

INTERNATIONAL BUSINESS MACHINES CORP  
Form 8-K  
August 31, 2010

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, D.C. 20549

**FORM 8-K**

**CURRENT REPORT PURSUANT TO SECTION 13 OR 15 (d)**  
**OF THE SECURITIES EXCHANGE ACT OF 1934**

Date of Report: **August 31, 2010**

(Date of earliest event reported)

**INTERNATIONAL BUSINESS MACHINES CORPORATION**

(Exact name of registrant as specified in its charter)

**New York**  
(State of Incorporation)

**1-2360**  
(Commission File Number)

**13-0871985**  
(IRS employer Identification No.)

**ARMONK, NEW YORK**  
(Address of principal executive offices)

**10504**  
(Zip Code)

**914-499-1900**  
(Registrant's telephone number)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

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- o Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
  - o Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
  - o Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
  - o Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
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Item 7.01 (Regulation FD Disclosure)

Attachment I of this Form 8-K contains information that is being posted on IBM's Investor Relations website ([www.ibm.com/investor/](http://www.ibm.com/investor/)). All of the information in Attachment I is hereby furnished.

IBM's web site ([www.ibm.com](http://www.ibm.com)) contains a significant amount of information about IBM, including financial and other information for investors ([www.ibm.com/investor/](http://www.ibm.com/investor/)). IBM encourages investors to visit its various web sites from time to time, as information is updated and new information is posted.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

Date: August 31, 2010

By:

/s/ James J. Kavanaugh  
James J. Kavanaugh  
Vice President and  
Controller

**ATTACHMENT I**

**IBM provides historical data in preparation for 2011 reporting changes**

*August 31, 2010*

Overview

At its Investor Briefing on May 12, 2010, IBM announced the introduction of Operating Earnings as the basis for its 2015 Roadmap. Operating Earnings is a non-GAAP measure that IBM defines as GAAP results that are adjusted to exclude the effects of certain acquisition-related charges and retirement-related costs.

For the balance of 2010, IBM will continue to focus on GAAP results in its earnings report. This will allow the company to finish the 2010 Roadmap on the basis on which it was introduced. As outlined in the Investor Briefing materials, beginning in 2011, IBM will separately report business results as operating and non-operating categories, in addition to providing GAAP information. IBM will also expand on the discussion of Operating Earnings in its quarterly earnings report and provide future guidance on that basis. To facilitate the transition to the new reporting format, IBM provided a summary level view of Operating Earnings for 2008, 2009, and the first half of 2010 as supplemental information in its second quarter 2010 earnings presentation, and today is providing additional relevant historical information.

The company believes that the presentation of Operating Earnings will provide a number of key benefits to investors:

- provide better transparency and clarity into both the operational results of the business and the impact to IBM of the performance of the company's pension plans;
- improve visibility to the operational effects of management decisions, offer more effective metrics for evaluation of management's performance, and better align external reporting with how the company will manage its business;
- enable better comparison to peer companies, many of which have been adjusting for these acquisition-related items, and/or have no defined benefits pension plans or plans with a less significant impact to their financial results; and
- allow the company to provide a long term strategic view of the business.

Definition

Operating Earnings is a view of the company's consolidated earnings presentation under GAAP which excludes certain acquisition-related charges and retirement-related costs, and their related tax impacts. There will be no change to the company's balance sheet or cash flow presentation.

For **acquisitions**, Operating Earnings will exclude (i) the amortization of purchased intangible assets, (ii) acquisition-related in-process research and development, (iii) other acquisition-related charges such as transaction costs, applicable restructuring and related expenses and (iv) tax charges related to acquisition integration. In the company's view, these charges are not related to the ongoing operations of the

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company. In the technology sector, it is common practice to provide earnings information on a non-GAAP basis that excludes acquisition-related items.

IBM Acquisition-Related Charges (B\$)		2008	2009
<b>Non-Operating</b>			
Amortization of purchased intangibles		(0.5)	(0.5)
In Process R&D		(0.0)	0.0
Deal cost and related expenses		n/a*	(0.0)
Total Pre-Tax Non-Operating (cost)/income		(0.5)	(0.5)
Tax Charges Integration Related		n/a*	0.0

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n/a\* - Prior to 2009, under FAS141 Business Combinations, these charges were recorded in goodwill

Within **retirement-related costs**, the company considers certain items as operating and others as non-operating.

Operating retirement-related costs include defined benefit plan and other postretirement benefit plan service cost, amortization of prior service cost, and the cost of defined contribution plans, as these costs are related to current and previous year's employee benefits. The company considers these to be operating costs of the business, and these items will be included in Operating Earnings.

The debt and equity markets can have a significant impact on the company's retirement-related costs and these market forces are not under direct management control. Non-operating retirement-related activity, therefore, includes both income and charges that are driven by changes in pension plan assets and liabilities which are primarily related to market performance. The non-operating retirement-related items include (i) defined benefit plan and other postretirement benefit plan interest cost, (ii) expected return on plan assets, (iii) amortized actuarial gains/losses, and (iv) the impacts of any plan curtailments/settlements and multi-employer/pension insolvency/other costs. The company considers these to be outside the operational performance of the business and the costs are not necessarily indicative of current or future cash flow requirements. These items will be excluded from Operating Earnings and reported separately.

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IBM Retirement-Related Costs (B\$)	2008	2009
<b><u>Operating</u></b>		
Service and defined contribution cost	(2.3)	(2.1)
Amortization of prior service cost	0.2	0.2
Pre-Tax Operating (cost)/income	(2.1)	(1.9)
<b><u>Non-Operating</u></b>		
Interest cost	(5.2)	(4.9)
Expected return on plan assets	6.7	6.6
Recognized net actuarial (losses)/gains	(0.9)	(1.0)
Curtailments/Settlements/Other	0.1	(0.1)
Pre-Tax Non-Operating (cost)/income	0.7	0.5
<b>Total net periodic (cost)/income</b>	<b>(1.4)</b>	<b>(1.4)</b>

The net impact to earnings per share of the acquisition-related and non-operating pension adjustments is (\$.03) in 2008 and \$.02 in 2009.

#### Historical Information

The three attached exhibits provide historical data for 2008, 2009, and the first two quarters of 2010 under this approach.

- Exhibit 1 is a further breakout to the supplemental information provided during the company's second quarter 2010 earnings announcement regarding consolidated Gross Profit, Selling, general and administrative (SG&A), and Research, development and engineering (RD&E).
- Exhibit 2 provides a view of the company's segment pre-tax income using this reporting method.
- Exhibit 3 provides a breakout of External Gross Profit margin by segment.

Additional information on IBM's 2010 Investor Briefing and the introduction of the 2015 Roadmap can be found on IBM's investor website at <http://www.ibm.com/investor/events/investor0510/index.phtml>.



## Exhibit 1

## International Business Machines Corporation

## Adjustments to GAAP Net Income, Gross Profit Margin, S,G&amp;A, R,D&amp;E, and Diluted Earnings Per Share

(Unaudited, Dollars in millions except per share amounts)

		First Quarter 2010						
	GAAP		Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)			
Gross profit	\$	9,976	\$	55	\$	(35)	\$	9,996
S,G&A		5,677		(61)		10		5,626
R,D&E		1,509				30		1,539
Pre-tax income		3,515		116		(76)		3,556
Net income		2,601		82		(45)		2,638
Diluted Earnings Per Share	\$	1.97	\$	0.06	\$	(0.03)	\$	2.00

	Second Quarter 2010				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)	
Gross profit	\$ 10,809	\$ 58	\$ (56)	\$ 10,811	
S,G&A	5,061	(62)	25	5,024	
R,D&E	1,475		32	1,507	
Pre-tax income	4,575	122	(113)	4,584	
Net income	3,386	84	(68)	3,402	
Diluted Earnings Per Share	\$ 2.61	\$ 0.06	\$ (0.05)	\$ 2.62	

## Exhibit 1 (cont)

## International Business Machines Corporation

## Adjustments to GAAP Net Income, Gross Profit Margin, S,G&amp;A, R,D&amp;E, and Diluted Earnings Per Share

(Unaudited, Dollars in millions except per share amounts)

		First Quarter 2009						
	GAAP		Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)			
Gross profit	\$	9,431	\$	52	\$	(45)	\$	9,438
S,G&A		5,264		(73)		24		5,214
R,D&E		1,480				26		1,506
Pre-tax income		3,122		125		(94)		3,153
Net income		2,295		90		(61)		2,324
Diluted Earnings Per Share	\$	1.70	\$	0.07	\$	(0.05)	\$	1.72

		Second Quarter 2009						
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)				
Gross profit	\$	10,581	\$	49	\$	(77)	\$	10,554
S,G&A		5,115		(73)		34		5,076
R,D&E		1,434				35		1,469
Pre-tax income		4,262		122		(145)		4,239
Net income		3,103		86		(95)		3,094
Diluted Earnings Per Share	\$	2.32	\$	0.06	\$	(0.07)	\$	2.31

		Third Quarter 2009						
	GAAP		Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)			
Gross profit	\$	10,627	\$	50	\$	(59)	\$	10,618
S,G&A		5,013		(74)		31		4,969
R,D&E		1,446				31		1,477
Pre-tax income		4,373		124		(121)		4,375
Net income		3,214		89		(79)		3,224
Diluted Earnings Per Share	\$	2.40	\$	0.07	\$	(0.06)	\$	2.41

	Fourth Quarter 2009							
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)				
Gross profit	\$	13,145	\$	53	\$	(80)	\$	13,119
S,G&A		5,560		(72)		38		5,526
R,D&E		1,461				30		1,491
Pre-tax income		6,381		127		(149)		6,359
Net income		4,813		92		(95)		4,810
Diluted Earnings Per Share	\$	3.59	\$	0.07	\$	(0.07)	\$	3.59

	Full Year 2009				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments	Operating (Non-GAAP)	
Gross profit	\$ 43,785	\$ 204	\$ (259)	\$ 43,730	
S,G&A	20,952	(293)	127	20,787	
R,D&E	5,820		123	5,943	
Pre-tax income	18,138	498	(509)	18,126	
Net income	13,425	357	(330)	13,452	
Diluted Earnings Per Share	\$ 10.01	\$ 0.27	\$ (0.25)	\$ 10.03	

## Exhibit 1 (cont)

## International Business Machines Corporation

## Adjustments to GAAP Net Income, Gross Profit Margin, S,G&amp;A, R,D&amp;E, and Diluted Earnings Per Share

(Unaudited, Dollars in millions except per share amounts)

		First Quarter 2008				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments		Operating (Non-GAAP)	
Gross profit	\$ 10,166	\$ 46	\$ (69)	\$	10,143	
S,G&A	5,620	(69)	26		5,578	
R,D&E	1,569		26		1,596	
Pre-tax income	3,198	115	(121)		3,191	
Net income	2,319	82	(76)		2,325	
Diluted Earnings Per Share	\$ 1.64	\$ 0.06	\$ (0.05)	\$	1.65	

		Second Quarter 2008				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments		Operating (Non-GAAP)	
Gross profit	\$ 11,599	\$ 58	\$ (79)	\$	11,578	
S,G&A	6,289	(83)	32		6,237	
R,D&E	1,660	(24)	29		1,665	
Pre-tax income	3,814	165	(140)		3,839	
Net income	2,765	129	(77)		2,817	
Diluted Earnings Per Share	\$ 1.97	\$ 0.09	\$ (0.05)	\$	2.01	

		Third Quarter 2008				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments		Operating (Non-GAAP)	
Gross profit	\$ 10,959	\$ 55	\$ (73)	\$	10,941	
S,G&A	5,644	(79)	32		5,596	
R,D&E	1,579		27		1,606	
Pre-tax income	3,895	134	(132)		3,897	
Net income	2,824	90	(93)		2,821	
Diluted Earnings Per Share	\$ 2.04	\$ 0.07	\$ (0.07)	\$	2.04	

		Fourth Quarter 2008				
	GAAP	Acquisition-related Adjustments	Retirement-related Adjustments		Operating (Non-GAAP)	
Gross profit	\$ 12,936	\$ 55	\$ (176)	\$	12,814	
S,G&A	5,832	(75)	90		5,847	
R,D&E	1,528		31		1,559	

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Pre-tax income		5,808		130		(297)		5,642
Net income		4,427		96		(193)		4,330
Diluted Earnings Per Share	\$	3.27	\$	0.07	\$	(0.14)	\$	3.20

		Full Year 2008							
		GAAP		Acquisition-related Adjustments		Retirement-related Adjustments		Operating (Non-GAAP)	
Gross profit	\$	45,661	\$	214	\$	(398)	\$	45,477	
S,G&A		23,386		(306)		179		23,259	
R,D&E		6,337		(24)		113		6,426	
Pre-tax income		16,715		544		(691)		16,569	
Net income		12,334		397		(439)		12,293	
Diluted Earnings Per Share	\$	8.89	\$	0.29	\$	(0.32)	\$	8.86	

(Amounts may not add due to rounding)

(The tax impact on the Non-GAAP (Operational) Pre-tax income will be calculated under the same accounting principles applied to the As Reported Pre-tax income under ACS 740, which employs an annual effective tax rate concept to the results.)

### Adjustments to Segment Pre-tax Income

(Unaudited, Dollars in millions)

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## Exhibit 2 (cont)

## International Business Machines Corporation

## Adjustments to Segment Pre-tax Income

(Unaudited, Dollars in millions)

	Global Services			Global Services						
	Global	Global		Global	Global					
	Technology	Business		Technology	Business		Software	Systems and	Global	Total
	Services	Services		Services	Services			Technology	Financing	Segments
<b>1Q09:</b>										
External revenue	\$	8,754	\$	4,397	\$	4,539	\$	3,228	\$	21,498
Internal revenue		342		232		614		176		1,754
Total revenue		9,096		4,629		5,153		3,404		23,251
Pre-tax income		1,104		521		1,335		28		3,348
Pre-tax income margin		12.1%		11.3%		25.9%		0.8%		14.4%
Non-operating adjustments:										
Acquisition-related		18		8		98		1		125
Retirement-related		(18)		(13)		(35)		(27)		(94)
Operating pre-tax income		1,104		516		1,398		2		3,379
Operating pre-tax income margin		12.1%		11.2%		27.1%		0.1%		14.5%
<b>2Q09:</b>										
External revenue		9,108		4,338		5,166		3,855		23,035
Internal revenue		343		223		614		244		1,870
Total revenue		9,451		4,562		5,780		4,098		24,905
Pre-tax income		1,405		608		1,852		333		4,663
Pre-tax income margin		14.9%		13.3%		32.0%		8.1%		18.7%
Non-operating adjustments:										
Acquisition-related		18		8		95		1		122
Retirement-related		(40)		(21)		(47)		(36)		(145)
Operating pre-tax income		1,383		595		1,899		299		4,640
Operating pre-tax income margin		14.6%		13.1%		32.9%		7.3%		18.6%
<b>3Q09:</b>										
External revenue		9,434		4,338		5,114		3,917		23,339
Internal revenue		355		214		656		260		1,904
Total revenue		9,789		4,552		5,770		4,177		25,243
Pre-tax income		1,471		659		1,850		225		4,614
Pre-tax income margin		15.0%		14.5%		32.1%		5.4%		18.3%
Non-operating adjustments:										

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Acquisition-related	18	8	96	1	0	124
Retirement-related	(29)	(17)	(40)	(34)	(1)	(121)

Operating pre-tax income	1,461	651	1,906	192	407	4,616
Operating pre-tax income margin	14.9%	14.3%	33.0%	4.6%	42.6%	18.3%

4Q09:

External revenue	10,051	4,579	6,577	5,190	621	27,017
Internal revenue	347	217	793	232	518	2,108
Total revenue	10,398	4,796	7,370	5,422	1,139	29,125
Pre-tax Income	1,556	766	3,058	832	497	6,710
Pre-tax income margin	15.0%	16.0%	41.5%	15.4%	43.6%	23.0%

Non-operating adjustments:

Acquisition-related	18	4	104	1	0	127
Retirement-related	(41)	(32)	(46)	(28)	(2)	(149)
Operating pre-tax income	1,534	737	3,116	805	495	6,688
Operating pre-tax income margin	14.8%	15.4%	42.3%	14.9%	43.5%	23.0%

FY 2009:

External revenue	37,347	17,653	21,396	16,190	2,302	94,889
Internal revenue	1,386	887	2,677	911	1,774	7,635
Total revenue	38,734	18,540	24,073	17,102	4,076	102,524
Pre-tax income	5,537	2,555	8,095	1,419	1,730	19,335
Pre-tax income margin	14.3%	13.8%	33.6%	8.3%	42.4%	18.9%

Non-operating adjustments:

Acquisition-related	73	29	393	4	0	498
Retirement-related	(127)	(83)	(169)	(124)	(6)	(509)
Operating pre-tax income	5,482	2,501	8,319	1,298	1,724	19,323
Operating pre-tax income margin	14.2%	13.5%	34.6%	7.6%	42.3%	18.8%



## Exhibit 2 (cont)

## International Business Machines Corporation

## Adjustments to Segment Pre-tax Income

(Unaudited, Dollars in millions)

	Global Services			Global Services								
	Global	Global		Global	Global		Software	Systems and	Global	Total		
	Technology	Business		Technology	Business			Technology	Financing	Segments		
	Services	Services		Services	Services							
1Q08:												
External revenue	\$	9,677	\$	4,911	\$	4,847	\$	4,219	\$	633	\$	24,286
Internal revenue		388		258		667		195		386		1,894
Total revenue		10,065		5,169		5,514		4,414		1,019		26,180
Pre-tax income		988		579		1,267		145		388		3,368
Pre-tax income margin		9.8%		11.2%		23.0%		3.3%		38.1%		12.9%
Non-operating adjustments:												
Acquisition-related		21		10		84						115
Retirement-related		(47)		(10)		(33)		(31)		(1)		(121)
Operating pre-tax income		962		580		1,318		115		387		3,361
Operating pre-tax income margin		9.6%		11.2%		23.9%		2.6%		38.0%		12.8%
2Q08:												
External revenue	\$	10,100	\$	5,107	\$	5,574	\$	5,212	\$	634	\$	26,626
Internal revenue		390		259		719		215		525		2,108
Total revenue		10,489		5,366		6,293		5,427		1,159		28,734
Pre-tax income		994		637		1,492		400		428		3,951
Pre-tax income margin		9.5%		11.9%		23.7%		7.4%		36.9%		13.8%
Non-operating adjustments:												
Acquisition-related		21		10		107		26				165
Retirement-related		(44)		(22)		(36)		(36)		(1)		(140)
Operating pre-tax income		971		625		1,564		390		427		3,976
Operating pre-tax income margin		9.3%		11.6%		24.8%		7.2%		36.8%		13.8%
3Q08:												
External revenue	\$	9,864	\$	4,900	\$	5,249	\$	4,431	\$	633	\$	25,077
Internal revenue		384		259		655		223		456		1,978
Total revenue		10,248		5,160		5,904		4,654		1,090		27,055
Pre-tax income		1,189		724		1,527		283		349		4,072
Pre-tax income margin		11.6%		14.0%		25.9%		6.1%		32.0%		15.1%
Non-operating adjustments:												

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Acquisition-related	21	9	103	1		134
Retirement-related	(41)	(21)	(35)	(34)	(1)	(132)
Operating pre-tax income	1,169	712	1,595	250	348	4,074
Operating pre-tax income margin	11.4%	13.8%	27.0%	5.4%	31.9%	15.1%

4Q08:

External revenue	\$	9,623	\$	4,709	\$	6,420	\$	5,425	\$	660	\$	26,837
Internal revenue		383		267		720		249		525		2,144
Total revenue		10,007		4,977		7,139		5,674		1,184		28,981
Pre-tax income		1,437		740		2,789		722		452		6,140
Pre-tax income margin		14.4%		14.9%		39.1%		12.7%		38.2%		21.2%

Non-operating adjustments:

Acquisition-related	21	8	100	1		130
Retirement-related	(101)	(76)	(62)	(54)	(4)	(297)
Operating pre-tax income	1,356	672	2,828	669	448	5,973
Operating pre-tax income margin	13.6%	13.5%	39.6%	11.8%	37.8%	20.6%

FY 2008:

External revenue	\$	39,264	\$	19,628	\$	22,089	\$	19,287	\$	2,559	\$	102,827
Internal revenue		1,546		1,044		2,761		882		1,892		8,125
Total revenue		40,810		20,671		24,850		20,169		4,451		110,951
Pre-tax income		4,607		2,681		7,075		1,550		1,617		17,531
Pre-tax income margin		11.3%		13.0%		28.5%		7.7%		36.3%		15.8%

Non-operating adjustments:

Acquisition-related	84	38	395	28		544
Retirement-related	(234)	(129)	(166)	(155)	(7)	(691)
Operating pre-tax income	4,458	2,589	7,304	1,423	1,610	17,384
Operating pre-tax income margin	10.9%	12.5%	29.4%	7.1%	36.2%	15.7%

(Amounts may not add due to rounding)

## Exhibit 3

## International Business Machines Corporation

## Adjustments to Segment Gross Profit

(Unaudited, Dollars in millions except per share amounts)

	Global Services			Global Services						
	Global	Global		Global	Global					
	Technology	Business		Technology	Business		Software	Systems and	Global	Total
	Services	Services		Services	Services			Technology	Financing	Segments
<b>1Q10:</b>										
External revenue	\$	9,306	\$	4,410	\$	5,018	\$	3,385	\$	22,657
External gross profit		3,197		1,202		4,244		1,137		10,048
External gross profit margin		34.4%		27.3%		84.6%		33.6%		44.3%
Non-operating adjustments:										
Acquisition-related		1		0		53		0		55
Retirement-related		(12)		(4)		(3)		(16)		(35)
Operating gross profit		3,186		1,199		4,294		1,122		10,067
Operating gross profit margin		34.2%		27.2%		85.6%		33.1%		44.4%
<b>2Q10:</b>										
External revenue	\$	9,234	\$	4,483	\$	5,277	\$	3,985	\$	23,523
External gross profit		3,191		1,277		4,595		1,439		10,773
External gross profit margin		34.6%		28.5%		87.1%		36.1%		45.8%
Non-operating adjustments:										
Acquisition-related		2		0		56		0		58
Retirement-related		(24)		(11)		(5)		(16)		(56)
Operating gross profit		3,168		1,266		4,647		1,423		10,776
Operating gross profit margin		34.3%		28.2%		88.1%		35.7%		45.8%

## Exhibit 3 (cont)

## International Business Machines Corporation

## Adjustments to Segment Gross Profit

(Unaudited, Dollars in millions except per share amounts)

	Global Services			Global Services						
	Global	Global		Global	Global		Software	Systems and	Global	Total
	Technology	Business		Technology	Business			Technology	Financing	Segments
	Services	Services		Services	Services					
<b>1Q09:</b>										
External revenue	\$	8,754	\$	4,397	\$	4,539	\$	3,228	\$	21,498
External gross profit		2,968		1,166		3,822		1,097		9,319
External gross profit margin		33.9%		26.5%		84.2%		34.0%		43.3%
Non-operating adjustments:										
Acquisition-related		8				44		0		52
Retirement-related		(14)		(13)		(5)		(13)		(45)
Operating gross profit		2,962		1,154		3,862		1,084		9,327
Operating gross profit margin		33.8%		26.2%		85.1%		33.6%		43.4%
<b>2Q09:</b>										
External revenue		9,108		4,338		5,166		3,855		23,035
External gross profit		3,167		1,178		4,436		1,431		10,479
External gross profit margin		34.8%		27.2%		85.9%		37.1%		45.5%
Non-operating adjustments:										
Acquisition-related		8				41		0		49
Retirement-related		(33)		(19)		(7)		(17)		(77)
Operating gross profit		3,142		1,159		4,471		1,413		10,452
Operating gross profit margin		34.5%		26.7%		86.5%		36.7%		45.4%
<b>3Q09:</b>										
External revenue		9,434		4,338		5,114		3,917		23,339
External gross profit		3,349		1,245		4,381		1,395		10,608
External gross profit margin		35.5%		28.7%		85.7%		35.6%		45.5%
Non-operating adjustments:										
Acquisition-related		8				41		0		50
Retirement-related		(22)		(15)		(6)		(15)		(59)
Operating gross profit		3,335		1,230		4,417		1,379		10,600
Operating gross profit margin		35.4%		28.4%		86.4%		35.2%		45.4%
<b>4Q09:</b>										

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External revenue	10,051	4,579	6,577	5,190	621	27,017
External gross profit	3,597	1,389	5,765	2,205	323	13,279
External gross profit margin	35.8%	30.3%	87.7%	42.5%	52.0%	49.1%

Non-operating adjustments:

Acquisition-related	9		44	0		53
Retirement-related	(33)	(30)	(5)	(12)	0	(80)

Operating gross profit	3,574	1,359	5,804	2,192	323	13,253
Operating gross profit margin	35.6%	29.7%	88.2%	42.2%	52.0%	49.1%

FY 2009:

External revenue	37,347	17,653	21,396	16,190	2,302	94,889
External gross profit	13,081	4,979	18,405	6,127	1,093	43,685
External gross profit margin	35.0%	28.2%	86.0%	37.8%	47.5%	46.0%

Non-operating adjustments:

Acquisition-related	34		170	0		204
Retirement-related	(102)	(77)	(22)	(58)	0	(259)

Operating gross profit	13,014	4,902	18,553	6,069	1,093	43,631
Operating gross profit margin	34.8%	27.8%	86.7%	37.5%	47.5%	46.0%

## Exhibit 3 (cont)

## International Business Machines Corporation

## Adjustments to Segment Gross Profit

(Unaudited, Dollars in millions except per share amounts)

	Global Services											
	Global Technology Services	Global Business Services	Software	Systems and Technology	Global Financing	Total Segments						
<u>1Q08:</u>												
External revenue	\$	9,677	\$	4,911	\$	4,847	\$	4,219	\$	633	\$	24,286
External gross profit		3,032		1,228		4,066		1,562		321		10,209
External gross profit margin		31.3%		25.0%		83.9%		37.0%		50.8%		42.0%
Non-operating adjustments:												
Acquisition-related		8		0		38		0				46
Retirement-related		(41)		(9)		(5)		(14)		0		(69)
Operating gross profit		2,998		1,219		4,099		1,548		321		10,186
Operating gross profit margin		31.0%		24.8%		84.6%		36.7%		50.8%		41.9%
<u>2Q08:</u>												
External revenue	\$	10,100	\$	5,107	\$	5,574	\$	5,212	\$	634	\$	26,626
External gross profit		3,189		1,318		4,717		2,013		351		11,589
External gross profit margin		31.6%		25.8%		84.6%		38.6%		55.3%		43.5%
Non-operating adjustments:												
Acquisition-related		8		0		50		0				58
Retirement-related		(38)		(22)		(5)		(15)		0		(79)
Operating gross profit		3,160		1,297		4,762		1,998		351		11,567
Operating gross profit margin		31.3%		25.4%		85.4%		38.3%		55.4%		43.4%
<u>3Q08:</u>												
External revenue	\$	9,864	\$	4,900	\$	5,249	\$	4,431	\$	633	\$	25,077
External gross profit		3,222		1,342		4,447		1,602		311		10,924
External gross profit margin		32.7%		27.4%		84.7%		36.2%		49.1%		43.6%
Non-operating adjustments:												
Acquisition-related		8		0		47		0				55
Retirement-related		(34)		(20)		(5)		(15)		0		(73)
Operating gross profit		3,197		1,322		4,489		1,588		311		10,906
Operating gross profit margin		32.4%		27.0%		85.5%		35.8%		49.1%		43.5%
<u>4Q08:</u>												

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External revenue	\$	9,623	\$	4,709	\$	6,420	\$	5,425	\$	660	\$	26,837
External gross profit		3,359		1,349		5,629		2,164		329		12,831
External gross profit margin		34.9%		28.7%		87.7%		39.9%		50.0%		47.8%

Non-operating adjustments:

Acquisition-related		8				46				0		55
Retirement-related		(79)		(65)		(12)		(21)		0		(176)

Operating gross profit		3,288		1,284		5,665		2,144		329		12,711
Operating gross profit margin		34.2%		27.3%		88.2%		39.5%		50.0%		47.4%

FY 2008:

External revenue	\$	39,264	\$	19,628	\$	22,089	\$	19,287	\$	2,559	\$	102,827
External gross profit		12,802		5,238		18,859		7,341		1,313		45,553
External gross profit margin		32.6%		26.7%		85.4%		38.1%		51.3%		44.3%

Non-operating adjustments:

Acquisition-related		33		0		181		0				214
Retirement-related		(192)		(116)		(27)		(64)		0		(398)

Operating gross profit		12,643		5,122		19,015		7,277		1,313		45,370
Operating gross profit margin		32.2%		26.1%		86.1%		37.7%		51.3%		44.1%

(Amounts may not add due to rounding)