged back ("chargebacks") for finance, insurance or vehicle service contract commissions in the event a customer prepays or defaults on a retail sales contract or cancels an insurance or warranty contract. The revenues from financing fees and commissions are recorded at the time the vehicles are sold and a reserve for future chargebacks is established based on historical operating results and the termination provisions of the applicable contracts. This data is evaluated on a product-by-product basis. Our loss histories vary depending on the product but generally total between 9% and 14% of F&I revenues. Our F&I chargebacks from continuing operations for the years ended December 31, 2014, 2013, and 2012 were \$31.0 million, \$29.6 million, and \$21.3 million, respectively. Our chargeback reserves were \$31.3 million and \$26.4 million as of December 31, 2014 and December 31, 2013, respectively. Total chargebacks as a percentage of F&I revenue for the years ended December 31, 2014 and 2013, were 12% and 13%, respectively. A 1% change in our estimate for all our products would have changed finance and insurance, net on our accompanying Consolidated Statement of Income for the year ended December 31, 2014 by approximately \$2.6 million. Used Vehicle Inventory Lower of Cost or Market Reserves—

Our used vehicle inventory is stated at the lower of cost or market. We use the specific identification method to value our used vehicle inventories. We maintain a reserve for specific inventory units where cost basis exceeds fair value. In assessing lower of cost or market for used vehicles, we consider (i) the aging of our used vehicles, (ii) historical sales experience of used vehicles and (iii) current market conditions and trends for used vehicles. We also review and consider the following metrics related to used vehicle sales (both on a recent and longer-term historical basis): (a) days of supply in our used vehicle inventory, (b) used vehicle units sold at less than original cost as a percentage of total used vehicles sold and (c) average vehicle selling price of used vehicle units sold at less than original cost. We then determine the appropriate level of reserve required to reduce our used vehicle inventory to the lower of cost or

Our used vehicle sales histories have indicated that our losses range between 3% and 4% of our original used vehicle inventory cost.

market, and record the resulting adjustment in the period in which we determine a loss has occurred. The level of reserve determined to be appropriate for each reporting period is considered to be a permanent inventory write-down

and therefore is only released upon the sale of the related inventory.

Used vehicle losses (original inventory cost in excess of sales price)—		(In millions	,)
For the year ended December 31, 2014		\$21.7	
For the year ended December 31, 2013		\$13.7	
For the year ended December 31, 2012		\$9.4	
	Reserve	Percentage	e of
Used vehicle lower of cost or market reserve—	Amount (in	Used Vehi	icle
	millions)	Inventory	
As of December 31, 2014	\$5.8	3.9	%
As of December 31, 2013	\$5.1	4.0	%

As of December 31, 2014, each 1% change in our estimate would change our used vehicle reserve by approximately \$1.5 million.

#### Insurance Reserves—

We are self-insured for certain employee medical claims and maintain stop loss insurance for individual claims. We have large deductible insurance programs in place for workers compensation, property and general liability claims. We maintain and review at least monthly our claim and loss history to assist in assessing our future liability for these claims. We also use professional service providers, such as account administrators and actuaries, to help us accumulate and assess this information. As of December 31, 2014 and December 31, 2013, we had \$14.4 million and \$15.8 million, respectively, of insurance reserves for both known and unknown employee medical, workers compensation, property and general liability claims. Expenses associated with employee medical, workers compensation, property and general liability claims from continuing operations, including premiums for insurance coverage, for the years ended December 31, 2014, 2013 and 2012, totaled \$27.1 million, \$25.2 million and \$23.2 million, respectively.

Manufacturer Franchise Rights—

Our only significant identifiable intangible assets, other than goodwill, are rights under franchise agreements with manufacturers, which are recorded at an individual dealership level. The fair market value of our manufacturer franchise rights is determined at the acquisition date through discounting the projected cash flows specific to each franchise. We have

#### **Table of Contents**

determined that manufacturer franchise rights have an indefinite life as there are no legal, contractual, economic or other factors that limit their useful lives and they are expected to generate cash flows indefinitely due to the historically long lives of the manufacturers' brand names. Due to the fact that manufacturer franchise rights are specific to the location in which we acquire a dealership, we have determined that the dealership is the unit of account for purposes of testing franchise rights for impairment. We do not amortize manufacturer franchise rights.

We review indefinite lived manufacturer franchise rights for impairment annually on October 1st of each year, or more often if events or circumstances indicate that impairment may have occurred. We are subject to financial statement risk to the extent that manufacturer franchise rights become impaired due to decreases in fair market value of our individual franchises.

The significant estimates and assumptions used by management in assessing the recoverability of manufacturer franchise rights are estimated future cash flows, present value discount rate, and other factors. Any changes in these estimates or assumptions could result in an impairment charge. The estimates of future cash flows, based on reasonable and supportable assumptions and projections, require management's subjective judgment. Depending on the assumptions and estimates used, the estimated future cash flows projected in the evaluations of manufacturer franchise rights can vary within a range of outcomes.

# Item 7A. Quantitative and Qualitative Disclosures About Market Risk Interest Rate Risk

We are exposed to market risk from changes in interest rates on a significant portion of our outstanding indebtedness. Based on \$766.7 million of total variable interest rate debt (including floor plan notes payable) outstanding as of December 31, 2014, a 1% change in interest rates could result in a change of as much as \$7.7 million to our annual other interest expense.

We received \$27.7 million of floor plan assistance from certain automobile manufacturers during 2014. Floor plan assistance reduced cost of sales (including amounts classified as discontinued operations) for the year ended December 31, 2014 by \$27.6 million and reduced new vehicle inventory by \$6.3 million and \$6.2 million as of December 31, 2014 and December 31, 2013, respectively. Although we can provide no assurance as to the amount of future floor plan assistance, it is our expectation, based on historical data that an increase in prevailing interest rates would result in increased floor plan assistance from certain automobile manufacturers. Hedging Risk

In November 2013, we entered into an interest rate swap agreement with a notional principal amount of \$75.0 million. This swap was designed to provide a hedge against changes in variable rate cash flows through maturity in September 2023. The notional value of this swap was \$71.5 million as of December 31, 2014 and is reducing over its remaining term to \$38.7 million at maturity.

We are also party to an interest rate swap agreement which had a notional principal amount of \$17.2 million as of December 31, 2014. This swap was designed to provide a hedge against changes in variable interest rate cash flows through maturity in October 2015. The notional value of this swap is reducing over the remaining term to \$16.1 million at maturity. This interest rate swap qualifies for cash flow hedge accounting treatment and does not, and will not, contain any ineffectiveness.

For additional information about the effect of our derivative instruments on the accompanying consolidated financial statements, see Note 14 "Financial Instruments and Fair Value" of the notes thereto.

# Table of Contents

Item 8.Financial Statements and Supplementary Data

# INDEX TO CONSOLIDATED FINANCIAL STATEMENTS

Reports of Independent Registered Public Accounting Firm	Page <u>58</u>
Consolidated Balance Sheets as of December 31, 2014 and 2013	<u>60</u>
Consolidated Statements of Income for the Years Ended December 31, 2014, 2013 and 2012	<u>61</u>
Consolidated Statements of Comprehensive Income for the Years Ended December 31, 2014, 2013 and 2012	<u>62</u>
Consolidated Statements of Shareholders' Equity for the Years Ended December 31, 2014, 2013 and 2012	<u>63</u>
Consolidated Statements of Cash Flows for the Years Ended December 31, 2014, 2013 and 2012	<u>64</u>
Notes to Consolidated Financial Statements	<u>65</u>

#### **Table of Contents**

# REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM ON THE CONSOLIDATED FINANCIAL STATEMENTS

The Board of Directors and Shareholders of Asbury Automotive Group, Inc.

We have audited the accompanying consolidated balance sheets of Asbury Automotive Group, Inc. as of December 31, 2014 and 2013, and the related consolidated statements of income, comprehensive income, shareholders' equity and cash flows for each of the three years in the period ended December 31, 2014. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Asbury Automotive Group, Inc. at December 31, 2014 and 2013, and the consolidated results of its operations and its cash flows for each of the three years in the period ended December 31, 2014, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Asbury Automotive Group, Inc.'s internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) and our report dated February 24, 2015 expressed an unqualified opinion thereon.

/s/ Ernst & Young LLP

Atlanta, Georgia February 24, 2015

### **Table of Contents**

# REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM ON INTERNAL CONTROL OVER FINANCIAL REPORTING

The Board of Directors and Shareholders of Asbury Automotive Group, Inc.

We have audited Asbury Automotive Group, Inc.'s internal control over financial reporting as of December 31, 2014, based on criteria established in Internal Control-Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (2013 framework) (the COSO criteria). Asbury Automotive Group, Inc's management is responsible for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, testing and evaluating the design and operating effectiveness of internal control based on the assessed risk, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

As indicated in the accompanying Management's Report on Internal Control Over Financial Reporting, management's assessment of and conclusion on the effectiveness of internal control over financial reporting did not include the internal controls of three franchises acquired during 2014, which are included in the 2014 consolidated financial statements of Asbury Automotive Group, Inc. and constituted approximately \$97.3 million of consolidated assets as of December 31, 2014 and approximately \$44.4 million of revenues for the year then ended. Our audit of internal control over financial reporting of Asbury Automotive Group, Inc. also did not include an evaluation of the internal control over financial reporting of the three franchises.

In our opinion, Asbury Automotive Group, Inc. maintained, in all material respects, effective internal control over financial reporting as of December 31, 2014, based on the COSO criteria.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Asbury Automotive Group, Inc. as of December 31, 2014 and 2013, and the related consolidated statements of income, comprehensive income, shareholders' equity and cash flows for each of the three years in the period ended December 31, 2014 of Asbury Automotive Group, Inc. and our report dated February 24, 2015 expressed an unqualified opinion thereon.

/s/ Ernst &Young LLP

Atlanta, Georgia February 24, 2015

# **Table of Contents**

# ASBURY AUTOMOTIVE GROUP, INC. CONSOLIDATED BALANCE SHEETS

(In millions, except par value and share data)

	December 31,	
	2014	2013
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$2.9	\$5.4
Contracts-in-transit	155.6	140.9
Accounts receivable (net of allowance of \$1.2 and \$1.0, respectively)	107.0	